



Essex County  
Fire & Rescue Service

# Monthly Performance Report

October 2020

**Prepared By:**  
Performance & Data Team

**Information Cut Off Date (ICOD):**  
13 November 2020

# ABOUT

A monthly performance report is produced for the Service Leadership Team (SLT) and other key members of Essex Country Fire and Rescue Service (ECFRS) to monitor performance of the service, ensuring that budgeted resources are aligned with fire priorities and are being used effectively and efficiently.

This report provides high level figures on incidents attended by ECFRS, availability (at station level) and attendance figures for the month. It also provides data and information on information governance, health & safety, human resources, learning & development, home safety, community development and safeguarding.



ECFRS performance reports are used in Performance & Resource Boards to enable the Police, Fire and Crime Commissioner to scrutinise, support and challenge the overall performance of the Fire and Rescue Service.

Performance reports align with the [Fire and Rescue Plan](#).

## KEY STATEMENTS

### INCIDENTS, ATTENDANCE & AVAILABILITY

- ECFRS attended less incidents in October 2020 than previous month but more than in October 2019.
- There has been a decrease in the number of attendances of fires, particularly secondary fires, in October when compared to previous month and October 2019.
- There was an increase in average response time to potentially life threatening incidents. 88% of calls attended within 15 minutes.
- A decrease in total and on-call pumping appliance availability this month compared to previous month, but an increase in wholetime & day crew pumping appliance availability.

### INFORMATION GOVERNANCE

- There were 2 reported personal data breaches in October 2020.
- There was a decrease in the total number of statutory requests received, although increase in FOI requests.

### HUMAN RESOURCES

- Human Resources continue to focus on the management of long term absence cases with the Occupational Health team.

### LEARNING & DEVELOPMENT

- Learning and Development are focused on the evaluation of tenders received for provision of our new leadership programme ahead of awarding contract.

### HEALTH & SAFETY

- The Health & Safety issued 3 Safety Flashes this month.
- A COVID-19 guidance document was put together by the team, and uploaded to the Intranet, to make it easy for staff to locate and follow.
- DSE assessments and inductions were completed for all staff returning to KP as priority cases.

### PROTECTION

- 99.7% of planning, building regulations and licensing cases were responded to within the statutory time limit.
- 54 notification of deficiencies were raised, a significant increase based on previous months.

### HOME SAFETY

- The total number of visits conducted in October 2020 increased on the previous month (September) by 104. However, due to COVID-19 related restrictions, the figure is a 33% decrease on the number of visits conducted during October 2019.

### COMMUNITY DEVELOPMENT & SAFEGUARDING

- There were 70 safeguarding referrals to ECFRS in October 2020, an increase of 27 compared to September 2020.

FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# INCIDENTS

**1,090 INCIDENTS  
OCTOBER 2020**

**1,258 IN SEPTEMBER 2020  
1,082 IN OCTOBER 2019**



**215  
FIRES**



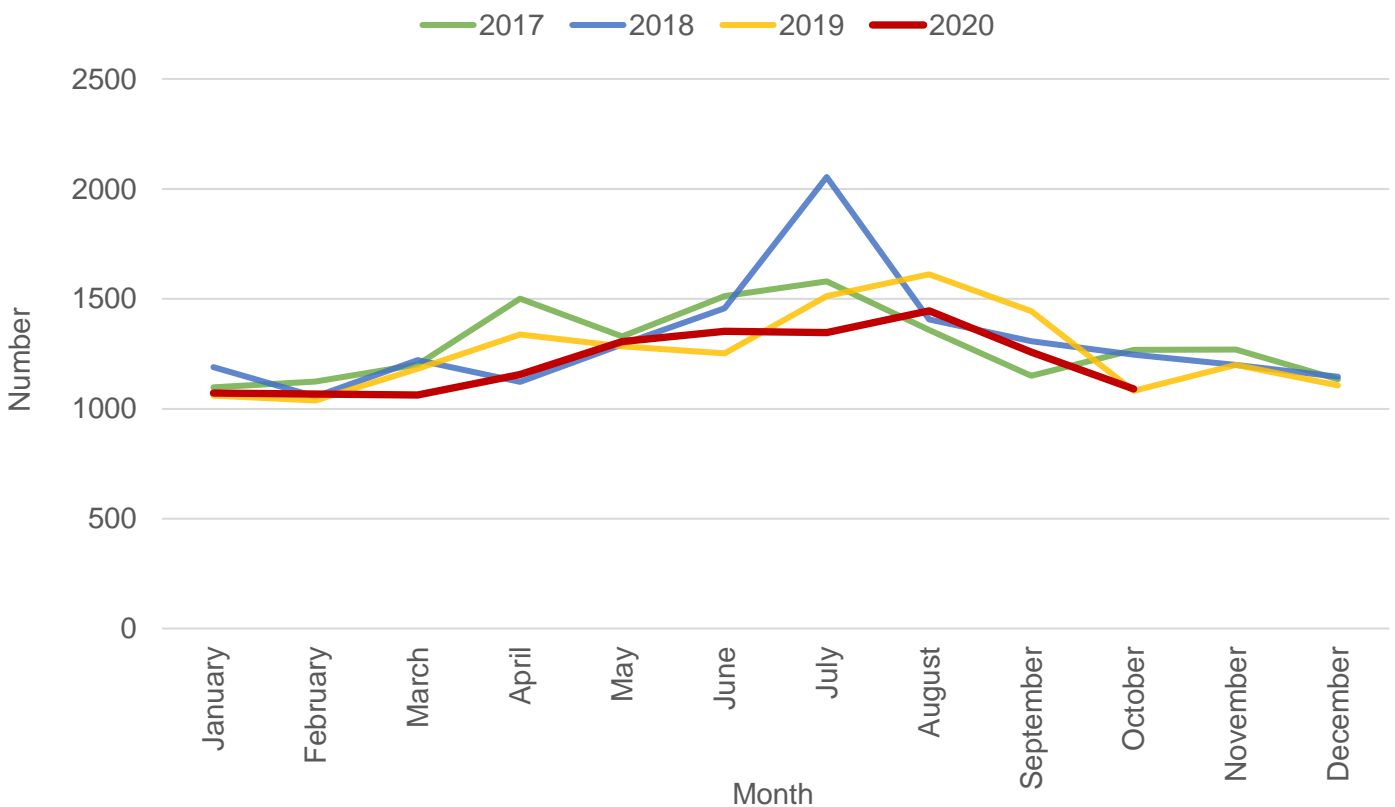
**360  
SPECIAL  
SERVICES**



**515  
FALSE  
ALARMS**

At the time of reporting, 123 incidents (6 for July, 36 for August, 50 for September and 31 for October) awaiting quality assurance in the Incident Recording System, therefore will not be included in the figures above or analysis.

