



Essex County  
Fire & Rescue Service

# Monthly Performance Report

May 2021

**Prepared By:**  
Performance & Data Team

**Information Cut Off Date (ICOD):**  
11 June 2021

# ABOUT

A monthly performance report is produced for the Service Leadership Team (SLT) and other key members of Essex Country Fire and Rescue Service (ECFRS) to monitor performance of the service, ensuring that budgeted resources are aligned with fire priorities and are being used effectively and efficiently.

This report provides high level figures on incidents attended by ECFRS, availability (at station level) and attendance figures for the month. It also provides data and information on information governance, health & safety, human resources, learning & development, home safety, community development and safeguarding.



ECFRS performance reports are used in Performance & Resource Boards to enable the Police, Fire and Crime Commissioner to scrutinise, support and challenge the overall performance of the Fire and Rescue Service.

Performance reports align with the [Fire and Rescue Plan](#).

## KEY STATEMENTS

### INCIDENTS, ATTENDANCE & AVAILABILITY

- ECFRS attended less incidents in May 2021 than the previous month and May 2020. This is likely due to a decrease in number of attendances to fires.
- There was an increase in average response time to potentially life-threatening incidents to 10 mins 31 secs. 86% of incidents were attended within 15 minutes.
- There was a decrease in total and on-call pumping appliance availability this month compared to the previous month. Wholetime and day crew availability remained the same.
- This month's focus is cooking (NFCC's July main campaign).

### INFORMATION GOVERNANCE

- There were no reported personal data breaches in May 2021.
- 51 statutory requests were received in May 2021: 17 FOIs, 29 EIRs and 5 SARs.

### HUMAN RESOURCES (HR)

- Ongoing support for appraisals and preparation of the updated Strategic Workplace plan.

### LEARNING & DEVELOPMENT (L&D)

- Move mandatory training modules to Metacompliance platform, with opportunity to review and update modules.

### HEALTH & SAFETY (H&S)

- During May, the Health & Safety team attended the quarterly NFCC Eastern Regional meeting.
- At the request of the FBU, the H&S team assisted them with an investigation into a possible outbreak of COVID-19 at one of our fire stations over the Christmas period.

### PROTECTION

- The Protection team completed 95 full audits, of which 86 of these were High (H) or Very High (VH) risk premises from the Risk Based Inspection Programme (RBIP). Of the 57 desktop audits completed in May 2021, 55 of these were H or VH on the RBIP.
- 97% of the planning, building regulations and licensing consultations responded to within the statutory time limit.

### HOME SAFETY

- The number of Home Safety Team visits completed have reduced in May 2021, compared with April 2021. ECFRS have not seen a significant increase in visit requests following the lifting of government restrictions.
- Visits are now being allocated to Stations and as at the end of May 2021, there were 55 outstanding to be completed.

### COMMUNITY DEVELOPMENT & SAFEGUARDING

- There were 89 safeguarding referrals to ECFRS in May 2021, an increase of 25 compared to previous month and 51 more than May 2021 (first national lockdown).

