

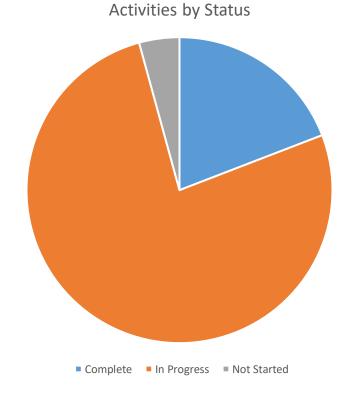
## **Annual Plan Update**

**Performance & Data** 



## **Annual Plan Summary**

| Fire and Resuce Plan Areas                                      | Completed | In progress | Not<br>started | Grand<br>Total |
|---|-----------|-------------|----------------|----------------|
| Be transparent, open and accessible                             |           | 3           | 3              | 6              |
| Collaborate with our partners                                   |           | 1           | 4              | 5              |
| Develop and broaden the roles and range of activities undertake |           |             |                |                |
| by the Service  |           | 1           |                | 1              |
| Help the vulnerable to stay safe                                |           |             | 3              | 3              |
| Improve safety on our roads                                     |           |             | 1              | 1              |
| Make best use of resources                                      |           | 2           | 13             | 1 16           |
| Prevention, Protection and Response                             |           | 1           | 6              | 7              |
| Promote a positive culture in the workplace                     |           | 1           | 6              | 1 8            |
| Grand Total   |           | 9           | 36             | 2 47           |





## Completed Activities

Full details of completed activity are provided within Appendix A to this report

- AP202122-22: Improve access to Performance Information across the service, taking a self-service approach. To include replacing the Business Intelligence Reporting tool
- AP202122-27: Explore shared facilities with the Ambulance Service
- AP202122-16: Reduce risk in rural areas through the increase in Home Safety Checks by operational crews
- AP202122-17: Review Prevention and Protection functions to align with respective strategies
- AP202122-43: Delivery of phase 2 of CFRMIS to include the transfer of data between Prevention, Protection and response functions
- AP202122-03: Further develop our Ops assurance and debrief process to be able to demonstrate learning and adherence to policy and procedures



# Activities – Prevention Protection and Response

| Task Name   | Progress    | Start Date | Due Date   |
|---|-------------|------------|------------|
| AP202122-02: Converting SWF, Great Baddow and Waltham Abbey from DC to OC and ensuring the continuation of service at Dovercourt  | In progress |            | 31/07/2022 |
| AP202122-05: Implementation of new mobilising system  | In progress | 01/04/2021 | 30/09/2022 |
| AP202122-04: Ensure the Service moves towards compliance with the National Operational Guidance (N.O.G).  | In progress | 24/08/2020 | 01/09/2022 |
| AP202122-01: Review and strengthen MTA response: deliver training to all front line crews in initial response to MTA  | In progress | 01/09/2019 | 31/03/2022 |
| AP202122-44: HMICFRS Recommendations - The service should ensure it has effective systems in place to reliable understand the operational capabilities of resources available to respond to incidents | In progress | 01/08/2019 | 31/03/2022 |
| AP202122-03: Further develop our Ops assurance and debrief process to be able to demonstrate learning and adherence to policy and procedures  | Completed   |            | 01/06/2021 |



# Activities – Improve Safety on the Road

| Task Name  | Progress    | Start Date | Due Date   |
|--|-------------|------------|------------|
| AP202122-06: Identification and monitoring of the work that the Fire Service does to deliver against the Vision Zero programme, both internally and externally | In progress | 01/04/2021 | 31/03/2022 |



### Help the vulnerable to stay safe

| Task Name   | Progress    | Start Date | Due Date   |
|---|-------------|------------|------------|
| AP202122-07: All tall clad building have been audited and actions taken to make safer as per the requirements of the Building risk review | In progress |            | 31/12/2021 |
| AP202122-08: To have delivered the post Grenfell action plan and associated improvements  | In progress |            | 31/03/2022 |
| AP202122-45: HMICFRS Recommendations - The service should evaluate its prevention work, so it understands the benefits better.            | In progress |            | 31/12/2021 |



# Promote a positive culture in the workplace

| Task Name   | Progress    | Start Date | Due Date   |
|---|-------------|------------|------------|
| AP202122-09: To develop an approach to direct entry &accelerated development ('fast track') to support revised Leadership Resourcing &Development arrangements. Specifically we will identify programmes which will ensure that we have strength &depth of capa | In progress | 01/09/2021 | 31/03/2022 |
| AP202122-10: Review outcomes of positive action approach to whole-<br>time recruitment and set out recommendations for continuous<br>improvement  | Not started |            |            |
| AP202122-11: Deliver next phase of Operational training strategy – Phase3 Core Skills Assessment Programme (CSAP), Watch Managers, Crew Managers and Station Managers as assessors and verifiers  | In progress | 01/07/2021 | 31/03/2022 |
| AP202122-13: Update the learning management system by replacing the existing competency recording system  | Completed   |            | 30/06/2021 |
| AP202122-14: On call development programme: Streamline on boarding Reduce number of temporary positions Introduction of reduced hours contracts Complete the on valuing on call project   | In progress | 01/02/2021 | 31/12/2021 |
| AP202122-15: Implement applicant tracking system to have a more efficient and effective on boarding and recruitment process   | In progress | 01/01/2021 | 30/11/2021 |
| AP202122-12: BA facilities – complete refurb of 4 BA facilities across our estate aligned to our Operational Training Strategy  | In progress |            | 31/03/2022 |



