



ESSEX COUNTY FIRE AND RESCUE SERVICE

MONTHLY PERFORMANCE REPORT MAY 2022

INFORMATION CUT OFF DATE: 12/05/2021



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This report has been produced by the Performance & Analytics team to monitor ECFRS performance with the aim to provide information to the PFCC's office. Any queries regarding figures can be sent to the contacts below. Additions or changes will be prioritised and SLA's agreed on a case by case basis.

Version 3.16.15



Effectiveness

How effective is the fire and rescue service at keeping people safe and secure from fire and other risks?

Last updated 17/12/2019



Requires improvement



Efficiency

How efficient is the fire and rescue service at keeping people safe and secure from fire and other risks?

Last updated 17/12/2019



Requires improvement



People

How well does the fire and rescue service look after its people?

Last updated 17/12/2019



Requires improvement

Name Link

Lucy Clayton

Jordan Brice

Reportable periods

Period	Percentage Reportable
Jun 2022	85.73%
May 2022	99.77%
Apr 2022	100.00%

Cost per resident in council band D

£75.33

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Period Selected: May 2022

Target

Appliance Availability	75%	-	81%
Attendance within 15mins	86%	-	90%
Prevention visits completed on time	77%	-	95%
Protection inspections	142	-	203
%Time lost to sickness	6.8%	-	5%
Attendance PLTI mins:sec	10:08	-	10:00

This page is an executive summary to show an overview of KPIs, colours are set to:

Red - Significantly under target**Yellow** - Under target but within reasonable bounds**Green** - At target or within reasonable bounds**Blue** - Significantly exceeding target**Lower Boundry.**

ADF Injuries	3	4
Deliberate Fires	99	125
Non Domestic Fires	28	35
Number ADFs	67	66
Primary Fire Injuries	5	6
Unwanted Fire Signals	106	85

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Cause	Primary	Secondary	Chimney	Total
Accidental	143	111	1	255
Deliberate	19	80		99
Unknown (Other)	1	1		2

Time Frame	False Alarm	Fire	RTC	Special Service	Total
This Period	537	354	102	333	1,326
Last Period	535	443	90	318	1,386
This Period LY	510	335	88	300	1,233
3 Year Monthly Average	481	370	88	301	1,240