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS

**1219 INCIDENTS  
MAY 2021**

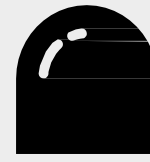
**1361 IN APR 2021  
1306 IN MAY 2020**



**332  
Fires**

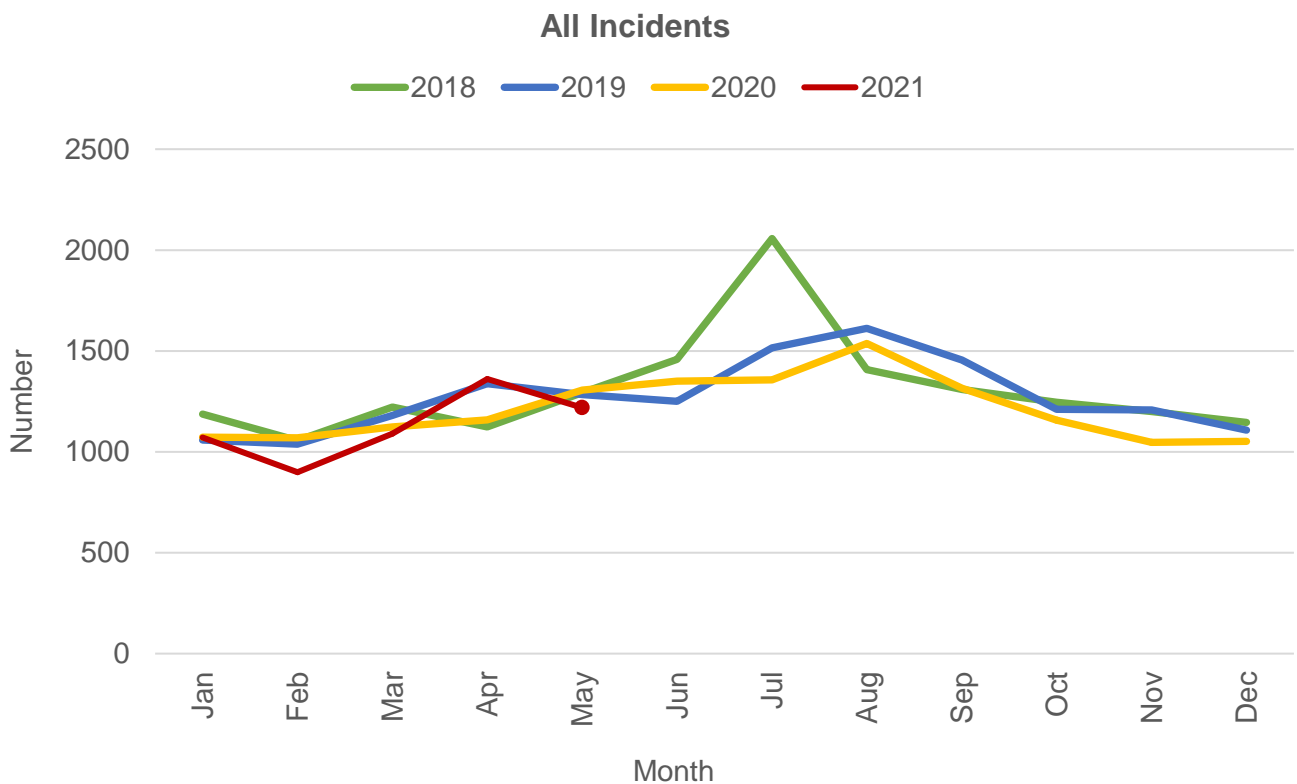


**384  
Special  
Services**



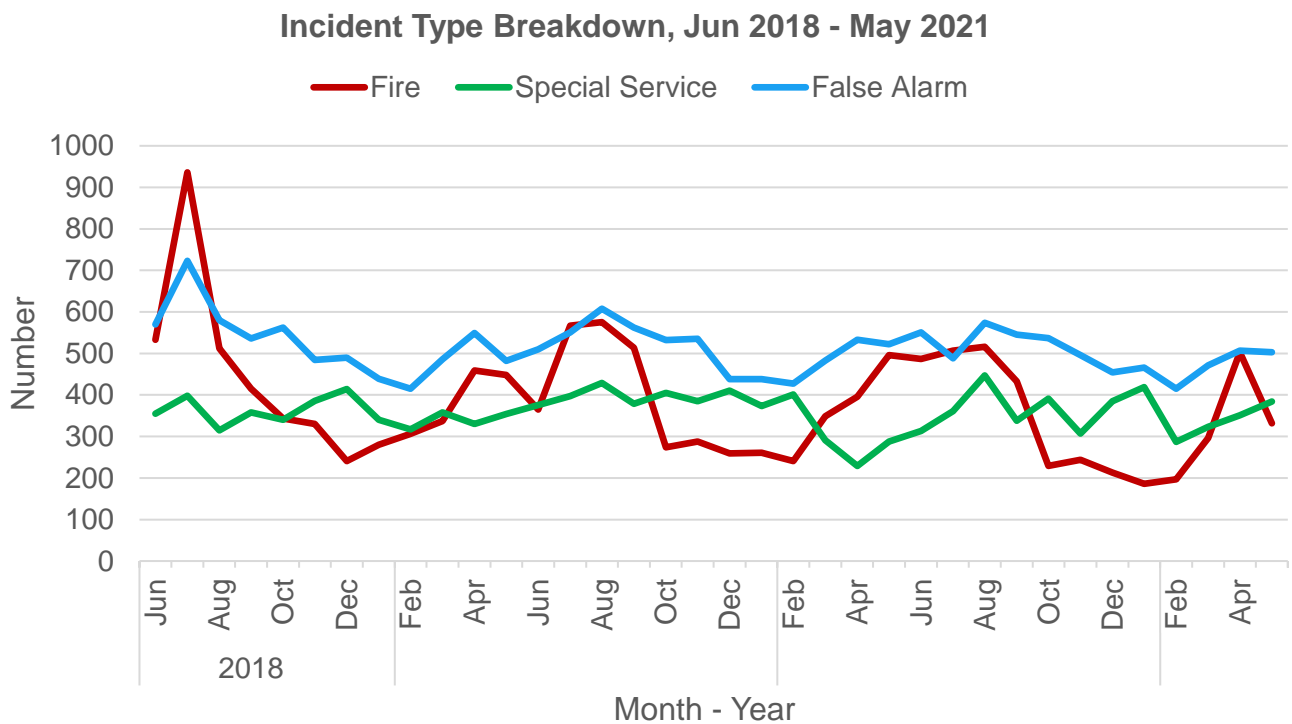
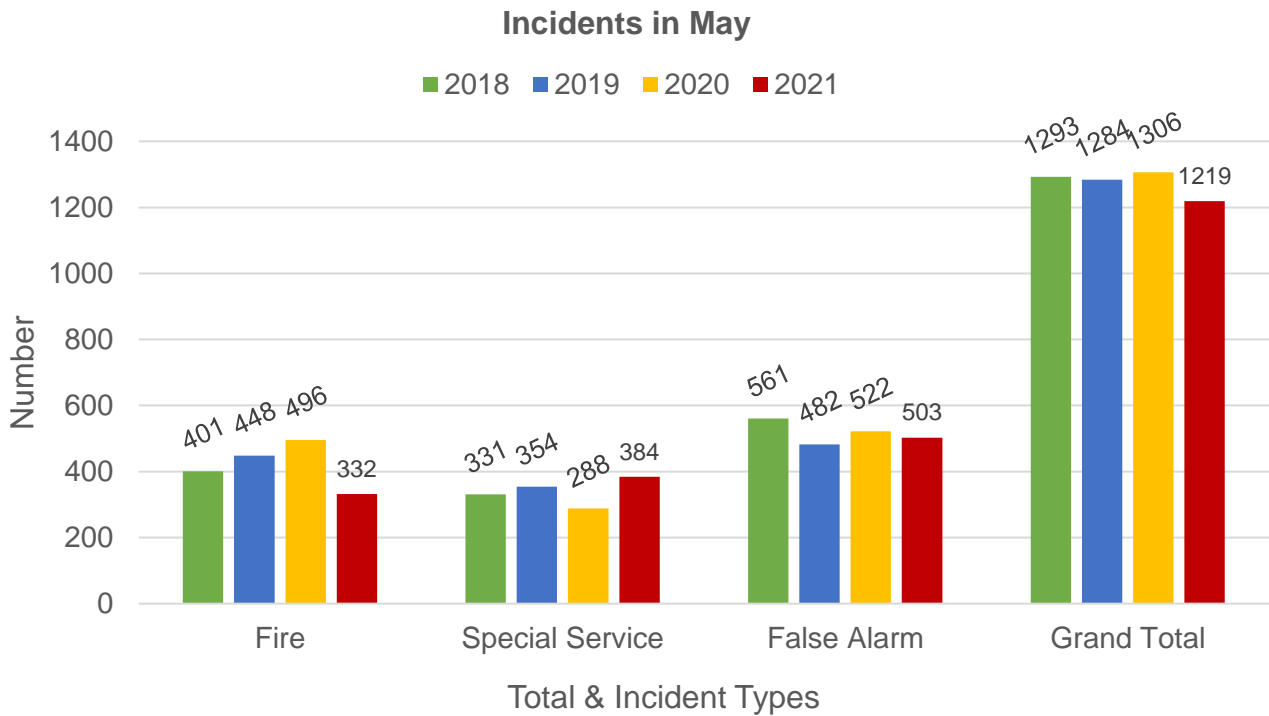
**503  
False  
Alarms**

At the time of reporting, 13 incidents awaiting quality assurance in the Incident Recording System, therefore will not be included in the figures above or analysis.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS

## FIRE

- ECFRS attended less Primary Fires in May 2021 than the previous month and less than in May 2020.
- ECFRS attended less Secondary Fires in May 2021 than the previous month and less than in May 2020.
- ECFRS attended more ADFs in May 2021 than the previous month but less than in May 2020.

	May 2021	Apr 2021	May 2020
<b>Primary Fires</b>	161	192	189
<b>Secondary Fires</b>	167	298	303
<b>Accidental Dwelling Fire (ADF)</b>	71	74	84
<b>Fatalities (all Fires)</b>	1	2	0
<b>Casualties (all Fires)</b>	7	10	9

### Further Details on Fatalities/ Casualties

- There was one fire-related fatality who was female aged between 50 – 55 and died in a fire deemed as accidental within caravan/mobile home (permanent building). The cause of the fire was careless handling due to sleep or unconsciousness, where the source of ignition was candles. No alarm system was present.
- There were 7 fire-related casualties from 6 separate incidents, 5 of these were ADFs and 1 was a deliberate fire (own property).
- Of these 7 casualties, one female aged between 45 and 50 went to hospital with injuries that appeared to be serious (burns). This victim was injured alongside a male aged between 50 and 55 who went to hospital with slight injuries sustained in an ADF that was caused by combustible articles too close to heat source and the source was smoking materials.
- Three males were injured at separate ADFs, two of these were aged between 55 and 60, and the other was aged over 90. 2 of these fires started in the kitchen and the other involved a private garden shed.
- The other two victims, one involved in an ADF and the other, a deliberate fire, were female.

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS

## SPECIAL SERVICES

ECFRS attended more Special Services in May 2021 than the previous month and more than in May 2020.

Based on provisional data received from Essex Police on 1<sup>st</sup> June 2021, there were 61 people killed (2) or seriously injured (59) involved in 56 KSI collisions on Essex roads in May 2021, an increase of 5 compared to previous month and 4 more than in May 2020.

	May 2021	Apr 2021	May 2020
<b>All</b>	384	351	288
<b>Non RTC</b>	302	274	235
<b>RTCs</b>	82	77	53

## FALSE ALARMS

ECFRS attended less False Alarms in May 2021 than the previous month but less than in May 2020.

	May 2021	Apr 2021	May 2020
<b>All</b>	503	507	522
<b>Due to Apparatus</b>	235	202	189
<b>Good Intent</b>	258	289	314
<b>Malicious (Hoax)</b>	10	16	19

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

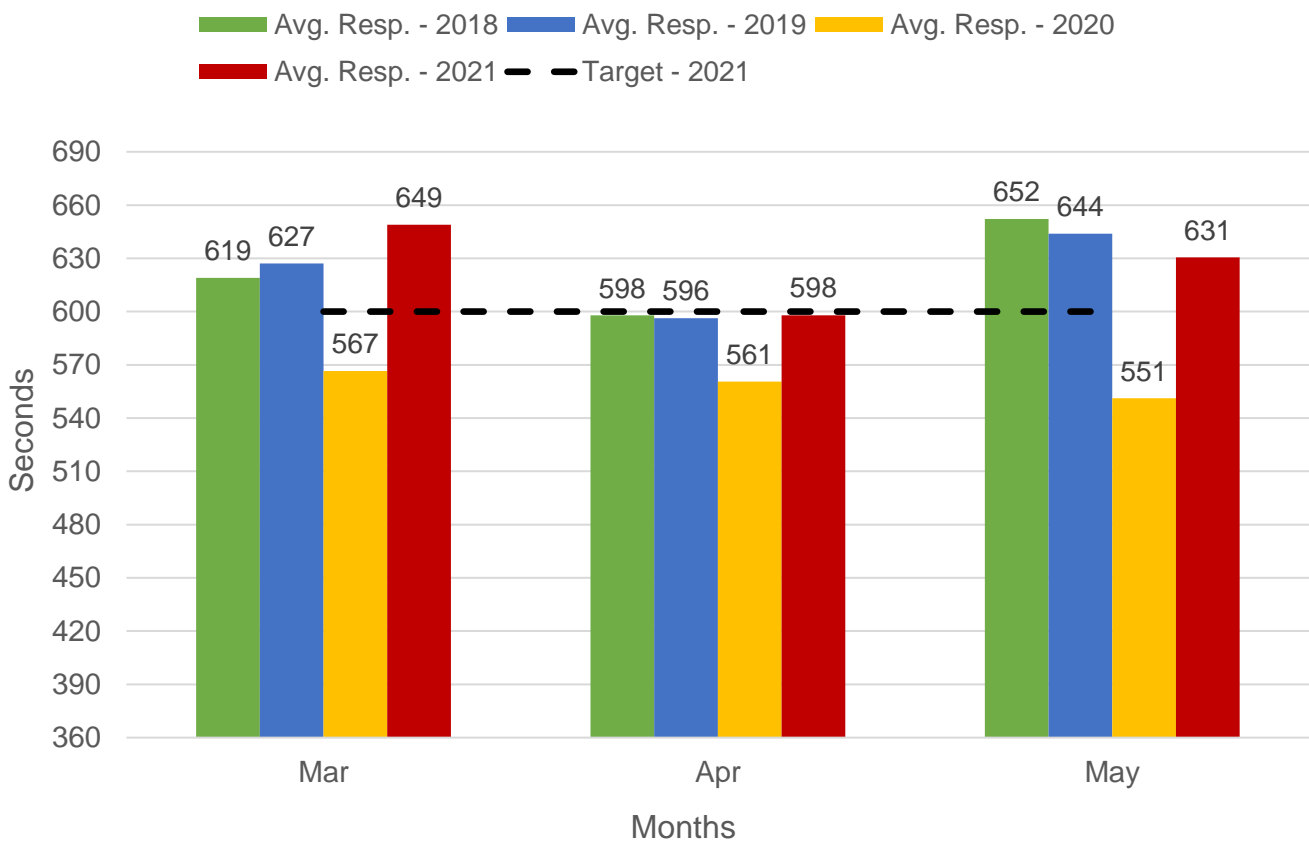
# ATTENDANCE

## TO POTENTIALLY LIFE-THREATENING INCIDENTS

**TARGET – ATTENDANCE WITHIN AN AVERAGE OF 10 MINUTES**

The average response time to potentially life-threatening incidents in May 2021 was 10 minutes and 31 seconds (below the target), an increase of 33 seconds compared to the previous month.

