

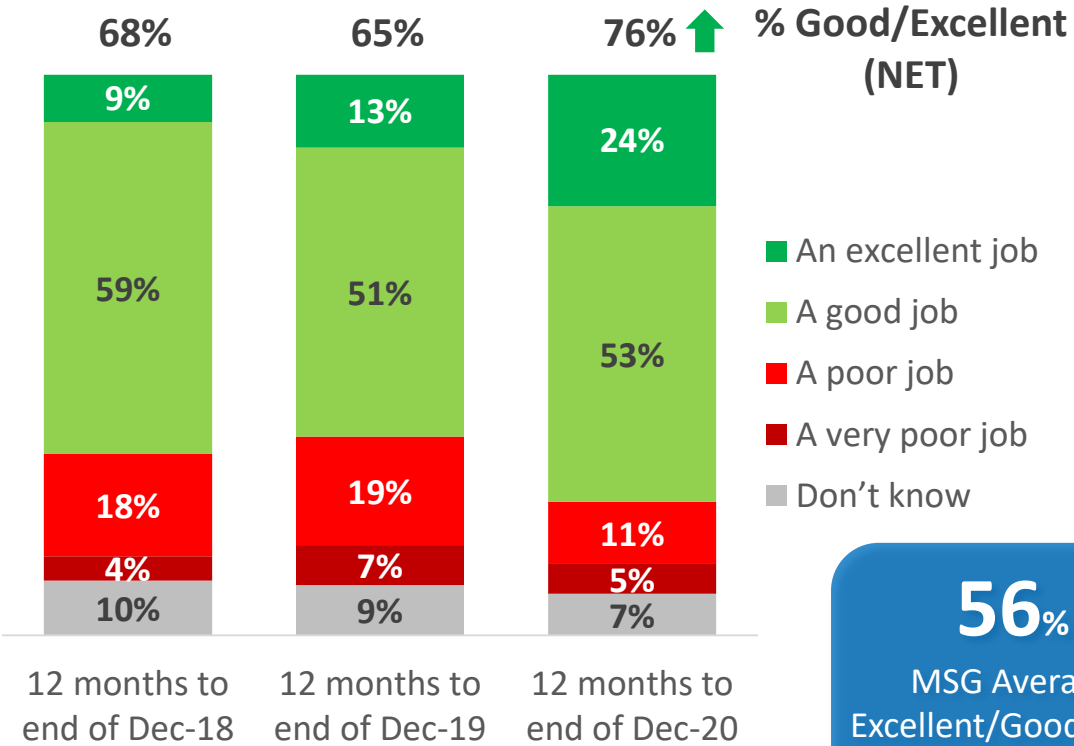


Appendix – overall views

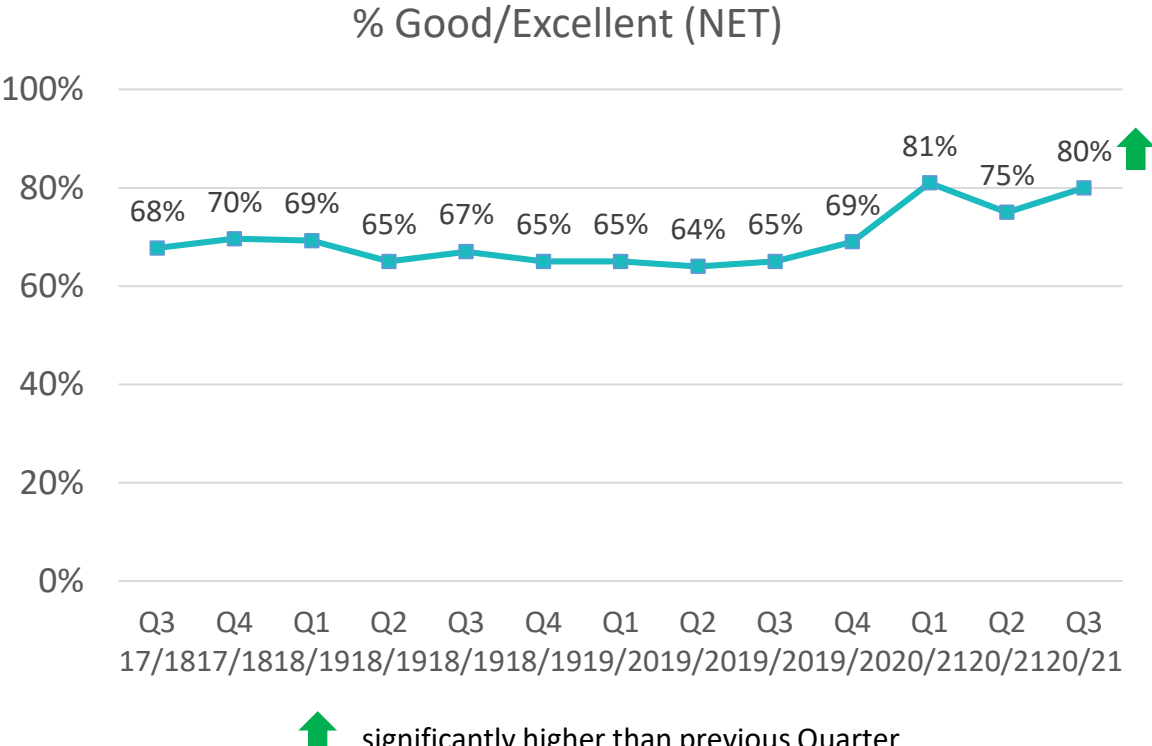


Three-quarters think the police in their area are doing a good or excellent job

Annual Trend



Quarterly Trend



NET refers to the combined score for the two most positive answer options (Excellent/Good). Significance testing at 95% confidence level.

Demographic Trends

% think local police are doing a good or excellent job

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Harlow	75%	65%	83%	+18% ↑
Braintree	71%	70%	80%	+10% ↑
Southend	66%	65%	80%	+15% ↑
Tendring	71%	64%	80%	+16% ↑
Rochford	71%	58%	79%	+21% ↑
Uttlesford	58%	69%	78%	+9% ↑
Colchester	76%	68%	77%	+9% ↑
Chelmsford	71%	69%	76%	+7% ↑
Brentwood	64%	64%	75%	+11% ↑
Epping Forest	60%	66%	75%	+9% ↑
Thurrock	68%	56%	73%	+17% ↑
Basildon	63%	65%	72%	+7% ↑
Maldon	68%	63%	72%	+9% ↑
Castle Point	60%	60%	66%	+6% ↑

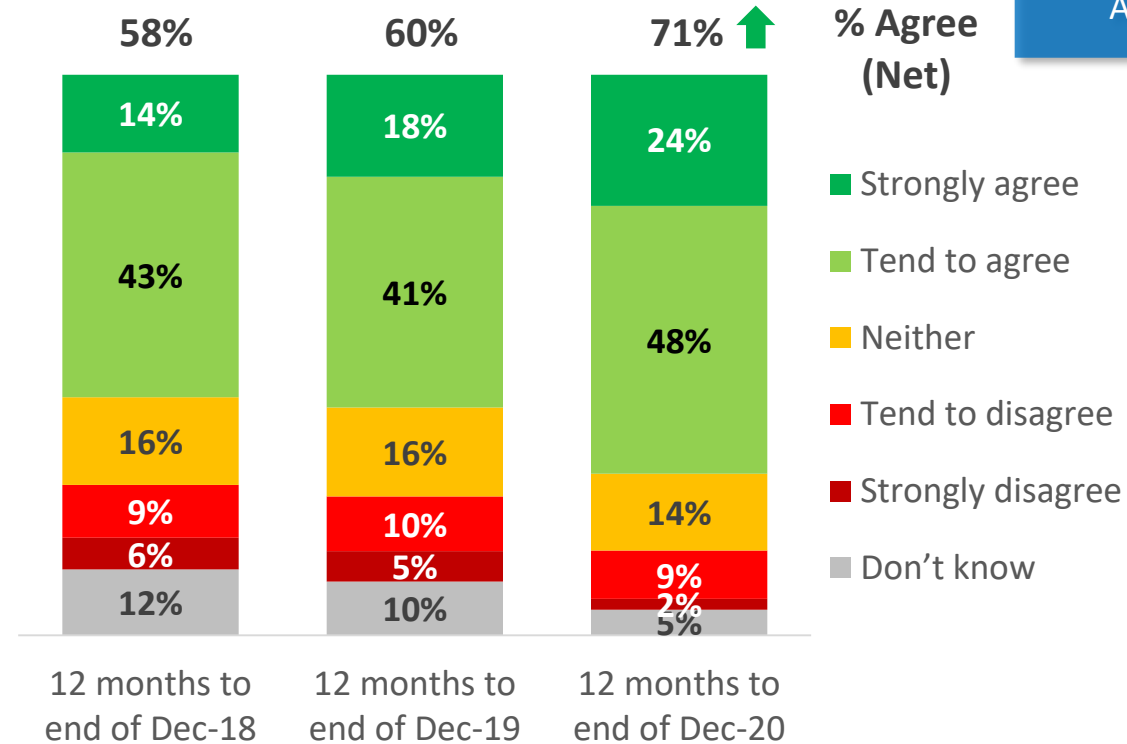
	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	70%	64%	75%	+11% ↑
Female	66%	65%	78%	+13% ↑
Under 35	77%	67%	78%	+11% ↑
35-54	65%	64%	75%	+11% ↑
55+	64%	63%	77%	+14% ↑
White	67%	65%	77%	+12% ↑
BAME	73%	61%	72%	+11% ↑
Victim of crime	55%	53%	64%	+11% ↑
Non victim	70%	66%	78%	+12% ↑

↑ significant increase ↓ significant decrease

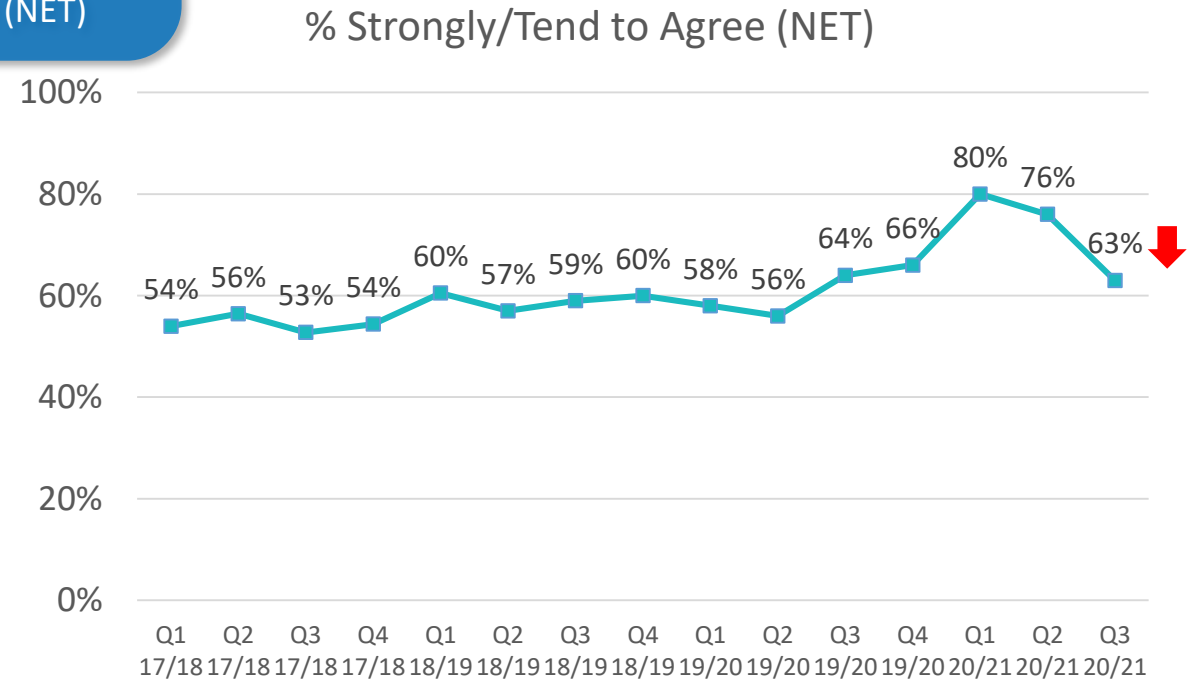
Seven out of 10 agree EP understand community issues – now higher than the MSG average

