

### **Annual Plan Review**

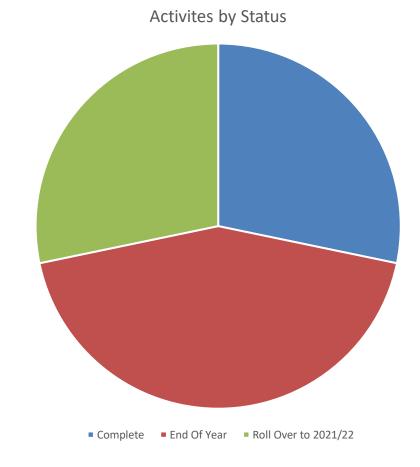
**Performance & Data** 



## Annual Plan Summary

Directorate	Complete	End	Of Year Roll Over	to 2021/22 Grand	Total
CIT		1			1
Corporate Services		7	4	2	13
Deputy Chief Fire Officer		1	2	2	5
Operations		1	6	8	15
People Value and Culture			5	1	6
Risk and Furture Development		3	3		6
Grand Total		13	20	13	46

Fire and Resuce Plan Area	Complete	End	Of Year Roll Ove	er to 2021/22 Grand	l Total
Be transparent, open and accessible				1	1
Collaborate with our partners		3	1	1	5
Help the vulnerable to stay saf	e e		3		3
Make best use of our resource	s	3	4	3	10
Prevention, Protection and					
Response		2	6	6	14
Promote a positive culture in					
the workplace		5	6	2	13
Grand Total		13	20	13	46





## **Activities - Corporate**

Corporate Services	
Collaborate with our partners	Status
Formalise the internal compliance processes and role, including the scheduling of Audits and monitoring of progress against actions	Complete
HMICFRS Recommendations - The service should assure itself that it makes the most of collaboration opportunities and that they are value for money.	Complete
Make best use of our resources	
Continue to deliver the ICT Transformation Programme (4.4.1 from 2020 Annual Plan) including:	Roll Over to 2021/22
Continue to deliver the ICT Transformation Programme (4.4.1 from 2020 Annual Plan) including:  Design the MTFP Efficiency and Effectiveness savings plans, including standardising the Business Case Template that captures the impact of projects on the MTPF, identification of cost savings initiatives and continued monitoring.	
Design the MTFP Efficiency and Effectiveness savings plans, including standardising the Business Case Template that captures	2021/22



### Corporate

Corporate Services	
Promote a positive culture in the workplace	Status
Develop and implement the ECFRS Workforce Plan. The strategic workforce plan is set to inform good business decisions and yield important data such as hiring ease or difficulty, time to hire, time to productivity, attrition rates and so on, which will he	Complete
Develop the next generation of talent management approach as detailed in the People Strategy Action Plan	Complete
Flexible benefits	End Of Year
Implement candidate led, intuitive on-line appication and tracking system that links up to core HR system to provide efficient and effective workflows and better experience for candidates and hiring managers	Roll Over to 2021/22
Improvements to the Recruitment, Assessment, Selection and On-Boarding as detailed within the People Strategy Action Plan	Complete
Review the current Annual Leave policy and work with employees to agree a revised approach to manage TOIL.	End Of Year
Wellbeing Policy	Complete
Wellbeing: Mental Health Awareness	Complete





DCFO	Status
Be transparent, open and accessible	
Design and Implement a Policy Framework for the organisation	Roll Over to 2021/22
Collaborate with our partners	
Progress the joint fleet services work stream from the Local Business Case (4.2.1 from 2020 Annual Plan)	Roll Over to 2021/22
Make best use of our resources	
Upgrade our current 4i system to enable improvements to be made to data capture from IRS, ensuring that we have accurate and timely data from incidents. (4.4.1 from 2020 Annual Plan)	Complete
Prevention, Protection and Response	
To undertake the development of specification and tendering for a new mobilising and communications system with a contract awarded by 31st March 2021	End Of Year
Promote a positive culture in the workplace	
HMICFRS Recommendations - The service should assure itself that its workforce is productive. We will develop a tool that allows stations to ensure that they are directing their capacity towards activity that will meet our	
plans.	End Of Year



# Operations

Directorate	
Help the vulnerable to stay safe	Status
HMICFRS Recommendations - The service should develop a clear prevention strategy to guide its work and ensure it makes	
best use of resources to achieve its targets.	End Of Year
HMICFRS Recommendations - The service should evaluate its prevention work, so it understands the benefits better.	End Of Year
Make best use of our resources	3
Delivery of the Community Risk Information System Project (4.4.3 from 2020 Annual Plan)	Complete
Delivery of year 1 of the Data management programme will commence, with a publication of a Service wide data strategy, creation of a Data Warehouse and replacement of the corporate reporting and performance reporting tool.	Roll Over to 2021/22
On Call Conversion for South Woodham Ferrers, Great Baddow and Waltham Abbey (4.4.6 from 2020 Annual Plan)	Roll Over to 2021/22



