



Public Views and Experience of Policing and Criminal Justice in Essex

Q3 2023/24 Survey Results Presentation





Section One Introduction, Methodology & Executive Summary

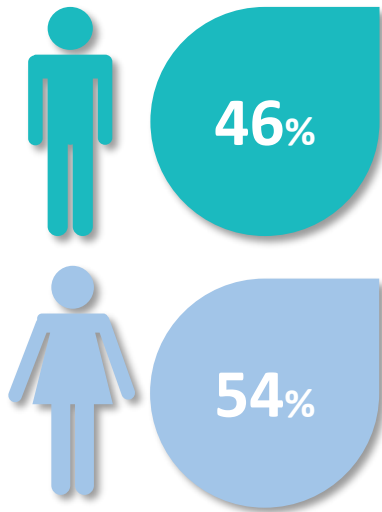


Introduction & Methodology

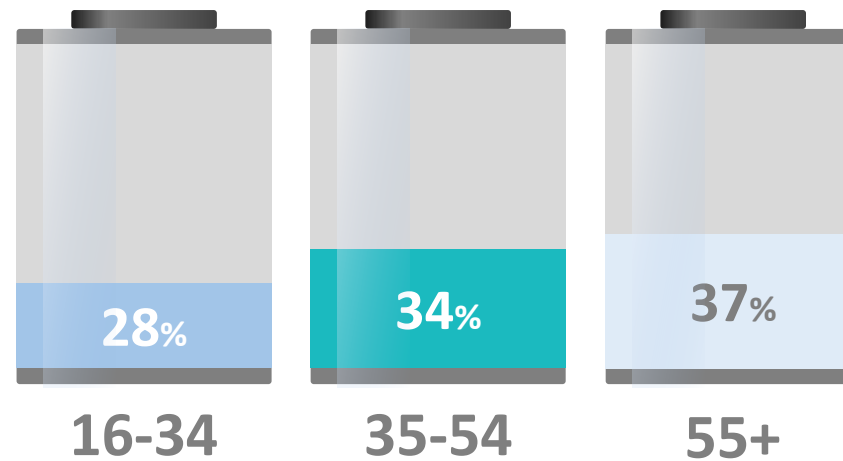
- This report details the 26th quarter of results for the Essex Police Public Perceptions Survey
- Since the survey began 52,058 Essex residents have been interviewed – approx. 3,718 in each of the 14 Districts
- Fieldwork is split between interviews taking place over the phone and face to face. In Q3 23/24 54% of interviews were conducted face-to-face, with the remaining 46% over the phone.
- Results have been weighted to accurately represent the population size and demographics of each District. This has been updated to reflect the 2021 Census.
- The report presents the results at an annual and quarterly level to compare the performance of Essex Police and highlight significant changes in public perceptions over time
- District and demographic analysis combines the sample from the four quarters over the last 12 months to add greater confidence to the results
- Future reports will continue to track changes in public perception levels and identify high performing areas and those with need for improvement

Respondent Breakdown Jan - Dec 2023

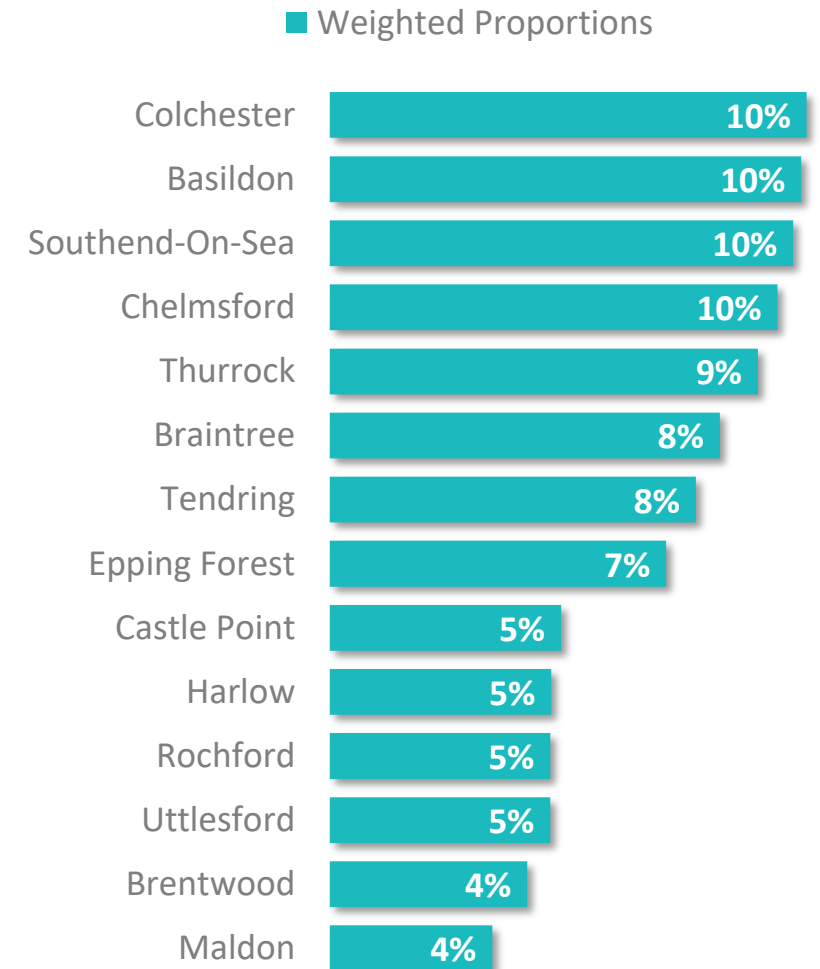
Gender



Age



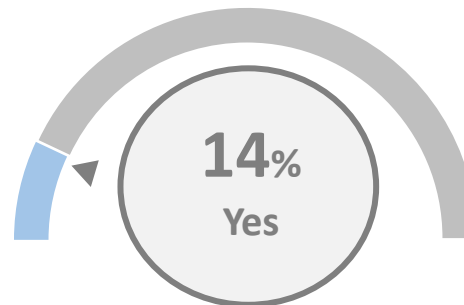
District



Ethnic Group



Disability





Section Two

Overall Views

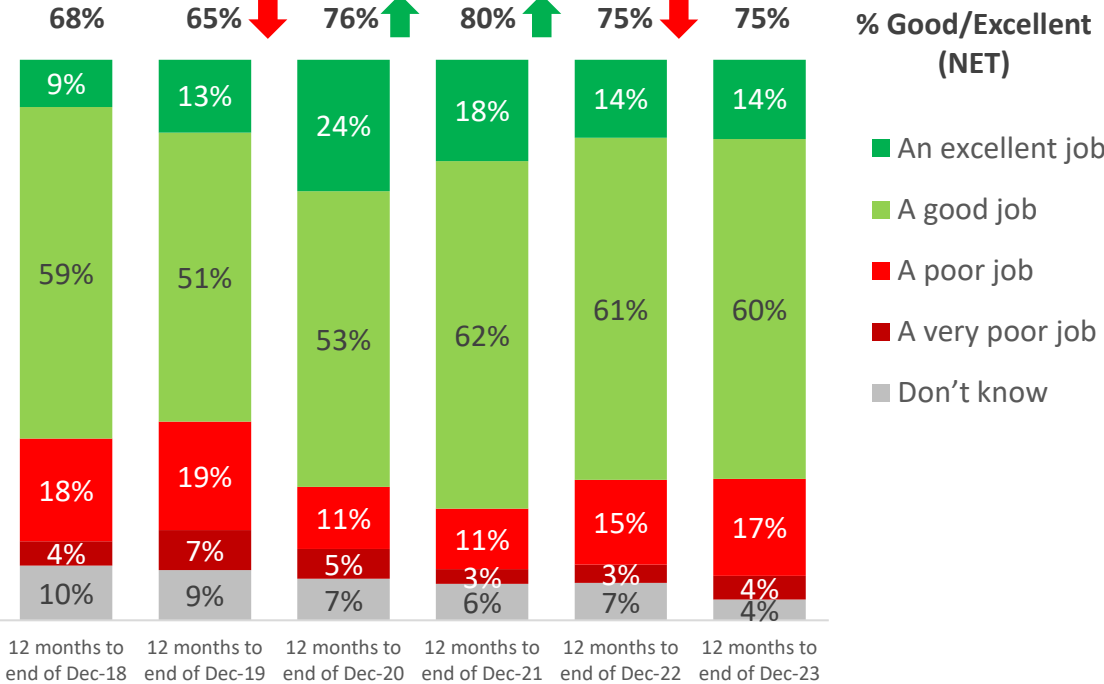


Executive Summary: Overall Views

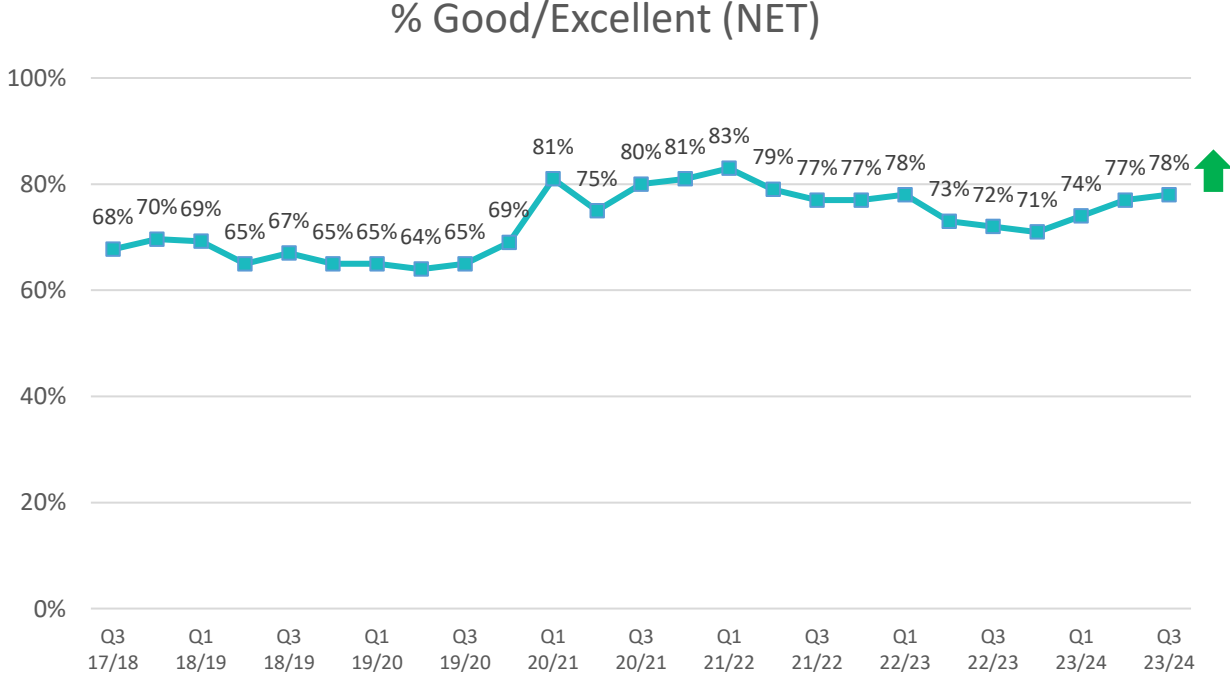
- Three-quarters of Essex residents surveyed (75%) think the police in their area are doing a good or excellent job
- Over half (54%) agree Essex Police understand the issues affecting their community
- Less than half (47%) agree EP are dealing with crime and ASB, down significantly from 55% two years ago
- Two-thirds (66%) agree they have confidence in local policing
- Almost seven-in-ten (69%) are confident of receiving a good service from EP if they were to report a crime or incident in the future
- Two-thirds (64%) had a worse perception of EP after being influenced by something
- Agreement that EP uses its stop and search power fairly and respectfully increased significantly in the last 12 months from 60% to 63%

Three-quarters of residents surveyed in the last year think EP are doing a good or excellent job

Annual Trend



Quarterly Trend



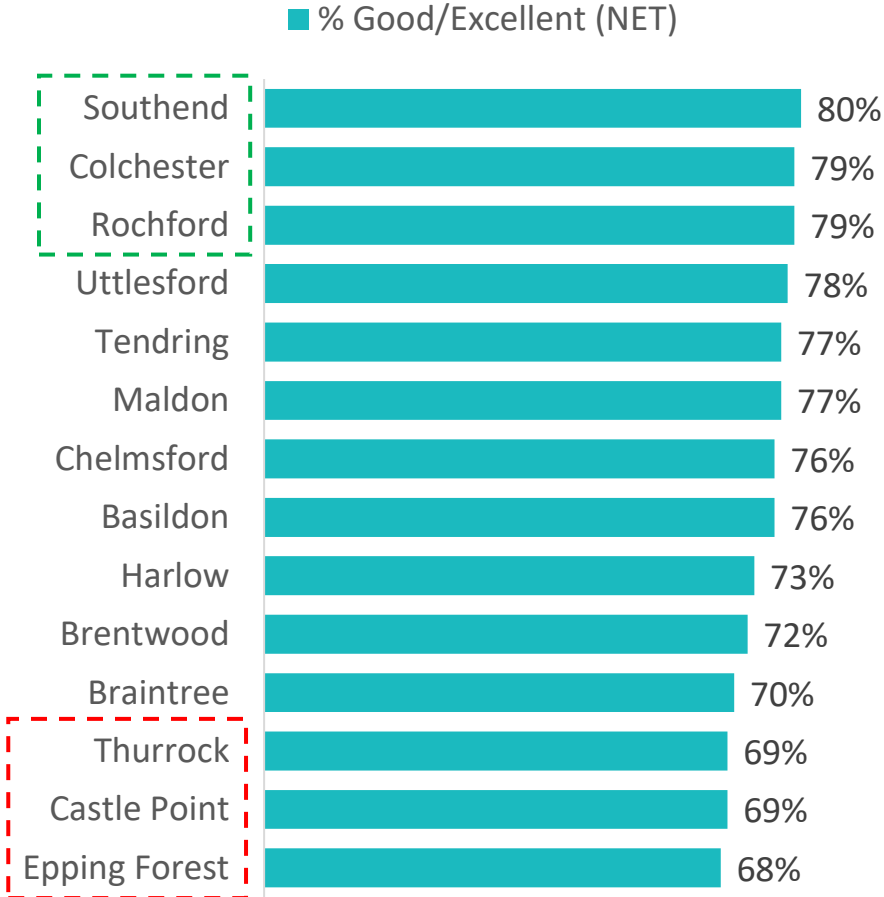
↑ significantly higher than Q2 22/23 – Q1 23/24

NET refers to the combined score for the two most positive answer options (Excellent/Good). Significance testing at 95% confidence level.

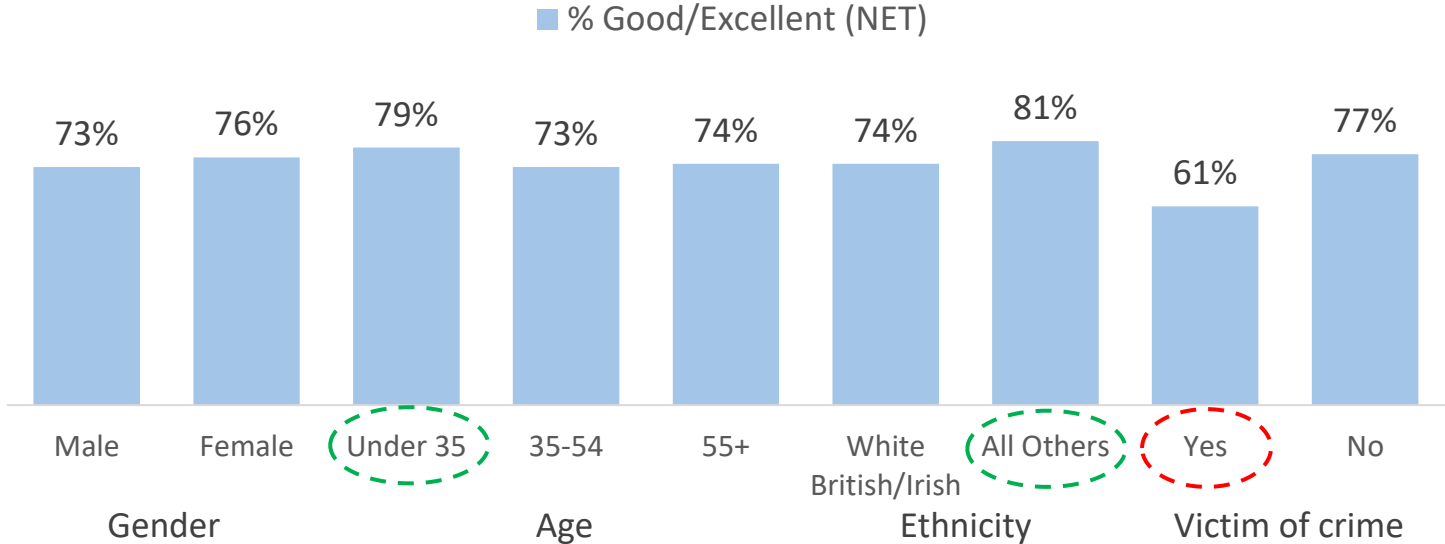
Q13b Taking everything into account, how good a job do you think the police in this area are doing?
FIRST ASKED IN Q3 2017/18

Under 35s and ethnic minorities are the most likely to think EP are doing a good or excellent job

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Victims of crime remain the least likely to think EP are doing a good or excellent job (61%)
- Around 8 out of 10 residents living in Southend (80%), Colchester (79%) or Rochford (79%) think the police in their area are doing a good or excellent job, compared with around two-thirds in Thurrock (69%), Castle Point (69%) or Epping Forest (68%)

Demographic Trends

% think local police are doing a good or excellent job

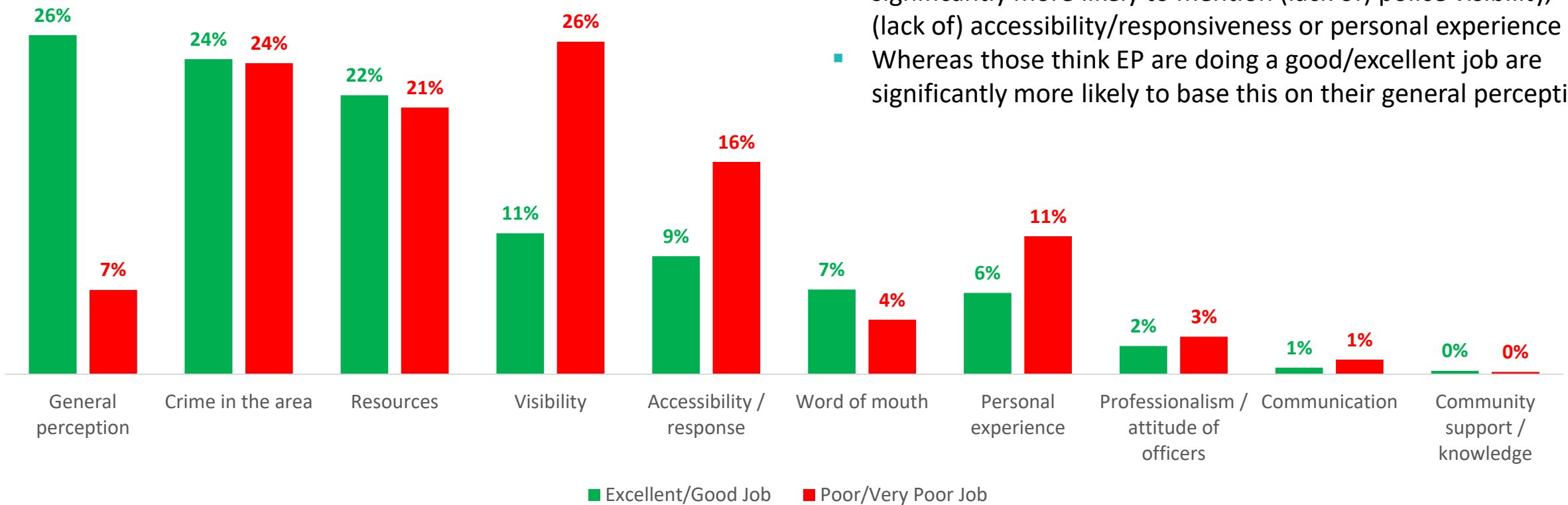
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Southend | 66% | 65% | 80% | 82% | 77% | 80% | +3% |
| Colchester | 76% | 68% | 77% | 79% | 74% | 79% | +5% |
| Rochford | 71% | 58% | 79% | 85% | 80% | 79% | -1% |
| Uttlesford | 58% | 69% | 78% | 85% | 81% | 78% | -3% |
| Tendring | 71% | 64% | 80% | 82% | 73% | 77% | +4% |
| Maldon | 68% | 63% | 72% | 83% | 75% | 77% | +2% |
| Chelmsford | 71% | 69% | 76% | 81% | 78% | 76% | -2% |
| Basildon | 63% | 65% | 72% | 76% | 77% | 76% | -1% |
| Harlow | 75% | 65% | 83% | 83% | 75% | 73% | -2% |
| Brentwood | 64% | 64% | 75% | 80% | 72% | 72% | 0% |
| Braintree | 71% | 70% | 80% | 83% | 76% | 70% | -6% ↓ |
| Thurrock | 68% | 56% | 73% | 77% | 75% | 69% | -6% ↓ |
| Castle Point | 60% | 60% | 66% | 76% | 65% | 69% | +4% |
| Epping Forest | 60% | 66% | 75% | 76% | 68% | 68% | 0% |

| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 70% | 64% | 75% | 79% | 74% | 73% | -1% |
| Female | 66% | 65% | 78% | 81% | 76% | 76% | 0% |
| Under 35 | 77% | 67% | 78% | 84% | 79% | 79% | 0% |
| 35-54 | 65% | 64% | 75% | 78% | 76% | 73% | -3% ↓ |
| 55+ | 64% | 63% | 77% | 80% | 72% | 74% | 2% |
| White | 67% | 65% | 77% | 80% | 75% | 74% | -1% |
| Other than White | 73% | 61% | 72% | 77% | 79% | 81% | +2% |
| Victim of crime | 55% | 53% | 64% | 61% | 61% | 61% | 0% |
| Non victim | 70% | 66% | 78% | 82% | 77% | 77% | 0% |

↑ significant increase ↓ significant decrease

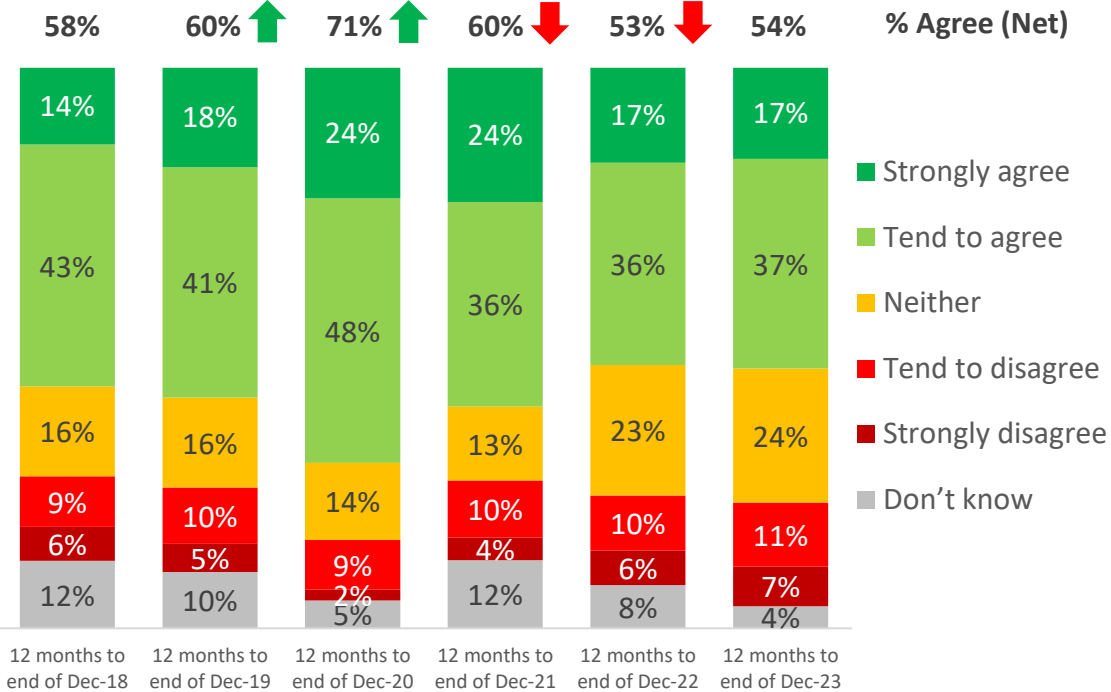
Reasons for agreeing/disagreeing EP are doing a good or excellent job in their area

Coded Verbatim Themes: Last 12 months

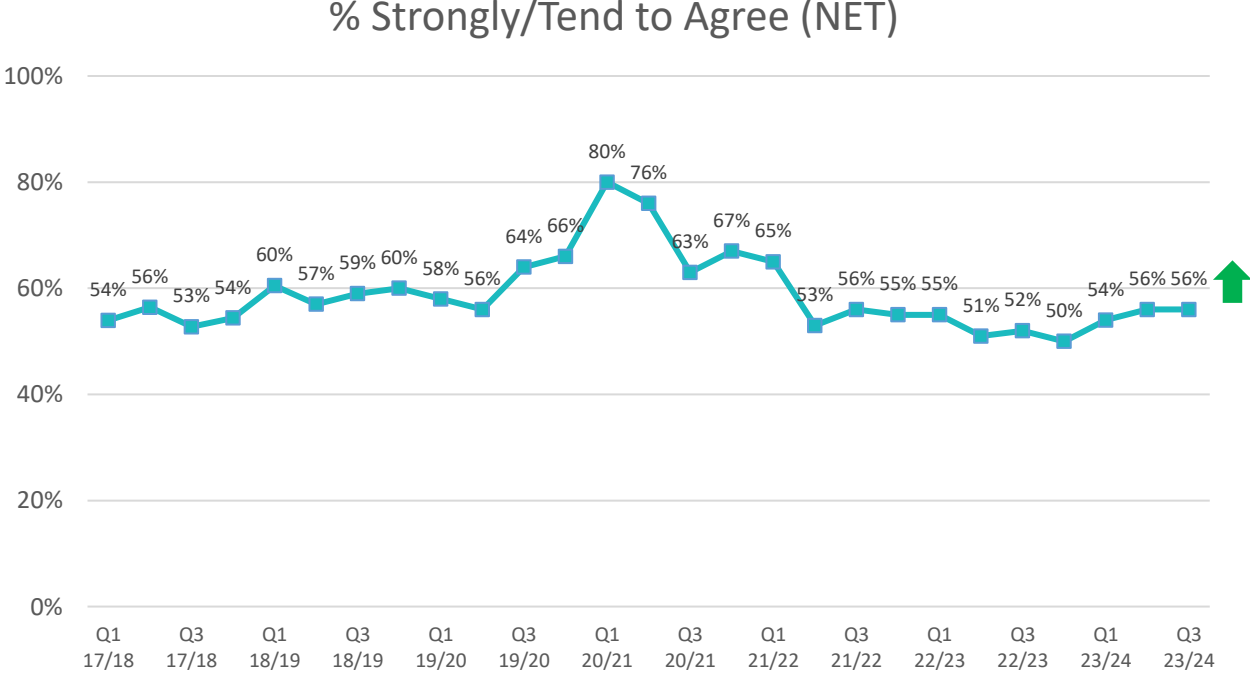


Around half agree Essex Police understand the issues affecting their community

Annual Trend



Quarterly Trend

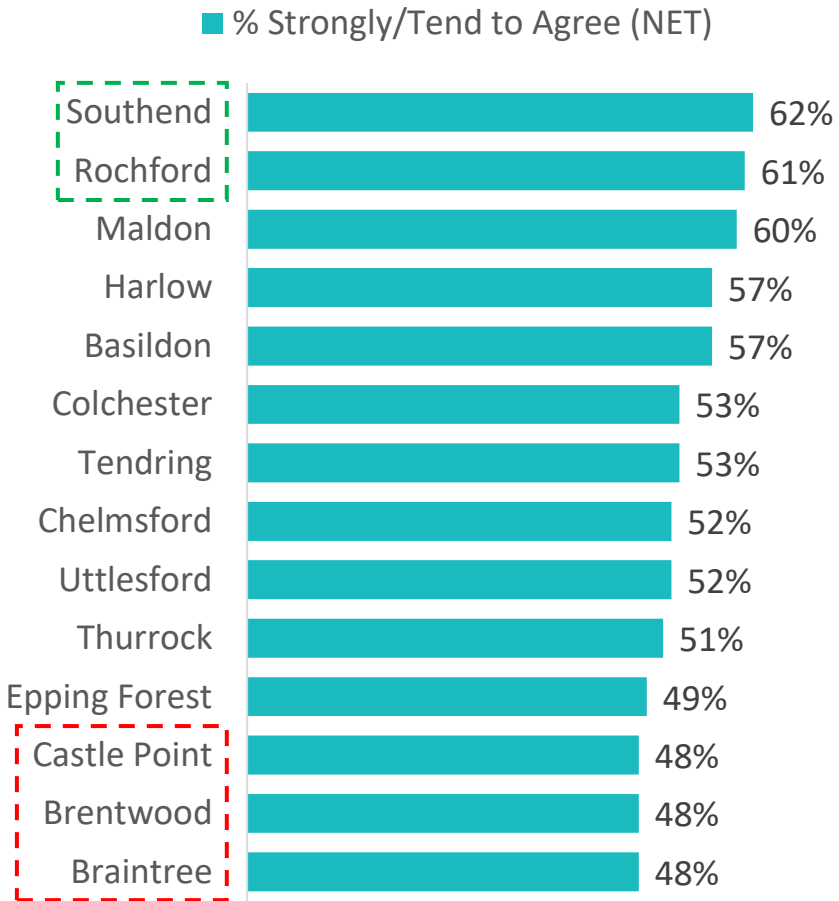


↑ significantly higher than Q2-4 22/23

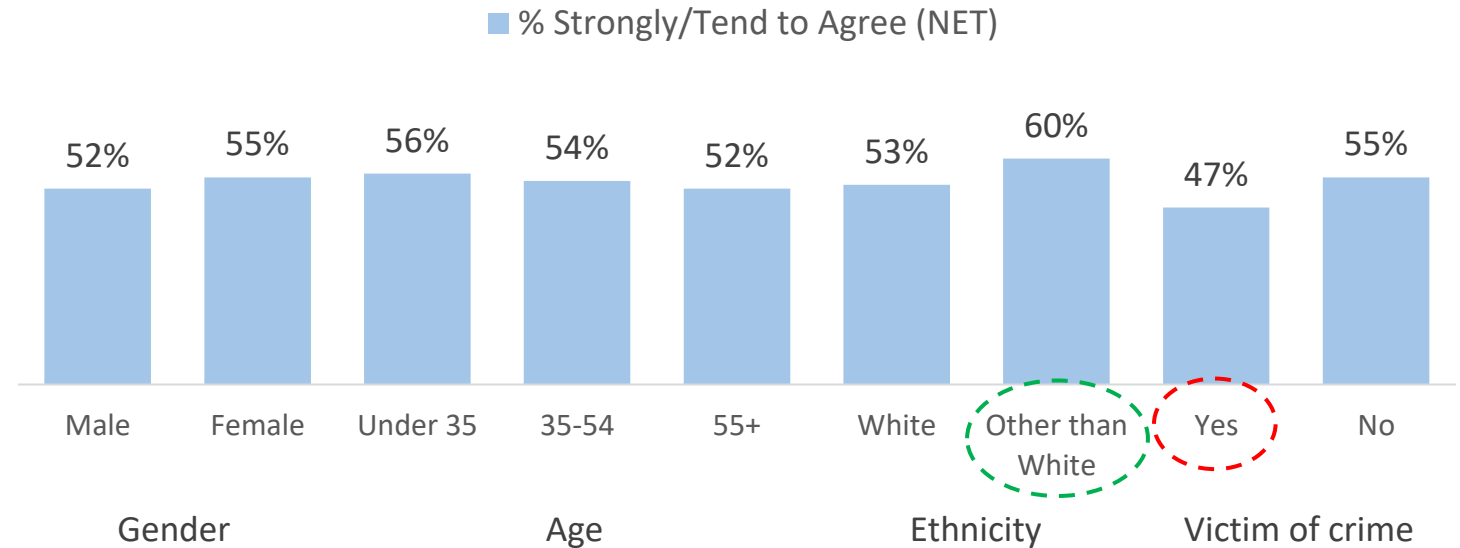
NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Ethnic minorities are the most likely to think EP understand issues affecting their community

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Less than half of victims of crime (47%) agree EP understand issues affecting their community
- Over six-in-ten residents living in Southend (62%) or Rochford (61%) agree EP understand issues affecting their community, compared to less than half in Castle Point (48%), Brentwood (48%) or Braintree (48%)

Demographic Trends

% agree EP understand issues affecting their community

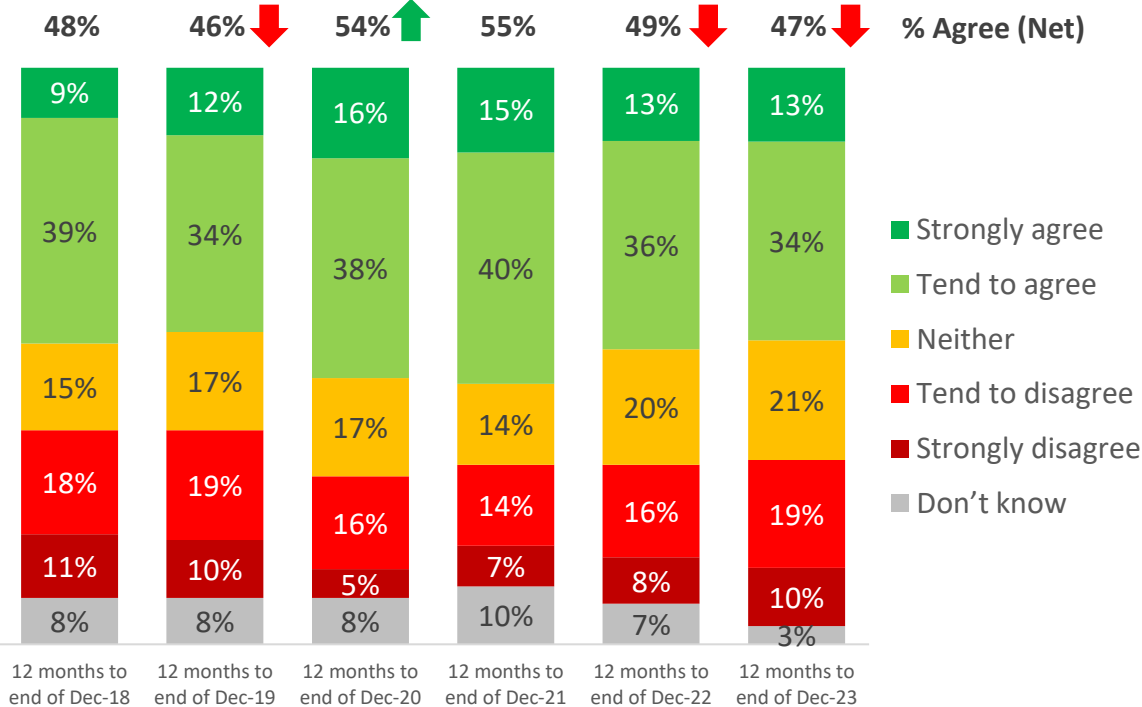
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Southend | 57% | 64% | 68% | 64% | 58% | 62% | +4% |
| Rochford | 60% | 54% | 66% | 58% | 58% | 61% | +3% |
| Maldon | 58% | 57% | 74% | 60% | 48% | 60% | +12% ↑ |
| Harlow | 60% | 60% | 70% | 59% | 59% | 57% | -2% |
| Basildon | 55% | 61% | 70% | 63% | 64% | 57% | -7% ↓ |
| Colchester | 62% | 59% | 73% | 58% | 49% | 53% | +4% |
| Tendring | 62% | 59% | 75% | 64% | 47% | 53% | +6% ↑ |
| Chelmsford | 59% | 59% | 73% | 60% | 53% | 52% | -1% |
| Uttlesford | 49% | 58% | 63% | 61% | 56% | 52% | -4% |
| Thurrock | 58% | 57% | 71% | 56% | 53% | 51% | -2% |
| Epping Forest | 50% | 58% | 75% | 53% | 46% | 49% | +3% |
| Castle Point | 58% | 64% | 67% | 68% | 50% | 48% | -2% |
| Brentwood | 53% | 58% | 65% | 52% | 47% | 48% | +1% |
| Braintree | 62% | 61% | 78% | 63% | 51% | 48% | -3% |

| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 60% | 59% | 70% | 60% | 52% | 52% | 0% |
| Female | 56% | 60% | 73% | 61% | 55% | 55% | 0% |
| Under 35 | 65% | 59% | 71% | 64% | 59% | 56% | -3% ↓ |
| 35-54 | 58% | 64% | 71% | 60% | 55% | 54% | -1% |
| 55+ | 52% | 56% | 72% | 58% | 48% | 52% | +4% ↑ |
| White | 58% | 61% | 71% | 61% | 52% | 53% | +1% |
| Other than White | 54% | 53% | 70% | 58% | 62% | 60% | -2% |
| Victim of crime | 50% | 55% | 65% | 53% | 47% | 47% | 0% |
| Non victim | 59% | 60% | 72% | 61% | 54% | 55% | +1% |