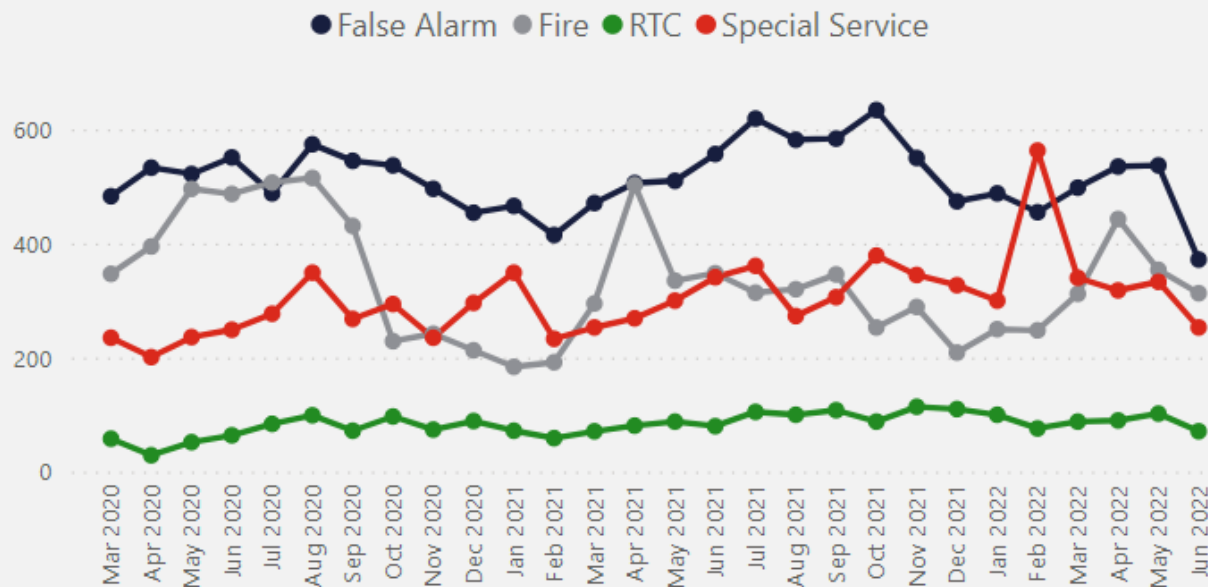
Period

Number ADFs

This Period		67
Last Period		70
This Period LY		72
3 Year Monthly Average		58

Fatalities from ADFs

0



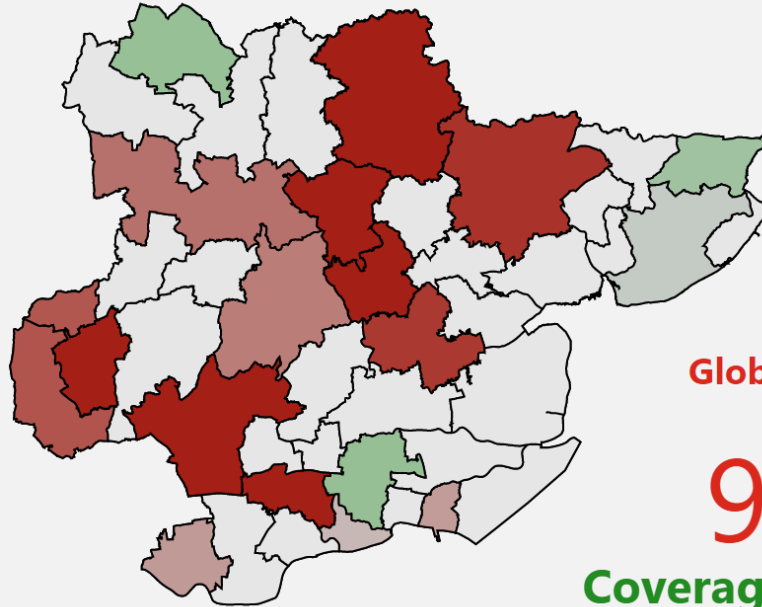
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All crew types selected

Period Selected: May 2022



Fire coverage for strategic stations



Station(s) May 2022

Station(s)	May 2022
Basildon	94%
Braintree	79%
Brentwood & Ingatestone	93%
Burnham & Tilligham	98%
Canvey	98%
Chelmsford	97%
Clacton & Weeley	98%
Colchester	95%
Dovercourt	99%
Epping	90%
Grays	97%
Harlow Central	96%
Loughton & Waltham Abbey	96%
Maldon	95%
Rayleigh Weir & Hawkwell	99%
Saffron Walden	99%
Sible Hedingham & Halstead	92%
Southend	97%
Stansted & Dunmow	96%
Witham	94%