## **Operations**

Directorate	
Prevention, Protection and Response	Status
Complete the delivery of actions contained within the HMICFRS Improvement Plan for Technical Fire Safety.	End Of Year
Creation of Area Community Action Plans for our operational staff, owned by Group Managers incorporating Response, Community Safety and Staff competence (4.1.7 from the 2020 Annual Plan)	End Of Year
Deliver Prevention and Protection messages using a range of platforms to encourage greater interactions with our communities	End of Year
Ensure the Service moves towards compliance with the National Operational Guidance (NOG).	Roll Over to 2021/22
HMICFRS Recommendations - The service should ensure it has an effective system for staff to use debriefs and improve operational learning	Roll Over to 2021/22
HMICFRS Recommendations - The service should ensure it has effective systems in place to reliable understand the operational capabilities of resources available to respond to incidents	Roll Over to 2021/22
HMICFRS Recommendations - The service should ensure that its procedures for responding to terrorist-related incidents are understood by all staff and are well tested.	Roll Over to 2021/22
HMICFRS Recommendations - The service should make sure it participates in a programme of cross-border exercises, sharing the learning from these exercises.	Roll Over to 2021/22
To embed the Protection Strategy into the organisation, including allocation of the Government surge funding in regard to high rises and roll out	t
of the Risk Based Inspection Programme	End Of Year
Work with key stakeholder to review and develop the response strategy in line with IRMP 2020 – 2024 and other key strategies	Roll Over to 2021/22



### People, Values and Culture

Directorate	
Help the vulnerable to stay safe	Status
We will deliver Operational Training that ensures we can offer assurance of competence for all firefighters. The detail of this is in our People Strategy Action Plan.	End Of Year
Make best use of our resources	
Competence Recording - Deliver the strategic solution to recording of firefighter competence.	End Of Year
Promote a positive culture in the workplace	
We have plans to refurbish all BA facilities across our estate. In 202/21, we are planning to complete BA refurbishments at Orsett, and Grays, Southend and South Woodham Ferrers.	Roll Over to 2021/22
We will deliver the continued development of our culture. The details of this is set out in our Continued Cultural	
Development Plan. In 2020/21, we will deliver year 1-2 of the plan	End Of Year
We will deliver the fair, kind and inclusive workstream of the People Strategy .	End Of Year
We will develop our leaders so that we have strong and effective leaders now and in the future. The detail of this is in our People Strategy Action Plan and includes the commissioning of a 4 year leadership development programme,	
training and succession	End Of Year

Complete: Completed as of 31-12-2020
End of Year: Anticipated to be completed by 31-03-2021
Roll over to 2021/22: Will be featured in next year's Annual Plan



### Risk and Future Development

Make best use of our resources  Continue to deliver against the On Call Development Programme (4.2.7 for 2020 Annual Plan), including review of tranche 1 of the programme, and the planning and agreement of the tranches 2 and 3.  HMICFRS Recommendations - The service should ensure that its business continuity plans are tested and reviewed. (4.4.9 from 2020-21 Annual Plan)  Review Electronic Rota Book and implement a product that enables greater accessibility and oversight of on call availability (4.4.8 from 2020 Annual Plan)  Trevention, Protection and Response  Undertake a tender process to formalise the annual review of the IRMP to understand the impact of implementation  Complete	Collaborate with our partners		Status
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tranche 1 of the programme, and the planning and agreement of the tranches 2 and 3.  HMICFRS Recommendations - The service should ensure that its business continuity plans are tested and reviewed. (4.4.9 from 2020-21 Annual Plan)  Review Electronic Rota Book and implement a product that enables greater accessibility and oversight of on call availability (4.4.8 from 2020 Annual Plan)  Prevention, Protection and Response  Undertake a tender process to formalise the annual review of the IRMP to understand the impact of implementation  Complete	Make best use of our resources		
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Complete Complete Complete (4.4.8 from 2020 Annual Plan)  Prevention, Protection and Response Undertake a tender process to formalise the annual review of the IRMP to understand the impact of implementation  Complete	HMICFRS Recommendations - The service should ensure that its business continuity plans are tested and reviewed (4.4.9 from 2020-21 Annual Plan)	End Of Year	
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implementation Complete  Complete	Prevention, Protection and Response		
Use operation data to review the key station policy for the service	Undertake a tender process to formalise the annual review of the IRMP to understand the impact of implementation	Complete	
	Use operation data to review the key station policy for the service	Complete	

Complete: Completed as of 31-12-2020 End of Year: Anticipated to be completed by 31-03-2021

Roll over to 2021/22:

Will be featured in next year's Annual Plan