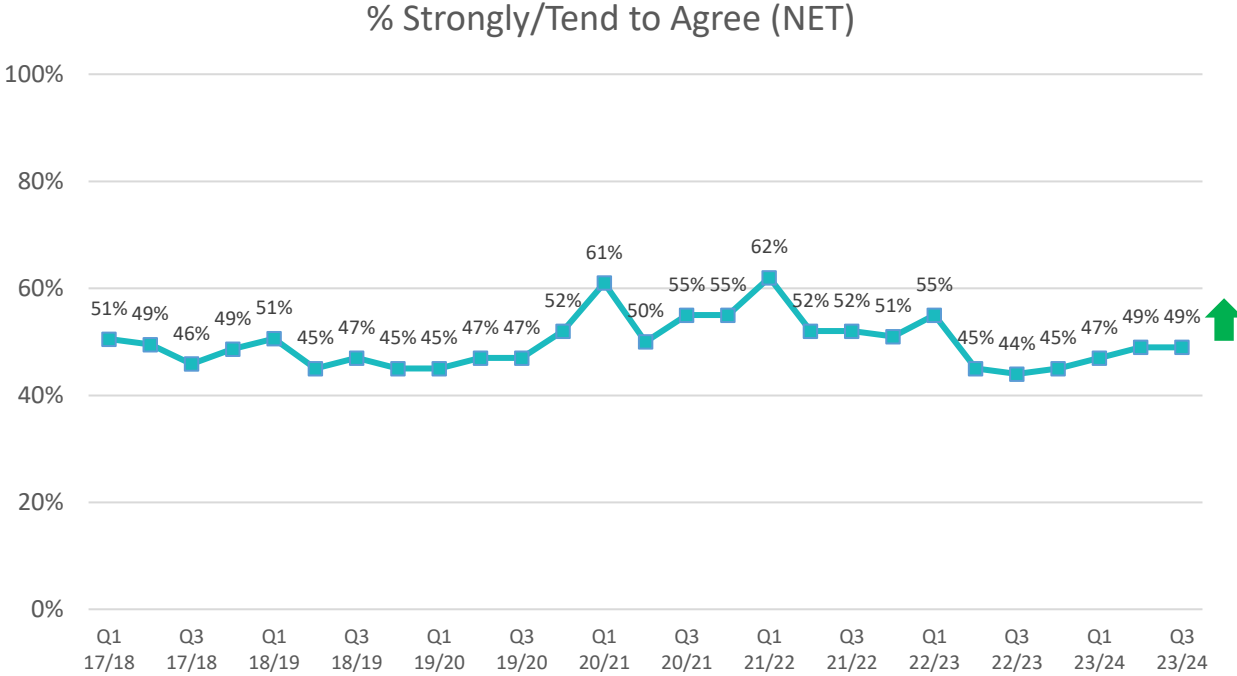
↑ significant increase ↓ significant decrease

Agreement that EP are dealing with crime and ASB has fallen significantly in the past two years

Annual Trend
Rolling 12 months



Quarterly Trend



↑ significantly higher than Q2-4 22/23

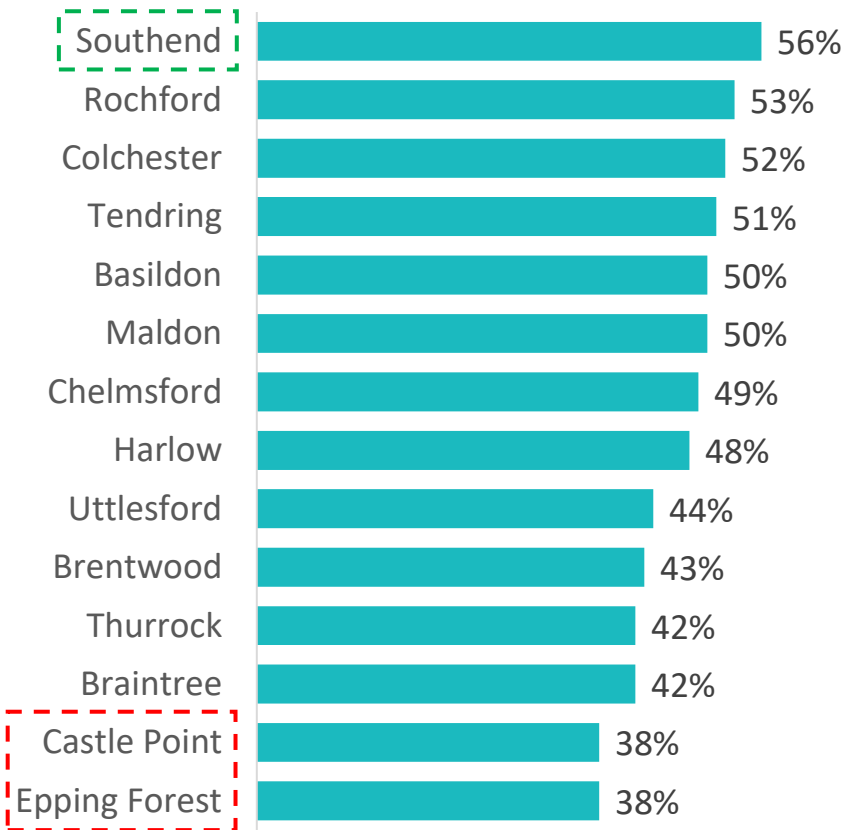
NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Q5 How much would you agree or disagree that Essex Police are dealing with crime and anti-social behaviour that matter in your area?

Victims of crime are the least likely to agree EP are dealing with crime and ASB in their area

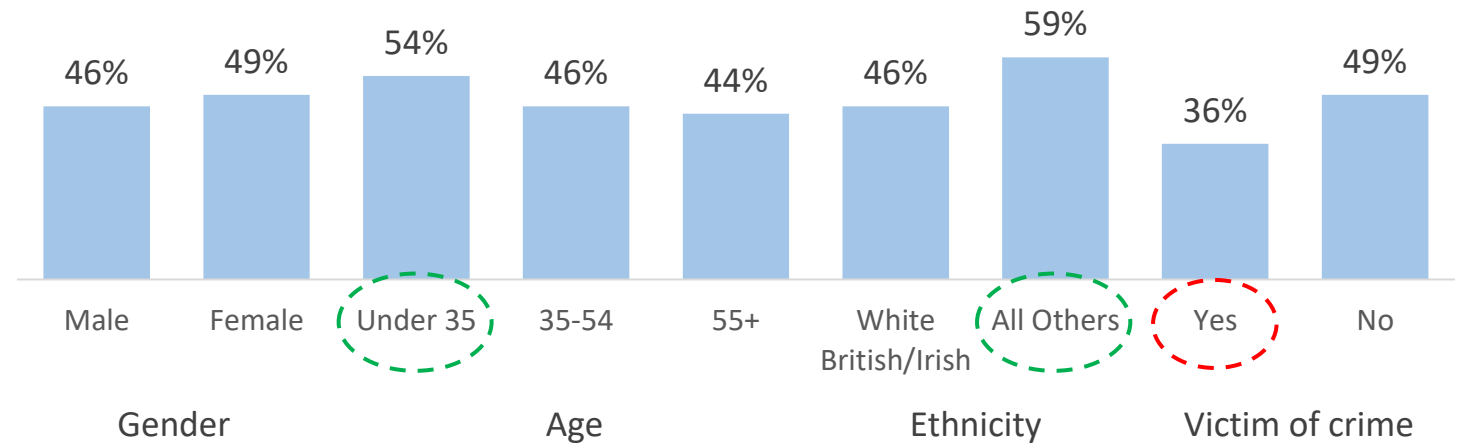
District Comparisons (last 12 months)

■ % Strongly/Tend to Agree (NET)



Demographic Analysis (last 12 months)

■ % Strongly/Tend to Agree (NET)



- Over half of ethnic minorities (59%) and under 35s (54%) agree EP are dealing with crime and ASB in their area
- There are significant differences in agreement between Districts – 56% of those living in Southend agree compared with 38% in Castle Point and Epping Forest

Demographic Trends

% agree EP are dealing with crime and ASB in their area

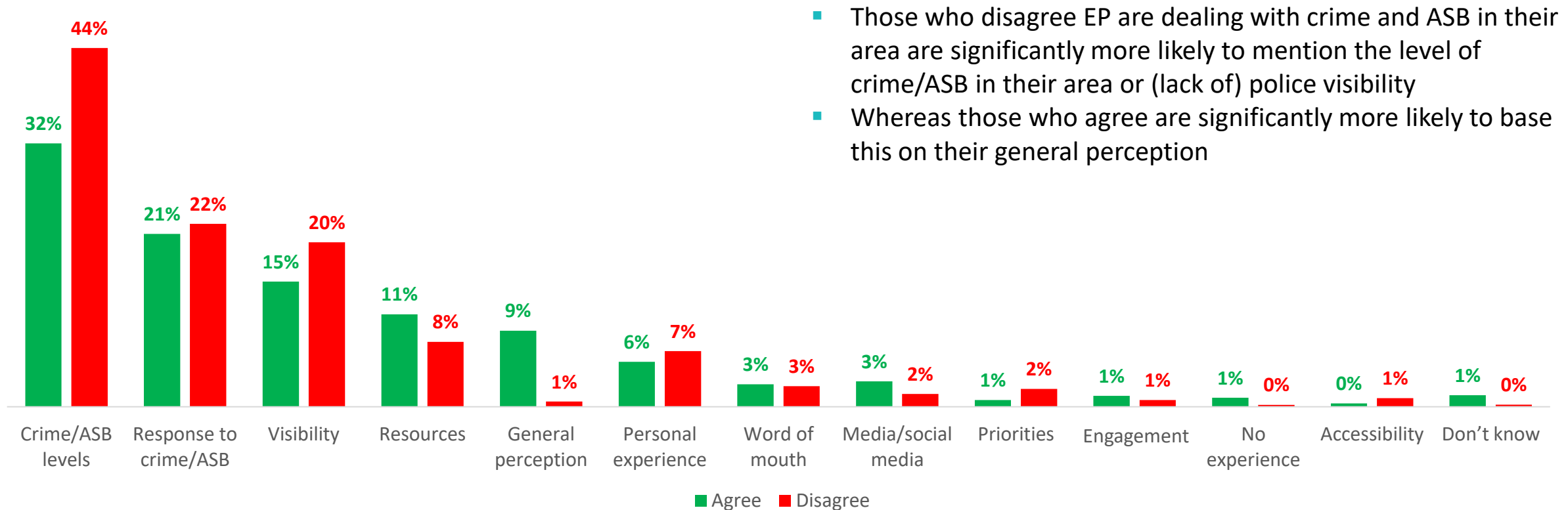
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Southend | 49% | 47% | 59% | 59% | 55% | 56% | +1% |
| Rochford | 50% | 41% | 54% | 53% | 52% | 53% | +1% |
| Colchester | 58% | 49% | 54% | 55% | 51% | 52% | +1% |
| Tendring | 53% | 46% | 55% | 63% | 47% | 51% | +4% |
| Basildon | 44% | 44% | 52% | 55% | 61% | 50% | -11% ↓ |
| Maldon | 49% | 45% | 49% | 54% | 45% | 50% | +5% |
| Chelmsford | 51% | 48% | 62% | 54% | 49% | 49% | 0% |
| Harlow | 52% | 46% | 58% | 57% | 48% | 48% | 0% |
| Uttlesford | 36% | 48% | 54% | 55% | 49% | 44% | -5% |
| Brentwood | 42% | 43% | 52% | 57% | 42% | 43% | +1% |
| Thurrock | 43% | 42% | 55% | 49% | 48% | 42% | -6% ↓ |
| Braintree | 51% | 54% | 56% | 61% | 47% | 42% | -5% |
| Castle Point | 39% | 40% | 44% | 53% | 39% | 38% | -1% |
| Epping Forest | 43% | 45% | 46% | 47% | 37% | 38% | +1% |

| | Annual Trend (year ending) | | | | | | |
|-----------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 50% | 45% | 53% | 55% | 47% | 46% | -1% |
| Female | 46% | 47% | 55% | 55% | 50% | 49% | -1% |
| Under 35 | 59% | 49% | 59% | 63% | 57% | 54% | -3% ↓ |
| 35-54 | 44% | 47% | 52% | 55% | 50% | 46% | -4% ↓ |
| 55+ | 42% | 44% | 54% | 51% | 43% | 44% | +1% |
| White | 47% | 47% | 54% | 55% | 47% | 46% | -1% |
| All Others | 55% | 44% | 54% | 53% | 60% | 59% | -1% |
| Victim of crime | 37% | 38% | 45% | 41% | 40% | 36% | -4% |
| Non victim | 49% | 47% | 56% | 57% | 50% | 49% | -1% |

↑ significant increase ↓ significant decrease

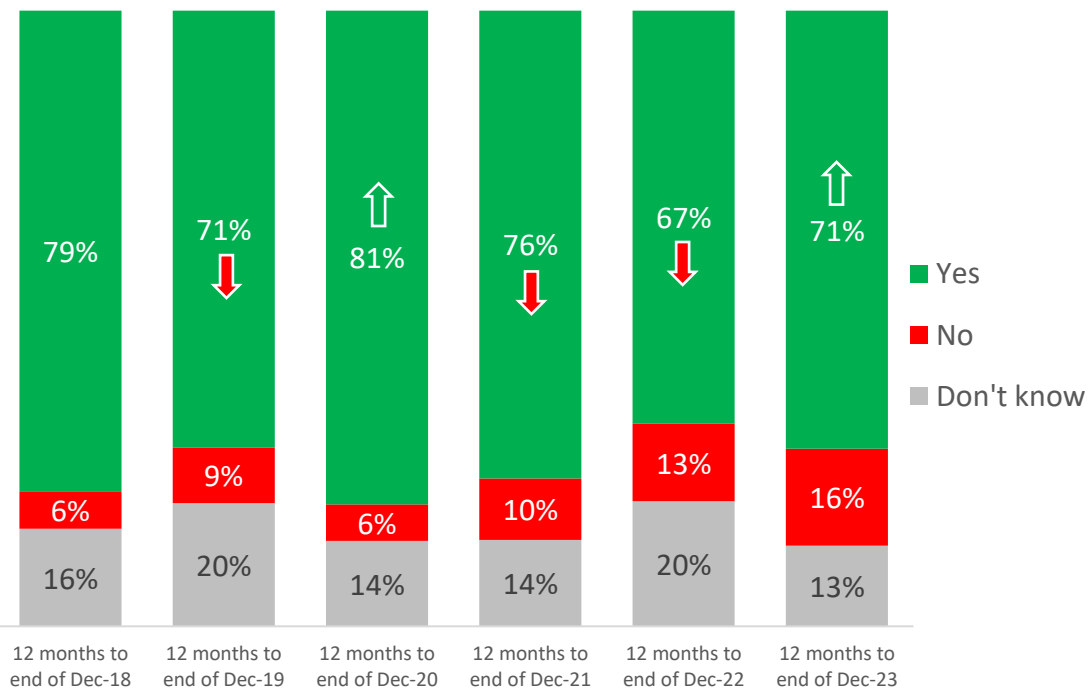
Reasons for agreeing/disagreeing EP are dealing with crime and ASB in their area

Coded Verbatim Themes: Last 12 months

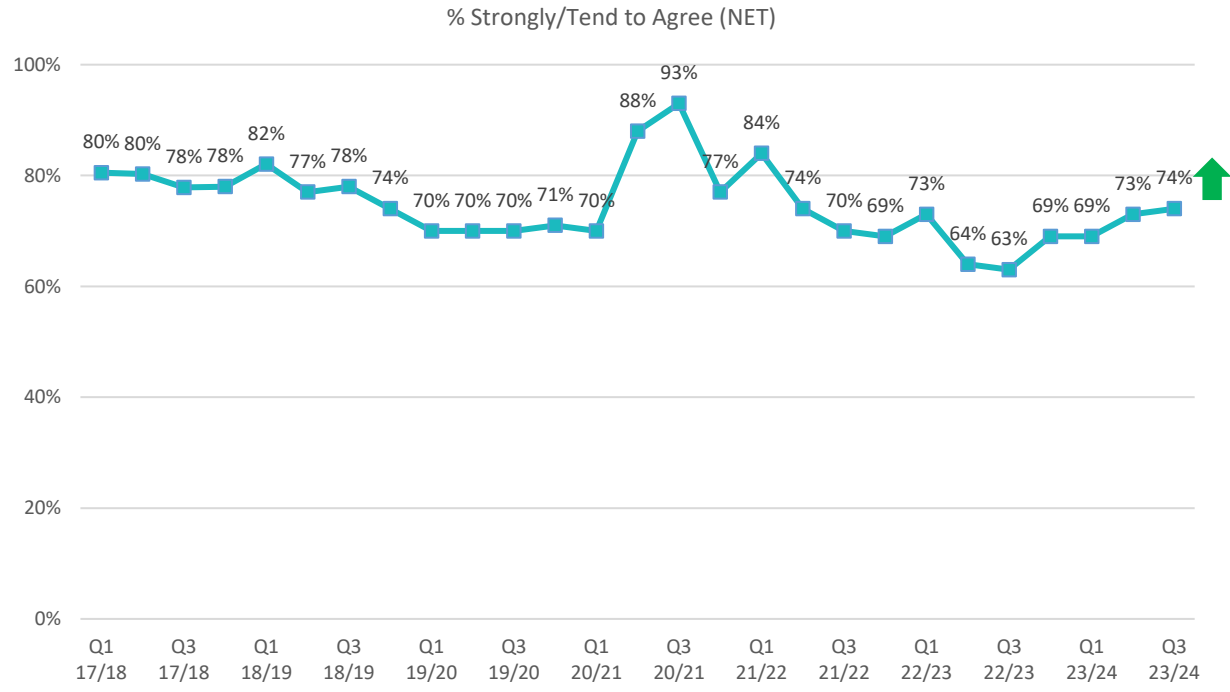


The proportion of residents who think they would be treated fairly if they were to make a complaint to EP increased significantly

Annual Trend



Quarterly Trend

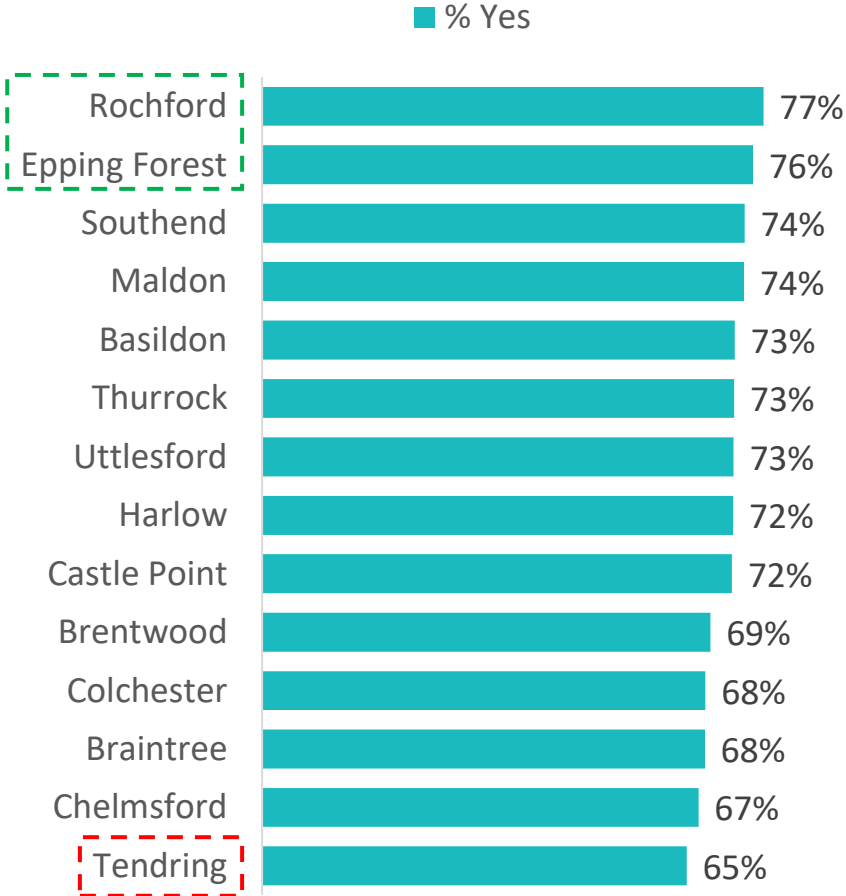


↑ significantly higher than Q2 22/23 – Q1 23/24

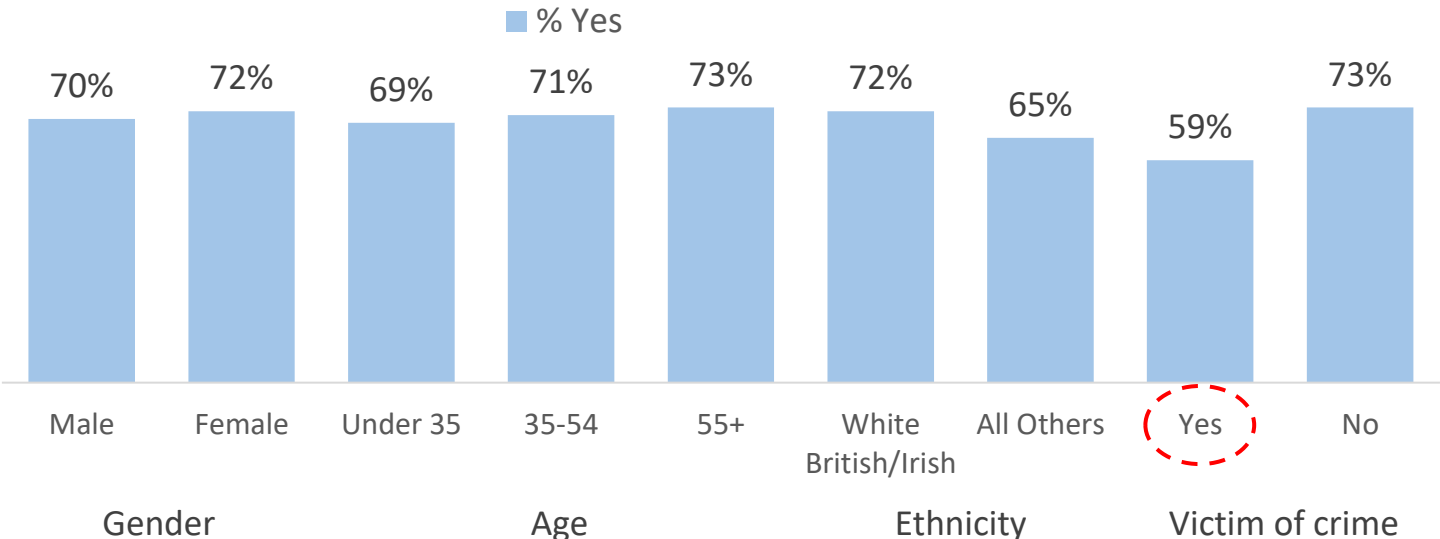
Q7 If you were to make a complaint to Essex Police about an officer or staff member, do you think you would be treated fairly?

Victims of crime are the least likely to think they would be treated fairly if they made a complaint

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Over three-quarters of those living in Rochford (77%) or Epping Forest (76%) think they would be treated fairly, compared to less than two-thirds in Tendring (65%)

Demographic Trends

% who think they would be treated fairly if they made a complaint about EP

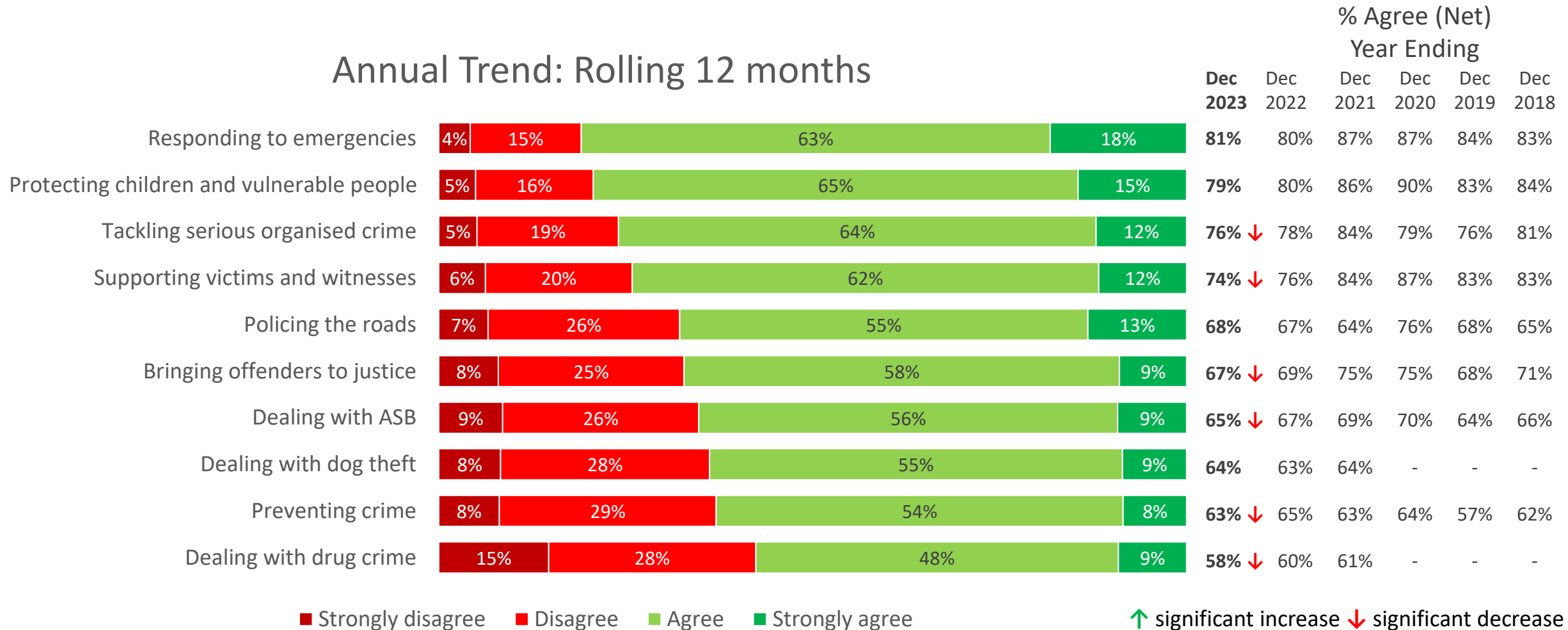
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Rochford | 81% | 72% | 86% | 80% | 76% | 77% | +1% |
| Epping Forest | 79% | 62% | 70% | 76% | 75% | 76% | +1% |
| Southend | 76% | 69% | 85% | 80% | 67% | 74% | +7% ↑ |
| Maldon | 84% | 78% | 75% | 80% | 75% | 74% | -1% |
| Basildon | 70% | 68% | 77% | 77% | 74% | 73% | -1% |
| Thurrock | 77% | 67% | 77% | 72% | 70% | 73% | +3% |
| Uttlesford | 81% | 77% | 89% | 80% | 76% | 73% | -3% |
| Harlow | 80% | 72% | 85% | 75% | 71% | 72% | +1% |
| Castle Point | 78% | 71% | 78% | 78% | 70% | 72% | +2% |
| Brentwood | 74% | 72% | 89% | 78% | 71% | 69% | -2% |
| Colchester | 81% | 77% | 82% | 67% | 47% | 68% | +21% ↑ |
| Braintree | 85% | 74% | 76% | 77% | 67% | 68% | +1% |
| Chelmsford | 78% | 72% | 85% | 77% | 71% | 67% | -4% |
| Tendring | 83% | 72% | 81% | 80% | 47% | 65% | +18% ↑ |

| | Annual Trend (year ending) | | | | | | |
|-----------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 80% | 69% | 79% | 75% | 65% | 70% | +5% ↑ |
| Female | 78% | 73% | 82% | 77% | 69% | 72% | +3% ↑ |
| Under 35 | 78% | 64% | 79% | 74% | 64% | 69% | +5% ↑ |
| 35-54 | 79% | 72% | 80% | 76% | 69% | 71% | +2% |
| 55+ | 79% | 76% | 81% | 78% | 68% | 73% | +5% ↑ |
| White | 80% | 73% | 81% | 77% | 68% | 72% | +4% ↑ |
| All Others | 70% | 60% | 74% | 60% | 64% | 65% | +1% |
| Victim of crime | 70% | 63% | 70% | 63% | 58% | 59% | +1% |
| Non victim | 80% | 72% | 82% | 78% | 68% | 73% | +5% ↑ |

↑ significant increase ↓ significant decrease

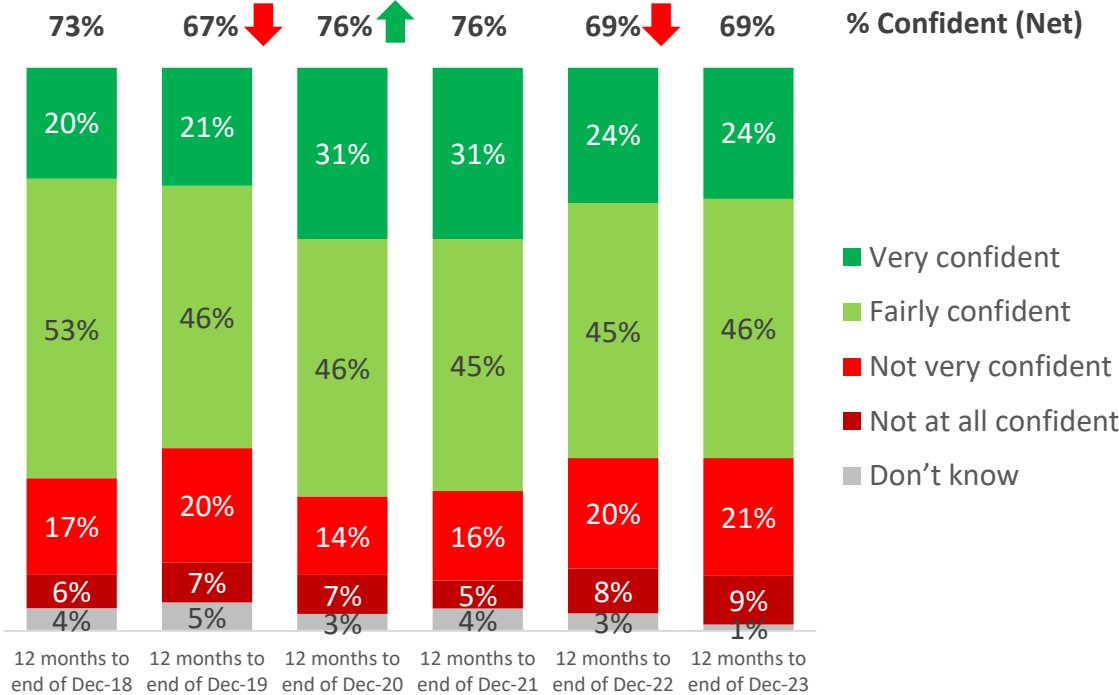
Agreement is lowest for EP and the organisations they work preventing crime and dealing with drug crime

Annual Trend: Rolling 12 months

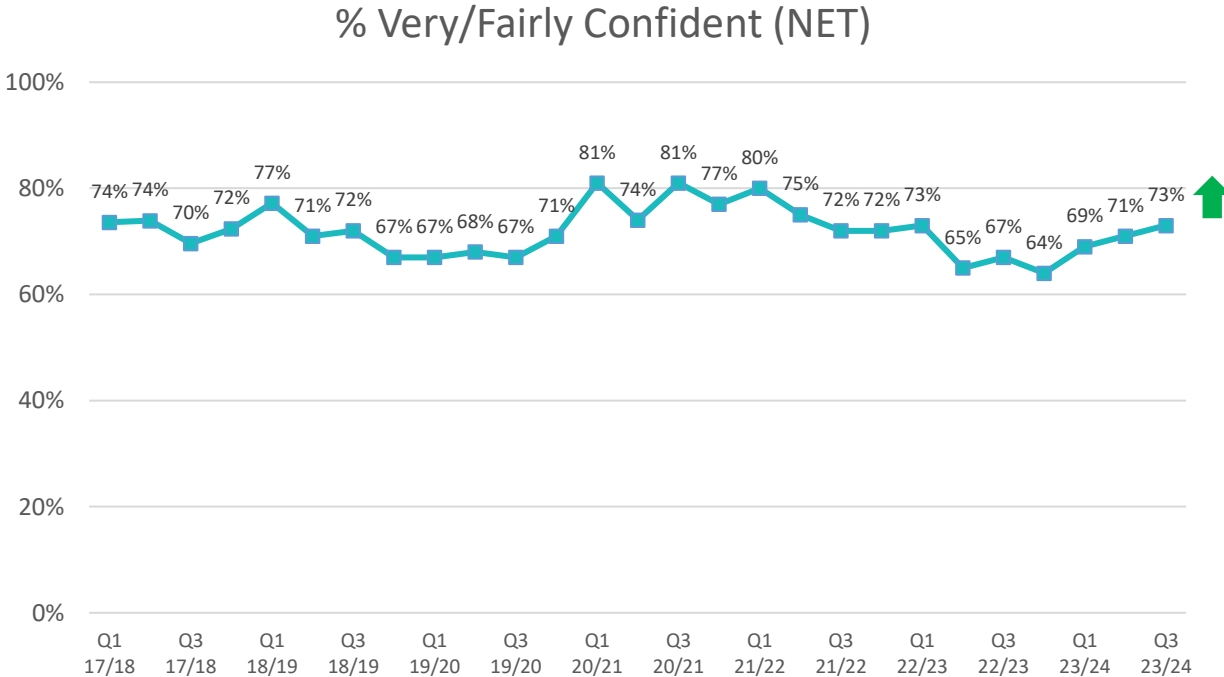


Seven-in-ten are confident of receiving a good service from EP if they were to report a crime or incident in the future

Annual Trend



Quarterly Trend

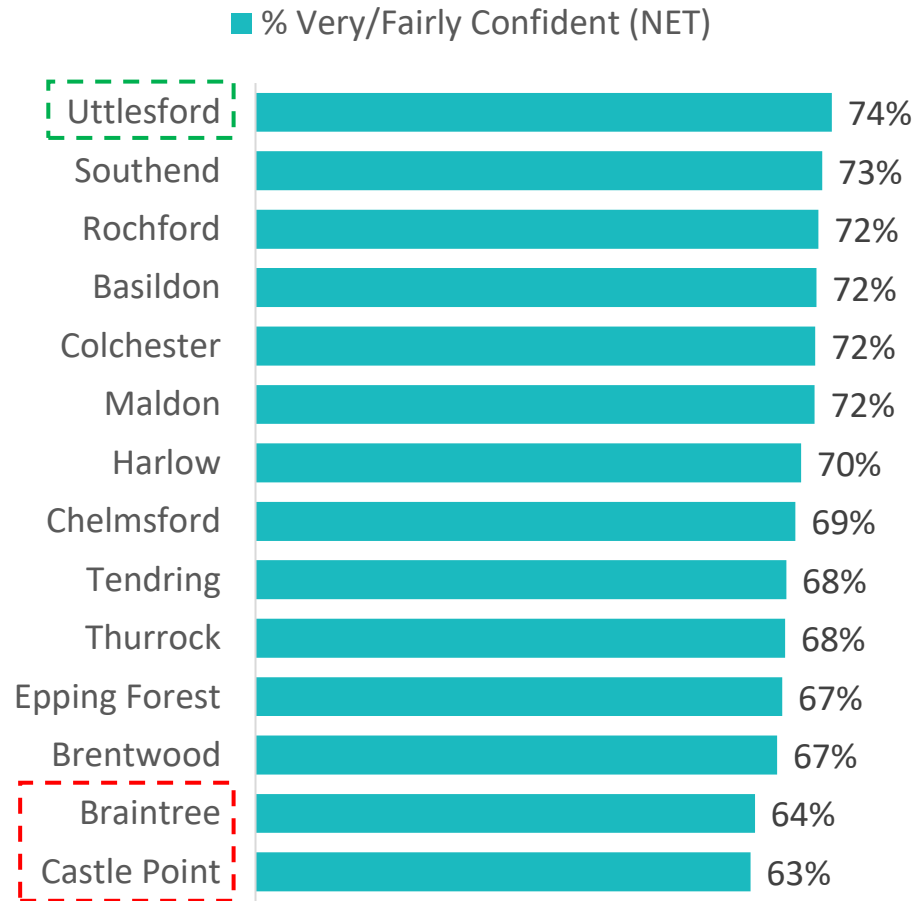


↑ significantly higher than Q2 22/23 – Q1 23/24

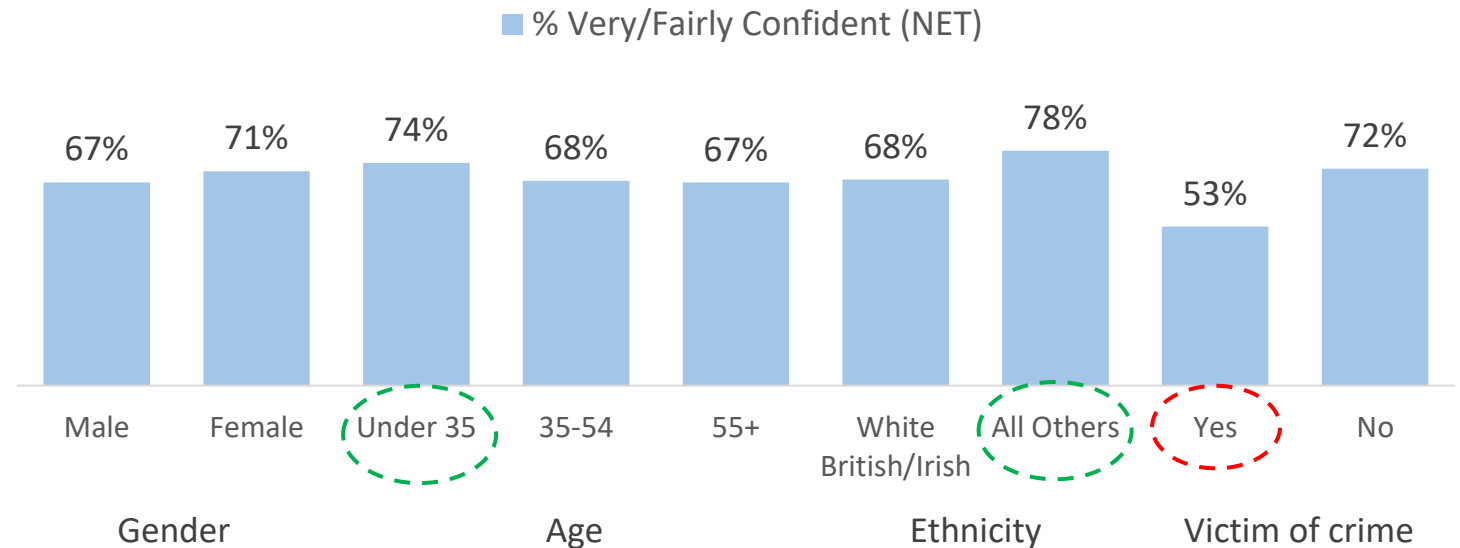
NET refers to the combined score for the two most positive answer options (Very/Fairly Confident). Significance testing at 95% confidence level.