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All crew types selected

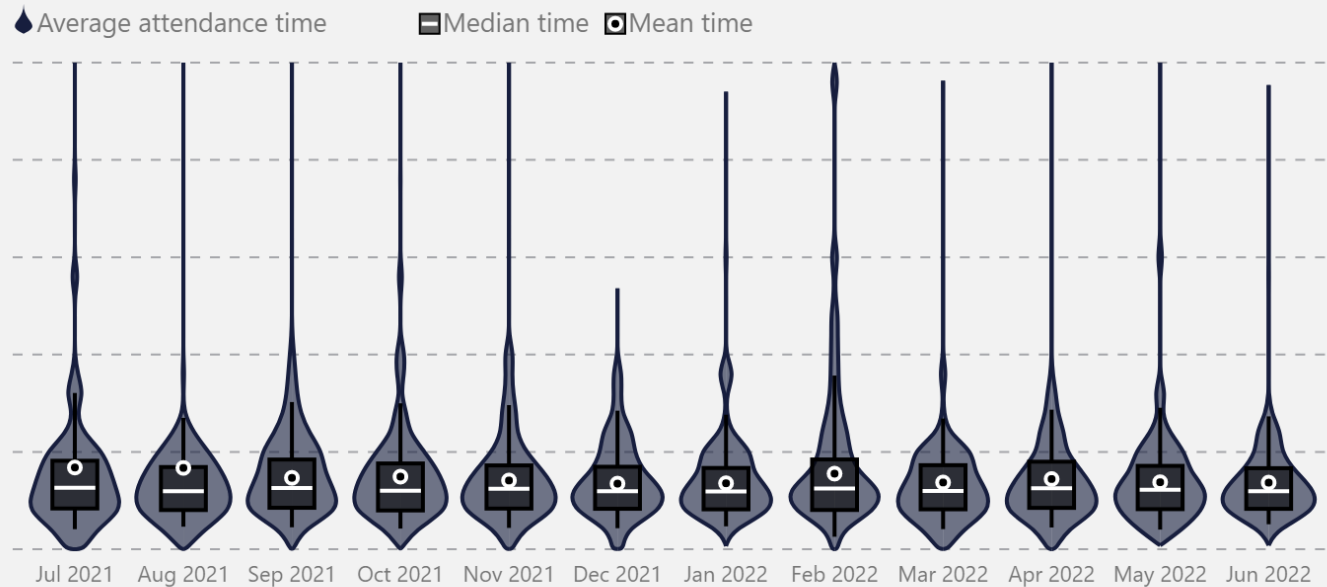
Period Selected: May 2022

Period	Response Time	Response Time PLTI	% Within Target
This Period	10:18	10:08	86%
Last Period	10:38	10:10	83%
This Period LY	10:17	9:52	86%
3 Year Average	10:31	10:05	86%

