



Essex County  
Fire & Rescue Service

# Monthly Performance Report

June 2021

Prepared By:  
Performance & Data Team

Information Cut Off Date (ICOD):

8 July 2021

# ABOUT

A monthly performance report is produced for the Service Leadership Team (SLT) and other key members of Essex Country Fire and Rescue Service (ECFRS) to monitor performance of the service, ensuring that budgeted resources are aligned with fire priorities and are being used effectively and efficiently.

This report provides high level figures on incidents attended by ECFRS, availability (at station level) and attendance figures for the month. It also provides data and information on information governance, health & safety, human resources, learning & development, home safety, community development and safeguarding.



ECFRS performance reports are used in Performance & Resource Boards to enable the Police, Fire and Crime Commissioner to scrutinise, support and challenge the overall performance of the Fire and Rescue Service.

Performance reports align with the [Fire and Rescue Plan](#).

## KEY STATEMENTS

### INCIDENTS, ATTENDANCE & AVAILABILITY

- ECFRS attended more incidents in June 2021 than the previous month but less than in June 2020. This is likely due to an increase in special services and false alarms.
- There was a decrease (an improvement) in average response time to potentially life-threatening incidents. 85% of calls were attended within 15 minutes.
- There was a decrease in total, on-call, and wholetime & day-crew pumping appliance availability this month compared to the previous month.
- This month's focus is smoke alarm purchasing (NFCC's August main campaign).

### INFORMATION GOVERNANCE

- 62 statutory requests were received in June 2021: 16 FOIs, 45 EIRs and 1 SARs.
- There was one reported personal data breach in June 2021.

### HUMAN RESOURCES (HR)

- Development of the tools required for supporting and developing the Strategic Workforce Plan.

### LEARNING & DEVELOPMENT (L&D)

- N/A – No submission in June 2021.

### HEALTH & SAFETY (H&S)

- During June, the H&S department submitted their annual report.
- The department hosted the quarterly Health, Safety and Welfare Functional Forum. The annual health & safety training plan was reviewed and updated for the coming year.

### PROTECTION

- The Protection team completed 112 full audits, of which 99 of these were High (H) or Very High (VH) risk premises from the Risk Based Inspection Programme (RBIP). The team also completed 4 desktop audits in June 2021, all of these were H/VH on the RBIP.
- 98% of the planning, building regulations and licensing consultations responded to within the statutory time limit.

### HOME SAFETY

- The number of Home Safety Team visits completed have increased June 2021, compared with May 2021. ECFRS have now seen a significant increase in visit requests following the lifting of government restrictions.
- ECFRS community safety activity has now commenced carrying out Safe, Well and Secure/Targeted Intervention which has resulted in an increase in visits requested.
- Visits are now being allocated to Stations and as at the end of June 2021 there were 118 outstanding visits to be completed.

### COMMUNITY DEVELOPMENT & SAFEGUARDING

- There were 109 safeguarding referrals to ECFRS in June 2021, an increase of 20 compared to previous month and 152 (153% increase) more than June 2021. The increases can be attributed to more referrals from both the Police and Ambulance.

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS

**1292 INCIDENTS  
JUNE 2021**

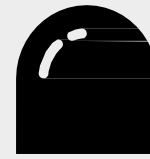
**1232 IN MAY 2021  
1351 IN JUNE 2020**