Victims of crime are the least likely to feel confident about receiving a good service from EP if they were to report a crime

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Ethnic minorities (78%) and under 35s (74%) are the most likely to feel confident about receiving a good service from EP if they were to report a crime
- Three-quarters of those living in Uttlesford (74%) would feel confident compared with less than two-thirds in Braintree (64%) or Castle Point (63%)

Demographic Trends

% very/fairly confident of receiving a good service if they were to report a crime

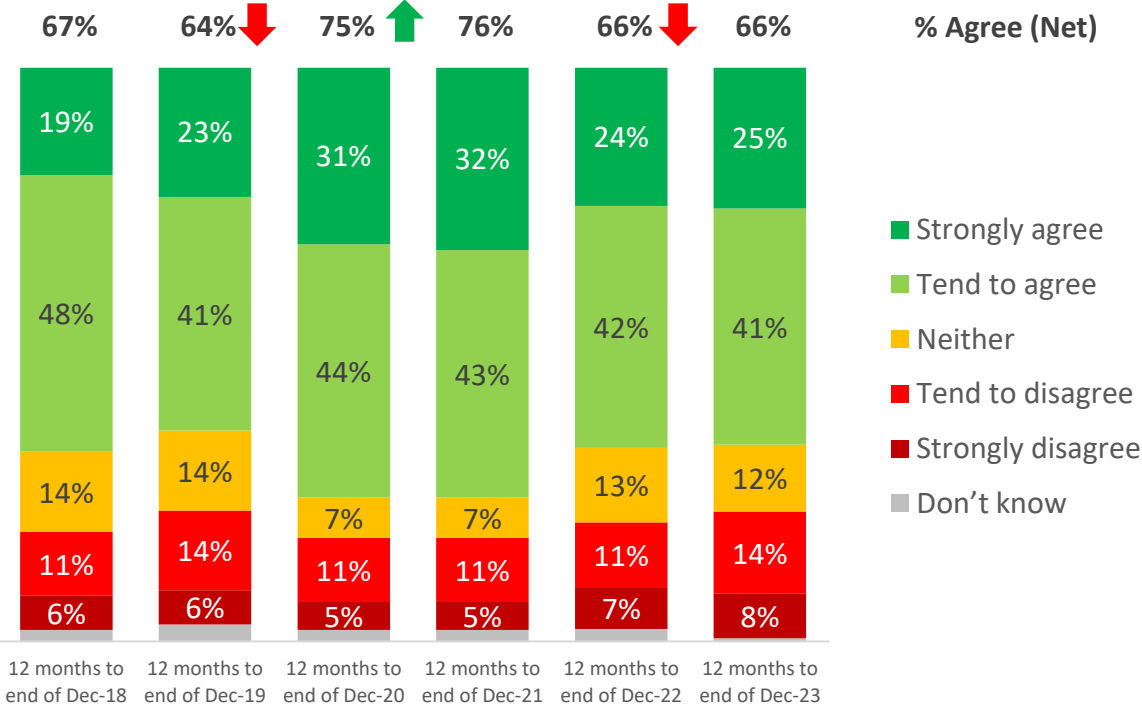
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Uttlesford | 61% | 71% | 79% | 76% | 75% | 74% | -1% |
| Southend | 70% | 68% | 80% | 78% | 70% | 73% | +3% |
| Rochford | 75% | 59% | 79% | 76% | 72% | 72% | 0% |
| Basildon | 73% | 67% | 69% | 75% | 75% | 72% | -3% |
| Colchester | 76% | 69% | 82% | 78% | 67% | 72% | +5% |
| Maldon | 75% | 68% | 73% | 75% | 66% | 72% | +6% ↑ |
| Harlow | 79% | 65% | 82% | 76% | 73% | 70% | -3% |
| Chelmsford | 75% | 72% | 79% | 78% | 70% | 69% | -1% |
| Tendring | 73% | 64% | 74% | 75% | 65% | 68% | +3% |
| Thurrock | 74% | 62% | 73% | 71% | 74% | 68% | -6% ↓ |
| Epping Forest | 69% | 67% | 75% | 74% | 64% | 67% | +3% |
| Brentwood | 71% | 66% | 78% | 75% | 68% | 67% | -1% |
| Braintree | 79% | 75% | 81% | 80% | 68% | 64% | -4% |
| Castle Point | 69% | 62% | 66% | 78% | 62% | 63% | 1% |

| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 73% | 65% | 74% | 73% | 66% | 67% | +1% |
| Female | 74% | 70% | 78% | 78% | 72% | 71% | -1% |
| Under 35 | 82% | 70% | 81% | 80% | 74% | 74% | 0% |
| 35-54 | 71% | 67% | 74% | 74% | 70% | 68% | -2% |
| 55+ | 68% | 65% | 76% | 75% | 66% | 67% | +1% |
| White | 73% | 67% | 76% | 76% | 69% | 68% | -1% |
| Other than White | 78% | 66% | 76% | 73% | 74% | 78% | +4% |
| Victim of crime | 58% | 53% | 59% | 54% | 52% | 53% | +1% |
| Non victim | 75% | 69% | 79% | 78% | 72% | 72% | 0% |

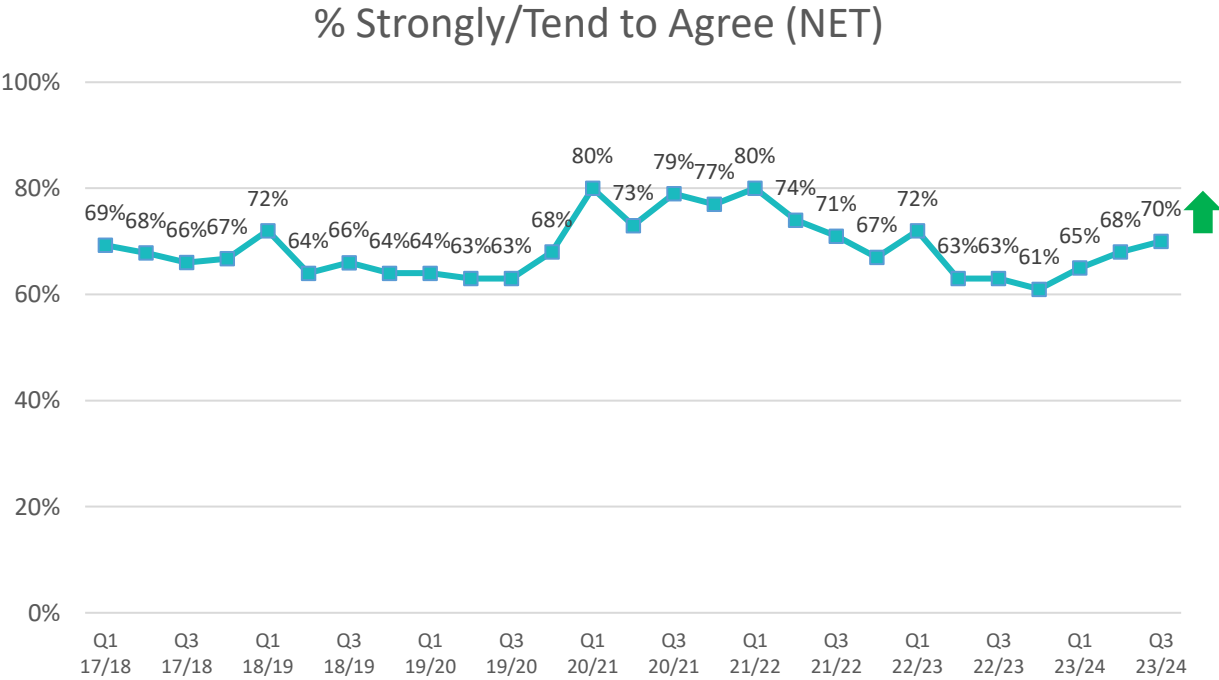
↑ significant increase ↓ significant decrease

Two-thirds agree they have confidence in local policing

Annual Trend
Rolling 12 months



Quarterly Trend



↑ significantly higher than Q2 22/23 – Q1 23/24

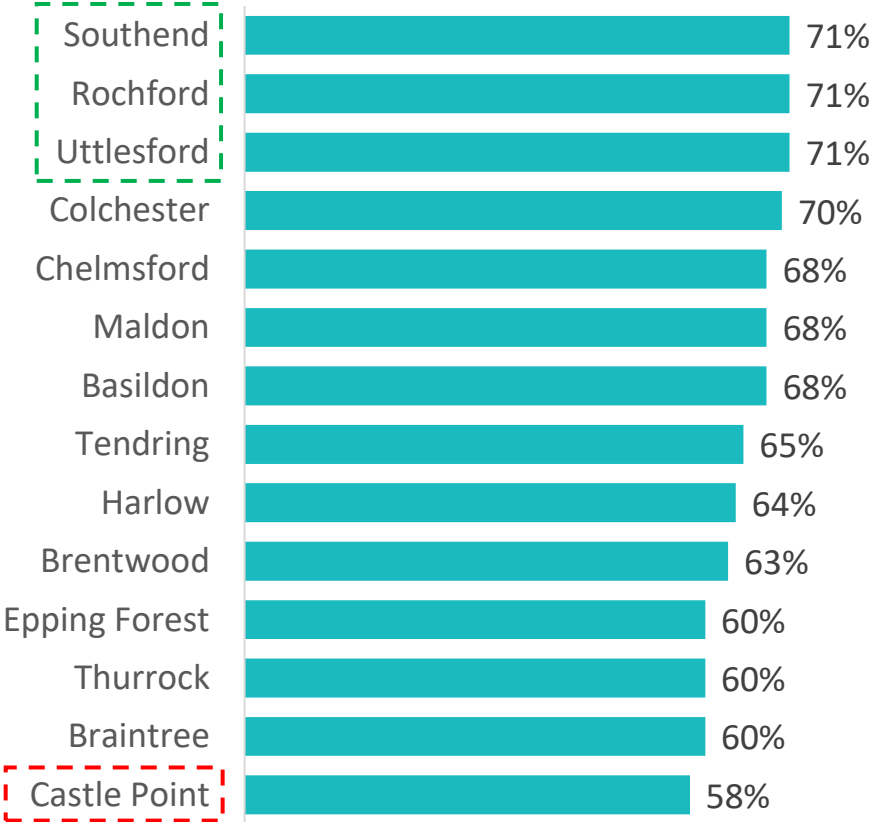
NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Q11 Please say how much you agree or disagree with the following statement:
Taking everything into account I have confidence in the police in this area

Ethnic minorities are the most likely to have confidence in the police in their area

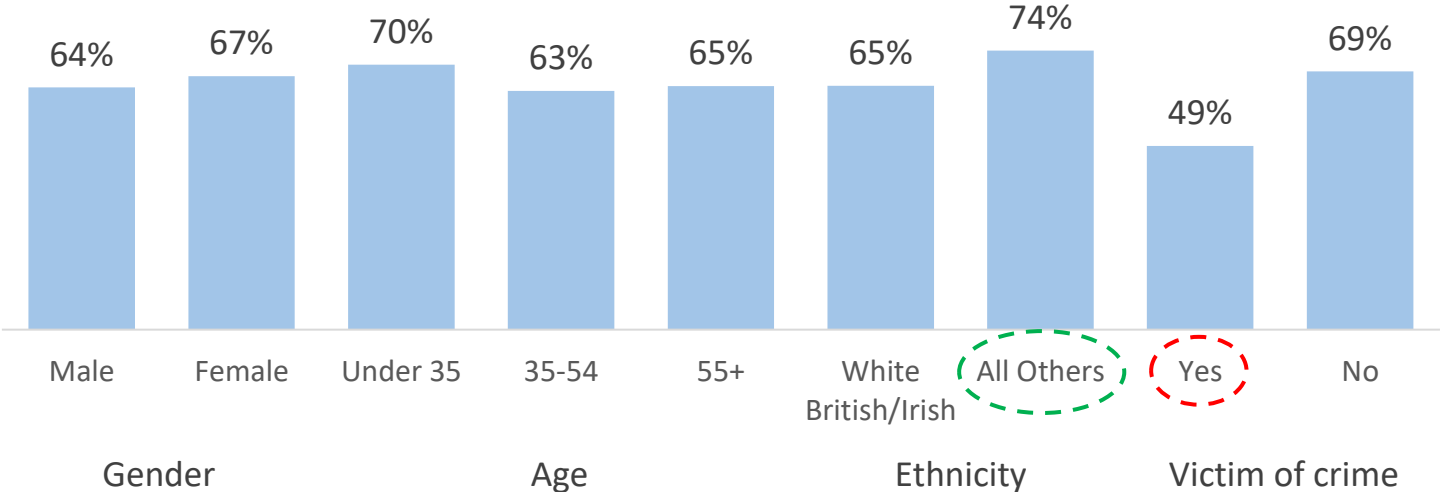
District Comparisons (last 12 months)

■ % Strongly/Tend to Agree (NET)



Demographic Analysis (last 12 months)

■ % Strongly/Tend to Agree (NET)



- Victims of crime are the least likely to have confidence in the police in their area
- Over 7 in 10 residents living in Southend, Rochford and Uttlesford (71%) have confidence in the police in their area compared with 58% in Castle Point

Demographic Trends

% agree they have confidence in local policing

| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Southend | 67% | 63% | 78% | 79% | 70% | 71% | +1% |
| Rochford | 70% | 58% | 77% | 81% | 72% | 71% | -1% |
| Uttlesford | 57% | 70% | 77% | 79% | 75% | 71% | -4% |
| Colchester | 75% | 69% | 79% | 75% | 65% | 70% | +5% |
| Chelmsford | 71% | 66% | 78% | 76% | 68% | 68% | 0% |
| Maldon | 70% | 64% | 72% | 75% | 64% | 68% | +4% |
| Basildon | 63% | 61% | 66% | 73% | 68% | 68% | 0% |
| Tendring | 70% | 65% | 75% | 78% | 62% | 65% | +3% |
| Harlow | 73% | 61% | 80% | 78% | 69% | 64% | -5% |
| Brentwood | 61% | 63% | 78% | 77% | 63% | 63% | 0% |
| Epping Forest | 60% | 62% | 74% | 70% | 59% | 60% | +1% |
| Thurrock | 65% | 53% | 70% | 71% | 68% | 60% | -8% ↓ |
| Braintree | 71% | 74% | 81% | 80% | 66% | 60% | -6% ↓ |
| Castle Point | 58% | 58% | 63% | 72% | 57% | 58% | +1% |

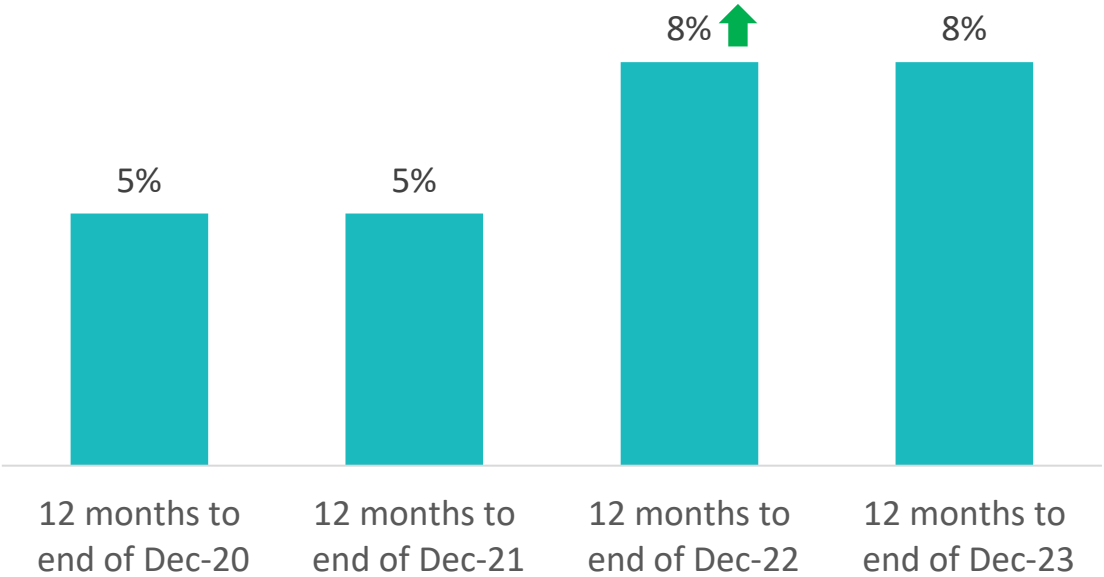
| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 70% | 63% | 73% | 74% | 64% | 64% | 0% |
| Female | 65% | 64% | 77% | 77% | 68% | 67% | -1% |
| Under 35 | 76% | 65% | 77% | 78% | 71% | 70% | -1% |
| 35-54 | 63% | 63% | 73% | 73% | 67% | 63% | -4% ↓ |
| 55+ | 64% | 63% | 76% | 76% | 64% | 65% | +1% |
| White | 67% | 64% | 75% | 76% | 66% | 65% | -1% |
| Other than White | 71% | 60% | 75% | 74% | 72% | 74% | +2% |
| Victim of crime | 54% | 52% | 59% | 56% | 47% | 49% | +2% |
| Non victim | 69% | 65% | 77% | 78% | 69% | 69% | 0% |

↑ significant increase ↓ significant decrease

Around 1 in 12 residents surveyed over the last 12 months claim to have been stopped and searched by Essex Police

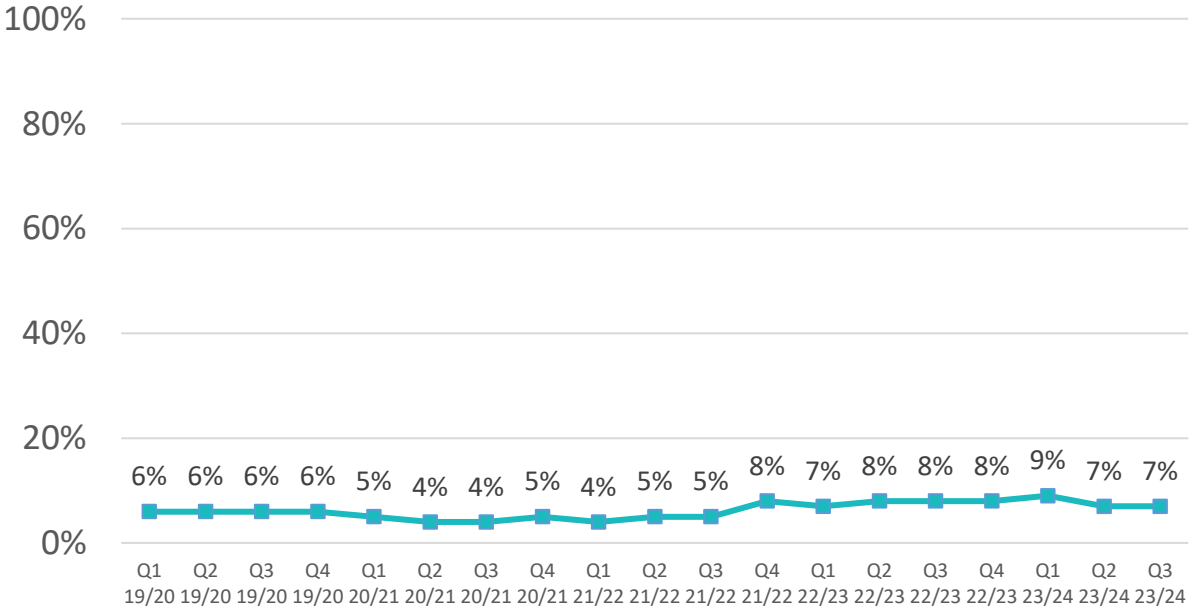
Annual Trend
Rolling 12 months

% who have been Stopped & Searched



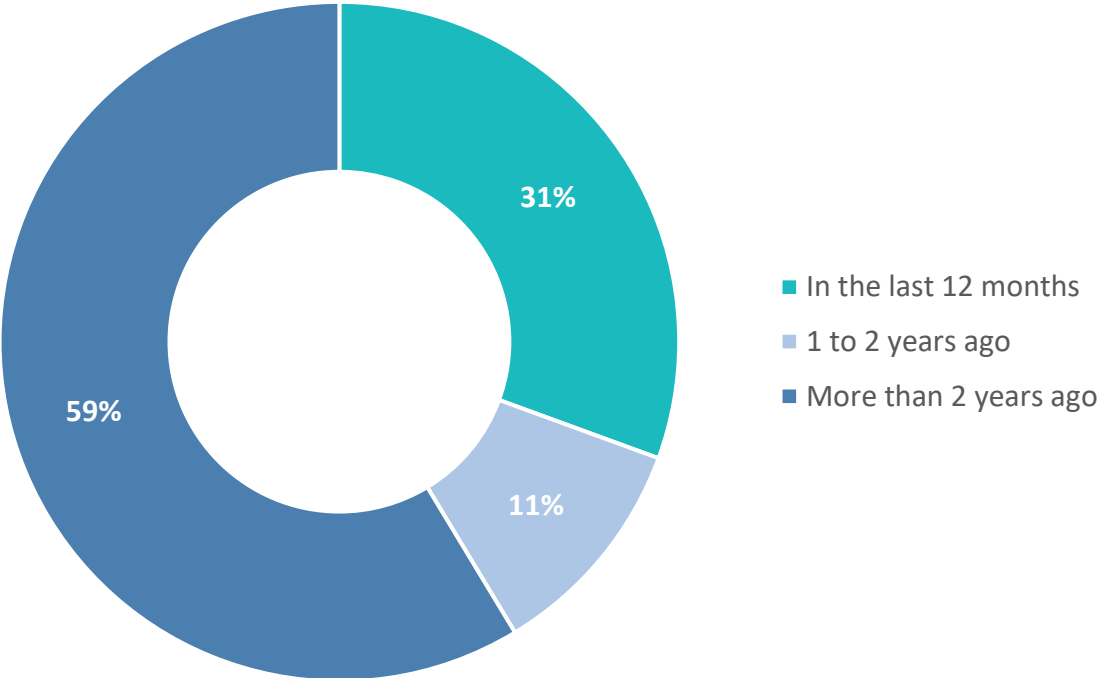
Quarterly Trend

% who have been Stopped & Searched



The majority of those who claim to have been stopped and searched by EP say it happened more than two years ago

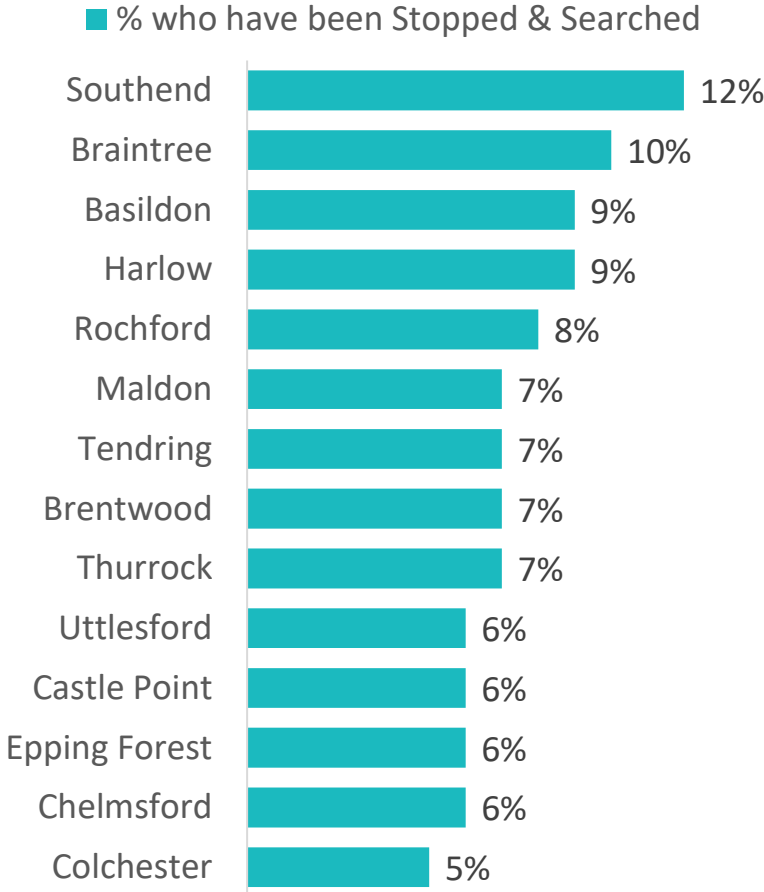
Q2&3 2023/24



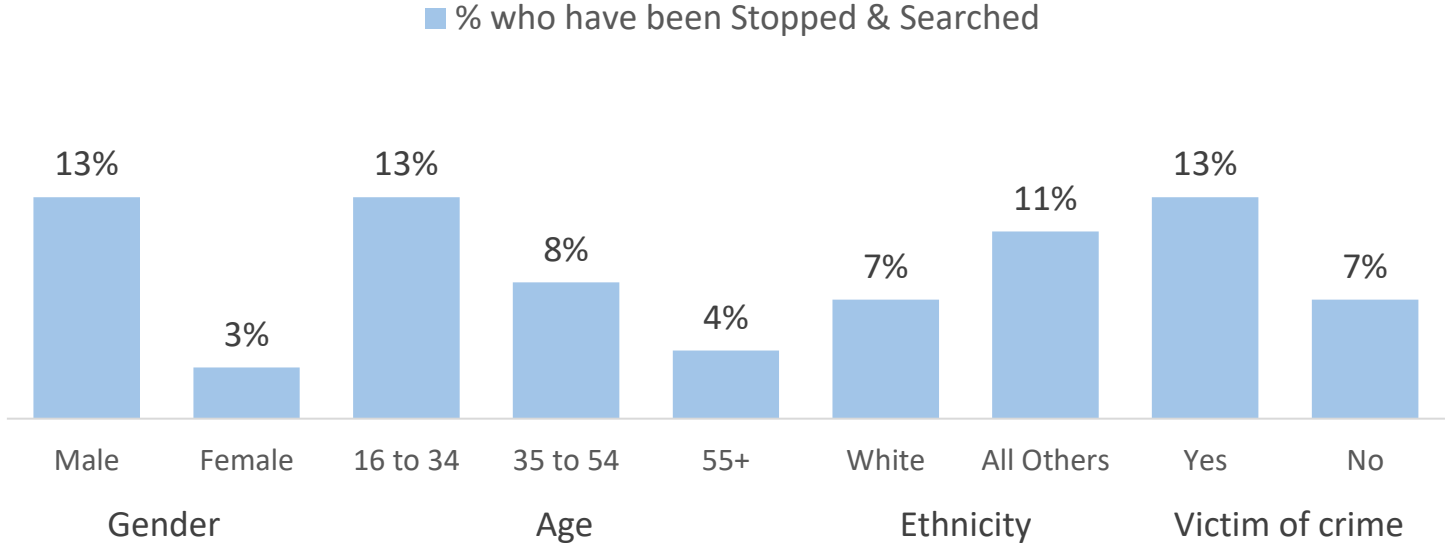
- This question was asked for the first time in Q2 23/24
- Results should be treated with caution due to the low sample size (n=263)
- We will continue to track the results of this question over subsequent quarters
- Early indications suggest six-in-ten of those who claim to have been stopped and searched by Essex Police say it happened more than two years ago

Young males and victims of crime are the most likely to claim they have been stopped and searched by EP in the past

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Southend has the highest incidence of stop and search (12%), compared with just 5% in Colchester

Demographic Trends

% who have been Stopped and Searched

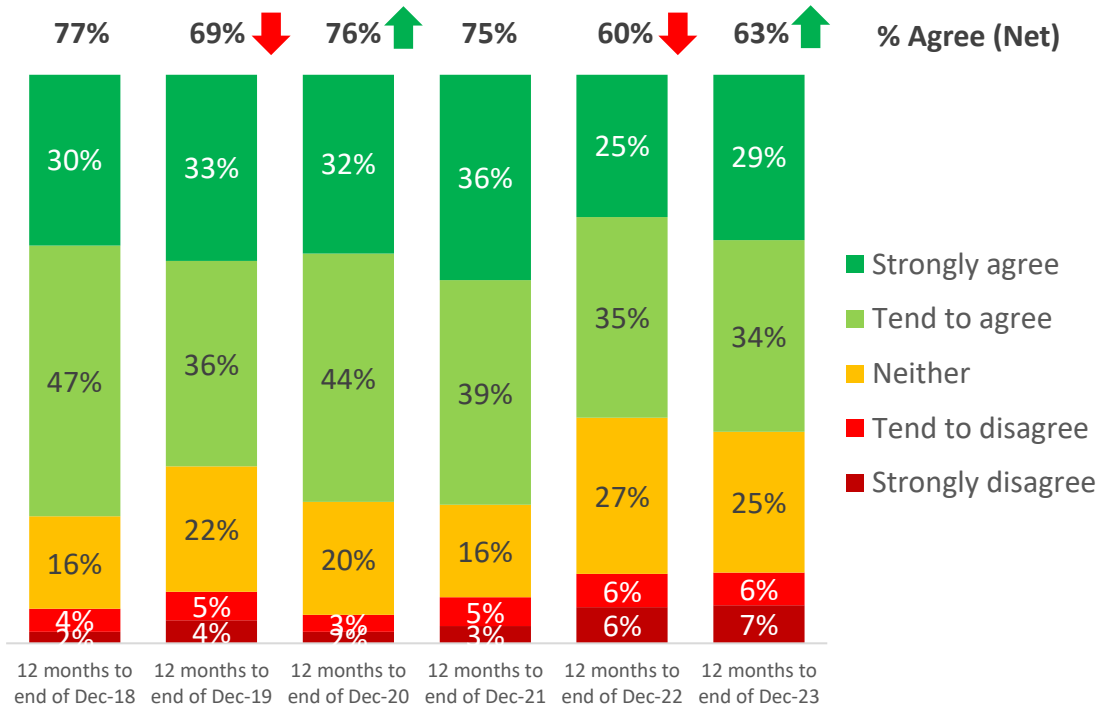
| | Annual Trend | | | | |
|---------------|--------------|--------|--------|--------|----------|
| | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Southend | 5% | 6% | 10% | 12% | +2% |
| Braintree | 5% | 3% | 8% | 10% | +2% |
| Basildon | 5% | 6% | 14% | 9% | -5% |
| Harlow | 5% | 5% | 8% | 9% | +1% |
| Rochford | 4% | 4% | 7% | 8% | +1% |
| Maldon | 5% | 4% | 7% | 7% | 0% |
| Tendring | 4% | 3% | 5% | 7% | +2% |
| Brentwood | 5% | 5% | 5% | 7% | +2% |
| Thurrock | 6% | 7% | 7% | 7% | 0% |
| Uttlesford | 3% | 3% | 4% | 6% | +2% |
| Castle Point | 6% | 6% | 4% | 6% | +2% |
| Epping Forest | 4% | 5% | 7% | 6% | -1% |
| Chelmsford | 5% | 3% | 11% | 6% | -5% |
| Colchester | 6% | 5% | 6% | 5% | -1% |

| | Annual Trend | | | | |
|------------------|--------------|--------|--------|--------|----------|
| | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 7% | 7% | 13% | 13% | 0% |
| Female | 3% | 2% | 3% | 3% | 0% |
| Under 35 | 8% | 6% | 14% | 13% | -1% |
| 35-54 | 4% | 6% | 8% | 8% | 0% |
| 55+ | 3% | 3% | 4% | 4% | 0% |
| White | 4% | 5% | 7% | 7% | 0% |
| Other than White | 11% | 7% | 13% | 11% | -2% |
| Victim of crime | 9% | 8% | 16% | 13% | -3% |
| Non victim | 4% | 4% | 7% | 7% | 0% |

