



Essex County
Fire & Rescue Service

Monthly Performance Report

December 2020

Prepared By:
Performance & Data Team

Information Cut Off Date (ICOD):
21 January 2021

ABOUT

A monthly performance report is produced for the Service Leadership Team (SLT) and other key members of Essex Country Fire and Rescue Service (ECFRS) to monitor performance of the service, ensuring that budgeted resources are aligned with fire priorities and are being used effectively and efficiently.

This report provides high level figures on incidents attended by ECFRS, availability (at station level) and attendance figures for the month. It also provides data and information on information governance, health & safety, human resources, learning & development, home safety, community development and safeguarding.



ECFRS performance reports are used in Performance & Resource Boards to enable the Police, Fire and Crime Commissioner to scrutinise, support and challenge the overall performance of the Fire and Rescue Service.

Performance reports align with the [Fire and Rescue Plan](#).

KEY STATEMENTS

INCIDENTS, ATTENDANCE & AVAILABILITY

- ECFRS attended less incidents in December 2020 than previous month and in December 2019.
- There was a decrease in the number of attendances to fires and false alarms, but an increase in attendances to special service incidents in December when compared to November's figures.
- The average response time to potentially life-threatening incidents in November was 11 minutes and 5 seconds.
- A decrease in total, on-call and wholetime & day crew pumping appliance availability this month compared to previous month.

INFORMATION GOVERNANCE

- There were no personal data breaches in December 2020.
- There was a decrease in the total number of statutory requests received.

HUMAN RESOURCES

- Ongoing COF support and collaboration with Finance function on 2021/22 headcount management.

LEARNING & DEVELOPMENT

- Learning & Development continue to embed the four L&D pillars of learning.

HEALTH & SAFETY

- During December the Health & Safety department carried out reviews on our COVID safe risk assessments at multiple key locations. This was in association with the FBU to check control measures were in place and being followed.

PROTECTION

- All planning, building regulations and licensing consultations were responded to within the statutory time limit.
- The Protection team conducted 150 desktop and 59 full audits.
- 32 notification of deficiencies were issued this month.

HOME SAFETY

- We have seen an increase in the number of visits conducted in December compared to November, despite the extended Christmas break. This is likely to be because the Home Safety Information Team (HSIT) conducted a sprint project to reduce the number of Bronze visits in the backlog.
- The Home Safety Command and Control Group moved Home Safety and Safeguarding to 'Gold Crisis,' on the 21st of December 2020, further limiting the number of referrals that will receive a face-to-face engagement in their property until Essex moves down from National Lockdown to Tier 3.

COMMUNITY DEVELOPMENT & SAFEGUARDING

- There were 54 safeguarding referrals to ECFRS in December 2020. 40% of these were received by Service personnel.

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

**1,028 INCIDENTS
DECEMBER 2020**

**1,046 IN NOVEMBER 2020
1,107 IN DECEMBER 2019**



**205
FIRES**



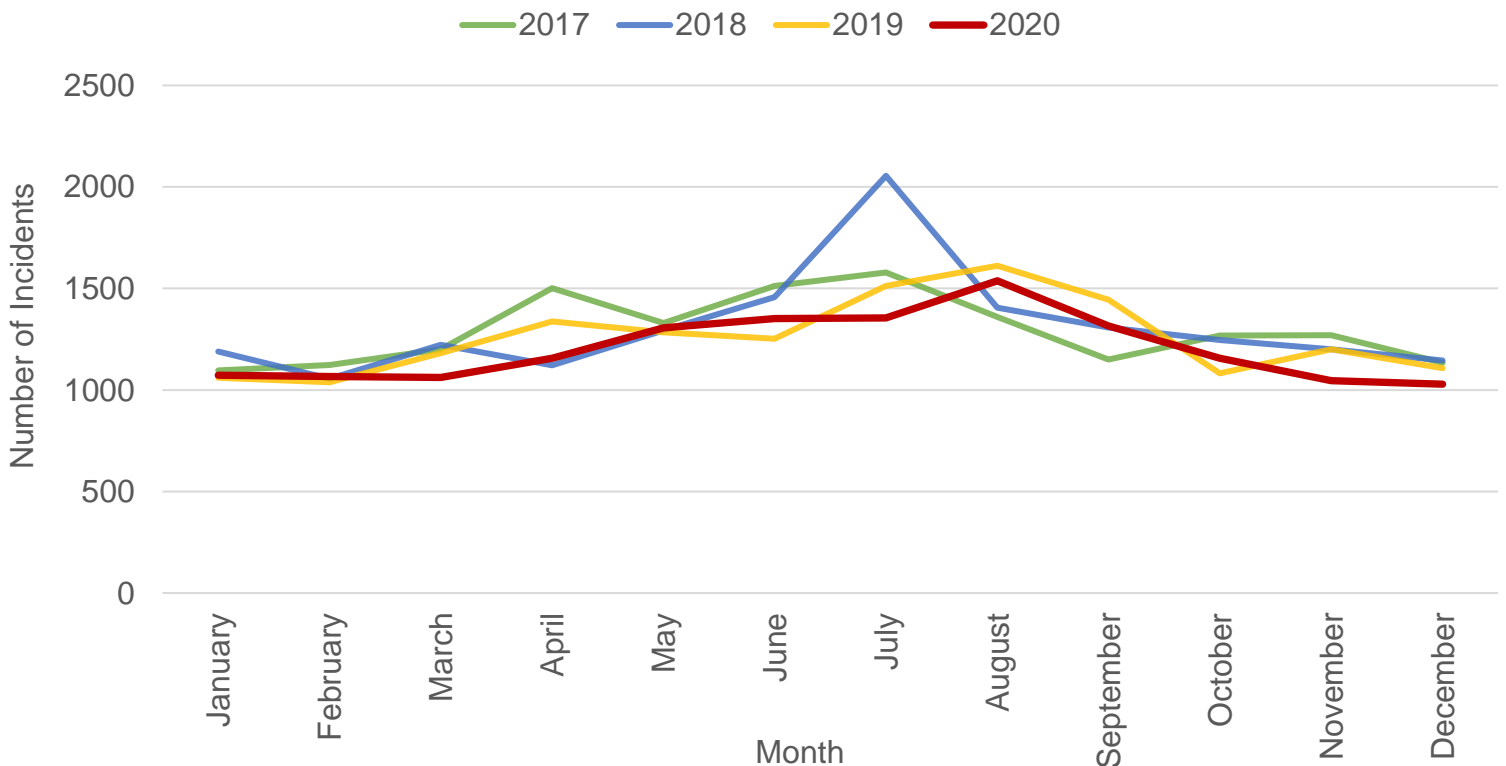
**378
SPECIAL
SERVICES**



**445
FALSE
ALARMS**

At the time of reporting, 13 incidents are awaiting quality assurance in the Incident Recording System, therefore will not be included in the figures above.