**335  
Fires**

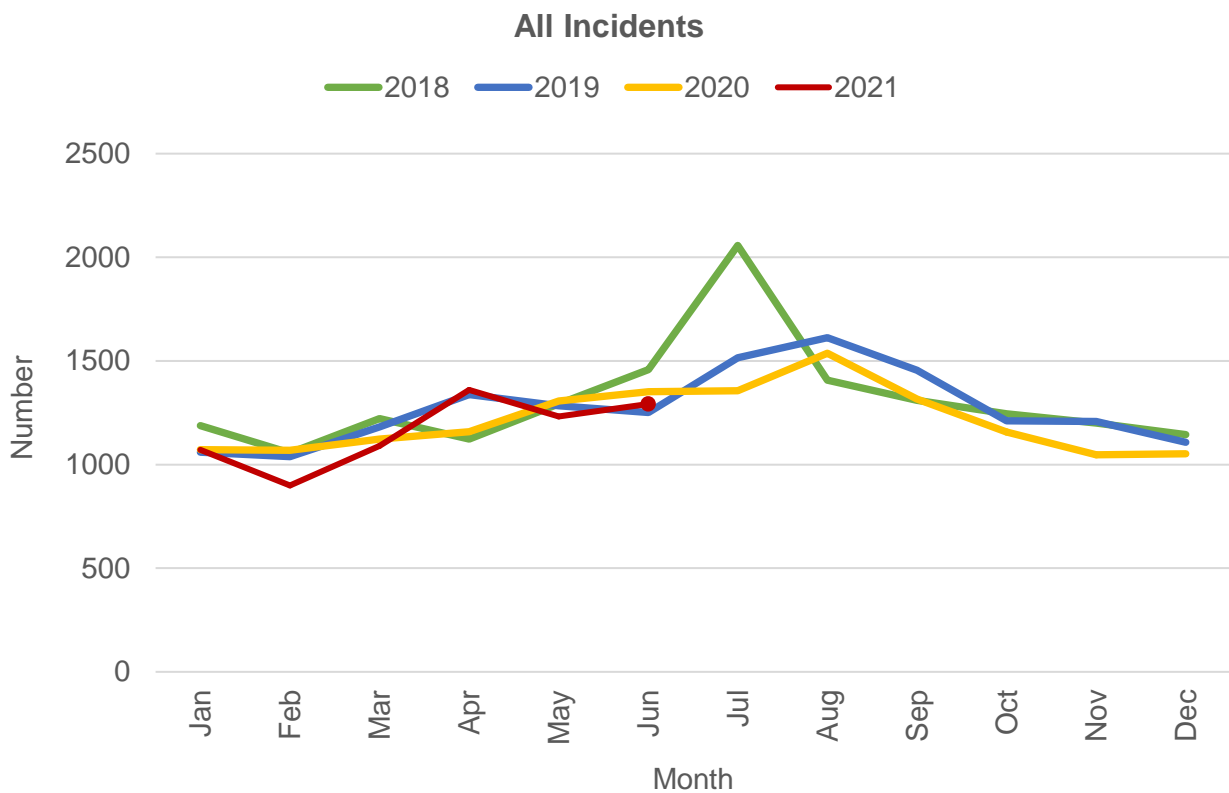


**411  
Special  
Services**



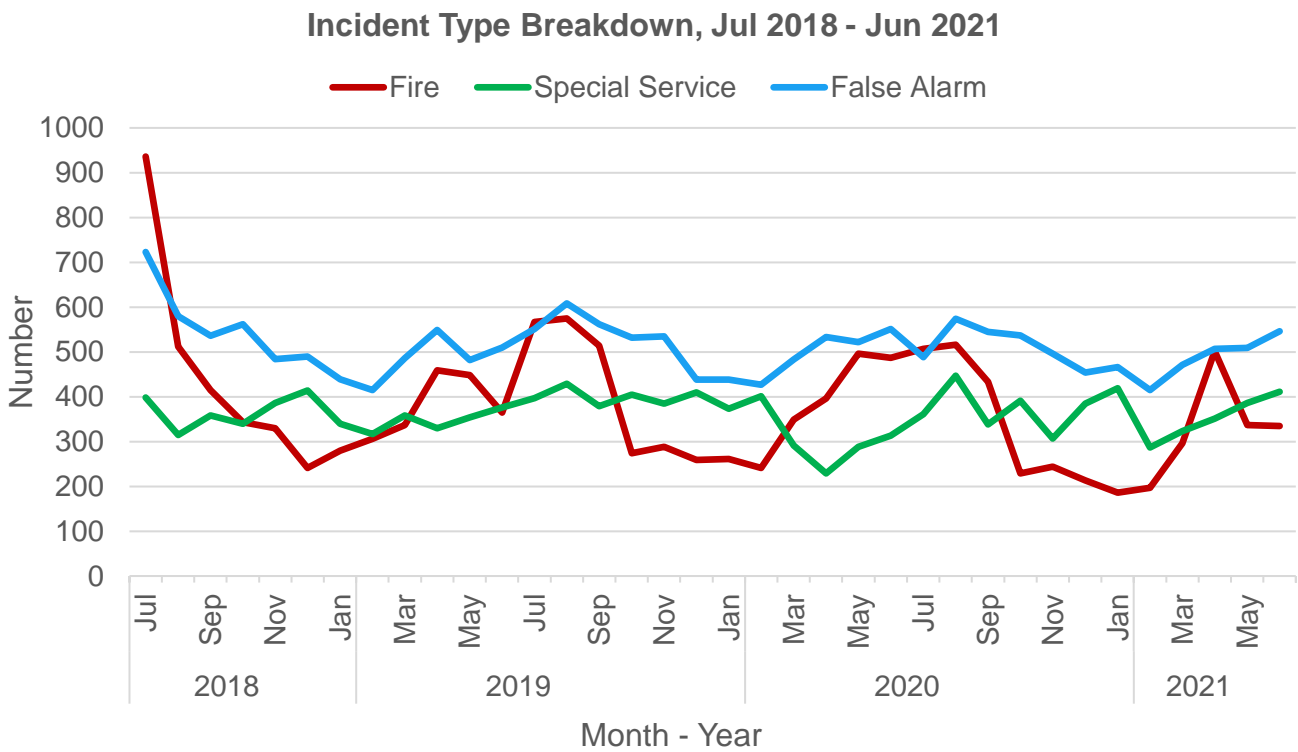
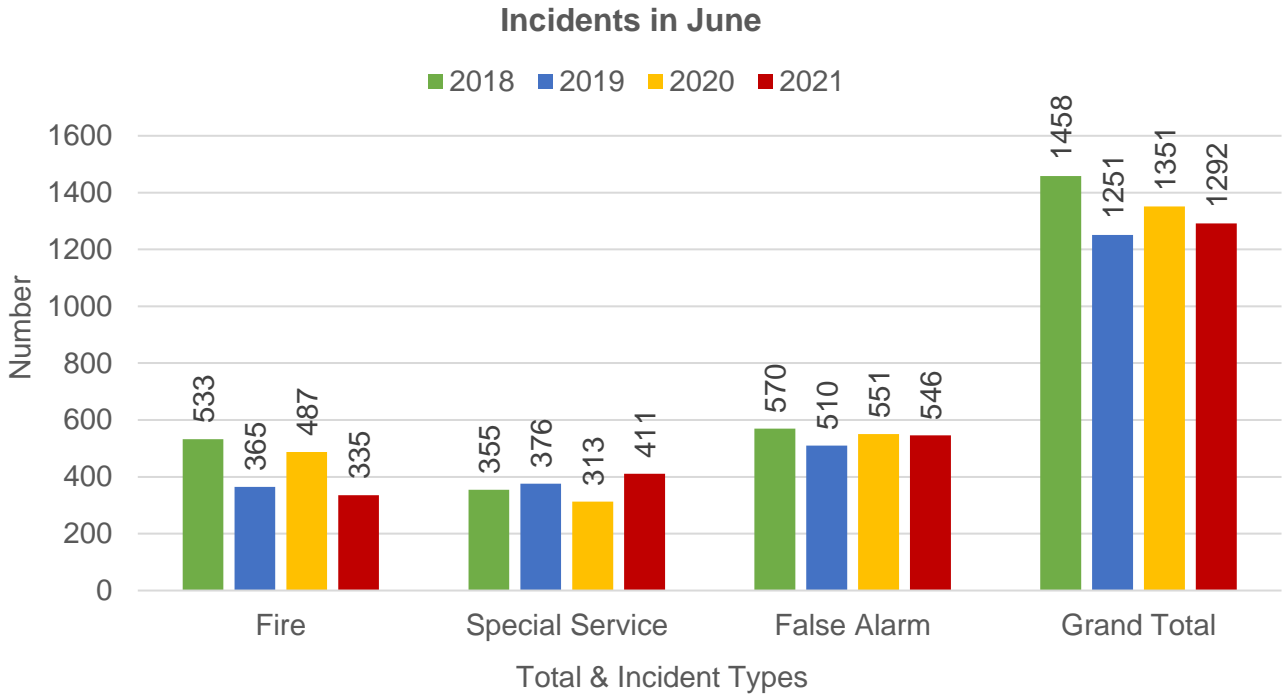
**546  
False  
Alarms**

At the time of reporting, 31 incidents (1 for April, 30 for June) awaiting quality assurance in the Incident Recording System, therefore will not be included in the figures above or analysis.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS

## FIRE

- ECFRS attended less Primary Fires in June 2021 than the previous month and the same number compared to June 2020.
- ECFRS attended more Secondary Fires in June 2021 than the previous month but less than in June 2020. Note, June 2020 was largely dry and warm (source: Met Office).
- ECFRS attended less ADFs in June 2021 than the previous month but more than in June 2020.

	Jun 2021	May 2021	Jun 2020
<b>Primary Fires</b>	155	165	155
<b>Secondary Fires</b>	180	168	330
<b>Accidental Dwelling Fire (ADF)</b>	59	72	47
<b>Fatalities</b>	1	1	0
<b>Casualties</b>	9	8	10

### Further Details on Fatalities/ Casualties

- There was one fire-related fatality who was female. The time of call was 10:46 on 30<sup>th</sup> June 2021 and occurred in a dwelling in West Mersea. At ICOD, the fire investigation was ongoing so very limited information was available about the victim and incident in the IRS.
- There were 9 fire-related casualties from 6 separate incidents where the cause/motive for all was accidental. All the casualties went to hospital with injuries that appeared to be slight.
- One fire resulted in 4 casualties, one was an adult male aged between 35 – 40, one adult female aged between 30 – 35 and two females under the age of 10. The cause of fire was a faulty electricity supply in the utility room. A smoke alarm was present and raised the alarm.
- Another two fire-related casualties were involved in ADFs. One was in a single occupancy house caused by careless disposal of smoking materials involving a female over pensionable age and the other in a caravan/mobile home where the cause of fire was a faulty electricity supply, caused by a fire and injured a male (age unknown). Smoke alarms were raised an alarm at both ADFs.
- The other accidental fires occurred in a non-residential fire (male, age unknown), residential home (female aged over 65) and in an open area next to housing (male, 25 – 30 years old).

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# INCIDENTS

## SPECIAL SERVICES

ECFRS attended more Special Services in June 2021 than the previous month and more than in June 2020.

Based on provisional data received from Essex Police on 1<sup>st</sup> July 2021, there were 61 people killed (1) or seriously injured (60) involved in KSI collisions on Essex roads in June 2021, 5 less than previous month (66, May 2021) and 6 more than June 2020 (55).

	Jun 2021	May 2021	Jun 2020
<b>All</b>	411	386	313
<b>Non RTC</b>	327	303	249
<b>RTCs</b>	84	83	64

## FALSE ALARMS

ECFRS attended more False Alarms in June 2021 than the previous month but less than in June 2020. This is evident by the increases across all false alarm types.

	June 2021	May 2021	June 2020
<b>All</b>	546	509	551
<b>Due to Apparatus</b>	242	237	235
<b>Good Intent</b>	292	262	302
<b>Malicious (Hoax)</b>	12	10	14

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

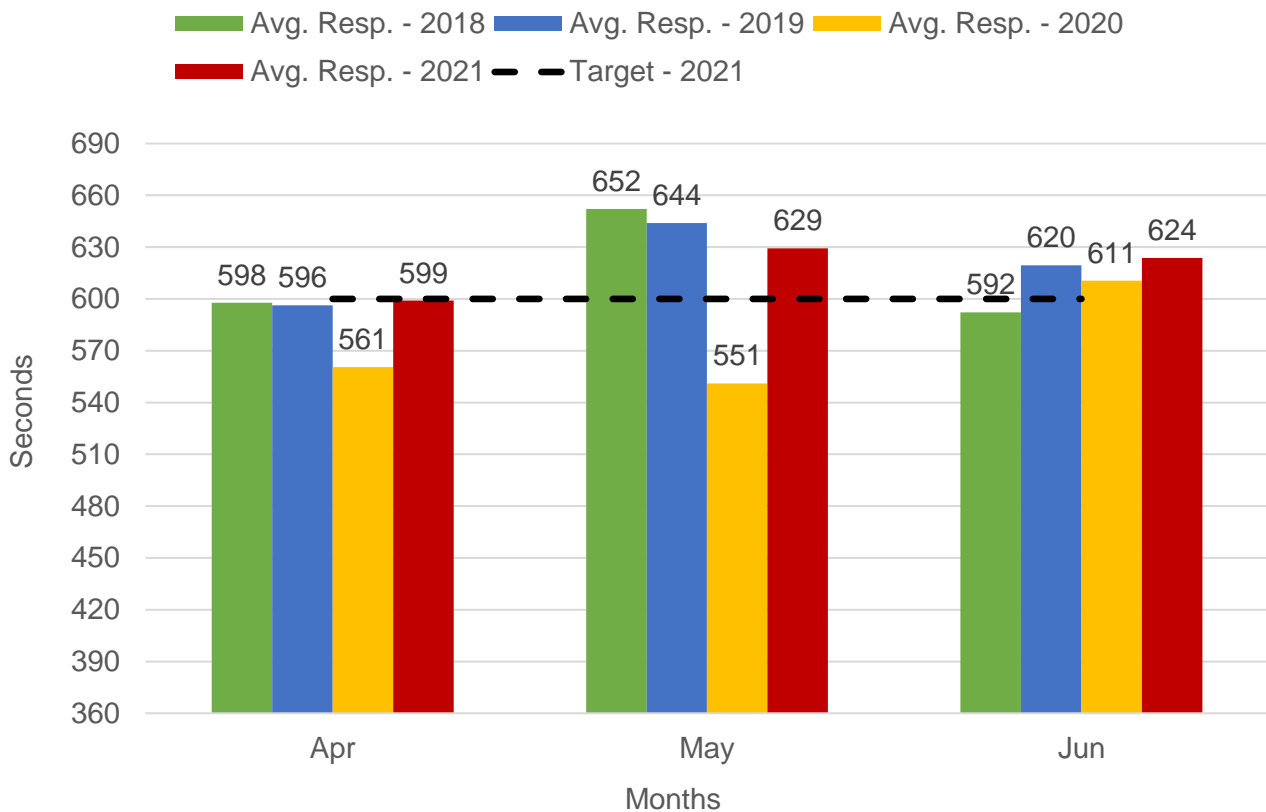
# ATTENDANCE

## TO POTENTIALLY LIFE-THREATENING INCIDENTS

**TARGET – ATTENDANCE WITHIN AN AVERAGE OF 10 MINUTES**

The average response time to potentially life-threatening incidents in June 2021 was 10 minutes and 24 seconds (above the target), a decrease of 6 seconds compared to the previous month.

