



ESSEX COUNTY FIRE AND RESCUE SERVICE

MONTHLY PERFORMANCE REPORT July 2022

INFORMATION CUT OFF DATE: 19/08/2022



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Exec Summary

Incidents

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Comments & Actions

Links & attributions

This report has been produced by the Performance & Analytics team to monitor ECFRS performance with the aim to provide information to the PFCC's office. Any queries regarding figures can be sent to the contacts below. Additions or changes will be prioritised and SLA's agreed on a case by case basis.

Version 3.17.17



Effectiveness

How effective is the fire and rescue service at keeping people safe and secure from fire and other risks?

Last updated 17/12/2019



Efficiency

How efficient is the fire and rescue service at keeping people safe and secure from fire and other risks?

Last updated 17/12/2019



People

How well does the fire and rescue service look after its people?

Last updated 17/12/2019



Name Link

Lucy Clayton

Jordan Brice

Reportable periods

Period	Percentage Reportable
Aug 2022	65.58%
Jul 2022	96.18%
Jun 2022	100.00%

Cost per resident in council band D

£75.33

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Period Selected: Jul 2022

Target

Appliance Availability	75%	-	81%
Attendance within 15mins	77%	-	90%
Prevention visits completed on time	52%	-	95%
Protection inspections complete	156	-	110
%Time lost to sickness	6.9%	-	5%
Attendance PLTI mins:sec	11:28	-	10:00

This page is an executive summary to show an overview of KPIs, colours are set to:

Red - Significantly under target**Yellow** - Under target but within reasonable bounds**Green** - At target or within reasonable bounds**Blue** - Significantly exceeding target**Lower Boundry**

ADF Injuries	6	4
Deliberate Fires	245	125
Non Domestic Fires	49	35
Number ADFs	63	66
Primary Fire Injuries	7	6
Unwanted Fire Signals	107	85



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Cause	Primary	Secondary	Total
(Blank)	2		2
Accidental	242	574	816
Deliberate	39	206	245
Unknown (Other)	4	6	10

Time Frame

Time Frame	False Alarm	Fire	RTC	Special Service	Total
This Period	744	1,109	97	379	2,329
Last Period	529	450	91	339	1,409
This Period LY	619	314	105	361	1,399
3 Year Monthly Average	528	496	88	351	1,464