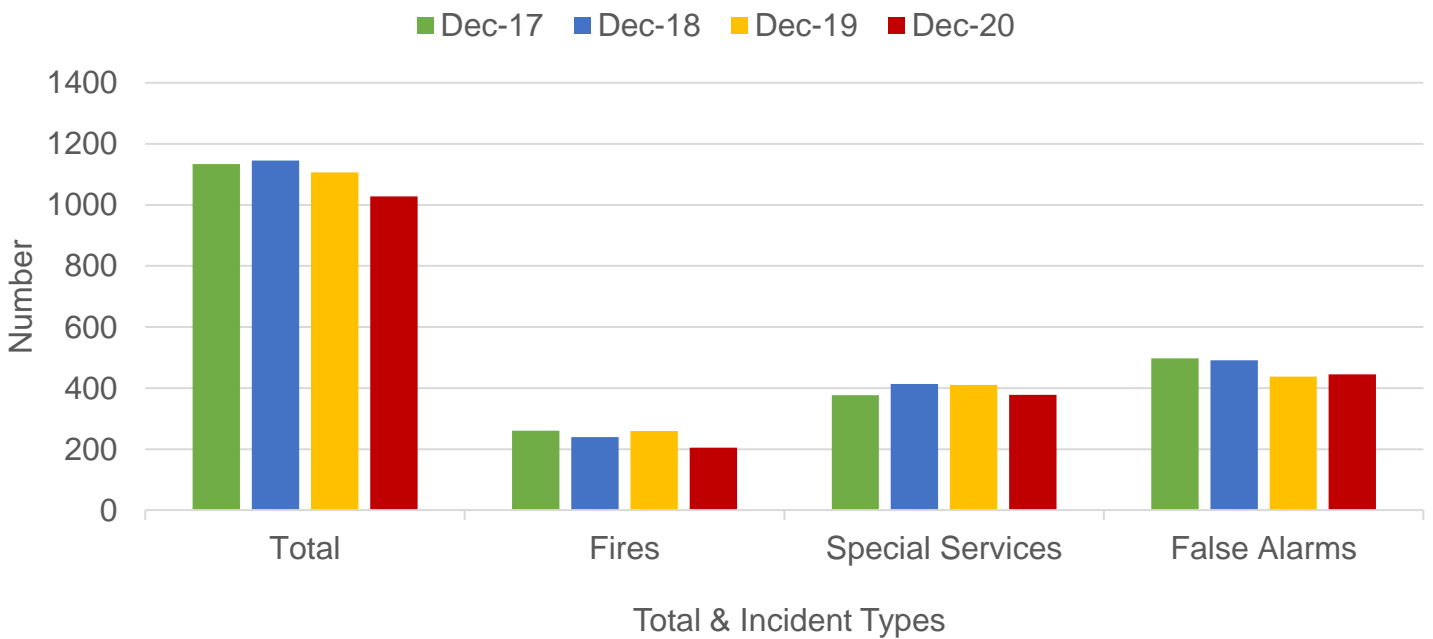
All Incidents



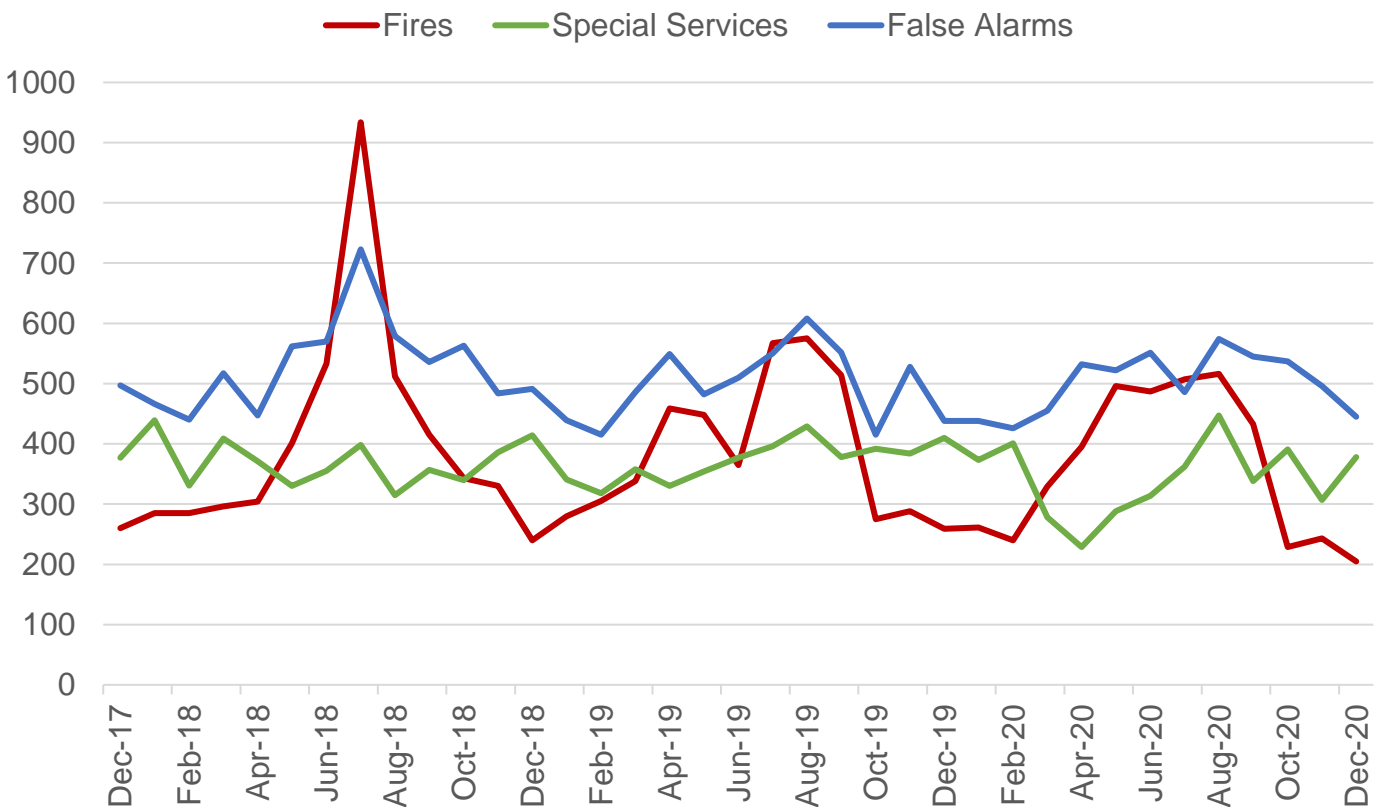
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

Incidents in December



Incident Type Breakdown, December 2017 - December 2020



FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

FIRES

There has been a slight increase in the total number of primary fires in December 2020 from last month, although a decrease compared to December 2019. This pattern can also be seen for accidental dwelling fires. The number of attendances to secondary fires has nearly halved this month.

	DECEMBER 2020	Previous Month/Year
Primary Fires	145	136 - NOVEMBER 2020 161 - DECEMBER 2019
Secondary Fires	52	102 - NOVEMBER 2020 89 - DECEMBER 2019
Accidental Dwelling Fires (ADFs)	65	56 - NOVEMBER 2020 80 - DECEMBER 2019
Fatalities (all Fires)	0	0 - NOVEMBER 2020 0 - DECEMBER 2019
Casualties (all Fires)	9	6 - NOVEMBER 2020 2 - DECEMBER 2019

Further Details on Fatalities/Casualties:

- 9 fire-related casualties from 6 incidents, of which 4 were ADFs, 1 was a fire in a non-residential building (vehicle repair) and the other was a deliberate fire setting in the home setting.
- 3 of the casualties in the 4 ADFs were female, exact ages are unknown/not reported. Although it was reported that all were lone persons, two of which were over pensionable age. The male casualty (aged 35 – 40) from an ADF was injured with burns, as it was reported that they returned to the fire.
- 2 males, one aged between 20 – 25 and the other aged, 35 – 40 were injured accidentally at the start of the fire which occurred in a vehicle repair building.

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

SPECIAL SERVICES

There has been an increase in the number of attendances to Special Service incidents in December 2020 compared to previous month, although less than attended in December 2019.

Following CRASH technical issues, it can be reported that there were 57 KSIs in November and 55 on Essex roads in December 2020. A decrease from previous year, where there were 77 in November and 79 in December 2019.

	DECEMBER 2020	Previous Month/Year
All	378	307 - NOVEMBER 2020 410 - DECEMBER 2019
Non RTC	291	236 - NOVEMBER 2020 303 - DECEMBER 2019
RTCs	87	71 - NOVEMBER 2020 107 - DECEMBER 2019

FALSE ALARMS

There has been a decrease in the total number of attendances to false alarms, from 496 in November to 445 in December 2020.