**Attendance to Potentially Life Threatening Incidents**



## TIME OF CALL TO ARRIVAL - % WITHIN 15 MINUTES

**TARGET – 90% OF ALL CALLS WITHIN 15 MINUTES**

In Jun 2021, 85% of all calls were attended by an ECFRS appliance within 15 minutes.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

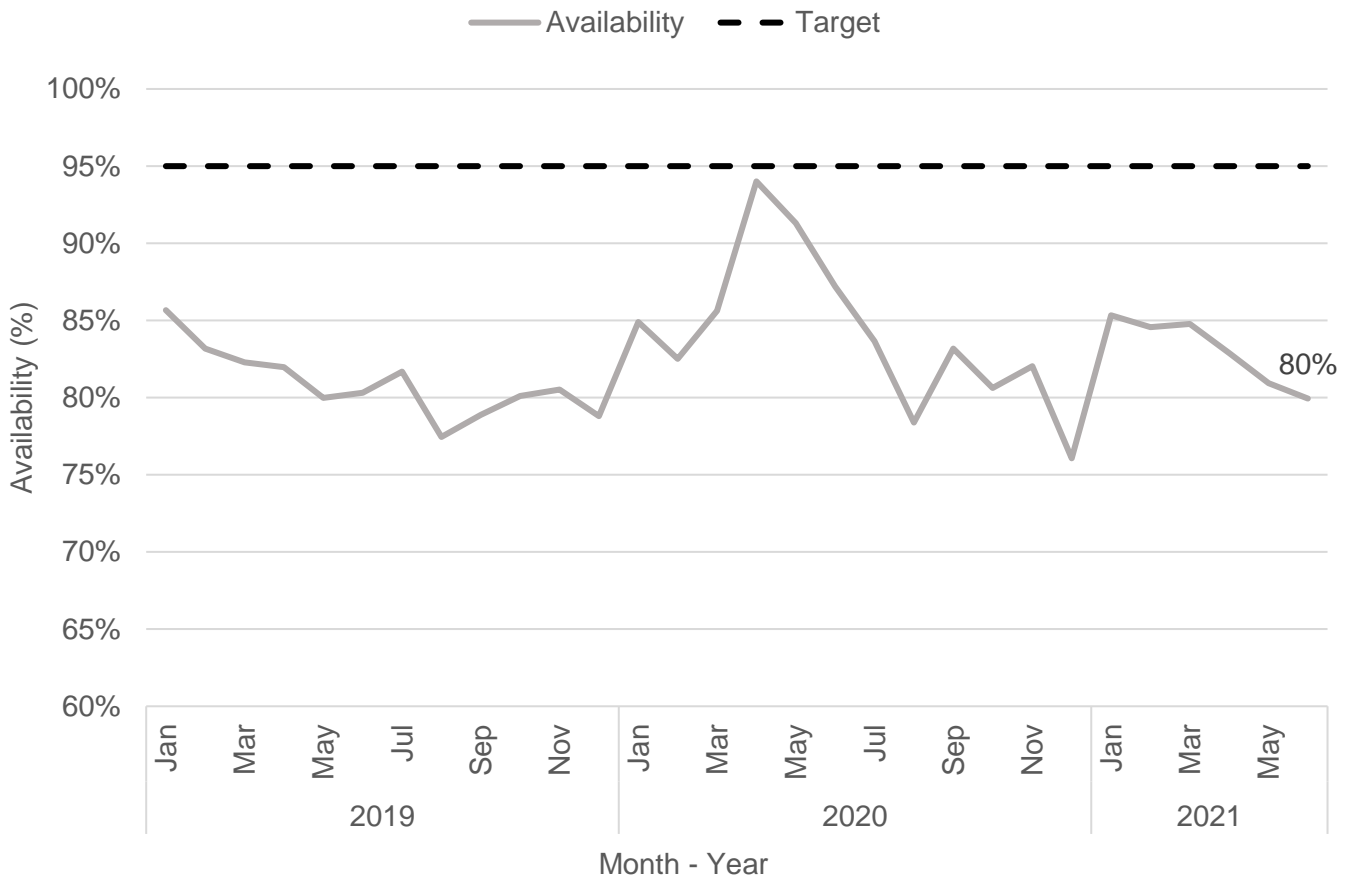
# AVAILABILITY

## TOTAL PUMPING APPLIANCE AVAILABILITY

TARGET – 95%

The total pumping appliance availability in June 2021 was 80%, a decrease from 81% in May 2021. June 2020's availability was 87%.

Total Pumping Appliance Availability, Jan 2019 - Jun 2021



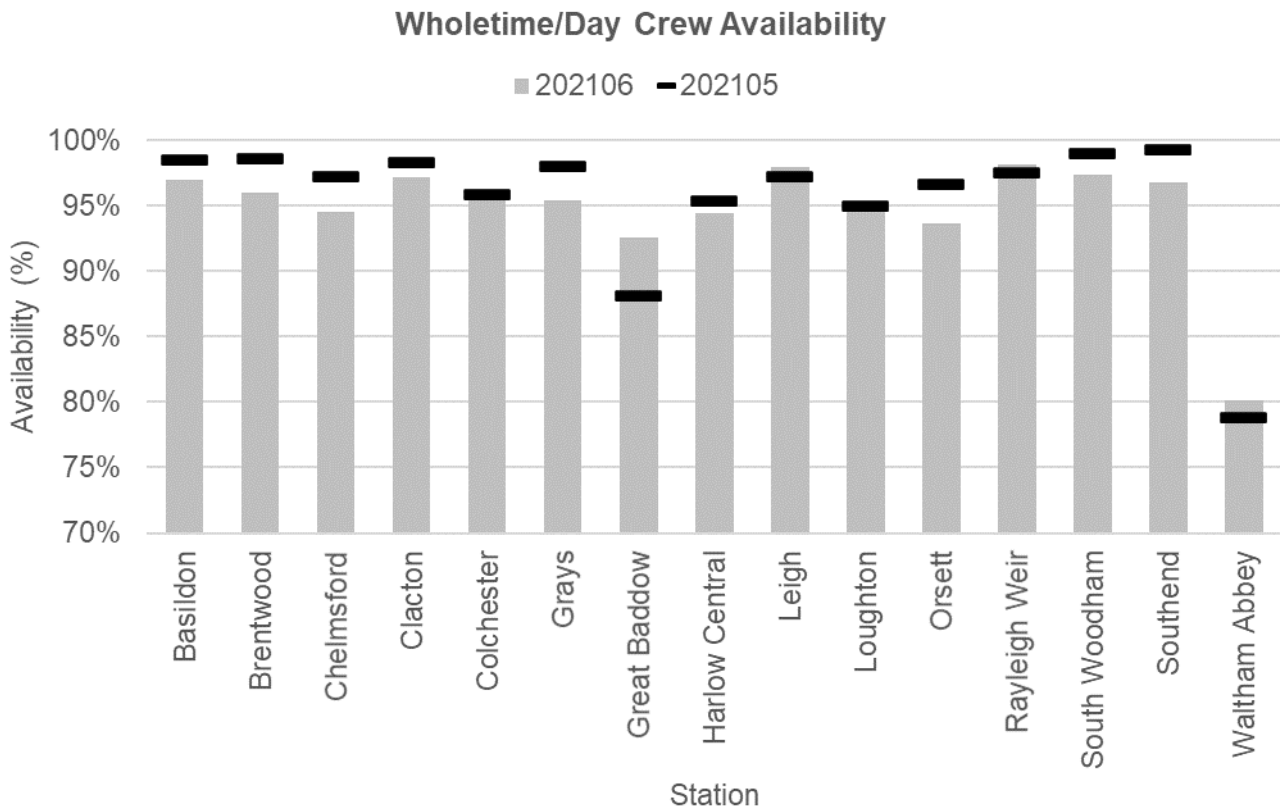
FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## WHOLETIME & DAY CREW PUMPING APPLIANCE AVAILABILITY

TARGET – 98%

The Wholetime & Day Crew pumping appliance availability in June 2021 was 95%, a decrease from 96% in May 2021. June 2020's availability was 99%. Pumping appliance availability improved for Great Baddow, Leigh, Rayleigh Weir and Waltham Abbey.