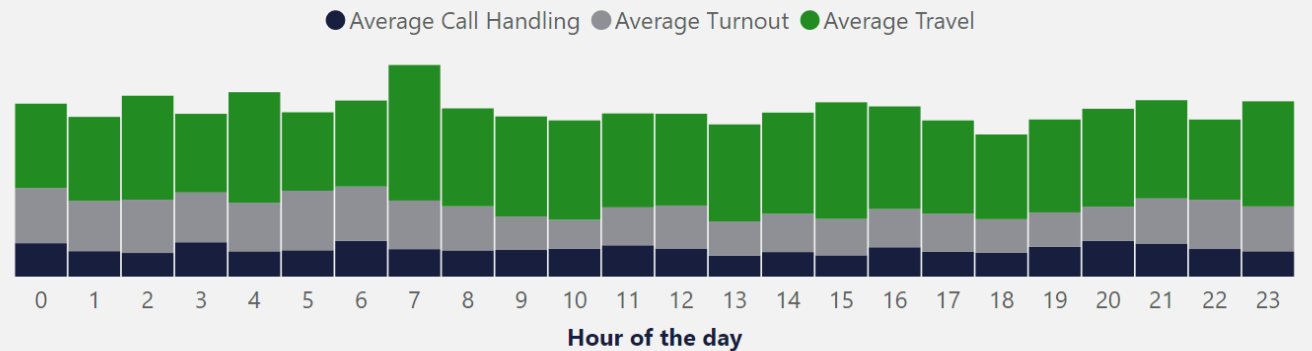
Attendance time at 90th percentile

16:45

Attendance time spread



Attendance split by time of day





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Period

Number of casualties

Number of fatalities

This Period

224

9

Last Period

217

9

This Period LY

174

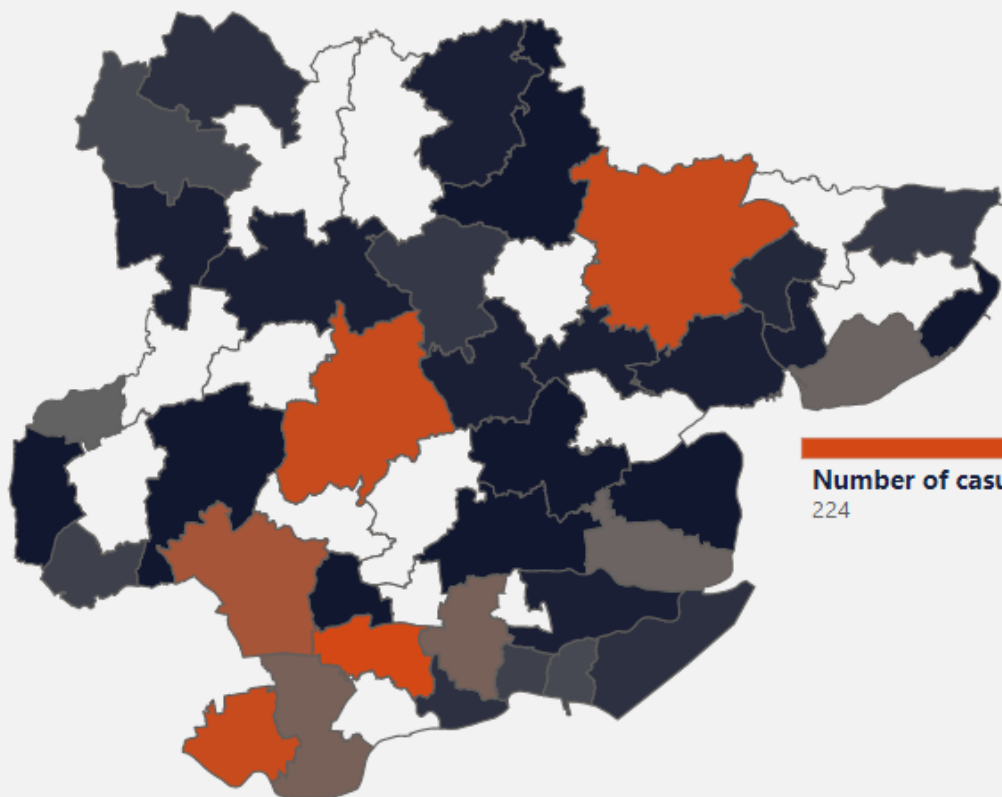
5

3 Year Monthly Average

190

9

Where were casualties located?



ExtentOfHarm

Fatal

IncidentType

Injury (incl. rescue w...
117

Rescued (rescue wit...
98

Fatal
9

Special Service
6

RTC
3



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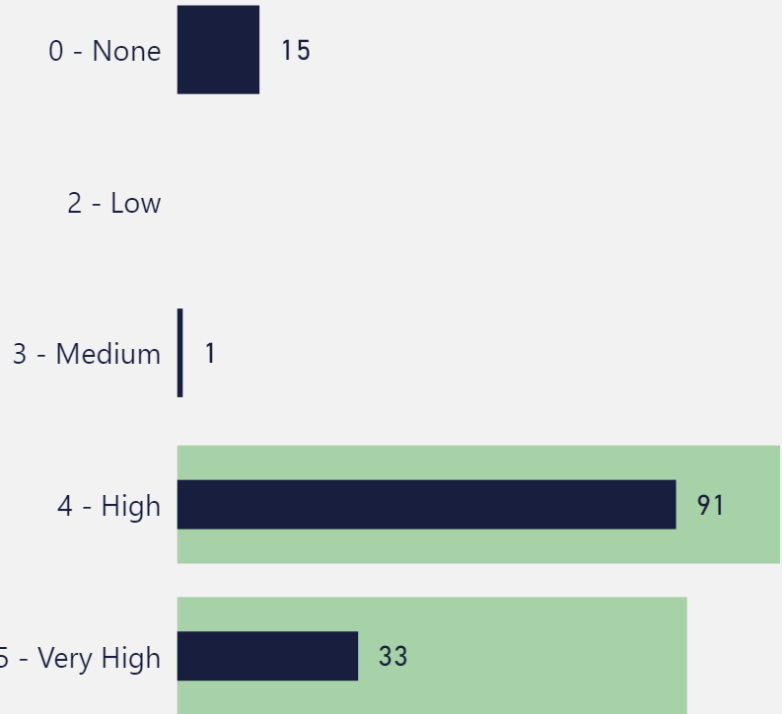
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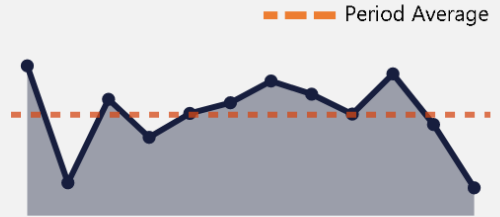
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#Inspections completed against RBIP