False Alarm Type	DECEMBER 2020	Previous Month/Year
Due to Apparatus	202	227 - NOVEMBER 2020 190 - DECEMBER 2019
Good Intent	231	258 - NOVEMBER 2020 236 - DECEMBER 2019
Malicious (Hoax)	12	11 - NOVEMBER 2020 12 - DECEMBER 2019

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

ATTENDANCE

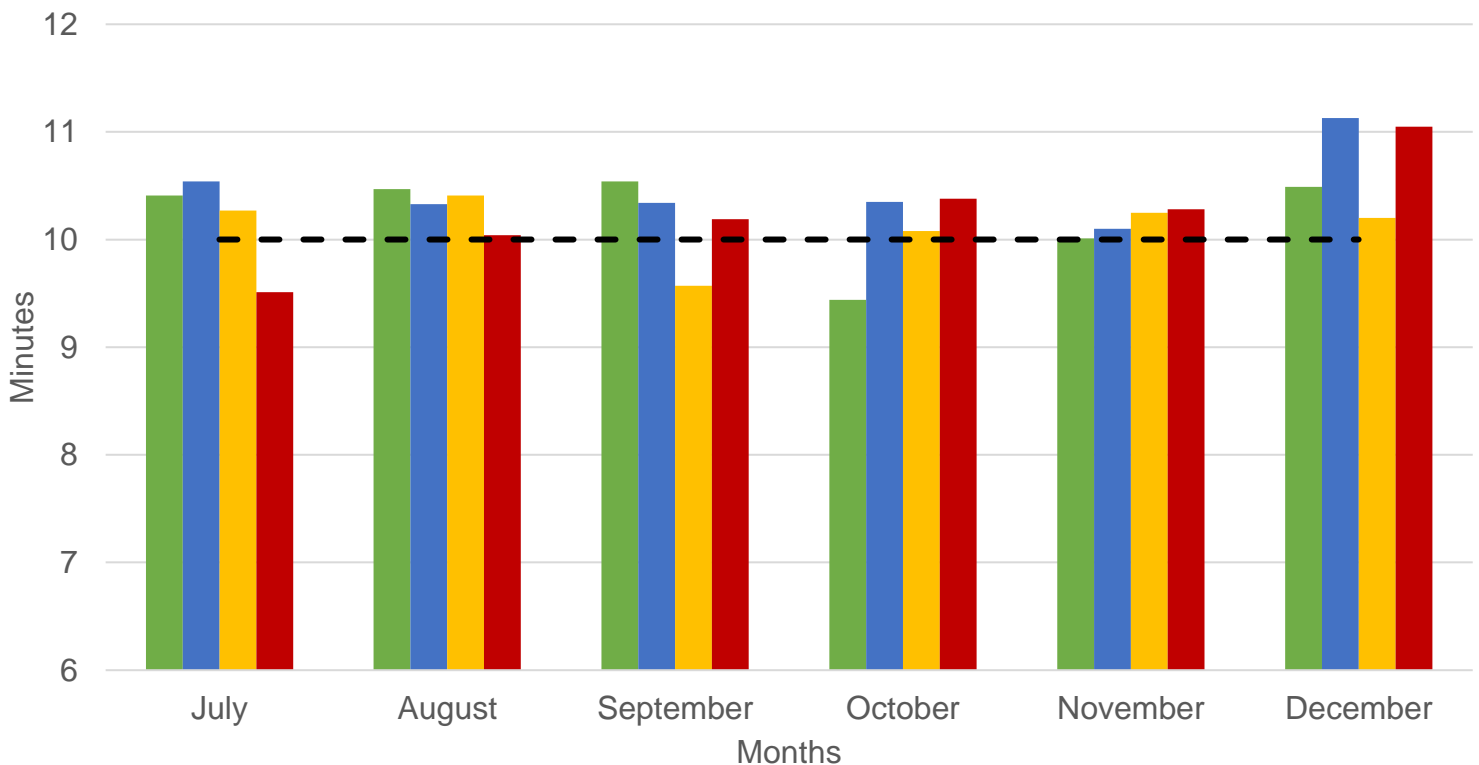
TO POTENTIALLY LIFE THREATENING INCIDENTS

TARGET – AVERAGE OF 10 MINUTES

The average response time to potentially life-threatening incidents in November was 11 minutes and 5 seconds (above the target).

Attendance to Potentially Life Threatening Incidents

2017 2018 2019 2020 - - Target



TIME OF CALL TO ARRIVAL - % WITHIN MINUTES

TARGET – 90% OF ALL CALLS WITHIN 15 MINUTES

In December, 82% of all calls (or incidents) were attended by an ECFRS appliance within 15 minutes. This is a decrease from 86% in November 2020 and 87% in December 2019.

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

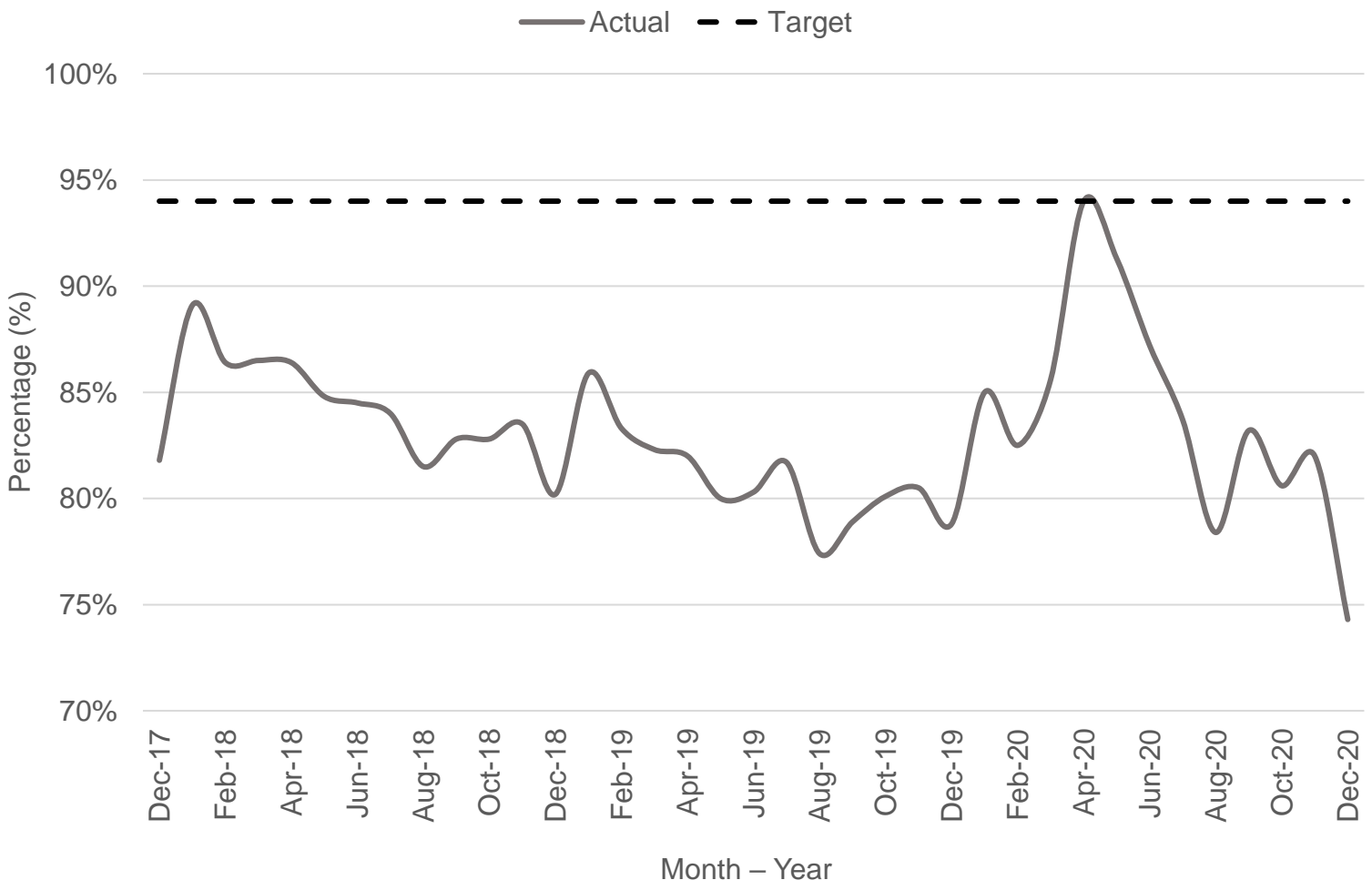
AVAILABILITY

TOTAL PUMPING APPLIANCE AVAILABILITY

TARGET – 94%

The total pumping appliance availability in December 2020 was 74.3%, a decrease from 82.0% in November. December 2019’s total pumping appliance availability was 78.8%.