# Develop and broaden the roles and range of activities undertaken by the Service

| Task Name   | Progress  | Start Date | Due Date   |
|---|-----------|------------|------------|
| AP202122-16: Reduce risk in rural areas through the increase in Home Safety Checks by operational crews | Completed | 01/05/2021 | 01/03/2022 |



### Be transparent, open and accessible

| Task Name  | Progress    | Start Date | Due Date   |
|--|-------------|------------|------------|
|  |             |            |            |
| AP202122-17: Review Prevention and Protection functions to align   |             |            |            |
| with respective strategies   | Completed   |            | 31/10/2021 |
| AP202122-19: Public and partner perception survey – Conduct a quantitative and credible assessment of ECFRS perceived value to our |             |            |            |
| public and partners  | In progress |            | 28/02/2022 |
| AP202122-20: Develop and Deliver our Partnership/Partner   |             |            |            |
| engagement strategy  | In progress |            | 31/03/2022 |
| AP202122-21: Review and revise our Policy Framework. All policies to   |             |            |            |
| include a people impact assessment.  | In progress | 28/05/2021 | 31/03/2022 |
| AP202122-22: Improve access to Performance Information across the  |             |            |            |
| service, taking a self-service approach. To include replacing the  |             |            |            |
| Business Intelligence Reporting tool   | Completed   | 01/01/2021 | 30/09/2021 |
| AP202122-46: Work with key stakeholder to review and develop the   |             |            |            |
| response strategy in line with IRMP 2020 – 2024 and other key  |             |            |            |
| strategies.  | Completed   | 01/06/2020 | 30/06/2021 |



### Collaborate with our partners

| Task Name  | Progress    | Start Date | Due Date   |
|--|-------------|------------|------------|
| AP202122-23: To deliver the outcomes of any wave 2 Collaboration activity as detailed within the collaboration Board action plan   | In progress | 02/08/2020 | 31/03/2022 |
| AP202122-26: To work with Essex Police to implement the outcomes of a full business case on the shared use of Dovercourt fire station                                    | In progress |            | 31/03/2022 |
| AP202122-27: Explore shared facilities with the Ambulance Service  | Completed   |            | 31/03/2022 |
| AP202122-24: HMICFRS Recommendations - The service should make sure it participates in a programme of cross-border exercises, sharing the learning from these exercises. | In progress |            | 31/03/2022 |
| AP202122-25: We will work with regional and National FRS's, to explore opportunities for collaboration ensuring we meet the new ISO standard for Fire Investigation.     | In progress |            | 31/03/2022 |



### Make best use of our resources

| Task Name   | Progress         | Start Date | Due Date   |
|---|------------------|------------|------------|
| AP202122-28: Procure & implement a new Availability Management System, including capturing business requirements and improving ways of working. New solution should contain working time directive compliance monitoring and reporting tool to be HSE complaint | s<br>In progress |            | 31/03/2022 |
| AP202122-29: Undertake a Review of specialist water rescue assets to ensure that our provision is fit for purpose   | In progress      |            | 31/03/2022 |
| AP202122-30: Complete full business case for Lexden site and implement the third phase of the programme to begin relocation   | In progress      | 01/04/2021 | 31/03/2022 |
| AP202122-31: Development of estates strategy  | In Progress      |            | 30/09/2021 |
| AP202122-32: Develop and deliver Full Business Case for training facilities to inc hot fire facilities and commission development based upon recommendation   | In progress      | 01/06/2021 | 31/12/2021 |
| AP202122-33: Review car schemes to ensure efficiency and value for money  | In progress      | 01/04/2021 | 31/12/2021 |



### Make best use of our resources

| Task Name   | Progress    | Start Date | Due Date   |
|---|-------------|------------|------------|
| AP202122-34: Medium Term Financial Plan (MTFP) savings plan re profiled   | Completed   | 01/03/2021 | 31/03/2022 |
| AP202122-35: Demonstrate a clear link between the use of funds and productivity from inputs – outputs – outcome to enable the service to report on cashable/ efficiency savings and increases in productivity |             | 01/06/2021 | 31/03/2022 |
| AP202122-36: Roll out of new managed workwear solution for uniform staff to improve efficiencies.   | In progress |            | 28/02/2022 |
| AP202122-37: Review the current process for payment of expenses, identify any streamlining to improve efficiencies.   | In progress | 03/02/2021 | 31/03/2022 |
| AP202122-38: We are assured that risk information is up to date and we have a system which gives visibility to monitor and is accessible to all   | In progress | 01/04/2021 | 31/03/2022 |
| AP202122-39: To improve the accessibility and usability of our external website by replacing with a new product   | In progress |            | 31/03/2022 |



### Make best use of our resources

| Task Name   | Progress    | Start Date | Due Date   |
|---|-------------|------------|------------|
| AP202122-40: New Intranet - A digital hub for transparent communication. The first place that colleagues go to, to seek information. A central location for employees to find & share information. Empowering and enabling colleagues to be digital by default. | In progress | 31/07/2021 |            |
| AP202122-41: Carry out an options appraisal of incident command technical solutions   | Not started |            |            |
| AP202122-42: Commence data warehouse design and phase one of data strategy to deliver new reporting platform  | In progress | 01/04/2021 | 31/03/2022 |
| AP202122-43: Delivery of phase 2 of CFRMIS to include the transfer of data between Prevention, Protection and response functions  | Completed   | 01/04/2021 | 31/08/2021 |