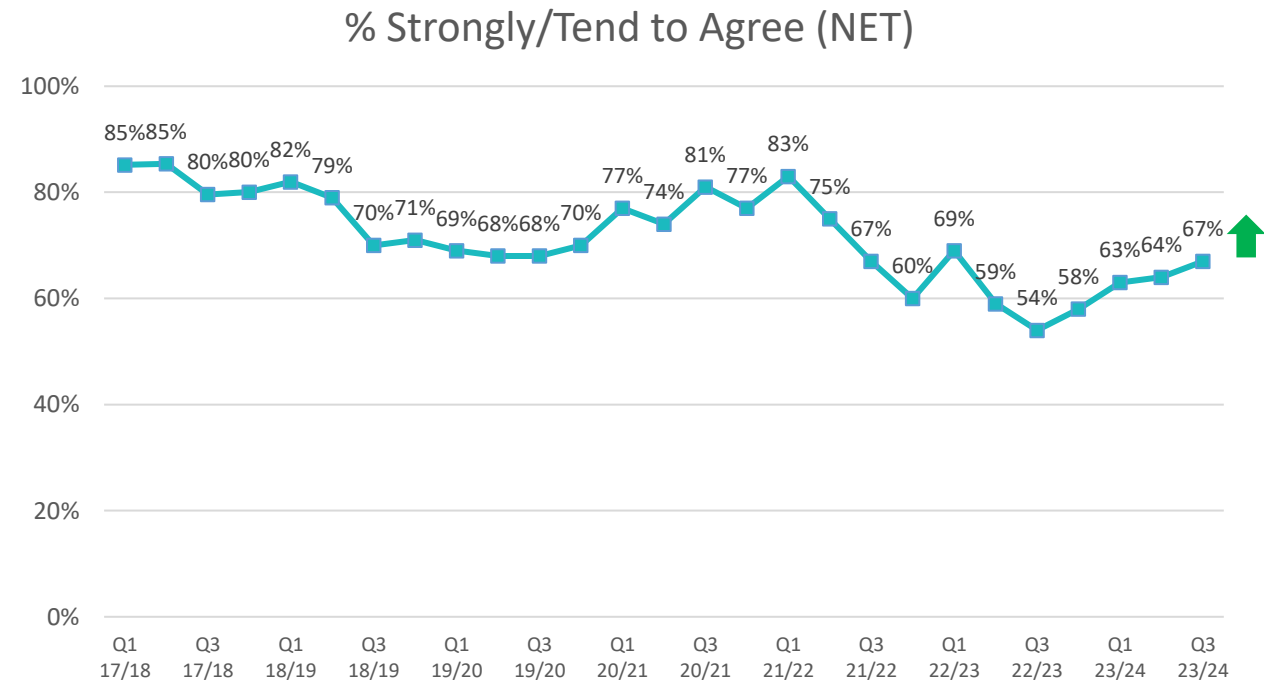
↑ significant increase ↓ significant decrease

Confidence in the use of stop and search by EP increased significantly in the last year

Annual Trend



Quarterly Trend



↑ significantly higher than Q2 22/23 – Q1 23/24

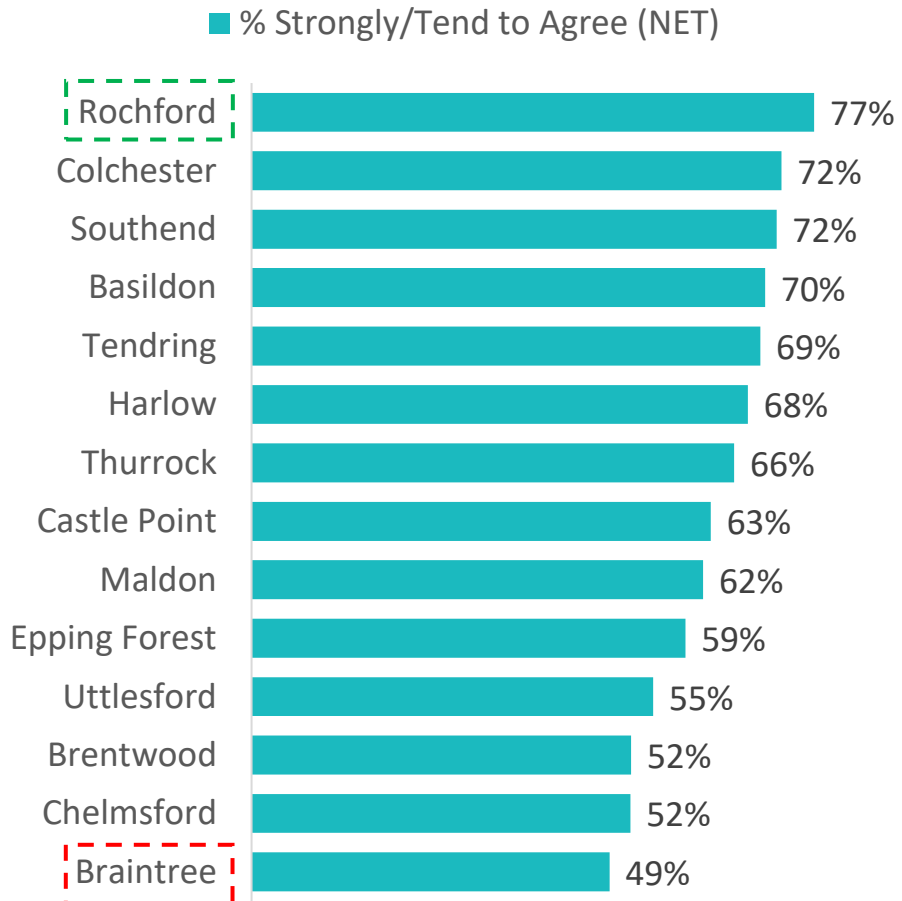
NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Q15 Please say how much you agree or disagree with the following statement: I am confident that the police use their stop and search power fairly and respectfully

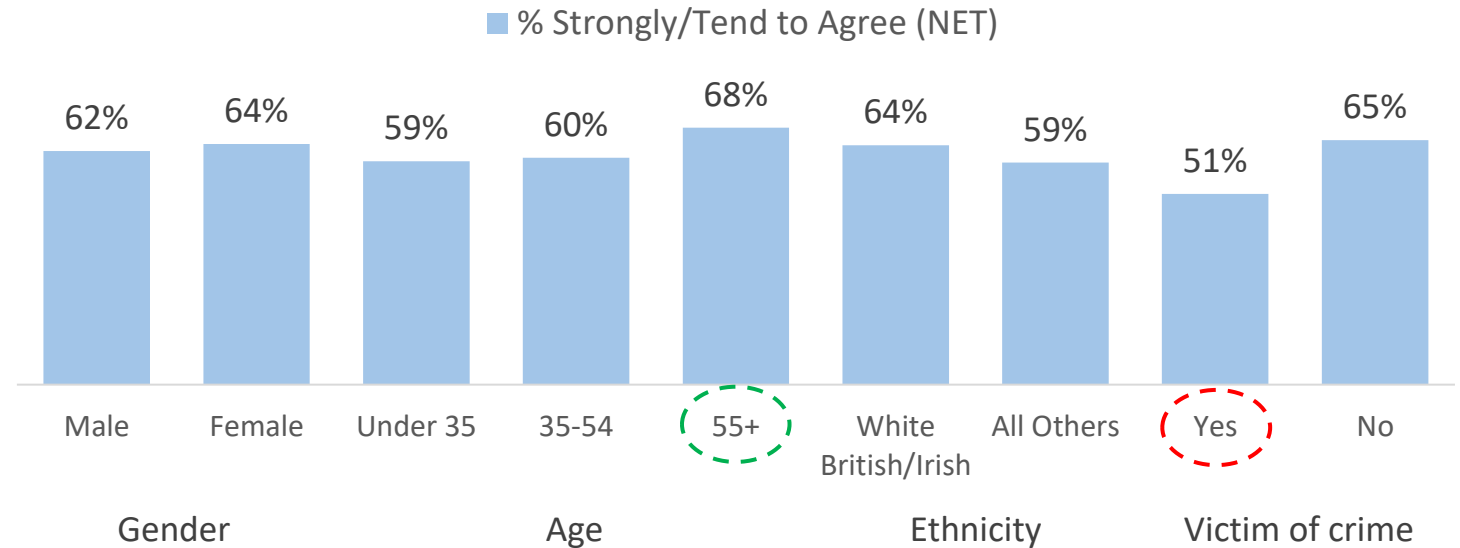
NB: Don't Know excluded from the analysis

Victims of crime are the least likely to agree the police use their stop and search power fairly & respectfully

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Over 55s (68%) are the most likely to agree police use their stop and search power fairly & respectfully
- Over three-quarters of Rochford residents (77%) agree police use their stop and search power fairly & respectfully, compared with half in Braintree (49%)

Demographic Trends

% agree the police use their stop and search power fairly & respectfully

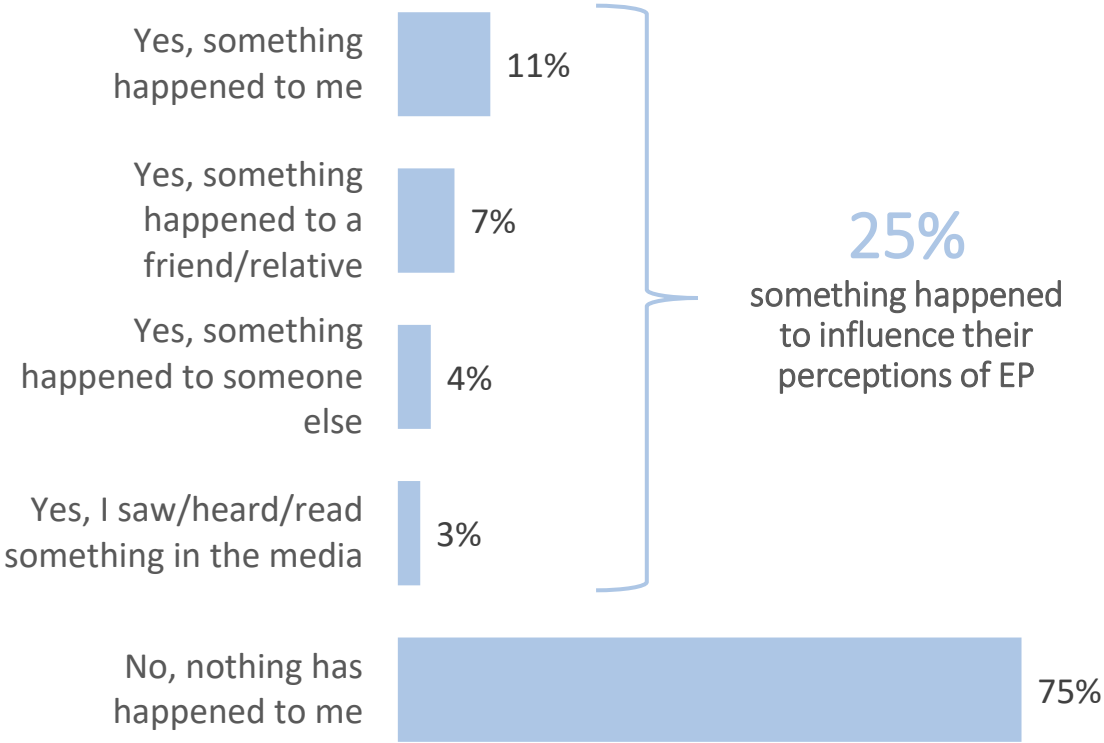
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Rochford | 80% | 61% | 79% | 88% | 69% | 77% | +8% ↑ |
| Colchester | 78% | 71% | 71% | 63% | 59% | 72% | +13% ↑ |
| Southend | 79% | 71% | 83% | 78% | 69% | 72% | +3% |
| Basildon | 70% | 73% | 69% | 75% | 70% | 70% | 0% |
| Tendring | 84% | 69% | 82% | 86% | 61% | 69% | +8% ↑ |
| Harlow | 77% | 75% | 66% | 84% | 64% | 68% | +4% |
| Thurrock | 74% | 63% | 75% | 80% | 65% | 66% | +1% |
| Castle Point | 79% | 71% | 68% | 75% | 62% | 63% | +1% |
| Maldon | 82% | 71% | 82% | 75% | 53% | 62% | +9% ↑ |
| Epping Forest | 73% | 62% | 71% | 72% | 60% | 59% | -1% |
| Uttlesford | 79% | 77% | 86% | 79% | 66% | 55% | -11% ↓ |
| Brentwood | 71% | 67% | 83% | 75% | 47% | 52% | +5% |
| Chelmsford | 78% | 68% | 77% | 74% | 54% | 52% | -2% |
| Braintree | 82% | 67% | 79% | 79% | 50% | 49% | -1% |

| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 77% | 66% | 74% | 75% | 61% | 62% | +1% |
| Female | 78% | 72% | 78% | 75% | 60% | 64% | +4% |
| Under 35 | 73% | 64% | 76% | 74% | 59% | 59% | 0% |
| 35-54 | 75% | 68% | 74% | 76% | 60% | 60% | 0% |
| 55+ | 82% | 74% | 77% | 76% | 62% | 68% | +6% |
| White | 78% | 70% | 77% | 76% | 61% | 64% | +3% |
| Other than White | 67% | 61% | 65% | 62% | 60% | 59% | -1% |
| Victim of crime | 74% | 63% | 65% | 66% | 48% | 51% | +3% |
| Non victim | 78% | 70% | 77% | 76% | 62% | 65% | +3% |

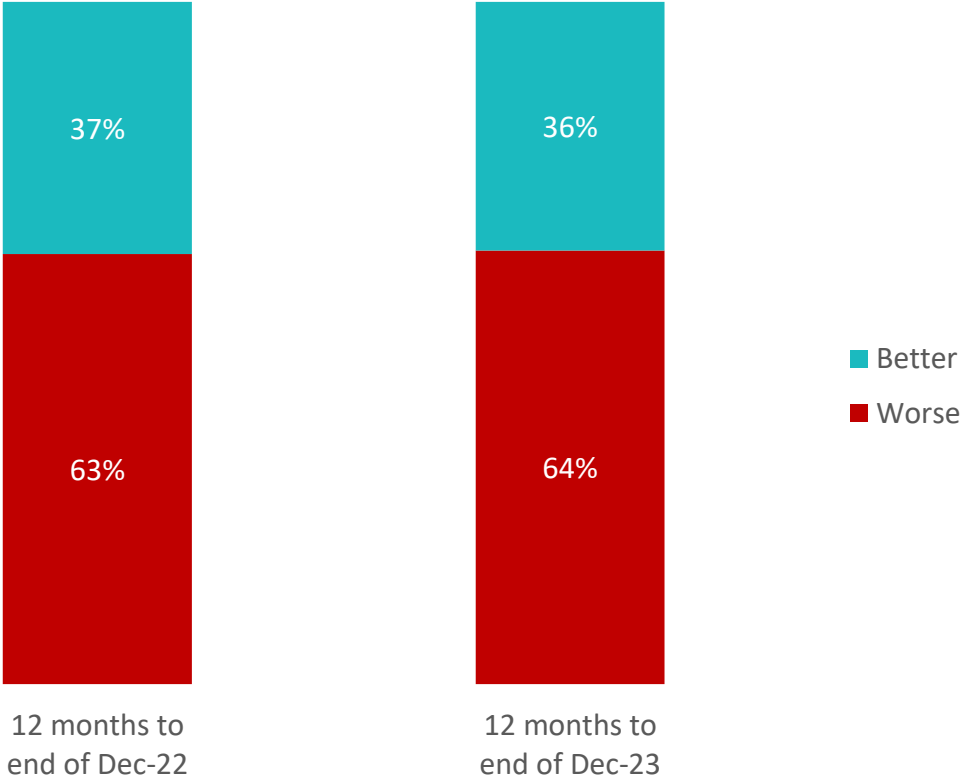
↑ significant increase ↓ significant decrease

Around two-thirds had a worse perception of EP after being influenced by something

Last 12 months



Annual Trend





Section Three

Visibility & Crime/ASB Perceptions

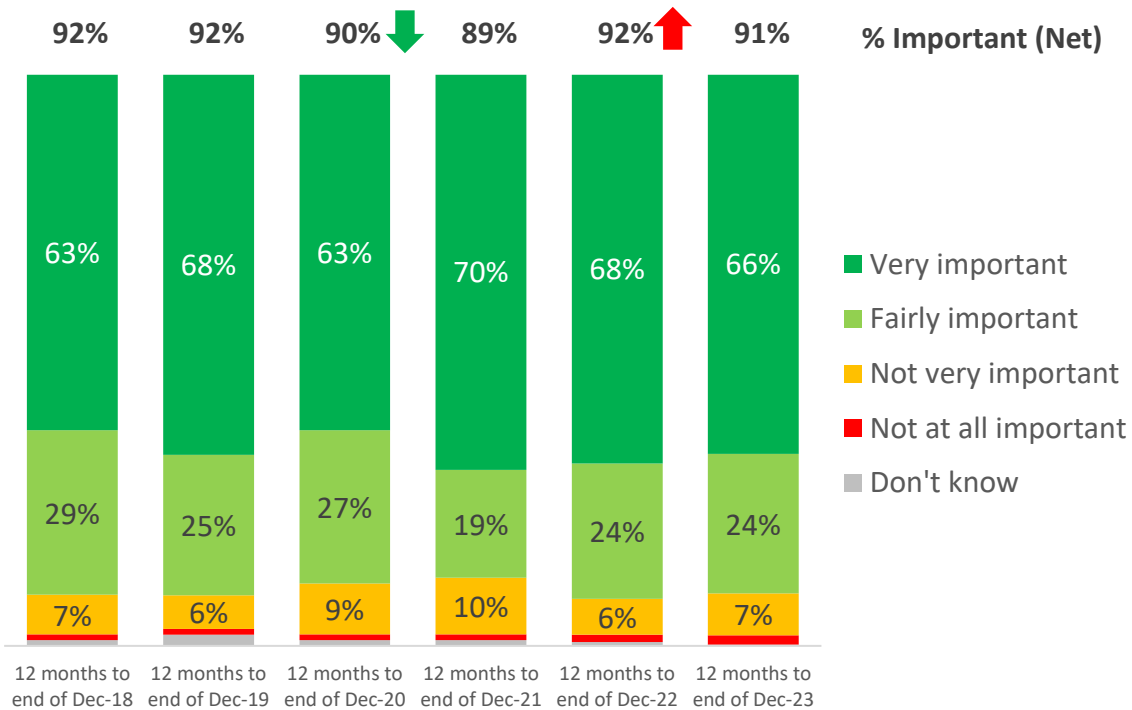


Executive Summary: Crime & ASB

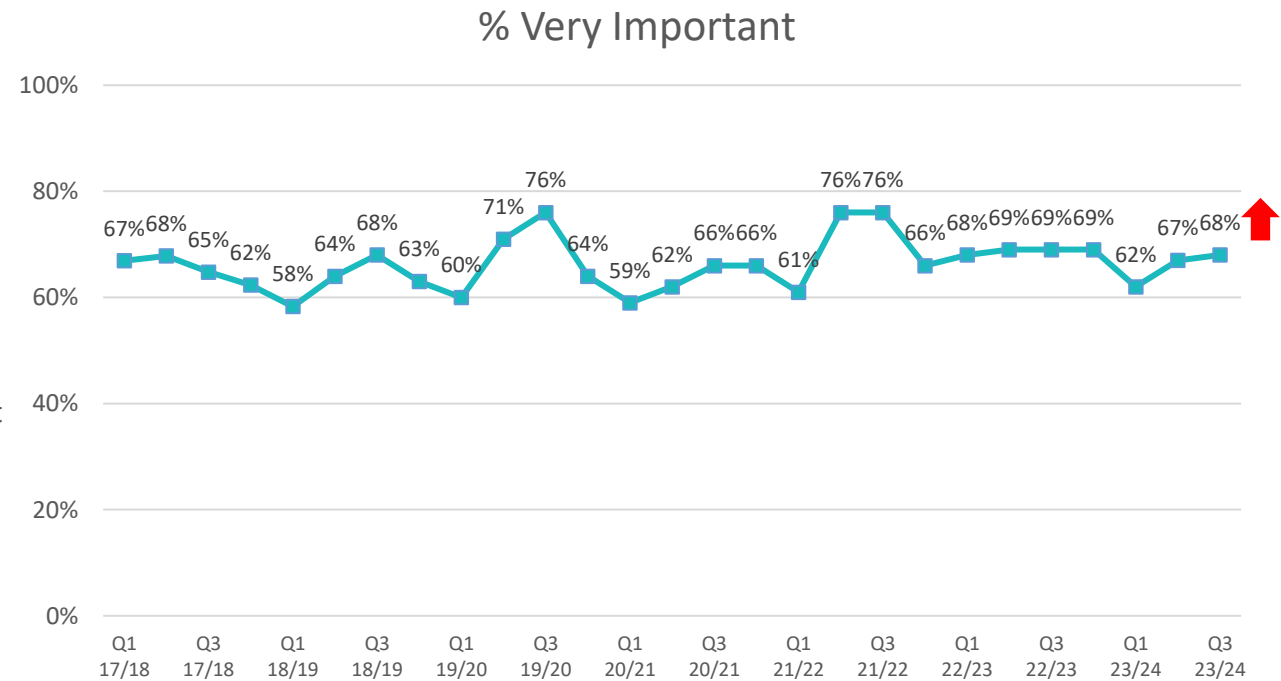
- Around 9 in 10 (91%) continue to think a regular uniformed police presence is important, including two-thirds (66%) who think it is very important
- Those who think crime and ASB has become more of a problem in their local area increased significantly over the last year from 29% to 33%
- Almost half of residents living in Castle Point (48%) and Brentwood (44%) think crime and ASB has become more of a problem in the last 12 months, compared with around a fifth in Tendring (22%) and Colchester (21%)
- Over half of Essex residents (58%) feel safe walking alone in their area after dark – perceptions of safety are significantly lower among Females (45% feel safe vs. 75% Males)
- Less than half (45%) think EP is doing a good/excellent job tackling cyber crime, down significantly from 50% in the previous year

Nine-in-ten Essex residents think a regular uniformed police presence is important

Annual Trend



Quarterly Trend

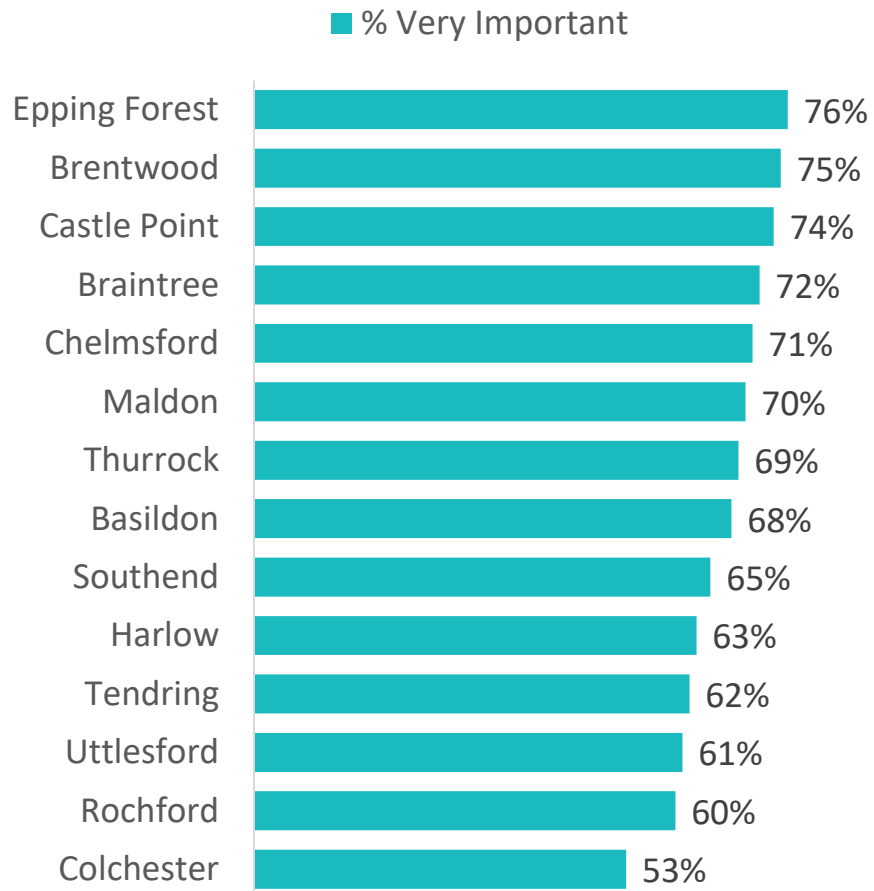


↑ significantly higher than Q1 23/24

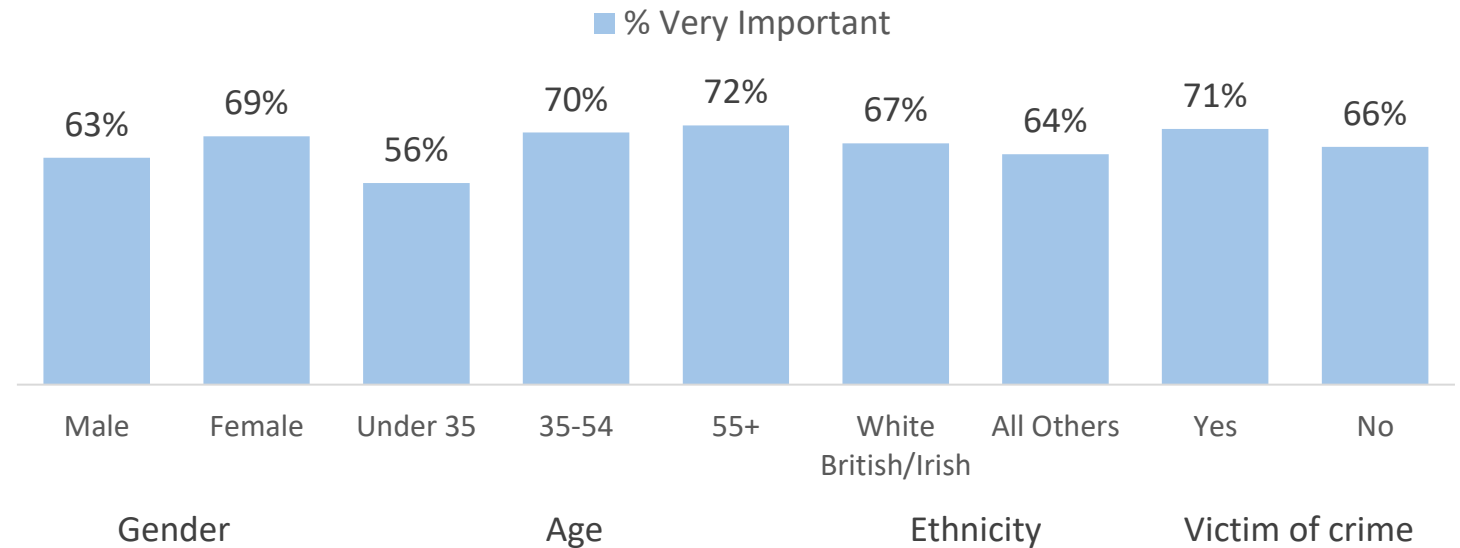
NET refers to the combined score for the two most positive answer options (Very/Fairly Important). Significance testing at 95% confidence level.

Under 35s are the least likely to think a regular uniformed police presence is very important

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Around three-quarters of residents living in Epping Forest (76%), Brentwood (75%) or Castle Point (74%) think a regular uniformed police presence is very important, compared to around half in Colchester (53%)

Demographic Trends

% think a regular uniformed police presence is very important

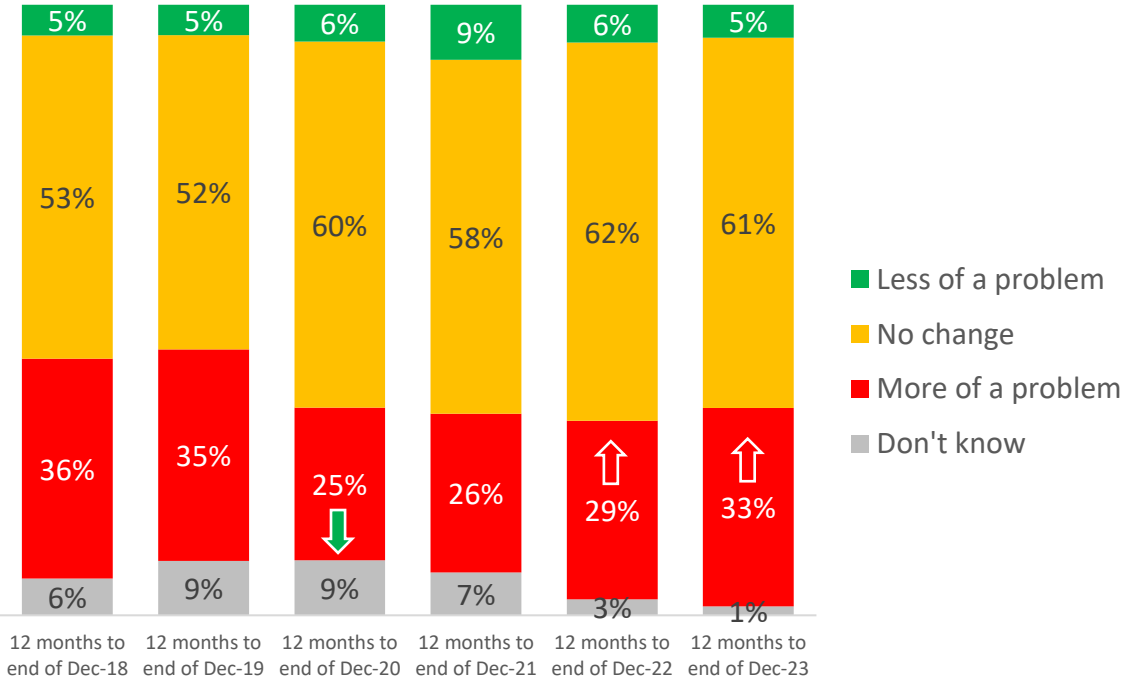
| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Epping Forest | 70% | 71% | 62% | 72% | 68% | 76% | +8% ↑ |
| Brentwood | 64% | 65% | 60% | 68% | 72% | 75% | +3% |
| Castle Point | 75% | 70% | 81% | 77% | 77% | 74% | -3% |
| Braintree | 60% | 61% | 48% | 60% | 77% | 72% | -5% |
| Chelmsford | 54% | 63% | 63% | 64% | 66% | 71% | +5% |
| Maldon | 53% | 57% | 54% | 72% | 70% | 70% | 0% |
| Thurrock | 71% | 70% | 71% | 77% | 72% | 69% | -3% |
| Basildon | 72% | 82% | 74% | 76% | 70% | 68% | -2% |
| Southend | 67% | 71% | 69% | 66% | 77% | 65% | -12% ↓ |
| Harlow | 67% | 77% | 59% | 68% | 63% | 63% | 0% |
| Tendring | 62% | 66% | 54% | 75% | 56% | 62% | +6% ↑ |
| Uttlesford | 55% | 58% | 54% | 66% | 59% | 61% | +2% |
| Rochford | 57% | 65% | 60% | 76% | 67% | 60% | -7% ↓ |
| Colchester | 54% | 61% | 60% | 65% | 60% | 53% | -7% ↓ |

| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 60% | 63% | 58% | 68% | 67% | 63% | -4% ↓ |
| Female | 66% | 72% | 67% | 72% | 70% | 69% | -1% |
| Under 35 | 50% | 58% | 52% | 61% | 56% | 56% | 0% |
| 35-54 | 67% | 74% | 66% | 70% | 71% | 70% | -1% |
| 55+ | 70% | 69% | 66% | 75% | 74% | 72% | -2% |
| White | 64% | 68% | 63% | 70% | 69% | 67% | -2% |
| Other than White | 59% | 65% | 60% | 63% | 65% | 64% | -1% |
| Victim of crime | 77% | 76% | 72% | 77% | 73% | 71% | -2% |
| Non victim | 61% | 67% | 61% | 69% | 67% | 66% | -1% |

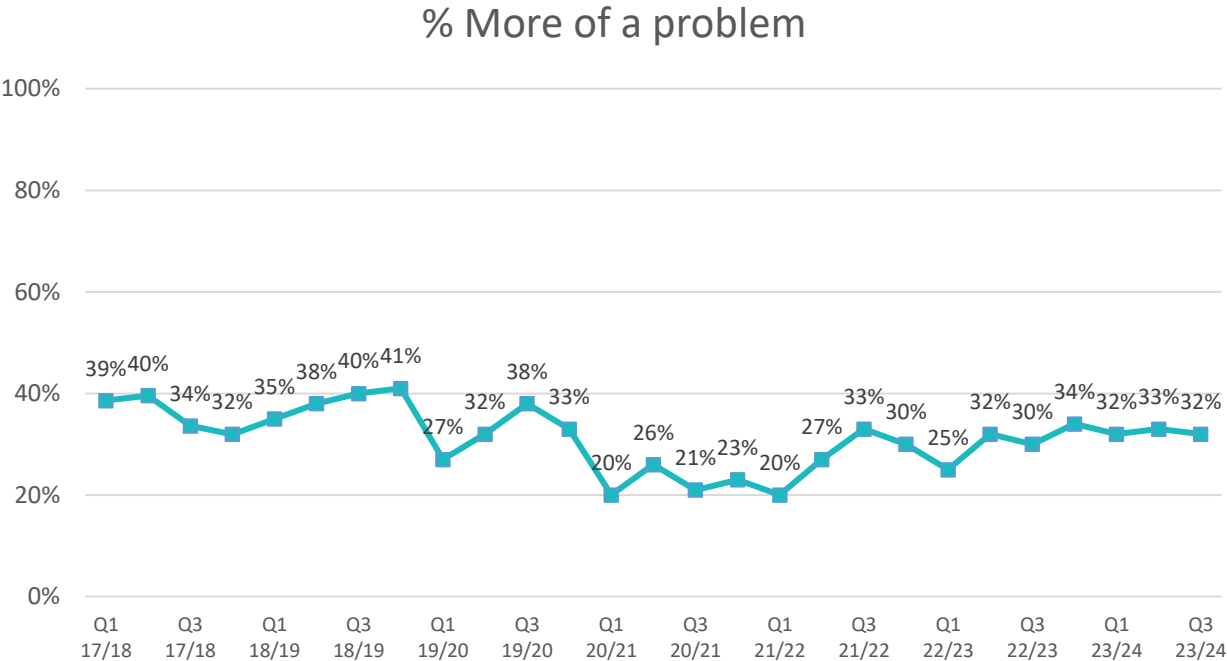
↑ significant increase ↓ significant decrease

Those who think crime and ASB has become more of a problem in their area increased significantly over the last two years

Annual Trend



Quarterly Trend

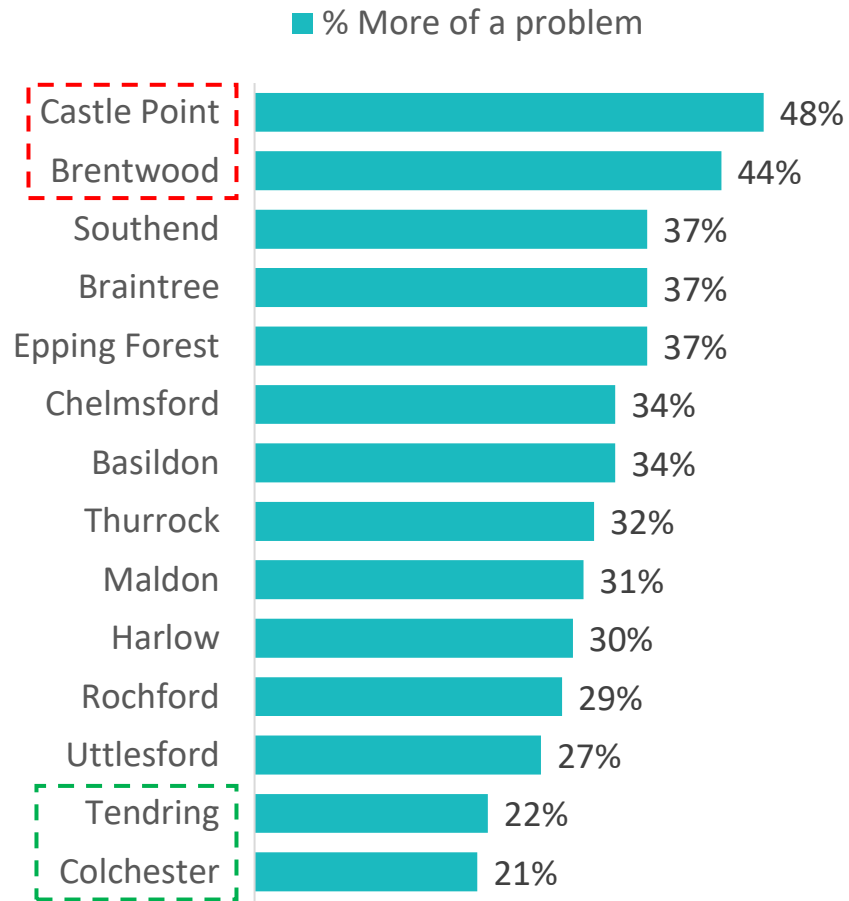


Significance testing at 95% confidence level

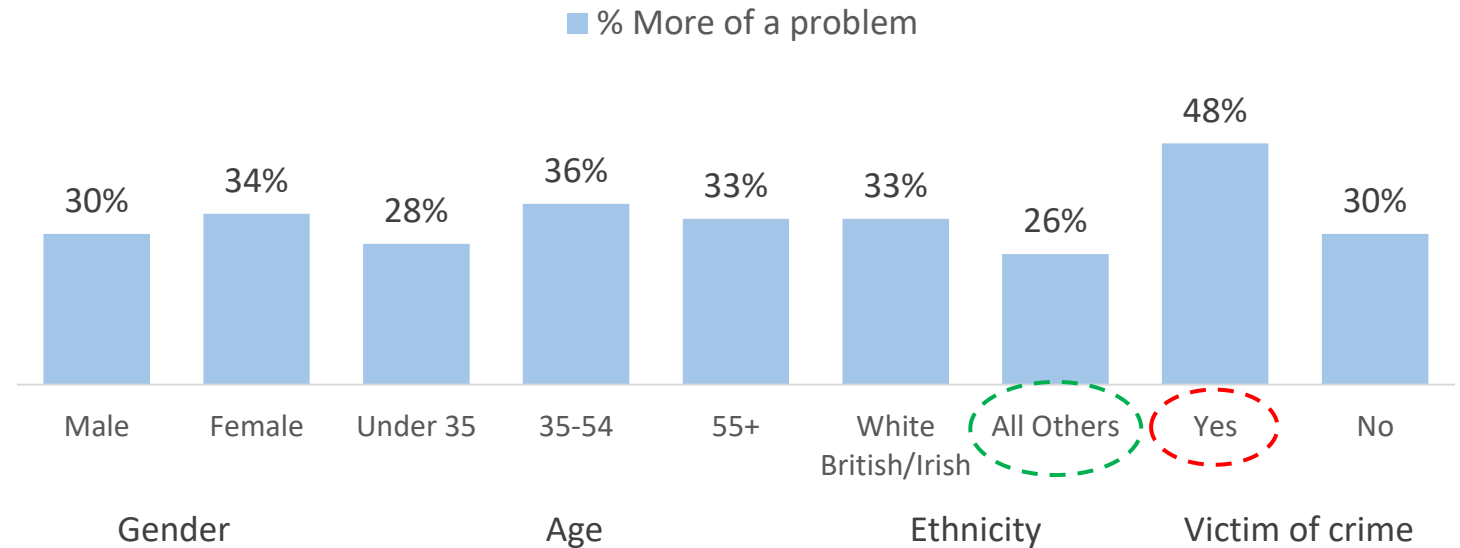
Q19 Compared with 12 months ago, do you think crime and anti-social behaviour have become more of a problem in your area less of a problem, or has it not changed?