Total Pumping Appliance Availability, December 2017 - December 2020



FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

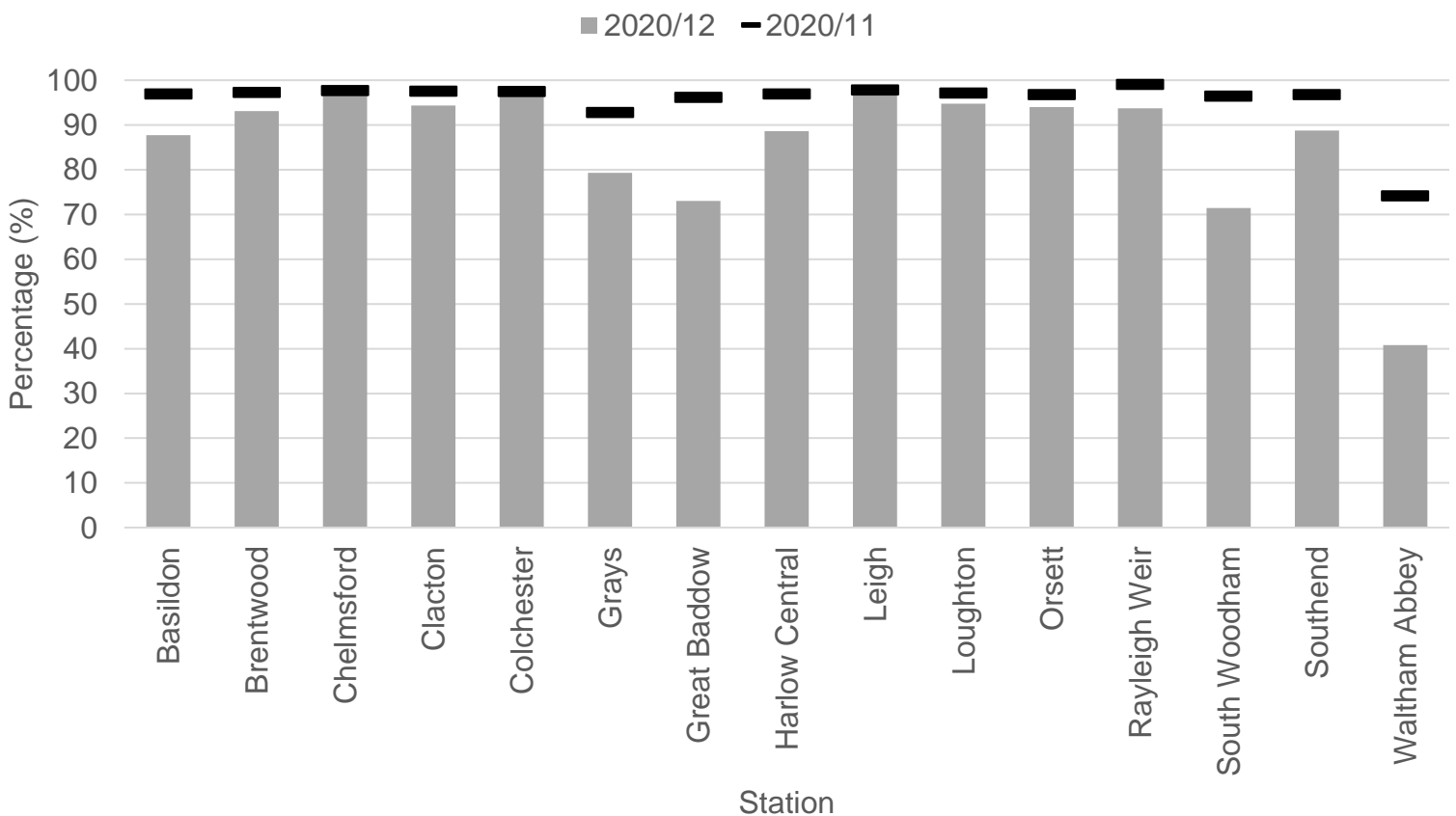
AVAILABILITY

WHOLETIME & DAY CREW PUMPING APPLIANCE AVAILABILITY

TARGET – 98%

Wholetime & Day Crew (WT & DC) pumping appliance availability in December was 89.2%, a decrease from 96.4% in November. December 2019’s availability was 95.8%. WT & DC Stations with the highest pumping appliance availability in December were Leigh (97.1%) and Colchester (97%).

Wholetime & Day Crew Pumping Appliance Availability



ON-CALL PUMPING APPLIANCE AVAILABILITY

TARGET – 90%

On-call pumping appliance availability in November was 74.7%, a decrease from 77.7% in November. December 2019’s availability was 70.6%.

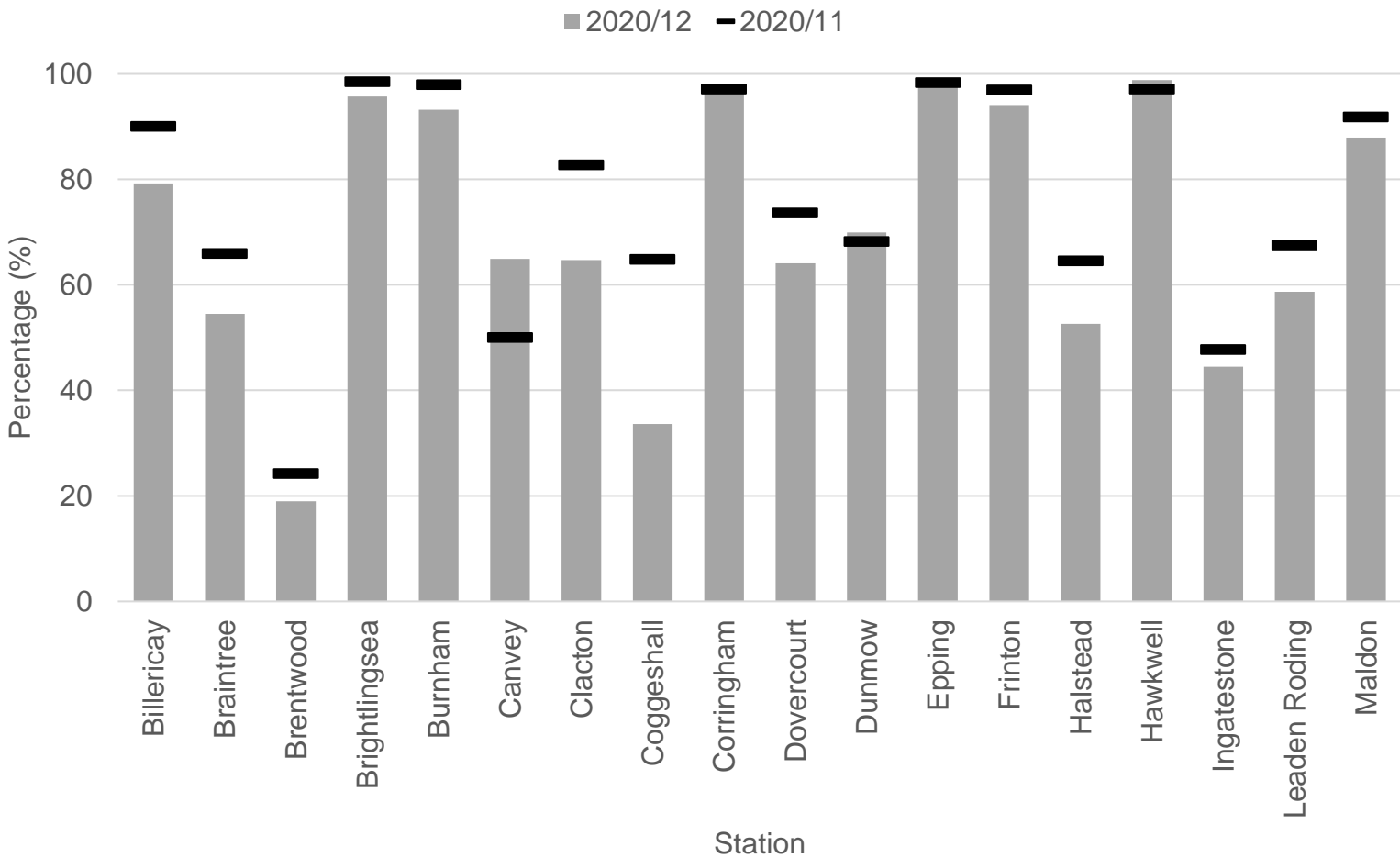
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the 18 stations below, 3 stations improved their pumping appliance availability this month compared to last. They were Corringham, Great Dunmow and Hawkwell.