Annual Trend

67%
MSG Average Agree (NET)



Quarterly Trend



↓ significantly lower than Q1 20/21

NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Demographic Trends

% agree EP understand issues affecting their community

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Braintree	62%	61%	78%	+17% ↑
Epping Forest	50%	58%	75%	+17% ↑
Tendring	62%	59%	75%	+16% ↑
Maldon	58%	57%	74%	+17% ↑
Chelmsford	59%	59%	73%	+14% ↑
Colchester	62%	59%	73%	+14% ↑
Thurrock	58%	57%	71%	+14% ↑
Basildon	55%	61%	70%	+9% ↑
Harlow	60%	60%	70%	+10% ↑
Southend	57%	64%	68%	+4%
Castle Point	58%	64%	67%	+3%
Rochford	60%	54%	66%	+12% ↑
Brentwood	53%	58%	65%	+7% ↑
Uttlesford	49%	58%	63%	+5%

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	60%	59%	70%	+11% ↑
Female	56%	60%	73%	+13% ↑
Under 35	65%	59%	71%	+12% ↑
35-54	58%	64%	71%	+7% ↑
55+	52%	56%	72%	+16% ↑
White	58%	61%	71%	+10% ↑
BAME	54%	53%	70%	+17% ↑
Victim of crime	50%	55%	65%	+10% ↑
Non victim	59%	60%	72%	+12% ↑

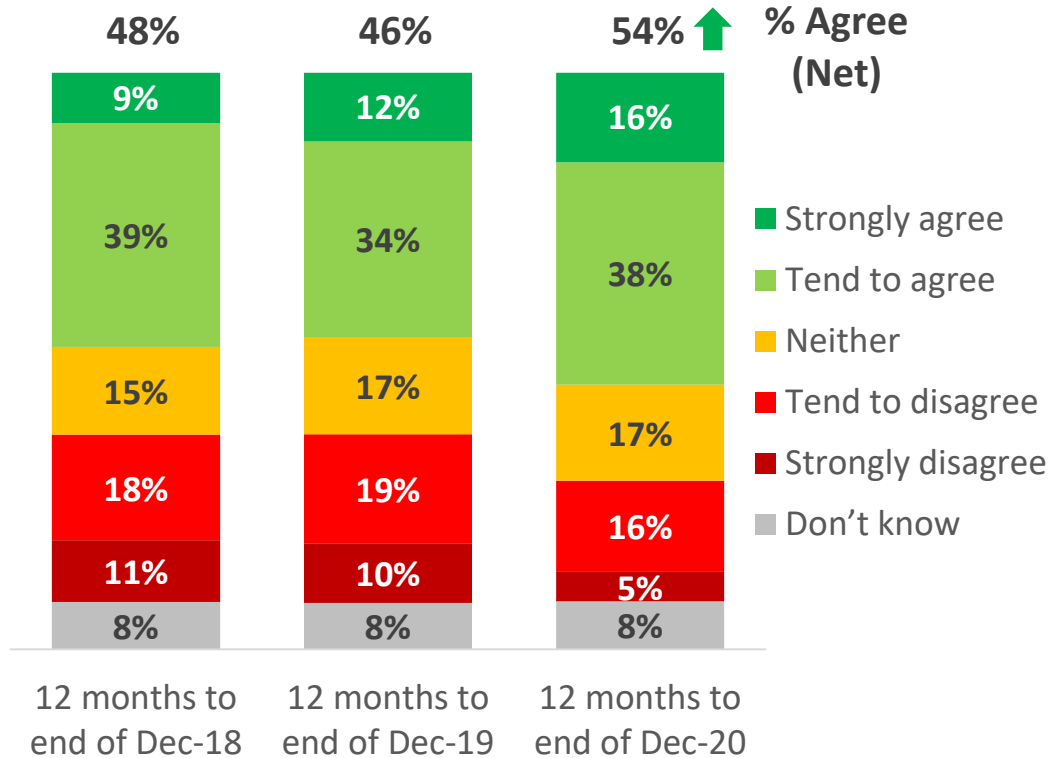
↑ significant increase ↓ significant decrease

Over half agree EP are dealing with crime and ASB in their area

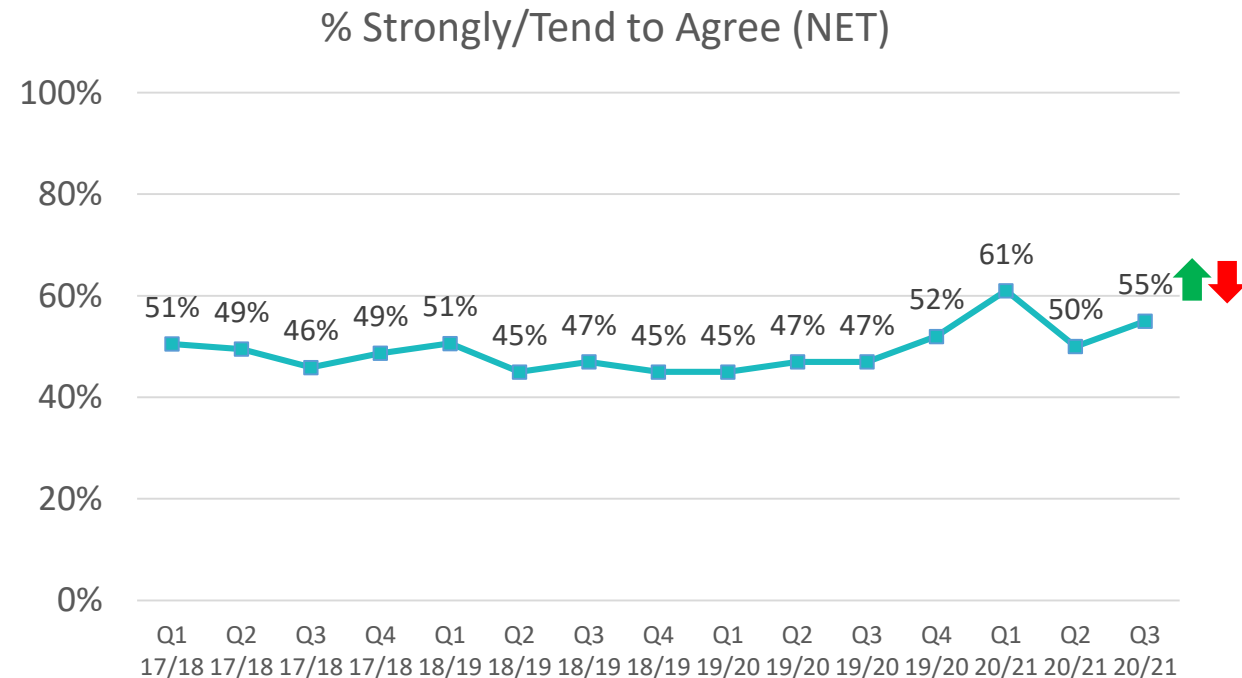
53%
MSG Average Agree (NET)

42%
National Average Agree (NET)

Annual Trend Rolling 12 months



Quarterly Trend



NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

↑ significantly higher than previous Quarter
↓ significantly lower than Q1 20/21

Demographic Trends

% agree EP are dealing with crime and ASB in their area

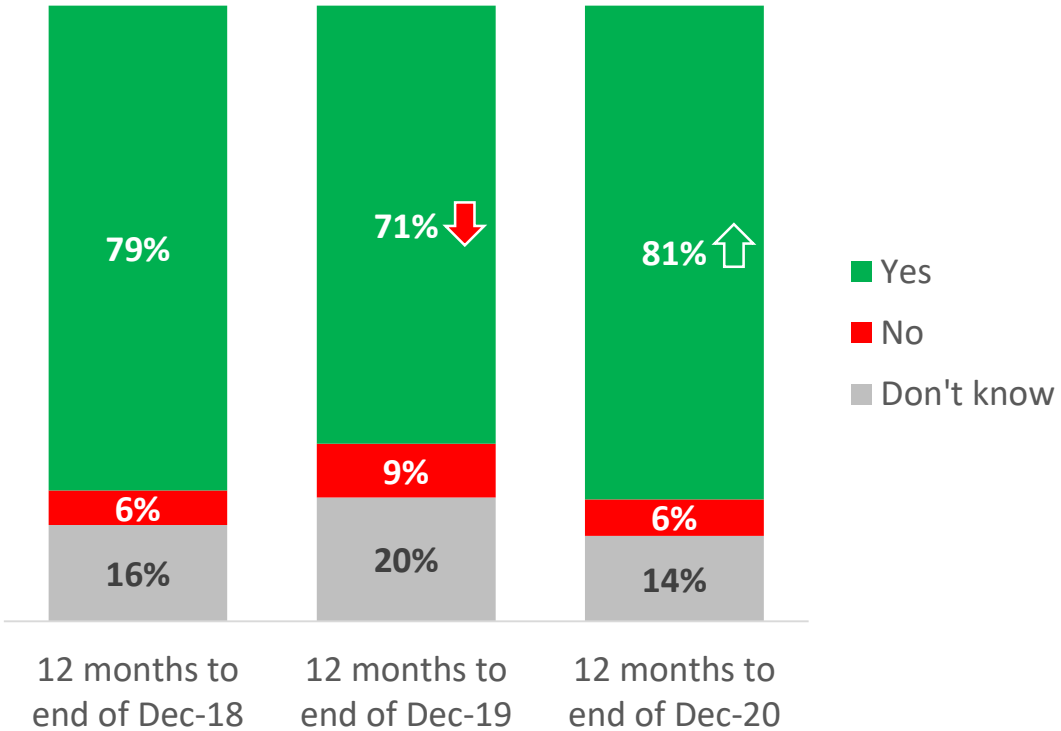
	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 19	% change
Chelmsford	51%	48%	62%	+14% ↑
Southend	49%	47%	59%	+12% ↑
Harlow	52%	46%	58%	+12% ↑
Braintree	51%	54%	56%	+2%
Tendring	53%	46%	55%	+9% ↑
Thurrock	43%	42%	55%	+13% ↑
Rochford	50%	41%	54%	+13% ↑
Colchester	58%	49%	54%	+5%
Uttlesford	36%	48%	54%	+6% ↑
Basildon	44%	44%	52%	+8% ↑
Brentwood	42%	43%	52%	+9% ↑
Maldon	49%	45%	49%	+4%
Epping Forest	43%	45%	46%	+1%
Castle Point	39%	40%	44%	+4%