## ON-CALL PUMPING APPLIANCE AVAILABILITY

TARGET – 90%

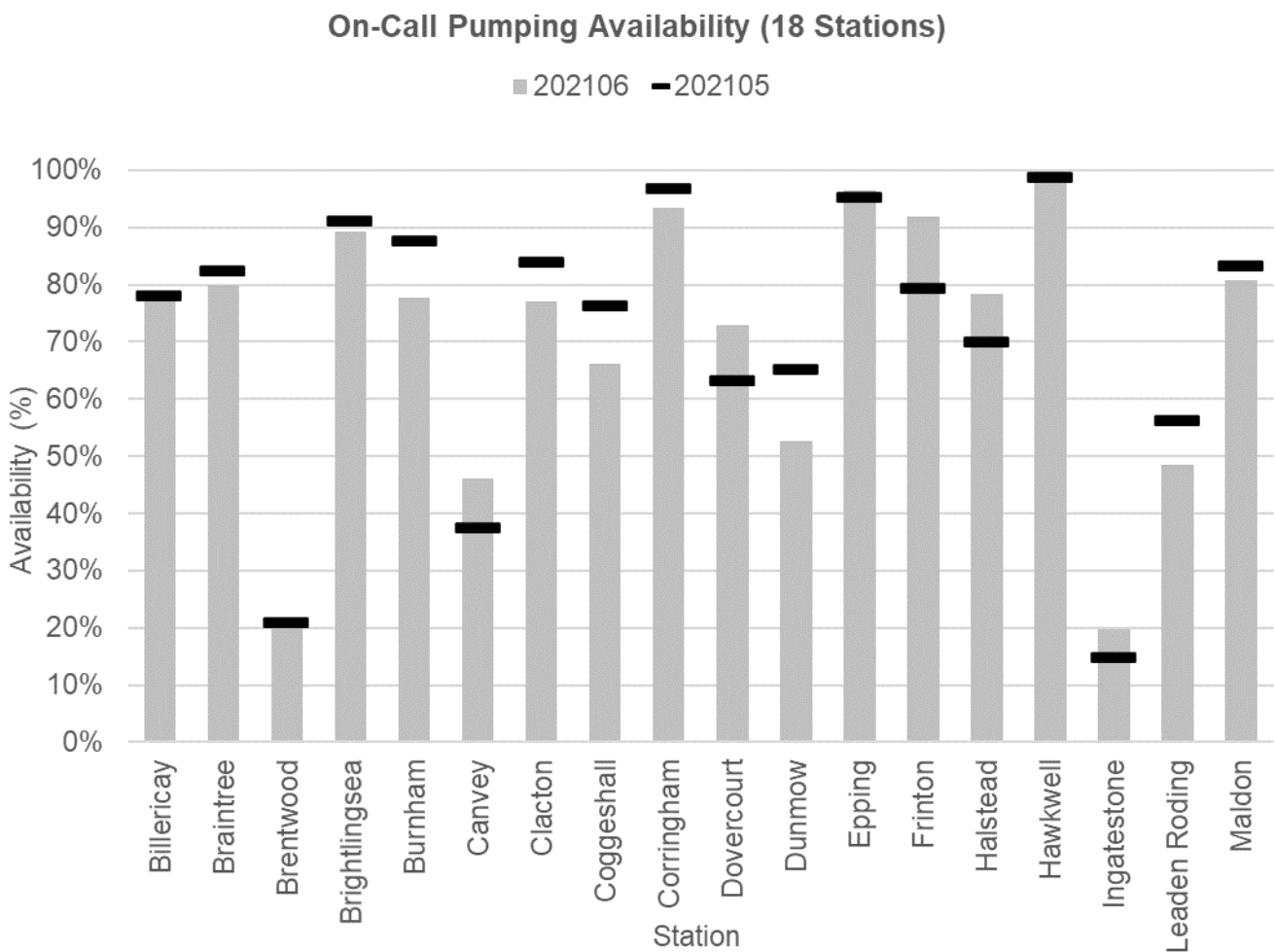
The On-Call pumping appliance availability in June 2021 was 73%, a decrease from 74% in May 2021. June 2020's availability was 82%.

FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations given below, pumping appliance availability improved for Brentwood, Canvey, Dovercourt, Epping, Frinton, Halstead, Hawkwell and Ingatestone..

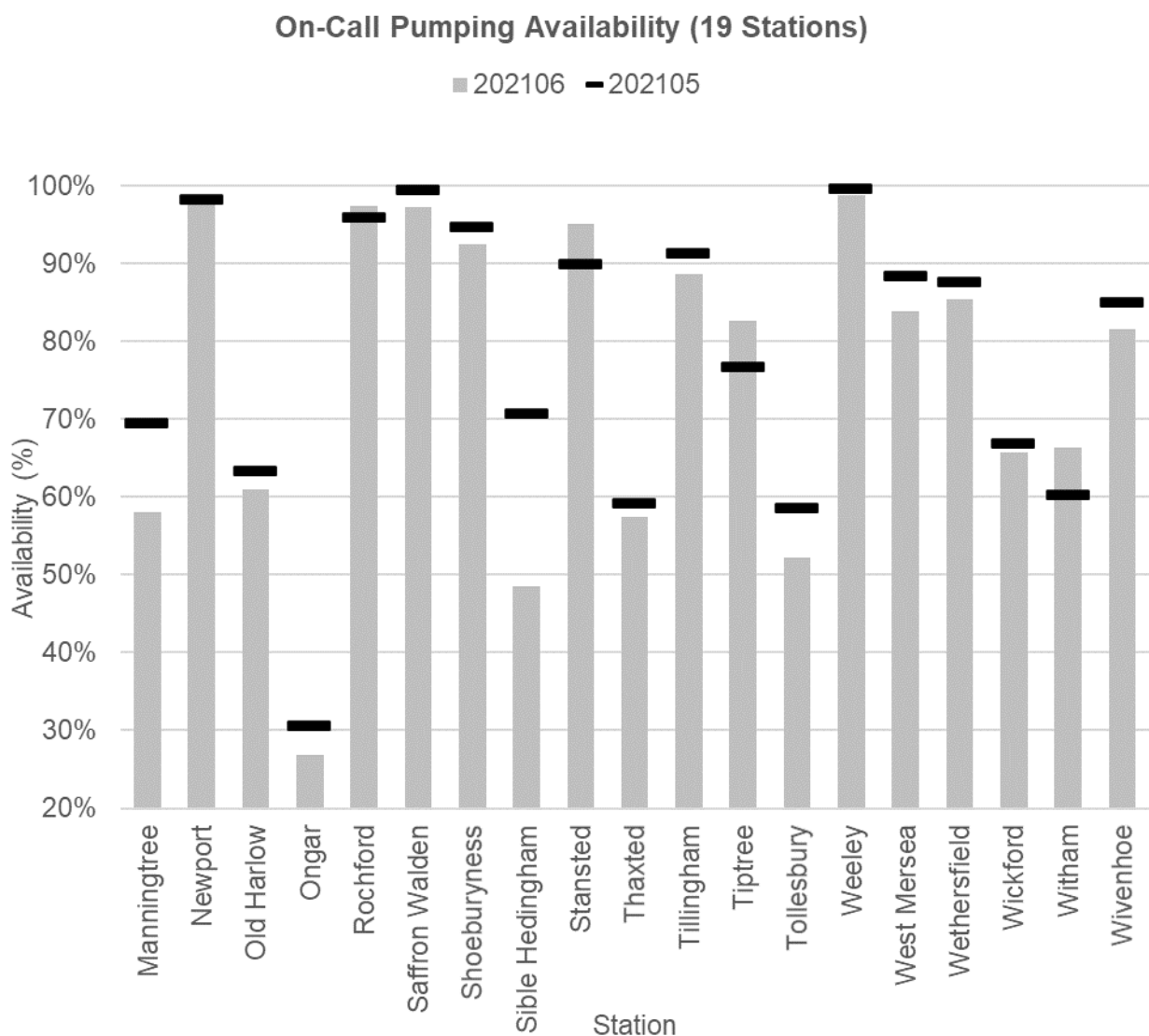


FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations given below, pumping Appliance availability improved for Rochford, Stansted, Tiptree and Witham.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

The table below shows the availability target for each On-Call station for 2021/22 and whether it has been met (highlighted in green) or not met (in red). Values (%) rounded up to nearest 10. Note, for two pump stations, performance is measured at station level. For transparency, individual pumping appliance availability is available on the following page.

