



Essex County
Fire & Rescue Service

Monthly Performance Report

November 2020

Prepared By:
Performance & Data Team

Information Cut Off Date (ICOD):
11 December 2020

ABOUT

A monthly performance report is produced for the Service Leadership Team (SLT) and other key members of Essex Country Fire and Rescue Service (ECFRS) to monitor performance of the service, ensuring that budgeted resources are aligned with fire priorities and are being used effectively and efficiently.

This report provides high level figures on incidents attended by ECFRS, availability (at station level) and attendance figures for the month. It also provides data and information on information governance, health & safety, human resources, learning & development, home safety, community development and safeguarding.



ECFRS performance reports are used in Performance & Resource Boards to enable the Police, Fire and Crime Commissioner to scrutinise, support and challenge the overall performance of the Fire and Rescue Service.

Performance reports align with the [Fire and Rescue Plan](#).

KEY STATEMENTS

INCIDENTS, ATTENDANCE & AVAILABILITY

- ECFRS attended less incidents in November 2020 than previous month and in November for previous years.
- There has been a decrease to the number of attendances to special services and false alarms this month compared to last.
- An improvement of 11 seconds in the average response time to potentially life-threatening incidents compared to last month.
- An improvement in total, on-call and wholetime & day crew pumping appliance availability this month compared to previous.

INFORMATION GOVERNANCE

- There were 5 reported personal data breaches in November 2020.
- There was an increase in the total number of statutory requests received.

HUMAN RESOURCES

- Human Resources continue to focus on the management of long-term absence cases and will launch the new Salary Finance offering soon.

LEARNING & DEVELOPMENT

- Learning & Development are working on the launch of the four pillars of learning, covering the Full Leadership Programme for 2021.

HEALTH & SAFETY

- The Health & Safety department issued three safety flashes this month: SF 018A, SF019 and SF020.
- The Health & Safety department also put together the COVID 19 Safety Guidance handbook November 2020. The document provides the Services' response to Government guidance for COVID-19 and pulls together all our guidance and advice in one document.

PROTECTION

- All of the planning, building regulations and licensing consultations were responded to within the statutory time limit.
- The Protection team conducted 229 desktop and 56 face-to-face audits in November 2020.

HOME SAFETY

- We have seen a decrease in the number of visits conducted in November due to the implementation of a second national lockdown and tightening of COVID-19 restrictions in England.
- This report now includes 'Number of FHB10 (standard smoke detectors) dropped off' and 'Alarm Drop Off's completed by CSO's and CB's'.

COMMUNITY DEVELOPMENT & SAFEGUARDING

- There were 56 safeguarding referrals to ECFRS in November 2020. 5 safeguarding referrals were related to children.