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 19	% change
Male	50%	45%	53%	+8% ↑
Female	46%	47%	55%	+8% ↑
Under 35	59%	49%	59%	+10% ↑
35-54	44%	47%	52%	+5% ↑
55+	42%	44%	54%	+10% ↑
White	47%	47%	54%	+7% ↑
BAME	55%	44%	54%	+10% ↑
Victim of crime	37%	38%	45%	+7% ↑
Non victim	49%	47%	56%	+9% ↑

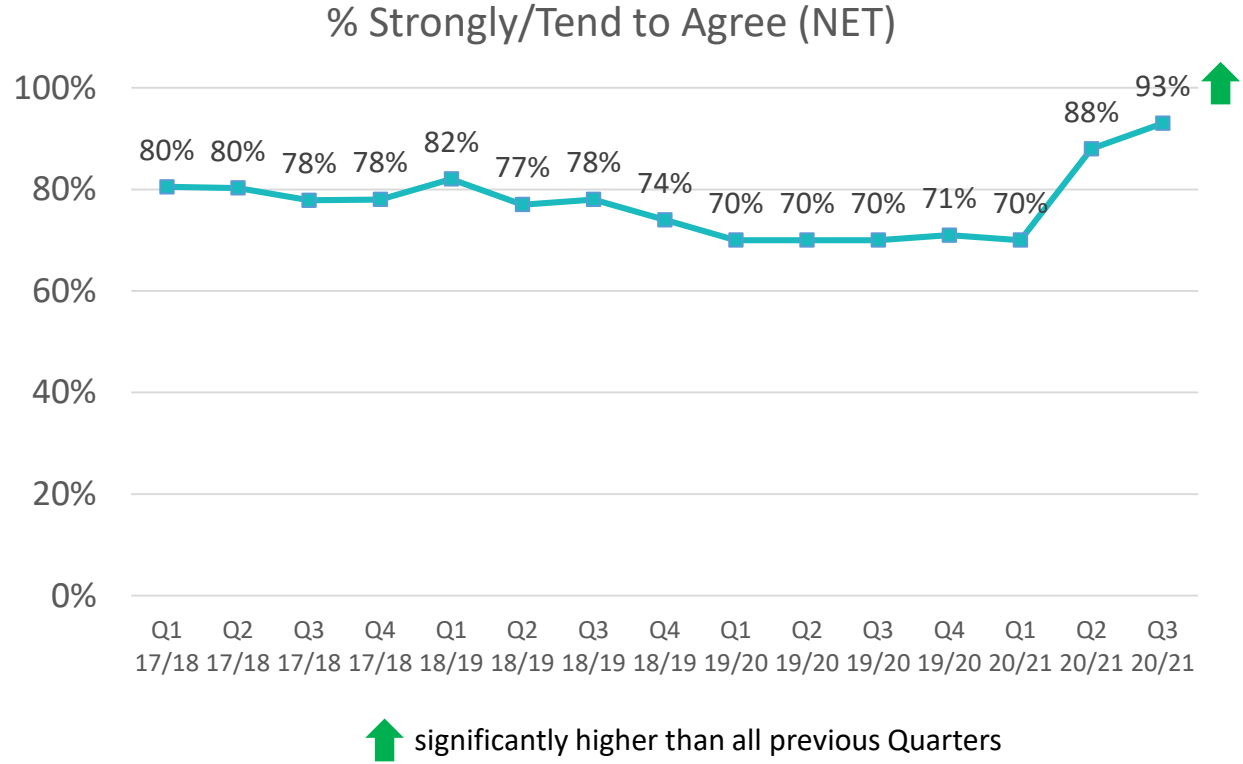
↑ significant increase ↓ significant decrease

Eight out of 10 think they would be treated fairly if they made a complaint about EP

Annual Trend



Quarterly Trend



Q7 If you were to make a complaint to Essex Police about an officer or staff member, do you think you would be treated fairly?

Demographic Trends

% who think they would be treated fairly if they made a complaint about EP

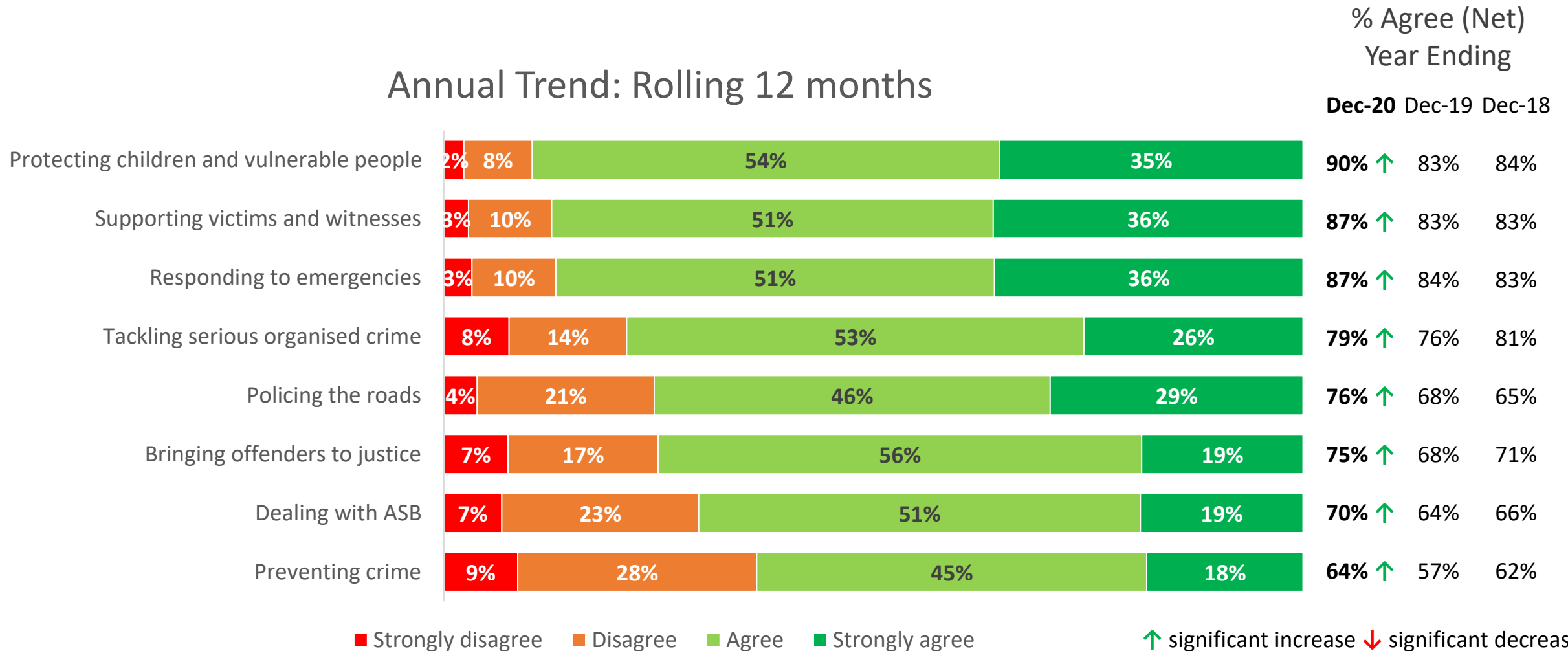
	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Uttlesford	81%	77%	89%	+12% ↑
Brentwood	74%	72%	89%	+17% ↑
Rochford	81%	72%	86%	+14% ↑
Harlow	80%	72%	85%	+13% ↑
Chelmsford	78%	72%	85%	+13% ↑
Southend	76%	69%	85%	+16% ↑
Colchester	81%	77%	82%	+5%
Tendring	83%	72%	81%	+9% ↑
Castle Point	78%	71%	78%	+7% ↑
Thurrock	77%	67%	77%	+10% ↑
Basildon	70%	68%	77%	+9% ↑
Braintree	85%	74%	76%	+2%
Maldon	84%	78%	75%	-3%
Epping Forest	79%	62%	70%	+8% ↑

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	80%	69%	79%	+10% ↑
Female	78%	73%	82%	+9% ↑
Under 35	78%	64%	79%	+15% ↑
35-54	79%	72%	80%	+8% ↑
55+	79%	76%	81%	+5% ↑
White	80%	73%	81%	+8% ↑
BAME	70%	60%	74%	+14% ↑
Victim of crime	70%	63%	70%	+7% ↑
Non victim	80%	72%	82%	+10% ↑

↑ significant increase ↓ significant decrease

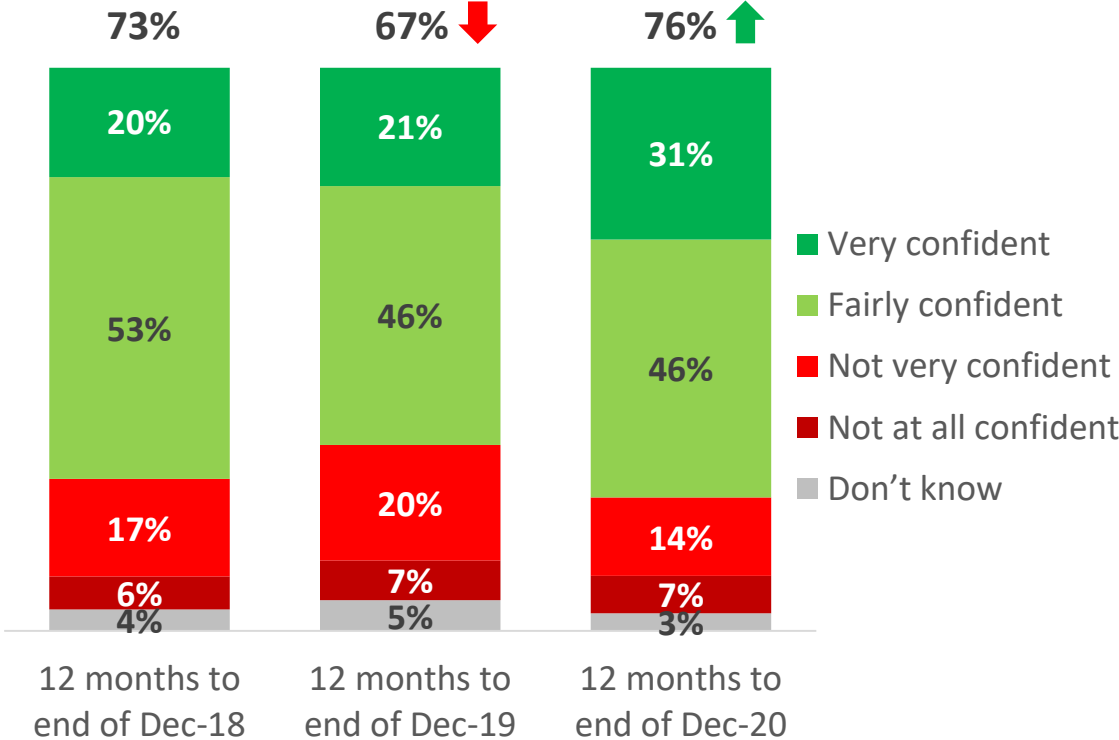
Perceptions of Essex Police and the organisations they work with increased significantly in the last 12 months