Almost half of victims of crime think crime and ASB has become more of a problem in the last 12 months

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Ethnic minorities are the least likely to think crime and ASB has become more of a problem in the last 12 months (24%)
- Residents living in Castle Point (45%) or Brentwood (45%) are the most likely to think crime and ASB has become more of a problem in the last 12 months, compared with around a fifth in Tendring (22%) and Colchester (21%)

Demographic Trends

% who think crime and ASB has become more of a problem in the last 12 months

| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Castle Point | 41% | 45% | 31% | 26% | 35% | 48% | +13% ↑ |
| Brentwood | 35% | 35% | 25% | 26% | 37% | 44% | +7% ↑ |
| Southend | 39% | 44% | 32% | 35% | 35% | 37% | +2% |
| Braintree | 34% | 33% | 24% | 20% | 31% | 37% | +6% ↑ |
| Epping Forest | 42% | 34% | 29% | 33% | 36% | 37% | +1% |
| Chelmsford | 34% | 28% | 22% | 21% | 31% | 34% | +3% |
| Basildon | 40% | 38% | 25% | 26% | 25% | 34% | +9% ↑ |
| Thurrock | 43% | 41% | 23% | 34% | 33% | 32% | -1% |
| Maldon | 25% | 28% | 26% | 23% | 33% | 31% | -2% |
| Harlow | 32% | 48% | 24% | 24% | 35% | 30% | -5% |
| Rochford | 35% | 34% | 22% | 27% | 31% | 29% | -2% |
| Uttlesford | 39% | 24% | 19% | 27% | 26% | 27% | +1% |
| Tendring | 37% | 33% | 30% | 22% | 17% | 22% | +5% |
| Colchester | 26% | 24% | 17% | 16% | 16% | 21% | +5% |

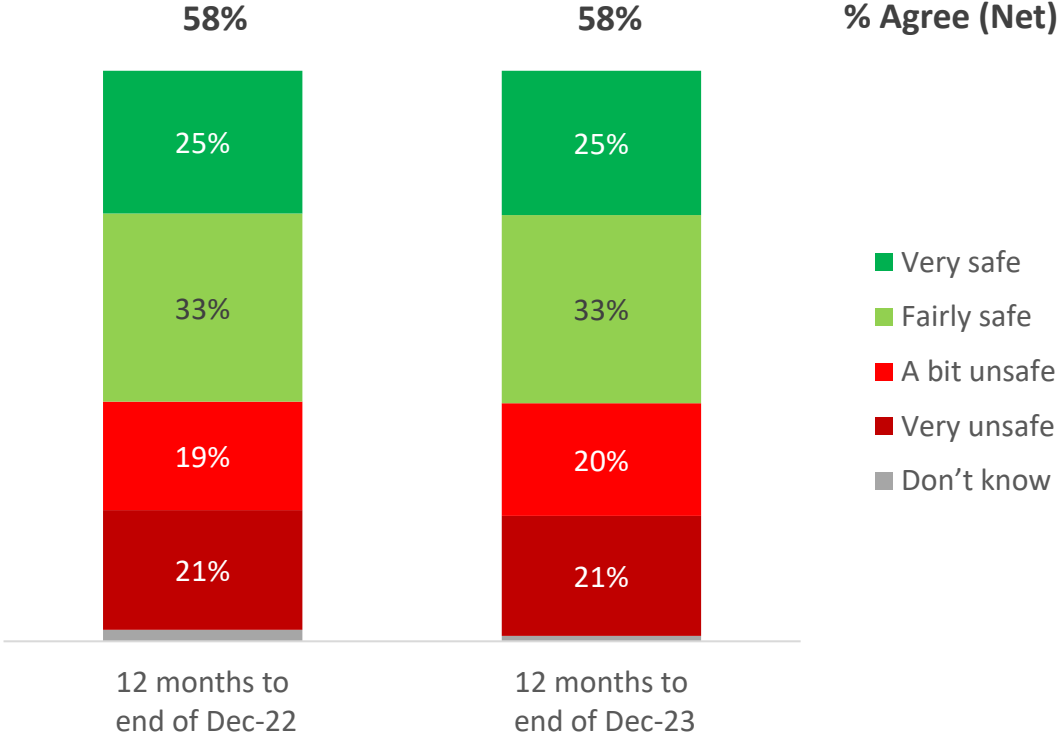
| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 31% | 31% | 23% | 22% | 27% | 30% | +3% ↑ |
| Female | 41% | 38% | 27% | 29% | 32% | 34% | +2% |
| Under 35 | 24% | 31% | 23% | 21% | 26% | 28% | +2% |
| 35-54 | 41% | 37% | 27% | 28% | 32% | 36% | +4% ↑ |
| 55+ | 41% | 35% | 23% | 27% | 29% | 33% | +4% ↑ |
| White | 37% | 35% | 25% | 26% | 30% | 33% | +3% ↑ |
| Other than White | 26% | 34% | 24% | 20% | 22% | 26% | +4% |
| Victim of crime | 52% | 55% | 40% | 43% | 48% | 48% | 0% |
| Non victim | 34% | 32% | 23% | 24% | 26% | 30% | +4% ↑ |

↑ significant increase ↓ significant decrease

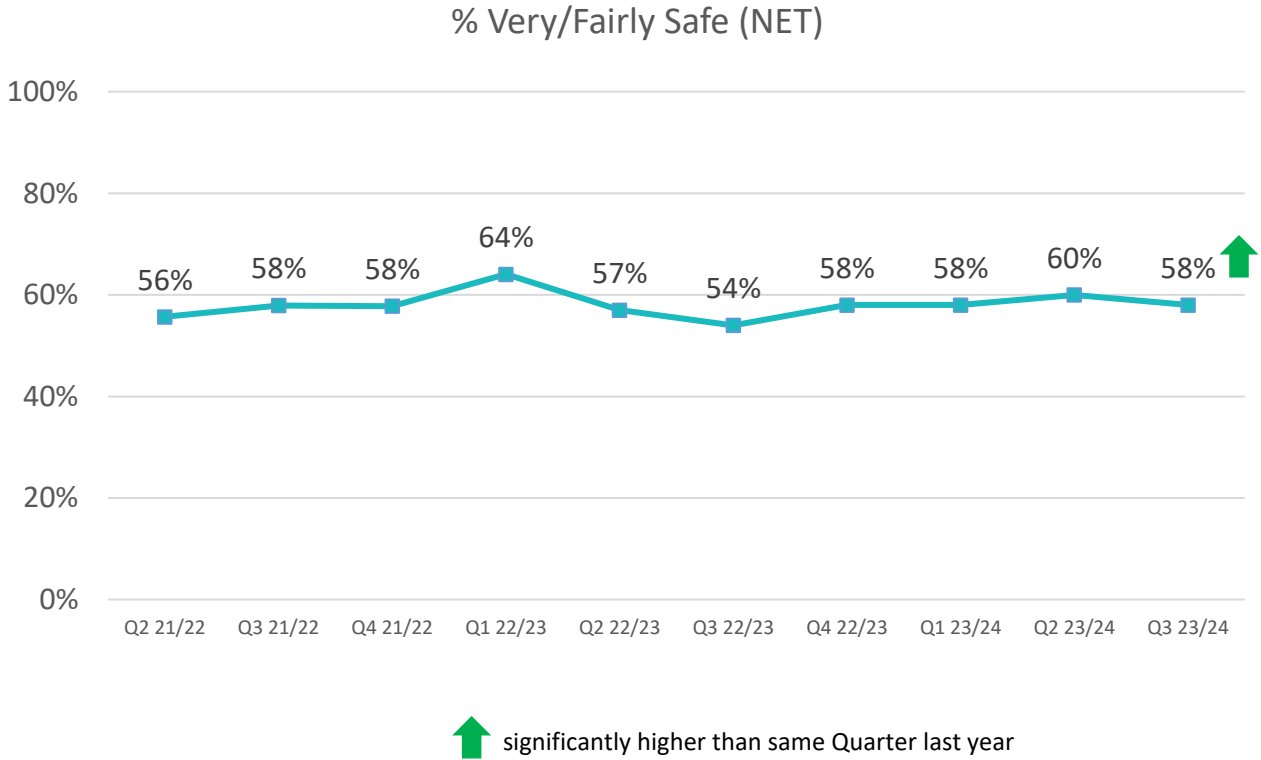
Q19 Compared with 12 months ago, do you think crime and anti-social behaviour have become more of a problem in your area less of a problem, or has it not changed?

Over half of Essex residents feel safe walking alone in their area after dark

Annual Trend

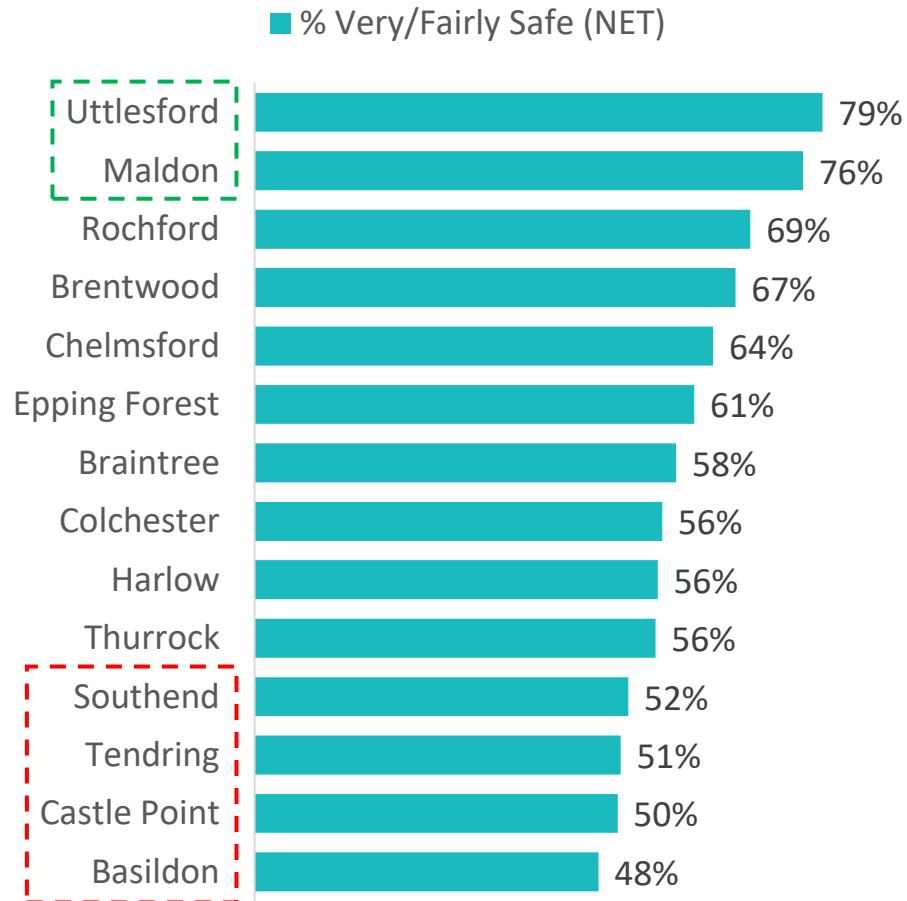


Quarterly Trend

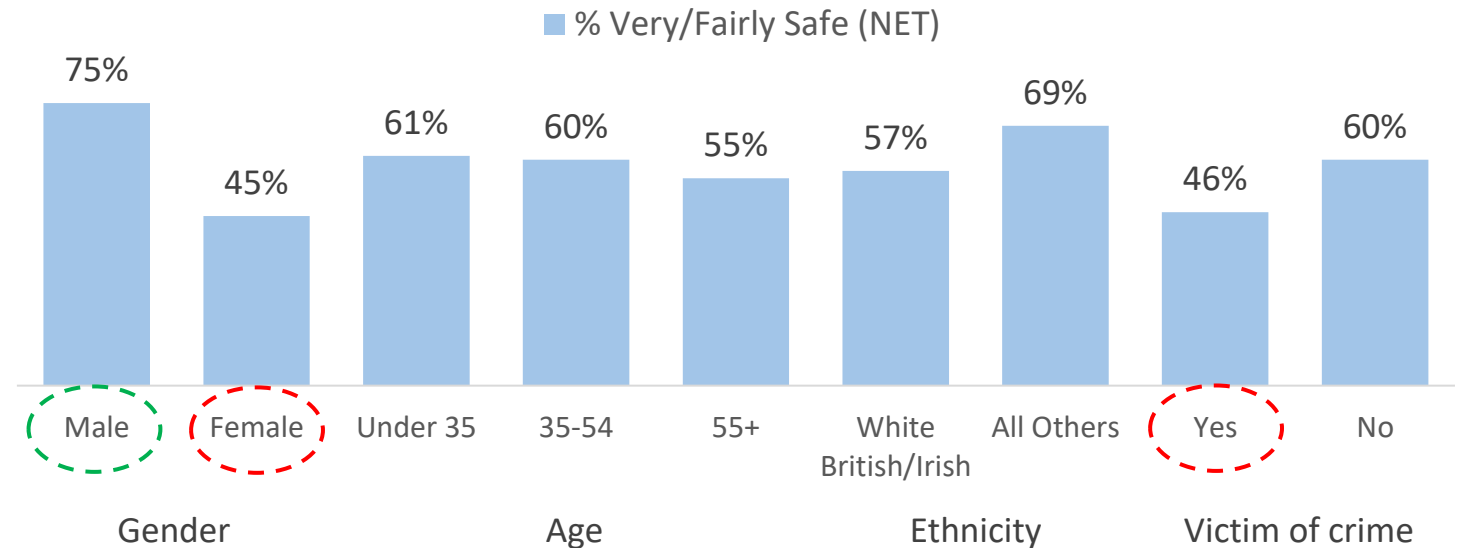


Less than half of females or victims of crime feel safe walking alone in their area after dark

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Males (75%) and ethnic minorities (69%) are the most likely to feel safe walking alone in their area after dark
- Over three-quarters of those living in Uttlesford (79%) or Maldon (76%) feel safe, compared to around half in Southend (52%), Tendring (51%), Castle Point (50%) or Basildon (48%)

Demographic Trends

% who feel safe walking alone in their area after dark

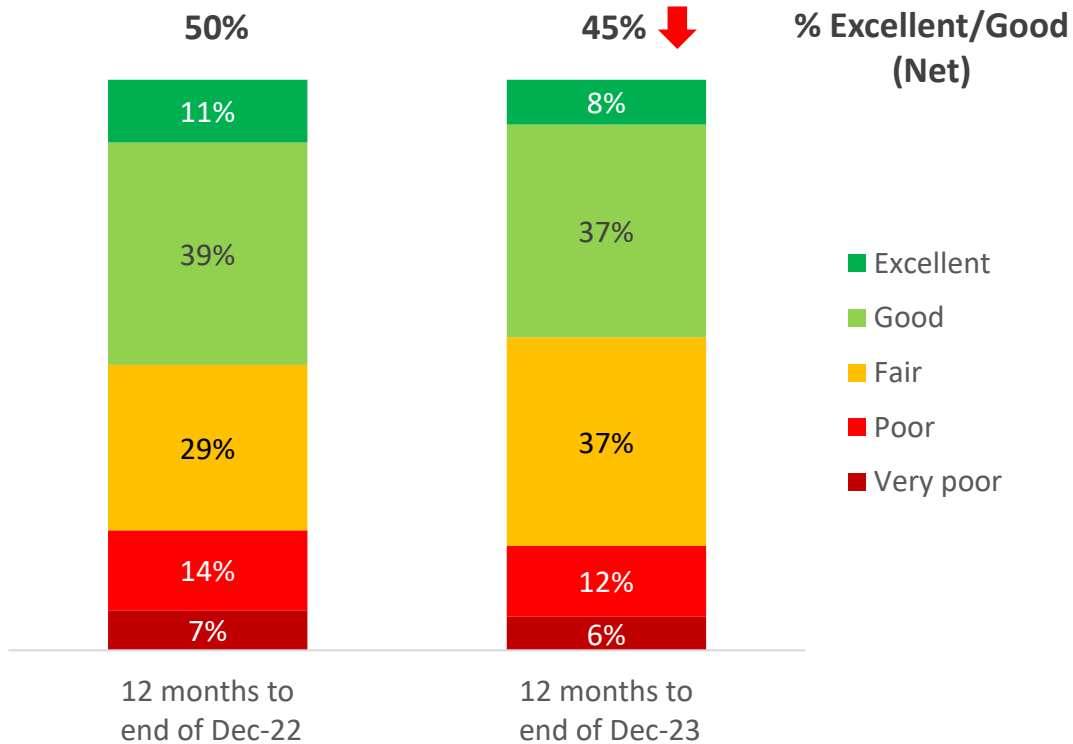
| | Annual Trend | | |
|---------------|--------------|--------|----------|
| | Dec 22 | Dec 23 | % change |
| Uttlesford | 77% | 79% | +2% |
| Maldon | 74% | 76% | +2% |
| Rochford | 63% | 69% | +6% ↑ |
| Brentwood | 66% | 67% | +1% |
| Chelmsford | 66% | 64% | -2% |
| Epping Forest | 68% | 61% | -7% ↓ |
| Braintree | 62% | 58% | -4% |
| Colchester | 54% | 56% | +2% |
| Harlow | 51% | 56% | +5% |
| Thurrock | 51% | 56% | +5% |
| Southend | 49% | 52% | +3% |
| Tendring | 50% | 51% | +1% |
| Castle Point | 47% | 50% | +3% |
| Basildon | 53% | 48% | -5% |

| | Annual Trend | | |
|------------------|--------------|--------|----------|
| | Dec 22 | Dec 23 | % change |
| Male | 75% | 75% | 0% |
| Female | 44% | 45% | +1% |
| Under 35 | 60% | 61% | +1% |
| 35-54 | 62% | 60% | -2% |
| 55+ | 54% | 55% | +1% |
| White | 57% | 57% | 0% |
| Other than White | 67% | 69% | +2% |
| Victim of crime | 50% | 46% | -4% |
| Non victim | 59% | 60% | +1% |

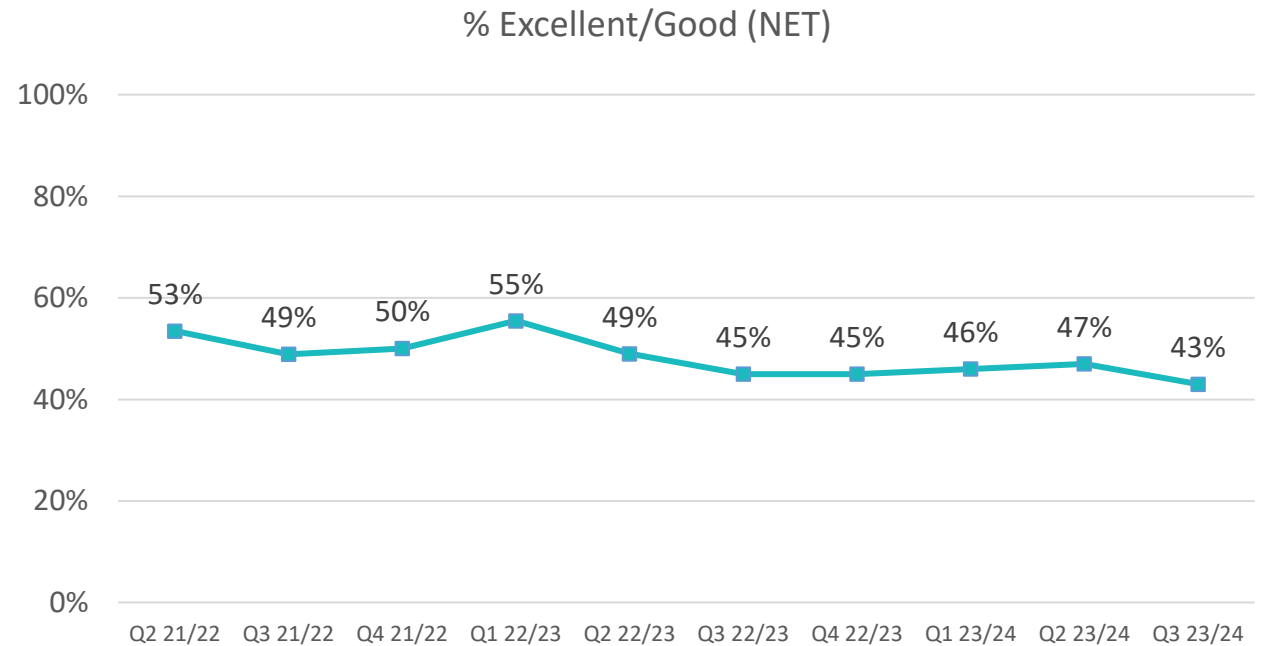
↑ significant increase ↓ significant decrease

Perceptions EP is doing a good/excellent job tackling cyber crime decreased significantly in the last year

Annual Trend

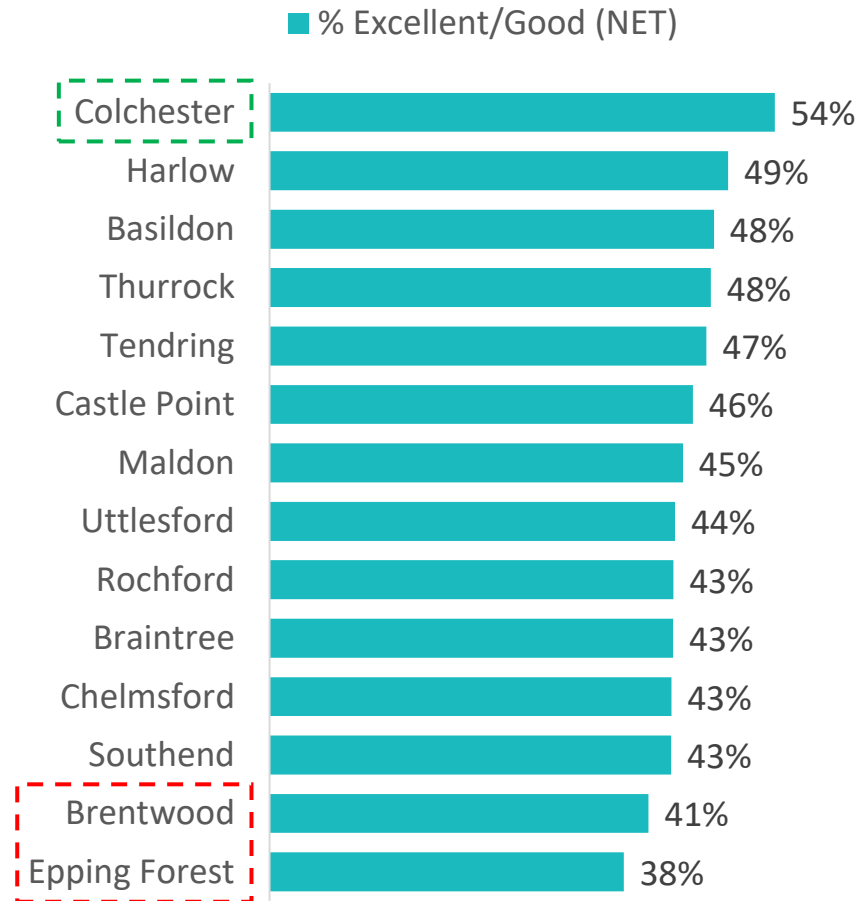


Quarterly Trend

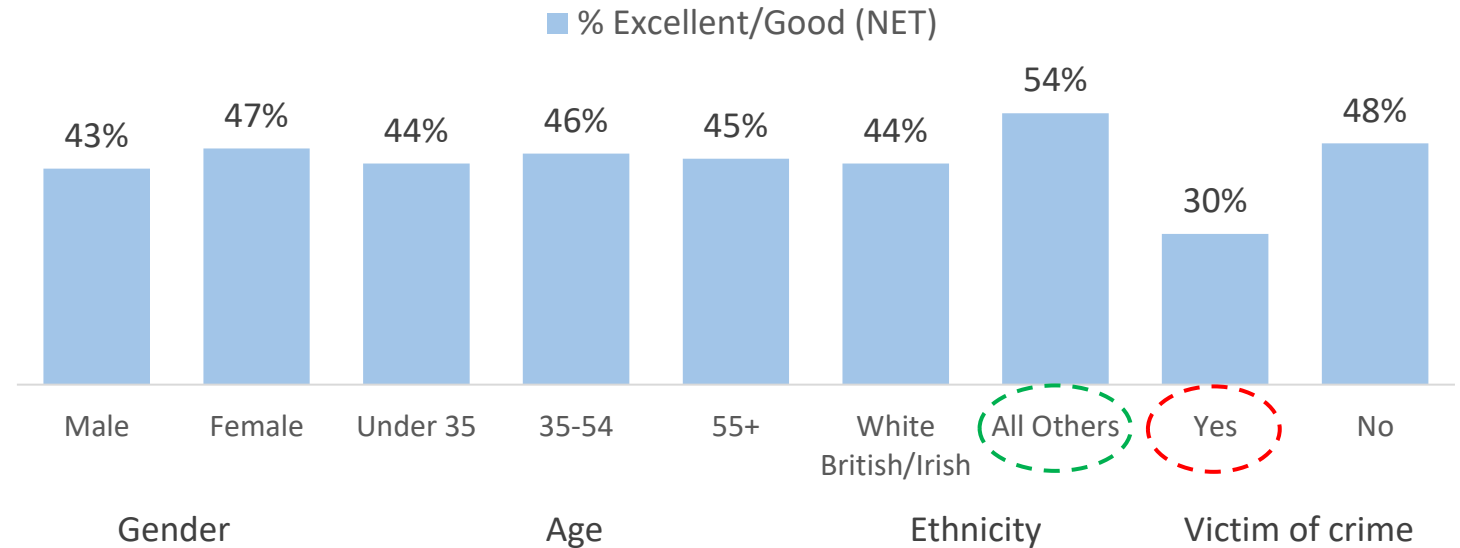


Victims of crime are the least likely to think EP is doing a good job tackling cyber crime

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Over half of residents living in Colchester (54%) think EP is doing a good job tackling cyber crime, compared to 41% in Brentwood and 38% in Epping Forest

Demographic Trends

% who think EP is doing a good/excellent job tackling cyber crime

| | Annual Trend | | |
|---------------|--------------|--------|----------|
| | Dec 22 | Dec 23 | % change |
| Colchester | 52% | 54% | +2% |
| Harlow | 50% | 49% | -1% |
| Basildon | 59% | 48% | -11% ↓ |
| Thurrock | 57% | 48% | -9% ↓ |
| Tendring | 55% | 47% | -8% ↓ |
| Castle Point | 52% | 46% | -6% ↓ |
| Maldon | 48% | 45% | -3% |
| Uttlesford | 56% | 44% | -12% ↓ |
| Rochford | 44% | 43% | -1% |
| Braintree | 53% | 43% | -10% ↓ |
| Chelmsford | 46% | 43% | -3% |
| Southend | 45% | 43% | -2% |
| Brentwood | 43% | 41% | -2% |
| Epping Forest | 45% | 38% | -7% ↓ |

| | Annual Trend | | |
|------------------|--------------|--------|----------|
| | Dec 22 | Dec 23 | % change |
| Male | 48% | 43% | -5% ↓ |
| Female | 52% | 47% | -5% ↓ |
| Under 35 | 54% | 44% | -10% ↓ |
| 35-54 | 50% | 46% | -4% ↓ |
| 55+ | 48% | 45% | -3% ↓ |
| White | 49% | 44% | -5% ↓ |
| Other than White | 62% | 54% | -8% ↓ |
| Victim of crime | 40% | 30% | -10% ↓ |
| Non victim | 52% | 48% | -4% ↓ |

↑ significant increase ↓ significant decrease



Section Four

Police Engagement

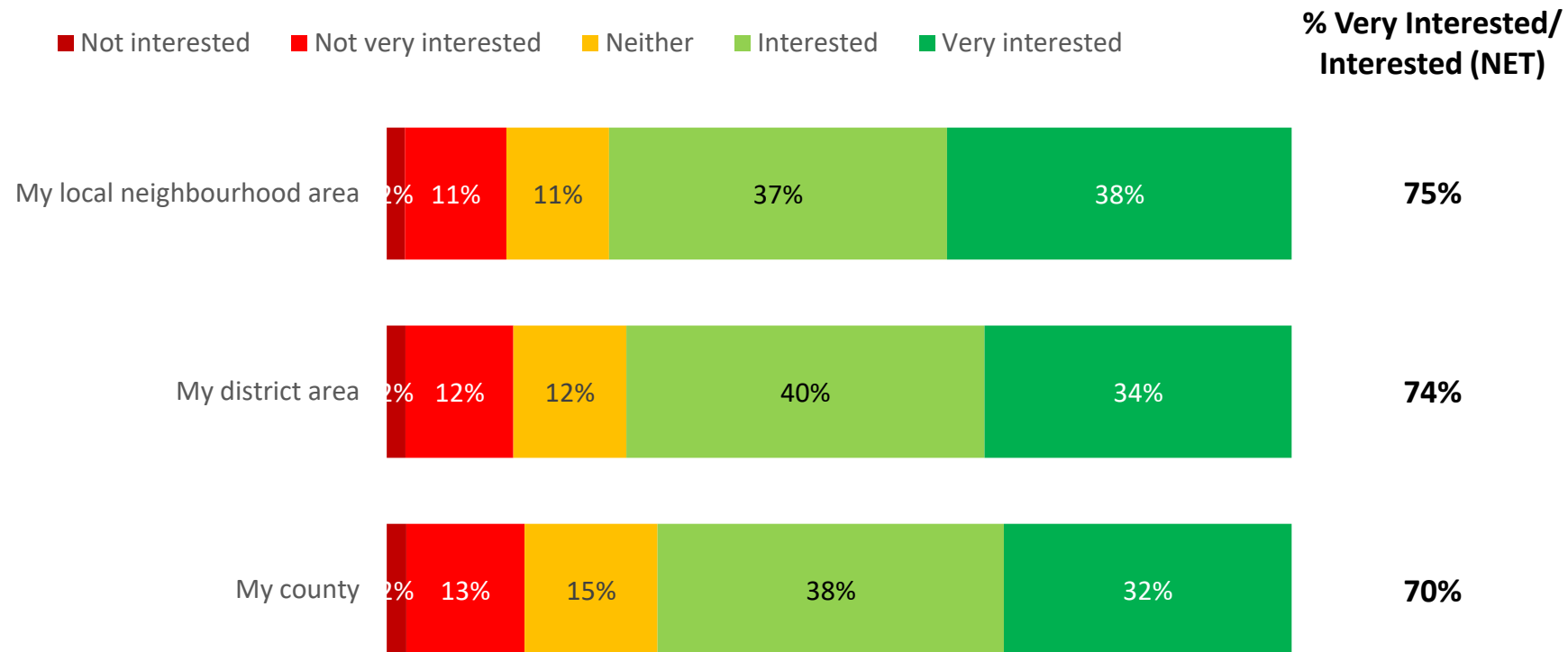


Executive Summary: Police Engagement

- Less than half of Essex residents feel well informed about what the police are doing in their area (45%)
- Around 7 out of 10 are interested in seeing stories showing policing activity, either locally or regionally
- Over six-in-ten (63%) are aware they can access some of EP's services online, up significantly from 57% in the previous year – although this drops to 52% for those aged 55+
- Using traditional media like TV, radio and newspapers to keep informed about EP has declined significantly in the last year, in favour of the EP Facebook page
- Over half are interested in seeing police stories in the community or tackling gangs/organised crime
- Over three-quarters (78%) of those who had contact with EP felt the police representative was professional
- Over half (58%) agree there are good opportunities to volunteer for EP, up significantly from 52%
- Less than four-in-ten (37%) are aware of the role of the EPCC