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

**991 INCIDENTS
NOVEMBER 2020**

**1,152 IN OCTOBER 2020
1,200 IN NOVEMBER 2019**



232
FIRES



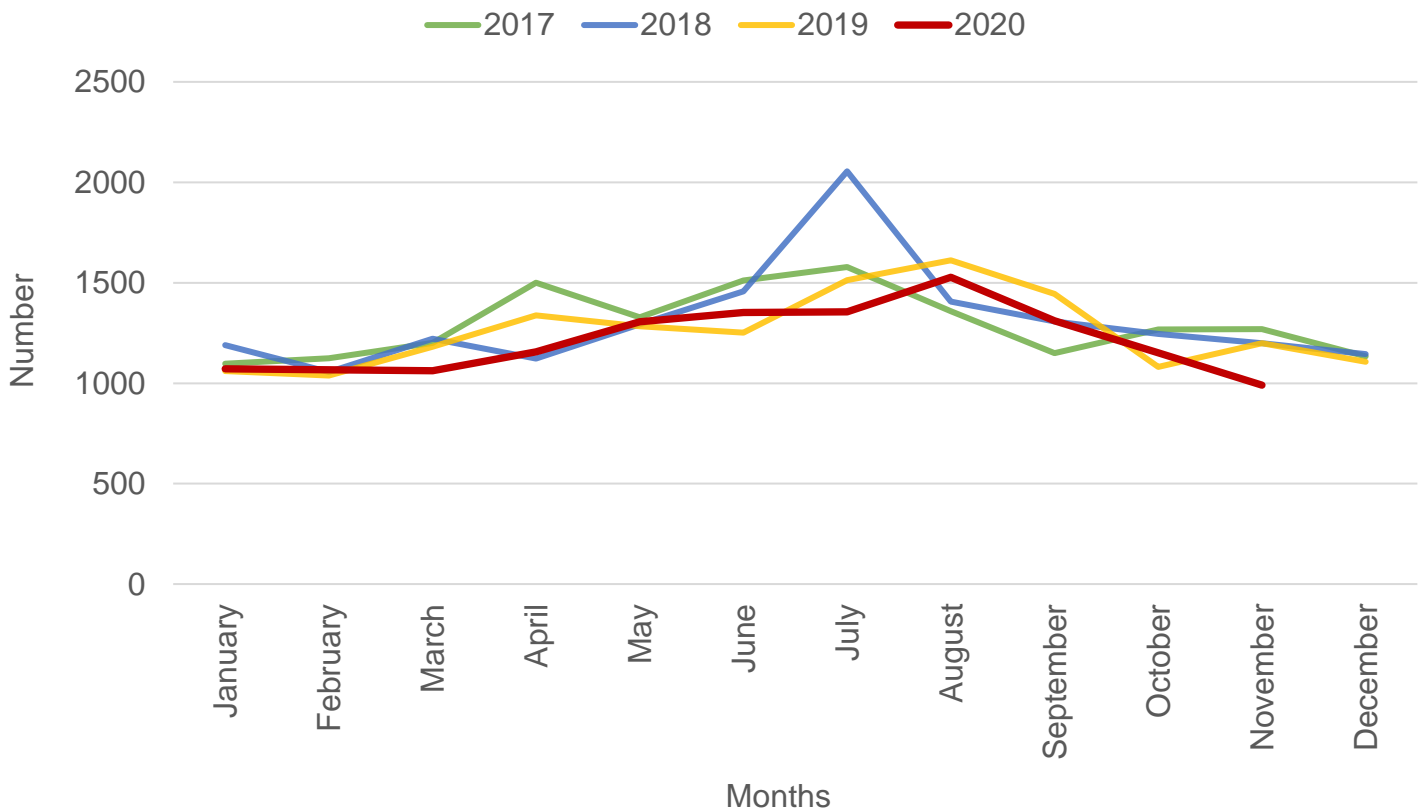
290
SPECIAL
SERVICES



469
FALSE
ALARMS

At the time of reporting, 25 incidents are awaiting quality assurance in the Incident Recording System, therefore will not be included in the figures above.