**Attendance to Potentially Life Threatening Incidents**



## TIME OF CALL TO ARRIVAL - % WITHIN 15 MINUTES

**TARGET – 90% OF ALL CALLS WITHIN 15 MINUTES**

In May 2021, 86% of all incidents were attended by an ECFRS appliance within 15 minutes.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

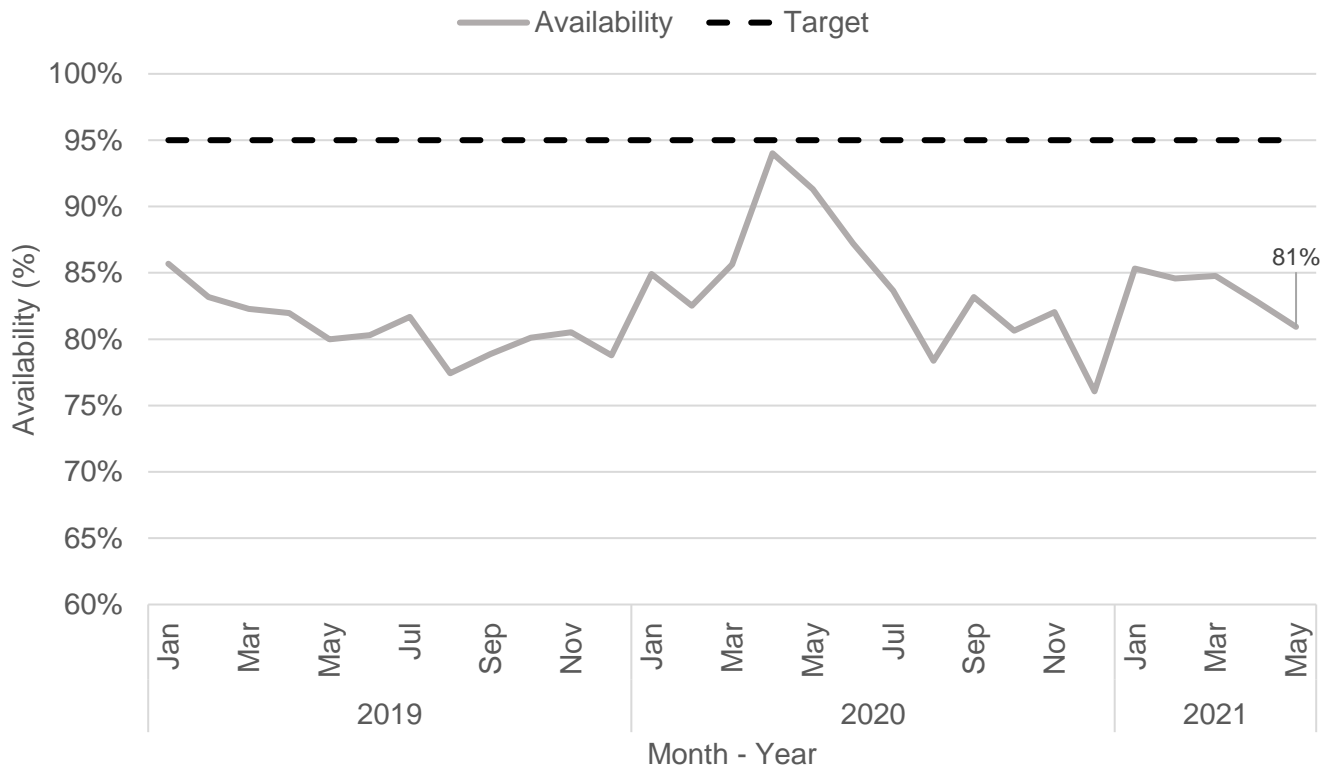
# AVAILABILITY

## TOTAL PUMPING APPLIANCE AVAILABILITY

TARGET – 95%

The total pumping appliance availability in May 2021 was 81%, a decrease from 83% in April 2021. May 2020's availability was 91%.

Total Pumping Appliance Availability, Jan 2019 - May 2021



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

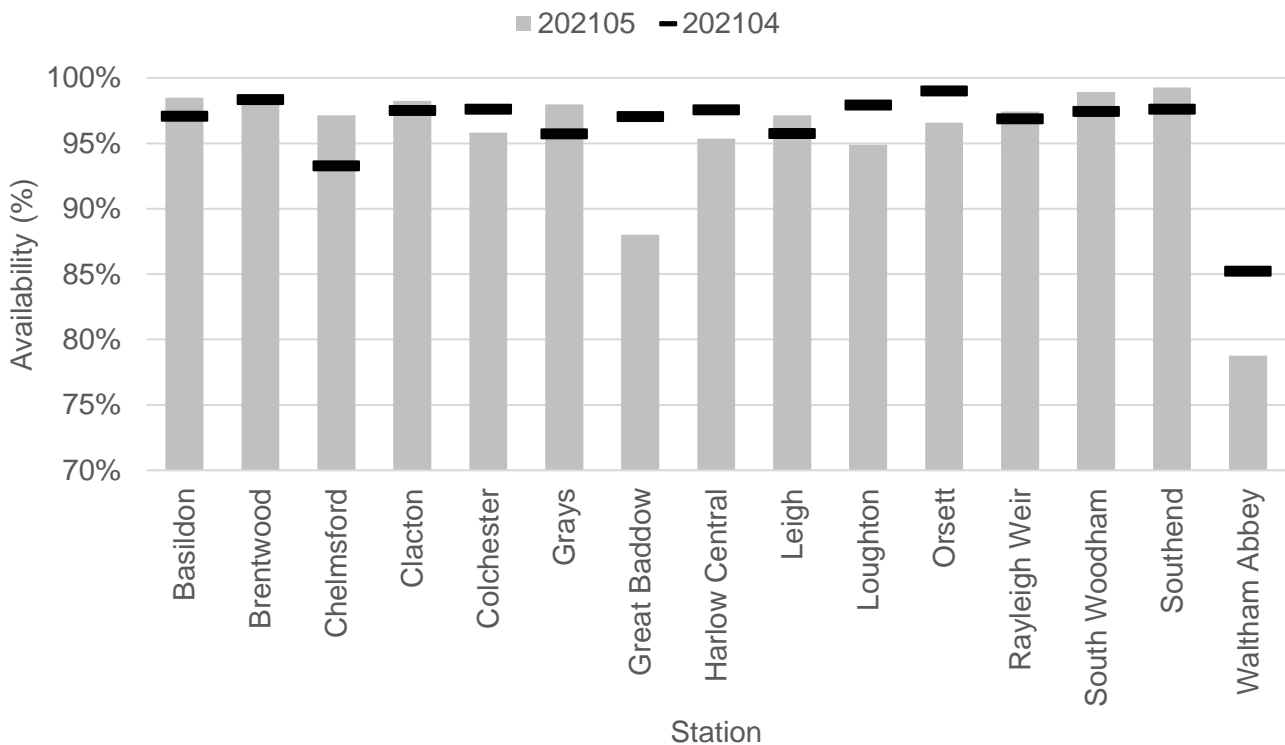
# AVAILABILITY

## WHOLETIME & DAY CREW PUMPING APPLIANCE AVAILABILITY

**TARGET – 98%**

The Wholetime & Day Crew pumping appliance availability in May 2021 was 96%, the same as April 2021's availability. May 2020's pumping appliance availability was 99%. Pumping Appliance availability improved for Basildon, Brentwood, Chelmsford, Clacton, Grays, Leigh, Rayleigh Weir, South Woodham and Southend.