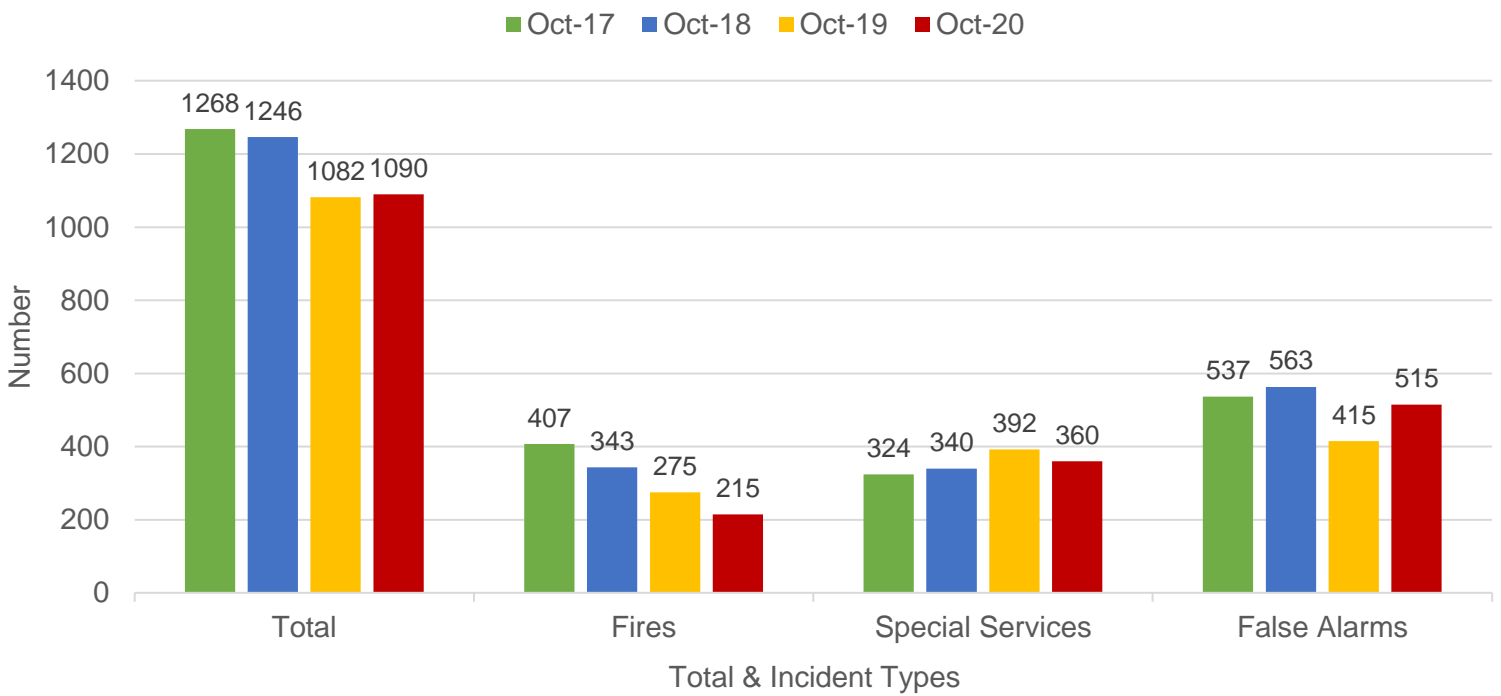
All Incidents



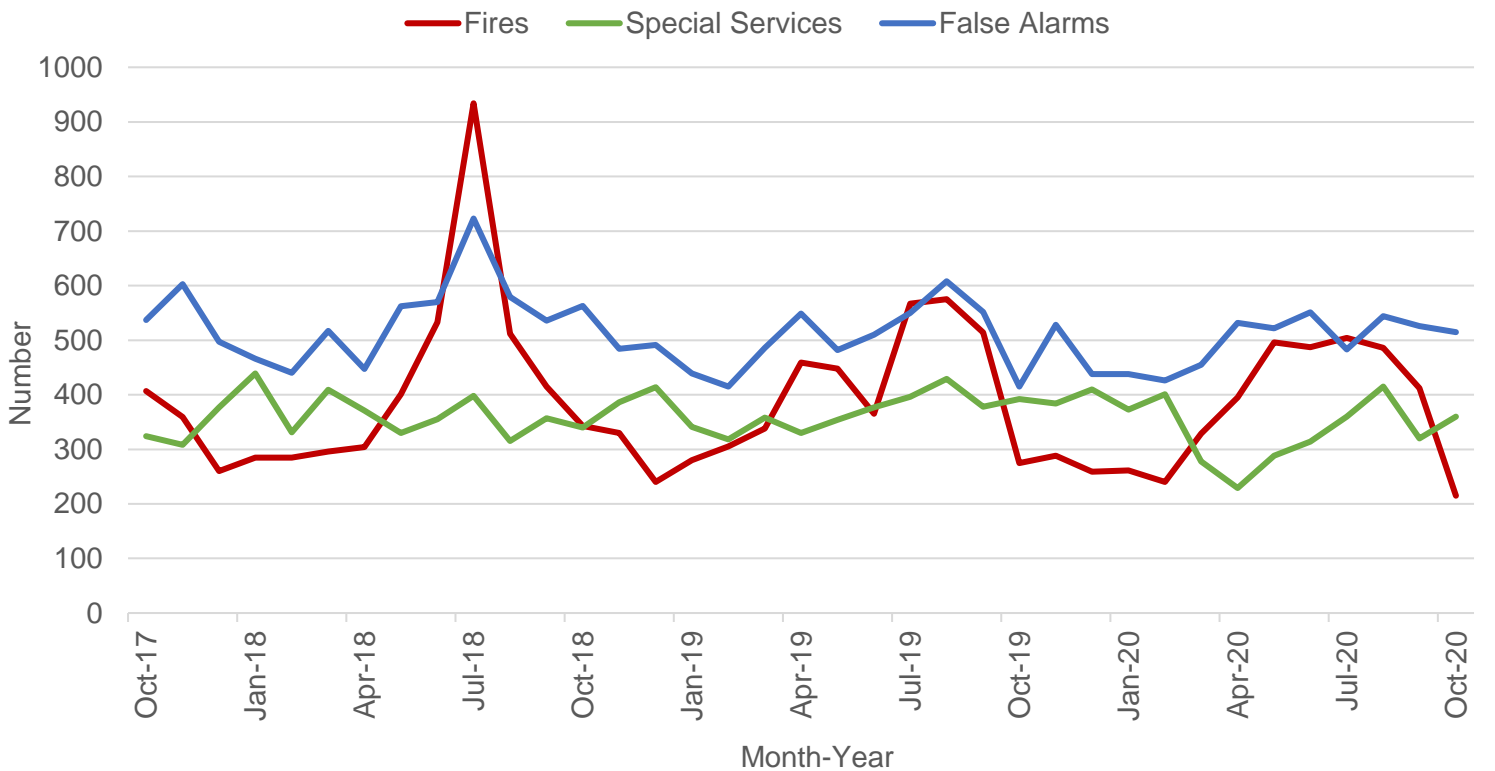
FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# INCIDENTS

Incidents in October



Incident Type Breakdown, October 2017 - October 2020



FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# INCIDENTS

## FIRE

There has been a decrease in the number of secondary fires in October, compared to previous month and October 2020. There was also a decrease in the number of primary fires this month and compared to previous periods.

The number of ADFs decreased to 49, nearly as low as June 2020 (48).

	October 2020	Previous Month/Year
Primary Fires	142	174 - September 2020 150 - October 2019
Secondary Fires	68	235 - September 2020 120 - October 2019
Accidental Dwelling Fires (ADFs)	49	57 - September 2020 60 - October 2019
Fatalities (all Fires)	0	0 - September 2020 0 - October 2019
Casualties (all Fires)	2	5 - September 2020 2 - October 2019

### Further Details on Fatalities/Casualties:

- 2 casualties from ADFs, one was in single occupancy house (no alarm system) and the other was in a flat (4 to 9 storeys, with alarm system).
- One victim was female aged 30 – 35 and the other was male aged 45 – 50.
- Both went to hospital with injuries that appeared to be slight, where the understanding of the nature of both injuries was that the victims were overcome by gas, smoke or toxic fumes. Oxygen provided at both incidents.
- The cause of one ADF was playing with fire and the other was careless handling due to sleep or unconsciousness.

FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# INCIDENTS

## SPECIAL SERVICES

There has been an increase in the number of attendances to Special Service incidents compared to September 2020, although lower than the number attended in October 2019.

Based on provisional data provided by Essex Police, as of 2 November, there were 56 people killed or seriously injured on Essex roads in October 2020.

	October 2020	Previous Month/Year
All	360	320 - September 2020 392 - October 2019
Non RTC	272	256 - September 2020 291 - October 2019
RTCs	88	64 - September 2020 101 - October 2019

## FALSE ALARMS

There has been a decrease in the total number of false alarms, from 526 in September 2020 to 515 in October 2020.

False Alarm Type	October 2020	Previous Month/Year
Due to Apparatus	243	231 - September 2020 250 - October 2019
Good Intent	256	289 - September 2020 159 - October 2019
Malicious (Hoax)	16	6 - September 2020 6 - October 2019

FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

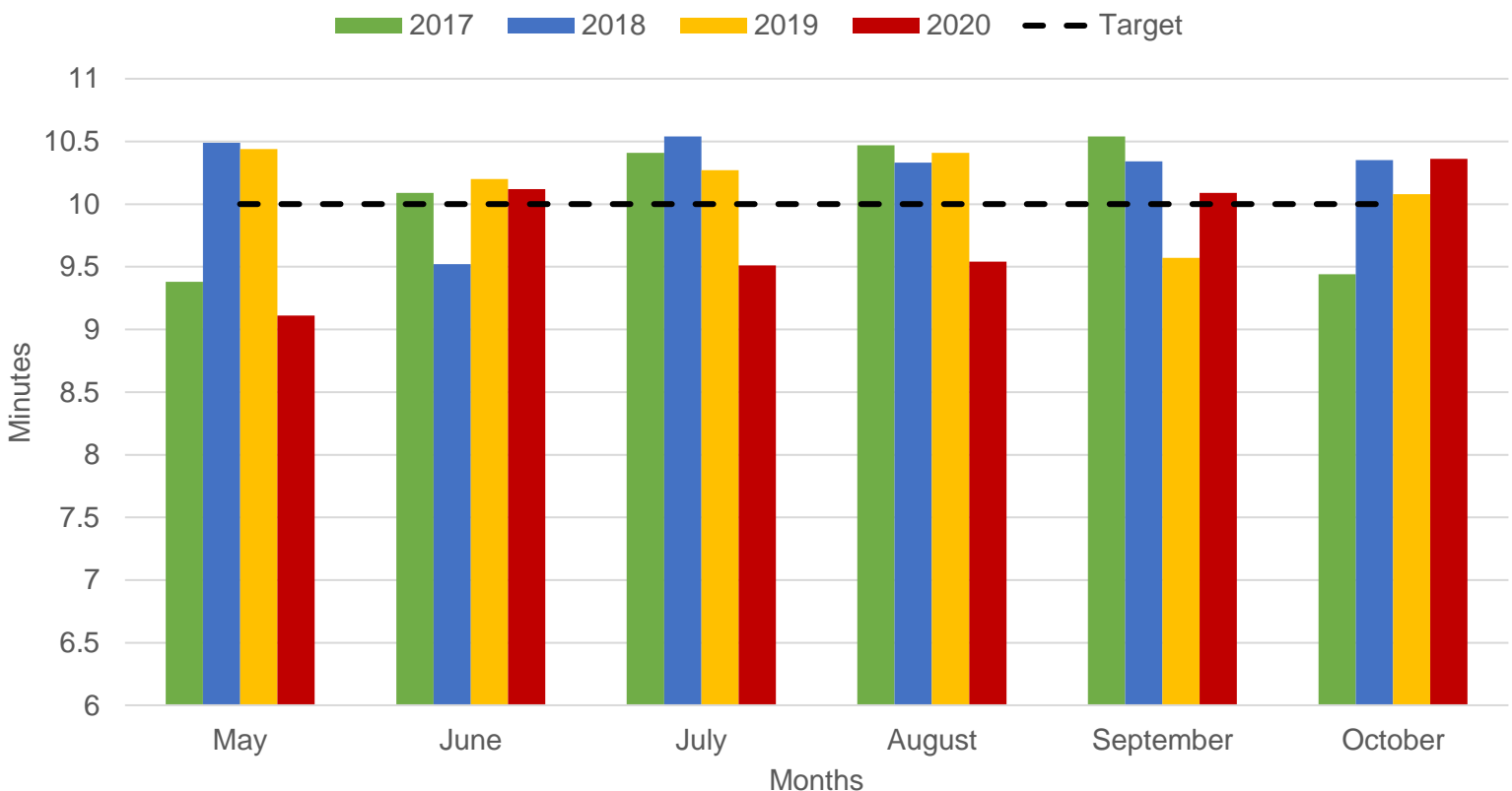
# ATTENDANCE

## TO POTENTIALLY LIFE THREATENING INCIDENTS

TARGET – AVERAGE OF 10 MINUTES

The average response time to potentially life threatening incidents in October 2020 was 10 minutes and 36 seconds (above the target). This is an increase of 27 seconds compared to previous month.

Attendance to Potentially Life Threatening Incidents



## TIME OF CALL TO ARRIVAL - % WITHIN MINUTES

TARGET – 90% OF ALL CALLS WITHIN 15 MINUTES

In October 2020, 88% of all calls (or incidents) were attended by an ECFRS appliance within 15 minutes.

This is an improvement compared to the last 3 months.



FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

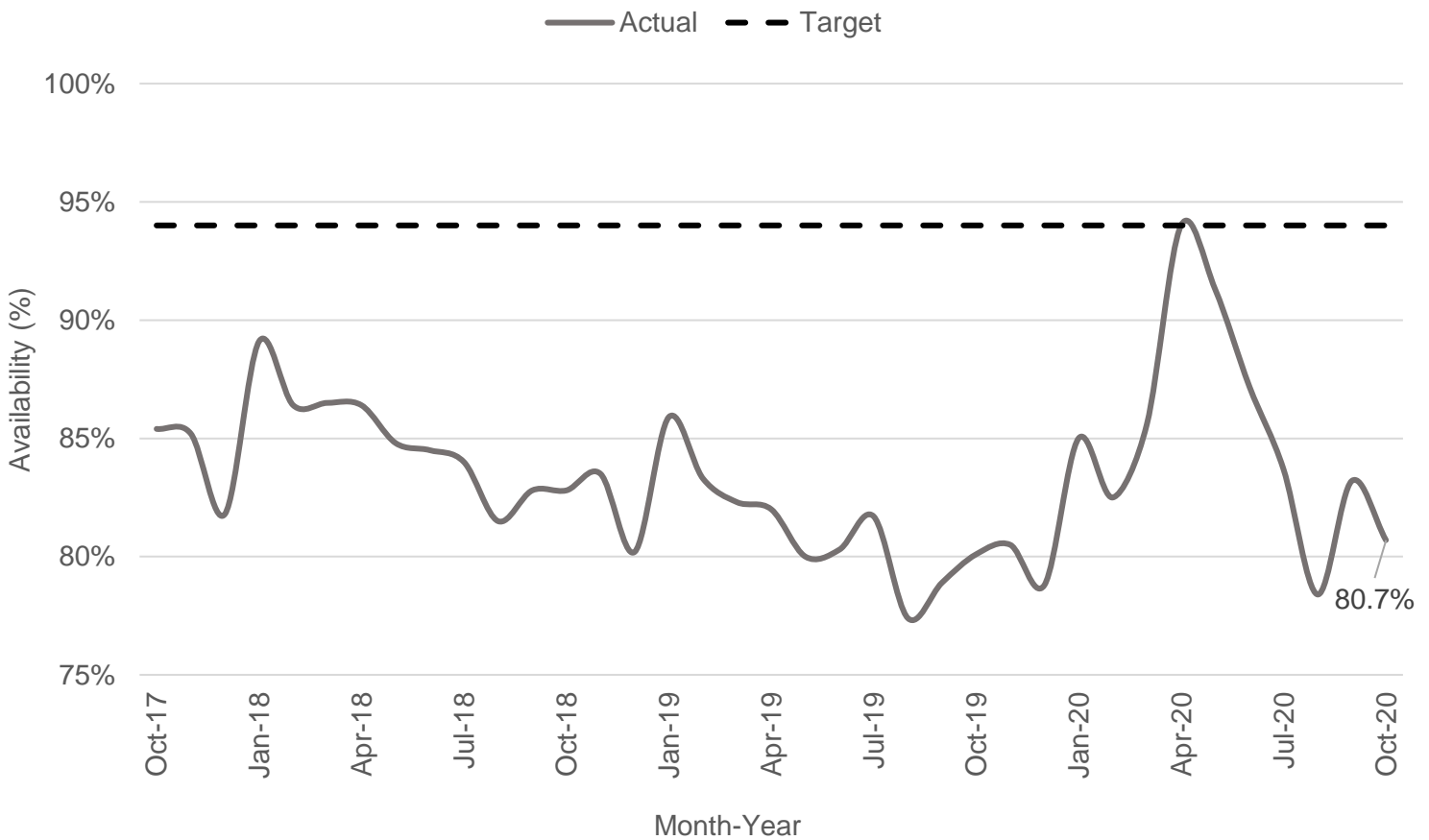
# AVAILABILITY

## TOTAL PUMPING APPLIANCE AVAILABILITY

TARGET – 94%

The total pumping appliance availability in October 2020 was 80.7%, a decrease from 83.2% in September 2020.