On-Call Pumping Appliance Availability (18 Stations)



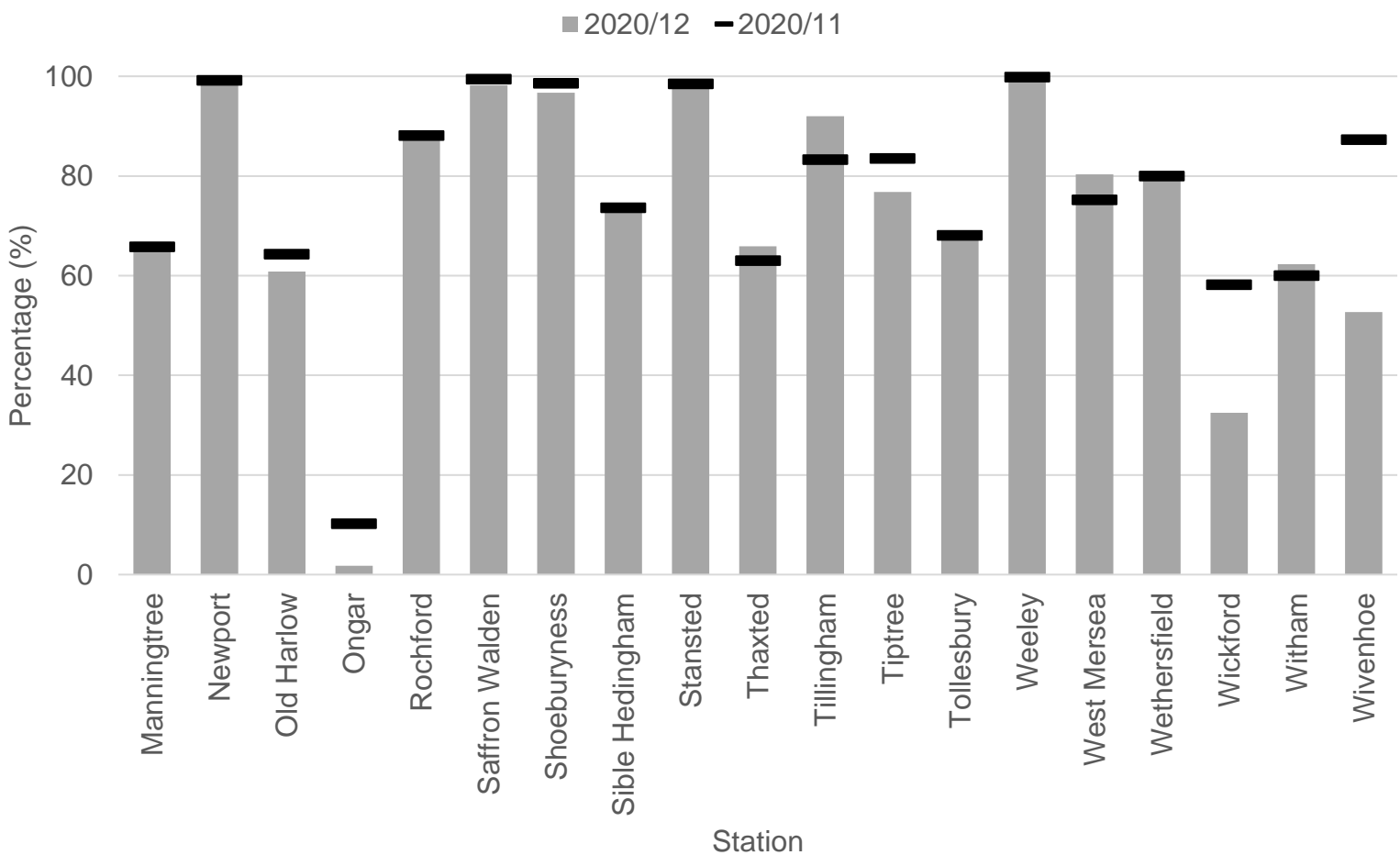
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the 19 stations below, 10 improved their pumping appliance availability this month compared to last. They were: Manningtree, Rochford, Stansted Thaxted, Tillingham, Tollesbury, Weeley, West Mersea, Wethersfield and Witham.

On-Call Pumping Appliance Availability (19 Stations)



FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

ON-CALL PUMPING APPLIANCE AVAILABILITY

The tables below shows the availability targets for each On-Call station for 2020/2021 and whether it has been met (highlighted in green)/not met (in red) for December 2020. For two pump stations, performance is measured at Station level.

Station	Target	Dec-20
Billericay	90	79.2
Braintree	75	54.5
Brentwood	50	19
Brightlingsea	90	95.7
Burnham	90	93.2
Canvey	90	64.9
Clacton	90	64.7
Coggeshall	73	33.6
Corringham	90	97.3
Dovercourt	75	64.1
Dunmow	90	69.9
Epping	90	98
Frinton	90	94.1
Halstead	90	52.6
Hawkwell	90	98.8
Ingatestone	90	44.5
Leaden Roding	50	58.7

Station	Target	Dec-20
Maldon	90	87.9
Manningtree	85	66.8
Newport	90	99.1
Old Harlow	55	60.8
Ongar	50	1.8
Rochford	79	88.4
Saffron Walden	90	98.2
Shoeburyness	90	96.7
Sible Hedingham	90	72.8
Stansted	90	99.3
Thaxted	66	66
Tillingham	90	92
Tiptree	90	76.8
Tollesbury	57	69
Weeley	90	99.9
West Mersea	85	80.3
Wethersfield	74	80.5
Wickford	50	32.5
Witham	55	62.3
Wivenhoe	75	52.7