Wholetime & Day Crew Pumping Appliance Availability



## ON-CALL PUMPING APPLIANCE AVAILABILITY

**TARGET – 90%**

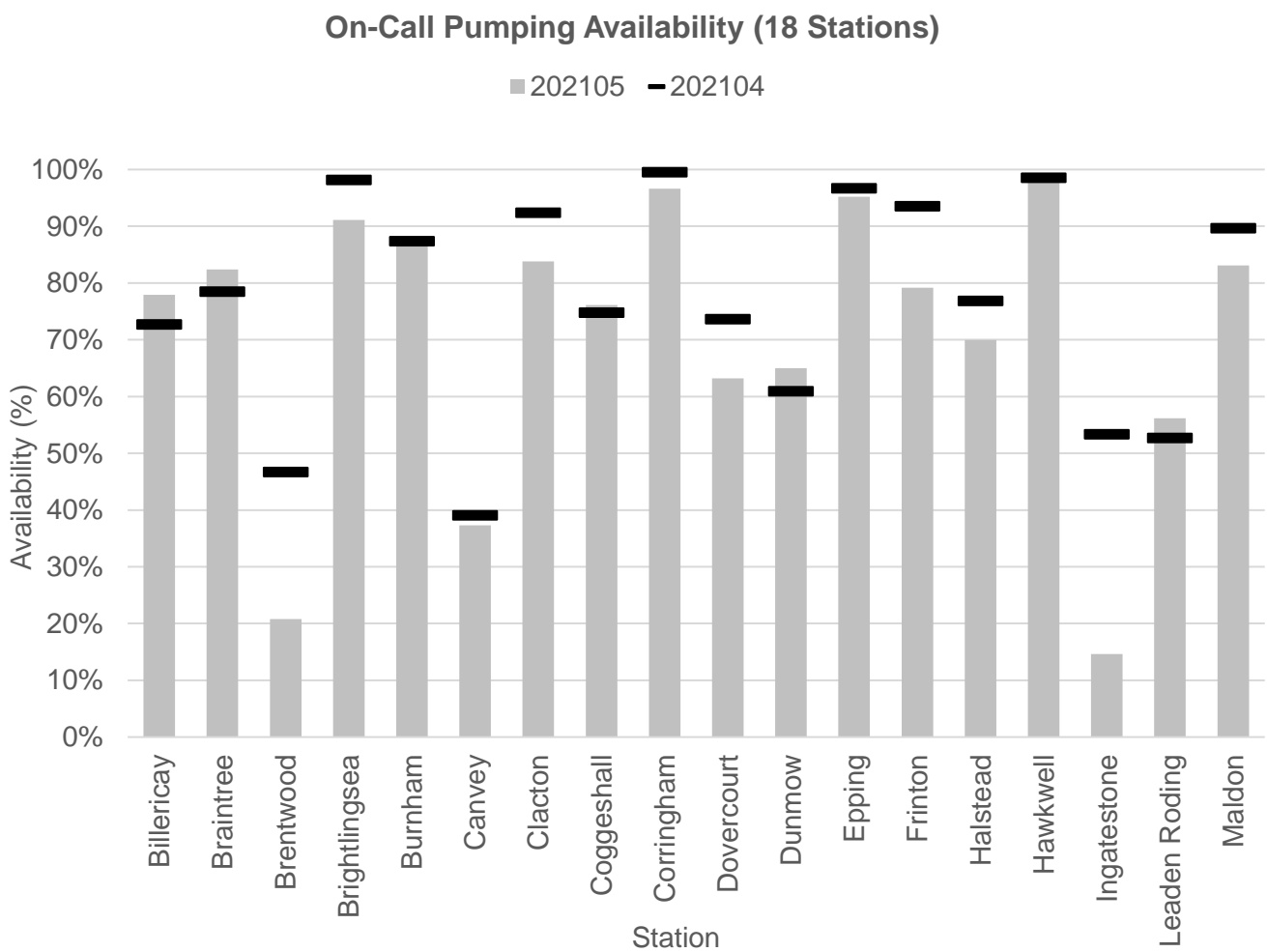
The On-Call pumping appliance availability in May 2021 was 74%, a decrease from 77% in April 2021. May 2020's availability was 88%.

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations given below, pumping appliance availability improved for Billericay, Braintree, Burnham, Coggeshall, Dunmow, Hawkwell and Leaden Roding.

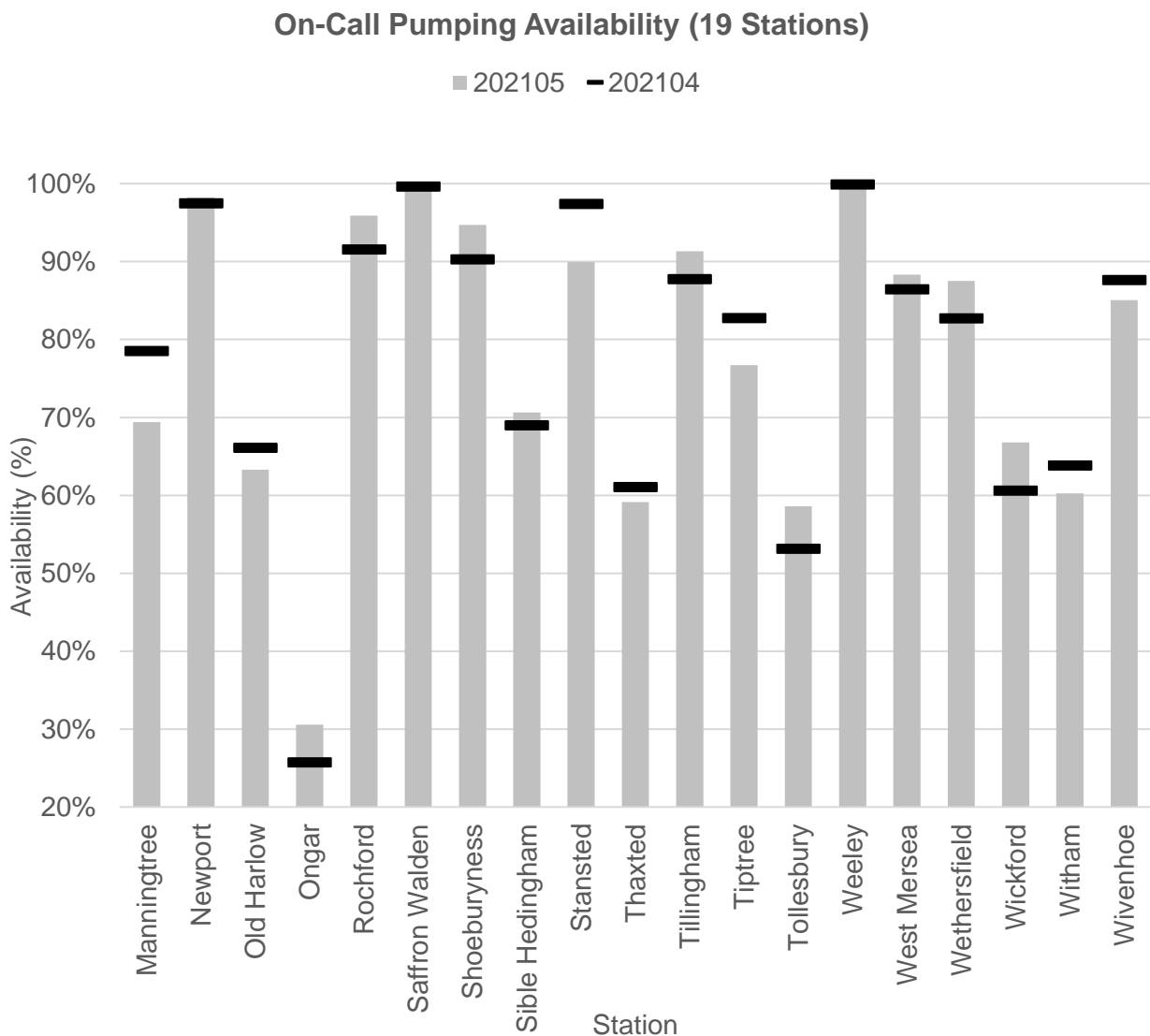


FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations given below, pumping Appliance availability improved for Newport, Ongar, Rochford, Shoeburyness, Sible Hedingham, Tillingham, Tollesbury, West Mersea, Wethersfield and Wickford.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

The table below shows the availability target for each On-Call station for 2021/22 and whether it has been met (highlighted in green) or not met (in red). Values (%) rounded up to nearest 10. Note, for two pump stations, performance is measured at station level. For transparency, individual pumping appliance availability is available on the following page.

Station	Target	May-21	Station	Target	May-21
<b>Billericay</b>	90	78	<b>Manningtree</b>	85	69
<b>Braintree</b>	75	82	<b>Newport</b>	90	98
<b>Brentwood</b>	50	21	<b>Old Harlow</b>	55	63
<b>Brightlingsea</b>	90	91	<b>Ongar</b>	50	31
<b>Burnham</b>	90	87	<b>Rochford</b>	79	96
<b>Canvey</b>	90	37	<b>Saffron Walden</b>	90	99
<b>Clacton</b>	90	84	<b>Shoeburyness</b>	90	95
<b>Coggeshall</b>	73	76	<b>Sible Hedingham</b>	90	71
<b>Corringham</b>	90	97	<b>Stansted</b>	90	90
<b>Dovercourt</b>	75	63	<b>Thaxted</b>	66	59
<b>Dunmow</b>	90	65	<b>Tillingham</b>	90	91
<b>Epping</b>	90	95	<b>Tiptree</b>	90	77
<b>Frinton</b>	90	79	<b>Tollesbury</b>	57	59
<b>Halstead</b>	90	70	<b>Weeley</b>	90	100
<b>Hawkwell</b>	90	99	<b>West Mersea</b>	85	88
<b>Ingatestone</b>	90	15	<b>Wethersfield</b>	74	88
<b>Leaden Roding</b>	50	56	<b>Wickford</b>	50	67
<b>Maldon</b>	90	83	<b>Witham</b>	55	60
			<b>Wivenhoe</b>	75	85

