Beating Crime Plan:
National Crime & Policing Measures

Performance to December 2023

Date: November 2023

Unit: Strategic Change Directorate

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Key Findings

Essex Police is not a Home Office "Outlier" for the measures with an outlier criteria in place, namely Homicide, Serious Violence and Neighbourhood Crime (overall). However, <u>within</u> the Neighbourhood Crime area, **Essex Police would be considered an outlier for Vehicle Offences**; two of three outlier indicators have been met using latest national data, and the increase in offences in the last six months – as well as the offence rate per 1,000 population – is more than one standard deviation above the MSG average. **Vehicle offences appear to be returning to the volumes experienced prior to the Covid-19 pandemic**.

Performance is otherwise improving or stable. This has not changed compared to last quarter.

- The number of VAWG Offences have decreased compared to the previous year, and more significantly since August 2022. This is because:
    - **Essex Police began auditing and – where appropriate – cancelling Stalking and Harassment offences in August 2022** to ensure additional crimes have not been unnecessarily recorded. The Force also began educating those working within the Resolution Centre to ensure they fully research the individuals involved in these types of offences before they create new crimes.
    - **National Home Office Counting Rules (HOCR) changed in May 2023 as regards Stalking & Harassment (S&H) and Malicious Communications offences**. The "principle crime rule" now applies, meaning that only the most serious crime is recorded; previously, Stalking & Harassment offences were recorded as well as the more serious offence. Furthermore, only single instances of Malicious Communications are now being recorded as Malicious Communications; multiple instances are now being recorded as S&H.
    - **Decreases have been seen for Domestic Abuse** crime categories in addition to Stalking & Harassment. Domestic Abuse disproportionately affects Female Victims.

- Robbery has not currently reached pre-COVID (2019) volumes despite increases in 2023. Residential Burglary volumes are well below 2019 volumes but there have been some large increases in 2023 compared to previous years.

- **Violence with Injury offences stabilised in 2023** with levels now below those experienced prior to COVID.

- **The number of offences involving discharge of a Firearm has increased** compared to the baseline year. This is driven by a rise in offences involving ball bearings.

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Performance Overview – 12 months to December 2023 v. 12 months to December 2019

Priority area	National metrics	Essex Police measure	Current position
Reduce murder and other homicide	Homicides	Number of Homicides	**Fewer** v. 12 months to December 2019
Reduce serious violence	Hospital admissions of u25s for assault with a sharp object	Knife-enabled crime committed against u25s (proxy measure)	**Stable trend** since the introduction of the mandatory knife check (CDA)
	Offences involving a knife or sharp instrument	Offences involving a knife	**Stable trend** since the knife crime data revision as part of NDQIS
	Offences involving discharge of a firearm	Offences involving discharge of a firearm	**Decreasing long-term trend** and **more offences** v. 12 months to December 2019
	Violence With Injury	Number Violence With Injury Offences	**Decrease in offences** v. 12 months to December 2019
	Robbery (against business and personal property)	Number of Robbery Offences	**Decreasing long-term trend** v. 12 months to December 2019, increases seen since May 21
	VAWG	Number of VAWG Offences	**Decreasing trend** and **fewer offences** v. 12 months to December 2019
Disrupt drugs supply and county lines	Drug-related homicides	Drug-related Homicides	**Fewer offences** v. 12 months to December 2019
	Police referrals into drug treatment	Number of police referrals into drug treatment	**Stable long-term trend** in the number of referrals
	Drug Crime	Number of Drug Crime Offences	**stable long-term trend** but **fewer offences** v. 12 months to December 2019
Reduce neighbourhood crime	Burglary, robbery, theft of and from a vehicle, theft from a person	Robbery, Theft and Burglary Offences	• **Burglary – Decreasing long-term trend** and **fewer offences** v. 12 months to December 2019 • **Robbery - increasing** recent trend but **fewer offences** v. 12 months to December 2019 • **Theft from a Person – Decreasing long-term trend** but fewer **offences** v. 12 months to December 2019 • **Theft of/from a Vehicle – increasing long-trend** but **fewer offences** v. 12 months to December 2019. **Considered a Home Office Outlier based on NCPM methodology**
Improve satisfaction among victims, with a particular focus on victims of domestic abuse	Satisfaction with the police among victims of domestic abuse	ADR 444 DA victim survey results	**Domestic abuse victim's overall experience** – **stable long-term trend**
	Victim satisfaction with the police	SMSR survey (Qs 37 and 40)	• **Q40 (victim's most recent experience) – stable long-term trend** • **Q37 (victim satisfied with updates) – stable long-term trend**
Tackle cyber crime	Confidence in the law enforcement response to cyber crime	SMSR survey - How good a job do you think Essex Police is doing at tackling cyber crime?	46% of respondents think Essex Police are doing a good/excellent job.
	Percentage of businesses experiencing a cyber breach or attack	Number of businesses experiencing a cyber breach or attack (proxy measure)	**Stable long-term trend** and **fewer offences** v. 12 months to December 2019
999 Response Times	Average % of 999 calls answered in under 10 seconds and average 999 call answer time	Average % of 999 calls answered in under 10 seconds and average 999 call answer time	**Performance is better than the National average.** Higher proportion of calls answered in under 10 seconds vs the National average but a lower average 999 call answer time vs the National average.
	Average % of 999 calls answered in 60 seconds or longer	Average % of 999 calls answered in 60 seconds	Same proportion of calls answered at 60 seconds or longer vs the National average

Reduce Murder and other Homicide: Homicides
(same data used by Home Office)

Number of Homicides
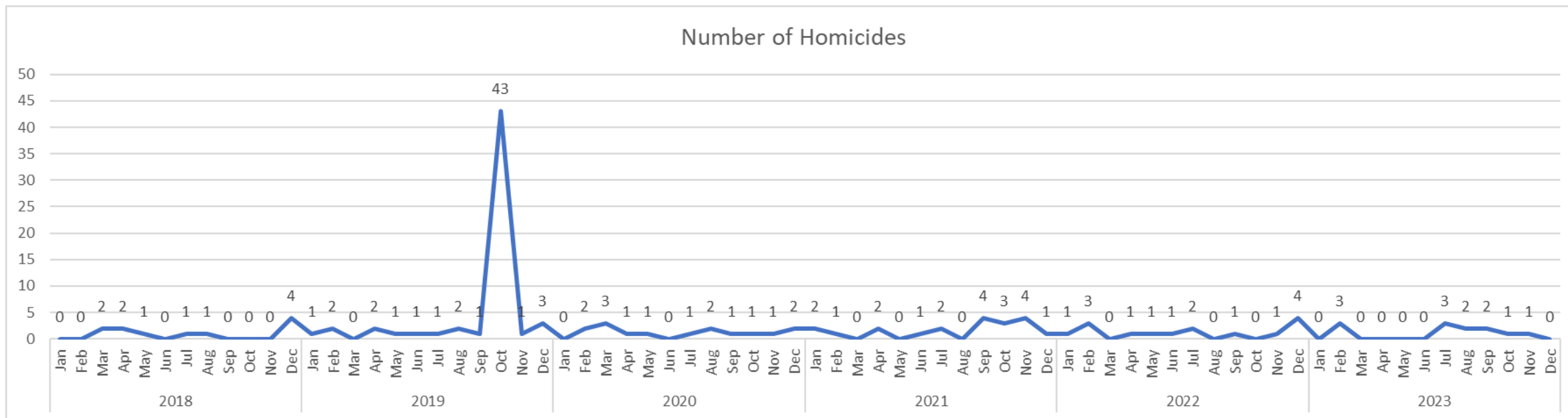
Fewer offences in the 12 months to December 2023 v. December 2019 (12 v. 58 - 15 excluding Op Melrose).
3 fewer offences v. 12 months to November 2022 (15 v. 12)
There is a strong statistical correlation between the volume of Homicides recorded and the size of the population: the more people who live in a county the more Homicides are recorded.
Homicides per million population in Essex are in line with the national trend. Essex Police recorded the 20th highest number of offences nationally per million population and 3rd highest in its MSG (national data 12m to end September 2023).

Reduce Murder and other Homicide: Homicides
(same data used by Home Office)

Home Office Outlier Position

Outlier Criteria for Homicides:
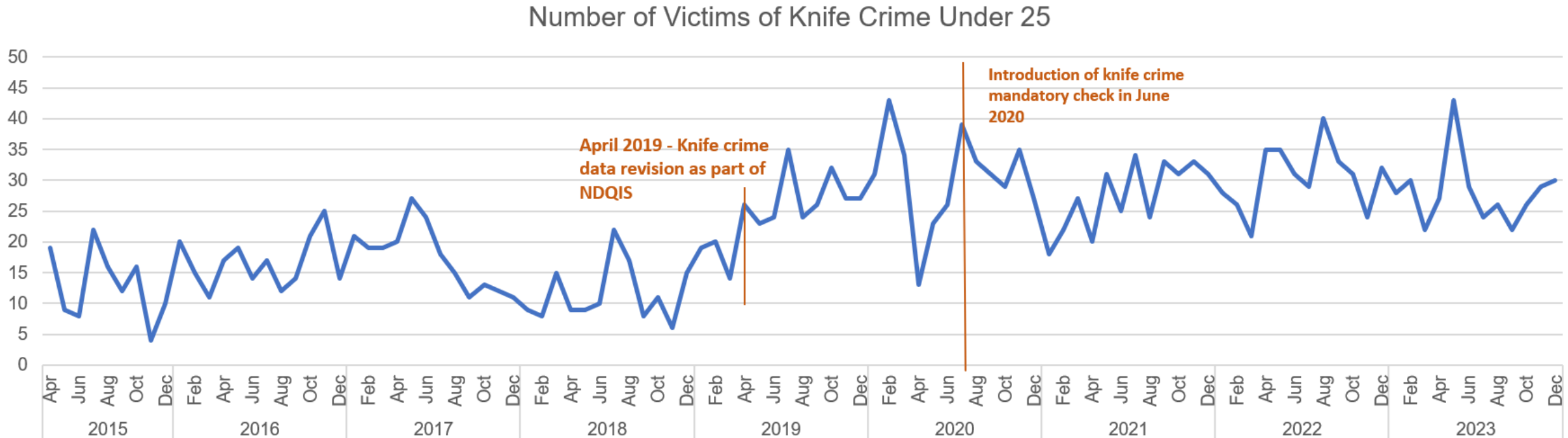Forces must have at least 3 flags out of a possible 4 to qualify as outliers.
Additionally, forces must have seen an increase in volumes of at least 5 offences in the last 6 months YoY to qualify as an outlier.