Annual Trend: Rolling 12 months

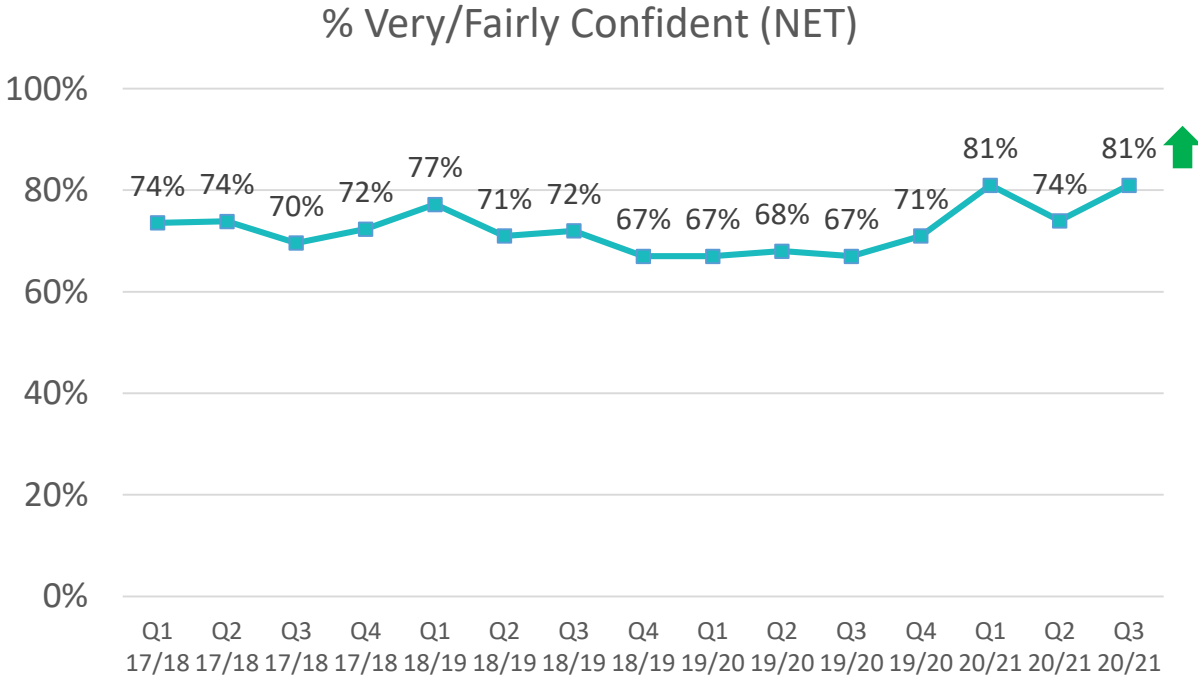


Three-quarters are confident of receiving a good service from EP if they were to report a crime

Annual Trend



Quarterly Trend



↑ significantly higher than previous Quarter

NET refers to the combined score for the two most positive answer options (Very/Fairly Confident). Significance testing at 95% confidence level.

Demographic Trends

% very/fairly confident of receiving a good service if they were to report a crime

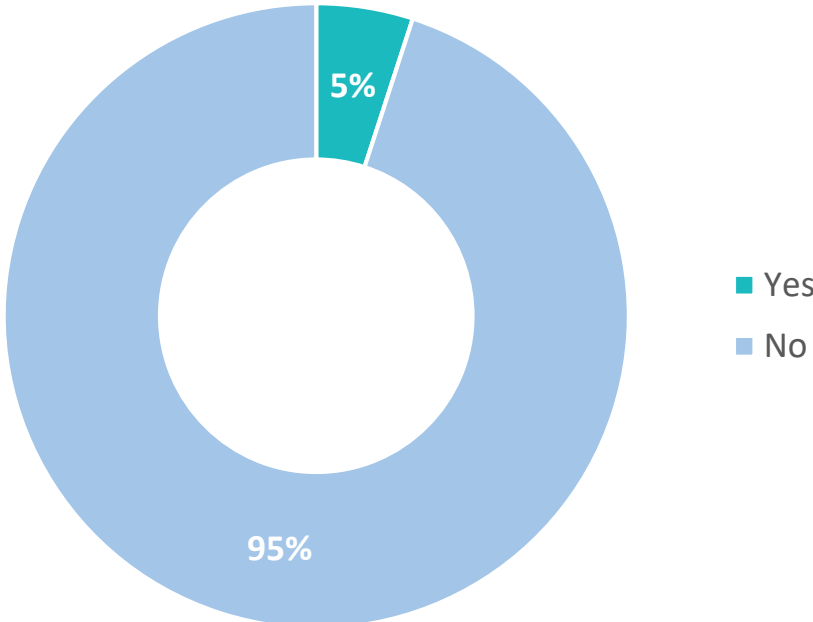
	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Harlow	79%	65%	82%	+17% ↑
Colchester	76%	69%	82%	+13% ↑
Braintree	79%	75%	81%	+6% ↑
Southend	70%	68%	80%	+12% ↑
Rochford	75%	59%	79%	+20% ↑
Chelmsford	75%	72%	79%	+7% ↑
Uttlesford	61%	71%	79%	+8% ↑
Brentwood	71%	66%	78%	+12% ↑
Epping Forest	69%	67%	75%	+8% ↑
Tendring	73%	64%	74%	+10% ↑
Thurrock	74%	62%	73%	+11% ↑
Maldon	75%	68%	73%	+5%
Basildon	73%	67%	69%	+2%
Castle Point	69%	62%	66%	+4%

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	73%	65%	74%	+9% ↑
Female	74%	70%	78%	+8% ↑
Under 35	82%	70%	81%	+11% ↑
35-54	71%	67%	74%	+7% ↑
55+	68%	65%	76%	+11% ↑
White	73%	67%	76%	+9% ↑
BAME	78%	66%	76%	+10% ↑
Victim of crime	58%	53%	59%	+6%
Non victim	75%	69%	79%	+10% ↑

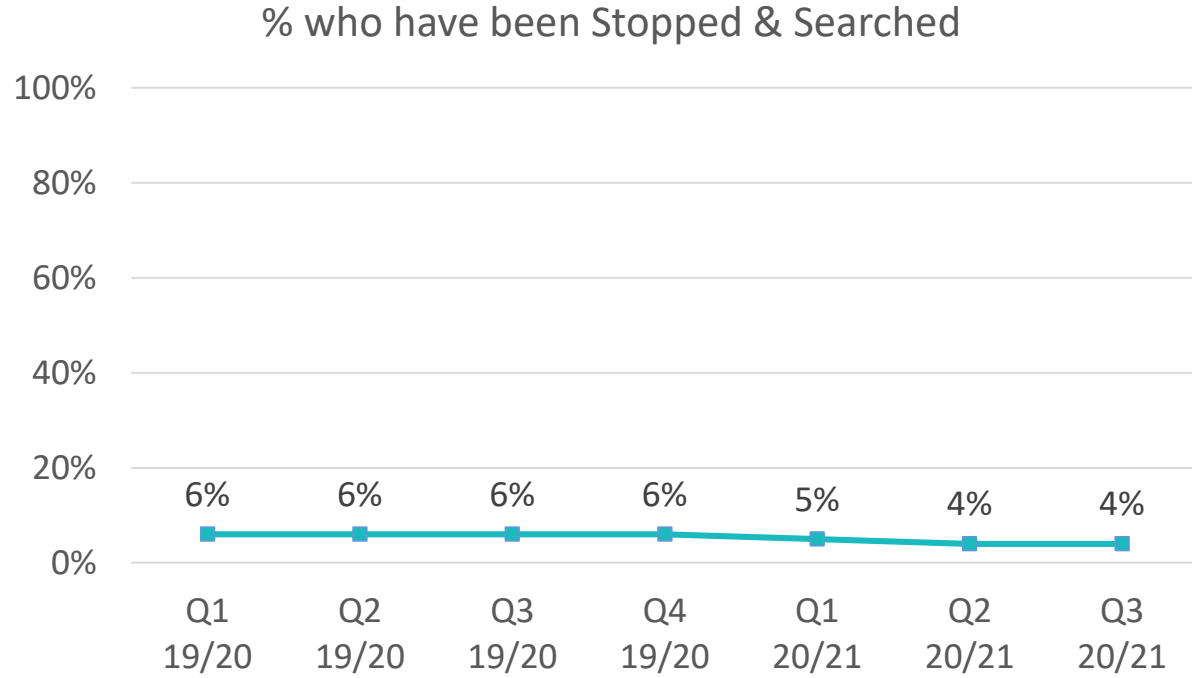
↑ significant increase ↓ significant decrease

Around 1 in 20 Essex residents surveyed has been stopped and searched by Essex Police