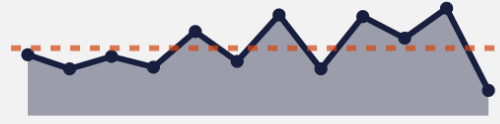
Building Reg Visits completed on time

96%



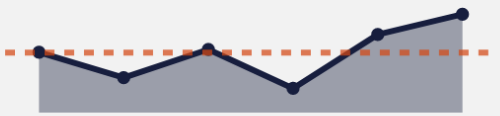
Number of safeguarding engagements

227



Number of education visits

87

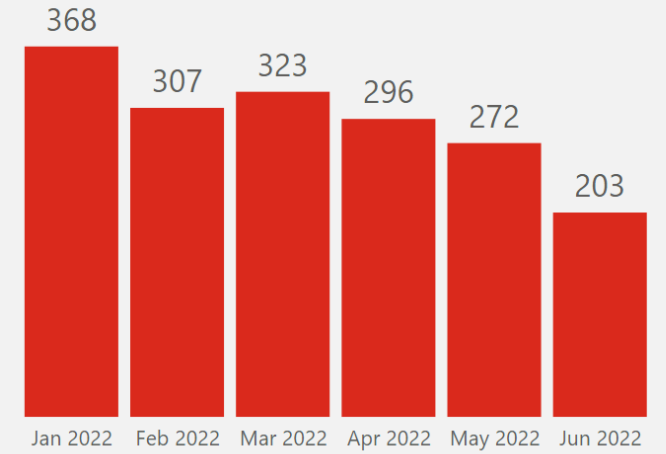


Protection activity in period



● All Others ● Building ... ● Fire Inves... ● Fire Safet... ● Inspections ▶

Prevention Visit target: 3,864



Priority S&W Completed S&W completed within 28 days

Silver	48	79%
Gold	146	79%
Bronze	9	44%
Total	203	77%

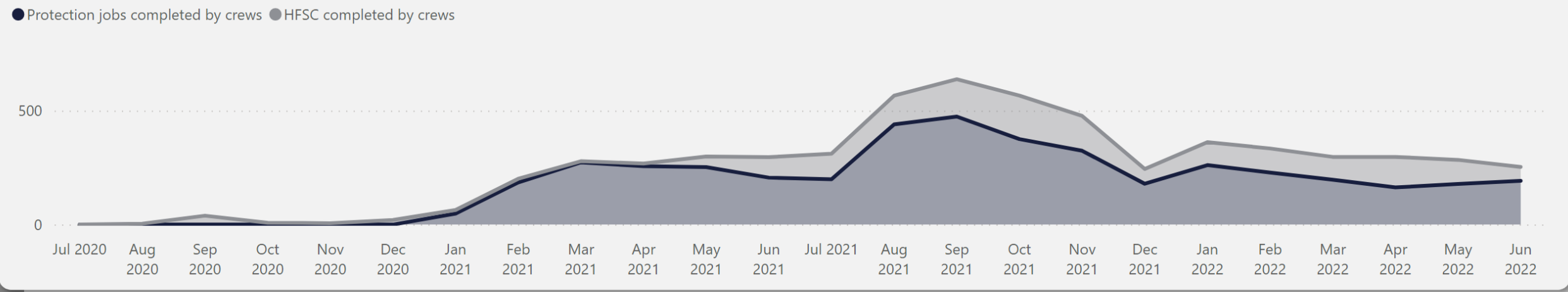


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P&P jobs completed by crews

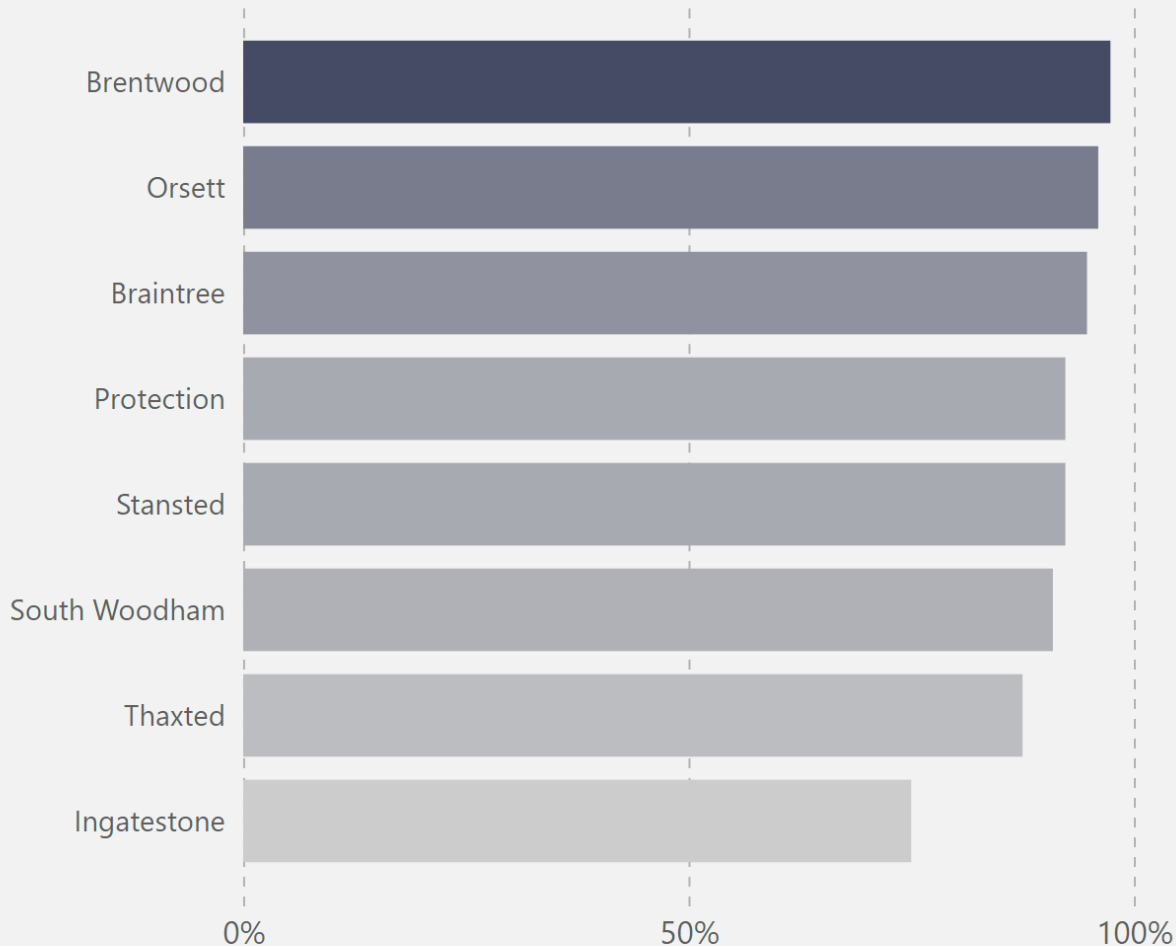


May 2022 Total

HFSC completed by crews	106	106
Protection jobs completed by crews	178	178

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Departments with less than 100% compliance



Darker = More Staff in grouping

. 4 38

Personnel with exclusions **excludes:** Modified duties, long term sick, maternity leave



Name	Qualified operational personnel	Compliance percentage
Breathing Apparatus	893	97%
ERD Driving	489	98%
Officer ERD Driving	59	100%
CSAP Lvl 2	756	100%
CSAP Lvl 3a	415	100%
Casualty Care	776	76%
Incident Command Lvl 1	324	95%
Incident Command Lvl 2	34	100%
Incident Command Lvl 3	17	94%
Incident Command Lvl 4	7	86%