Station	Target	Jun-21	Station	Target	Jun-21
<b>Billericay</b>	90	77%	<b>Manningtree</b>	85	58%
<b>Braintree</b>	75	80%	<b>Newport</b>	90	98%
<b>Brentwood</b>	50	21%	<b>Old Harlow</b>	55	61%
<b>Brightlingsea</b>	90	89%	<b>Ongar</b>	50	27%
<b>Burnham</b>	90	78%	<b>Rochford</b>	79	97%
<b>Canvey</b>	90	46%	<b>Saffron Walden</b>	90	97%
<b>Clacton</b>	90	77%	<b>Shoeburyness</b>	90	93%
<b>Coggeshall</b>	73	66%	<b>Sible Hedingham</b>	90	48%
<b>Corringham</b>	90	93%	<b>Stansted</b>	90	95%
<b>Dovercourt</b>	75	73%	<b>Thaxted</b>	66	58%
<b>Dunmow</b>	90	53%	<b>Tillingham</b>	90	89%
<b>Epping</b>	90	96%	<b>Tiptree</b>	90	83%
<b>Frinton</b>	90	92%	<b>Tollesbury</b>	57	52%
<b>Halstead</b>	90	78%	<b>Weeley</b>	90	99%
<b>Hawkwell</b>	90	100%	<b>West Mersea</b>	85	84%
<b>Ingatestone</b>	90	20%	<b>Wethersfield</b>	74	85%
<b>Leaden Roding</b>	50	48%	<b>Wickford</b>	50	66%
<b>Maldon</b>	90	81%	<b>Witham</b>	55	66%
			<b>Wivenhoe</b>	75	82%

ECFRS MONTHLY  
PERFORMANCE REPORT

JUNE 2021

Name	Crewing	Sign	Availability	Name	Crewing	Sign	Availability
Basildon	Wholetime	52P1	99%	Ingatestone	On Call	67P1	20%
	Wholetime	52P2	95%	Leaden Roding	On Call	88P1	48%
Billericay	On Call	68P1	77%	Leigh	Wholetime	31P1	98%
Braintree	On Call	78P1	100%	Loughton	Wholetime	72P3	94%
	On Call	78P2	60%	Maldon	On Call	46P1	99%
Brentwood	On Call	51P2	21%		On Call	46P2	63%
	Wholetime	51P3	96%	Manningtree	On Call	17P1	58%
Brightlingsea	On Call	20P1	89%	Newport	On Call	84P3	98%
Burnham	On Call	43P1	78%	Old Harlow	On Call	82P1	61%
Canvey	On Call	54P1	82%	Ongar	On Call	71P1	27%
	On Call	54P2	10%	Orsett	Wholetime	55P1	94%
Chelmsford	Wholetime	34P2	90%	Rayleigh Weir	Wholetime	35P3	98%
	Wholetime	34P3	100%	Rochford	On Call	49P1	97%
Clacton	Wholetime	12P1	77%	Saffron Walden	On Call	85P1	95%
	On Call	12P2	97%		On Call	85P2	100%
Coggeshall	On Call	24P1	66%	Shoeburyness	On Call	42P1	93%
Colchester	Wholetime	10P2	92%	Sible Hedingham	On Call	80P1	48%
	Wholetime	10P3	99%	South Woodham	Day Crew / On Call	32P1	97%
Corringham	On Call	66P1	93%	Southend	Wholetime	30P1	100%
Dovercourt	On Call	11P1	100%		Wholetime	30P2	94%
	Dunmow	On Call	11P2	46%	Stansted	On Call	83P1
On Call		87P1	87%	Thaxted	On Call	86P1	58%
Epping	On Call	87P2	19%	Tillingham	On Call	44P1	89%
	On Call	89P1	96%	Tiptree	On Call	23P1	83%
Frinton	On Call	18P1	92%	Tollesbury	On Call	45P1	52%
Grays	Wholetime	50P2	92%	Waltham Abbey	Day Crew / On Call	73P1	80%
	Wholetime	50P3	98%	Weeley	On Call	19P1	99%
Great Baddow	Day Crew / On Call	33P1	93%	West Mersea	On Call	22P1	84%
Halstead	On Call	81P1	97%	Wethersfield	On Call	79P1	85%
	On Call	81P2	60%	Wickford	On Call	69P1	66%
Harlow Central	Wholetime	70P1	99%	Witham	On Call	25P1	95%
	Wholetime	70P2	90%		On Call	25P2	37%
Hawkeell	On Call	47P1	100%	Wivenhoe	On Call	21P1	82%

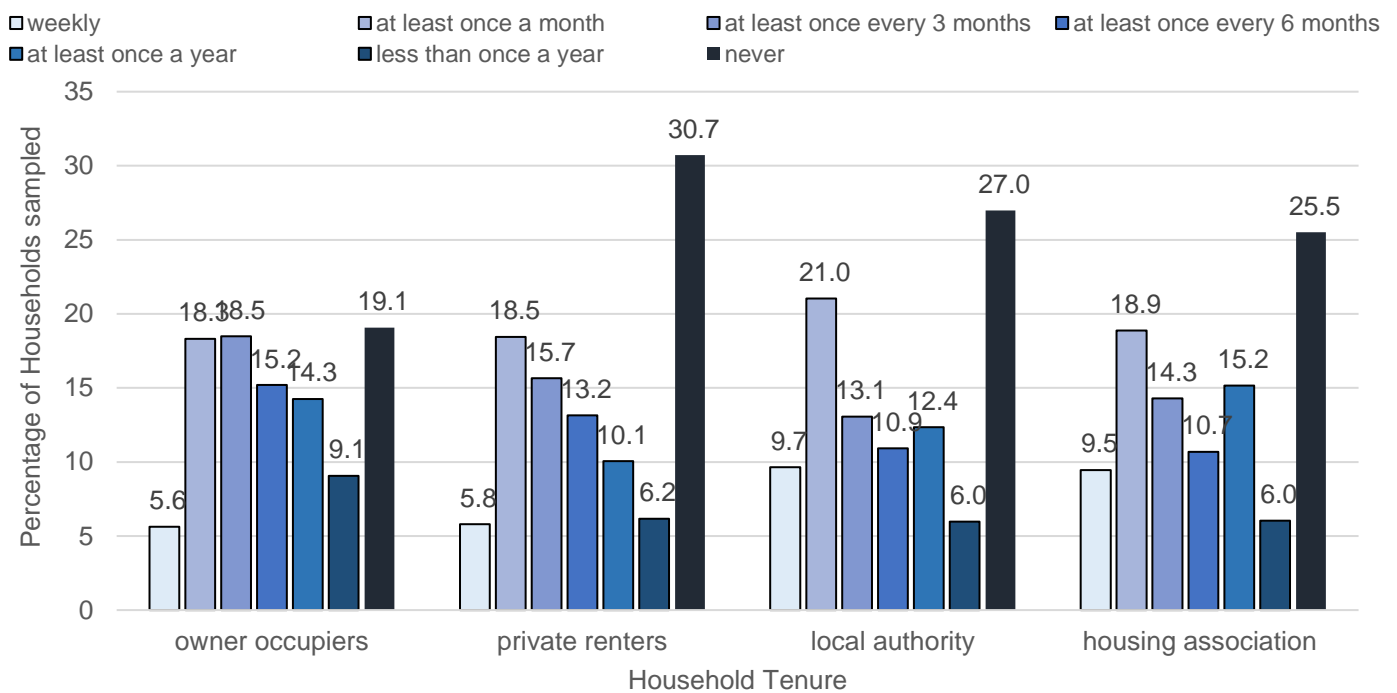
# FOCUS: SMOKE ALARM PURCHASING

Encouraging people to test their smoke alarms could prompt people to buy or even add more smoke alarms in their home.

Nationally, 91% of households (approx. 13k) sampled in the English Housing Survey in 2019-20 had at least one working smoke alarm. It was identified that 90% of the private sector households sampled had at least one working smoke alarm and 96% of households in the social sector.

Over a fifth of households (22%) reported that they had never tested their smoke alarm. The graph shows the percentages reported by tenure. 26% of social renters and 31% of private renters had never tested the alarm.

**How often households with at least one working smoke alarm tested by tenure, 2019-20 English Housing Survey**



The 2018-19 English Housing Survey found that overall, 81%, or 18.8 million of households reported having a working smoke alarm on every floor of their home. Provision was highest for social renters. Private renters were more likely to have a working alarm on every floor compared with owner occupiers.

Essex Fire are working with Essex County Council to understand whether the English Housing Survey data is available at a local level. There is restricted access via the [UK Data Service](#).