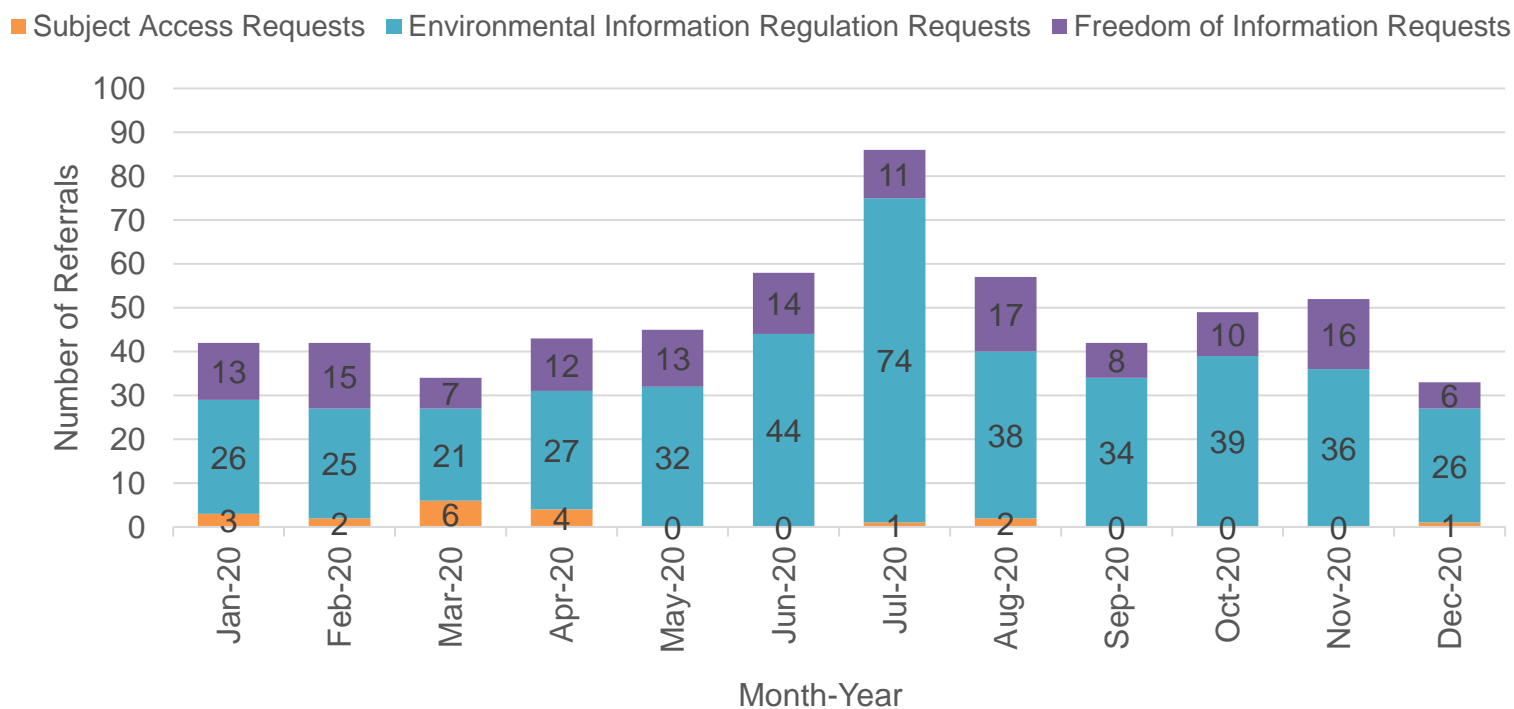
FIRE AND RESCUE PLAN: BE TRANSPARENT,
OPEN AND ACCESSIBLE

INFORMATION GOVERNANCE

The Fire Service is continuously working towards compliance with current data protection legislation. An ongoing training and awareness plan complements the mandatory e-learning that all employees are required to undertake. Training and awareness in the Authority takes various forms including: induction for new employees, individual meetings, team meetings, station visits, etc. There was 1 organised training and awareness sessions in December 2020.

The Fire Service is required to handle personal data incidents and breaches in a manner that is compliant with the Data Protection Act, 2018. In order to achieve this, a data breach handling process is currently in place. There were 0 reported personal data breaches in December 2020.

Statutory Requests December 2020



- The main themes around FOIs were Data Request (1), Fleet (1), HR (1), ICT (1), Operations (1), and Purchasing/Contracts (1).
- All 26 EIRs were for Fire Reports.
- 7 complaints and compliments were received in December 2020. The complaint themes were Staff Behaviour/Attitude (1) and Fire Safety (1). We received 5 compliments in December 2020.

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

HUMAN RESOURCES

Dec 2020

People Dashboard

Workforce Overview

1,367.9 Total Active FTE this month

Month	Employed FTE	Budget FTE	Vacant FTE
Jan	638	720	88
Feb	658.0	720	61.2
Mar	390.5	453.75	63.2
Apr	335	36.2	335
May	303.2	2.7	300.5
Jun	300.3	-2.8	297.5

Health

9.3% of working days lost to sickness this month

84% of all Fitechs passed this month

Casework and Leave

33 Ongoing Cases

36 Days of Paid Special Leave this month

People Dashboard

7.1% Rolling Annual Service Turnover this month

Insights

- Overall decrease of 9.2 FTE since November. (0.2% higher than December 2019)
- An increase in agency FTE and the effect of additional recruitment and turnover leaves Support in excess of 2020/21 budget by 10.9 FTE in total.
- Rolling Service turnover increased by 0.1 percentage points this month. On Call turnover increased by 0.8 percentage points over Nov.
- 9.3% of available working days were lost to sickness absence in December (6.0% in November). This is almost wholly attributable to the massive spike in confirmed cases of COVID that the Service saw in the last few weeks of 2020, plus other associated absences, such as increased numbers of self isolating employees.
- Musculoskeletal conditions remain the top cause of non-COVID related absence.
- The total number of ongoing employee relations cases remains stable.
- Paid Special Leave fell by almost 50% compared to November. Reasons for use continue to include family bereavement and emergency time off for dependents.
- Reasons for Unpaid Special Leave includes a continuing unpaid sabbatical for one employee in the SW Command Group and training/probation with Herts FRS for another.

Ongoing COF support and collaboration with Finance function on 2021/22 headcount management

Focus areas this month:

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

LEARNING & DEVELOPMENT

Dec 2020

Learning & Development Dashboard

Learner Engagement

Overall Learner Engagement: **17.0%**

Wholetime	24.2%	On Call	17.5%	Control	0%	Support	4.3%
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Employees Actively Engaged in Learning Activity

People

There is no delegate feedback to report this month

Attended as Booked Last Month: **97.0%**

Compliance

Overall BA Compliance: **99.0%**

BA	99.2%	ERD Cover	62.2%	ICV Level 1	95.3%	On Call	100%	Core Skills	0%
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Insights

- Overall engagement fell by over a third, compared to November (26.6% to 17%).
- Average learning hours fell by 68.4% compared to November (5.7 hours per FTE down to 1.8 hours).
- In both cases, reduction in engagement can be directly attributed to the Christmas holiday period and high absence levels.
- Training attendance levels remain stable. Of 13 recorded non-attendances, 11 were due to planned courses being cancelled as a result of the pandemic. There were two recorded 'no shows' this month.
- Risk Critical Compliance levels remain generally stable. Overall BA compliance has dropped very slightly compared to last month.
- Completion of mandatory training items remains higher for Operational personnel, compared to their non-Operational colleagues.

Completion of Mandatory Training Items

77.0%

Managing Information	90.8%	e-Prevent	58.6%	Safeguarding	92.0%	Business Continuity	91.7%
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Average Learning Hours per FTE

1.8

Wholetime	2.5	On Call	2	Control	0	Support	0.3
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Average Learning Hours per FTE in Month

Continue to imbed the four L&D pillars of learning

Focus areas this month:

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

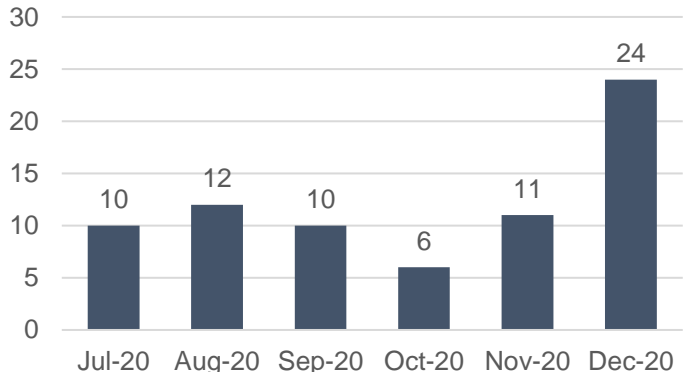
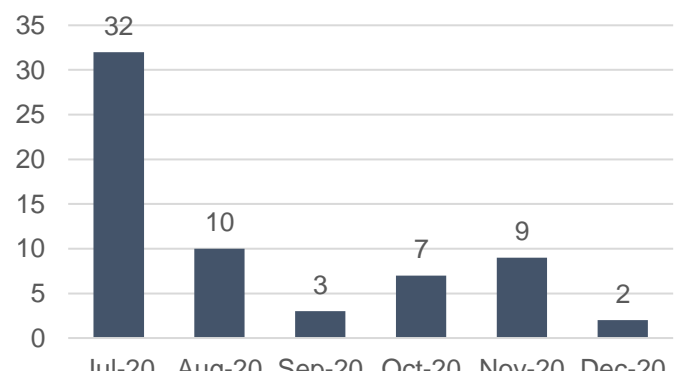
HEALTH & SAFETY (H&S)

During December the Health & Safety department carried out reviews on our COVID safe risk assessments at multiple key locations. This was in association with the FBU to check control measures were in place and being followed.