Total Pumping Appliance Availability, October 2017 - October 2020



FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

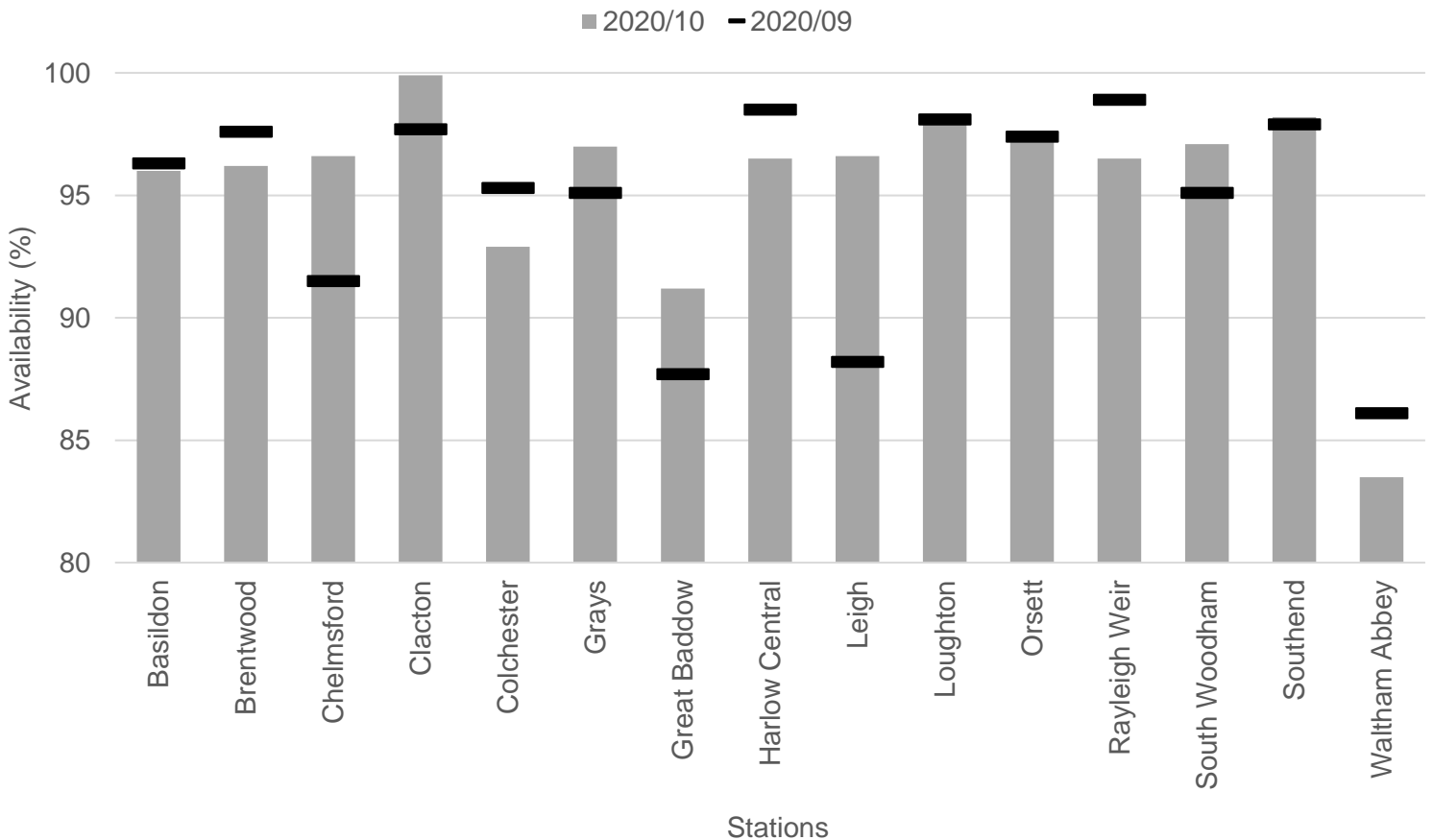
# AVAILABILITY

## WHOLETIME & DAY CREW PUMPING APPLIANCE AVAILABILITY

TARGET – 98%

Wholetime & Day Crew pumping appliance availability in October 2020 was 96.2%, a slight increase from 96.0% in September 2020. October 2019’s availability was 97.1%. Pumping appliance availability improved for Chelmsford, Clacton, Grays, Great Baddow, Leigh and South Woodham.

Wholetime & Day Crew Pumping Appliance Availability



## ON-CALL PUMPING APPLIANCE AVAILABILITY

TARGET – 90%

On-call pumping appliance availability in October 2020 was 75.2%, a decrease from 79.2% in September 2020. October 2019’s availability was 71.7%.

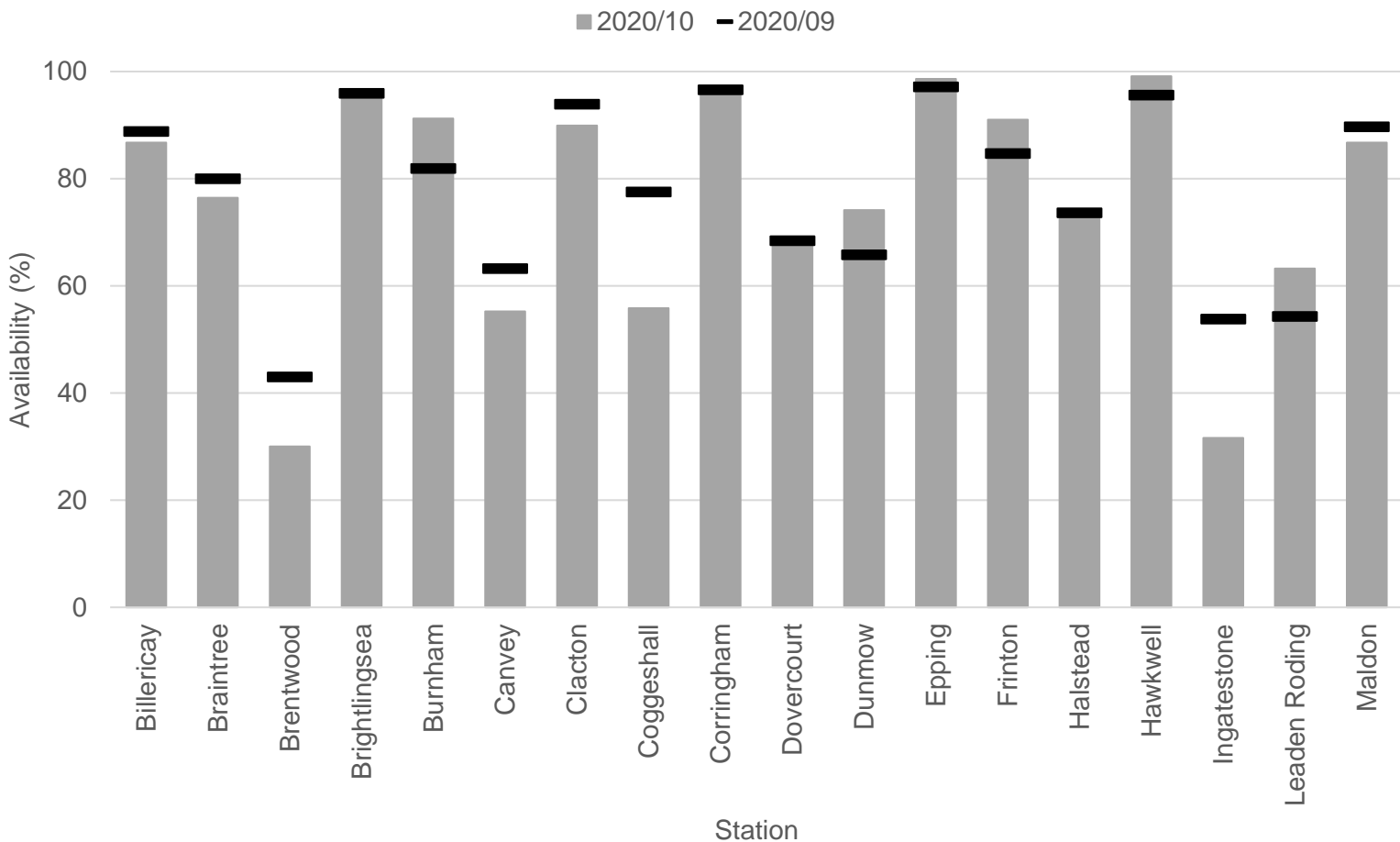
FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations below, Burnham, Dunmow, Hawkwell and Leaden Roding improved their availability from September to October 2020. The other 15 stations' overall pumping appliance availability decreased from September to October.

On-Call Pumping Appliance Availability (18 Stations)



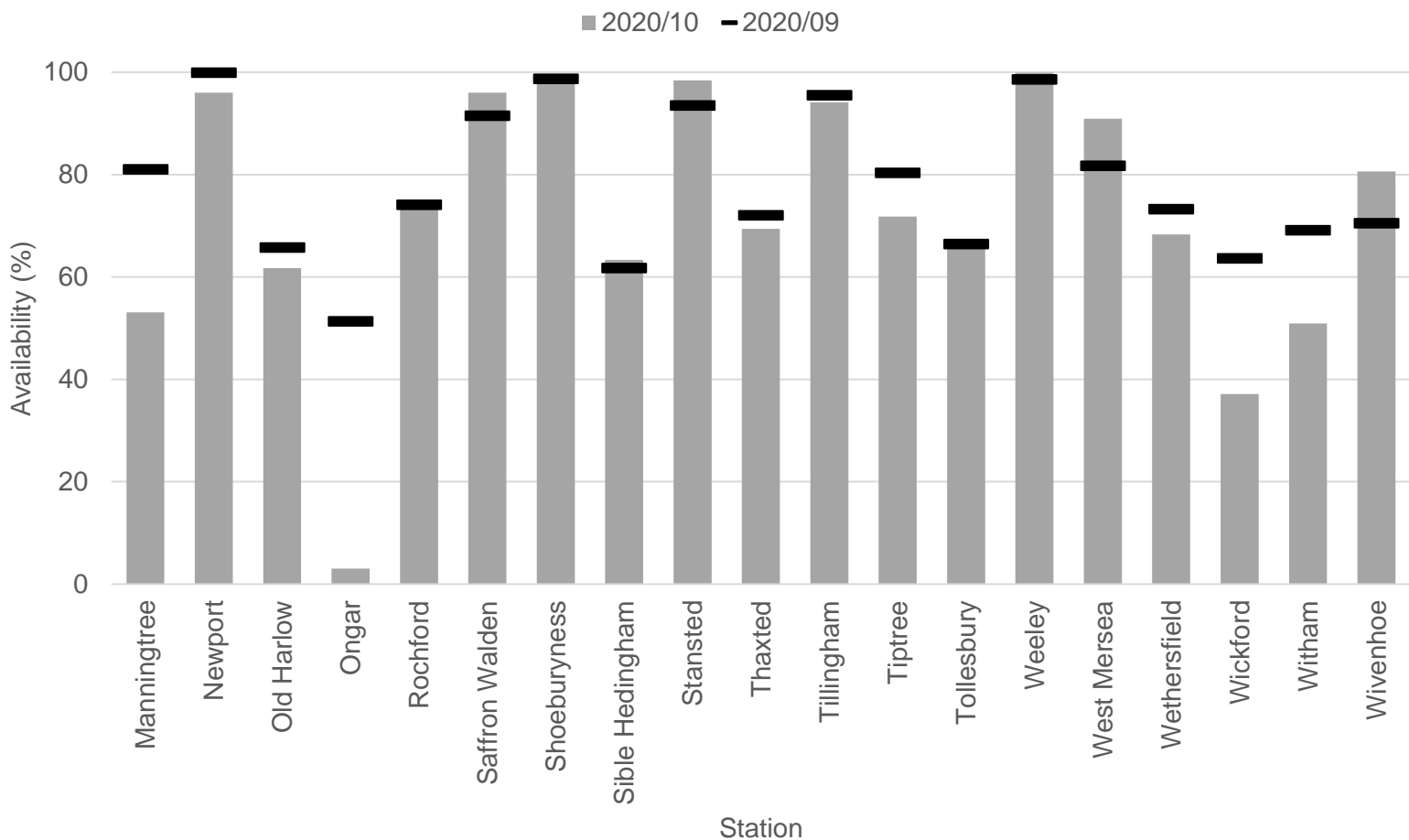
FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations below, the following have improved their overall pumping appliance availability: Rochford, Saffron Walden, Shoeburyness, Sible Hedingham, Stansted, Thaxted, Tillingham, Tiptree, Tollesbury, Weeley, West Mersea, Wethersfield, Wickford, Witham and Wivenhoe.