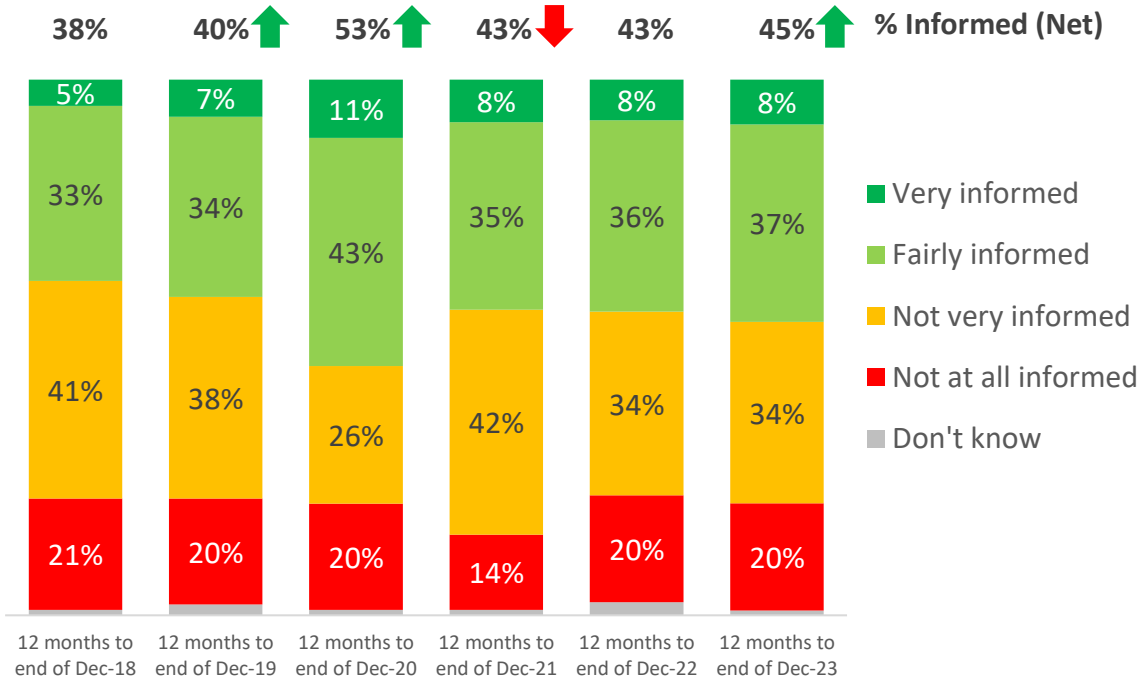
At least 7 out of 10 are interested in seeing stories showing policing activity, either locally or regionally

Last 12 months

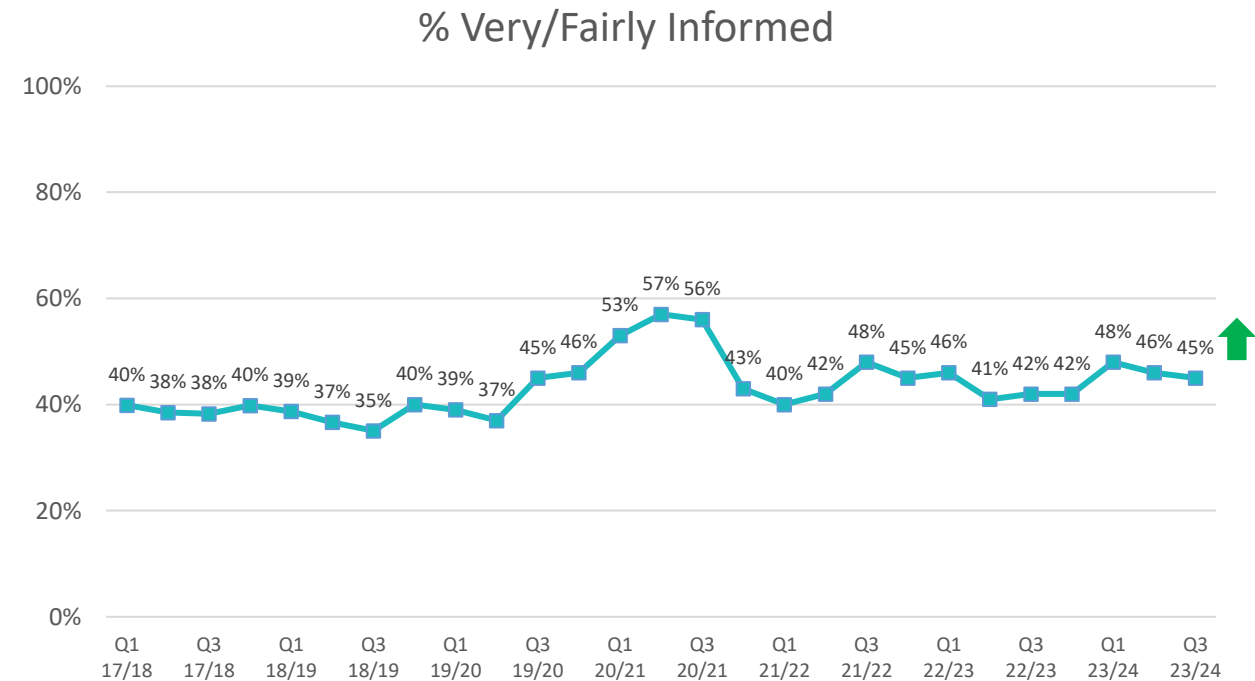


Less than half of Essex residents feel well informed about what the police are doing in their area

Annual Trend



Quarterly Trend



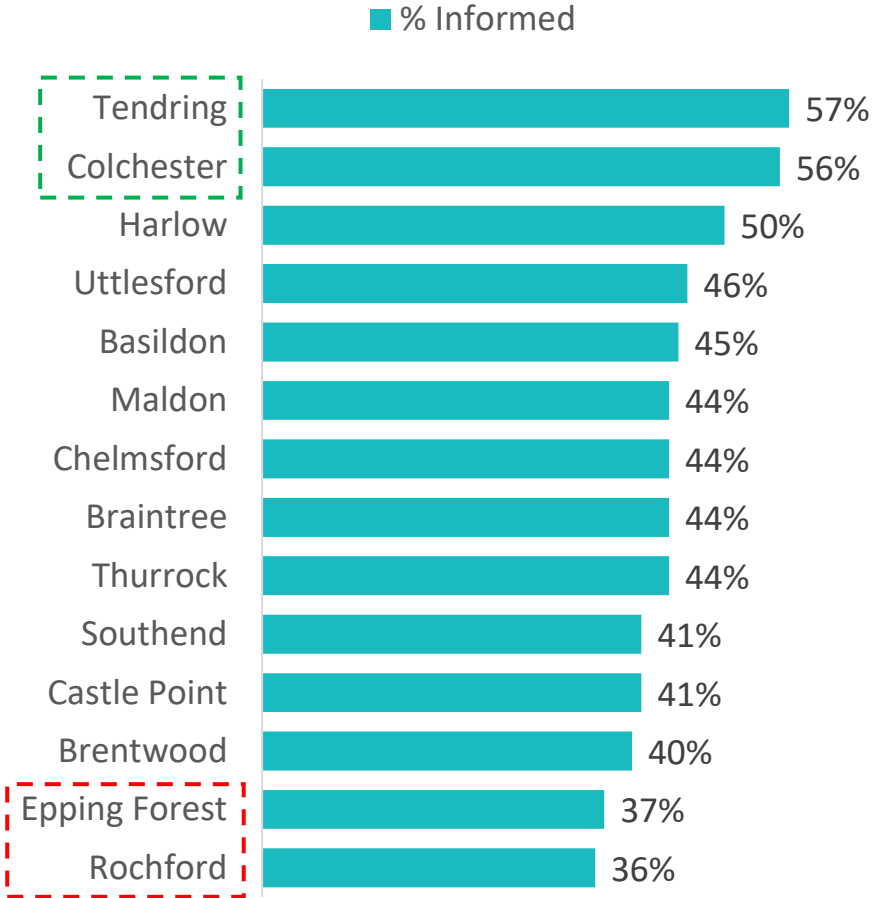
↑ significantly higher than Q2-4 22/23

Significance testing at 95% confidence level

Q21 Overall, how well informed do you feel about what the police in your local area are doing?

Victims of crime and those aged 55+ are the least likely to feel well informed about what the police are doing in their area

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Over half of those living in Tendring (57%) and Colchester (56%) feel well informed about what police are doing in their area, compared with 37% in Epping Forest and 36% in Rochford

Demographic Trends

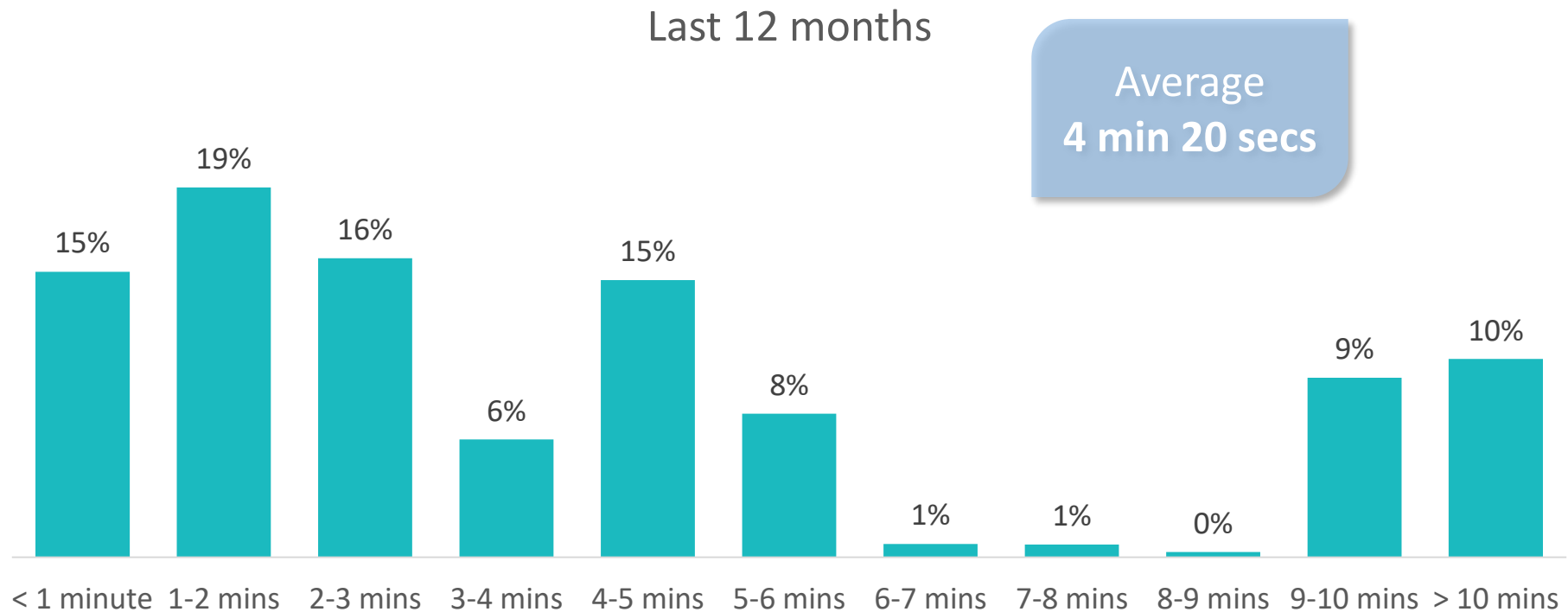
% who are feel informed about what the police in their local area are doing

| | Annual Trend (year ending) | | | | | | |
|---------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Tendring | 44% | 45% | 66% | 45% | 41% | 57% | +16% ↑ |
| Colchester | 42% | 45% | 37% | 56% | 46% | 56% | +10% ↑ |
| Harlow | 39% | 33% | 50% | 37% | 43% | 50% | +7% ↑ |
| Uttlesford | 38% | 48% | 64% | 46% | 42% | 46% | +4% |
| Basildon | 36% | 35% | 43% | 38% | 53% | 45% | -8% ↓ |
| Maldon | 37% | 41% | 63% | 47% | 47% | 44% | -3% |
| Chelmsford | 39% | 39% | 54% | 41% | 43% | 44% | +1% |
| Braintree | 36% | 43% | 68% | 50% | 48% | 44% | -4% |
| Thurrock | 37% | 40% | 39% | 37% | 43% | 44% | +1% |
| Southend | 36% | 43% | 59% | 48% | 40% | 41% | +1% |
| Castle Point | 36% | 40% | 43% | 36% | 39% | 41% | +2% |
| Brentwood | 30% | 35% | 57% | 34% | 37% | 40% | +3% |
| Epping Forest | 32% | 35% | 59% | 35% | 37% | 37% | 0% |
| Rochford | 40% | 39% | 59% | 48% | 38% | 36% | -2% |

| | Annual Trend (year ending) | | | | | | |
|------------------|----------------------------|--------|--------|--------|--------|--------|----------|
| | Dec 18 | Dec 19 | Dec 20 | Dec 21 | Dec 22 | Dec 23 | % change |
| Male | 39% | 41% | 53% | 42% | 44% | 45% | +1% |
| Female | 36% | 39% | 54% | 44% | 43% | 45% | +2% |
| Under 35 | 39% | 40% | 59% | 46% | 46% | 49% | +3% ↑ |
| 35-54 | 36% | 40% | 58% | 44% | 47% | 46% | -1% |
| 55+ | 38% | 40% | 45% | 41% | 39% | 42% | +3% ↑ |
| White | 38% | 40% | 54% | 44% | 43% | 45% | +2% |
| Other than White | 33% | 41% | 47% | 39% | 47% | 50% | +3% |
| Victim of crime | 34% | 39% | 57% | 38% | 39% | 40% | +1% |
| Non victim | 38% | 41% | 53% | 44% | 44% | 46% | +2% |

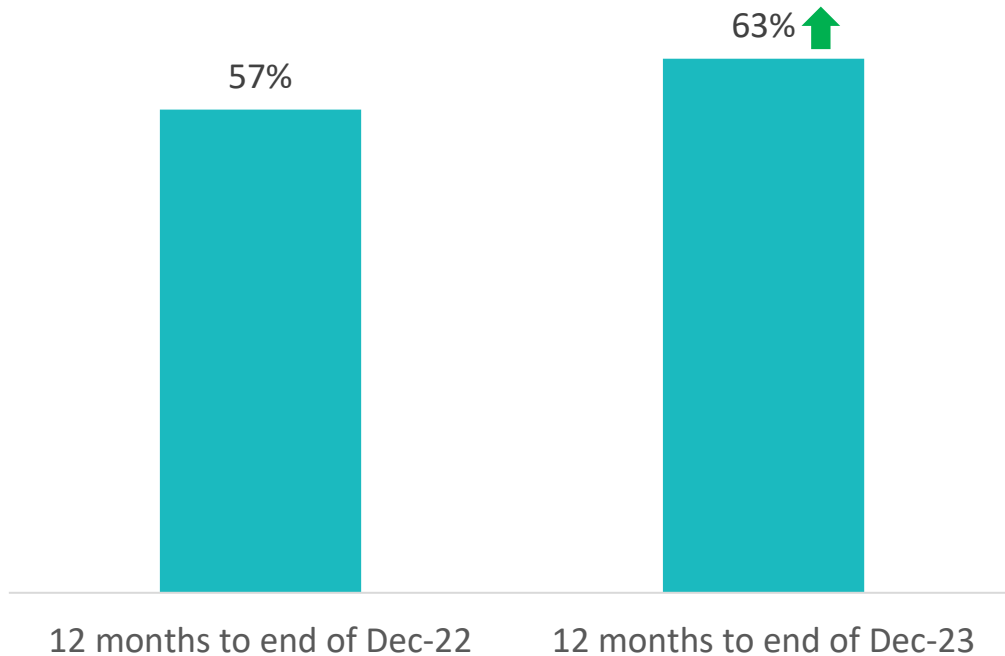
↑ significant increase ↓ significant decrease

There is a wide dispersion in what Essex residents think is an acceptable number of minutes to get through to a call handler when using the 101 non-emergency number

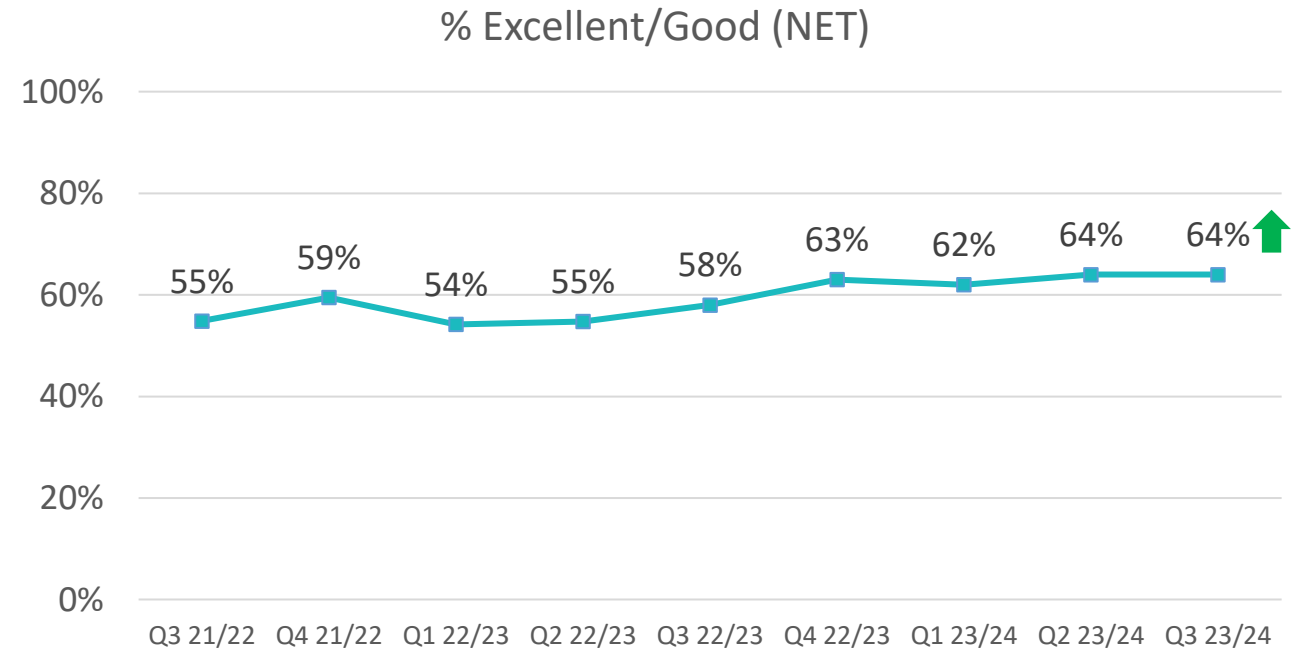


Those aware they can access some of EP's services online increased significantly in the last year

Annual Trend



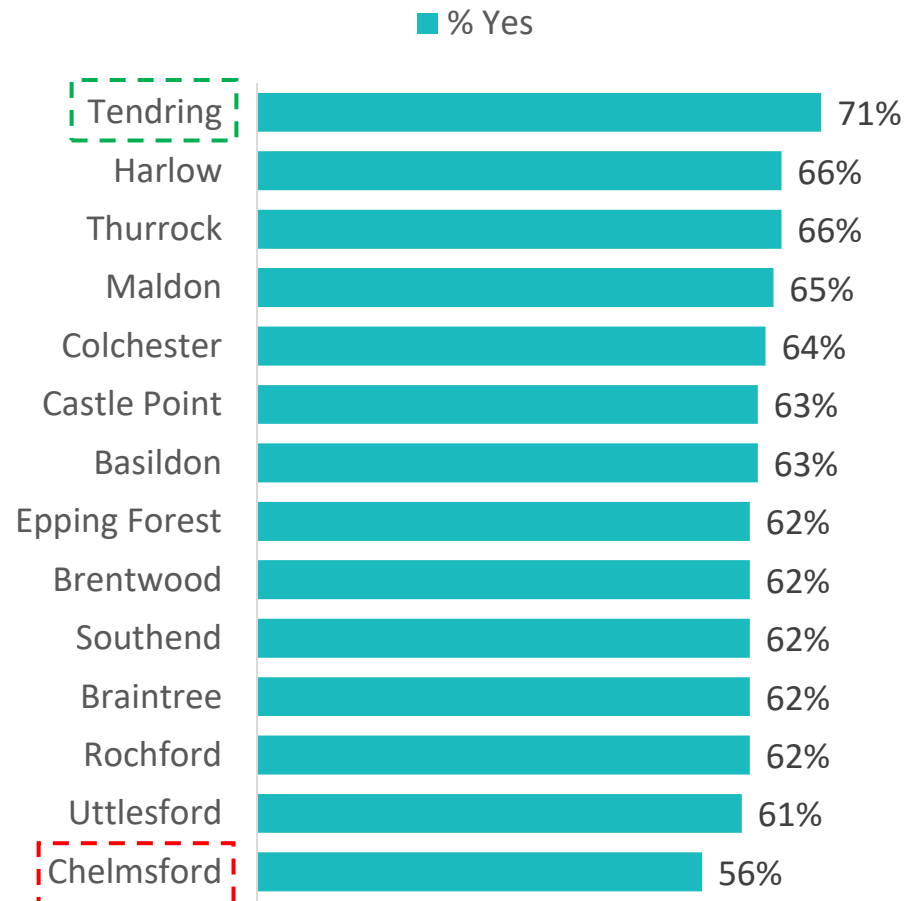
Quarterly Trend



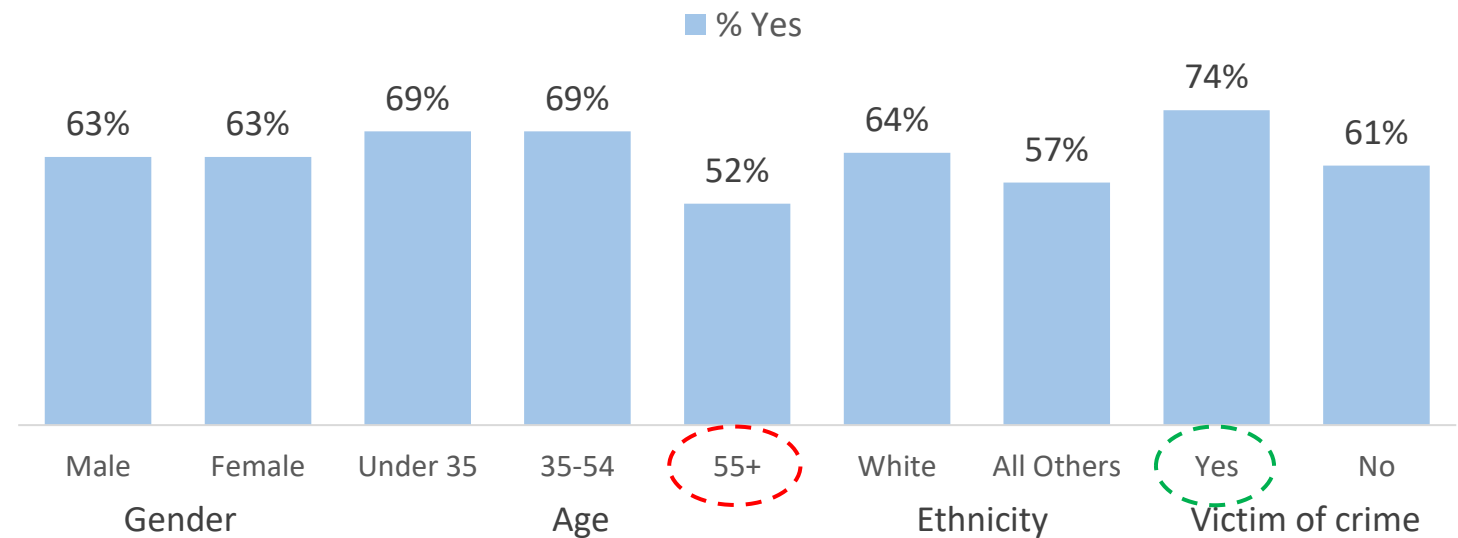
↑ significantly higher than same period last year

Over 55s are the least likely to be aware they can access some of EP's services online

District Comparisons (last 6 months)



Demographic Analysis (last 6 months)



- Victims of crime are the most likely to be aware they can access some of EP's services online (74%)
- Seven-in-ten residents living in Tendring (71%) are aware they can access some of EP's services online, compared to around half in Chelmsford (56%)

Demographic Trends

% who think EP is doing a good/excellent job tackling cyber crime

| | Annual Trend | | |
|---------------|--------------|--------|----------|
| | Dec 22 | Dec 23 | % change |
| Tendring | 42% | 71% | +29% ↑ |
| Harlow | 56% | 66% | +10% ↑ |
| Thurrock | 57% | 66% | +9% ↑ |
| Maldon | 60% | 65% | +5% |
| Colchester | 44% | 64% | +20% ↑ |
| Castle Point | 65% | 63% | -2% |
| Basildon | 61% | 63% | +2% |
| Epping Forest | 61% | 62% | +1% |
| Brentwood | 56% | 62% | +6% ↑ |
| Southend | 59% | 62% | +3% |
| Braintree | 60% | 62% | +2% |
| Rochford | 56% | 62% | +6% ↑ |
| Uttlesford | 57% | 61% | +4% |
| Chelmsford | 65% | 56% | -9% ↓ |

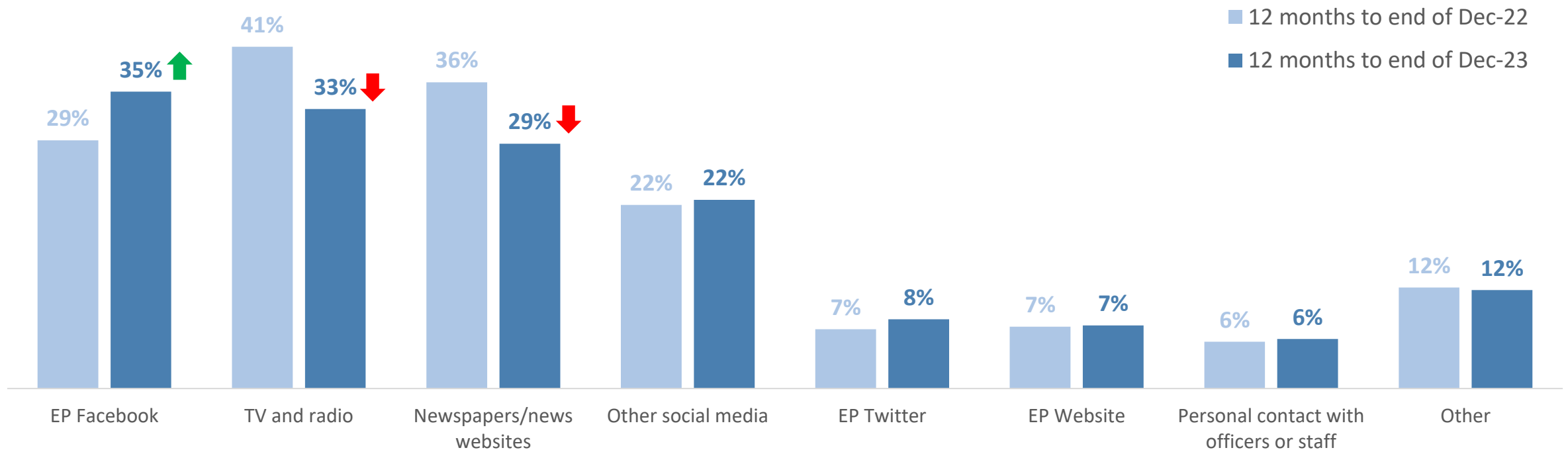
| | Annual Trend | | |
|------------------|--------------|--------|----------|
| | Dec 22 | Dec 23 | % change |
| Male | 57% | 63% | +6% ↑ |
| Female | 56% | 63% | +7% ↑ |
| Under 35 | 61% | 69% | +8% ↑ |
| 35-54 | 63% | 69% | +6% ↑ |
| 55+ | 49% | 52% | +3% ↑ |
| White | 57% | 64% | +7% ↑ |
| Other than White | 54% | 57% | +3% |
| Victim of crime | 73% | 74% | +1% |
| Non victim | 54% | 61% | +7% ↑ |

↑ significant increase ↓ significant decrease

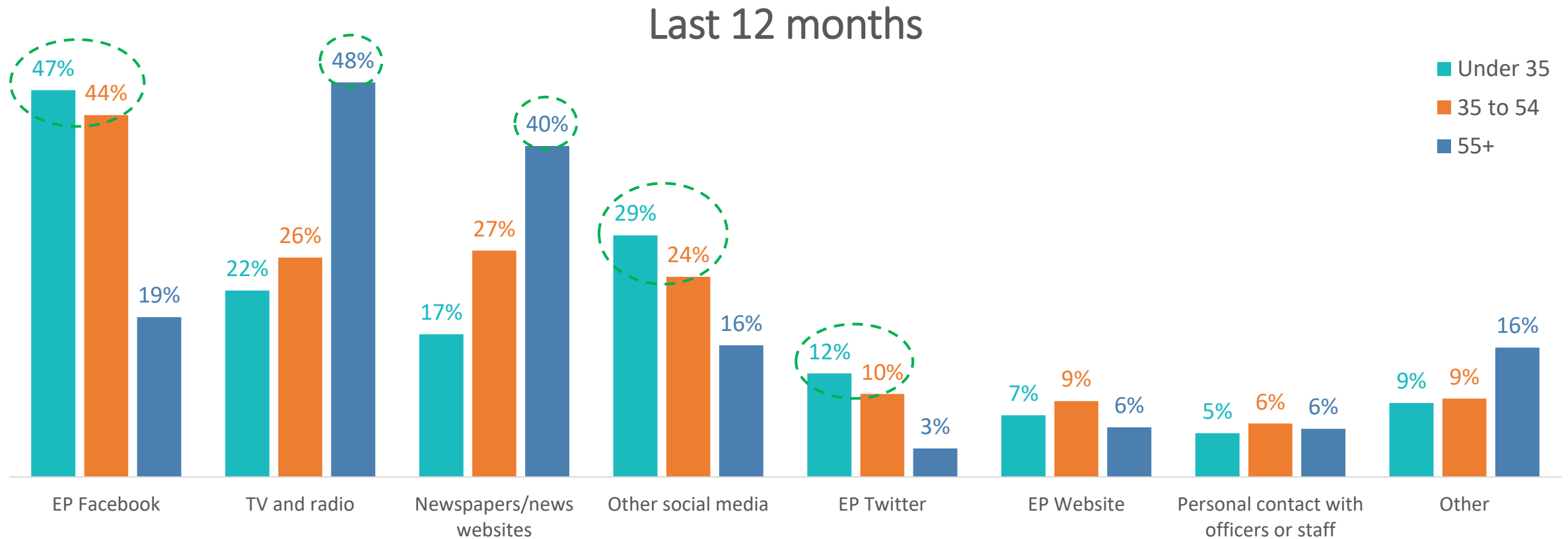
Using traditional media like TV, radio and newspapers to keep informed about what EP are doing declined significantly in the last 12m

- Whereas keeping informed through EP Facebook increased significantly, and is now more popular than TV and radio

Annual Trend



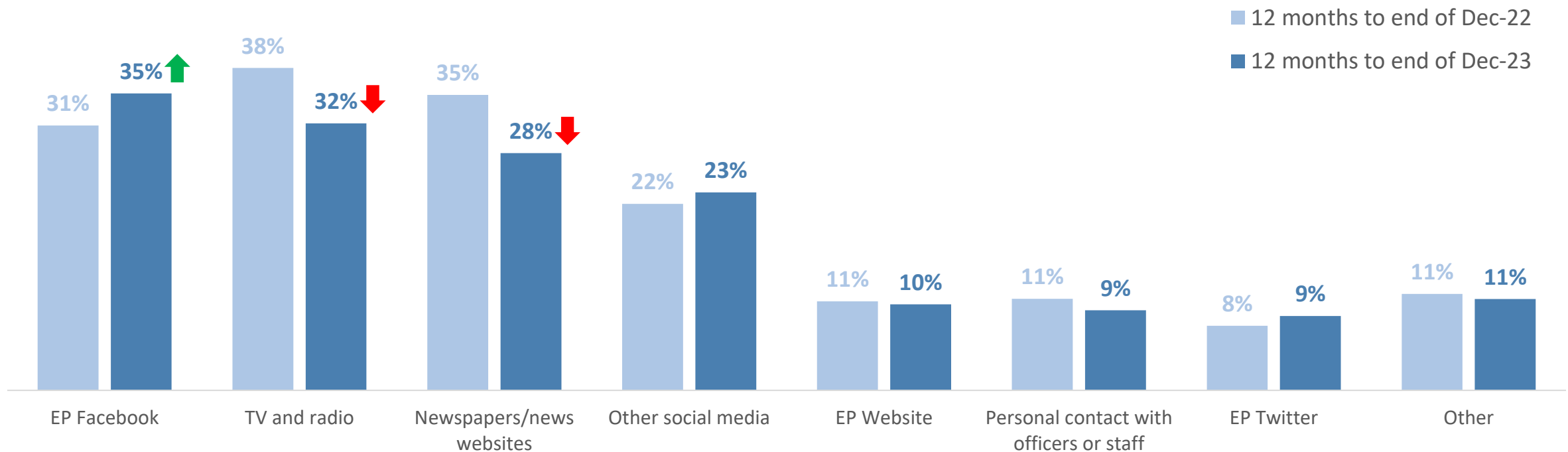
Those aged 55+ are significantly more likely to keep informed about what EP are doing through traditional media, whereas under 55s are significantly more likely to use social media



Essex residents are significantly less inclined to want to be informed about what EP are doing through traditional media than they were a year ago

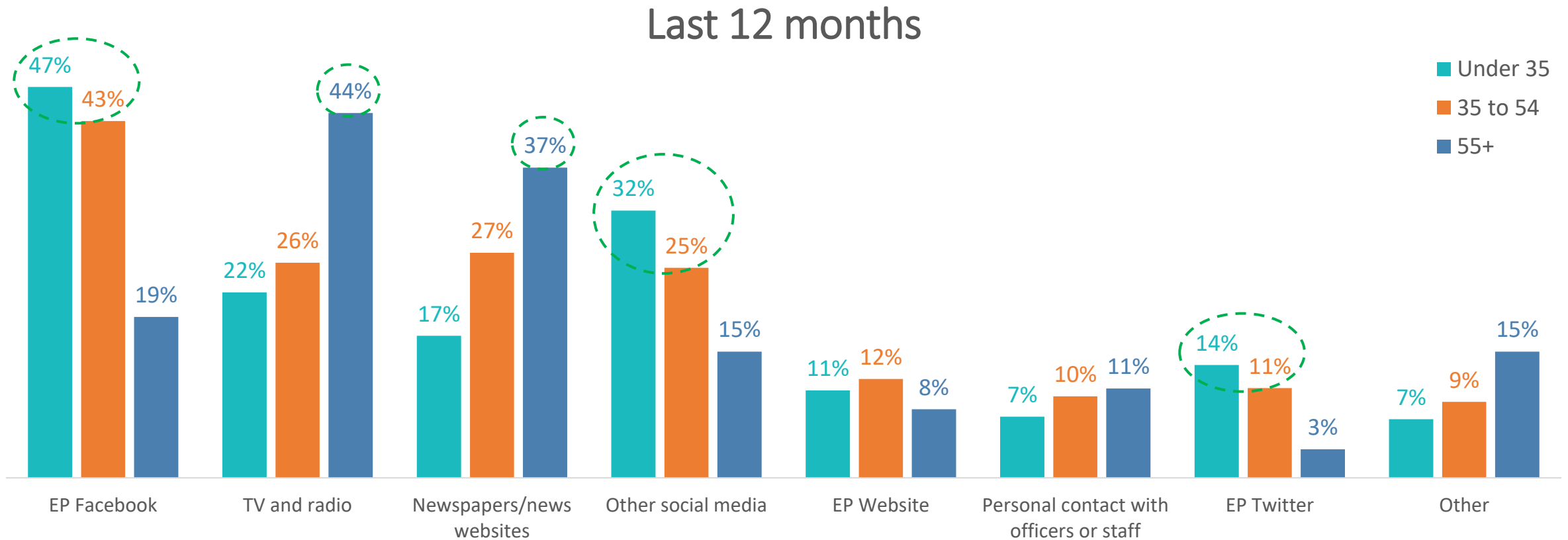
- As seen previously, they are significantly more likely to want to be informed through the EP Facebook than 12 months ago