The department reviewed and updated the COVID-19 handbook to ensure content was up to date and links to the correct documents were in place.

A fogging unit was issued to Control staff to ensure staff are able to decontaminate work and rest stations at the beginning of every shift, and training was supplied by H&S staff to Control personnel.

All safety data taken from OSHENS on 05/01/2021.

<p>Accidents. The number of accident/ill health on duty reports in December was higher than normal due to the reporting of 18 positive COVID tests. The remaining reports were made up of 4 at operational incident and 2 on station premises.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Number of Reports</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>10</td> </tr> <tr> <td>Aug-20</td> <td>12</td> </tr> <tr> <td>Sep-20</td> <td>10</td> </tr> <tr> <td>Oct-20</td> <td>6</td> </tr> <tr> <td>Nov-20</td> <td>11</td> </tr> <tr> <td>Dec-20</td> <td>24</td> </tr> </tbody> </table>	Month	Number of Reports	Jul-20	10	Aug-20	12	Sep-20	10	Oct-20	6	Nov-20	11	Dec-20	24
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<p>Hazards. There were just 2 hazard reports in December which both related to crews being below minimum numbers due to out duties.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Number of Reports</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>32</td> </tr> <tr> <td>Aug-20</td> <td>10</td> </tr> <tr> <td>Sep-20</td> <td>3</td> </tr> <tr> <td>Oct-20</td> <td>7</td> </tr> <tr> <td>Nov-20</td> <td>9</td> </tr> <tr> <td>Dec-20</td> <td>2</td> </tr> </tbody> </table>	Month	Number of Reports	Jul-20	32	Aug-20	10	Sep-20	3	Oct-20	7	Nov-20	9	Dec-20	2
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FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

HEALTH & SAFETY (H&S)

All safety data taken from OSHENS on XX/XX/2020.

<p>Near Misses. Of the 8 near misses reported in December 7 related to equipment and 1 to a 4i mobilising issue.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Near Misses</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>5</td> </tr> <tr> <td>Aug-20</td> <td>8</td> </tr> <tr> <td>Sep-20</td> <td>5</td> </tr> <tr> <td>Oct-20</td> <td>10</td> </tr> <tr> <td>Nov-20</td> <td>12</td> </tr> <tr> <td>Dec-20</td> <td>8</td> </tr> </tbody> </table>	Month	Near Misses	Jul-20	5	Aug-20	8	Sep-20	5	Oct-20	10	Nov-20	12	Dec-20	8
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<p>Control Measure Failures. There were 7 control measure failures reported in December of which 7 related to Control working below minimum numbers and 1 was a visitor to an ECFRS premise not following the correct COVID protocols.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Control Measure Failures</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>7</td> </tr> <tr> <td>Aug-20</td> <td>5</td> </tr> <tr> <td>Sep-20</td> <td>7</td> </tr> <tr> <td>Oct-20</td> <td>4</td> </tr> <tr> <td>Nov-20</td> <td>5</td> </tr> <tr> <td>Dec-20</td> <td>7</td> </tr> </tbody> </table>	Month	Control Measure Failures	Jul-20	7	Aug-20	5	Sep-20	7	Oct-20	4	Nov-20	5	Dec-20	7
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<p>Attacks on Fire Service Personnel. There were no attacks on Fire Service personnel this month.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Attacks on Fire Service Personnel</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>1</td> </tr> <tr> <td>Aug-20</td> <td>0</td> </tr> <tr> <td>Sep-20</td> <td>1</td> </tr> <tr> <td>Oct-20</td> <td>2</td> </tr> <tr> <td>Nov-20</td> <td>2</td> </tr> <tr> <td>Dec-20</td> <td>0</td> </tr> </tbody> </table>	Month	Attacks on Fire Service Personnel	Jul-20	1	Aug-20	0	Sep-20	1	Oct-20	2	Nov-20	2	Dec-20	0
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<p>RTC Involving ECFRS Vehicles. Of the 6 RTC's reported this month 3 happened on station premises and 2 whilst the appliance was on route to an incident but all these were at slow speed. The 1 other report was damage found to a Service vehicle with no knowledge of how it occurred.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>RTC Involving ECFRS Vehicles</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>5</td> </tr> <tr> <td>Aug-20</td> <td>9</td> </tr> <tr> <td>Sep-20</td> <td>8</td> </tr> <tr> <td>Oct-20</td> <td>12</td> </tr> <tr> <td>Nov-20</td> <td>5</td> </tr> <tr> <td>Dec-20</td> <td>6</td> </tr> </tbody> </table>	Month	RTC Involving ECFRS Vehicles	Jul-20	5	Aug-20	9	Sep-20	8	Oct-20	12	Nov-20	5	Dec-20	6
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<p>RIDDOR. There were no RIDDOR reports in December.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>RIDDOR Reports</th> </tr> </thead> <tbody> <tr> <td>Jul-20</td> <td>0</td> </tr> <tr> <td>Aug-20</td> <td>1</td> </tr> <tr> <td>Sep-20</td> <td>1</td> </tr> <tr> <td>Oct-20</td> <td>0</td> </tr> <tr> <td>Nov-20</td> <td>5</td> </tr> <tr> <td>Dec-20</td> <td>0</td> </tr> </tbody> </table>	Month	RIDDOR Reports	Jul-20	0	Aug-20	1	Sep-20	1	Oct-20	0	Nov-20	5	Dec-20	0
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FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

PROTECTION

- The Protection team conducted 150 desktop and 59 full audits.
- All planning, building regulations and licensing consultations (see light orange rows below) were responded to within the statutory time limit.
- 32 notification of deficiencies were issued this month.

For December 2020:

Case Type	Number of Activities Completed	Response Success
Planning	93	93
AFR	17	
Desktop Audits	150	
Full Audits	59	
Building Regulations	162	162
HMO	10	
Licensing	38	38
Other FS Activity	54	
Other Consultations	16	
Prohibition Notice	-	
Enforcement Notice	2	
Notification of Deficiencies	32	

FIRE AND RESCUE PLAN: PPR & HELP THE
VULNERABLE STAY SAFE

HOME SAFETY

- We have seen an increase in the number of visits conducted in December compared to November, despite this month being affected by the extended Christmas break. This is likely to be because the Home Safety Information Team (HSIT) conducted a sprint project to reduce the number of Bronze visits in the backlog; this required a higher number of outgoing calls and generated additional work for Safe and Well Officers.
- Additionally, there were fewer hours of Safe and Well Officer leave this year, in comparison to last year, meaning that the number of visits conducted was higher than expected, taking into account lower visit numbers due to COVID-19 restrictions.
- The Home Safety Command and Control Group moved Home Safety and Safeguarding to 'Gold Crisis,' on the 21st of December, 2020, further limiting the number of referrals that will receive a face-to-face engagement in their property until Essex moves down from National Lockdown to Tier 3.
- ECFRS Volunteering remains paused, due to the COVID-19 restrictions imposed by the UK Government.