On-Call Pumping Appliance Availability (19 Stations)



FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# AVAILABILITY

## ON-CALL PUMPING APPLIANCE AVAILABILITY

The tables below shows the availability targets for each On-Call station for 2020/2021 and whether it has been met (highlighted green)/not met (red) for October 2020. For two pump stations, performance will be measured at Station level.

Station	Target	Oct-20
Billericay	90	87
Braintree	75	76
Brentwood	50	30
Brightlingsea	90	95
Burnham	90	91
Canvey	90	55
Clacton	90	90
Coggeshall	73	56
Corringham	90	97
Dovercourt	75	68
Dunmow	90	74
Epping	90	99
Frinton	90	91
Halstead	90	73
Hawkwell	90	99
Ingatstone	90	32
Leaden Roding	50	63

Station	Target	Oct-20
Maldon	90	87
Manningtree	85	53
Newport	90	96
Old Harlow	55	62
Ongar	50	3
Rochford	79	75
Saffron Walden	90	96
Shoeburyness	90	99
Sible Hedingham	90	63
Stansted	90	98
Thaxted	66	69
Tillingham	90	94
Tiptree	90	72
Tollesbury	57	67
Weeley	90	100
West Mersea	85	91
Wethersfield	74	68
Wickford	50	37
Witham	55	51
Wivenhoe	75	81

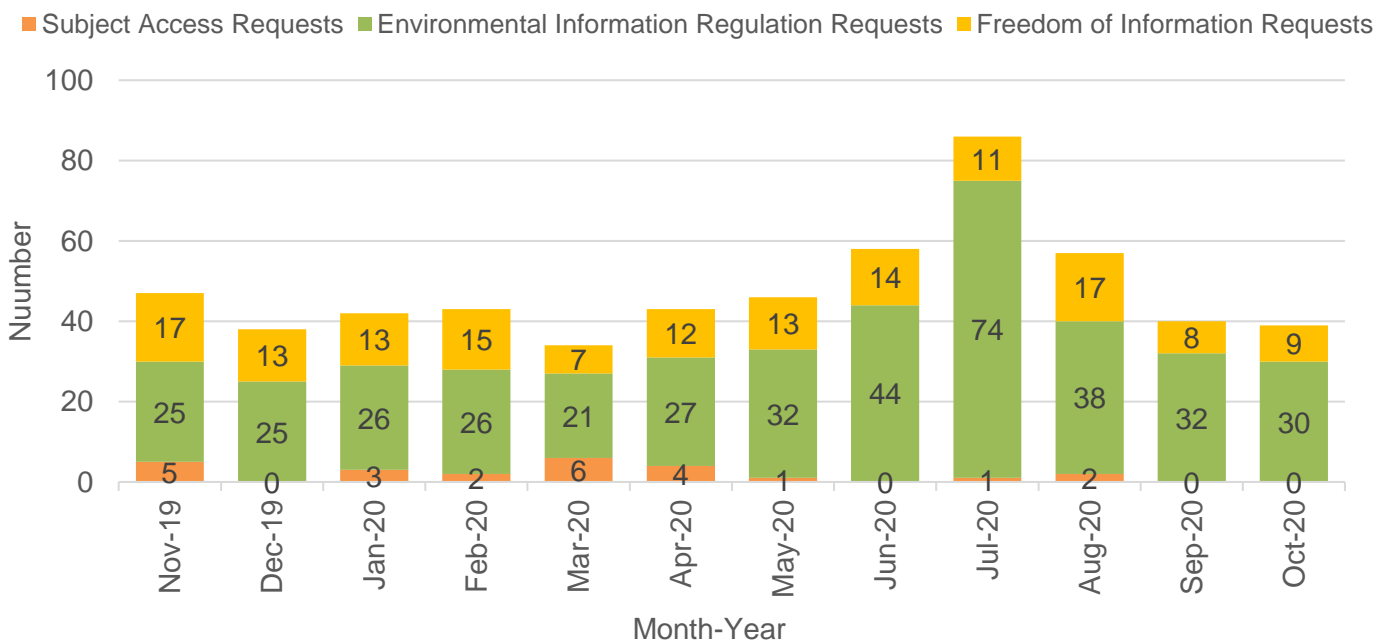
FIRE AND RESCUE PLAN: BE TRANSPARENT,  
OPEN AND ACCESSIBLE

# INFORMATION GOVERNANCE

The Fire Service is continuously working towards compliance with current data protection legislation. An ongoing training and awareness plan complements the mandatory e-learning that all employees are required to undertake. Training and awareness in the Authority takes various forms including: induction for new employees, individual meetings, team meetings, station visits, etc. There were 2 organised training and awareness sessions in October 2020.

The Fire Service is required to handle personal data incidents and breaches in a manner that is compliant with the Data Protection Act, 2018. In order to achieve this, a data breach handling process is currently in place. There were 2 reported personal data breaches in October 2020, however the Information Commissioner’s Officer was not made aware any of these as they did not meet the stipulated threshold.

### Statutory Requests



- 9 Freedom of Information requests were received in October 2020. The main themes were Operations (3), HR (2), ICT (2), Data Request (1) and Fire Safety (1).
- 30 Environmental Information Requests (EIR) were received in October 2020. All 30 EIRs were for Fire Reports.
- 3 complaints were received in October 2020. The complaint themes were Environment (2) and Fire Safety (1).

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE  
CULTURE IN THE WORKPLACE

# HUMAN RESOURCES

Oct 2020

People Dashboard

### Workforce Overview

**1,377.9** Total Active FTE this month

Category	FTE
Wholetime	643
On Call	15.0
Budget FTE	453.75
Control	34.7
Support	305.7
Vacant FTE	300.3
Other	-5.4

**7.3%** Rolling Annual Service Turnover this month

### Health

**6.6%** of working days lost to sickness this month

**87%** of all Fitechs passed this month

### Casework and Leave

**34** Ongoing Cases

**75** Days of Paid Special Leave this month

### Insights

- Overall increase of 0.2 FTE from September. (0.7% higher than October 2019)
- 4.0 agency FTE and additional recruitment takes Support over 2019/20 budget by 9.4 FTE in total.
- Service rolling turnover dropped by 0.1 percentage points this month. Turnover in all areas remained flat, except for Support, which fell for the second month in a row.
- 11.3% of all employees took one or more days of sickness absence in the month.
- Musculoskeletal conditions remain the top cause of absence, accounting for 51.3% of all non-COVID-19 related working days lost to sickness (down from 52.2% last month).
- 18 Wholetime station-based Fitechs took place in October and 13 On Call.
- The overall number of ongoing employee relations cases remains stable.
- Paid Special Leave increased by 34% since September. (Up from 56 days). Reasons for use of this leave type included quarantine following foreign travel and emergency time off for dependents.
- Reasons for Unpaid Special Leave includes an unpaid sabbatical for one employee and training/probation with Herts FRS for another.