Homicides				
12M Dec 19	**12M October 2023**	**Difference (#)**	**STD Dev**	**Outlier Indicator Hit**
15	18	3		N
6M LY	**6M TY**	**Difference (#)**		
5	9	4		N
National Avg	**Crimes Per 1,000 pop**	**Difference (#)**		
0.010	0.010	0.000	0.005	N
MSG Avg	**Crimes Per 1,000 pop**	**Difference (#)**		
0.009	0.010	0.001	0.003	N

Essex Police is not an outlier for Homicide using the 12M to October national data and outlier criteria.

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Reduce Serious Violence: Knife Crime Victims Under 25
(proxy measure for: Hospital admissions of u25s for assault with a sharp object)

Number of Victims of Knife Crime Under 25

April 2019 - Knife crime data revision as part of NDQIS

Introduction of knife crime mandatory check in June 2020

39 more offences in the 12 months to December 2023 v. 12 months to December 2019.
Increase in recorded offences since introduction of data quality process to check for knife crime indicators in June 2020 (but a **stable trend** since this point).
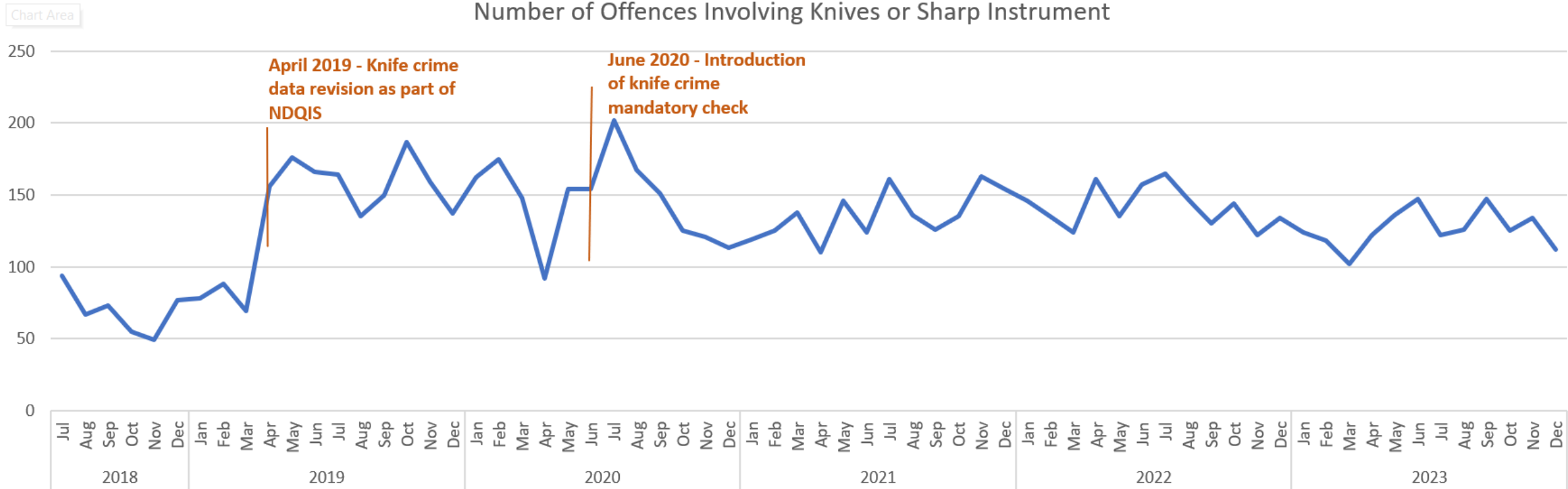29 **fewer** offences v. 12 months December 2022.
Essex Police recorded the 12th highest number of offences per million population nationally and the 2nd highest in its MSG (national data 12m to end September 2023)

Reduce Serious Violence : Offences involving a knives or sharp Instruments
(same data used by Home Office)

Number of Offences Involving Knives or Sharp Instrument

April 2019 - Knife crime data revision as part of NDQIS

June 2020 - Introduction of knife crime mandatory check

2018 2019 2020 2021 2022 2023

150 fewer offences in the 12 months to December 2023 v. 12 months to December 2019.
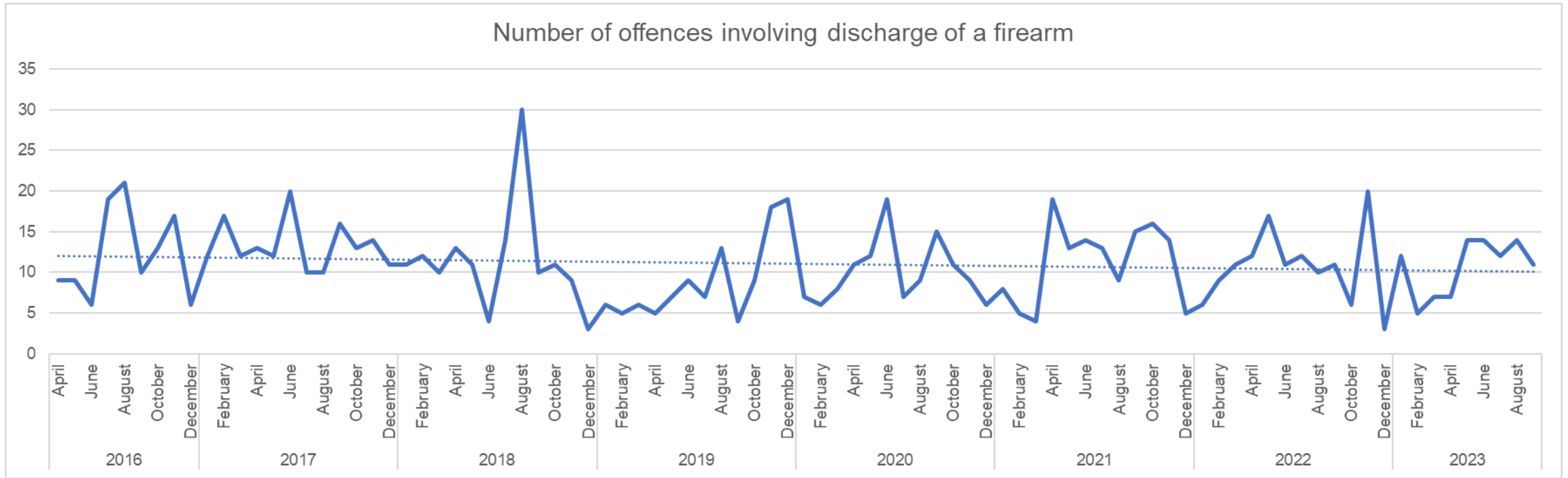Increase in recorded offences in April 2019 due to the knife crime data review as part of NDQIS (but a **stable trend** since this point).
185 fewer offences v. 12 months December 2022.
Essex Police recorded the 8th highest number of offences nationally and is highest in its MSG (national data 12m to end September 2023)

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Reduce Serious Violence: Offences involving discharge of a Firearm
(same data used by Home Office)

Number of offences involving discharge of a firearm

113 more offences in the 12 months to September 2023* v. 12 months to December 2019.
Long-term **decreasing** trend.
87 **more** offences v. September 2022.
Essex Police recorded the 10th highest number of offences nationally per 1,000 population and the highest in its MSG
(national data 12m to end September 2023)

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Reduce Serious Violence: Offences involving discharge of a Firearm
(same data used by Home Office)

Weapon	Number of Offences		
	12M Dec 2019	12M Sept 2023	Difference (#)
Ball bearing gun	37	90	53
Air weapon	26	0	-26
Supposed -type unknown	14	21	7
Stun-gun	3	1	-2
Shotgun (long barrelled)	4	0	-4
Soft air weapon	0	0	0
Pepper spray	2	5	3
CS gas	12	0	-12
Imitation handgun	0	1	1
Handgun - unknown	5	4	-1
Rifle	2	0	-2
Shotgun (sawn off)	1	3	2
Not Known	0	0	0
Handgun - converted air pistol	0	0	0
Other imitation	1	0	-1
Grand Total	**107**	**125**	**19**

| Row Labels	Count of Police Force Reference
CRIMINAL DAMAGE	52
VIOLENCE WITH INJURY	44
VIOLENCE WITHOUT INJURY	26
PUBLIC ORDER OFFENCES	1
MISC CRIMES AGAINST SOCIETY	1
Not Known	1
Grand Total	**125**

53 more offences involving a ball bearing gun in 12 months to September 2023 v. 12 months to December 2019; this equates to a 143.2% increase. 42% (n=72) of offences in 12 months to end September 2023 involved a ball bearing gun.
No air weapon offences in the 12m to September 2023 (compared to 26 in the 12m to December 2019).