ECFRS MONTHLY  
PERFORMANCE REPORT

MAY 2021

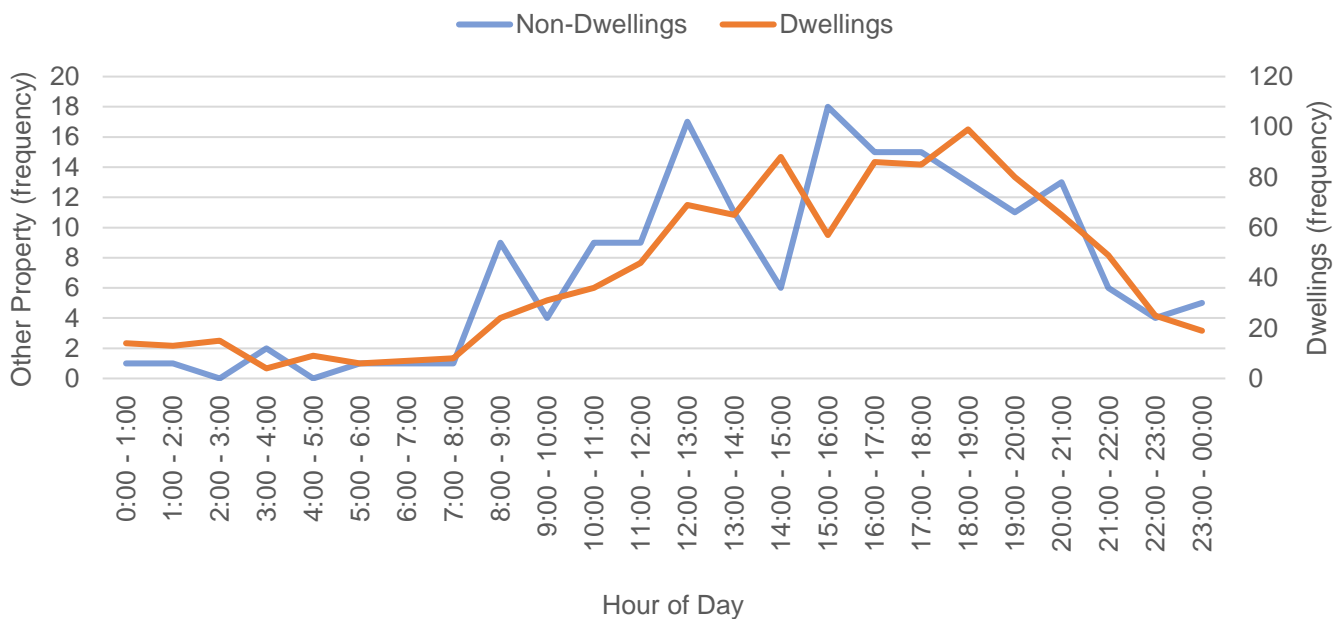
Name	Crewing	Sign	Availability	Name	Crewing	Sign	Availability
Basildon	Wholetime	52P1	99%	Ingatestone	On Call	67P1	15%
	Wholetime	52P2	98%	Leaden Roding	On Call	88P1	56%
Billericay	On Call	68P1	78%	Leigh	Wholetime	31P1	97%
Braintree	On Call	78P1	99%	Loughton	Wholetime	72P3	95%
	On Call	78P2	66%	Maldon	On Call	46P1	100%
Brentwood	Wholetime	51P3	99%		On Call	46P2	66%
	On Call	51P2	21%	Manningtree	On Call	17P1	69%
Brightlingsea	On Call	20P1	91%	Newport	On Call	84P3	98%
Burnham	On Call	43P1	87%	Old Harlow	On Call	82P1	63%
Canvey	On Call	54P1	72%	Ongar	On Call	71P1	31%
	On Call	54P2	3%	Orsett	Wholetime	55P1	97%
Chelmsford	Wholetime	34P2	95%	Rayleigh Weir	Wholetime	35P3	97%
	Wholetime	34P3	99%	Rochford	On Call	49P1	96%
Clacton	Wholetime	12P1	98%	Saffron Walden	On Call	85P1	99%
	On Call	12P2	84%		On Call	85P2	100%
Coggeshall	On Call	24P1	76%	Shoeburyness	On Call	42P1	95%
Colchester	Wholetime	10P2	94%	Sible Hedingham	On Call	80P1	71%
	Wholetime	10P3	98%	South Woodham	Day Crew / On Call	32P1	99%
Corringham	On Call	66P1	97%	Southend	Wholetime	30P1	99%
Dovercourt	On Call	11P1	95%		Wholetime	30P2	99%
	On Call	11P2	31%	Stansted	On Call	83P1	90%
Dunmow	On Call	87P1	93%	Thaxted	On Call	86P1	59%
	On Call	87P2	37%	Tillingham	On Call	44P1	91%
Epping	On Call	89P1	95%	Tiptree	On Call	23P1	77%
Frinton	On Call	18P1	79%	Tollesbury	On Call	45P1	59%
Grays	Wholetime	50P2	97%	Waltham Abbey	Day Crew / On Call	73P1	79%
	Wholetime	50P3	99%	Weeley	On Call	19P1	100%
Great Baddow	Day Crew / On Call	33P1	88%	West Mersea	On Call	22P1	88%
Halstead	On Call	81P1	98%	Wethersfield	On Call	79P1	88%
	On Call	81P2	42%	Wickford	On Call	69P1	67%
Harlow Central	Wholetime	70P1	99%	Witham	On Call	25P1	88%
	Wholetime	70P2	92%		On Call	25P2	32%
Hawkeell	On Call	47P1	99%	Wivenhoe	On Call	21P1	85%

# FOCUS: COOKING

Each year, more accidental fires in the home are caused by cooking than anything else. Over the period, 01/01/2017 to 31/12/2021, ECFRS attended 1172 cooking fires, of which 85% (1000 to be exact) fires were in dwellings. Of the 172 cooking-related fires in non-dwellings, 29% were in food and drink premises, 21% in a residential home and 16% in sheltered housing.

The chart below shows that within dwellings there was a grouped bimodal distribution by hour of the day with a small peak between 14:00 and 15:00 and a larger, broader peak between 18:00 and 19:00 which falls in line with mealtimes. Other property types experienced a similar distribution, but peak times were earlier than normal mealtimes, and also noted that the chart is more erratic due to the lower frequencies being plotted.

**Chart of Frequency of Cooking Fires by Hour of Day**



Focusing on cooking-related fires in dwellings, lone person occupancy households accounted for 58% of the fires during the period. Another household occupancy type involved in these fires with couple with dependant child/ren, accounting for 18% of the cooking-related fires during the period. A key human factor contributing to 40% of dwelling cooking-related fires was distraction.

Over the specified period, there has been 47 casualties that went to hospital with injuries (39 slight, 8 serious) sustained from a cooking-related fire that occurred in dwellings and non-dwelling.

Next month's topic: Cooking, [NFCC Fire & Rescue Campaign Calendar 2021](#)

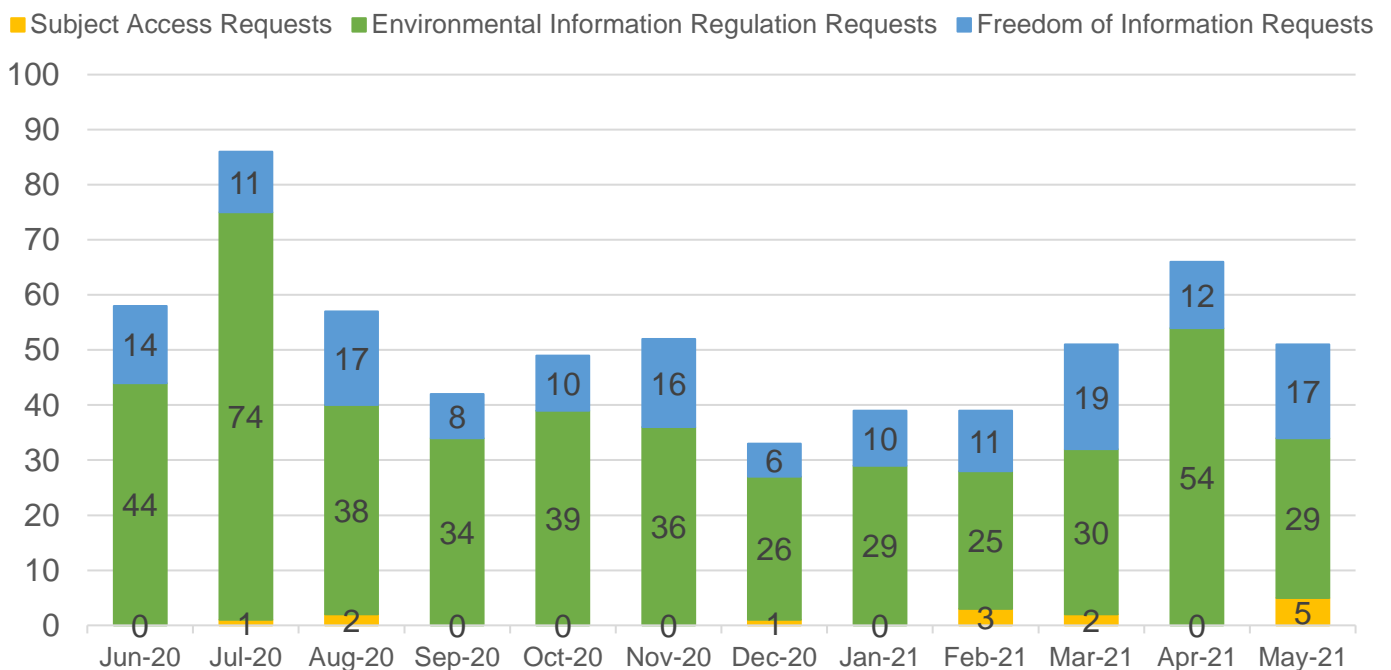
FIRE AND RESCUE PLAN: BE TRANSPARENT, OPEN AND ACCESSIBLE

# INFORMATION GOVERNANCE

The Fire Service is continuously working towards compliance with current data protection legislation. An ongoing training and awareness plan complements the mandatory e-learning that all employees are required to undertake. Training and awareness in the Authority takes various forms including: induction for new employees, individual meetings, team meetings, station visits, etc. There was 1 organised training and awareness sessions in May 2021.