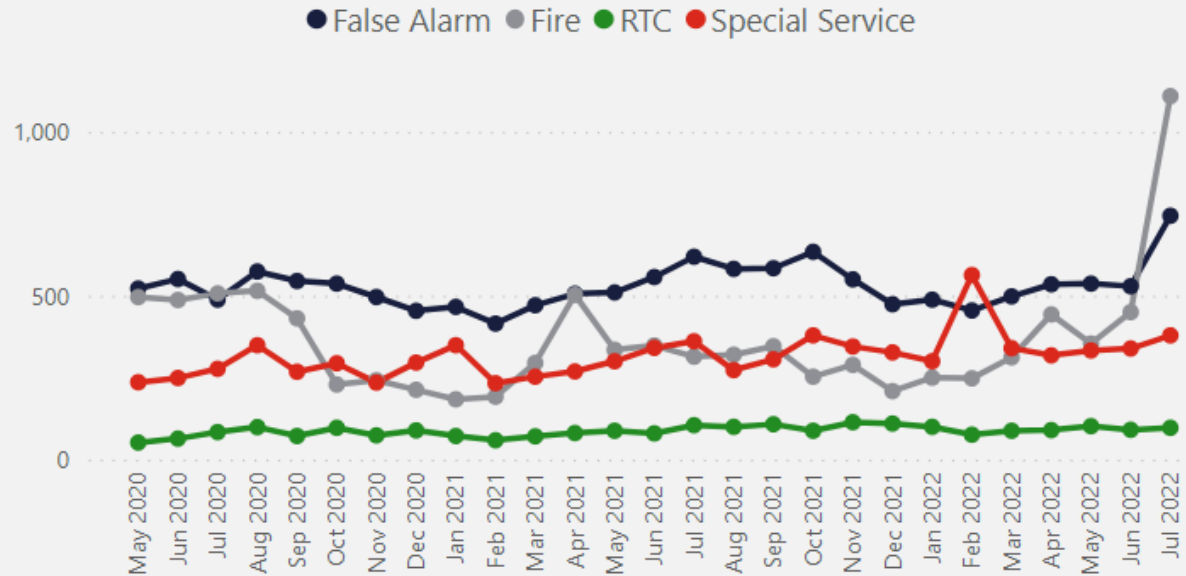
Period

Number ADFs

This Period		63
Last Period		57
This Period LY		51
3 Year Monthly Average		57

Fatalities from ADFs

2





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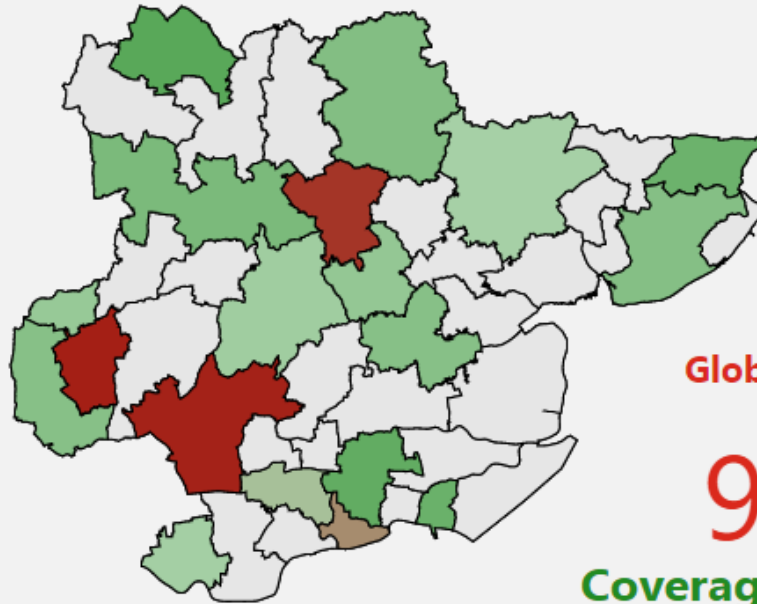
Links & attributions

All crew types selected

Period Selected: Jul 2022



Fire coverage for strategic stations



Global average

94%

Coverage target: 98%

Station(s) Jul 2022

Basildon	94%
Braintree	91%
Brentwood & Ingatestone	90%
Burnham & Tilligham	96%
Canvey	92%
Chelmsford	94%
Clacton & Weeley	96%
Colchester	94%
Dovercourt	97%
Epping	82%
Grays	94%
Harlow Central	95%
Loughton & Waltham Abbey	95%
Maldon	95%
Rayleigh Weir & Hawkwell	97%
Saffron Walden	98%
Sible Hedingham & Halstead	96%
Southend	97%
Stansted & Dunmow	96%
Witham	95%