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Reduce Serious Violence: Violence With Injury Offences
(same data used by Home Office)

Number of Violence with Injury Offences
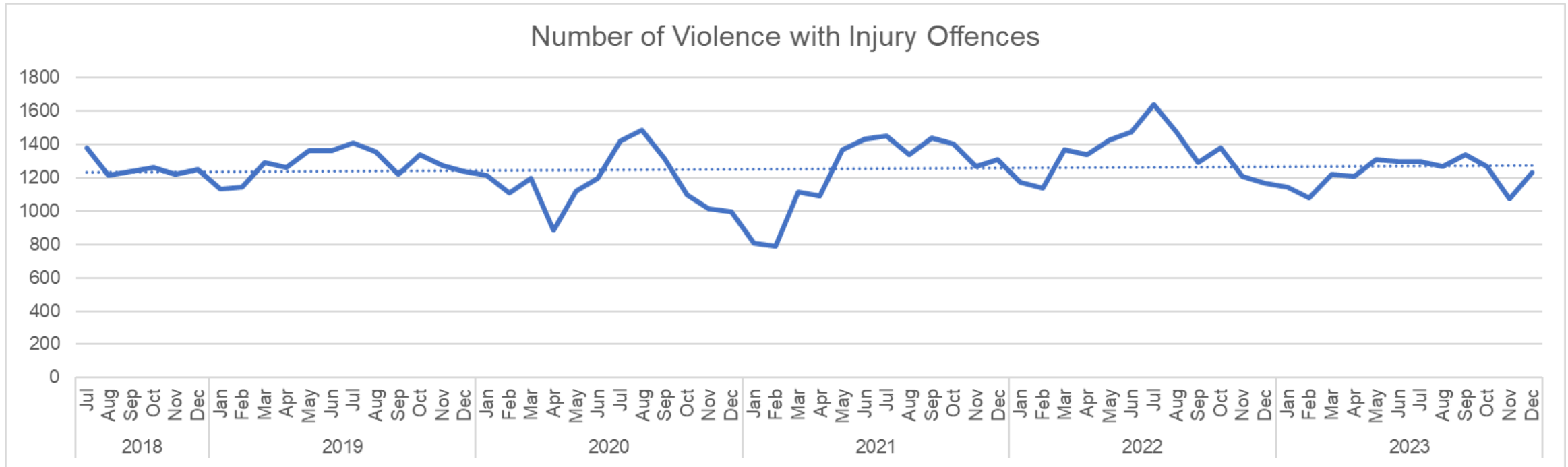
653 fewer Violence With Injury Offences v. 12 months December 2019.
Slightly increasing long-term trend, although 2023 recorded a decrease with no summer peak in offending.
Decreasing compared to last year: 1.347 fewer offences in the 12 months to December 2023 v. 2022.

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Reduce Serious Violence: Robbery Offences
(against business and personal property combined)
(same data used by Home Office)

Number of Robbery Offences (against business and personal property)
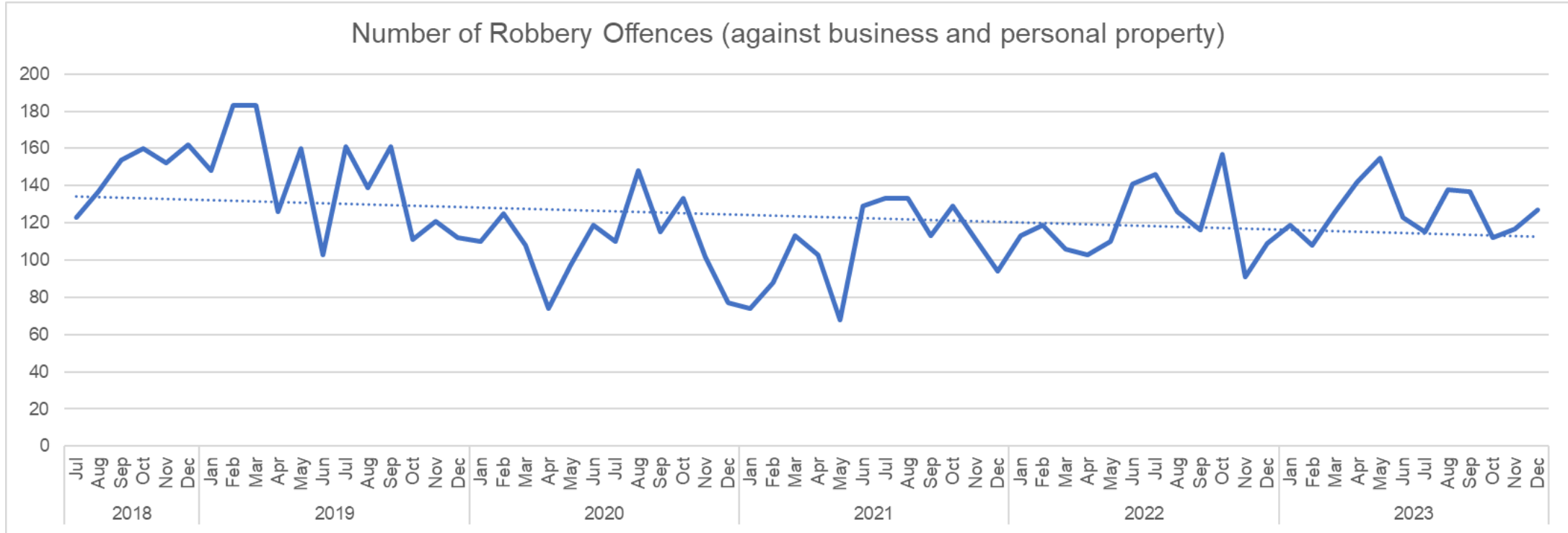
189 fewer Robbery Offences v. 12 months December 2019.
Decreasing long-term trend. However, the direction of travel has been upward since May 2021.
82 more offences in the 12 months to December 2023 v.2022.

Reduce Serious Violence: Violence With Injury and Robbery Offences

(same data used by Home Office)

Home Office Outlier Position

Outlier Criteria for Serious Violence:
Forces must have at least 3 flags out of a possible 4 to qualify as outliers.

Serious Violence : Violence With Injury

12M Dec 19	12M October 2023	Difference (#)	STD Dev	Outlier Indicator Hit
14961	14819	-142		Y
6M LY	6M TY	Difference (#)		
8693	7779	-914		Y
National Avg	Crimes Per 1,000 pop	Difference (#)		
9.42	8.47	-0.95	1.77	N
MSG Avg	Crimes Per 1,000 pop	Difference (#)		
9.13	8.47	-0.66	1.59	N

Serious Violence : Robbery

12M Dec 19	12M October 2023	Difference (#)	STD Dev	Outlier Indicator Hit
1829	1500	-329		N
6M LY	6M TY	Difference (#)		
796	803	7		Y
National Avg	Crimes Per 1,000 pop	Difference (#)		
0.772	0.800	0.028	0.616	N
MSG Avg	Crimes Per 1,000 pop	Difference (#)		
0.705	0.800	0.095	0.133	N

Serious Violence : Offences Involving Firearms

12M Dec 19	12M October 2023	Difference (#)	STD Dev	Outlier Indicator Hit
115	125	10		Y
6M LY	6M TY	Difference (#)		
73	72	-1		N

Serious Violence : Offences Involving Knives

12M Dec 19	12M October 2023	Difference (#)	STD Dev	Outlier Indicator Hit
1112	1500	388		Y
6M LY	6M TY	Difference (#)		
866	785	-81		N

Using the 12m national data to end September outlier criteria.
Two out of four outlier criteria met for Violence With Injury, but not an outlier.
One out of four outlier criteria met for Robbery.

Essex Police is below National and MSG average with 8.0 crimes per 1,000 population for violence with injury, with national and MSG average at 9.4 and 9.1 crimes per 1,000 population, respectively.

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Reduce Serious Violence: VAWG
(same data used by Home Office)

Number of VAWG Offences
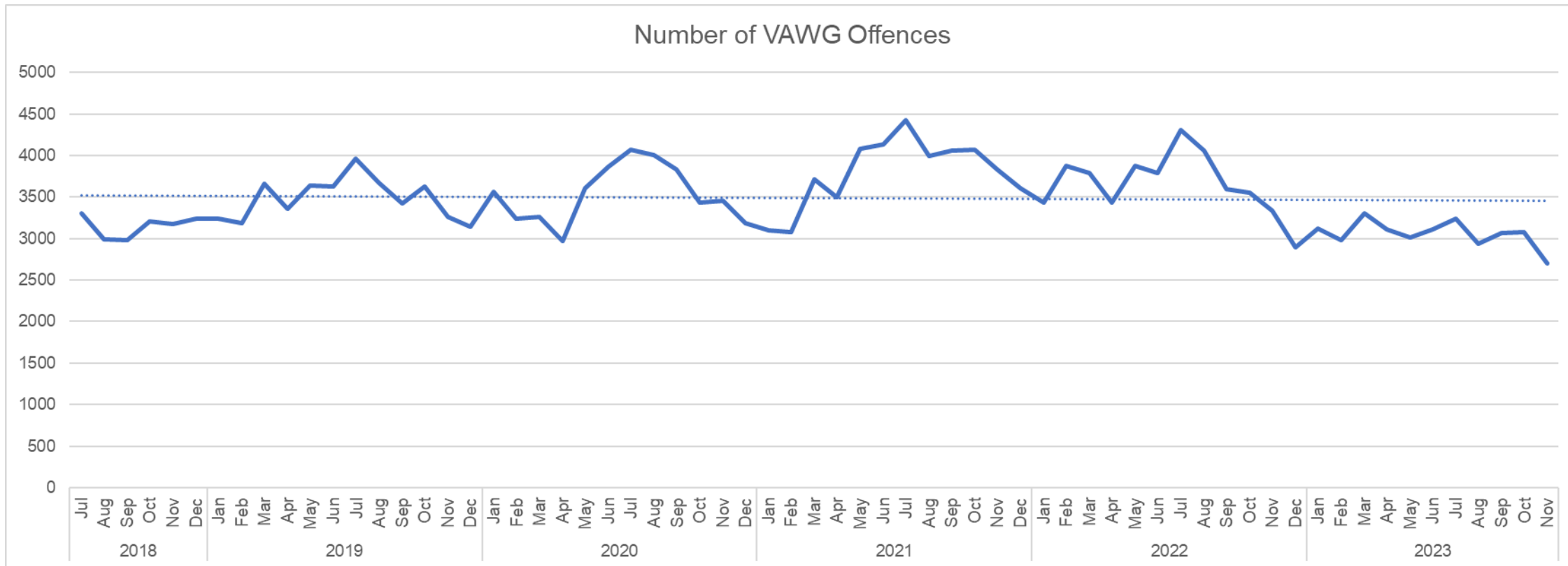
8,145 fewer VAWG Offences v. 12 months December 2019.
The **direction of travel has been downward since August 2022.** This decrease is linked to Essex Police ensuring correct application of the Home Office Counting Rules for Stalking and Harassment; a change in National Recording Rules in April 2023 relating to Stalking and Harassment. There has also been a decrease in Domestic Abuse crime.
8110 fewer offences in the 12 months to December 2023 v.2022.