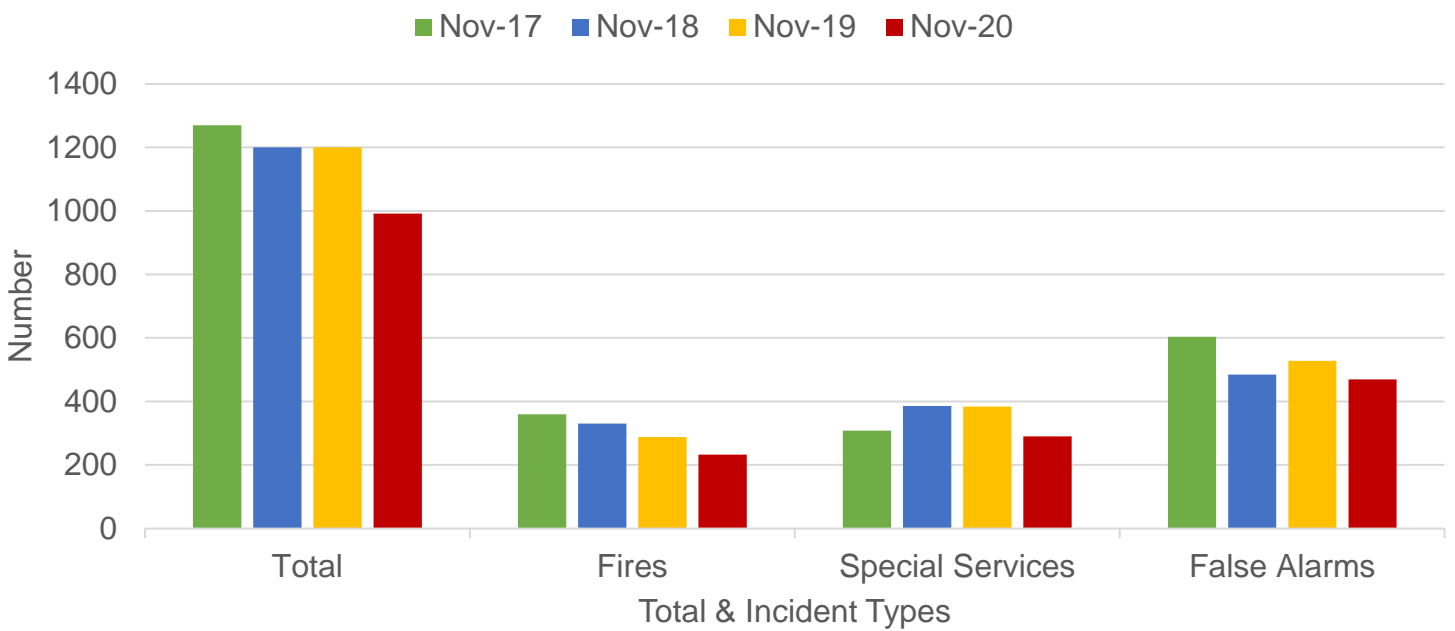
All Incidents



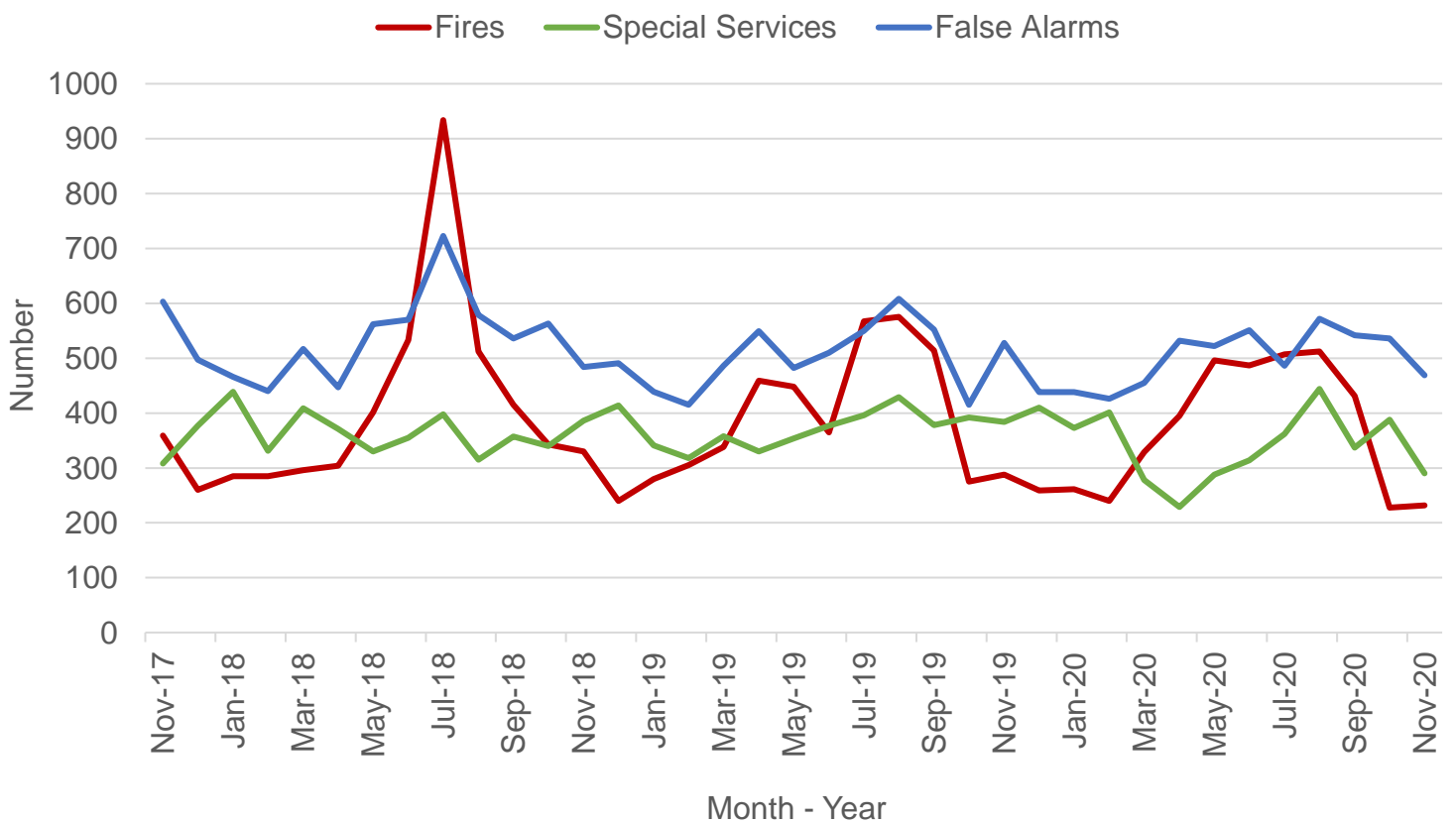
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