Focus areas this month:

Ongoing focus on the management of long term absence cases with Occupational Health team

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE  
CULTURE IN THE WORKPLACE

# LEARNING & DEVELOPMENT

Oct 2020

## Learning & Development Dashboard

### Learner Engagement

Overall Learner Engagement: **31.4%**

Employee Type	Engagement %
Wholetime	37.2%
On Call	34.3%
Control	32.4%
Support	15.8%

Employees Actively Engaged in Learning Activity

### People

100% of respondents that attended an external training event agreed that it met their needs

Response	Percentage
Strongly disagree	0%
Disagree	0%
Neither agree nor disagree	0%
Agree	73%
Strongly agree	27%

Attended as Booked Last Month: **97.3%**

Month	Operational (%)	Non-Operational (%)
Nov	100	0
Dec	100	0
Jan	100	0
Feb	100	0
Mar	100	0
Apr	100	0
May	100	0
Jun	100	0
Jul	100	0
Aug	100	0
Sep	100	0
Oct	97.3	0

### Compliance

Overall BA Compliance: **99.0%**

Category	Compliance %
BA	98.7%
ICV/L1	95.9%
ERD Cover	62.9%
On Call	50.2%

Completion of Mandatory Training Items (note): **77.6%**

Category	Operational (%)	Non-Operational (%)
Managing Information	91.2%	84.7%
e-Prevent	87.1%	59.1%
Safeguarding	92.3%	86.6%
Business Continuity	62.9%	64.9%

### Insights

- Learner engagement levels have increased by 10 percentage points since last month.
- Average learning hours per FTE continue to fluctuate. Further investigation is required to understand the reasons behind this.
- Training attendance levels have recovered after last month's dip. Top reasons for non-attendance at events were course cancellation due to COVID-19 (32% of all non-attendees), and operational work commitments (21%).
- 37% of non-attendees were either no-shows or provided no reason for cancellation.
- Risk Critical Compliance levels remain generally stable. Overall BA compliance is at its highest level this year.
- Business Continuity completion rates have increased significantly in the last month.

Focus areas this month: Complete evaluation of tenders received for provision of our new leadership programme ahead of awarding contract

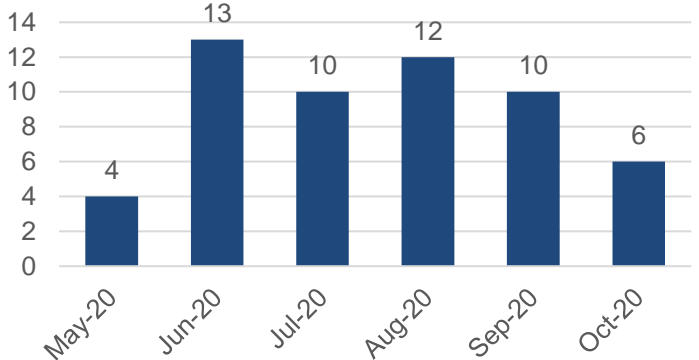
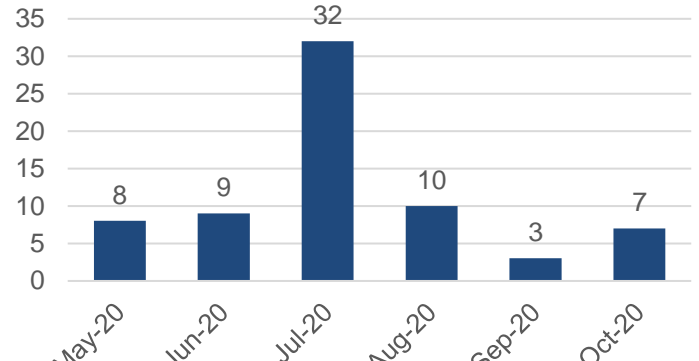


FIRE AND RESCUE PLAN: PROMOTE A POSITIVE  
CULTURE IN THE WORKPLACE

# HEALTH & SAFETY (H&S)

- During October the Health & Safety team issued 3 Safety Flashes:
  - 1) Safety Flash 016B - Return to riding with 5 on front line appliances. This followed a review of the number of riders and concerns over phase 2 fire fighters not fulfilling their training requirements.
  - 2) Safety Flash 017 - Three tiers of lockdown levels. This was following the Government release of lockdown levels and what it would mean for the Service.
  - 3) Safety Flash 018 - Removal of spare thermal imaging camera battery packs. This was released following an incident involving a spare battery pack in the TIC overheating and causing a fire in the cab of an appliance which was parked in the bay at an on call station.
- The COVID19 guidance document was put together by the team and uploaded to the intranet. The document contains all COVID guidance in one place to make it easy for staff to locate and follow.
- DSE assessments and inductions were completed for all staff returning to KP as priority cases.

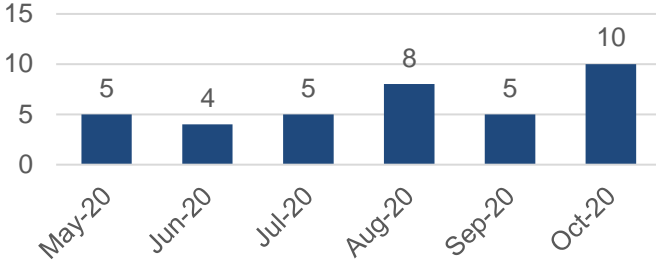
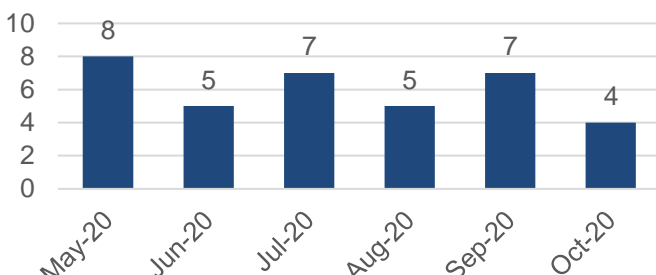
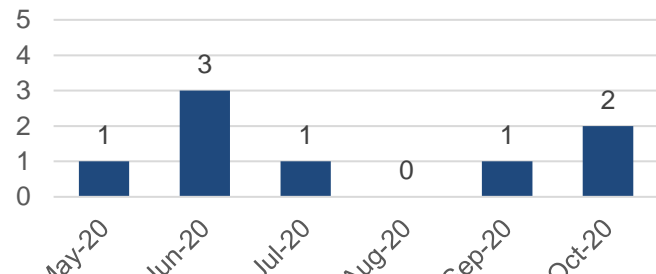
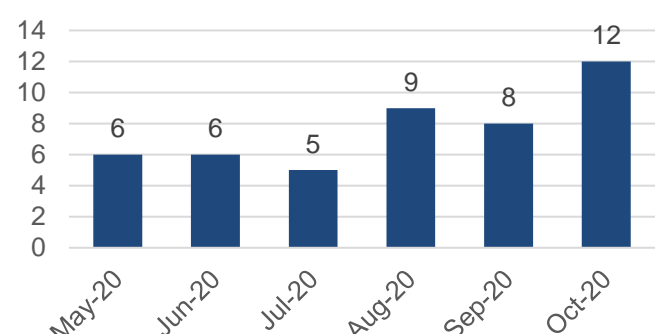
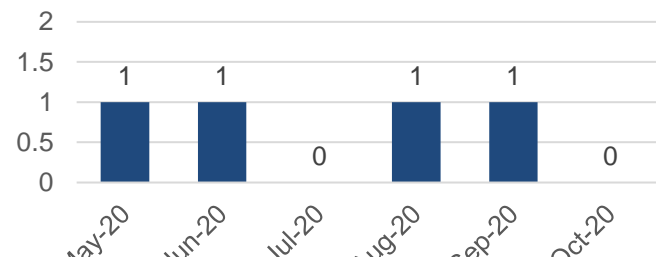
**All safety data taken from OSHENS on 09/11/2020.**

<p><b>Accidents.</b> There were 6 accidents/ill health on duty recorded in October. Of these 3 were on station premises, 2 occurred during operational training and 1 was a record of a COVID positive test on operational personnel.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Accidents</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>4</td> </tr> <tr> <td>Jun-20</td> <td>13</td> </tr> <tr> <td>Jul-20</td> <td>10</td> </tr> <tr> <td>Aug-20</td> <td>12</td> </tr> <tr> <td>Sep-20</td> <td>10</td> </tr> <tr> <td>Oct-20</td> <td>6</td> </tr> </tbody> </table>	Month	Accidents	May-20	4	Jun-20	13	Jul-20	10	Aug-20	12	Sep-20	10	Oct-20	6
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<p><b>Hazards.</b> Of the 7 hazards recorded this month 2 related to lack of drying facilities on station, 2 about stations being off the run, 1 about an appliance being turned out BA deficient, 1 related to Service premises and 1 to PPE.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Hazards</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>8</td> </tr> <tr> <td>Jun-20</td> <td>9</td> </tr> <tr> <td>Jul-20</td> <td>32</td> </tr> <tr> <td>Aug-20</td> <td>10</td> </tr> <tr> <td>Sep-20</td> <td>3</td> </tr> <tr> <td>Oct-20</td> <td>7</td> </tr> </tbody> </table>	Month	Hazards	May-20	8	Jun-20	9	Jul-20	32	Aug-20	10	Sep-20	3	Oct-20	7
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FIRE AND RESCUE PLAN: PROMOTE A POSITIVE  
CULTURE IN THE WORKPLACE

# HEALTH & SAFETY (H&S)

All safety data taken from OSHENS on 09/11/2020.