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Disrupt Drug Supply and County Lines:
Police referrals into drug treatment
(data used by Home Office)

Proportion of all arestees that had a substance misuse need

Legend: Total Proportion of all arestees that had a substance misuse need — Total Number of arrests (custody dashboard)
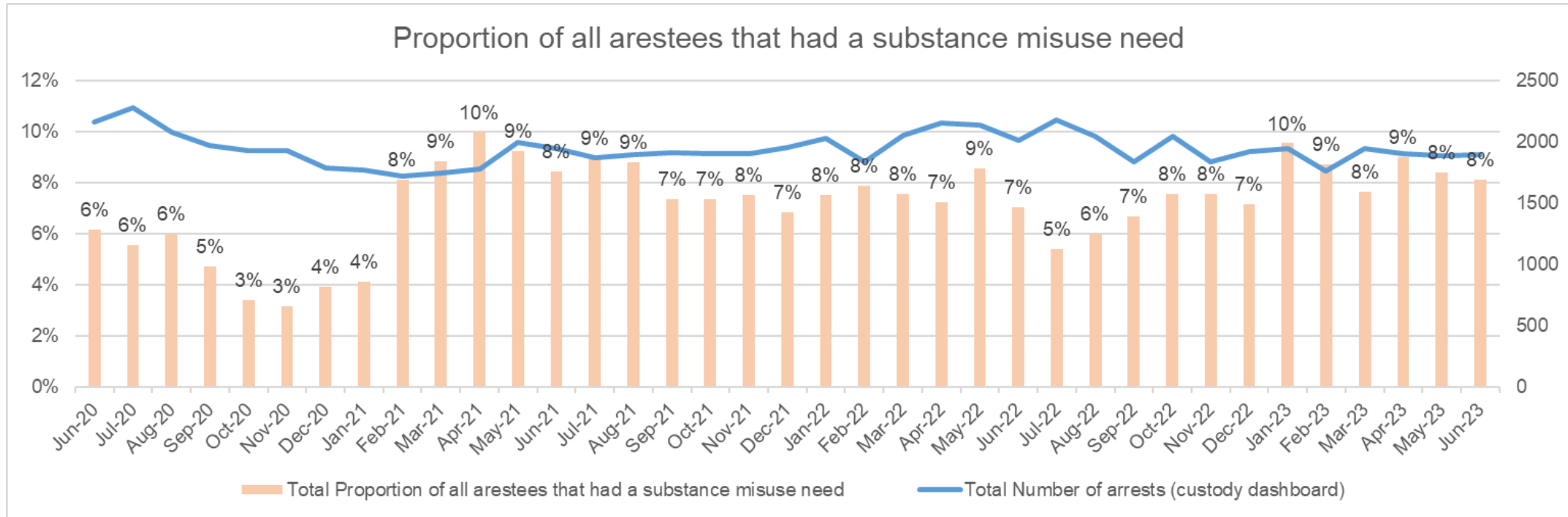
Stable trend in 12 months to June 2023 v. 12 months to June 2022.
Stable proportion of arrestees referred into substance misuse treatment (8% 12m to June 23 v. 8% 12m to June 22).

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Disrupt Drug Supply and County Lines: Drug related Homicides
(same data used by Home Office)

Number of Drug related Homicides
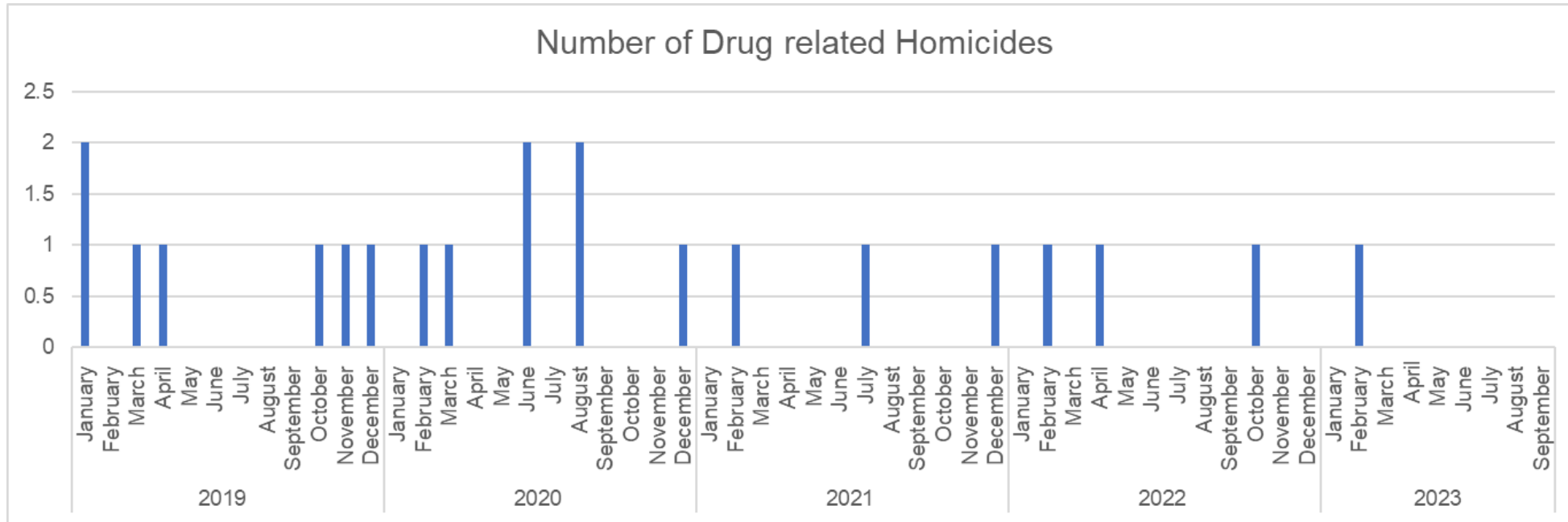
Five fewer offences in the 12 months to September 2023 v. 12 months to December 2019.
One fewer offence v. 12 months to September 2022.

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Disrupt Drug Supply and County Lines:
Drug Crime
(data used by Home Office)

Number of Drug Crime Offences

242 fewer Drug Crime Offences v. 12 months December 2019 (drug offences are an indication of police proactivity). There were 125 **more** offences in the 12 months to December 2023 v.2022. **Stable** long-term trend.

Essex Police recorded the 10th highest number of offences nationally per 1,000 population and the 2nd highest in its MSG (national data 12m to end September 2023)

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Reduce neighbourhood crime: Residential Burglary
(same data used by Home Office)

Number of Burglary Offences
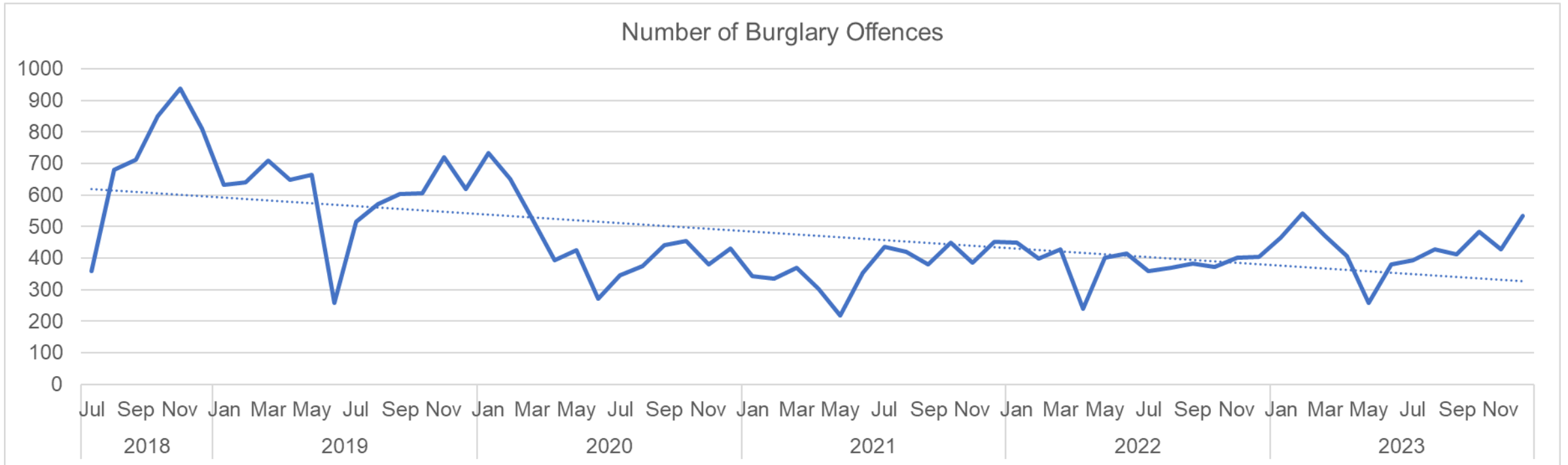
28% fewer Burglary offences (-1.981) in the 12 months to November 2023 v. 12 months to December 2019.
Improving long-term trend but **increases** in 2023, levels have not returned to pre-Covid-19 volumes
584 **more** offences (11% increase) in the 12 months to December 2023 v.2022.
Essex Police recorded the 32nd highest number of offences nationally per 1,000 population and the 3rd highest in its MSG (national data 12m to end September 2023)