The Fire Service is required to handle personal data incidents and breaches in a manner that is compliant with the Data Protection Act, 2018. In order to achieve this, a data breach handling process is currently in place. There were 0 reported personal data breaches in May 2021.

Statutory Requests - May 2021



The main themes around FOIs were Data Request (9), ICT (4), Learning & Development (2), Fleet (1), and Operations (1).

All 29 EIRs were for Fire Reports.

4 SARs were from current members of staff and 1 SAR was from a former member of staff.

9 complaints and compliments were received in May 2021. The complaint themes were Staff Behaviour/Attitude (2) and Operations (1). We also received 6 compliments in May 2021.

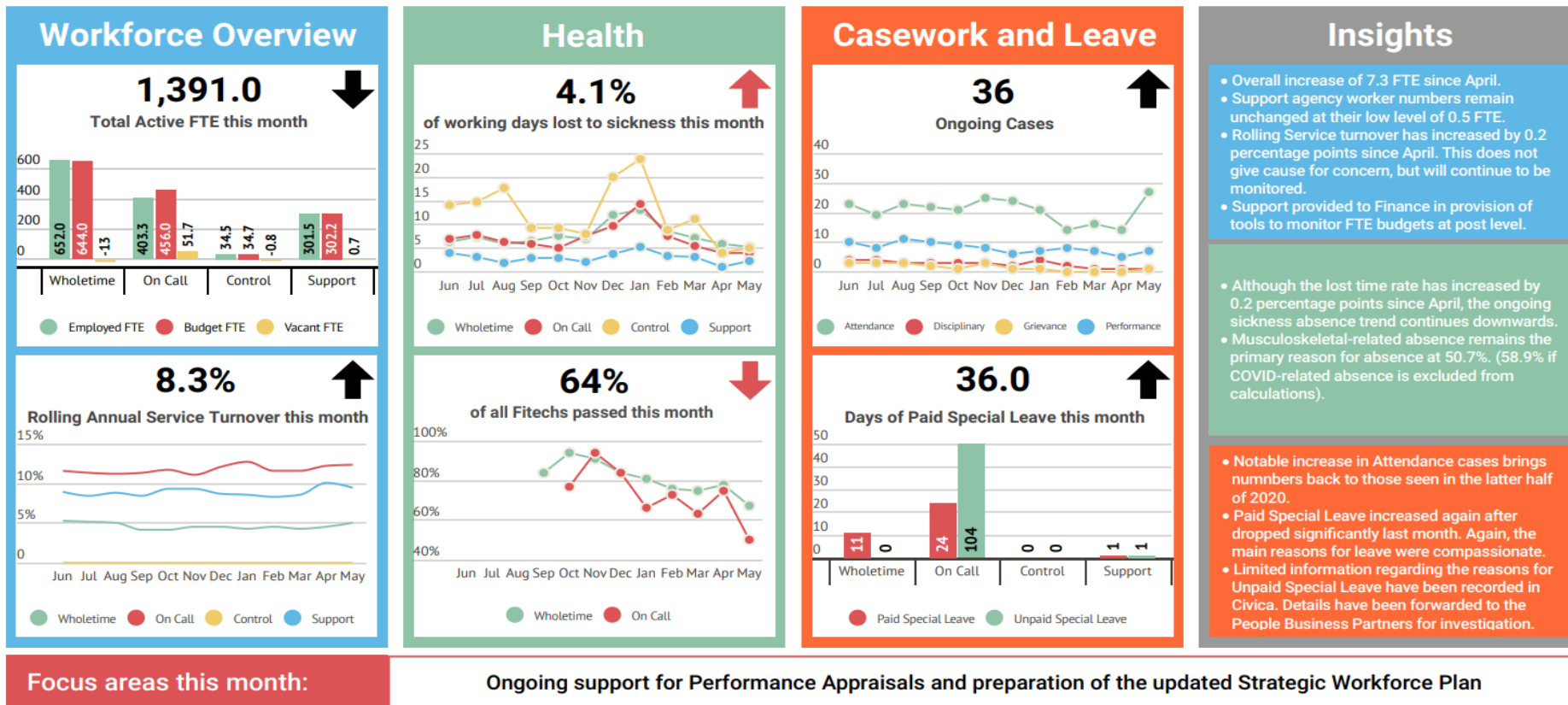


FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

# HUMAN RESOURCES

## People Dashboard

May 2021

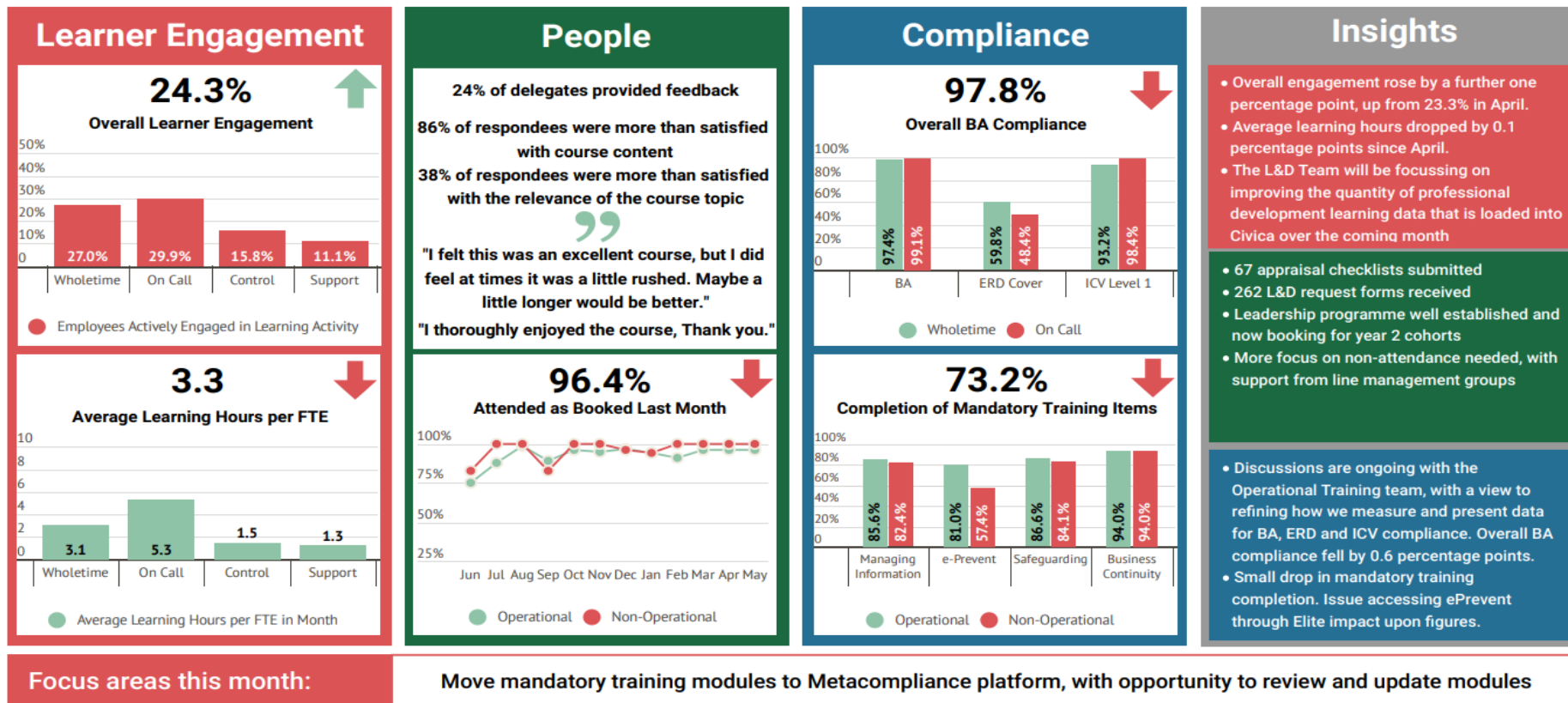


FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

# LEARNING & DEVELOPMENT

## Learning & Development Dashboard

May 2021



FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

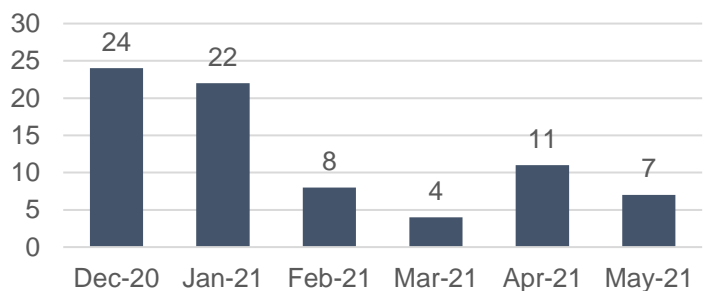
# HEALTH & SAFETY (H&S)

- During May, the Health & Safety team attended the quarterly NFCC Eastern Regional meeting.
- At the request of the FBU we assisted them with an investigation into a possible outbreak of COVID-19 at one of our fire stations over the Christmas period. All cases were fully investigated, and it was concluded suitable and sufficient control measures were in place and being followed, and the cases could not be directly related to each other.
- Outstanding COVID safe work was completed at Kelvedon Park to ensure we are complying with the relevant risk assessments. Further work is to be undertaken by Property Services to complete the outstanding actions.
- The annual health & safety training plan was reviewed and updated for the coming year.