<p><b>Near Misses.</b> There were 10 near misses in October, 2 related to station bells not operating, 3 related to the 4i mobilising system, 3 to equipment and 2 related to training.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Near Misses</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>5</td> </tr> <tr> <td>Jun-20</td> <td>4</td> </tr> <tr> <td>Jul-20</td> <td>5</td> </tr> <tr> <td>Aug-20</td> <td>8</td> </tr> <tr> <td>Sep-20</td> <td>5</td> </tr> <tr> <td>Oct-20</td> <td>10</td> </tr> </tbody> </table>	Month	Near Misses	May-20	5	Jun-20	4	Jul-20	5	Aug-20	8	Sep-20	5	Oct-20	10
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<p><b>Control Measure Failures.</b> Of the 3 control measure failures reported in October 3 related to the staff in Control working below minimum numbers and one was concerns over a staff member showing COVID symptoms on station premises.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Control Measure Failures</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>8</td> </tr> <tr> <td>Jun-20</td> <td>5</td> </tr> <tr> <td>Jul-20</td> <td>7</td> </tr> <tr> <td>Aug-20</td> <td>5</td> </tr> <tr> <td>Sep-20</td> <td>7</td> </tr> <tr> <td>Oct-20</td> <td>4</td> </tr> </tbody> </table>	Month	Control Measure Failures	May-20	8	Jun-20	5	Jul-20	7	Aug-20	5	Sep-20	7	Oct-20	4
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<p><b>Attacks on Fire Service Personnel.</b> The 2 reports of attacks on Fire Service personnel this month were both verbal.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>Attacks on Fire Service Personnel</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>1</td> </tr> <tr> <td>Jun-20</td> <td>3</td> </tr> <tr> <td>Jul-20</td> <td>1</td> </tr> <tr> <td>Aug-20</td> <td>0</td> </tr> <tr> <td>Sep-20</td> <td>1</td> </tr> <tr> <td>Oct-20</td> <td>2</td> </tr> </tbody> </table>	Month	Attacks on Fire Service Personnel	May-20	1	Jun-20	3	Jul-20	1	Aug-20	0	Sep-20	1	Oct-20	2
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<p><b>RTC Involving ECFRS Vehicles.</b> There were 12 RTC reports this month. 5 were on route to an operational incident, 1 was damage found during drivers daily checks, 2 occurred at an operational incident, 2 during routine training, 1 was a fire in the appliance cab caused by batteries overheating and 1 was due to a third party striking the appliance whilst it was stationary.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>RTC Involving ECFRS Vehicles</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>6</td> </tr> <tr> <td>Jun-20</td> <td>6</td> </tr> <tr> <td>Jul-20</td> <td>5</td> </tr> <tr> <td>Aug-20</td> <td>9</td> </tr> <tr> <td>Sep-20</td> <td>8</td> </tr> <tr> <td>Oct-20</td> <td>12</td> </tr> </tbody> </table>	Month	RTC Involving ECFRS Vehicles	May-20	6	Jun-20	6	Jul-20	5	Aug-20	9	Sep-20	8	Oct-20	12
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<p><b>RIDDOR.</b> There were no RIDDOR reports in October.</p>	 <table border="1"> <thead> <tr> <th>Month</th> <th>RIDDOR Reports</th> </tr> </thead> <tbody> <tr> <td>May-20</td> <td>1</td> </tr> <tr> <td>Jun-20</td> <td>1</td> </tr> <tr> <td>Jul-20</td> <td>0</td> </tr> <tr> <td>Aug-20</td> <td>1</td> </tr> <tr> <td>Sep-20</td> <td>1</td> </tr> <tr> <td>Oct-20</td> <td>0</td> </tr> </tbody> </table>	Month	RIDDOR Reports	May-20	1	Jun-20	1	Jul-20	0	Aug-20	1	Sep-20	1	Oct-20	0
Month	RIDDOR Reports														
May-20	1														
Jun-20	1														
Jul-20	0														
Aug-20	1														
Sep-20	1														
Oct-20	0														

FIRE AND RESCUE PLAN: PREVENTION,  
PROTECTION & RESPONSE (PPR)

# PROTECTION

- The Protection team conducted 309 audits in October 2020.
- 99.7% of planning, building regulations and licensing cases were responded to within the statutory time limit.
- 54 notification of deficiencies were raised this month, a significant increase based on previous months.

For October 2020:		
Case Type	Number of Activities Completed	Response Success
Planning	97	97
AFR	21	
Desktop Audits	220	
Full Audits	89	
Building Regulations	156	156
HMO	17	
Licensing	39	38
Other FS Activity	51	
Other Consultations	5	
Prohibition Notice	-	
Enforcement Notice	-	
Notification of Deficiencies	54	

FIRE AND RESCUE PLAN: PPR & HELP THE  
VULNERABLE STAY SAFE

# HOME SAFETY

- The total number of visits conducted in October 2020 increased on the previous month (September) by 104. However, due to COVID-19 related restrictions, the figure is a 33% decrease on the number of visits conducted during October 2019.
- October has seen an increase in the number of visits carried out by Safe and Well Officers, and also by Community Safety Officers and Community Builders. This is reflective of an increase in community facing prevention activity being undertaken by the Operational and Community Risk Teams across Essex which generate visit referrals for the Home Safety Team.
- Volunteers are still paused until lockdown restrictions in Essex are eased, this is why we are reporting no visits completed by volunteers for the month of October.

	October 2020	TREND (PREVIOUS MONTH)
Total Number of Visits	463	↗
Number of Safe and Well Visits	389	↗
Number of Home Safety Visits by Stations	2	↗
Number of Home Safety Visits by Volunteers	0	→
Number of Visits by Other (CSO's, CB's, FSO's)	72	↗
Number of FHB10 (standard smoke detectors) fitted	607	↗
Number of FHB10W (sensory smoke detectors) fitted	111	↗
Telephone Enquiries received at the Information Centre	688 Incoming	↘
	1,026 Outgoing	→
Email Requests received at the Information Centre	302	→

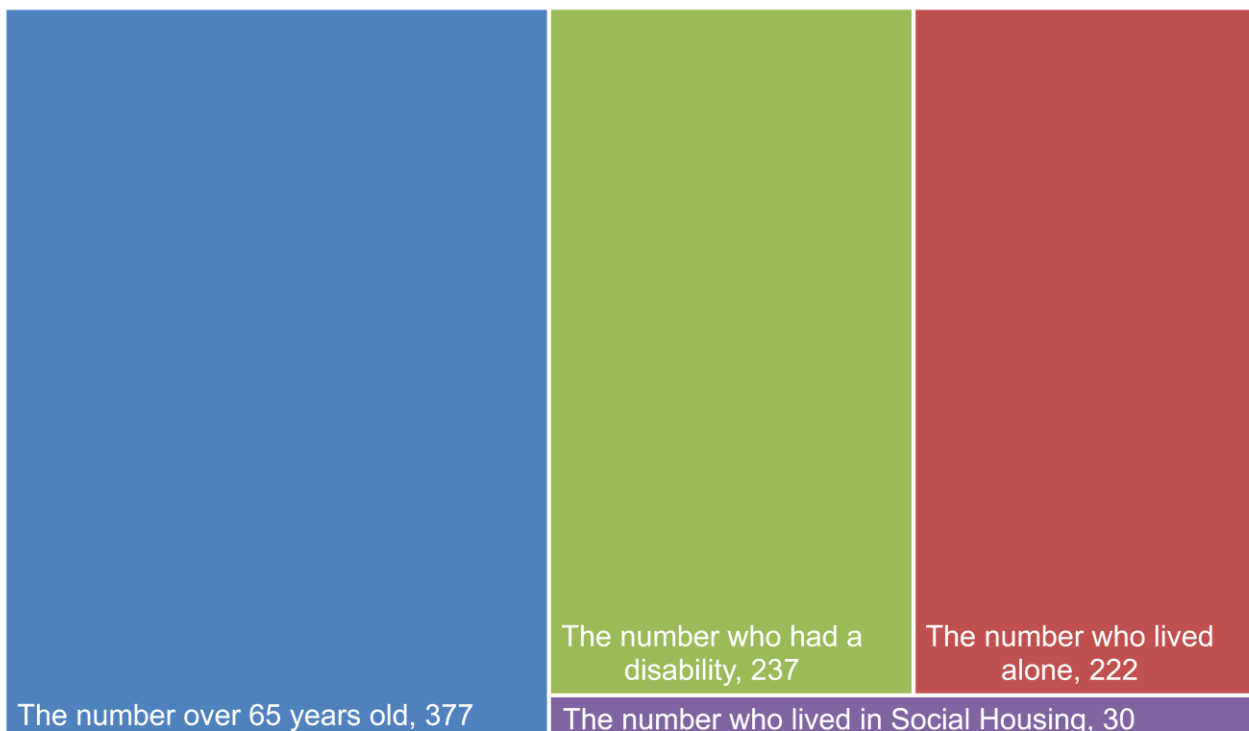
FIRE AND RESCUE PLAN: PPR & HELP THE  
VULNERABLE STAY SAFE

# HOME SAFETY

- The number of individuals visited aged over 65 shows a more accurate figure in this report, as we are now able to report how many individuals we visited at each property, who were over the age of 65.
- In previous reports we were only able to report whether anyone was present at a property aged over 65, but not be specific about how many people this referred to. Consequently, this report shows a higher figure in the 'The Number over 65 Years Old' row.