Annual Trend



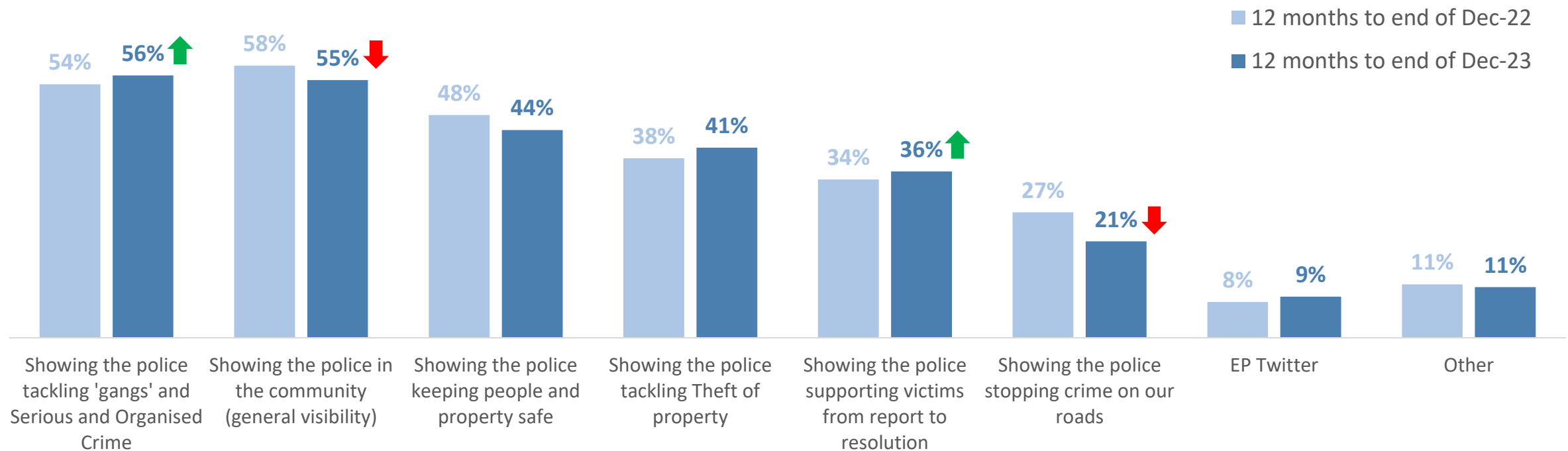
Almost half of those aged 55+ would still like to be informed about what Essex Police are doing through TV and radio

- Whereas under 55s are significantly more likely to prefer EP Facebook or other social media



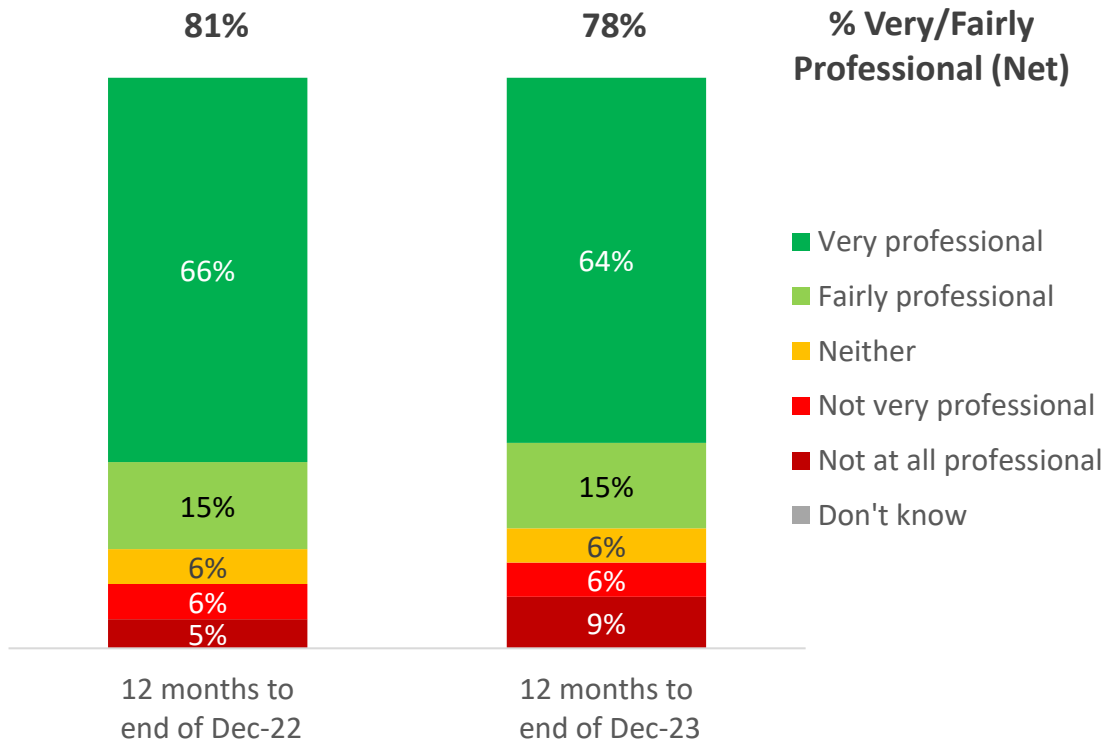
Over half are interested in seeing police stories tackling gangs/organised crime or general visibility in the community

Annual Trend

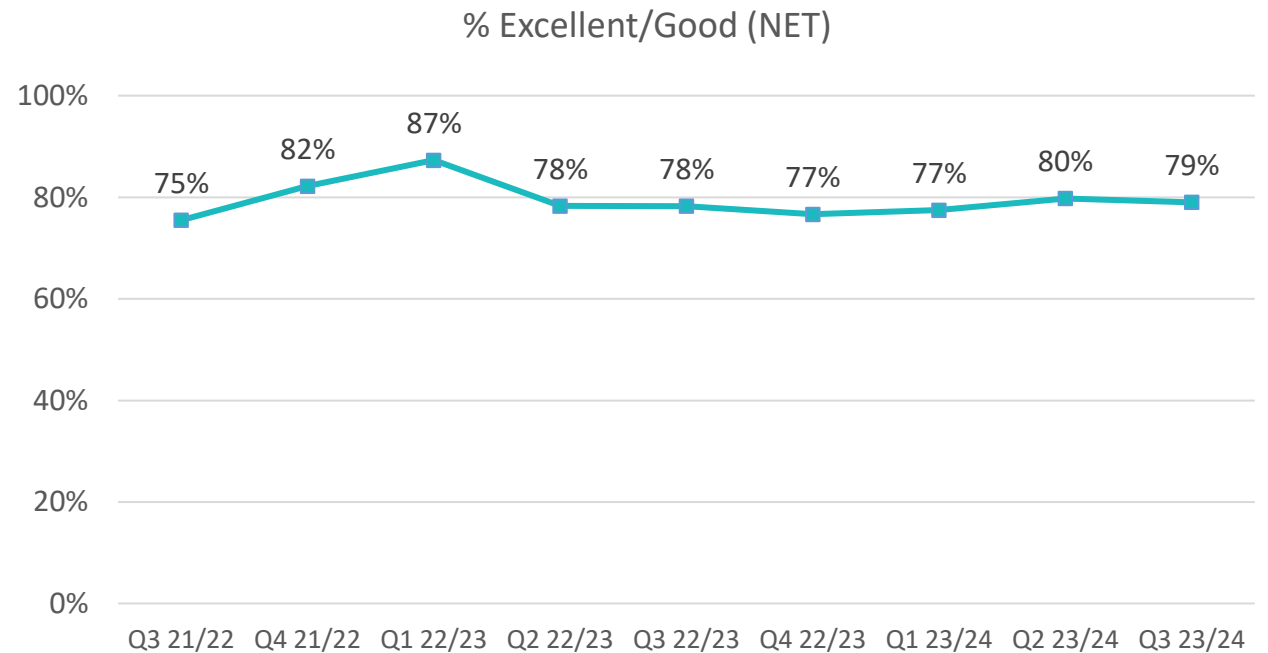


The majority who had contact with EP felt the police representative was professional

Annual Trend

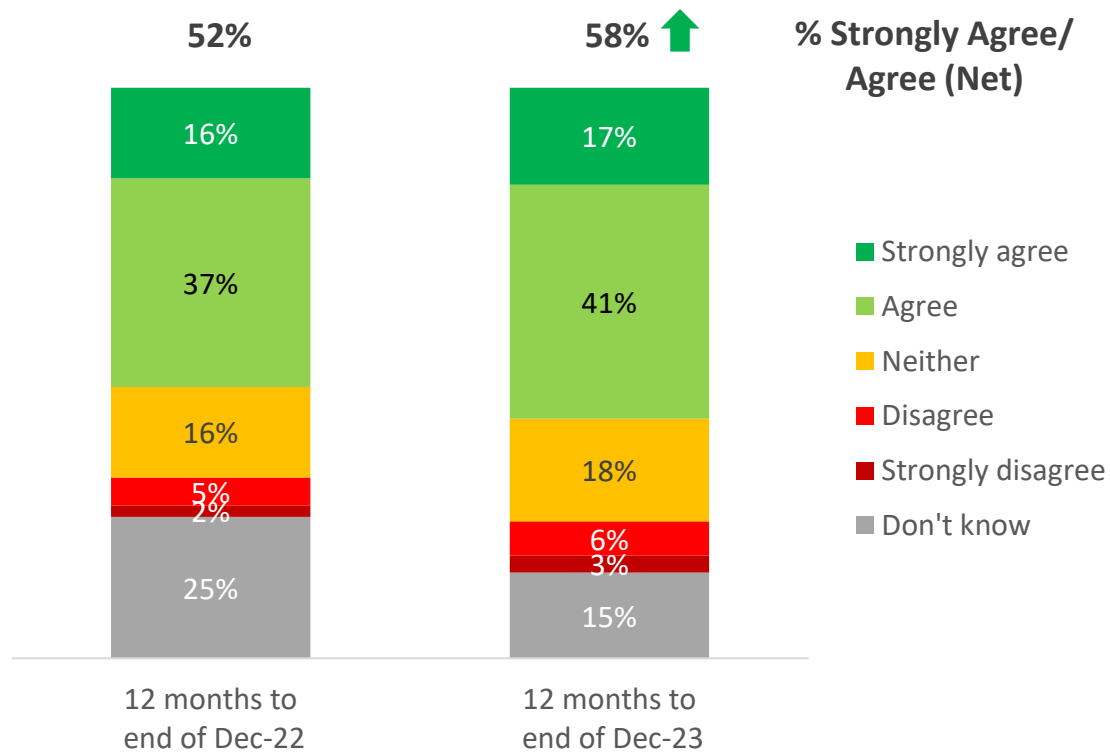


Quarterly Trend

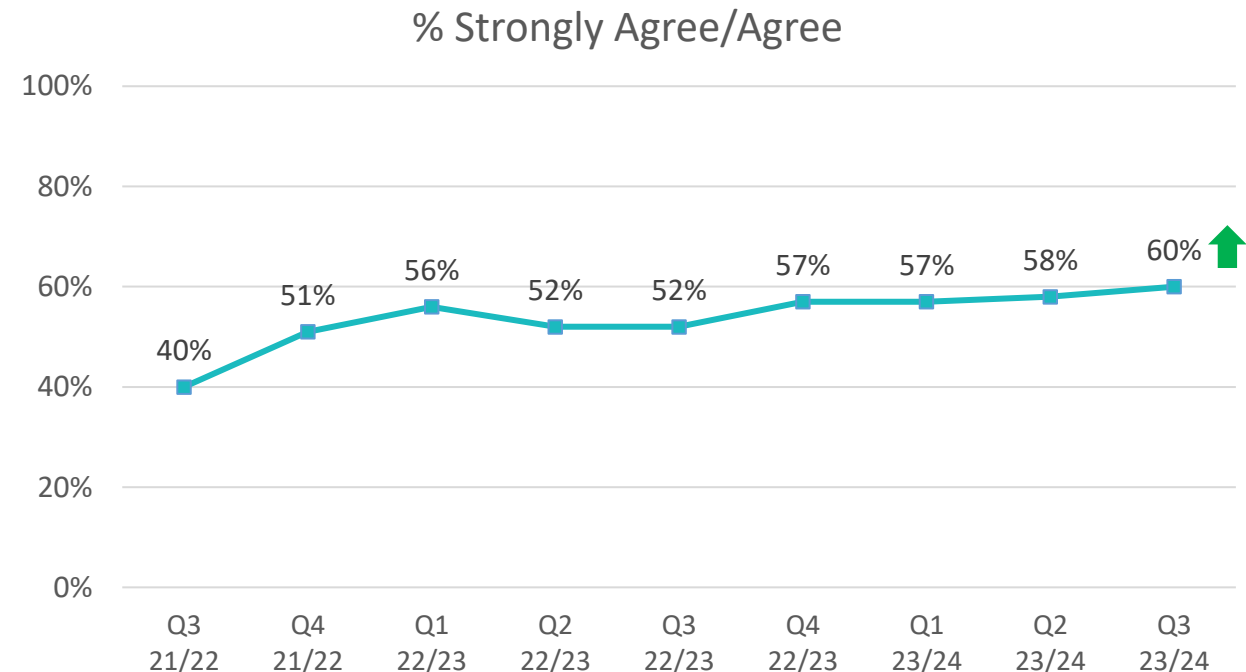


The proportion of Essex residents who agree there are good opportunities to volunteer increased significantly

Annual Trend



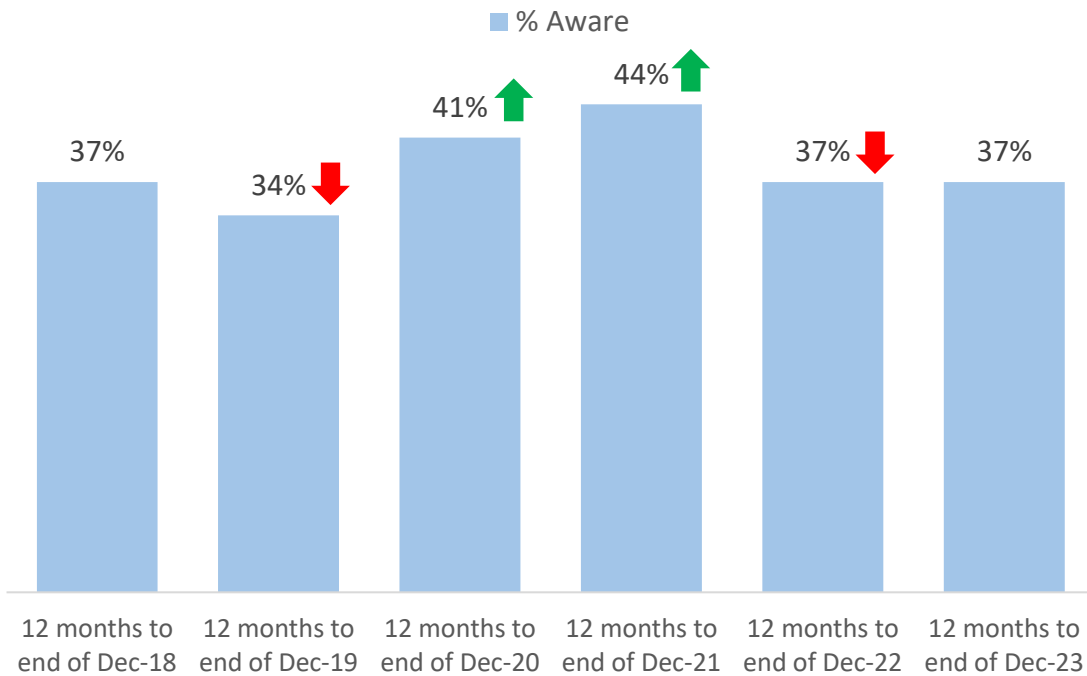
Quarterly Trend



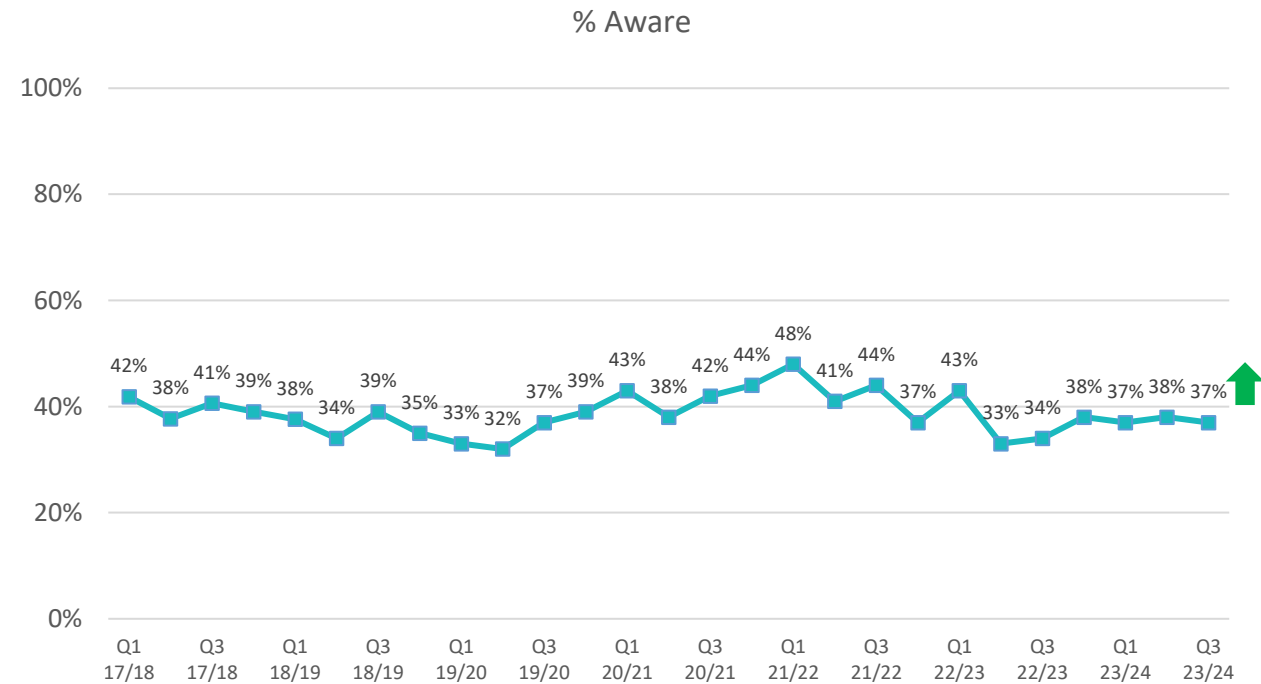
↑ significantly higher than the same period last year

Less than four-in-ten are aware of the role of the EPCC

Annual Trend
Rolling 12 months



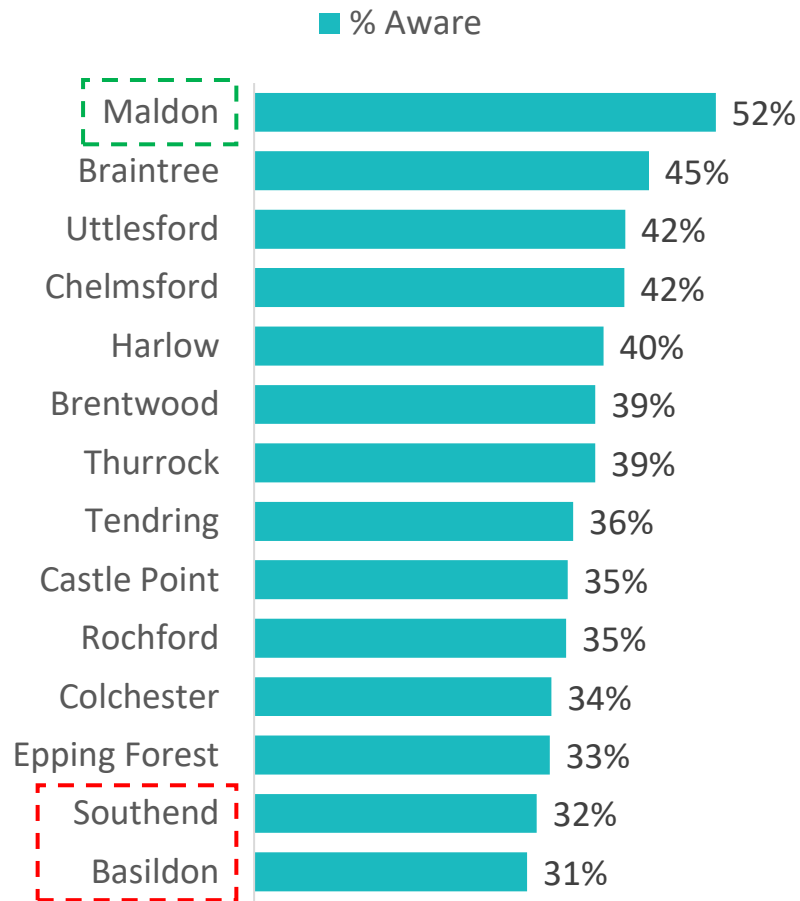
Quarterly Trend



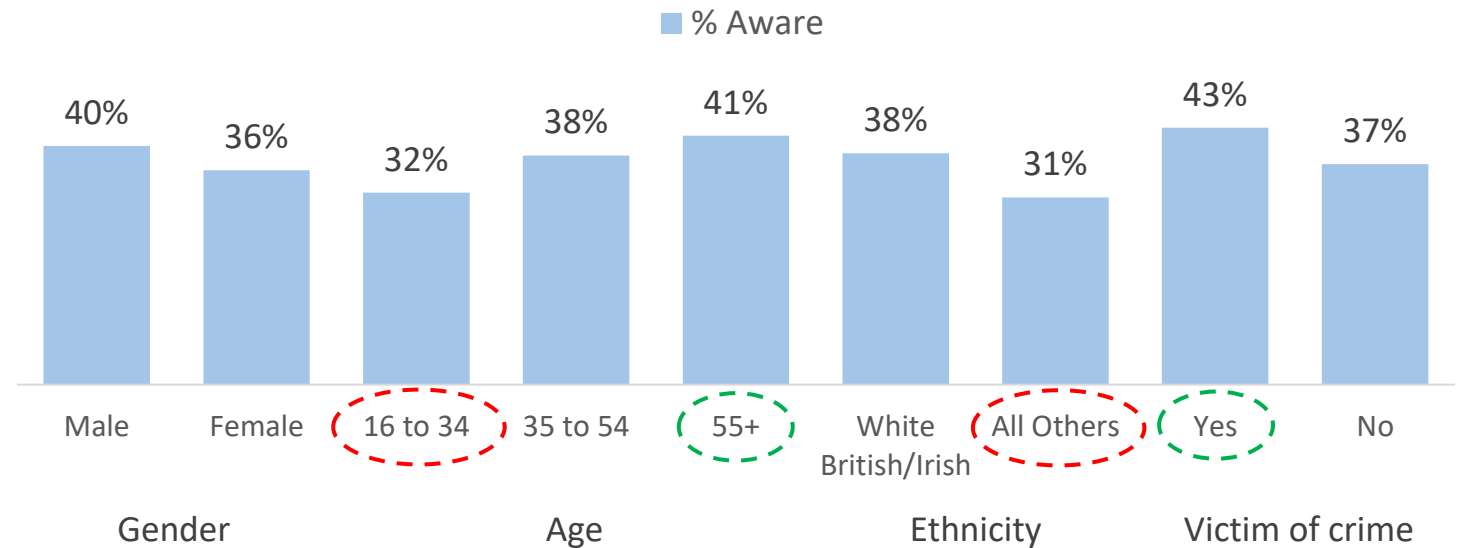
↑ significantly higher than the same period last year

Ethnic minorities and under 35s are the least likely to be aware of the role of the Essex Police & Crime Commissioner

District Comparisons (last 12 months)



Demographic Analysis (last 12 months)



- Victims of crime (43%) and those aged 55+ (41%) are the most likely to be aware of the role of the Essex Police & Crime Commissioner
- Half of those living in Maldon (52%) are aware, compared to less than a third in Southend (32%) and Basildon (31%)



Section Four

Victims of Crime

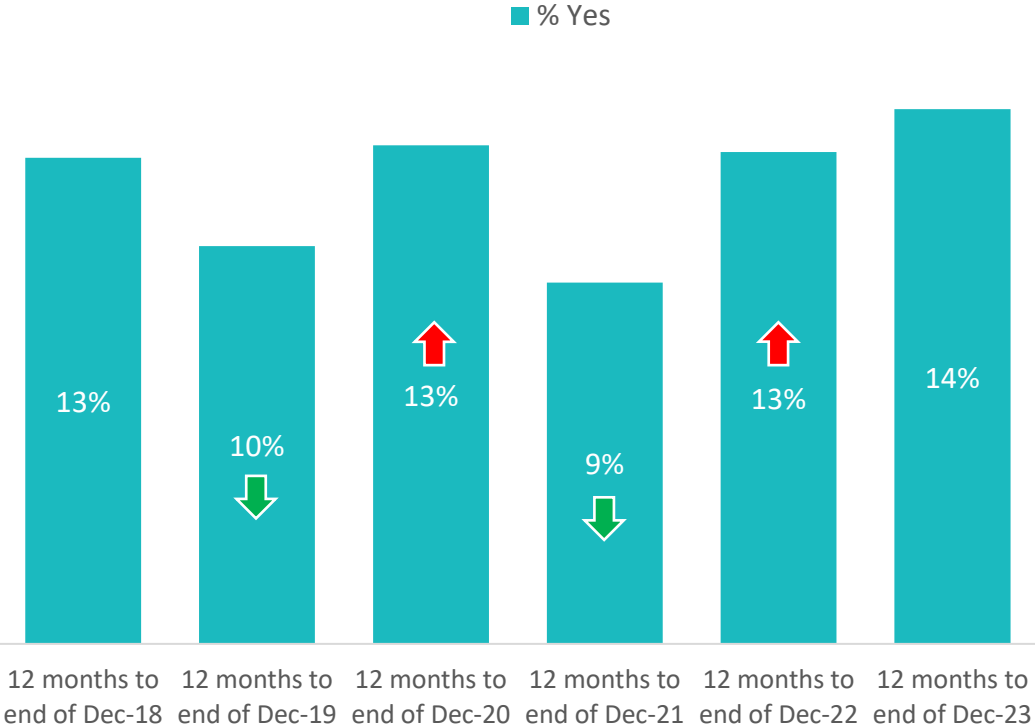


Executive Summary: Victims of Crime

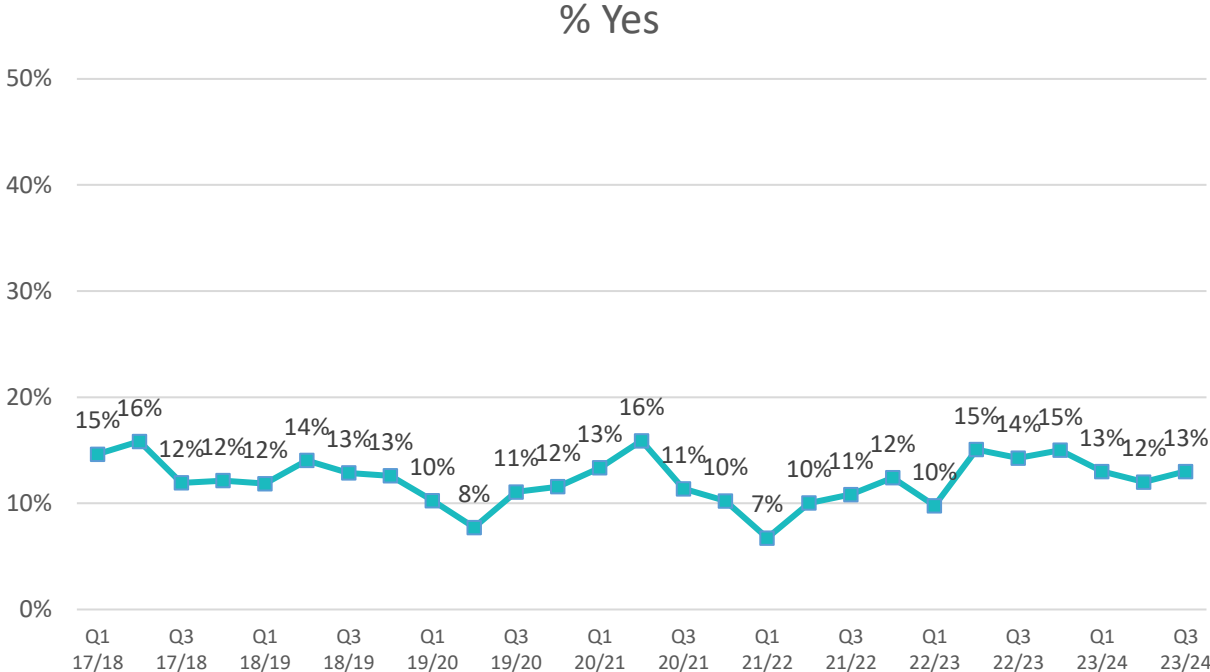
- Around 1 in 7 Essex residents surveyed (14%) claims to have been a victim of crime or ASB in the past 2 years
- Victims are most likely to have experienced Vehicle Crime (20%) or ASB/Drugs (19%)
- Around 8 in 10 victims reported the incident to EP (81%), falling to 57% for Hate Crime victims
- The proportion of victims who needed support increased significantly in the last year (from 37% to 47%)
- Less than half of victims are satisfied with being kept informed (45%), and is lowest for victims of Criminal Damage (37%) and Vehicle Crime (36%)
- Around a third of victims (35%) had a high opinion of EP prior to the incident
- The same proportion (35%) have a worse opinion of EP after contact, with only a fifth (21%) having a better opinion
- Less than half are satisfied with the service provided by EP (47%) – falling to 39% for victims of Vehicle Crime

Around 1 in 7 Essex residents surveyed claims to have been a victim of crime or ASB in the past two years

Annual Trend

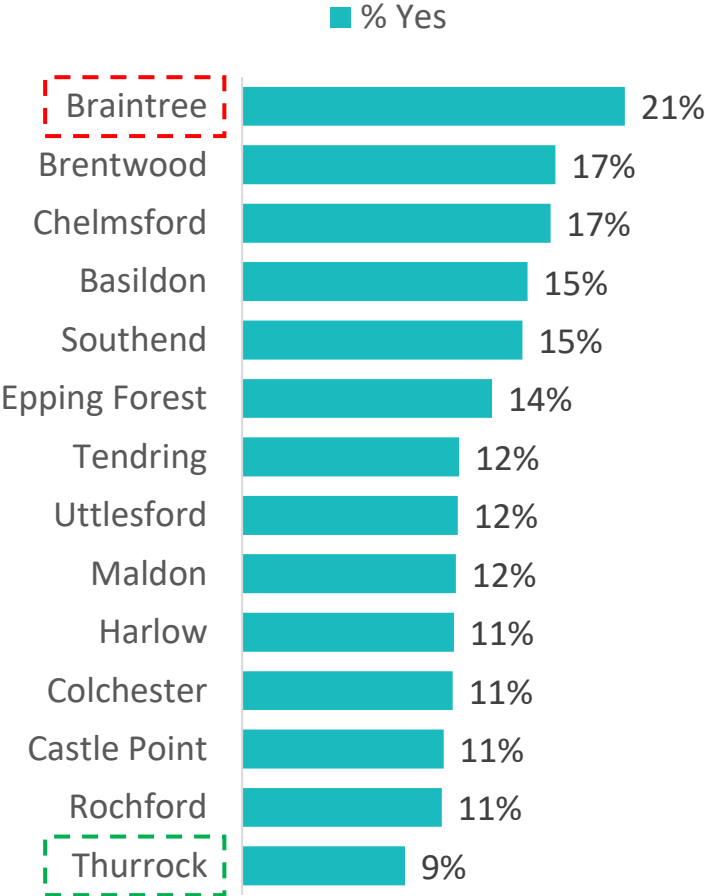


Quarterly Trend

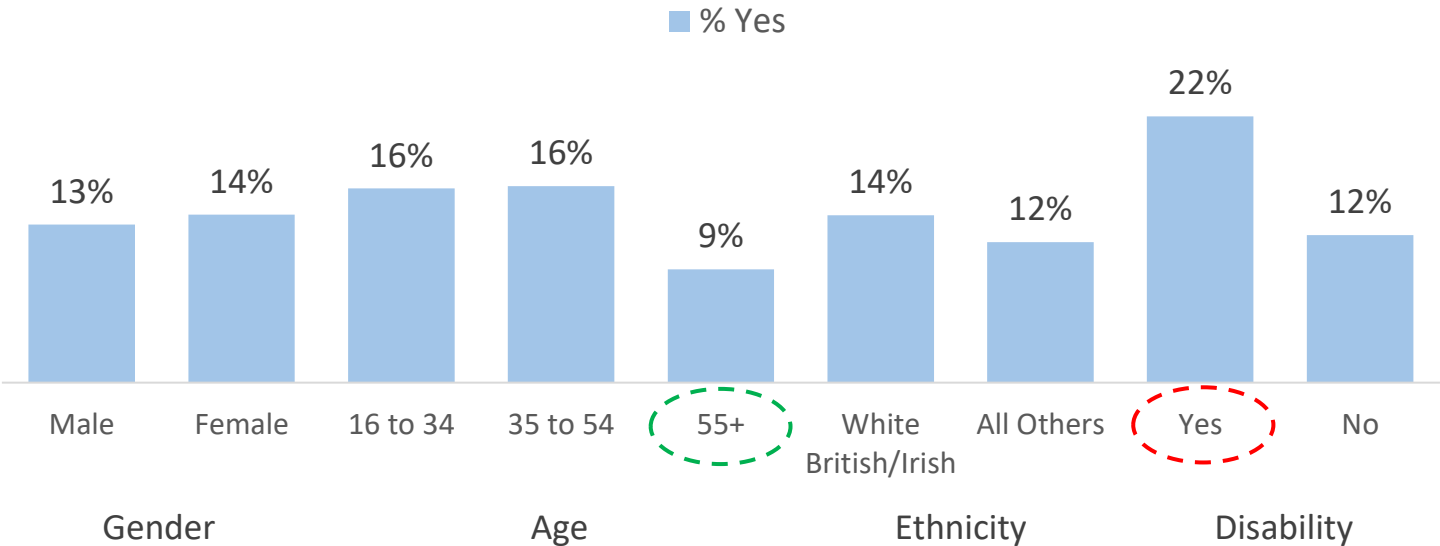


Those with a disability are the most likely to have been a victim of crime in the past two years

District Comparisons (last 12 months)

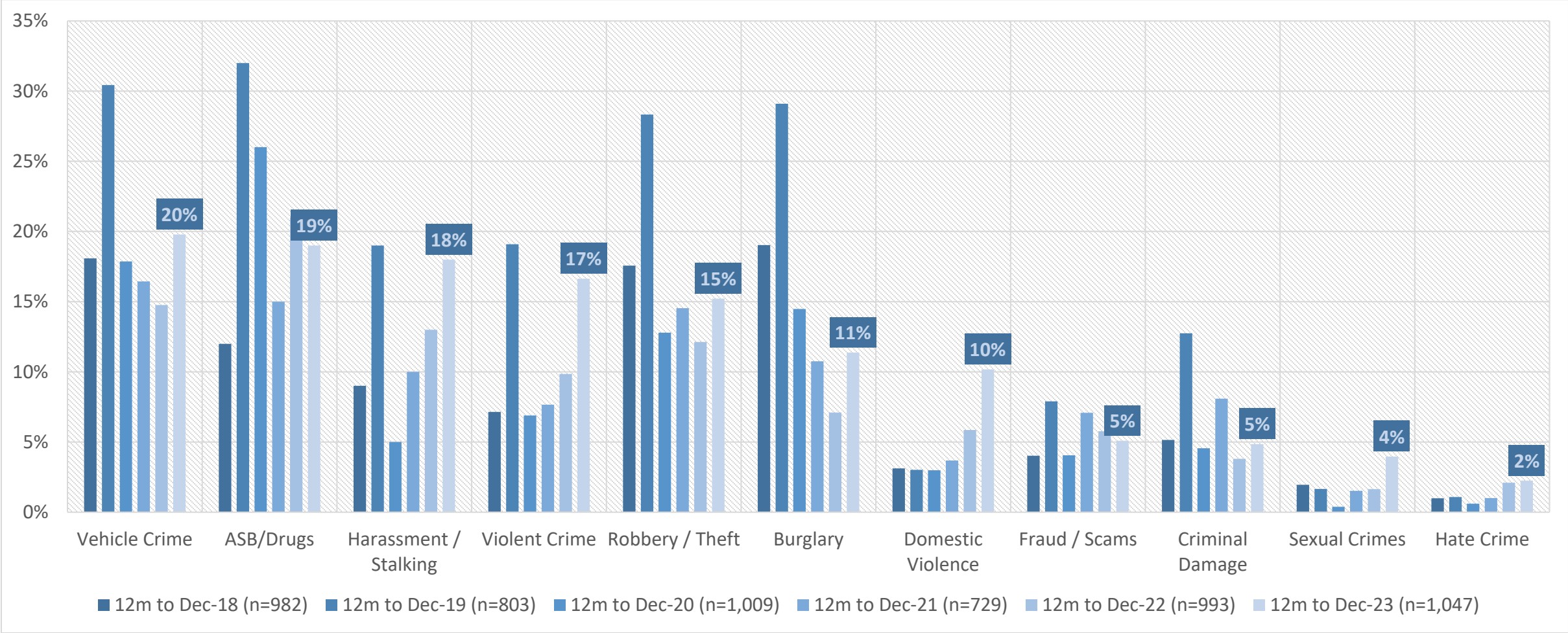


Demographic Analysis (last 12 months)