**All safety data taken from OSHENS on 07/06/2021.**

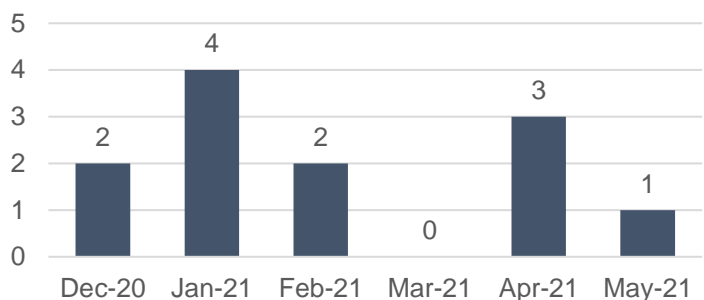
**Accidents.**

There were 7 accidents/ill health on duty recorded in May. 3 of these occurred during operational training activities on Service premises, 2 related to an appliance, 1 was a contractor on Service premises and 1 was a training incident at the Fire Service College.



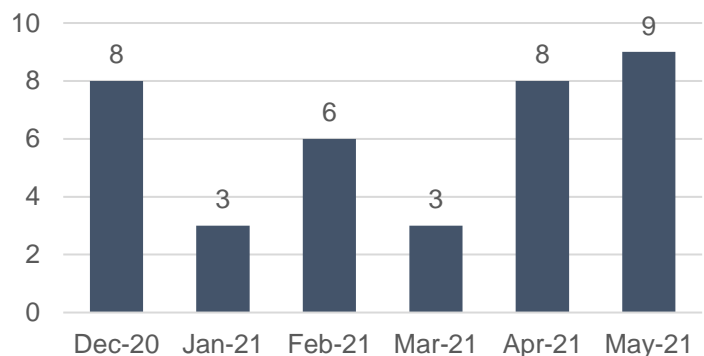
**Hazards.**

There was 1 hazard reported in May which related to PPE being covered in brick dust following a contractor working on station premises.



**Near Misses.**

Of the 9 near misses reported in May, 2 related to BA equipment, 1 to equipment at an operational incident, 2 related to Service property defects, 1 to a third party vehicle at an operational incident, 1 to a member of the public's property during a safe and well visit, 1 to equipment in Service Control and 1 to a Service vehicle losing power on the way to an operational incident



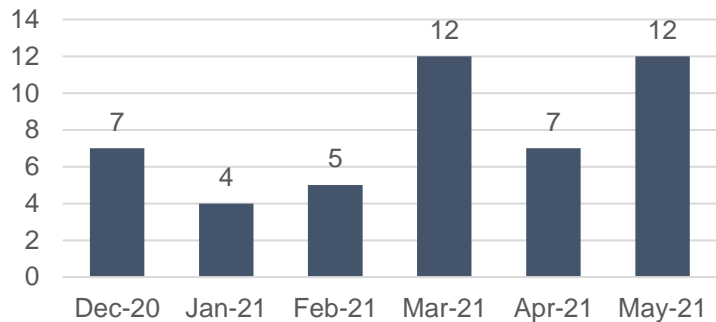
FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

# HEALTH & SAFETY (H&S)

All safety data taken from OSHENS on 07/06/2021.

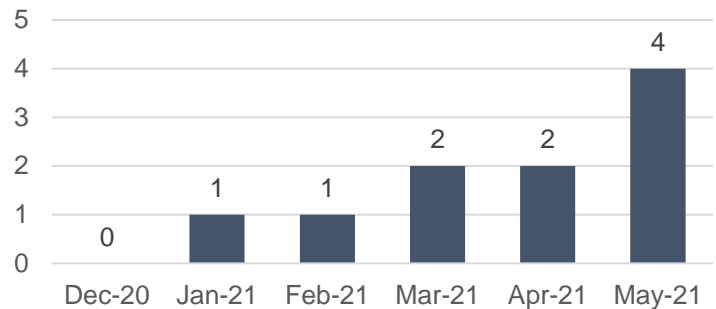
### Control Measure Failures.

There were 12 control measure failures reported in May of which 3 related to Control working below minimum staff levels, 1 was a 4i failure, 7 were alerters failing to activate at several locations and 1 was an unauthorised activation of the pager system.



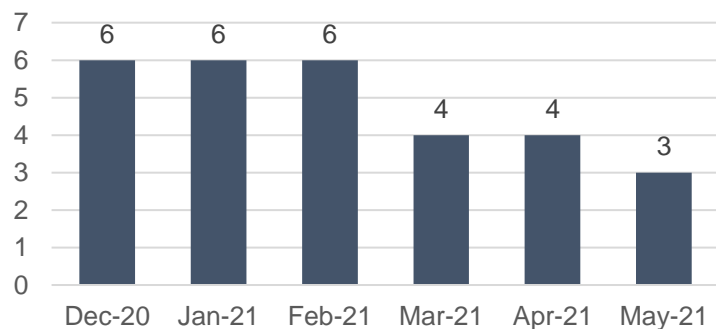
### Attacks on Fire Service Personnel.

Of the 4 attacks on Fire Service personnel reported in May, 2 were verbal abuse, 1 was stones thrown at crews during an operational incident and 1 was crews being physically pushed during an operational incident.



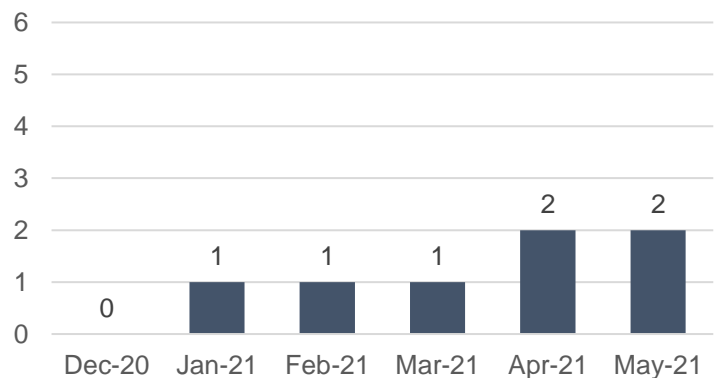
### RTC involving ECFRS Vehicles.

Of the 3 RTC's reported in May 1 involved an appliance leaving the Station bay and 2 were low speed collisions at operational incidents.



### RIDDOR.

There were 2 RIDDOR reports in May which were both over 7 day injuries following accidents on Service premises.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# PROTECTION

- The Protection team completed 95 full audits, of which 86 of these were High (H) or Very High (VH) risk premises from the Risk Based Inspection Programme (RBIP). The team also completed 57 desktop audits in May 2021, 55 of these were H or VH on the RBIP.
- 97% of the planning, building regulations and licensing consultations (see light orange rows) were responded to within the statutory time limit.

Case Type	Number of Activities Completed	Response Success
Planning	95	89
Alleged Fire Risk (AFR)	19	
Desktop Audits	57 (55 H/VH RBIP)	
Full Audits	95 (86 H/VH RBIP)	
Building Regulations	114	114
Building Certs	20	
HMO	11	
Licensing	81	78
Other Fire Safety Activity	72	
Other Consultations	44	
Prohibition Notice	1	
Enforcement Notice	0	
Notification of Deficiencies (NOD)	60	
<b>NOD Themes (in order of most, and number)</b>	Article 9: Risk Assessment, 23 Article 14: Emergency Routes and Exits, 21 Article 8: General Fire Precautions, 19 Article 17: Maintenance (testing and servicing of alarms, emergency lighting, FFE), 17 Article 13: Firefighting and detection, 12 Article 11: Fire Safety Arrangements, 8 Article 15: Procedures, 9 Article 21: Training, 3 Article 10, Principles for Prevention, 1	

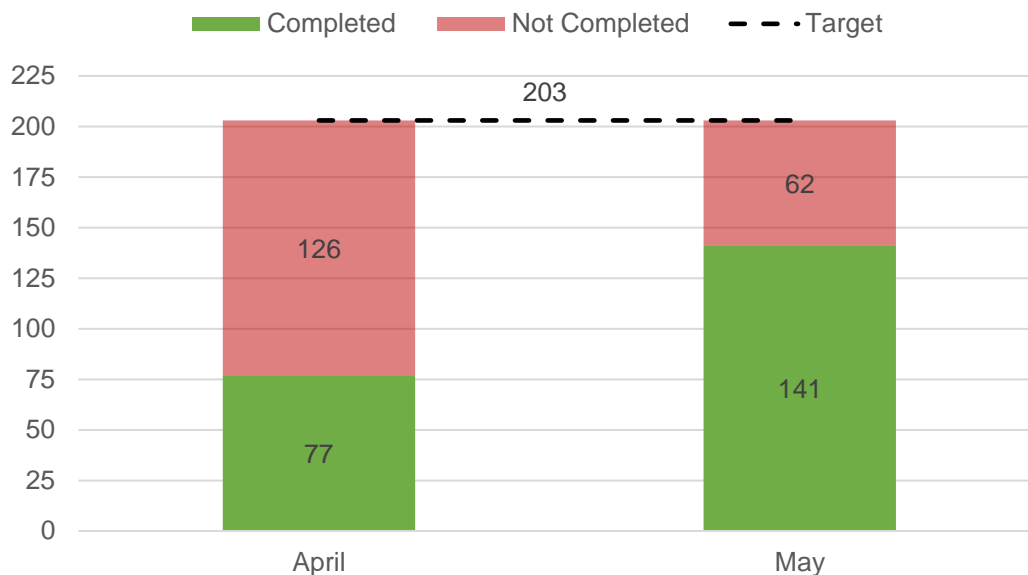
The performance measure related to Protection is the number of audits completed against those premises measured Very High (VH) or High (H) on the Risk Based Inspection Programme monthly and figures are aggregated for quarterly and year end.