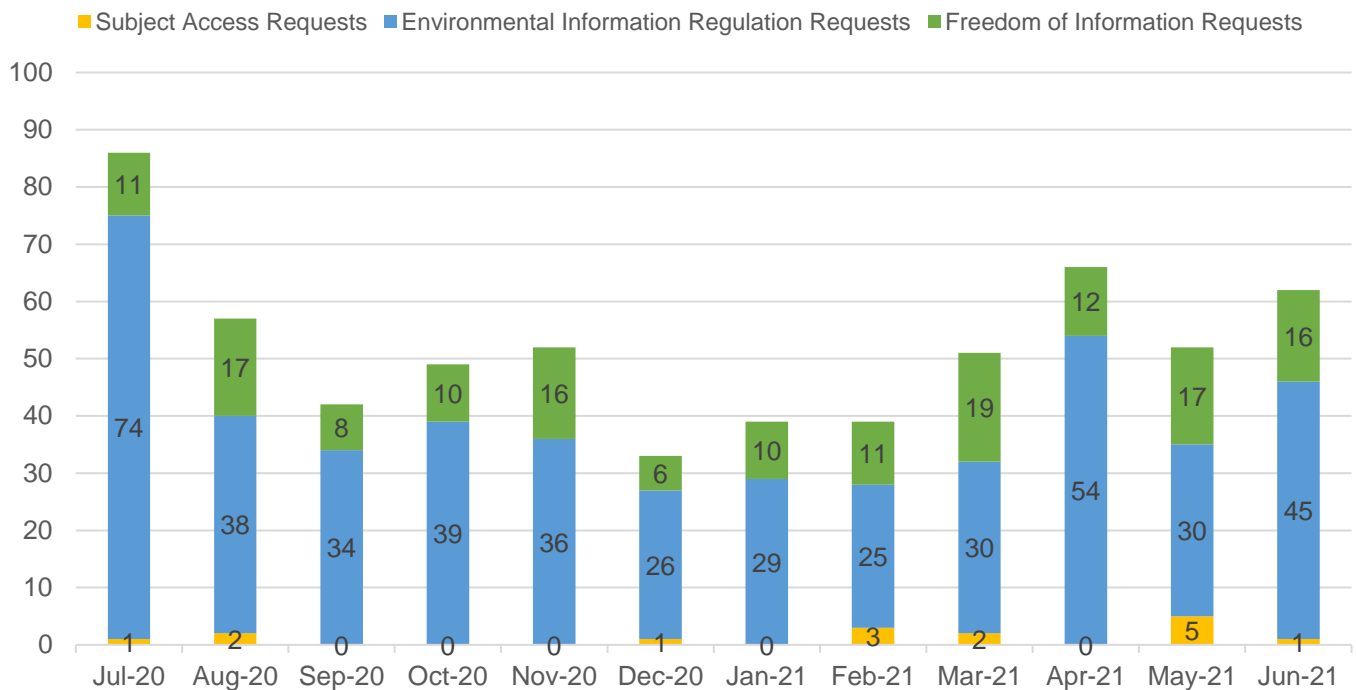
FIRE AND RESCUE PLAN: BE TRANSPARENT, OPEN AND ACCESSIBLE

# INFORMATION GOVERNANCE

The Fire Service is continuously working towards compliance with current data protection legislation. An ongoing training and awareness plan complements the mandatory e-learning that all employees are required to undertake. Training and awareness in the Authority takes various forms including: induction for new employees, individual meetings, team meetings, station visits, etc. There were 3 organised training and awareness sessions in June 2021.

The Fire Service is required to handle personal data incidents and breaches in a manner that is compliant with the Data Protection Act, 2018. In order to achieve this, a data breach handling process is currently in place. There was 1 reported personal data breaches in June 2021.

Statutory Requests - June 2021



The main themes around FOIs were Data Request (6), Protection (4), Finance (2), Comms (1), Fleet (1), HR (1) and ICT (1).

44 EIRs were for Fire Reports and 1 EIR was for other environmental information.

1 Subject Access Request (SAR) was received from a member of the public.

2 complaints and compliments were received in June 2021. The complaint themes were staff behaviour/attitude (1) and operations (1).

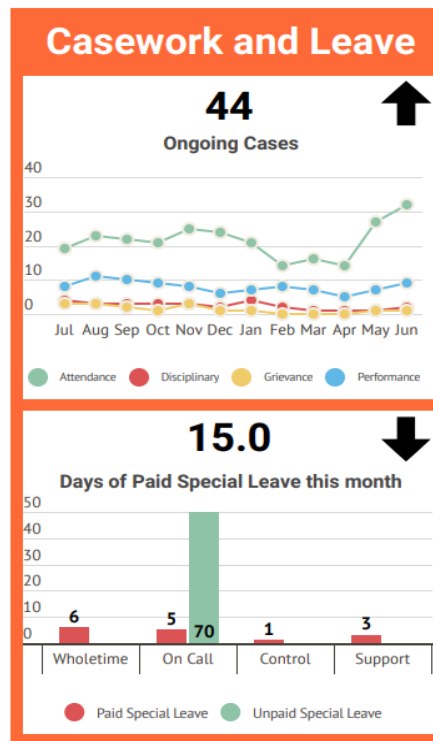
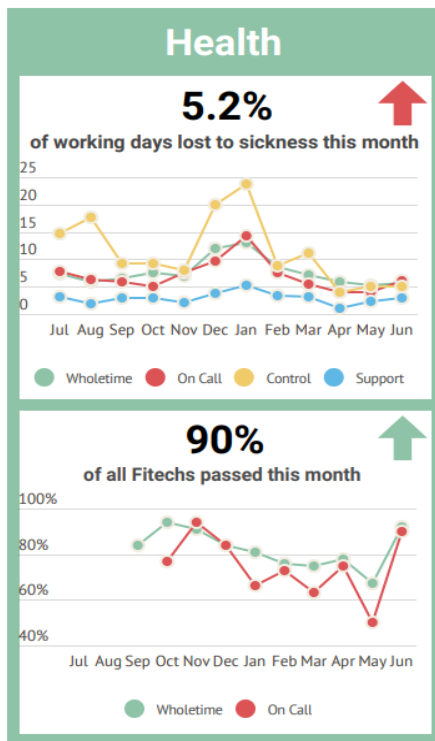
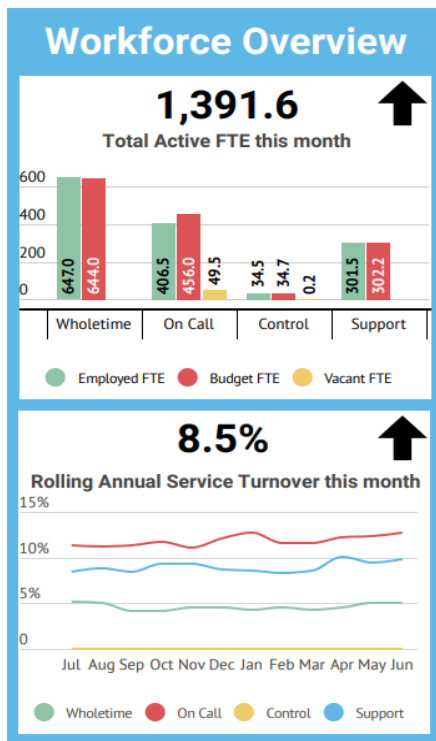


FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

# HUMAN RESOURCES

## People Dashboard

June 2021



### Insights

- Overall increase of 0.6 FTE since May.
- Support agency numbers remain at 0.5 FTE.
- Rolling Service Turnover has increased by a further 0.2 percentage points and is now at its highest level since April 2020. We continue to monitor these levels.
- Support provided to Finance in provision of tools to monitor FTE budgets at post level.

- The overall lost time has rate has increased by 1.1 percentage points since May and reflects the increasing levels of COVID-related absence that we seeing nationally.
- Musculoskeletal-related absence remains the primary reason for absence at 41.4% of all working days lost to absence. (50.8% if COVID-related absence is excluded from calculations).
- Fitech pass rates are recovering.

- Ongoing case numbers continue to rise.
- Levels of Paid Special Leave have dropped again for a second month. The main reasons for leave were family-related or on compassionate grounds.

**Focus areas this month:** Development of the tools required for supporting and developing the Strategic Workforce Plan

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

## LEARNING & DEVELOPMENT

**NO SUBMISSION FOR JUNE 2021.**

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

# HEALTH & SAFETY (H&S)

- During June, the Health & Safety department completed and submitted their annual report.
- A joint investigation undertaken with the FBU was finalised and the findings reported back to The Service and the FBU H&S representative.
- A serious accident investigation board was held for a fatal incident that occurred on station at the beginning of the year. An action plan has been drawn up with actions assigned to relevant parties to be completed.
- An accident investigation was undertaken for a Contractor that had a fall on scaffold tower surrounding one of our stations drill towers. The Contractor broke several ribs during the fall, and all the evidence is now being collated so an accident investigation board can be arranged.
- The department hosted the quarterly Health, Safety and Welfare Functional Forum. The annual health & safety training plan was reviewed and updated for the coming year.