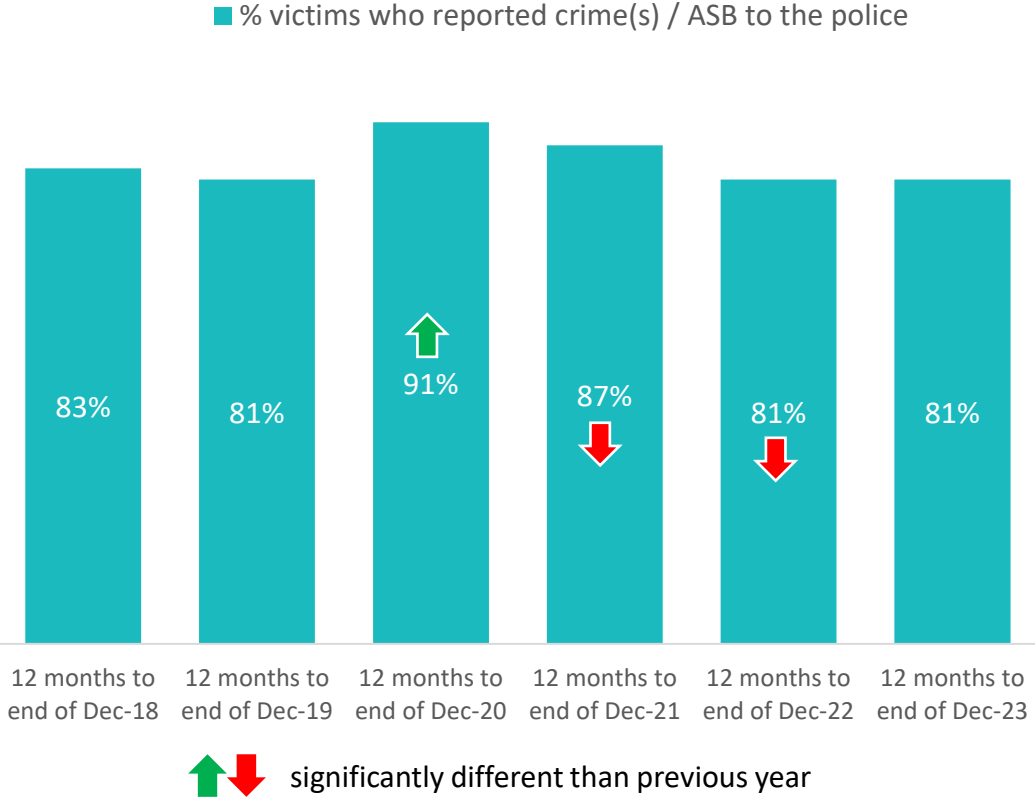
- Those aged 55+ were the least likely to have been a victim of crime in the past two years (9%)
- One in five residents living in Braintree (21%) has been a victim of crime in the past two years, compared with just 9% in Thurrock

Victims who took part in the survey are most likely to have experienced Vehicle Crime or ASB/Drugs

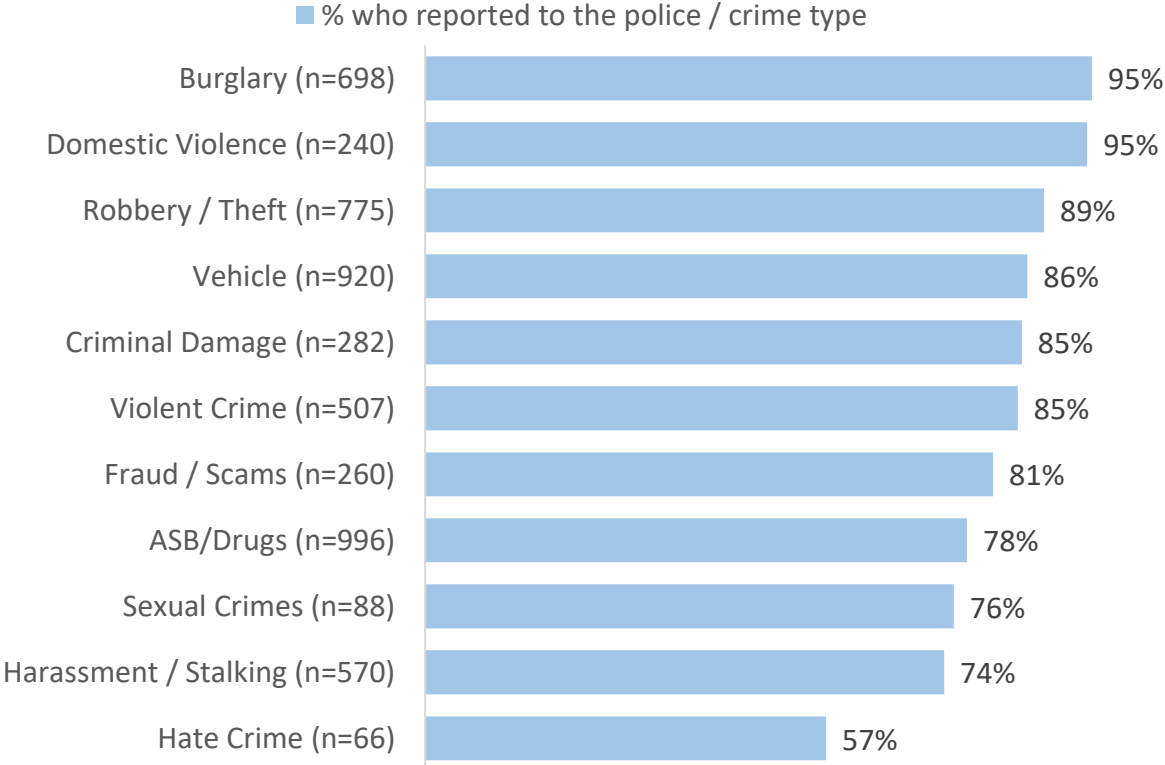


Around 8 in 10 victims reported the incident to EP, although this varies significantly by crime type

Annual Trend

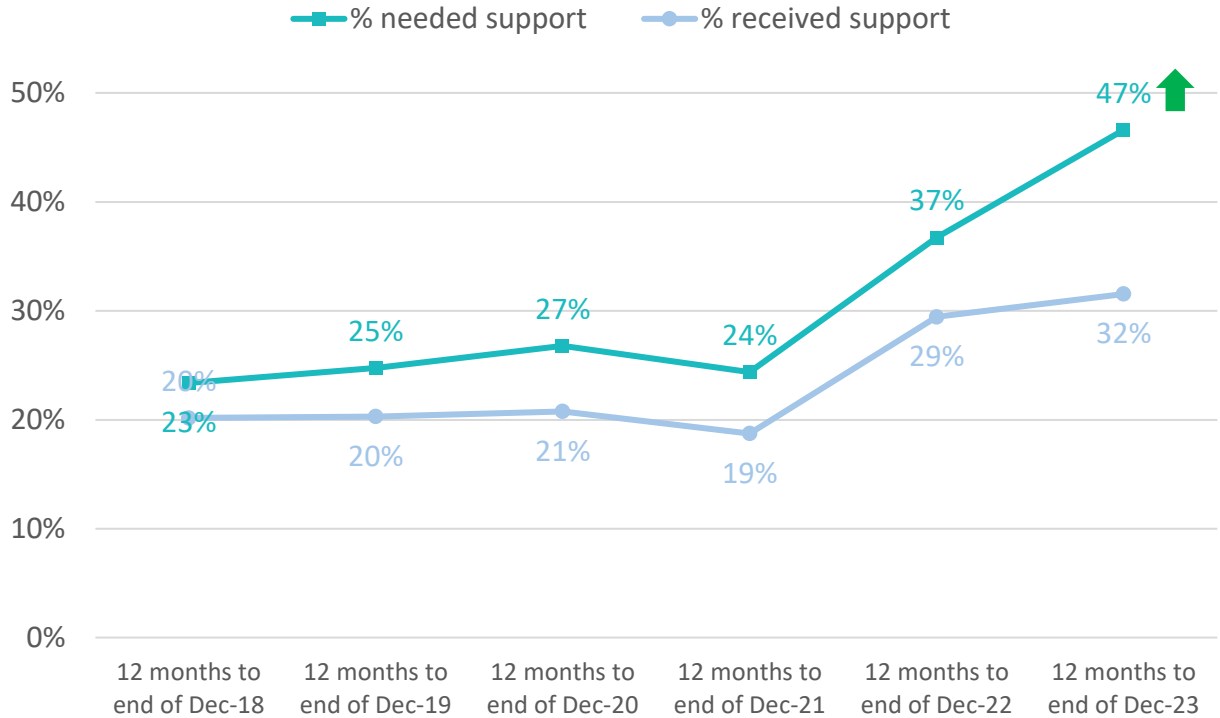


Last 6 Years (Q4 17/18 – Q3 23/24)



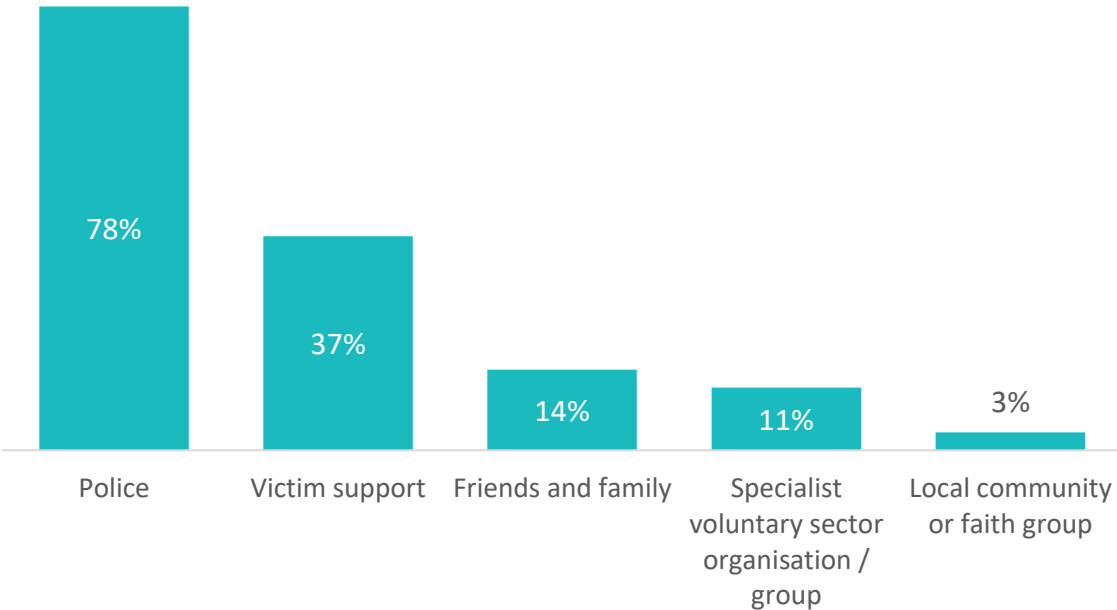
The proportion of victims who needed support increased significantly in the last year

Annual Trend



Last 12 Months

Victim Support Provider



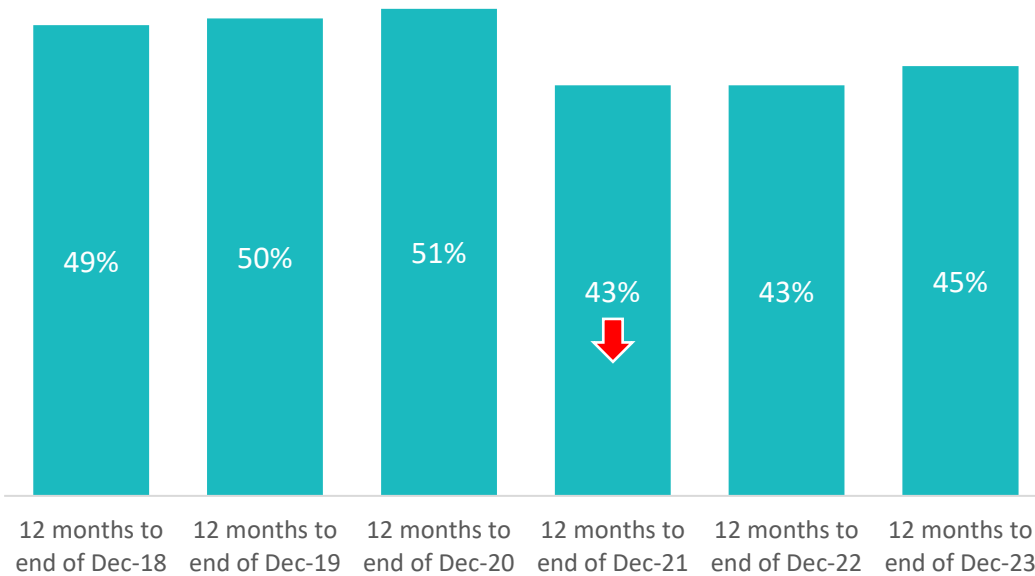
↑ significantly higher than previous years

Less than half of victims are satisfied with how well they were kept informed of progress

- Falling to less than four-in-ten for Criminal Damage & Vehicle Crime victims

Annual Trend

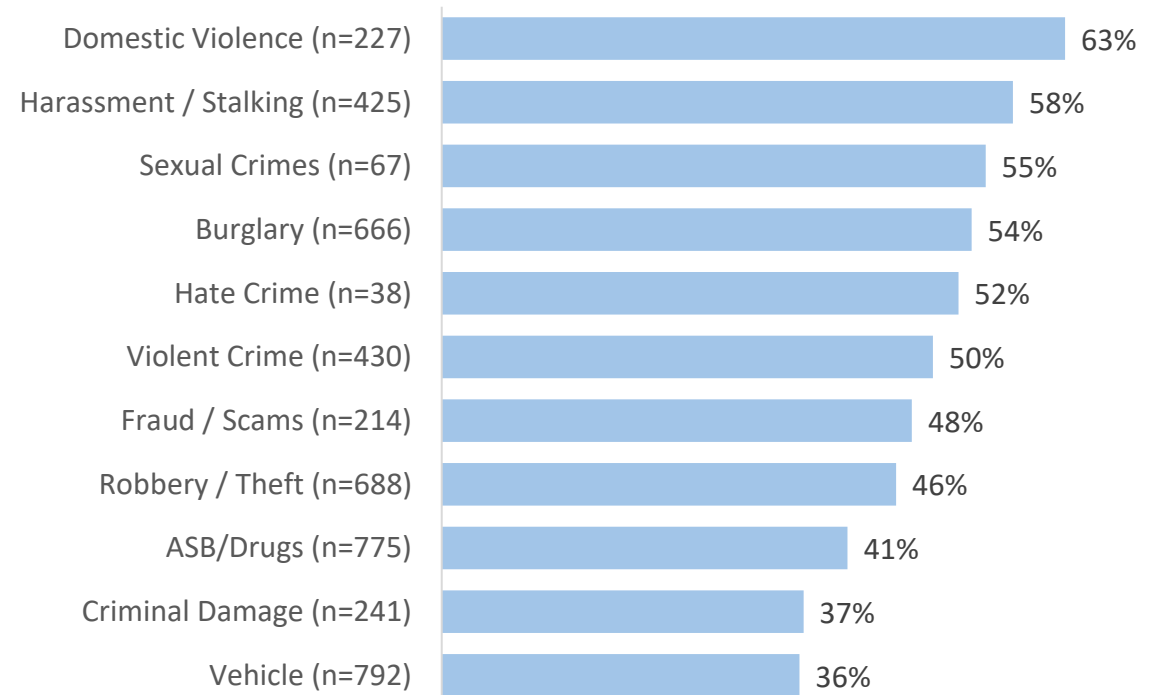
■ % victims who were satisfied with being kept informed



↓ significantly lower than previous year

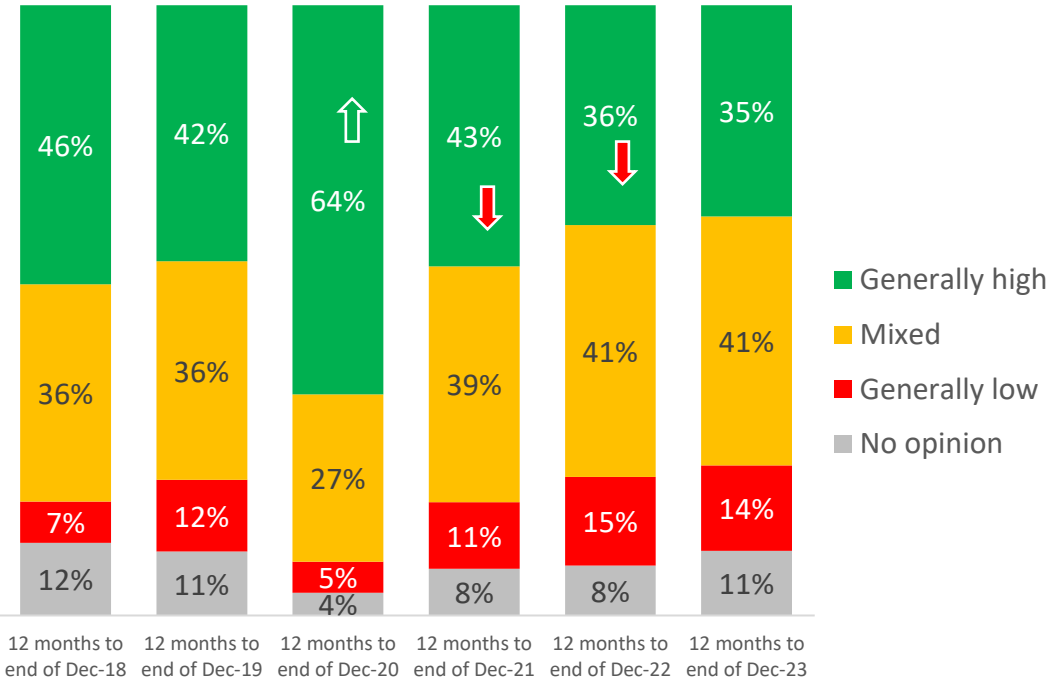
Last 6 Years (Q4 17/18 – Q3 23/24)

■ % satisfied with being kept informed / crime type



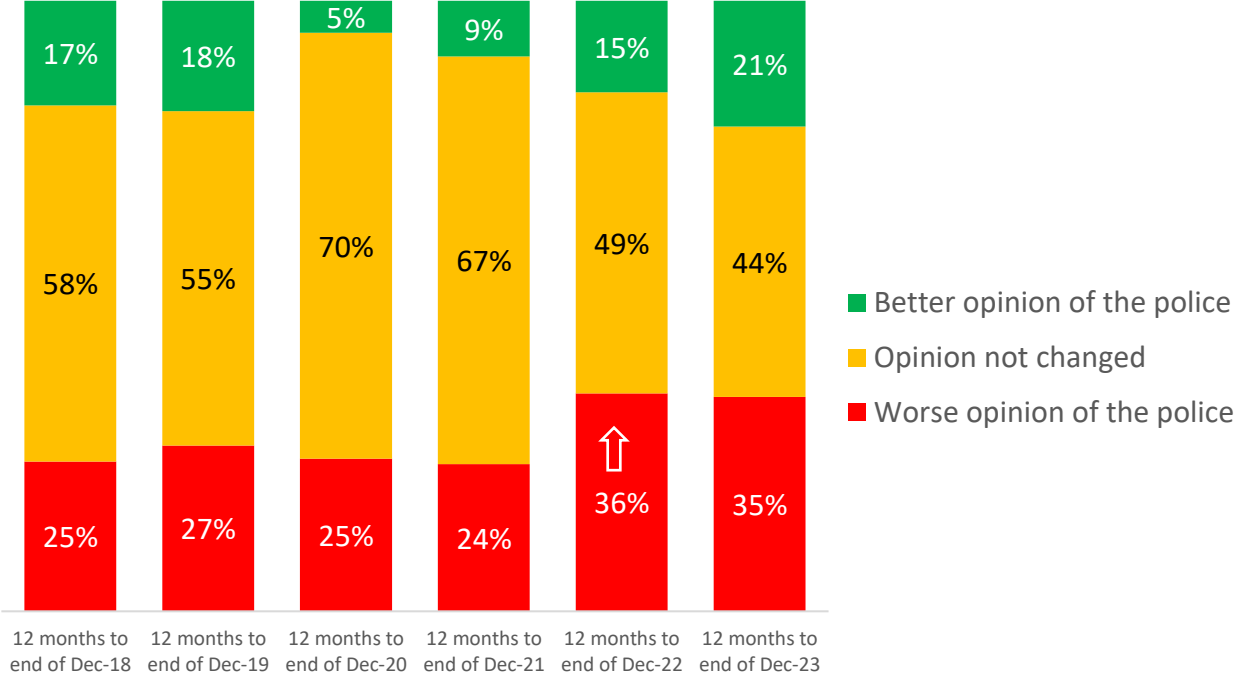
Around a third of victims had a high opinion of EP prior to the incident, with the same proportion having a worse opinion of the police after their most recent contact

Annual Trend



↑ ↓ significantly higher/lower than previous year

Annual Trend

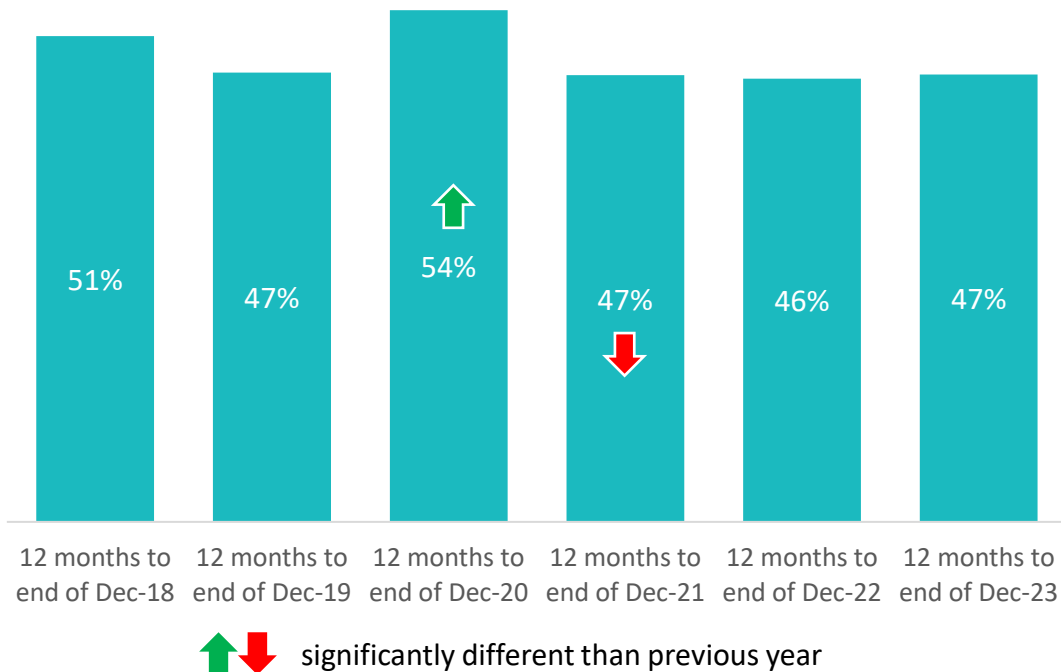


↓ ↑ significantly higher than previous year

Less than half of victims are satisfied with the service provided by EP, although this varies by crime type

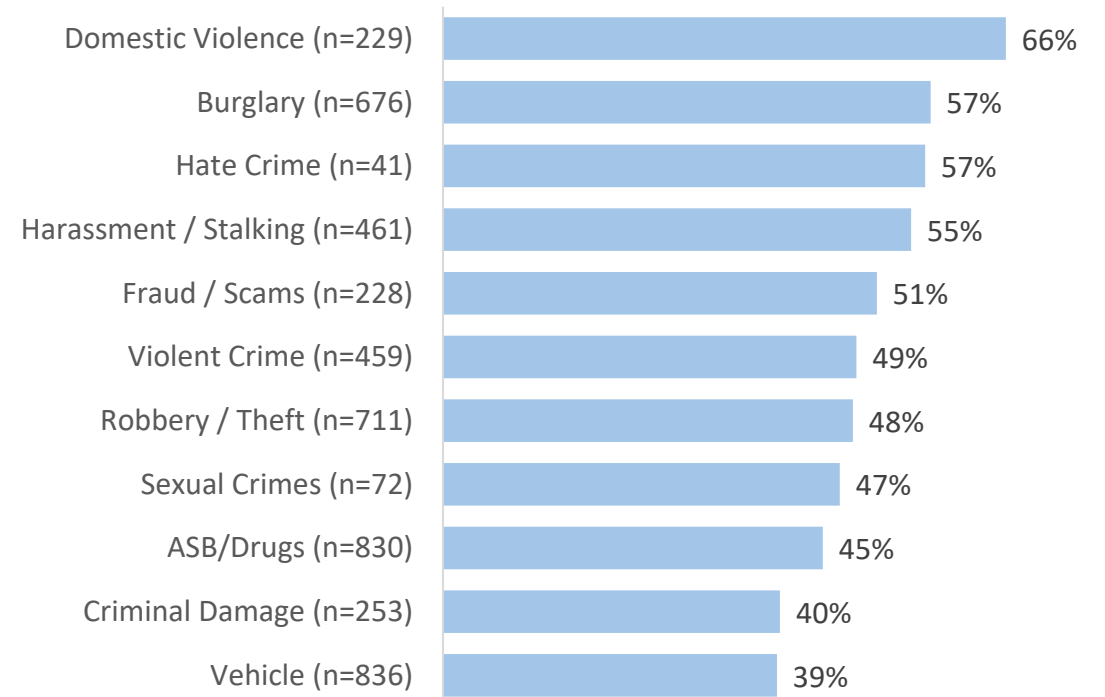
Annual Trend

■ % satisfied with the service provided by EP

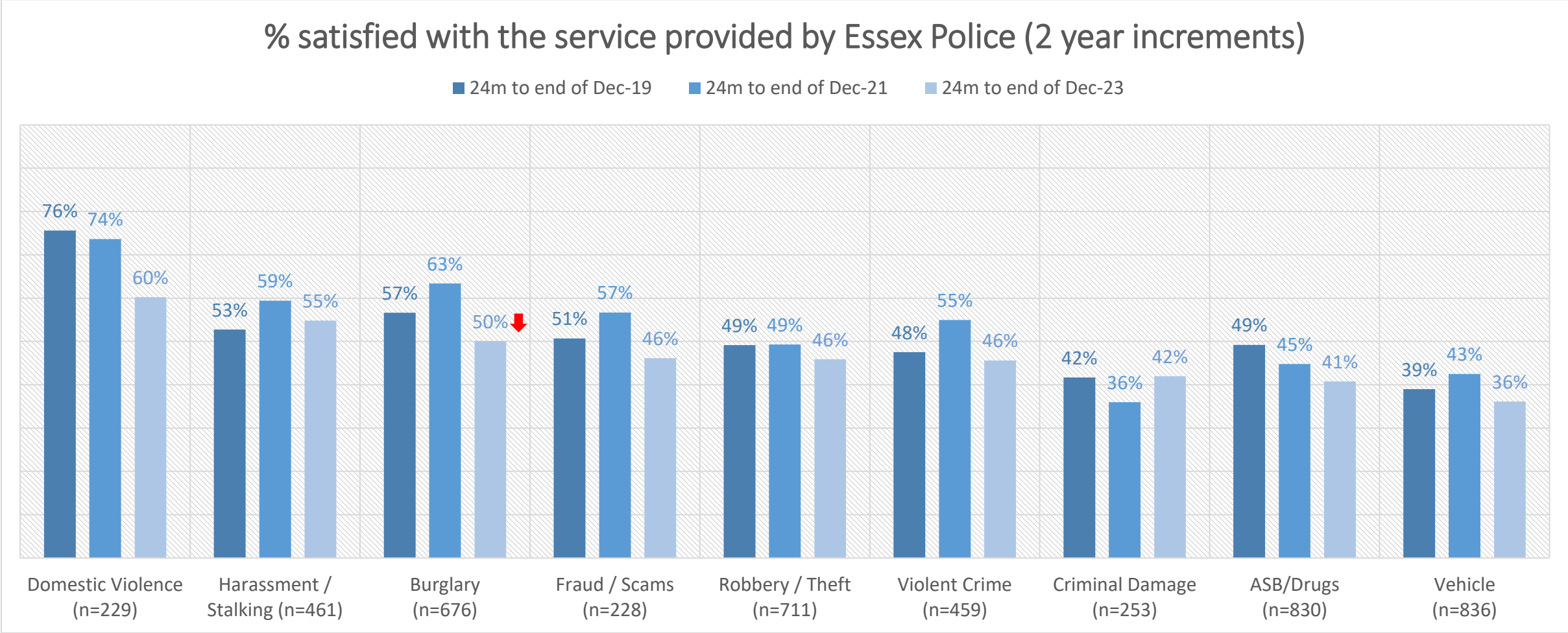


Last 6 Years (Q3 17/18 – Q2 23/24)

■ % satisfied with the service provided by EP / crime type



Satisfaction with the service provided to Burglary victims decreased significantly in the latest two-year period



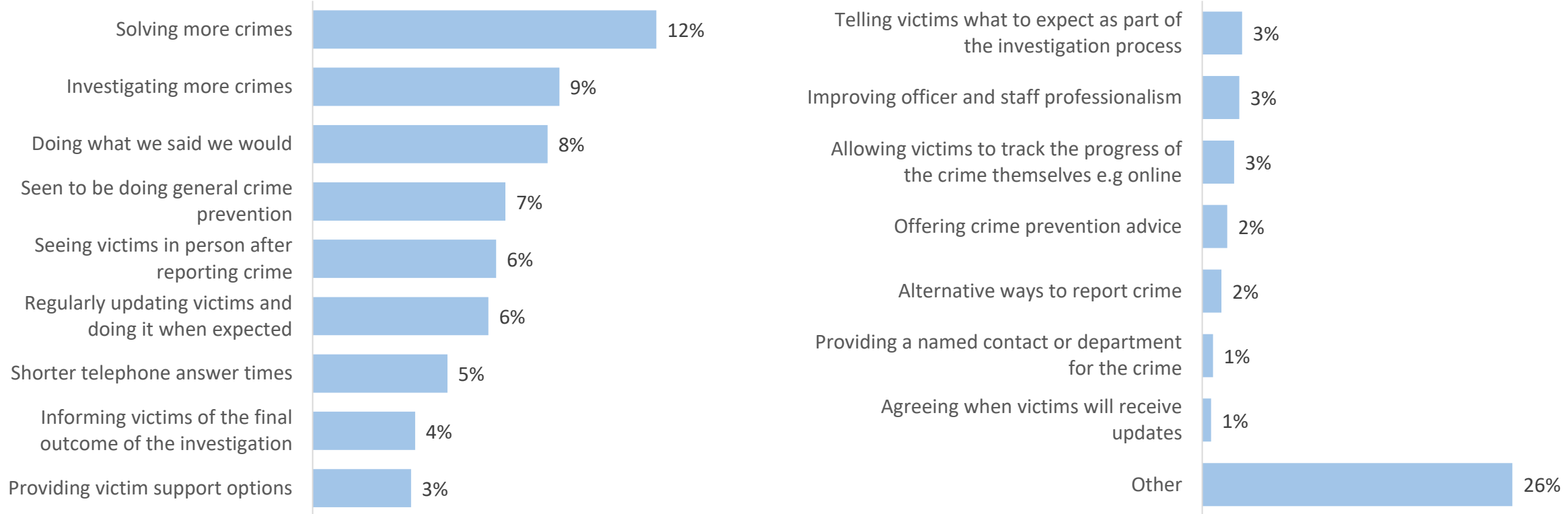
Q40 Taking the most recent experience into account, are you satisfied, dissatisfied or neither with the service provided by the Essex Police?

↓ significantly lower than previous year

Sexual Crimes & Hate Crimes not included due to small sample size

Victims were most likely to mention solving & investigating more crimes as things EP could improve

Last 12 Months





Appendices



Background

- Essex Police (EP) & the OPCC seek to better understand the views, experiences and needs of Essex residents, including victims of crime, on the Police and wider criminal justice service
- EP commissioned SMSR, a third-party research agency, to conduct surveys over the phone and face-to-face with Essex residents and victims of crime
- The questionnaire includes key questions taken from the Crime Survey for England and Wales (CSEW) and the BMG Report on Public Perceptions of Policing in England and Wales 2018
- Over the last 12 months (Jan-Dec 23) SMSR has interviewed 7,700 residents – 550 across each of the 14 EP Districts
- Results have been weighted to accurately represent the population size and demographics of each District
- Individual District reports also accompany quarterly reports

Sampling & Confidence Intervals

| District Councils / Unitary Authorities | Total Population | | Number of output areas | Annual Sample Size | Weighting | Confidence interval @ 95% confidence level |
|---|------------------|-------------|------------------------|--------------------|-----------|--|
| | # | % | | | | |
| Basildon | 187,600 | 10% | 559 | 550 | 1.45 | (±) 4.2% |
| Braintree | 155,200 | 8% | 444 | 550 | 1.20 | |
| Brentwood | 77,000 | 4% | 233 | 550 | 0.61 | |
| Castle Point | 89,600 | 5% | 280 | 550 | 0.71 | |
| Chelmsford | 181,500 | 10% | 517 | 550 | 1.38 | |
| Colchester | 192,700 | 10% | 524 | 550 | 1.47 | |
| Epping Forest | 135,000 | 7% | 416 | 550 | 1.03 | |
| Harlow | 93,300 | 5% | 266 | 550 | 0.68 | |
| Maldon | 66,200 | 4% | 201 | 550 | 0.50 | |
| Rochford | 85,600 | 5% | 261 | 550 | 0.68 | |
| Southend-On-Sea | 180,700 | 10% | 570 | 550 | 1.43 | |
| Tendring | 148,100 | 8% | 492 | 550 | 1.13 | |
| Thurrock | 176,000 | 9% | 468 | 550 | 1.32 | |
| Uttlesford | 91,300 | 5% | 230 | 550 | 0.68 | |
| Total | 1,859,800 | 100% | 5,461 | 7,700 | | (±) 1.1% |

Significant Differences

| Sample | Unweighted Sample Size | Significant Difference @ 50% | Example of Significant Difference | |
|--------------------------|------------------------|------------------------------|-----------------------------------|-----------|
| | | | Period #1 | Period #2 |
| Annual Overall Sample | 7,700 | (+/-) 2% | 49% | 51% |
| Quarterly Overall Sample | 1,925 | (+/-) 4% | 48% | 52% |
| Annual District Sample | 550 | (+/-) 6% | 47% | 53% |
| Victims of crime | 700-1,000 | (+/-) 4-6% | 47%/48% | 52%/53% |