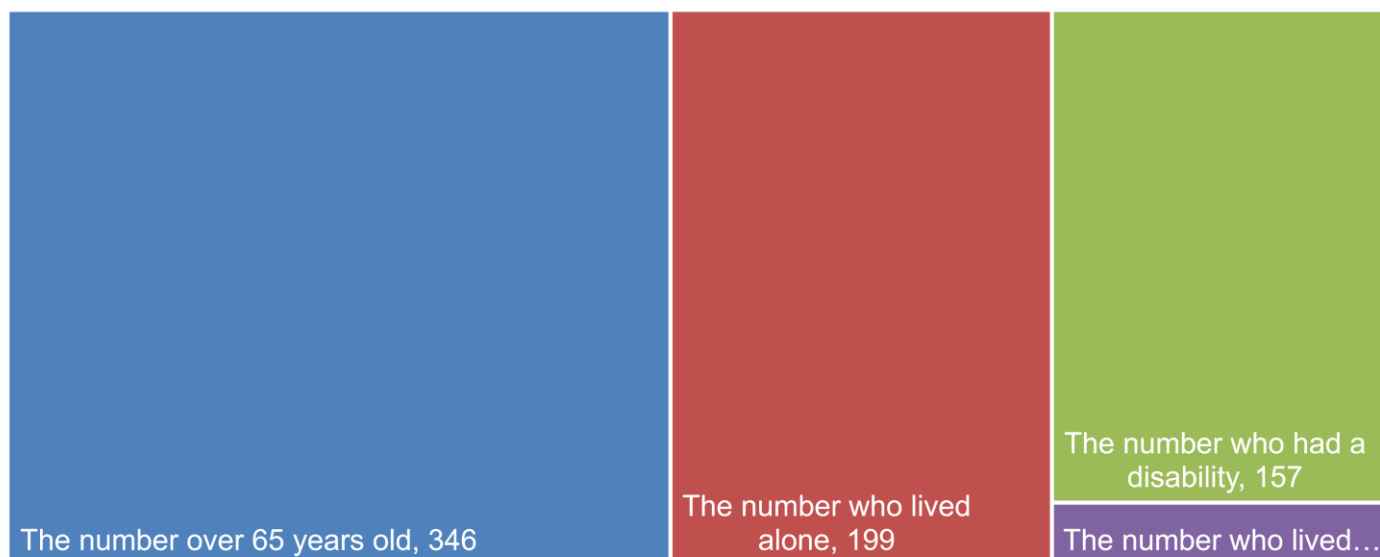
	DECEMBER 2020	TREND (PREVIOUS MONTH)
Total Number of Visits	418	↗
Number of Safe and Well Visits	383	↗
Number of Home Safety Visits by Stations	22	↗
Number of Home Safety Visits by Volunteers	0	→
Number of Visits by Other (CSO's, CB's, FSO's)	13	→
Number of FHB10 (standard smoke detectors) fitted	601	↗
Number of FHB10W (sensory smoke detectors) fitted	83	→
Telephone Enquiries received at the Information Centre	410 Incoming	↘
	994 Outgoing	↗
Email Requests received at the Information Centre	232	↘

FIRE AND RESCUE PLAN: PPR & HELP THE
VULNERABLE STAY SAFE

HOME SAFETY

	DECEMBER 2020	TREND (PREVIOUS MONTH)
The number over 65 years old	346	→
The number who lived alone	199	↗
The number who had a disability	157	↗
The number who lived in Social Housing	20	↗
Alarm Drop Off's completed by CSO's and CB's	238	↗
Number of FHB10 (standard smoke detectors) Dropped Off	414	↗

Number of Visits to Vulnerable Persons



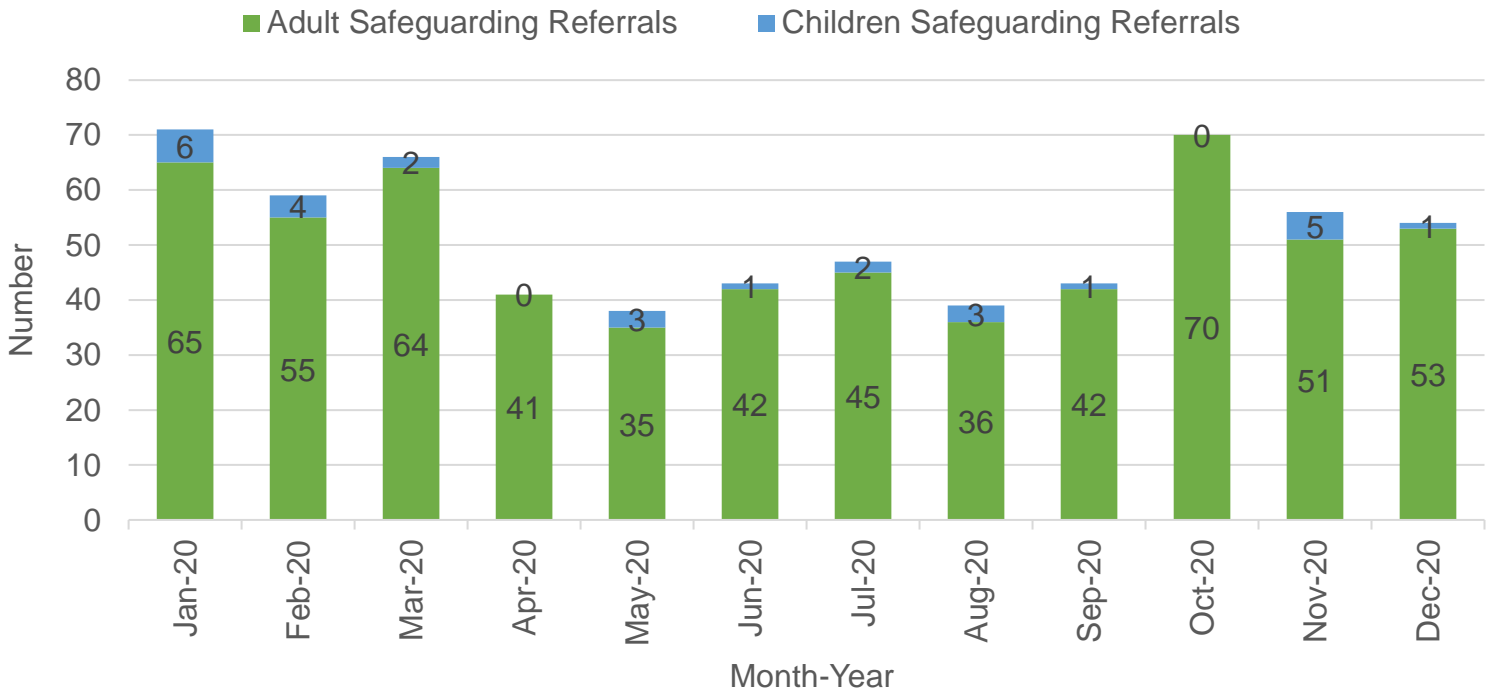
RURAL/URBAN CLASSIFICATION	COUNT OF VISITS	AS PERCENTAGE (%)
Rural town and fringe	94	22%
Rural village and dispersed	35	8%
Urban city and town	268	64%
Urban major conurbation	21	5%
GRAND TOTAL	418	100%

FIRE AND RESCUE PLAN: PPR & HELP THE
VULNERABLE STAY SAFE

COMMUNITY DEVELOPMENT & SAFEGUARDING

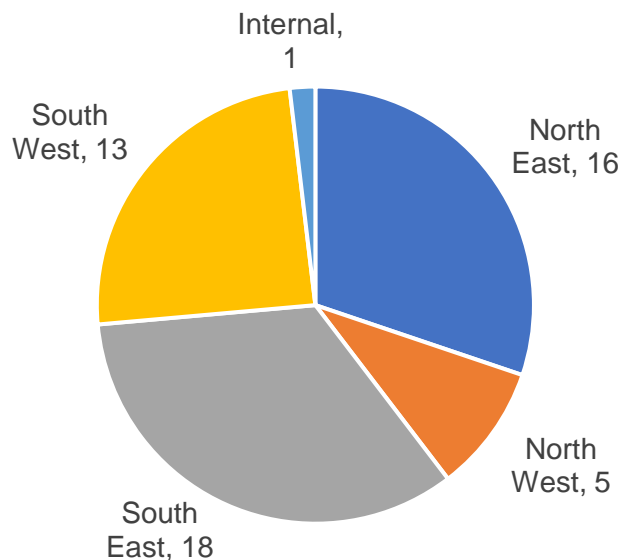
There were 54 safeguarding referrals to ECFRS in December 2020. 431 referrals to date in FY 2020/21.

Safeguarding Referrals, January - December 2020



REFERRER	DECEMBER 2020
Care Agencies	3
Community Partners	1
Housing	5
Internal	1
NHS	3
Other	3
Police	9
Safe and Well Officers	3
Service Personnel	21
Social Care	4

Referrals by Command Group



ANY QUESTIONS OR FEEDBACK...

CONTACT US

WORKPLACE GROUP:

<https://essexfire.workplace.com/groups/performance/>

EMAIL:

informationgovernance@essex-fire.gov.uk

SUBJECT LINE TO INCLUDE "MONTHLY PERFORMANCE REPORT"



Essex County
Fire & Rescue Service