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All crew types selected

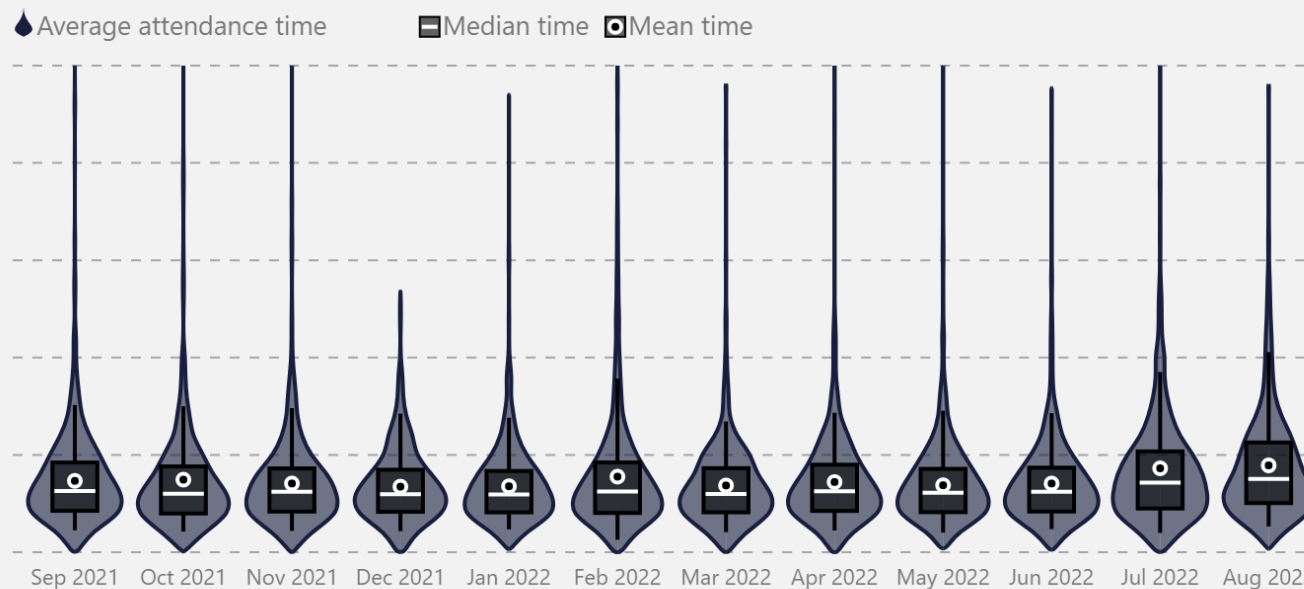
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Period	Response Time	Response Time PLTI	% Within Target
3 Year Average	10:35	10:09	85%
This Period LY	11:47	10:38	83%
Last Period	10:33	10:33	85%
This Period	12:00	11:28	77%