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Reduce neighbourhood crime: Robbery
(same data used by Home Office)

Number of Robbery Offences

11% fewer Robbery offences (168 fewer offences) v. 12 months December 2019.
The direction of travel has been increasing since May 2021.
2% more offences (30 more offences) in the 12 months to December 2023 v. 2022.
Essex Police recorded the 12th highest number of offences nationally per 1,000 population and the 2nd highest in its MSG (national data 12m to end September 2023)

Reduce neighbourhood crime: Theft from Person
(same data used by Home Office)

Number of Theft from Person Offences

13% fewer Theft From a Person offences (172 fewer offences) in the 12 months to December 2023 v. 12 months to Dec 2019.
Improving long-term trend.
9% fewer offences (-98 fewer offences) in the 12 months to December 2023 v. 2022.
Essex Police recorded the 19th highest number of offences nationally per 1,000 population and the 5th highest in its MSG (national data 12m to end September 2023)

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Reduce neighbourhood crime: Vehicle Offences
(same data used by Home Office)

Number of Theft of (and from) a Vehicle Offences

4% fewer Theft of (and From) a Vehicle offences (-574) in the 12 months to December 2023 v. 12 months to December 2019.
There has been a general upward trend since May 2020, levels have returned close to pre-pandemic during 2023.
9% more offences (1,291 more crimes) in the 12 months to December 2023 v. 2022.
Essex Police recorded the 6th highest number of offences nationally per 1,000 population and the highest in its MSG (national data 12m to end September 2023)

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Reduce neighbourhood crime: Robbery, Theft and Burglary
(same data used by Home Office)

Home Office Outlier Position
Outlier Criteria: Forces must have at least 2 flags out of a possible 3 to qualify as outliers.

Theft from person				
Essex 6M TY vs LY % Change	MSG 6M TY vs LY % Change	Difference (% point)	STD Dev	Outlier Indicator Hit
-6%	-1%	-5%	15%	N
12M October 2023 vs 12M Dec 19 % Change	MSG 12M October 2023 vs 12M Dec 19 % Change	Difference (% point)		
-12%	-20%	8%	10%	N
Crime Per 1,000 pop	MSG Avg	Difference (#)		
0.63	0.63	0.00	0.15	N

Burglary				
Essex 6M TY vs LY % Change	MSG 6M TY vs LY % Change	Difference (% point)	STD Dev	Outlier Indicator Hit
12%	0%	12%	14%	N
12M October 2023 vs 12M Dec 19 % Change	MSG 12M October 2023 vs 12M Dec 19 % Change	Difference (% point)		
-39%	-35%	-4%	8%	N
Crime Per 1000 pop	MSG Avg	Difference (#)		
4.89	3.92	0.97	1.73	N

Robbery				
Essex 6M TY vs LY % Change	MSG 6M TY vs LY % Change	Difference (% point)	STD Dev	Outlier Indicator Hit
-3%	8%	-11%	10%	N
12M October 2023 vs 12M Dec 19 % Change	MSG 12M October 2023 vs 12M Dec 19 % Change	Difference (% point)		
-13%	-12%	-1%	13%	N
Crime Per 1,000 pop	MSG Avg	Difference (#)		
0.77	0.65	0.11	0.09	Y

Vehicle Theft				
Essex 6M TY vs LY % Change	MSG 6M TY vs LY % Change	Difference (% point)	STD Dev	Outlier Indicator Hit
9%	-2%	11%	7%	Y
12M October 2023 vs 12M Dec 19 % Change	MSG 12M October 2023 vs 12M Dec 19 % Change	Difference (% point)		
-4%	-13%	9%	11%	N
Crime Per 1,000 pop	MSG Avg	Difference (#)		
7.44	5.65	1.79	1.25	Y

Essex Police is not currently classed as an outlier for Neighbourhood Crime overall but two of three outlier criteria for Vehicle Theft were met.
One out of three outlier criteria met for Theft from Person and Robbery.
No outlier criteria met for Burglary*.

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Improve Satisfaction among Victims: Domestic Abuse Victim Satisfaction with Police
(Home Office measure from ADR444 - DA victim survey)

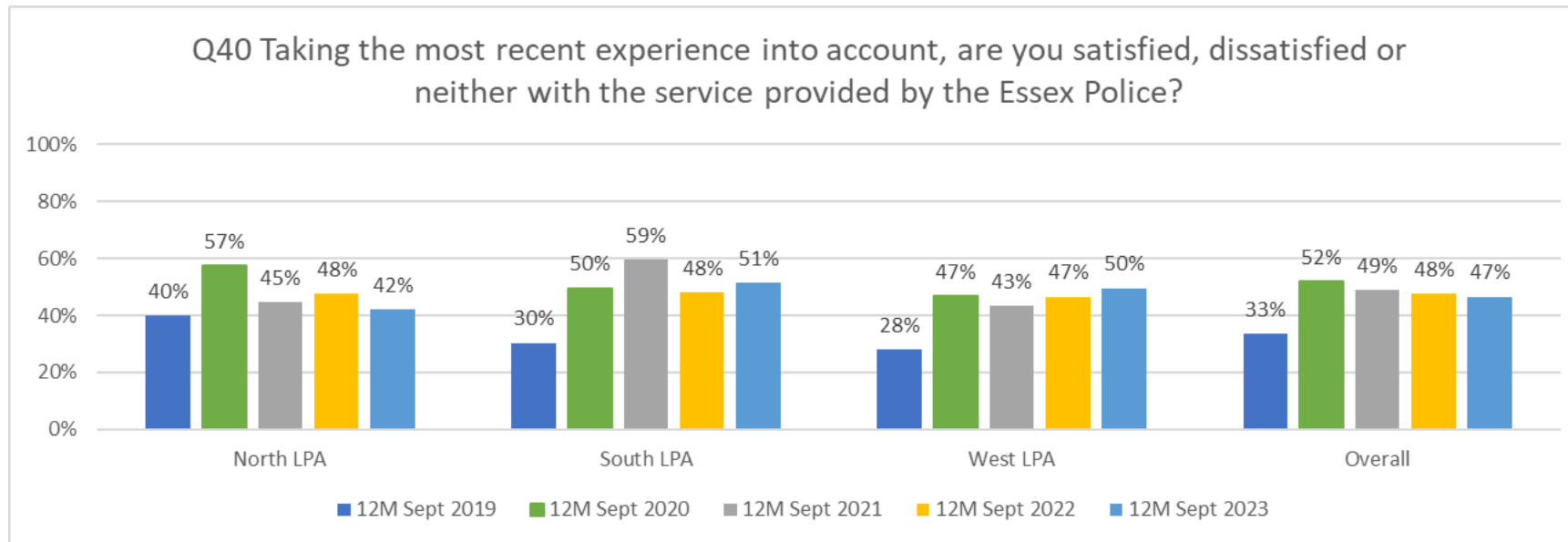### % of Victims satisfied with the service they received

Q40 Overall, were you satisfied, dissatisfied or neither with the service you received from Essex Police for this incident?

Category	12m to October 2022	12m to October 2023
completely satisfied	40%	46%
very satisfied	29%	25%
fairly satisfied	11%	10%
neither satisfied nor dissatisfied	6%	8%
fairly dissatisfied	4%	2%
very dissatisfied	3%	2%
completely dissatisfied	4%	5%
Don't Know	1%	1%
Partially Completed	0%	0%

Stable trend compared to 12 months to October 2020.
No change in the proportion of respondents who were either completely, very or fairly satisfied (80% 12M October 2022 vs 81% 12M October 2023).

Improve Satisfaction among Victims: Victim Satisfaction with Police
(proxy measure from SMSR independent survey)

% of Victims Satisfied with Essex Police Service

Q40 Taking the most recent experience into account, are you satisfied, dissatisfied or neither with the service provided by the Essex Police?

	North LPA	South LPA	West LPA	Overall
12M Sept 2019	40%	30%	28%	33%
12M Sept 2020	57%	50%	47%	52%
12M Sept 2021	45%	59%	43%	49%
12M Sept 2022	48%	48%	47%	48%
12M Sept 2023	42%	51%	50%	47%

Stable trend in the last 12 months.
No significant change in the number of victims satisfied with Essex Police service.

North LPA experienced a decrease of 6% points in the last 12 months.
South LPA experienced an increase of 3% points in the last 12 months.
West LPA experienced an increase of 3% points in the last 12 months.

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Improve Satisfaction among Victims: Victim Satisfaction with Police
(proxy measure from SMSR independent survey)

% of Victims satisfied with updates

Q37 How satisfied, dissatisfied or neither were you with how well you were kept informed of progress?

Legend: 12M Sept 2019, 12M Sept 2020, 12M Sept 2021, 12M Sept 2022, 12M Sept 2023

LPA	2019	2020	2021	2022	2023
North LPA	40%	57%	41%	46%	41%
South LPA	31%	49%	56%	41%	50%
West LPA	29%	44%	41%	43%	45%
Overall	34%	51%	46%	44%	44%

Stable trend in the last 12 months.
No significant change in the number of victims satisfied with how well they were kept informed of progress of their case.
North LPA experienced a decrease of 5% points in the last 12 months.
South LPA experienced an increase of 9% points in the last 12 months.
West LPA experienced an increase of 2% points in the last 12 months.