Jan – Dec 2020

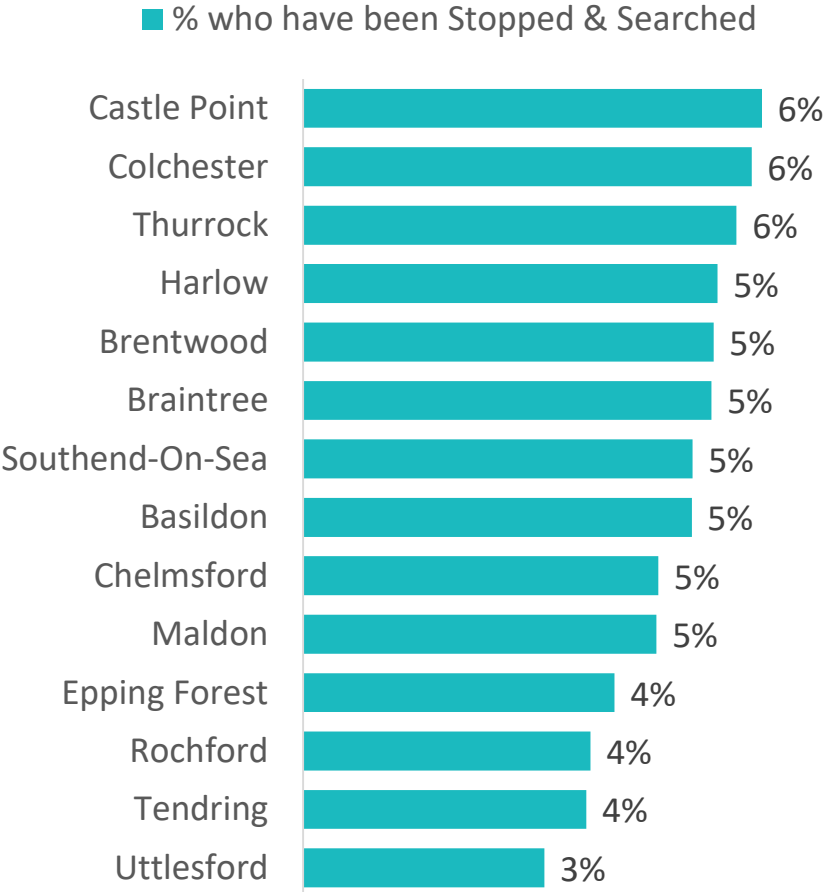


Quarterly Trend

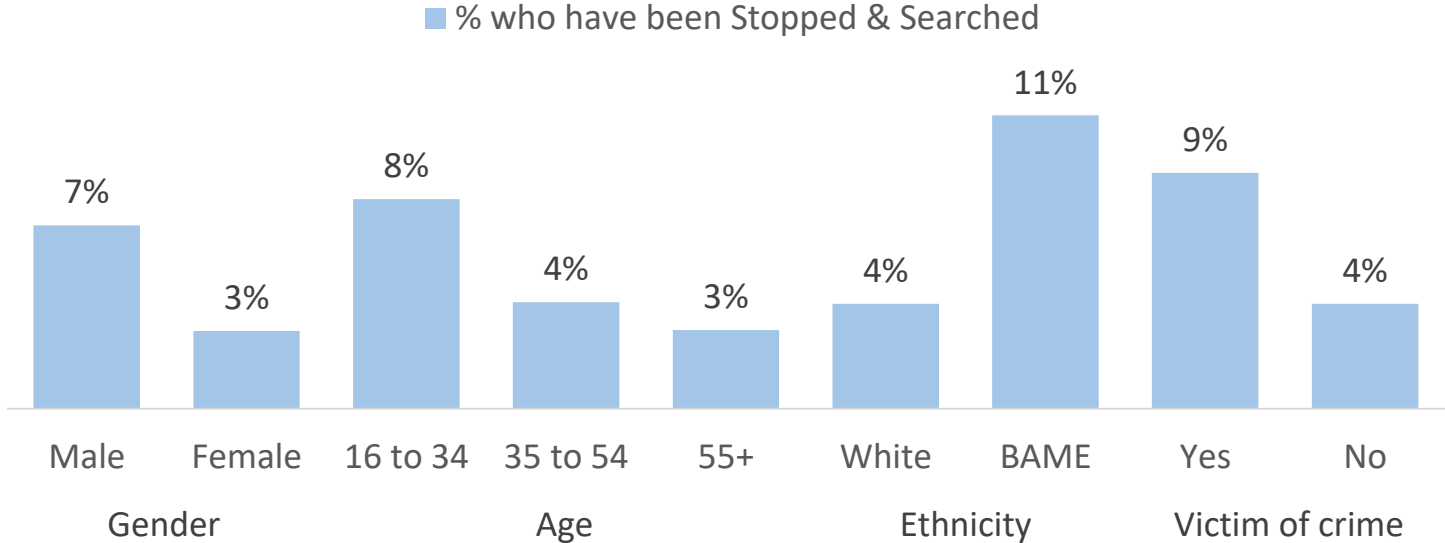


Males, under 35s and BAME residents are twice as likely to have been stopped and searched by EP

District Comparisons (last 12 months)



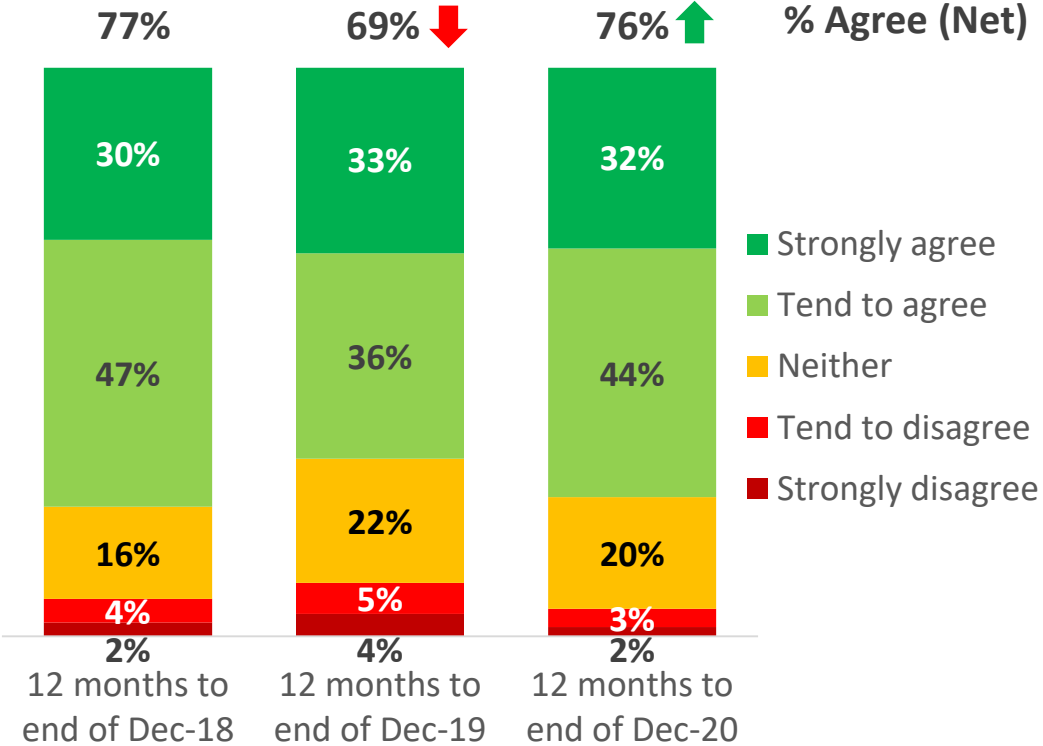
Demographic Analysis (last 12 months)



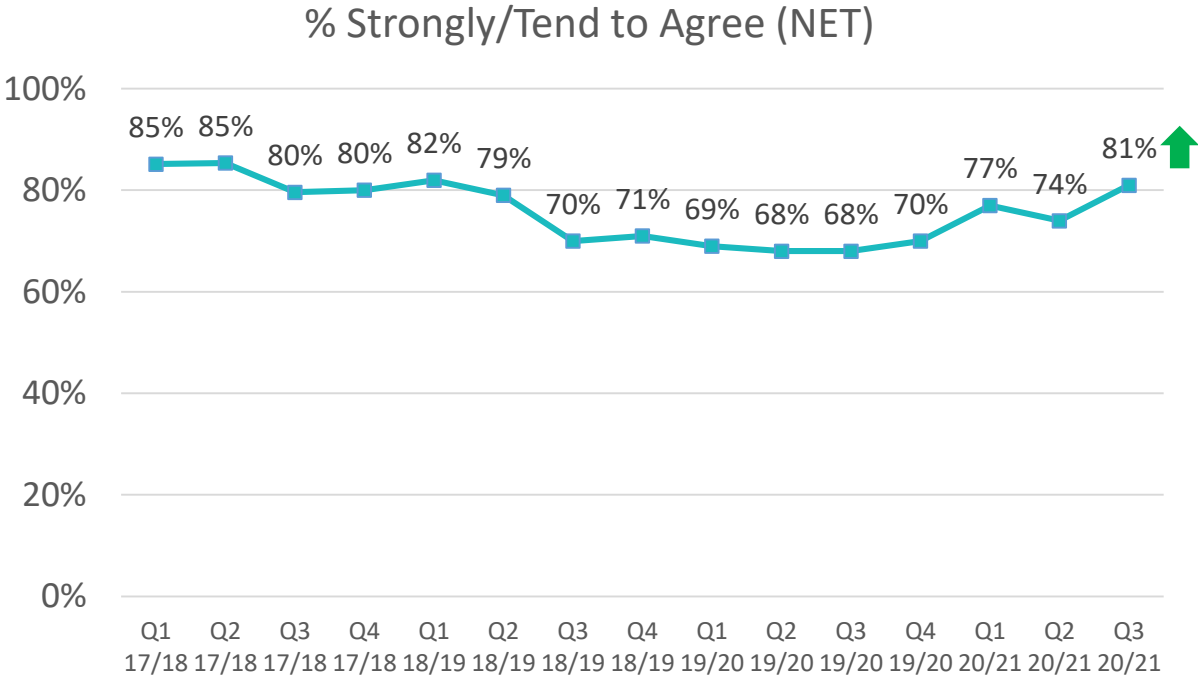
- Residents in Castle Point, Colchester & Thurrock have the highest incidence of stop and search (6%), compared with just 3% in Uttlesford

Three-quarters are confident that the police use their stop and search power fairly and respectfully

Annual Trend



Quarterly Trend



↑ significantly higher than previous Quarter

NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Demographic Trends

% agree they have confidence in local policing

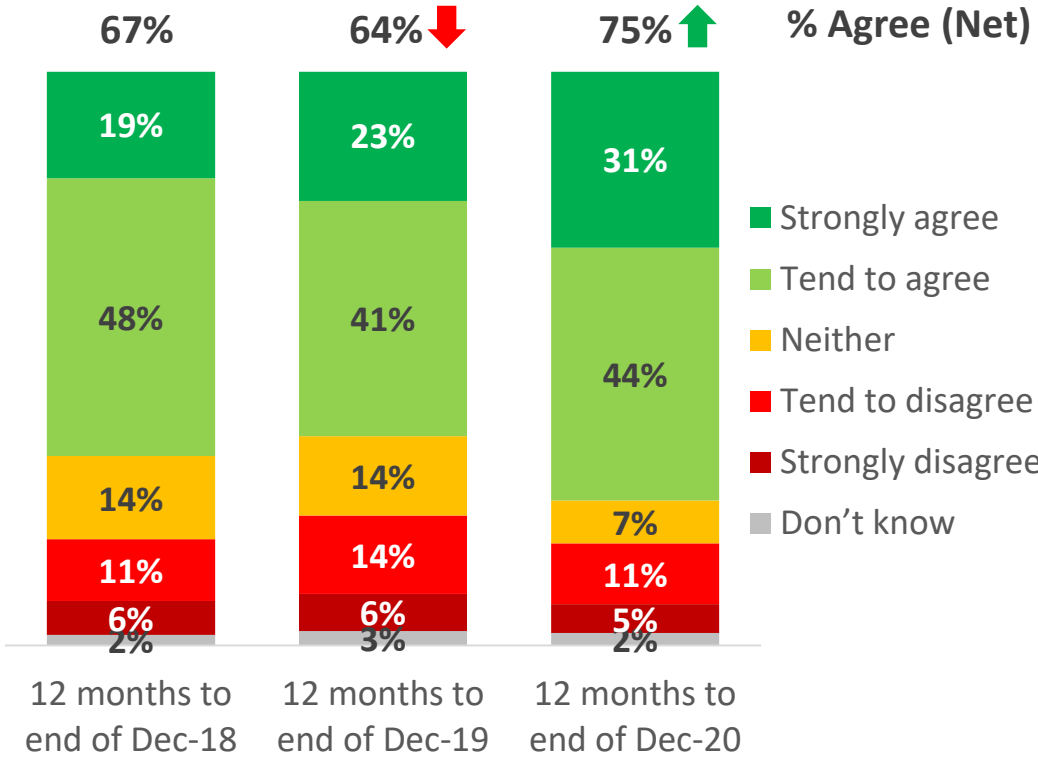
	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Uttlesford	79%	77%	86%	+9% ↑
Brentwood	71%	67%	83%	+16% ↑
Southend	79%	71%	83%	+12% ↑
Maldon	82%	71%	82%	+11% ↑
Tendring	84%	69%	82%	+13% ↑
Braintree	82%	67%	79%	+12% ↑
Rochford	80%	61%	79%	+18% ↑
Chelmsford	78%	68%	77%	+9% ↑
Thurrock	74%	63%	75%	+12% ↑
Epping Forest	73%	62%	71%	+9% ↑
Colchester	78%	71%	71%	0%
Basildon	70%	73%	69%	-4%
Castle Point	79%	71%	68%	-3%
Harlow	77%	75%	66%	-9% ↓