Incidents in November



Incident Type Breakdown, November 2017 - November 2020



FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

FIRE

There has been a decrease in the total number of primary fires in November 2020, although a slight increase in the number of ADFs compared to last month and November 2019. Number of attendances to secondary fires increased this month but still less than November 2019.

	NOVEMBER 2020	Previous Month/Year
Primary Fires	128	148 - OCTOBER 2020 150 - NOVEMBER 2019
Secondary Fires	99	75 - OCTOBER 2020 135 - NOVEMBER 2019
Accidental Dwelling Fires (ADFs)	53	49 - OCTOBER 2020 48 - NOVEMBER 2019
Fatalities (all Fires)	0	0 - OCTOBER 2020 0 - NOVEMBER 2019
Casualties (all Fires)	6	2 - OCTOBER 2020 5 - NOVEMBER 2019

Further Details on Fatalities/Casualties:

- 2 casualties were involved in ADFs and the other casualties were involved in a deliberate fire.
- The ADFs were in single occupancy houses, an alarm system was present in one and raised the alarm. Both fires were due to careless handling.
- For the ADF casualties, one victim was male aged 60 – 65 and the other victim was female aged 95 – 100. Both went to hospital with injuries that appeared to be slight. The nature of both injuries was breathing difficulties.

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

INCIDENTS

SPECIAL SERVICES

There has been a decrease in the number of attendances to Special Service incidents in November 2020 compared to previous month and November 2019.

Due to a technical issue with the national recording system, there is currently no KSI collision data available for reporting in November. Data will be forwarded once the problem has been rectified.

	NOVEMBER 2020	Previous Month/Year
All	290	388 - OCTOBER 2020 384 - NOVEMBER 2019
Non RTC	221	292 - OCTOBER 2020 274 - NOVEMBER 2019
RTCs	69	96 - OCTOBER 2020 110 - NOVEMBER 2019

FALSE ALARMS

There has been a decrease in the total number of attendances to false alarms, from 536 in October to 469 in November 2020.

False Alarm Type	NOVEMBER 2020	Previous Month/Year
Due to Apparatus	221	250 - OCTOBER 2020 194 - NOVEMBER 2019
Good Intent	238	270 - OCTOBER 2020 304 - NOVEMBER 2019
Malicious (Hoax)	10	16 - OCTOBER 2020 30 - NOVEMBER 2019