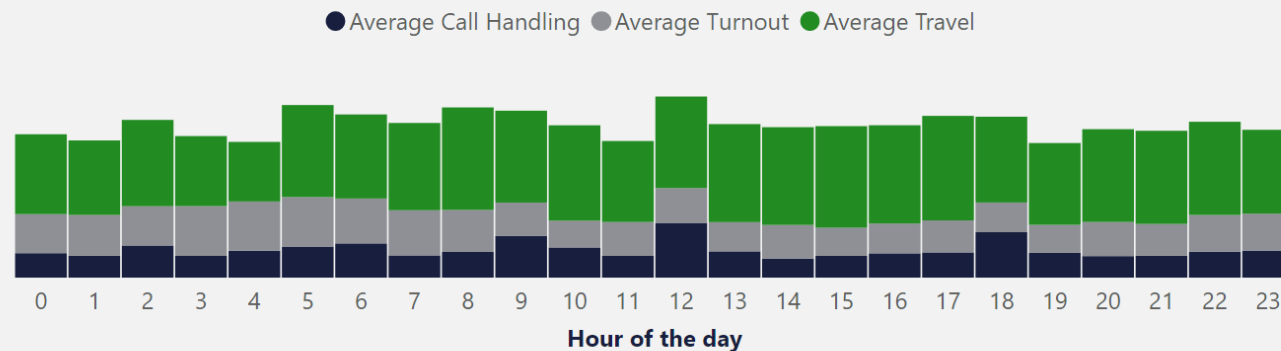
Attendance time at 90th percentile

20:06

Attendance time spread



Attendance split by time of day





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Period

Number of casualties

Number of fatalities

This Period

248

13

Last Period

211

11

This Period LY

212

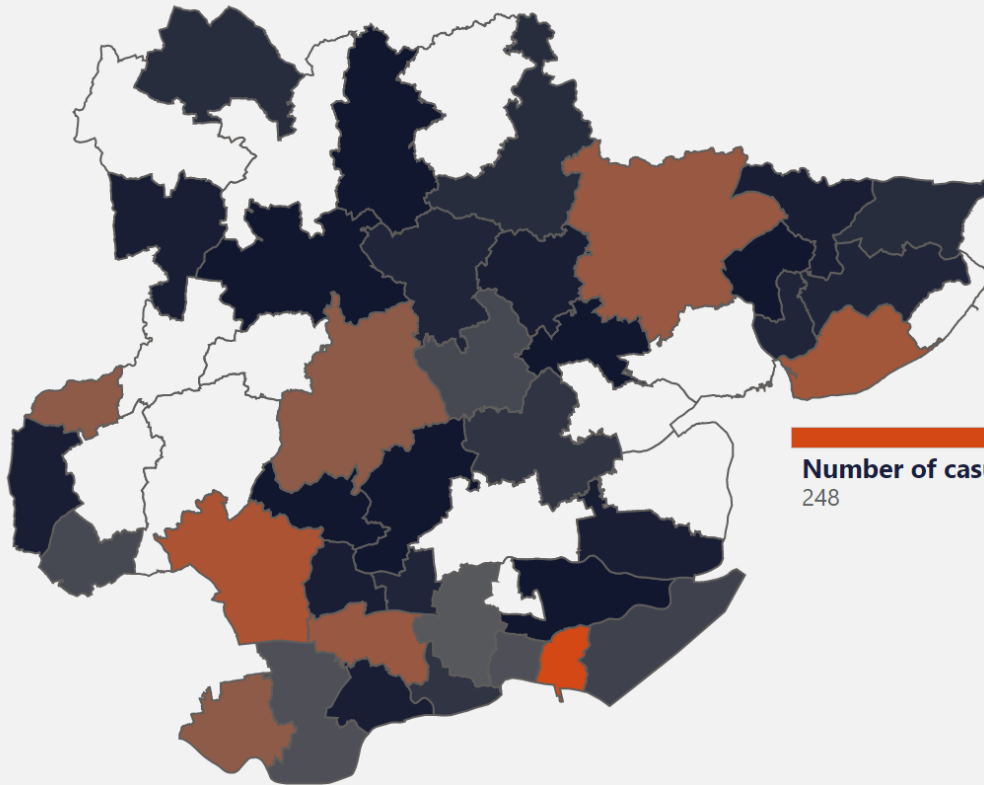
7

3 Year Monthly Average

195

10

Where were casualties located?



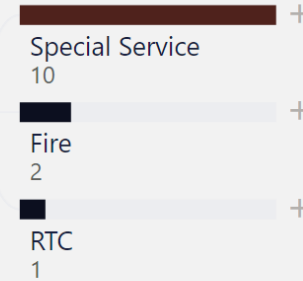
Number of casualt...
248

ExtentOfHarm

Fatal



IncidentType



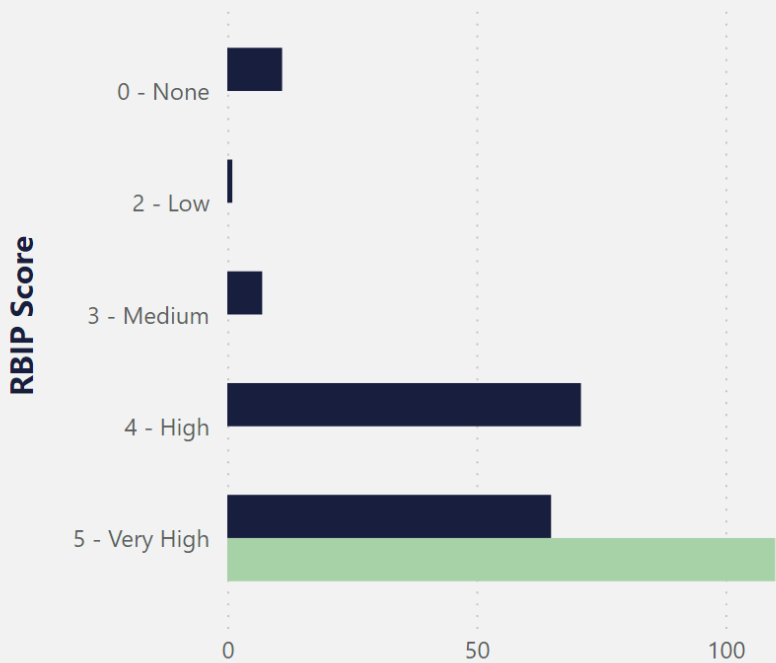


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#Inspections completed against RBIP