	October 2020	TREND (PREVIOUS MONTH)
The number over 65 years old	377	↗
The number who lived alone	222	↗
The number who had a disability	237	↗
The number who lived in Social Housing	30	↗

**Number of Visits to Vulnerable Persons**



FIRE AND RESCUE PLAN: PPR & HELP THE  
VULNERABLE STAY SAFE

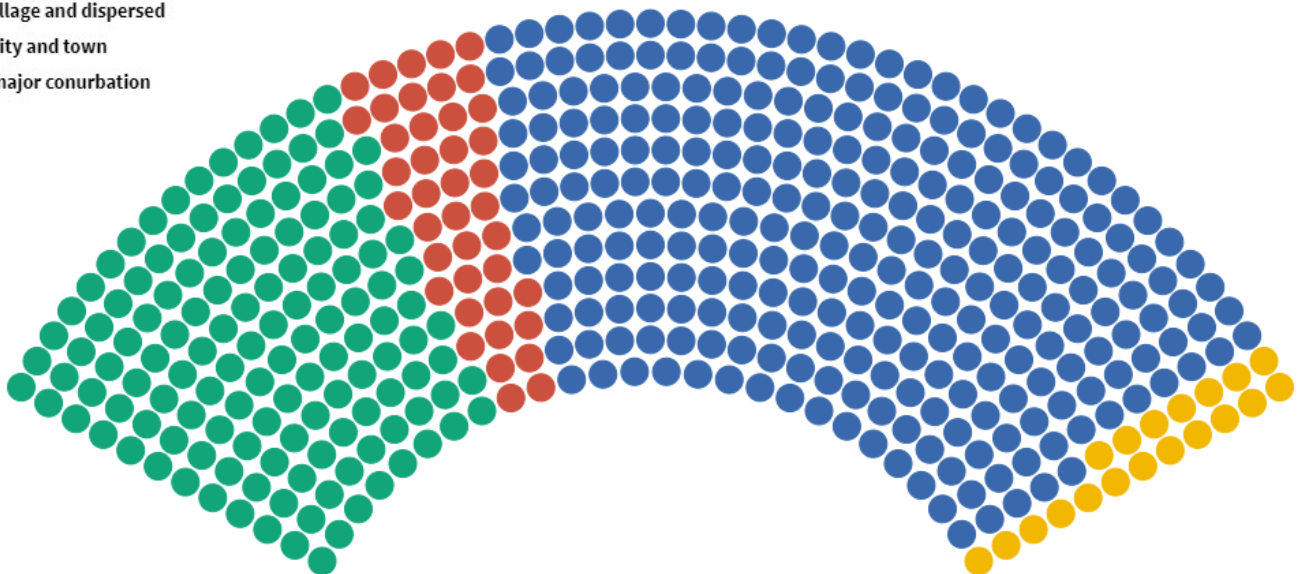
# HOME SAFETY

The parliament chart below shows the rural/urban classification (designated by DEFRA, 2011) of the households that received a home safety visit in October 2020. Note - One circle equals one visit.

The majority of visits in October 2020 were in households that fell within an area that was classified as 'Urban city and town' (blue).

## Rural/Urban classification of visits

- Rural town and fringe
- Rural village and dispersed
- Urban city and town
- Urban major conurbation



RURAL/URBAN CLASSIFICATION	COUNT OF VISITS	AS PERCENTAGE (%)
Rural town and fringe	137	30%
Rural village and dispersed	41	9%
Urban city and town	266	57%
Urban major conurbation	19	4%
<b>GRAND TOTAL</b>	<b>463</b>	<b>100%</b>

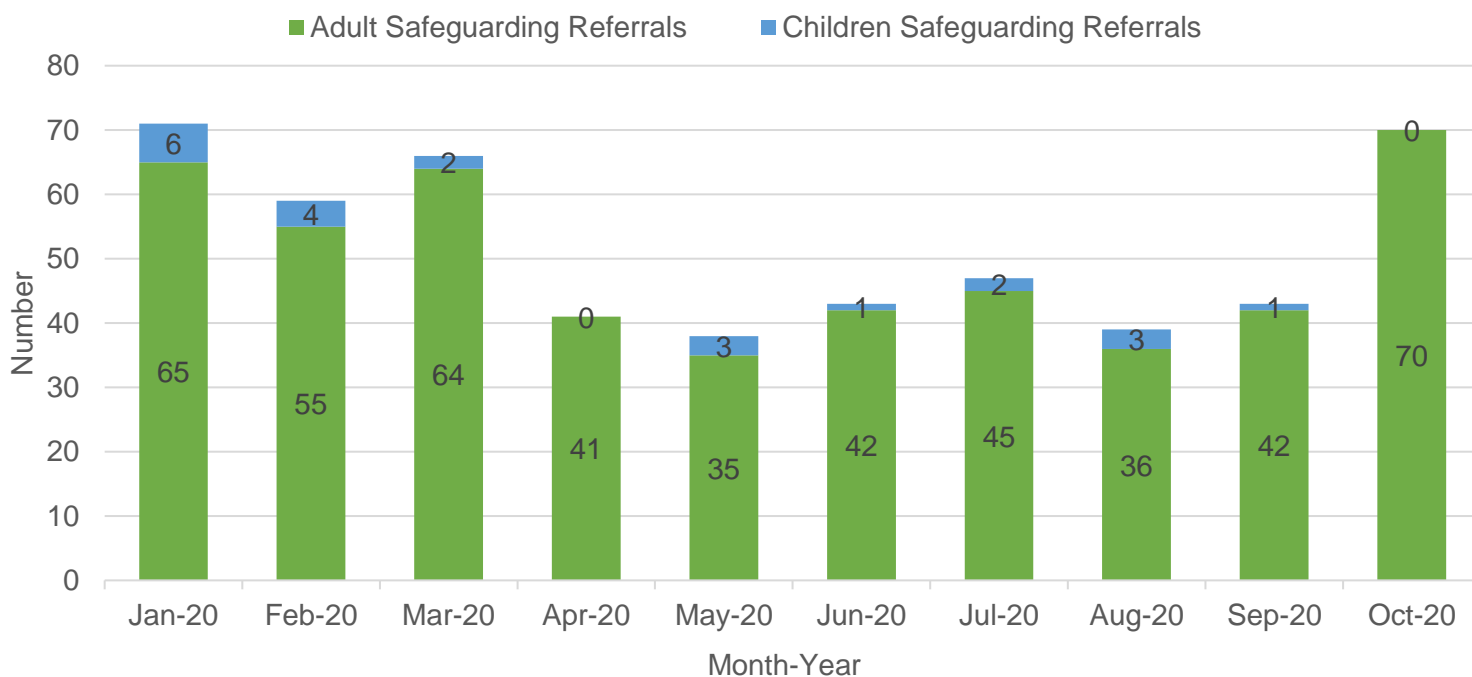
FIRE AND RESCUE PLAN: PPR & HELP THE  
VULNERABLE STAY SAFE

# COMMUNITY DEVELOPMENT & SAFEGUARDING

There were 70 safeguarding referrals to ECFRS in October 2020, an increase of 27 (43 in September). 321 referrals to date in FY 2020/21.

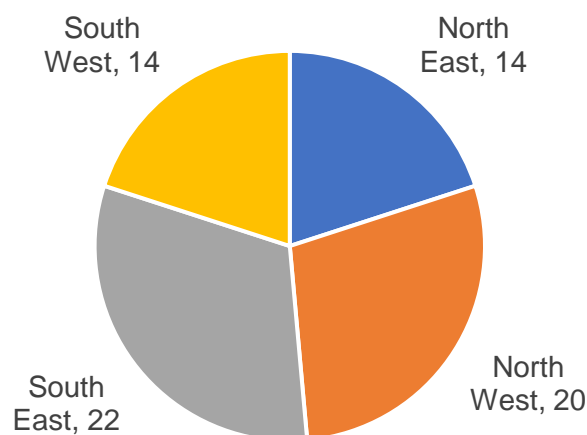
There are no cases waiting to be allocated to Community Builders or Social care. ECFRS is not waiting for an update from Social Care on any cases.

**Safeguarding Referrals, January - October 2020**



Referrer	October 2020
Service Personnel	25
Housing	11
Safe and Well Officers	8
NHS	7
Other	6
Social Care	6
Police	4
Community Partners	2
Volunteer	1
<b>TOTAL</b>	<b>70</b>

**Safeguarding Referrals by ECFRS  
Command Group**



# ANY QUESTIONS OR FEEDBACK...

## CONTACT US

WORKPLACE GROUP:

<https://essexfire.workplace.com/groups/performance/>

EMAIL:

[informationgovernance@essex-fire.gov.uk](mailto:informationgovernance@essex-fire.gov.uk)

SUBJECT LINE TO INCLUDE "MONTHLY PERFORMANCE REPORT"



Essex County  
Fire & Rescue Service