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

ATTENDANCE

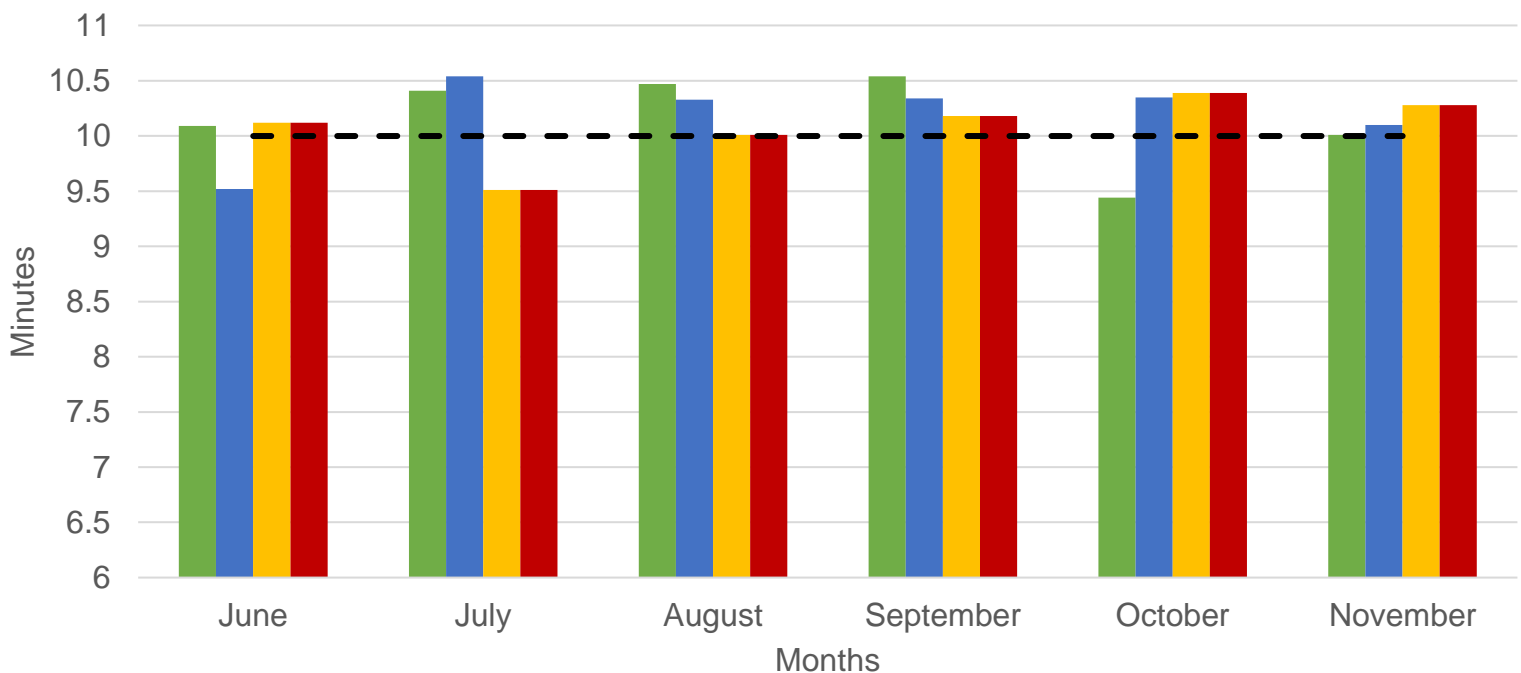
TO POTENTIALLY LIFE THREATENING INCIDENTS

TARGET – AVERAGE OF 10 MINUTES

The average response time to potentially life-threatening incidents in November was 10 minutes and 28 seconds (above the target). This is an improvement of 11 seconds compared to previous month's average.

Attendance to Potentially Life Threatening Incidents

2017 2018 2019 2020 - - Target



TIME OF CALL TO ARRIVAL - % WITHIN MINUTES

TARGET – 90% OF ALL CALLS WITHIN 15 MINUTES

In November, 86% of all calls (or incidents) were attended by an ECFRS appliance within 15 minutes.