Improve Satisfaction among Victims: Q13b
(proxy measure from SMSR independent survey)

	Annual Trend (year ending)						
	Sep 18	Sep 19	Sep 20	Sep 21	Sep 22	Sep 23	% change
Uttlesford	57%	65%	77%	84%	80%	79%	-1%
Rochford	73%	60%	69%	87%	82%	79%	-3%
Southend	69%	64%	76%	82%	79%	78%	-1%
Chelmsford	72%	68%	74%	81%	78%	77%	-1%
Basildon	63%	64%	71%	77%	74%	77%	+3%
Maldon	67%	66%	66%	83%	76%	76%	0%
Colchester	74%	69%	74%	81%	78%	73%	-5%
Harlow	74%	68%	75%	87%	76%	72%	-4%
Tendring	69%	66%	78%	82%	75%	72%	-3%
Brentwood	65%	64%	69%	82%	75%	71%	-4%
Braintree	68%	73%	76%	83%	79%	70%	-9% ↓
Thurrock	68%	60%	66%	78%	76%	70%	-6% ↓
Epping Forest	64%	61%	73%	77%	70%	68%	-2%
Castle Point	64%	59%	63%	75%	69%	62%	-7% ↓

|	Annual Trend (year ending)						
	Sep 18	Sep 19	Sep 20	Sep 21	Sep 22	Sep 23	% change
Male	70%	65%	70%	80%	75%	72%	-3% ↓
Female	66%	65%	74%	82%	78%	75%	-3% ↓
Under 35	78%	70%	72%	85%	80%	78%	-2%
35-54	65%	63%	71%	79%	76%	72%	-4% ↓
55+	64%	63%	74%	80%	75%	71%	-4% ↓
White	68%	66%	73%	81%	76%	73%	-3% ↓
Other than White	76%	63%	67%	82%	77%	79%	+2%
Victim of crime	54%	55%	60%	63%	62%	61%	-1%
Non victim	70%	66%	74%	83%	78%	75%	-3% ↓

↑ significant increase ↓ significant decrease

Q13b Taking everything into account, how good a job do you think the police in this area are doing?
FIRST ASKED IN Q3 2017/18

Lowest confidence levels in Castle Point. Biggest decrease in confidence in Braintree

Improve Satisfaction among Victims: Q13b
(proxy measure from SMSR independent survey)

Q13b Taking everything into account, how good a job do you think the police in this area are doing?
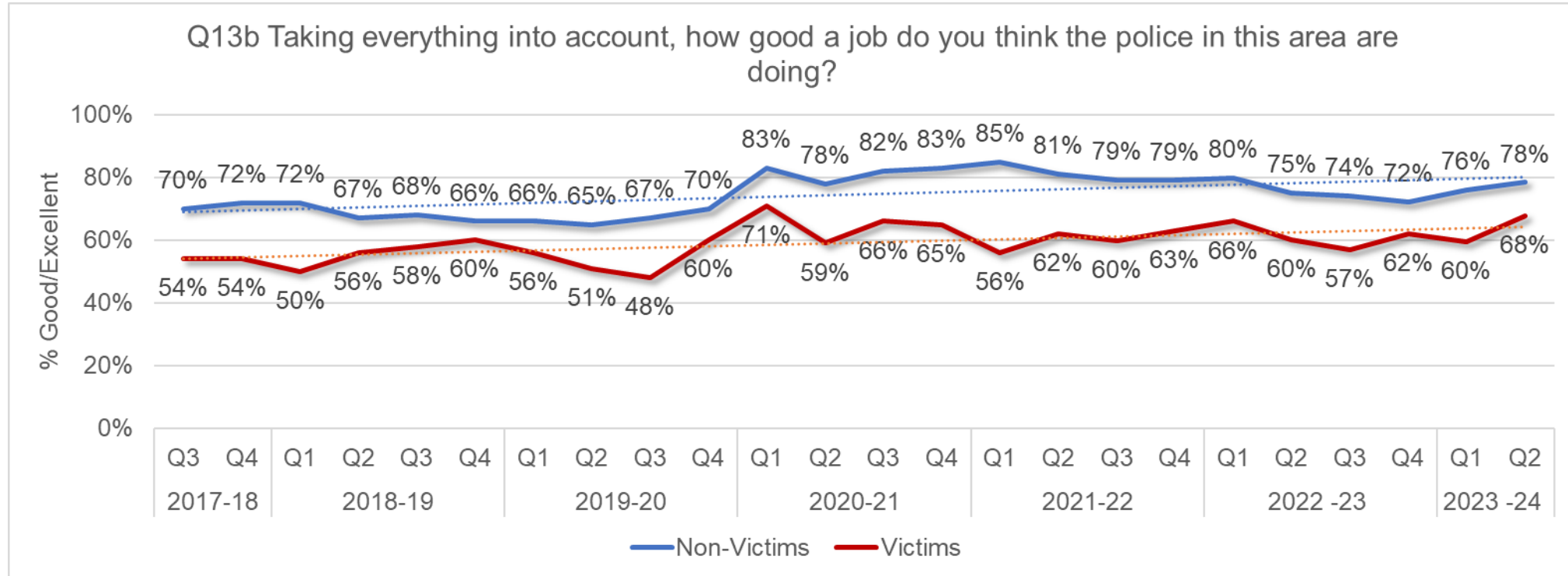
- The gap between victim and non-victim has decreased compared to last quarter but increased compared to the same quarter last year.

- Gap of 17% points between victims and non-victims in Q1 2023/24 v. 15% in Q2 2022/23.
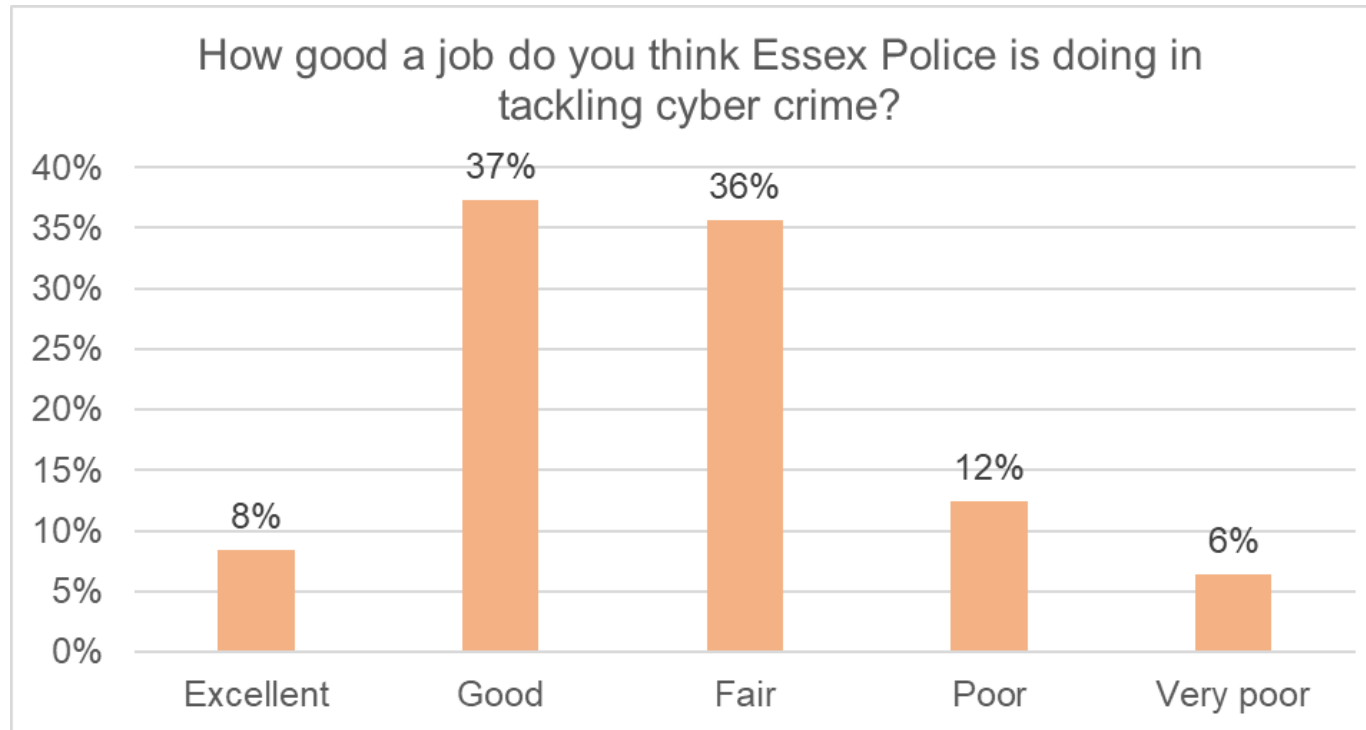
Improve Satisfaction among Victims: Repeat Victims