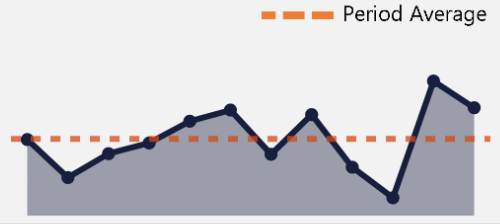
● #Inspections ● Target



#Inspections and Target

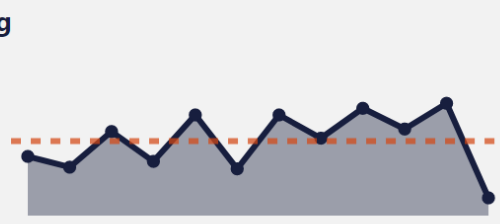
Building Reg Visits completed on time

98%



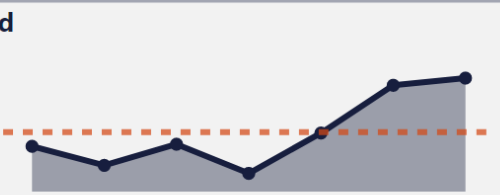
Number of safeguarding engagements

233



Number people attended education visits

18,106

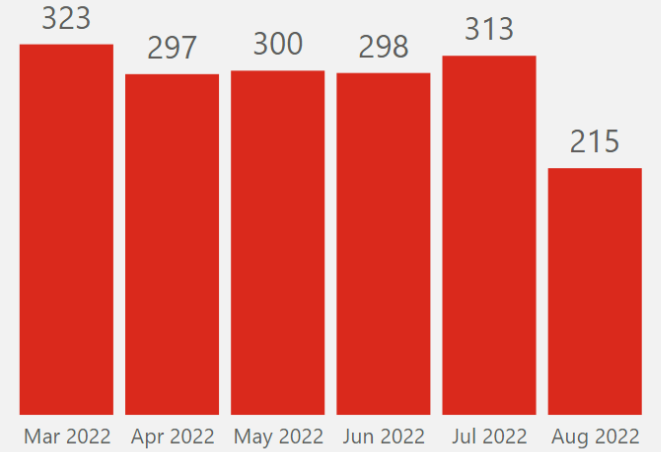


Protection activity in period



● All Others ● Building ... ● Fire Inves... ● Fire Safet... ● Inspections ▶

Prevention Visit target: 3,864



Priority S&W Completed S&W completed within 28 days

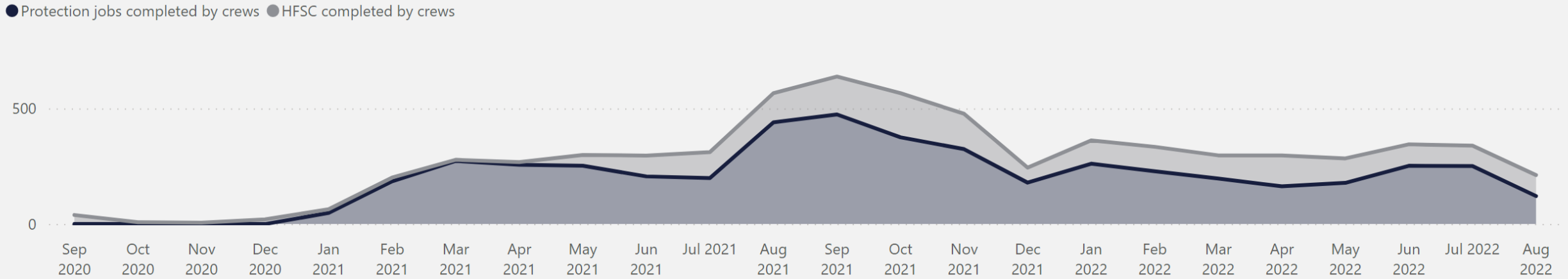
Bronze	17	59%
Silver	80	54%
Gold	151	51%
Total	248	52%