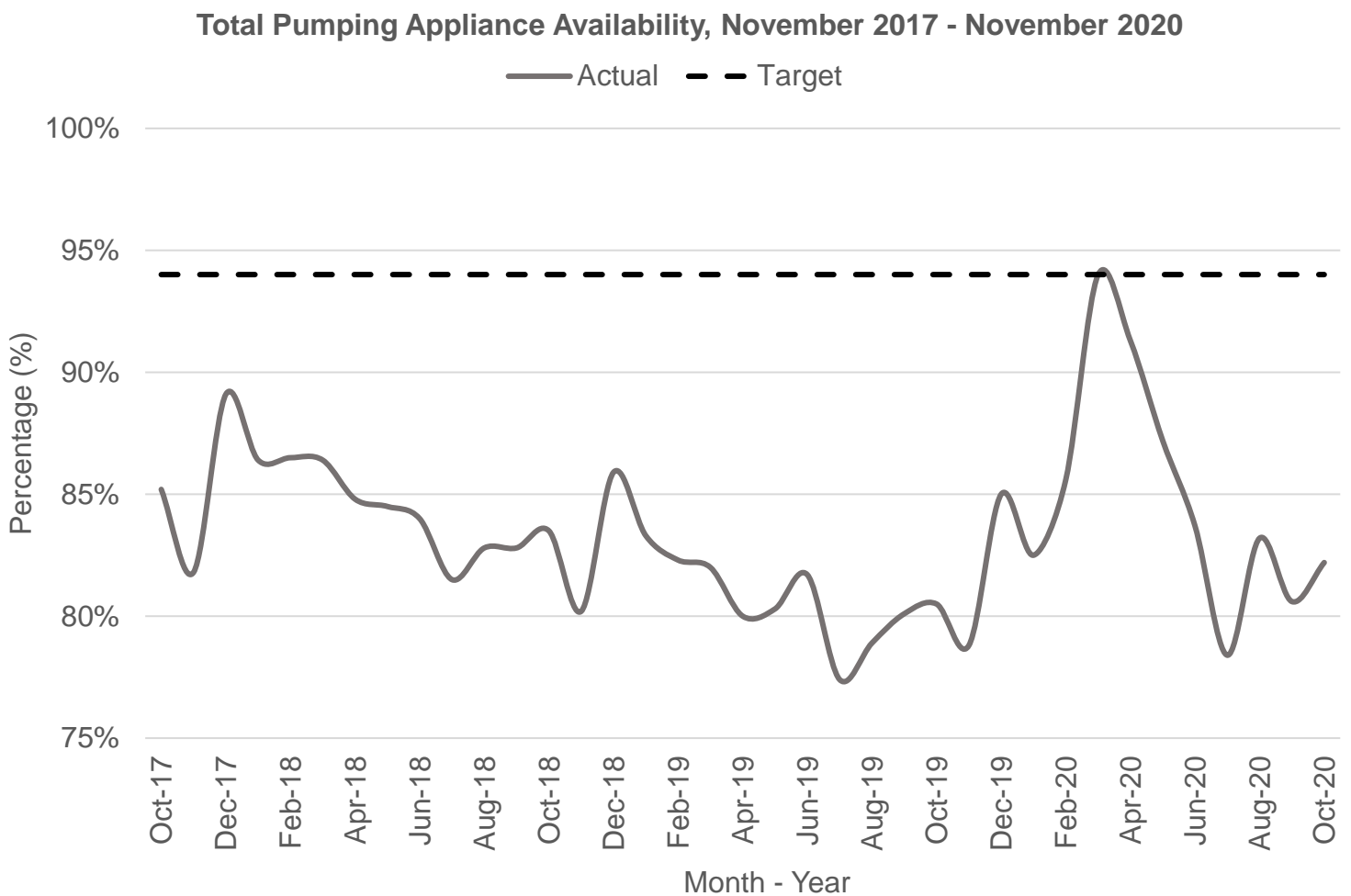
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

TOTAL PUMPING APPLIANCE AVAILABILITY

TARGET – 94%

The total pumping appliance availability in November was 82.2%, an increase from 80.6% in October.



FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

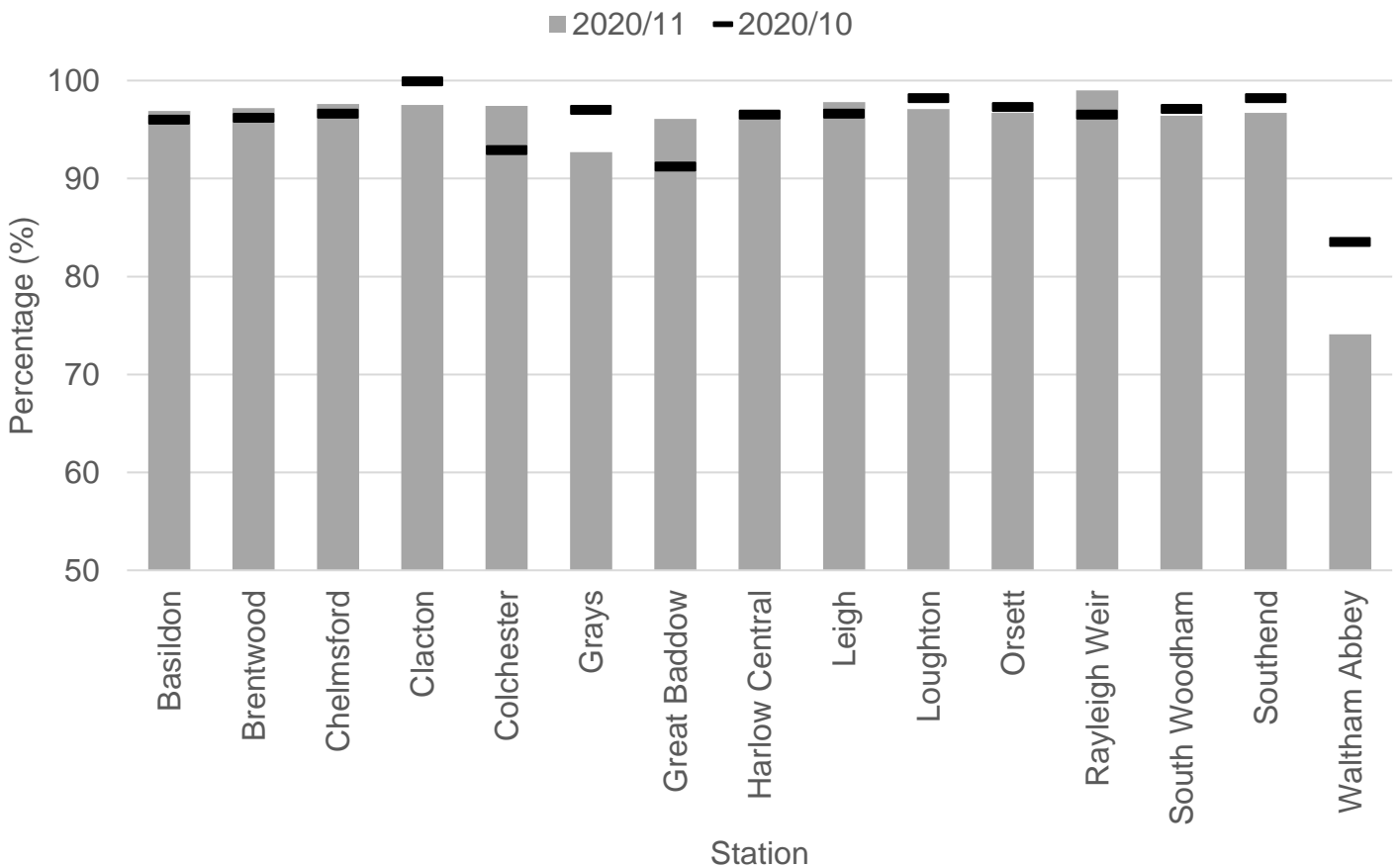
AVAILABILITY

WHOLETIME & DAY CREW PUMPING APPLIANCE AVAILABILITY

TARGET – 98%

Wholetime & Day Crew pumping appliance availability in November was 96.4%, an increase from 96.2% in October. November 2019’s availability was 96.2%. Pumping appliance availability improved for Great Baddow, Colchester, Rayleigh Weir, Leigh, Brentwood, Chelmsford, Basildon and Harlow Central.

Wholetime & Day Crew Pumping Appliance Availability



ON-CALL PUMPING APPLIANCE AVAILABILITY

TARGET – 90%

On-call pumping appliance availability in November was 77.9%, an increase from 74.8% in October. November 2019’s availability was 72.1%.