Repeat Rate - Per month

Repeat Rate - Per year
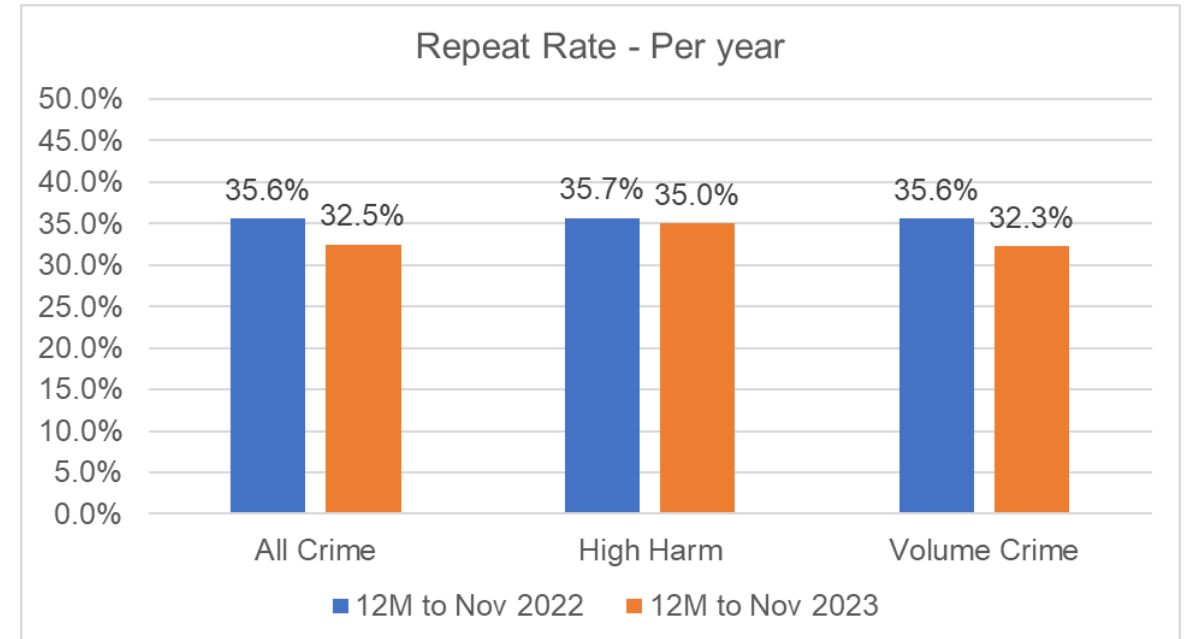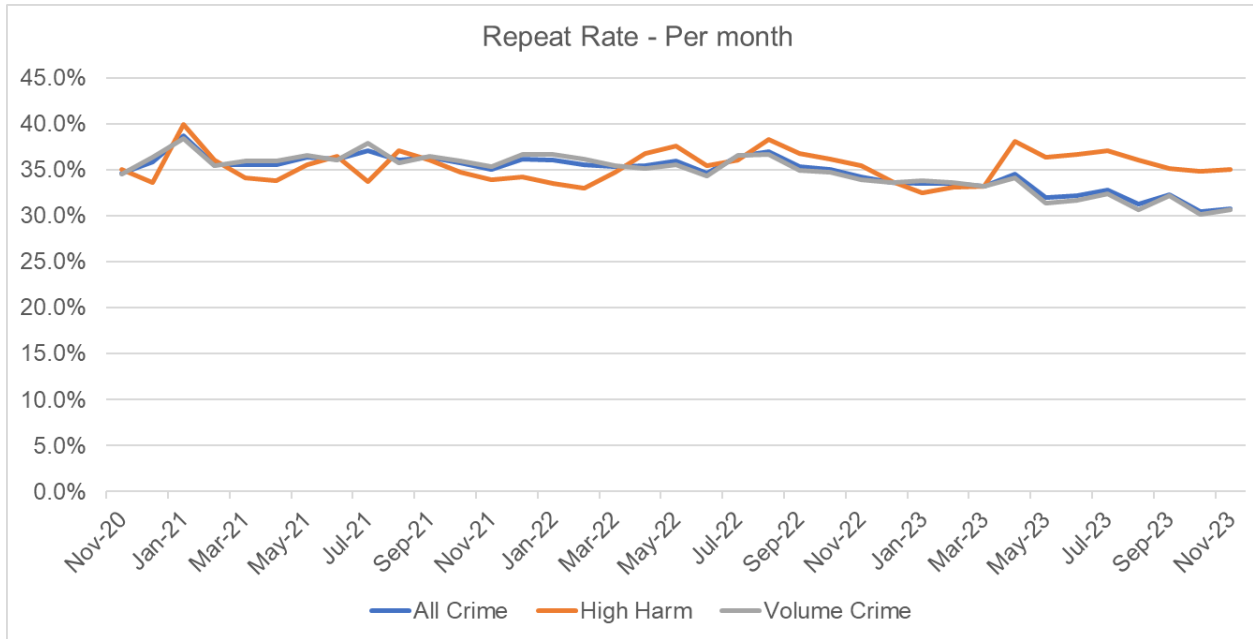
Repeat is a measure of whether the same victim has any previous crime recorded in the past year - excludes crimes recorded on the same day when identifying repeat status.

One in three victims are repeats, i.e., have reported more than one crime to Essex Police in the previous year.

There is little difference (2.7% point) in the repeat rate for High Harm offences and Volume Crime offences.

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Tackle Cyber Crime: Confidence in the law enforcement response to cyber crime (proxy data from SMSR independent survey)

How good a job do you think Essex Police is doing in tackling cyber crime?

- Excellent: 8%
- Good: 37%
- Fair: 36%
- Poor: 12%
- Very poor: 6%

45% of respondents reported that they think Essex Police are doing a Good/Excellent job.
18% think Essex Police are doing a Poor/Very Poor job.

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Tackle Cyber Crime: Number of businesses experiencing a cyber breach or attack
(proxy data from Athena Crime)

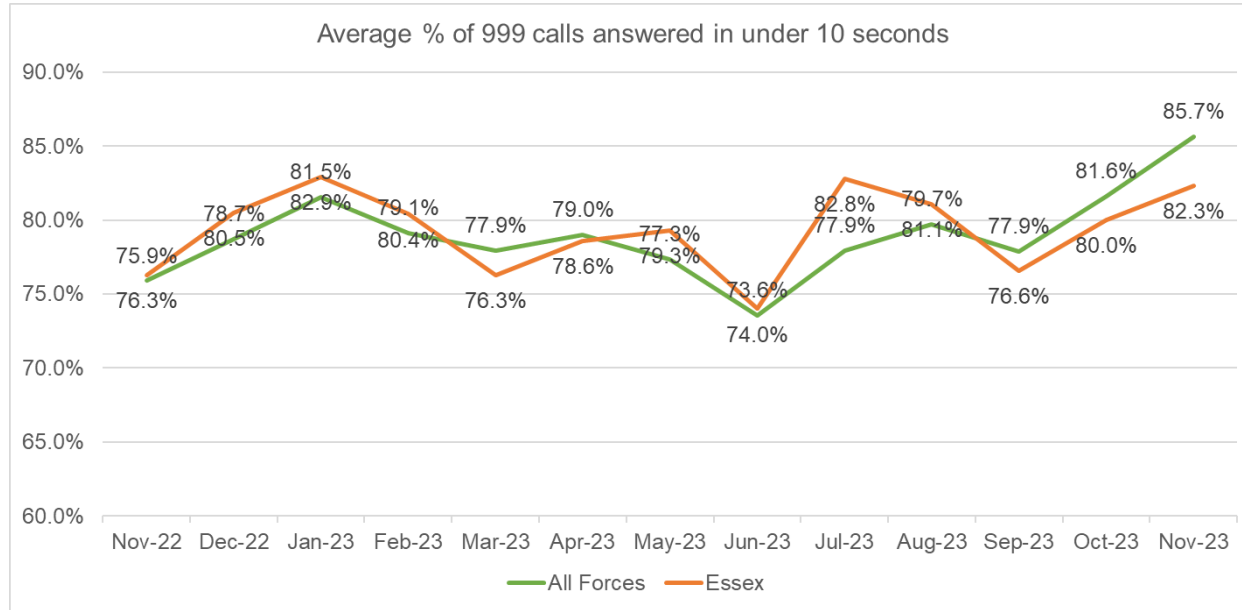Number of Cyber Crime Unit Investigations
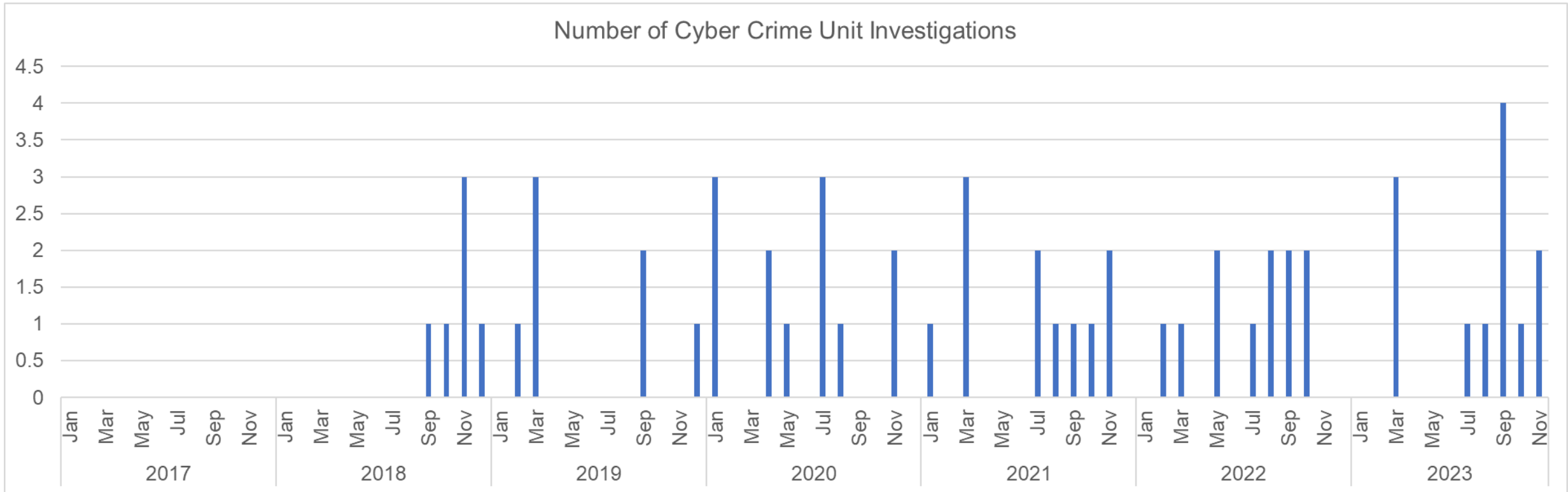
Stable trend in the last 12 months.
Five **more** offences in the 12 months to December 2023 v. 12 months to December 2019.
One more offence v. 12 months to December 2022.