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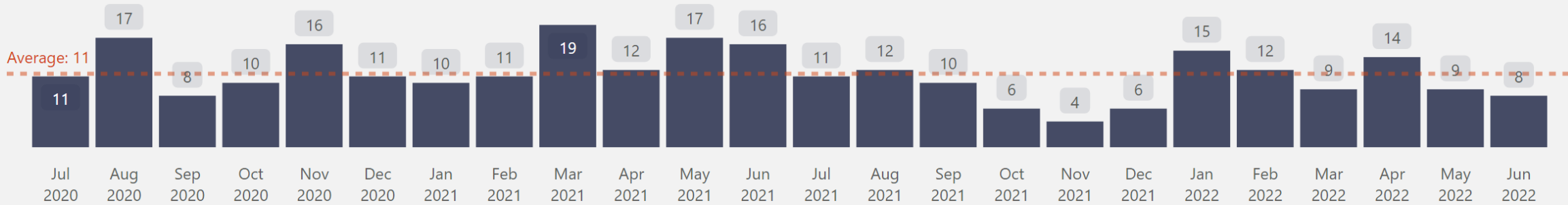
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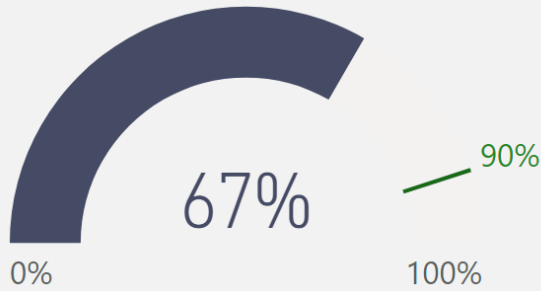
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Tracking Volume of FOIs over time



FOIs %Compliance



9 FOIs Received

7 FOIs Outstanding

12 FOIs Completed

8 FOIs Completed On Time

0 SARs Received

0 SARs Outstanding

0 SARs Completed

0 SARs Completed On Time

44 EIRs Received

27 EIRs Outstanding

29 EIRs Completed

28 EIRs Completed On Time

0 Compliments

1 Complaints

6 Breaches/Near Misses

0 Breaches Reported to ICO



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%sickness

%sickness scaled



Turnover in period selected:

0.8%

Monthly Average (scaled to period)

0.9%

%Time lost to sickness

7.0%

%Time lost to sickness

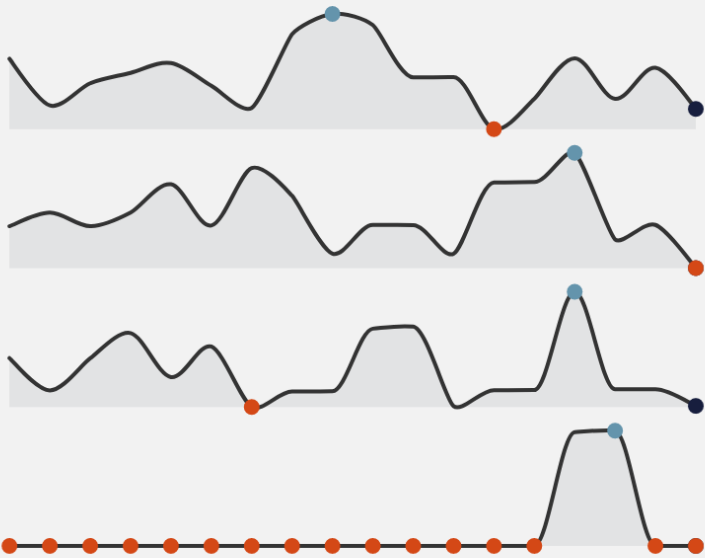
Period	Control	On Call	Support	Wholetime	Total
This Period	9.2%	8.1%	3.7%	6.5%	7.0%
Last Period	14.2%	9.6%	4.0%	8.4%	8.5%
This Period LY	6.2%	6.1%	2.5%	5.0%	5.3%
3 Year Average	13.4%	9.5%	3.7%	7.6%	8.1%