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	77%	66%	74%	+8% ↑
Female	78%	72%	78%	+6% ↑
Under 35	73%	64%	76%	+12% ↑
35-54	75%	68%	74%	+6% ↑
55+	82%	74%	77%	+3% ↑
White	78%	70%	77%	+7% ↑
BAME	67%	61%	65%	+4%
Victim of crime	74%	63%	65%	+2%
Non victim	78%	70%	77%	+7% ↑

↑ significant increase ↓ significant decrease

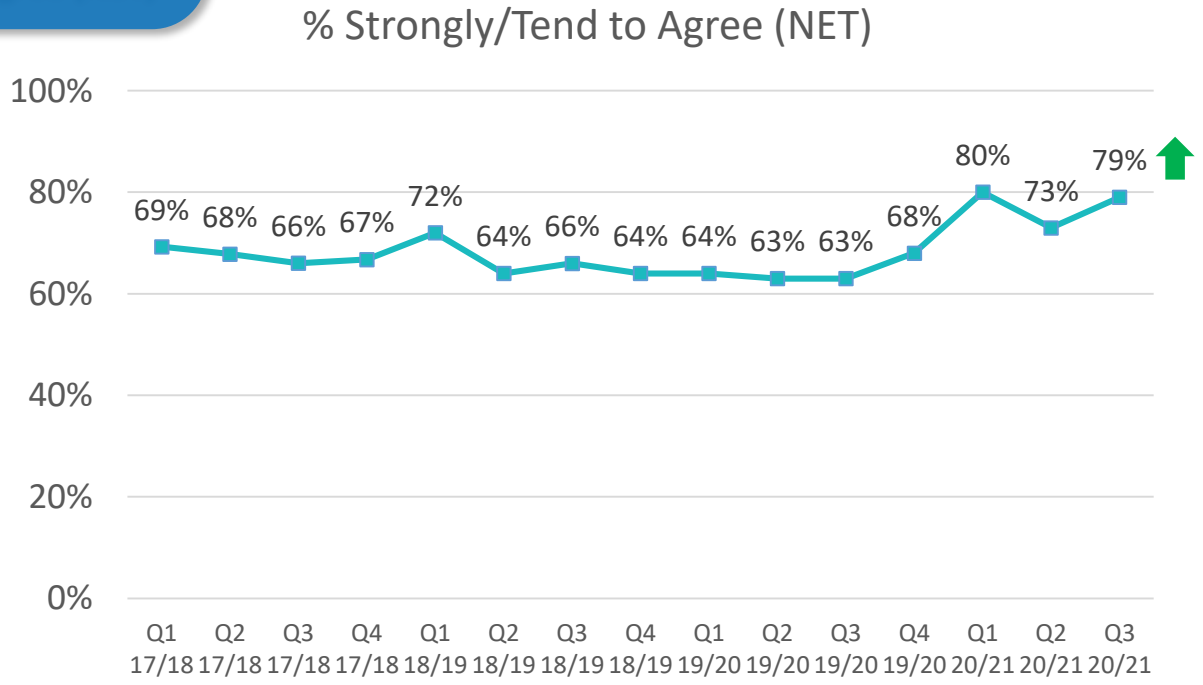
Three-quarters have confidence in local policing

Annual Trend Rolling 12 months



75%
MSG Average Agree (NET)

Quarterly Trend



↑ significantly higher than previous Quarter

NET refers to the combined score for the two most positive answer options (Strongly/Tend to Agree). Significance testing at 95% confidence level.

Q11 Please say how much you agree or disagree with the following statement:
Taking everything into account I have confidence in the police in this area

MSG average taken from Crime Survey for England and Wales (CSEW): Mar 2020

Demographic Trends

% agree they have confidence in local policing

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Braintree	71%	74%	81%	+7% ↑
Harlow	73%	61%	80%	+19% ↑
Colchester	75%	69%	79%	+10% ↑
Southend	67%	63%	78%	+15% ↑
Brentwood	61%	63%	78%	+15% ↑
Chelmsford	71%	66%	78%	+12% ↑
Uttlesford	57%	70%	77%	+7% ↑
Rochford	70%	58%	77%	+19% ↑
Tendring	70%	65%	75%	+10% ↑
Epping Forest	60%	62%	74%	+12% ↑
Maldon	70%	64%	72%	+8% ↑
Thurrock	65%	53%	70%	+17% ↑
Basildon	63%	61%	66%	+5%
Castle Point	58%	58%	63%	+5%

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	70%	63%	73%	+10% ↑
Female	65%	64%	77%	+13% ↑
Under 35	76%	65%	77%	+12% ↑
35-54	63%	63%	73%	+10% ↑
55+	64%	63%	76%	+13% ↑
White	67%	64%	75%	+11% ↑
BAME	71%	60%	75%	+15% ↑
Victim of crime	54%	52%	59%	+7%
Non victim	69%	65%	77%	+12% ↑

↑ significant increase ↓ significant decrease



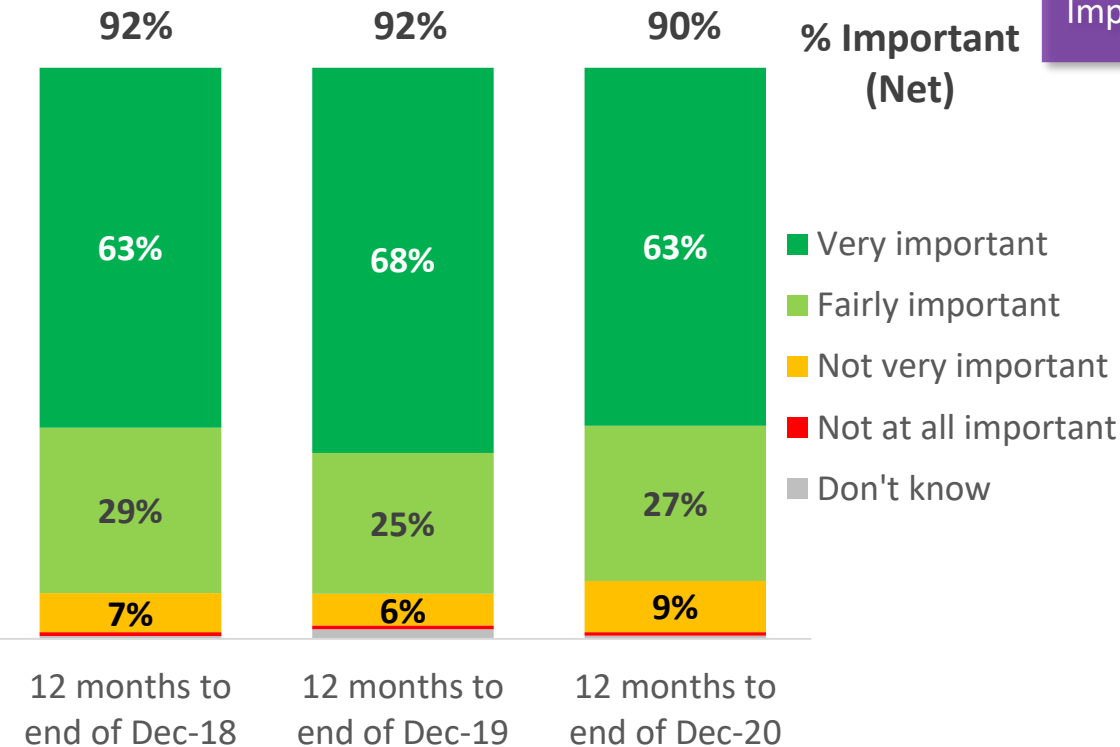
Section Four

Visibility & Crime/ASB Perceptions



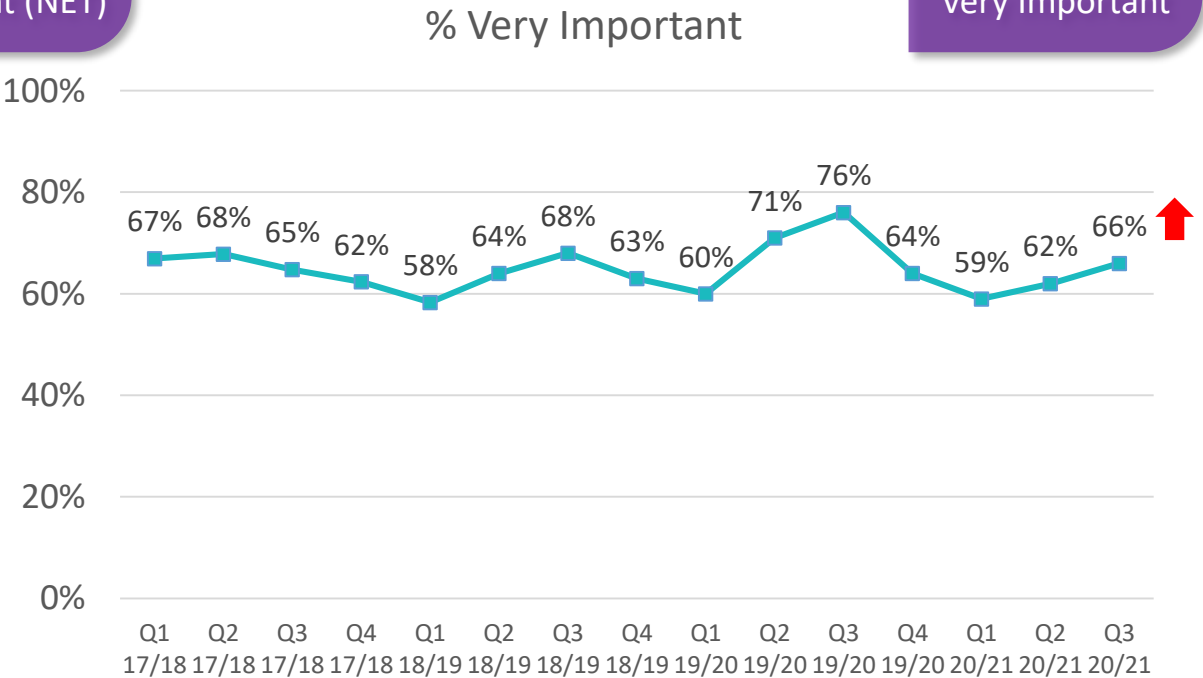
A regular uniformed police presence remains important for the majority of Essex residents

Annual Trend



78%
National Average Important (NET)

Quarterly Trend



47%
National Average Very Important

↑ significantly higher than Q1 & Q2 20/21

NET refers to the combined score for the two most positive answer options (Very/Fairly Important). Significance testing at 95% confidence level.