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999 response times
(data from Police.co.uk)

Average % of 999 calls answered in under 10 seconds
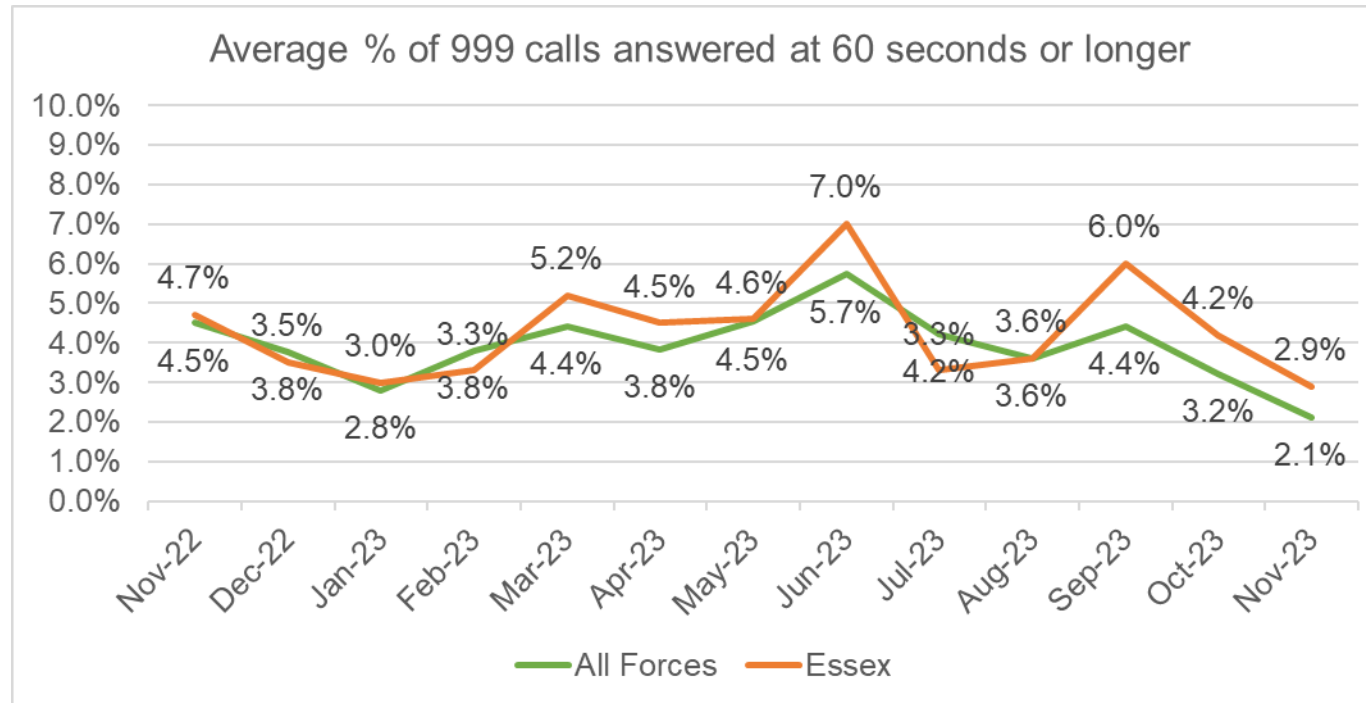

Average answer time of 999 calls
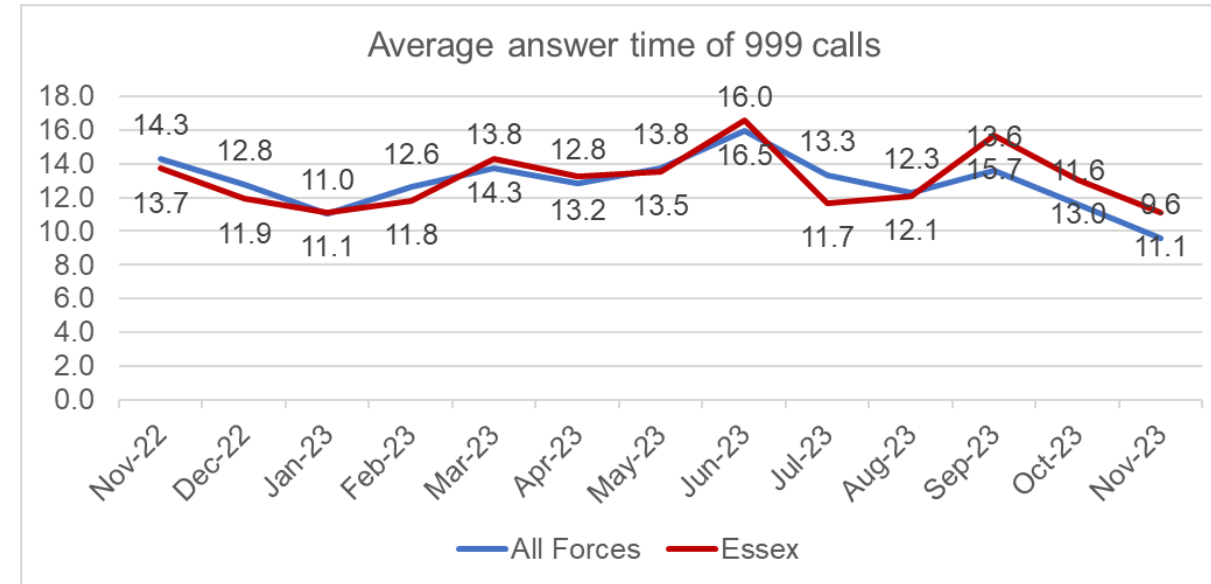
In November 2023, Essex Police achieved a compliance of **82.3% for the proportion of calls answered within 10 seconds** v. the 85.7% National average.

In November 2023, Essex Police achieved an **average call answer time of 11.1 seconds** v. a National average of 9.6 seconds.

ESSEX POLICE
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999 response times
(data from Police.co.uk)

Average % of 999 calls answered at 60 seconds or longer

All Forces —— Essex ——

In November 2023, Essex Police achieved **compliance of 2.9% for the proportion of calls answered at 60 or longer** v. 2.1% for the National average.

Priority area	National metrics	Source of metric	National Measure Published (Digital Crime and Performance Pack)	Essex Police Measure
Reduce murder and other homicide	Homicides	National Crime & Policing Measures and Digital Crime and Performance Pack	Police recorded crime (PRC) Homicide Index (HI)	Number of Homicides (Business Objects)
Reduce serious violence	Hospital admissions of u25s for assault with a sharp object	National Crime & Policing Measures and Digital Crime and Performance Pack	Police recorded offences involving knives and sharp instruments (PRC) Number of inpatient admissions with cause code 'assault with sharp object' by month/age/police force (NHS Digital)*only currently available at national level	Knife-enabled crime committed against u25s - proxy measure (Business Objects)
	Offences involving a knife	Digital Crime and Performance Pack only	Police recorded crime (PRC)	Number of Offences involving a knife (Business Objects)
	Offences involving discharge of a firearm	National Crime & Policing Measures and Digital Crime and Performance Pack	Police recorded offences involving a firearm (PRC)	Offences involving discharge of a firearm (Business Objects)
	Violence With Injury	Digital Crime and Performance Pack only	Police recorded crime (PRC)	Number of Violence With Injury Offences (Business Objects)
	Robbery (against business and personal property)	Digital Crime and Performance Pack only	Police recorded crime (PRC)	Number of Robbery Offences (Business Objects)
	VAWG	Digital Crime and Performance Pack only	Police recorded crime (PRC) DA Flagged data	Number of VAWG Offences (Business Objects)
Disrupt drugs supply and county lines	Drug-related homicides	National Crime & Policing Measures and Digital Crime and Performance Pack	Homicide Index (HI)	Drug-related Homicides (current Situation Reports (CSRs) from Homicide investigations)
	Police referrals into drug treatment	National Crime & Policing Measures only	**Not published currently**	Number of police referrals into drug treatment (Substance misuse referral data – NHS ESSEX PARTNERSHIP UNIVERSITY NHS FOUNDATION TRUST)
	Drug crime volume, trafficking, possession and seizures	Digital Crime and Performance Pack only	Police recorded crime (PRC) Agency and Partner Management Information System (APMIS) from the NCA	Number of Drug Crime Offences (Business Objects)
Reduce neighbourhood crime	Burglary, robbery, theft of and from a vehicle, theft from a person	National Crime & Policing Measures and Digital Crime and Performance Pack	Police recorded crime (PRC)	Robbery, Theft and Burglary Offences (Business Objects)
Improve satisfaction among victims, with a particular focus on victims of domestic abuse	Satisfaction with the police among victims of domestic abuse	National Crime & Policing Measures only	**Not published currently**	ADR 444 DA victim survey
	Victim satisfaction with the police	National Crime & Policing Measures only	**Not published currently**	Victim satisfaction (SMSR Survey)
Tackle cyber crime	Confidence in the law enforcement response to cyber crime	National Crime & Policing Measures only	**Not published currently**	Confidence in Essex Police doing a good/excellent job at tackling cyber crime (SMSR survey)
	Percentage of businesses experiencing a cyber breach or attack	National Crime & Policing Measures only	**Not published currently**	Number of businesses experiencing a cyber breach or attack - proxy measure (Business Objects)