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P&P jobs completed by crews

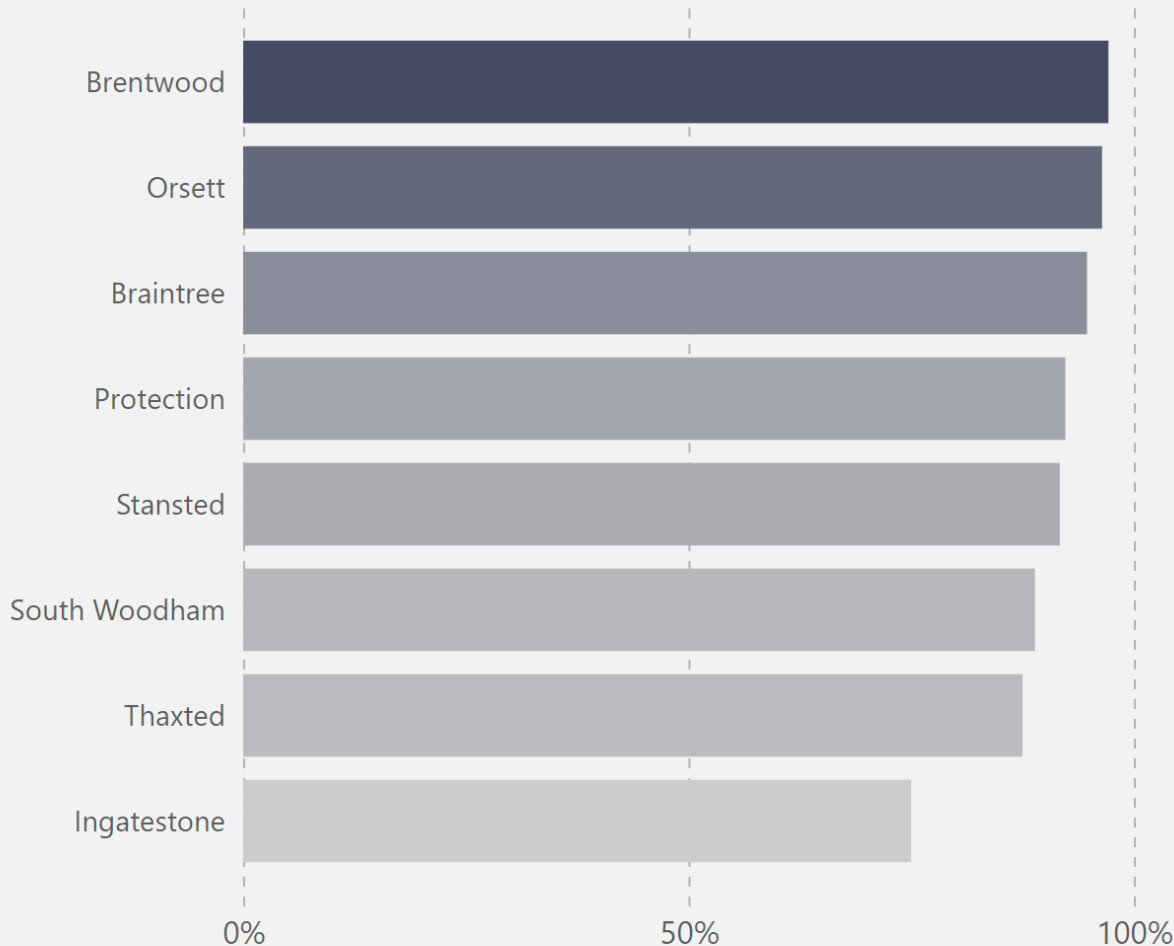


Jul 2022 Total

HFSC completed by crews	88	88
Protection jobs completed by crews	251	251

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Departments with less than 100% compliance



Darker = More Staff in grouping

. 4 35

Personnel with exclusions **excludes:** Modified duties, long term sick, maternity leave