Demographic Trends

% think a regular uniformed police presence is very important

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Castle Point	75%	70%	81%	+11% ↑
Basildon	72%	82%	74%	-8% ↓
Thurrock	71%	70%	71%	+1%
Southend	67%	71%	69%	-2%
Chelmsford	54%	63%	63%	0%
Epping Forest	70%	71%	62%	-9% ↓
Rochford	57%	65%	60%	-5%
Brentwood	64%	65%	60%	-5%
Colchester	54%	61%	60%	-1%
Harlow	67%	77%	59%	-18% ↓
Tendring	62%	66%	54%	-12% ↓
Maldon	53%	57%	54%	-3%
Uttlesford	55%	58%	54%	-4%
Braintree	60%	61%	48%	-13% ↓

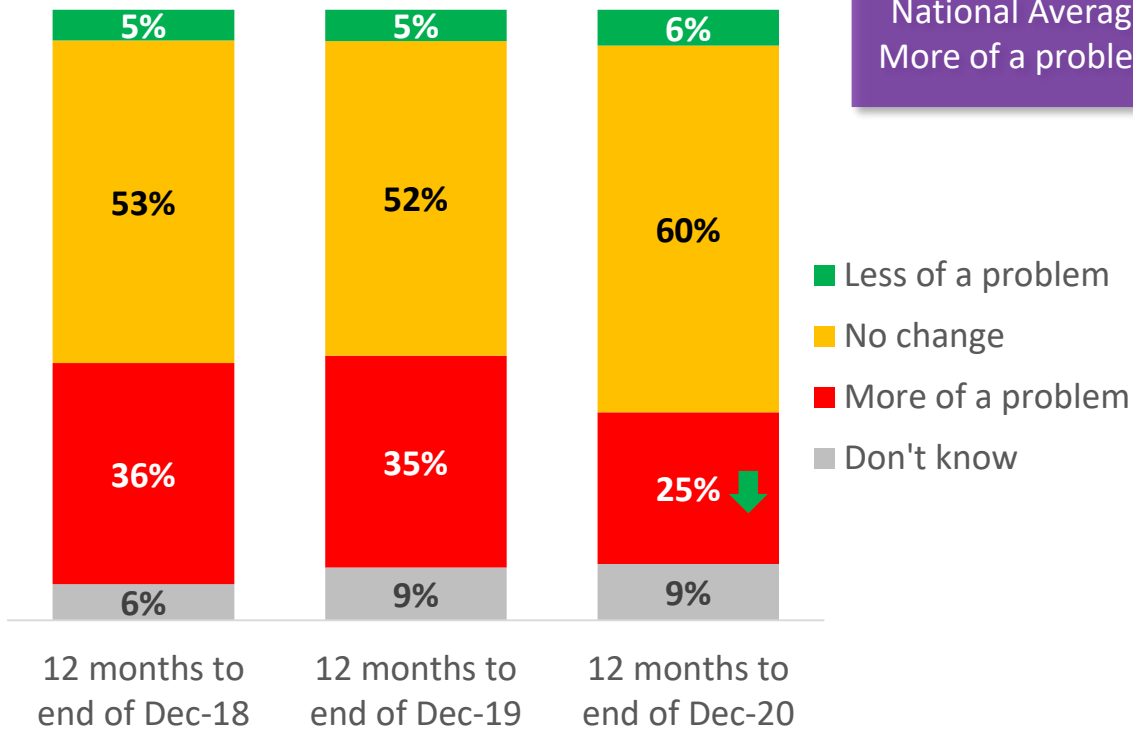
	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	60%	63%	58%	-5% ↓
Female	66%	72%	67%	-5% ↓
Under 35	50%	58%	52%	-6% ↓
35-54	67%	74%	66%	-8% ↓
55+	70%	69%	66%	-3%
White	64%	68%	63%	-5% ↓
BAME	59%	65%	60%	-5%
Victim of crime	77%	76%	72%	-4%
Non victim	61%	67%	61%	-6% ↓

↑ significant increase ↓ significant decrease

Essex residents who think crime and ASB has become more of a problem decreased significantly

Annual Trend

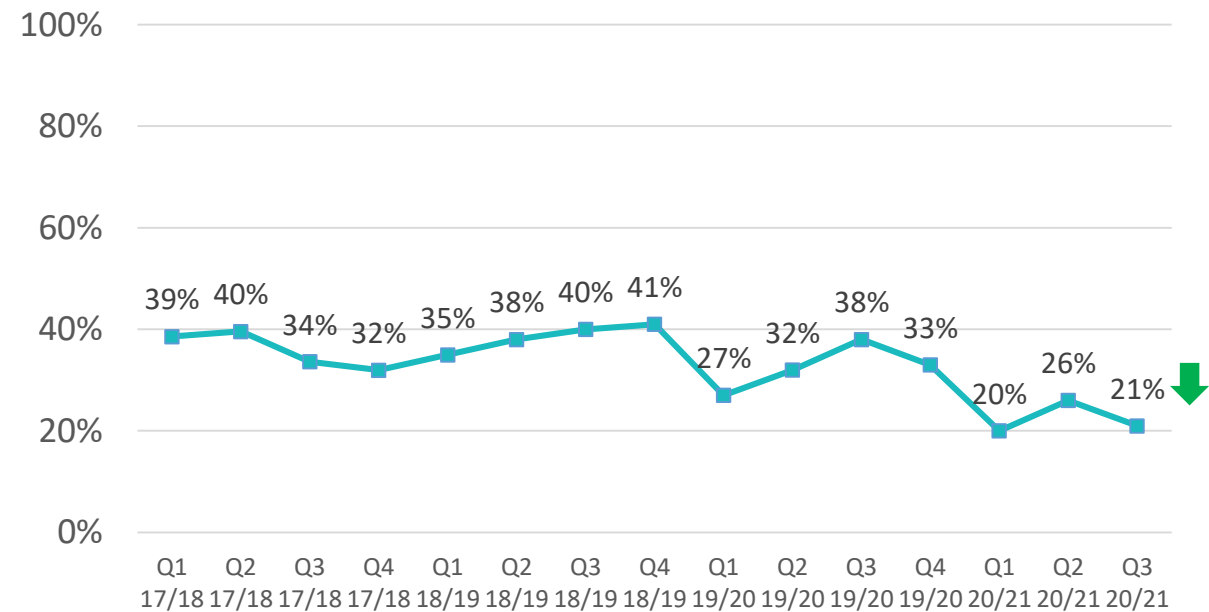
26%
National Average
More of a problem



Significance testing at 95% confidence level

Quarterly Trend

% More of a problem



↓ significantly lower than previous Quarter

Demographic Trends

% who think crime and ASB has become more of a problem in the last 12 months

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Southend	39%	44%	32%	-12% ↓
Castle Point	41%	45%	31%	-14% ↓
Tendring	37%	33%	30%	-3%
Epping Forest	42%	34%	29%	-5%
Maldon	25%	28%	26%	-2%
Brentwood	35%	35%	25%	-10% ↓
Basildon	40%	38%	25%	-13% ↓
Braintree	34%	33%	24%	-9% ↓
Harlow	32%	48%	24%	-24% ↓
Thurrock	43%	41%	23%	-18% ↓
Chelmsford	34%	28%	22%	-6% ↓
Rochford	35%	34%	22%	-12% ↓
Uttlesford	39%	24%	19%	-5%
Colchester	26%	24%	17%	-7% ↓

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	31%	31%	23%	-8% ↓
Female	41%	38%	27%	-11% ↓
Under 35	24%	31%	23%	-8% ↓
35-54	41%	37%	27%	-10% ↓
55+	41%	35%	23%	-12% ↓
White	37%	35%	25%	-10% ↓
BAME	26%	34%	24%	-10% ↓
Victim of crime	52%	55%	40%	-15% ↓
Non victim	34%	32%	23%	-9% ↓

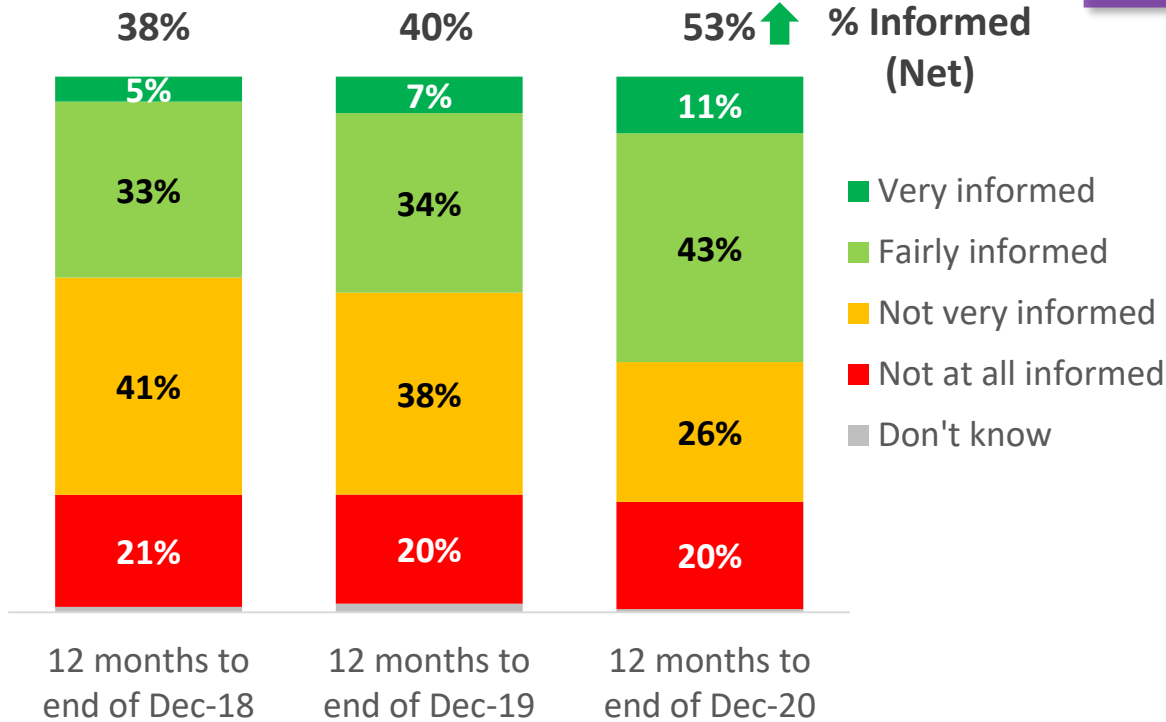
↑ significant increase ↓ significant decrease

Q19 Compared with 12 months ago, do you think crime and anti-social behaviour have become more of a problem in your area less of a problem, or has it not changed?