On Call

Wholetime

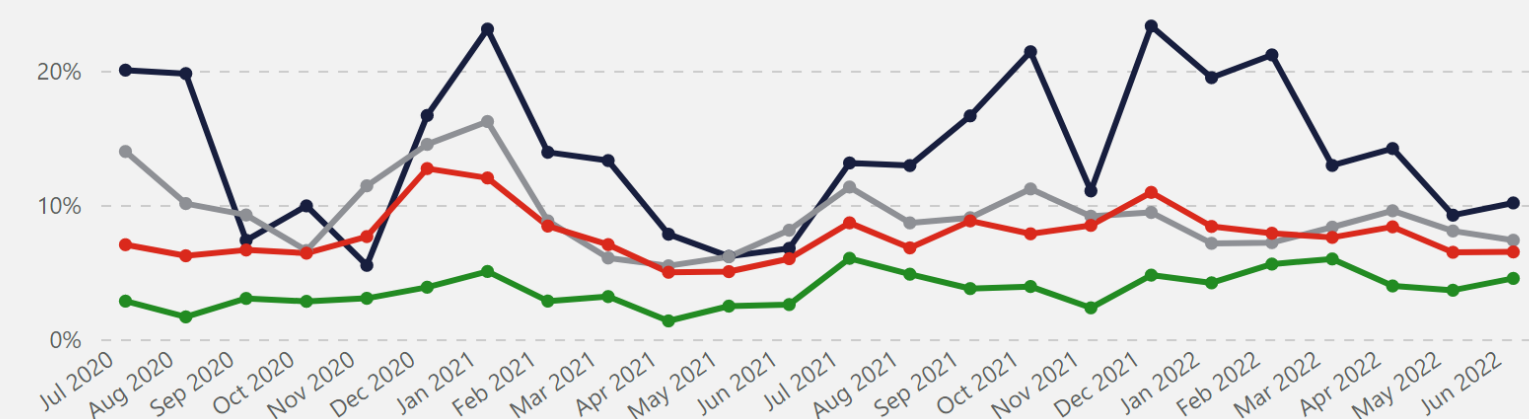
Support

Control



%Time lost to sickness

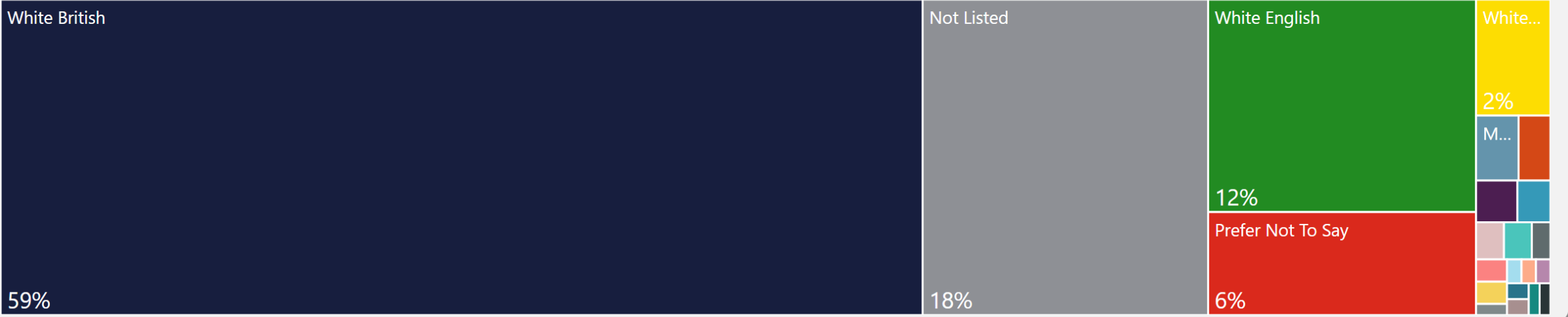
● Control ● On Call ● Support ● Wholetime





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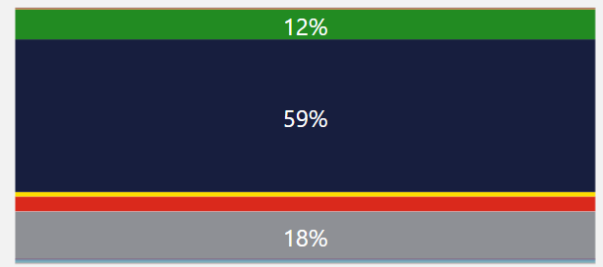
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- Ethnic Origin**
- Gender
- Orientation
- Is Ethnic Minority
- Is LBGTQ+

Diversity grouping over time

- Arab
- Asian An...
- Asian Ba...
- Asian Chi...
- Asian Indi...
- Asian Paki...
- Black Afri...
- Black Cari...
- Mixed An...
- Mixed W...
- Mixed W...
- Mixed W...
- Not Listed
- Other Eth...
- Prefer No...
- White An...



May 2022