All safety data taken from OSHENS on 06/07/2021.															
<p><b>Accidents.</b></p> <p>There were 10 accidents/ill health at work reported in June. Of these, 3 were injuries sustained at operational incidents, 4 during training activities, 2 on station premises and 1 was a contractor working on station premises.</p>	<table border="1"> <caption>Monthly Accident Counts</caption> <thead> <tr> <th>Month</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Jan-21</td> <td>22</td> </tr> <tr> <td>Feb-21</td> <td>8</td> </tr> <tr> <td>Mar-21</td> <td>4</td> </tr> <tr> <td>Apr-21</td> <td>11</td> </tr> <tr> <td>May-21</td> <td>7</td> </tr> <tr> <td>Jun-21</td> <td>10</td> </tr> </tbody> </table>	Month	Count	Jan-21	22	Feb-21	8	Mar-21	4	Apr-21	11	May-21	7	Jun-21	10
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<p><b>Hazards.</b></p> <p>Of the 4 hazards reported in June, 1 related to BA equipment, 1 to a Service vehicle, and the other 2 were hazards reported on Service premises which were leaks causing slip hazards.</p>	<table border="1"> <caption>Monthly Hazard Counts</caption> <thead> <tr> <th>Month</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Jan-21</td> <td>4</td> </tr> <tr> <td>Feb-21</td> <td>2</td> </tr> <tr> <td>Mar-21</td> <td>0</td> </tr> <tr> <td>Apr-21</td> <td>3</td> </tr> <tr> <td>May-21</td> <td>1</td> </tr> <tr> <td>Jun-21</td> <td>4</td> </tr> </tbody> </table>	Month	Count	Jan-21	4	Feb-21	2	Mar-21	0	Apr-21	3	May-21	1	Jun-21	4
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<p><b>Near Misses.</b></p> <p>There were 3 near misses reported in June of which 1 was a slip/trip in a station gym with no injury, 1 related to a vehicle on blue light training and 1 to equipment at an operational incident.</p>	<table border="1"> <caption>Monthly Near Miss Counts</caption> <thead> <tr> <th>Month</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>Jan-21</td> <td>3</td> </tr> <tr> <td>Feb-21</td> <td>6</td> </tr> <tr> <td>Mar-21</td> <td>3</td> </tr> <tr> <td>Apr-21</td> <td>8</td> </tr> <tr> <td>May-21</td> <td>9</td> </tr> <tr> <td>Jun-21</td> <td>3</td> </tr> </tbody> </table>	Month	Count	Jan-21	3	Feb-21	6	Mar-21	3	Apr-21	8	May-21	9	Jun-21	3
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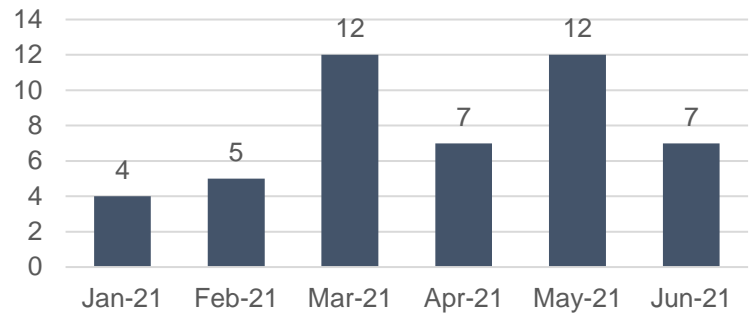
FIRE AND RESCUE PLAN: PROMOTE A POSITIVE CULTURE IN THE WORKPLACE

# HEALTH & SAFETY (H&S)

All safety data taken from OSHENS on 06/07/2021.

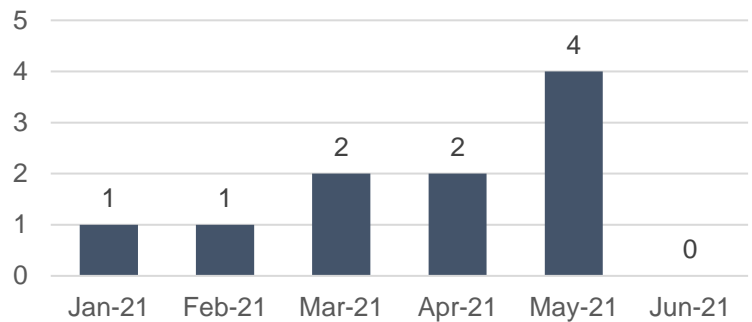
### Control Measure Failures.

There were 7 control measure failures reported in June of which 2 related to Control working below minimum numbers, 3 related to the 4i system, 1 to low crew numbers due to out duties and 1 to crews not being relieved at an operational incident.



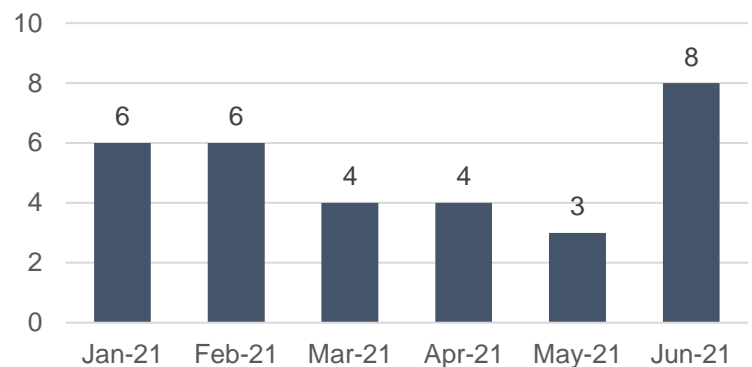
### Attacks on Fire Service Personnel.

There were no attacks on Fire Service personnel reported this month.



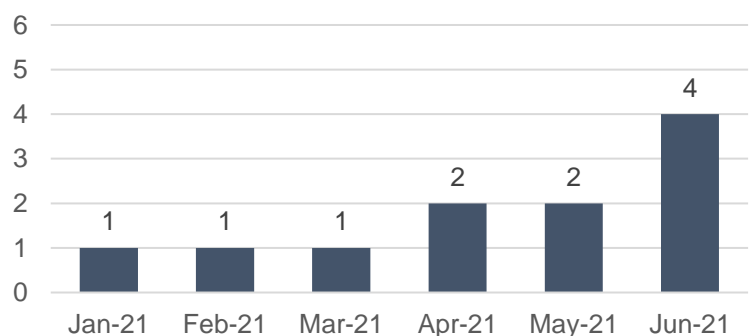
### RTC involving ECFRS Vehicles.

Of the 8 reports of RTC incidents in June, 2 occurred at an operational incident, 1 was vandalism at the Officer's home address, 2 happened whilst the appliance was being moved out of the bay, 1 damaged when a vehicle was unattended, 1 was a slow speed reversing incident and 1 was a 3<sup>rd</sup> party at fault.



### RIDDOR.

There were 4 RIDDOR reports submitted in June of which 3 were over 7 day injuries and 1 was a specified injury.



FIRE AND RESCUE PLAN: PREVENTION, PROTECTION & RESPONSE (PPR)

# PROTECTION

- The Protection team completed 112 full audits, of which 99 of these were High (H) or Very High (VH) risk premises from the Risk Based Inspection Programme (RBIP). The team also completed 4 desktop audits in June 2021, all of these were H or VH on the RBIP.
- 98% of the planning, building regulations and licensing consultations (see light orange rows) were responded to within the statutory time limit.

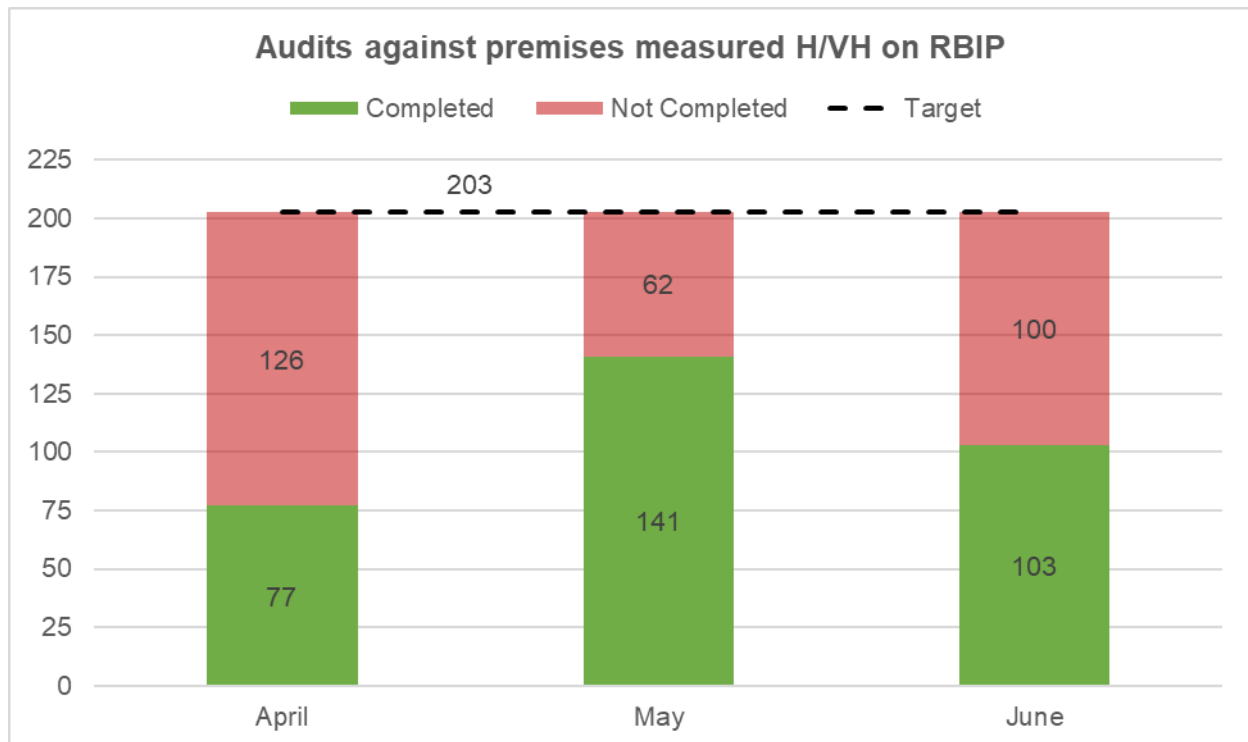
Case Type	Number of Activities Completed	Response Success
Planning	138	136
Alleged Fire Risk (AFR)	27	
Desktop Audits	4 (all H/VH RBIP)	
Full Audits	112 (99 H/VH RBIP)	
Building Regulations	158	154
Building Certs	20	
HMO	8	
Licensing	89	88
Other Fire Safety Activity	82	
Other Consultations	41	
Prohibition Notice	0	
Enforcement Notice	1	
Notification of Deficiencies (NOD)	53	
<b>NOD Themes (in order of most, and number)</b>	Article 8: General Fire Precautions, 36 Article 9: Risk Assessment, 33 Article 17: Maintenance (testing and servicing of alarms, emergency lighting, FFE), 29 Article 14: Emergency Routes and Exits, 24 Article 11: Fire Safety Arrangements, 14 Article 13: Firefighting and detection, 11 Articles 15, 20 and 21, 5 Article 38, Maintenance and measures to protect firefighters, 3 Article 19, 2 and Article 10, 1	