Name	Qualified operational personnel	Compliance percentage
Breathing Apparatus	889	98%
ERD Driving	482	99%
Officer ERD Driving	57	98%
CSAP Lvl 2	744	100%
CSAP Lvl 3a	449	100%
Casualty Care	805	81%
Incident Command Lvl 1	318	95%
Incident Command Lvl 2	36	97%
Incident Command Lvl 3	16	100%
Incident Command Lvl 4	7	100%



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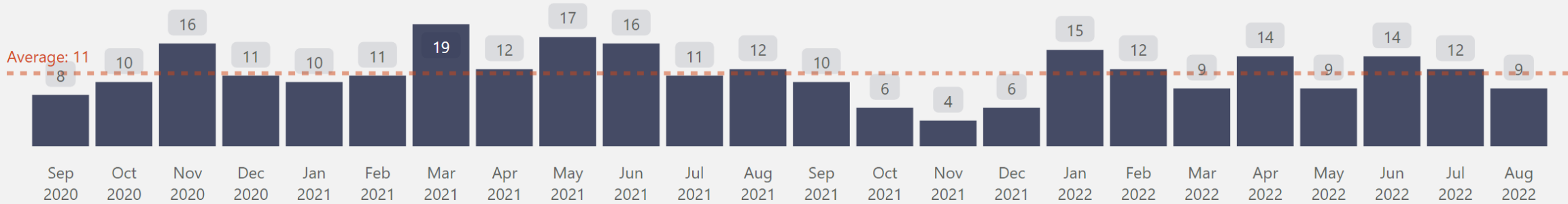
Workforce Diversity

Comments & Actions

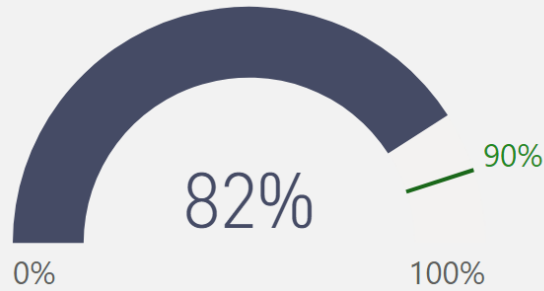
Links & attributions

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Tracking Volume of FOIs over time



FOIs %Compliance



12
FOIs Received

12
FOIs Outstanding

11
FOIs Completed

9
FOIs Completed On Time

2
SARs Received

4
SARs Outstanding

0
SARs Completed

0
SARs Completed On Time

55
EIRs Received

41
EIRs Outstanding

33
EIRs Completed

26
EIRs Completed On Time

4
Compliments

4
Complaints

2
Breaches/Near Misses

0
Breaches Reported to ICO



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%sickness

%sickness scaled



Turnover in period selected:

1.4%

Monthly Average (scaled to period)

0.9%

%Time lost to sickness

6.9%

%Time lost to sickness

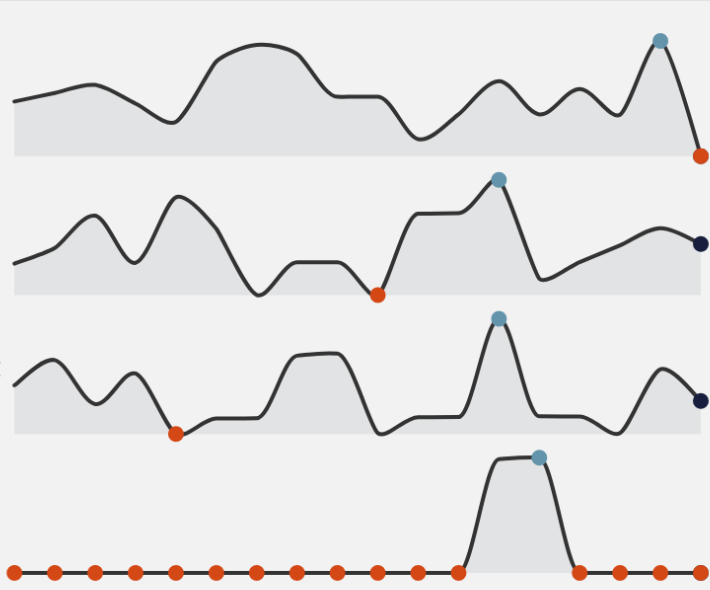
Period	Control	On Call	Support	Wholetime	Total
This Period	11.1%	7.5%	3.3%	6.6%	6.9%
Last Period	12.3%	7.5%	4.5%	6.5%	6.8%
This Period LY	13.1%	11.3%	6.1%	8.7%	9.8%
3 Year Average	13.6%	9.4%	3.7%	7.6%	8.1%