The table below shows the tolerance thresholds, and the monthly target is 203 audits.

Red	Amber	Green	Blue
0-162	162-183	183-203	203+

The chart below shows the current progress against this measure for financial year 2021/22. For both months, the audit numbers fall within the 'red' threshold and below the month target. The audits not completed in these months, 188 to be precise, will likely be completed in the year.

**Audits against premises measured VH/H on RBIP**



The New Reporting Framework (NeRF) is under development and phase 3 that started on 7<sup>th</sup> June 2021 includes the integration and future management of targets and corresponding tolerance thresholds into Power BI dashboards. Until such mechanism has been developed, tested and published to managers, monitoring against performance measures is being conducted manually until this work has been completed.

FIRE AND RESCUE PLAN: PPR & HELP THE VULNERABLE STAY SAFE

# HOME SAFETY

- The number of Home Safety Team visits completed have reduced in May 2021, compared with April 2021. ECFRS have not seen a significant increase in visit requests following the lifting of government restrictions. Likely reasons were outlined in April 2021's report.
- Visits are now being allocated to Stations and as at the end of May 2021 there were 55 outstanding to be completed
- However, the number of enquiries into the Home Safety Information Team has increased in May, it is expected that this will be reflected in an increase in visits conducted in the month of June.
- Compared with April 2021, CSOs and Community Builders have completed fewer Home Safety Visits. Activity levels in the community vary from month to month, and it is therefore, not unusual to see difference in completed visit numbers from community facing teams throughout the year.

Measure	May 2021	Trend Previous Month
Total number of visits	326	↘
Number of Safe and Well Visits	258	↘
Number of Home Safety Visits by Stations	48	↗
Number of Home Safety Visits by Volunteers	0	→
Number of Home Safety Visits by other roles – CSO's, CB's, FSO's	20	↘
Number of FHB10 (standard smoke detectors) fitted	451	↘
Number of FHB10W (sensory smoke detectors) fitted	82	→
How many enquiries did we receive to the Information Centre	250 Incoming Calls	↗
	736 Outgoing Calls	→
	374 Email Requests	↗

FIRE AND RESCUE PLAN: PPR & HELP THE VULNERABLE STAY SAFE

# HOME SAFETY

Measure	May 2021	Trend Previous Month
The number over 65 years old	275	↘
The number who lived alone	158	↘
The number who had a disability	164	→
The number who lived in Social Housing	26	→
Home safety doorstep drop off interactions completed by CSOs	115	↘
Number of FHB10 smoke alarms provided by CSOs to the public (during drop offs)	206	↘
Number of cases reviewed by the Home Safety Command and Control Group	3	↘

The table below shows the rural urban classification of safe and well visits conducted during the month. This is derived from mapping the coordinates (easting, northings) of visits\*\* and counting the number in each LSOA within the service area.

Note, LSOAs were designated a rural urban classification by DEFRA in 2011.

Rural Urban Classification	Count	Percentage
Rural town and fringe	45	17%
Rural village and dispersed	32	12%
Urban city and town	168	65%
Urban major conurbation	13	5%

\*\*The count total may not equate the total number of visits displayed in the table on the previous page because some visits are counted in the figures for reporting purposes but have not been inputted into CFRMIS yet. Without the Easting/Northings of the visit, it cannot be mapped.

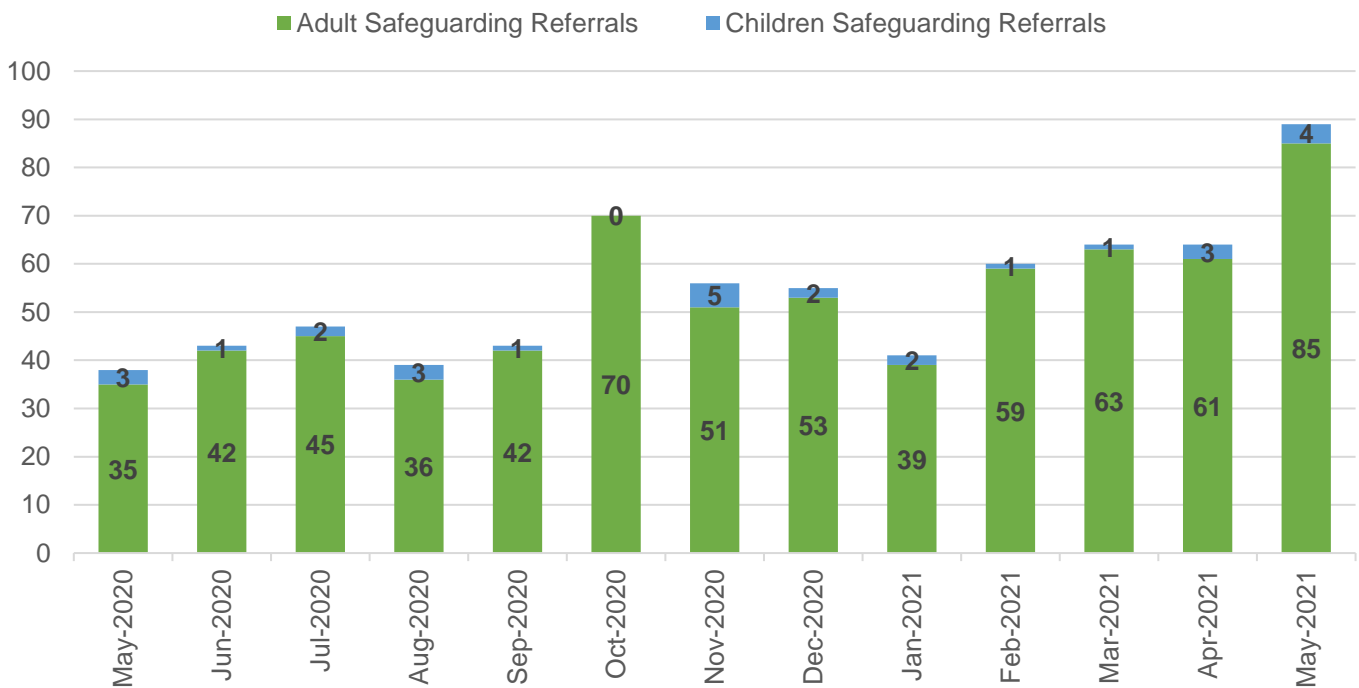


FIRE AND RESCUE PLAN: PPR & HELP THE VULNERABLE STAY SAFE

# COMMUNITY DEVELOPMENT & SAFEGUARDING

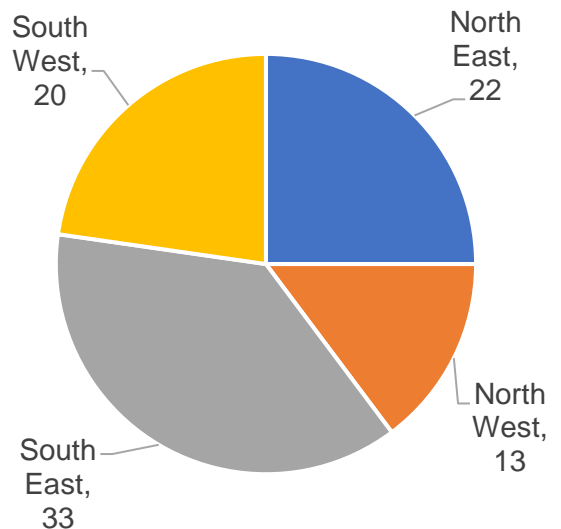
There were 89 safeguarding referrals to ECFRS in May 2021, an increase of 25 compared to previous month and 51 more than May 2021 (first national lockdown).

Safeguarding Referrals, May 2020 - May 2021



Referrer	Number of Referrals
Service Personnel	27
Police	18
Social Care	12
Other	9
Housing	7
Care Agencies	7
NHS	6
Community Partners	3

Referrals by Command Group



# ANY QUESTIONS OR FEEDBACK...

## CONTACT US

WORKPLACE GROUP:

<https://essexfire.workplace.com/groups/performancecd/>

EMAIL:

[informationgovernance@essex-fire.gov.uk](mailto:informationgovernance@essex-fire.gov.uk)

SUBJECT LINE TO INCLUDE "MONTHLY PERFORMANCE REPORT"



Essex County  
Fire & Rescue Service