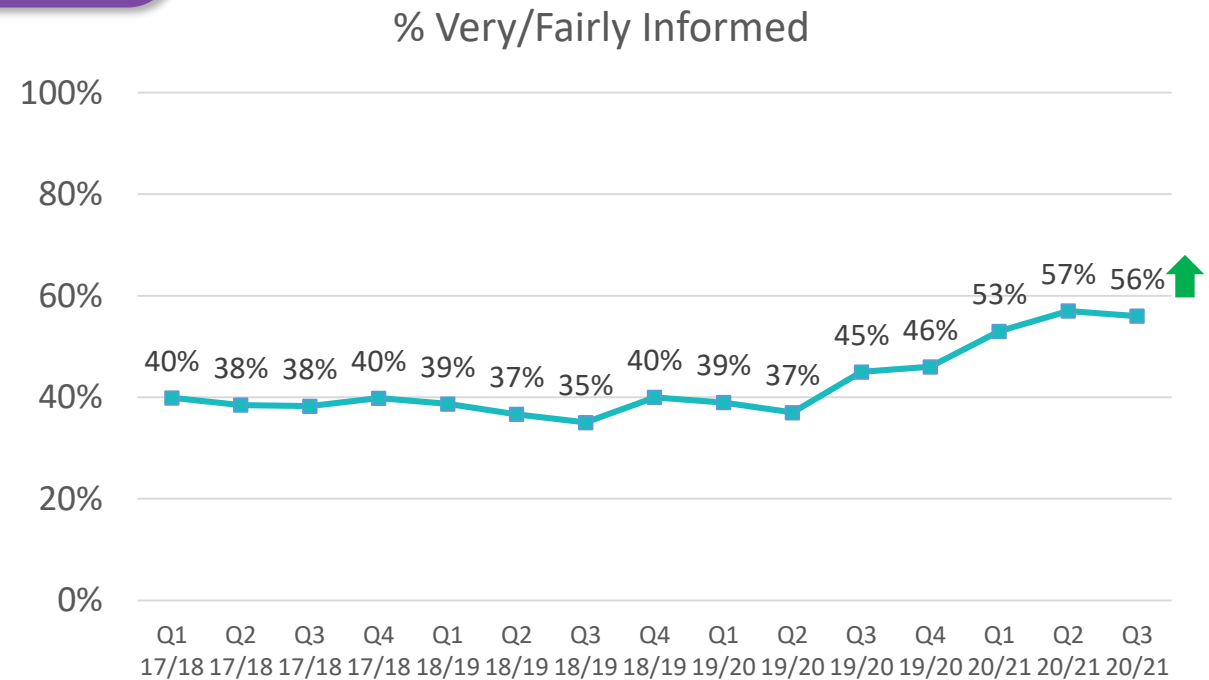
Over half now feel well informed about what the police are doing in their local area

37%
National Average

Annual Trend



Quarterly Trend



↑ significantly higher than Q1 17/18 – Q1 20/21

Significance testing at 95% confidence level

Q21 Overall, how well informed do you feel about what the police in your local area are doing?

National average taken from BMG Report on Public Views of Policing in England and Wales 2018

Demographic Trends

% who are feel informed about what the police in their local area are doing

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Braintree	36%	43%	68%	+25% ↑
Tendring	44%	45%	66%	+21% ↑
Uttlesford	38%	48%	64%	+16% ↑
Maldon	37%	41%	63%	+22% ↑
Rochford	40%	39%	59%	+20% ↑
Southend	36%	43%	59%	+16% ↑
Epping Forest	32%	35%	59%	+24% ↑
Brentwood	30%	35%	57%	+22% ↑
Chelmsford	39%	39%	54%	+15% ↑
Harlow	39%	33%	50%	+17% ↑
Castle Point	36%	40%	43%	+3%
Basildon	36%	35%	43%	+8% ↑
Thurrock	37%	40%	39%	-1%
Colchester	42%	45%	37%	-8% ↓

	Annual Trend			
	Jan – Dec 18	Jan – Dec 19	Jan – Dec 20	% change
Male	39%	41%	53%	+12% ↑
Female	36%	39%	54%	+15% ↑
Under 35	39%	40%	59%	+19% ↑
35-54	36%	40%	58%	+18% ↑
55+	38%	40%	45%	+5% ↑
White	38%	40%	54%	+14% ↑
BAME	33%	41%	47%	+6%
Victim of crime	34%	39%	57%	+18% ↑
Non victim	38%	41%	53%	+12% ↑

↑ significant increase ↓ significant decrease



Section Six

Introduction, Methodology

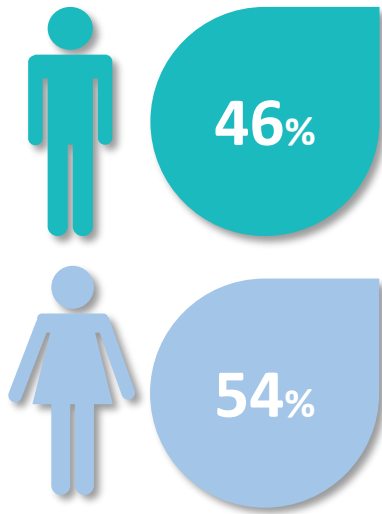


Introduction & Methodology

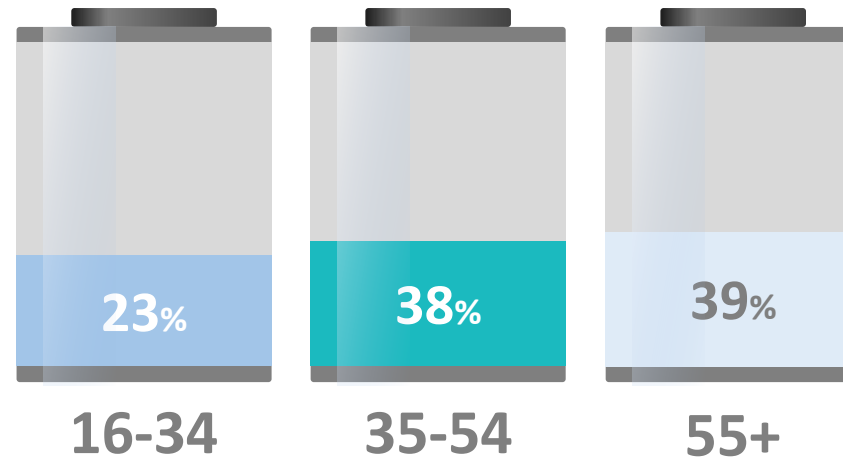
- This report details the 15th quarter of results for the Essex Police Public Perceptions Survey
- Since the survey began approx. 29,000 Essex residents have been interviewed – approx. 2,071 in each of the 14 Districts
- Fieldwork has previously been split between interviews taking place over the phone and face to face. Due to the Coronavirus COVID-19 outbreak all interviews in Q1-Q3 20/21 took place over the phone.
- Results have been weighted to accurately represent the population size and demographics of each District
- The report presents the results at an annual and quarterly level to compare the performance of Essex Police and highlight significant changes in public perceptions over time
- District and demographic analysis combines the sample from the four quarters over the last 12 months to add greater confidence to the results
- The results are also benchmarked against the National (BMG) and CSEW MSG average where possible
- Future reports will continue to track changes in public perception levels and identify high performing areas and those with need for improvement

Respondent Breakdown Jan - Dec 2020

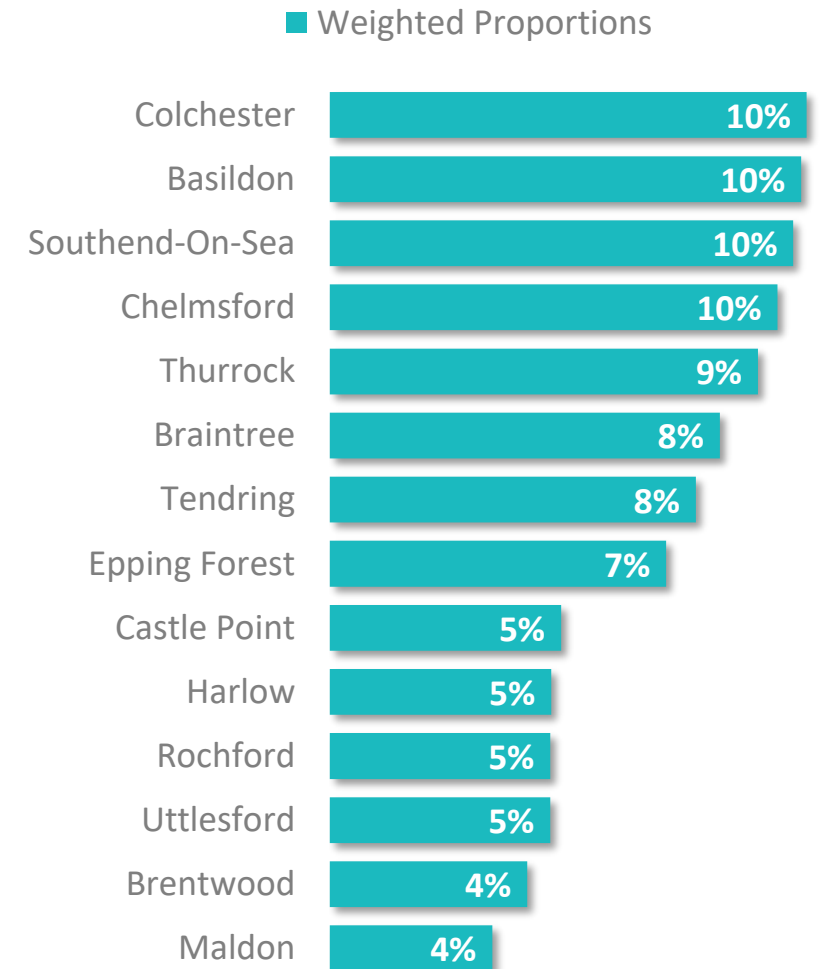
Gender



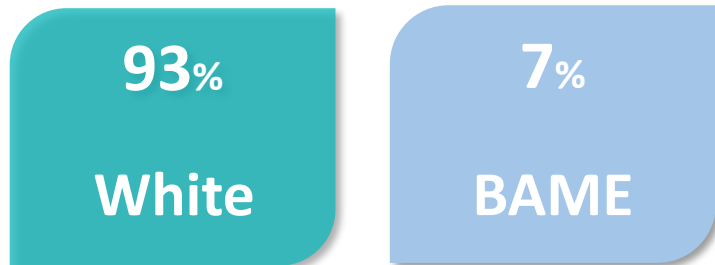
Age



District



Ethnic Group



Disability