On Call

Wholetime

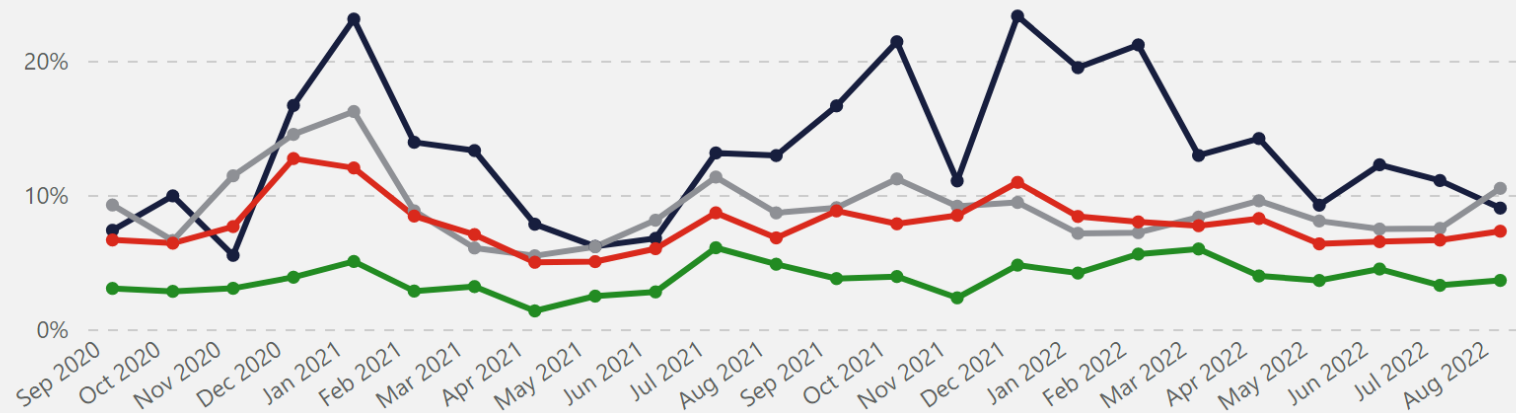
Support

Control



%Time lost to sickness

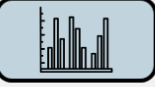
● Control ● On Call ● Support ● Wholetime





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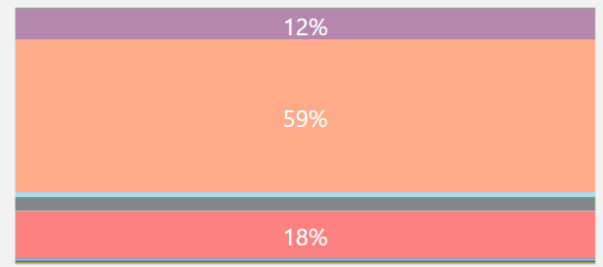


Employee Group	Arab	Asian Any Other	Asian Bangladeshi	Asian Chinese	Asian Indian	Asian Pakistani	Black African	Black
Control								
On Call					0%		0%	
Support			0%		1%	1%	0%	
Wholetime	0%	0%		0%	0%		0%	
Total	0%	0%	0%	0%	0%	0%	0%	0%

- Ethnic Origin**
- Gender
- Orientation
- Is Ethnic Minority
- Is LBGTQ+

Diversity grouping over time

- Arab
- Asian An...
- Asian Ba...
- Asian Chi...
- Asian Indi...
- Asian Paki...
- Black Afri...
- Black Cari...
- Mixed An...
- Mixed W...
- Mixed W...
- Mixed W...
- Not Listed
- Other Eth...
- Prefer No...
- White An...



Jul 2022