The performance measure related to Protection is the number of audits completed against those premises measured Very High (VH) or High (H) on the Risk Based Inspection Programme monthly and figures are aggregated for quarterly and year end.

The table below shows the tolerance thresholds, and the monthly target is 203 audits.

Red	Amber	Green	Blue
0-162	162-183	183-203	203+

The chart below shows the current progress against this measure for financial year 2021/22. For both months, the audit numbers fall within the 'red' threshold and below the month target. The audits not completed in these months, 100 to be precise, will likely be completed in the year.



FIRE AND RESCUE PLAN: PPR & HELP THE VULNERABLE STAY SAFE

# HOME SAFETY

- The number of Home Safety Team visits completed have increased June 2021, compared with May 2021. ECFRS have now seen a significant increase in visit requests following the lifting of government restrictions.
- ECFRS community safety activity has now commenced carrying out Safe, Well and Secure/Targeted Intervention which has resulted in an increase in visits requested.
- The ECFRS Home Safety team is steadily lifting visit restrictions, in line with UK Government advice. Having moved from Gold Crisis to Gold and now to Silver category, it is expected that the HSCC will approve the further lessening of restrictions on Home Safety activity between June and July 19th depending on Government advice.
- Visits are now being allocated to Stations and as at the end of June 2021 there were 118 outstanding visits to be completed.

Measure	June 2021	Trend Previous Month
<b>Total number of visits</b>	491	↗
<b>Number of Safe and Well Visits</b>	334	↗
<b>Number of Home Safety Visits by Stations</b>	54	↗
<b>Number of Home Safety Visits by Volunteers</b>	0	→
<b>Number of Home Safety Visits by other roles – CSO's, CB's, FSO's</b>	83	↗
<b>Number of FHB10 (standard smoke detectors) fitted</b>	678	↗
<b>Number of FHB10W (sensory smoke detectors) fitted</b>	88	→
<b>How many enquiries did we receive to the Information Centre</b>	426 Incoming Calls	↗
	1,005 Outgoing Calls	↗
	488 Email Requests	↗

FIRE AND RESCUE PLAN: PPR & HELP THE VULNERABLE STAY SAFE

# HOME SAFETY

Measure	June 2021	Trend Previous Month
The number over 65 years old	440	↗
The number who lived alone	242	↗
The number who had a disability	221	↗
The number who lived in Social Housing	56	↗
Home safety doorstep drop off interactions completed by CSOs	40	↘
Number of FHB10 smoke alarms provided by CSOs to the public (during drop offs)	64	↘
Number of cases reviewed by the Home Safety Command and Control Group	1	↘

The table below shows the rural urban classification of safe and well visits conducted during the month. This is derived from mapping the coordinates (easting, northings) of visits\*\* and counting the number in each LSOA within the service area.

Note, LSOAs were designated a rural urban classification by DEFRA in 2011.

Rural Urban Classification	Count	Percentage
Rural town and fringe	41	13%
Rural village and dispersed	18	6%
Urban city and town	224	71%
Urban major conurbation	31	10%

\*\*The count total may not equate the total number of visits displayed in the table on the previous page because some visits are counted in the figures for reporting purposes but have not been inputted into CFRMIS yet. Without the Easting/Northings of the visit, it cannot be mapped.

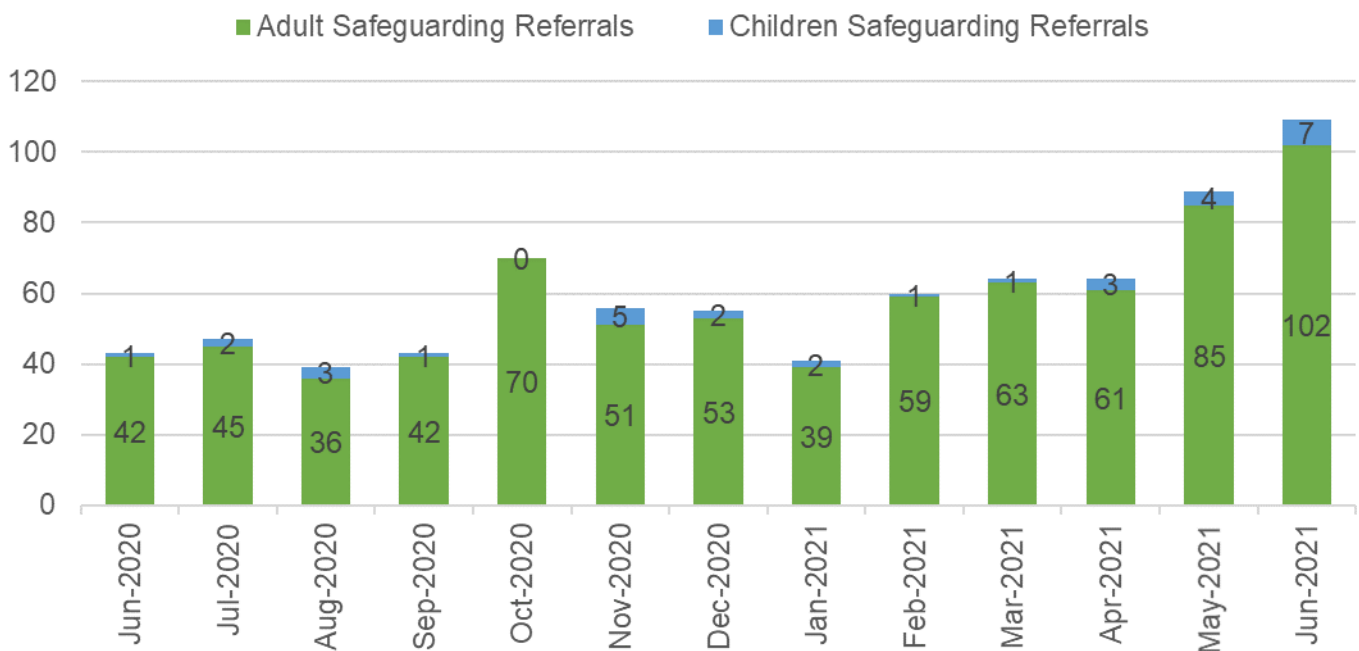


FIRE AND RESCUE PLAN: PPR & HELP THE VULNERABLE STAY SAFE

# COMMUNITY DEVELOPMENT & SAFEGUARDING

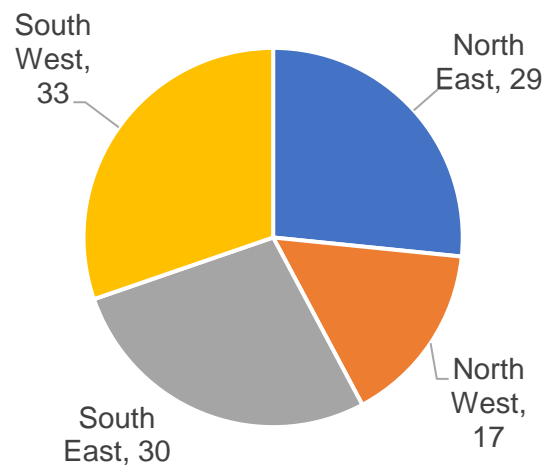
There were 109 safeguarding referrals to ECFRS in June 2021, an increase of 20 compared to previous month and 152 more than June 2021.

Safeguarding Referrals, June 2020 - June 2021



Referrer	Number of Referrals
Service Personnel	37
Police	22
NHS	15
Social Care	15
Housing	9
Other	6
Care Agencies	2
Safe and Well Officers	2
Community Partners	1

Referrals by Command Group



# ANY QUESTIONS OR FEEDBACK...

## CONTACT US

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SUBJECT LINE TO INCLUDE "MONTHLY PERFORMANCE REPORT"



Essex County  
Fire & Rescue Service