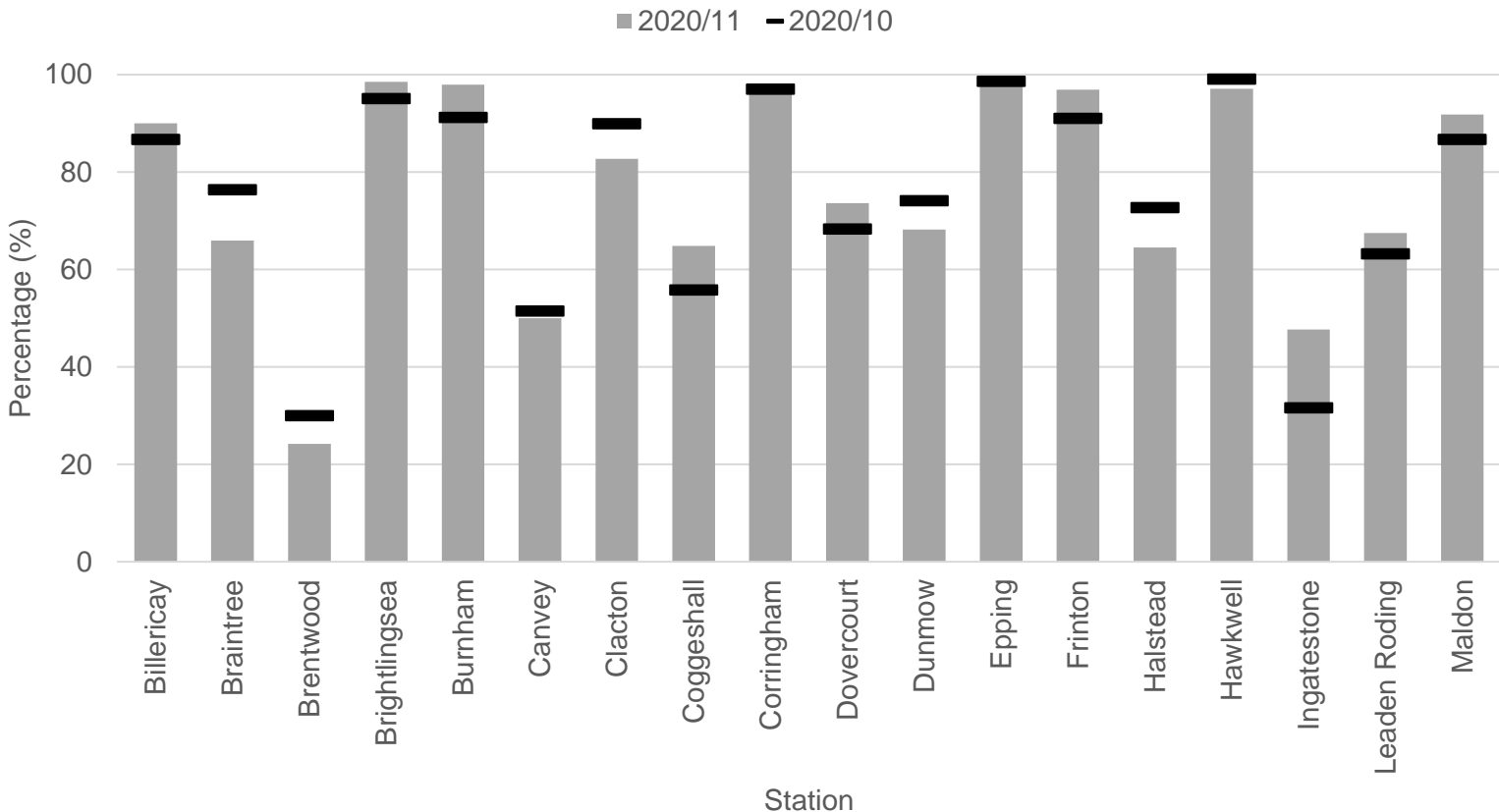
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations below, 10 stations improved their pumping appliance availability this month compared to last. They were Billericay, Brightlingsea, Burnham, Coggeshall, Corringham, Dovercourt, Frinton, Ingatestone, Leaden Roding and Maldon.

On-Call Pumping Appliance Availability (18 Stations)



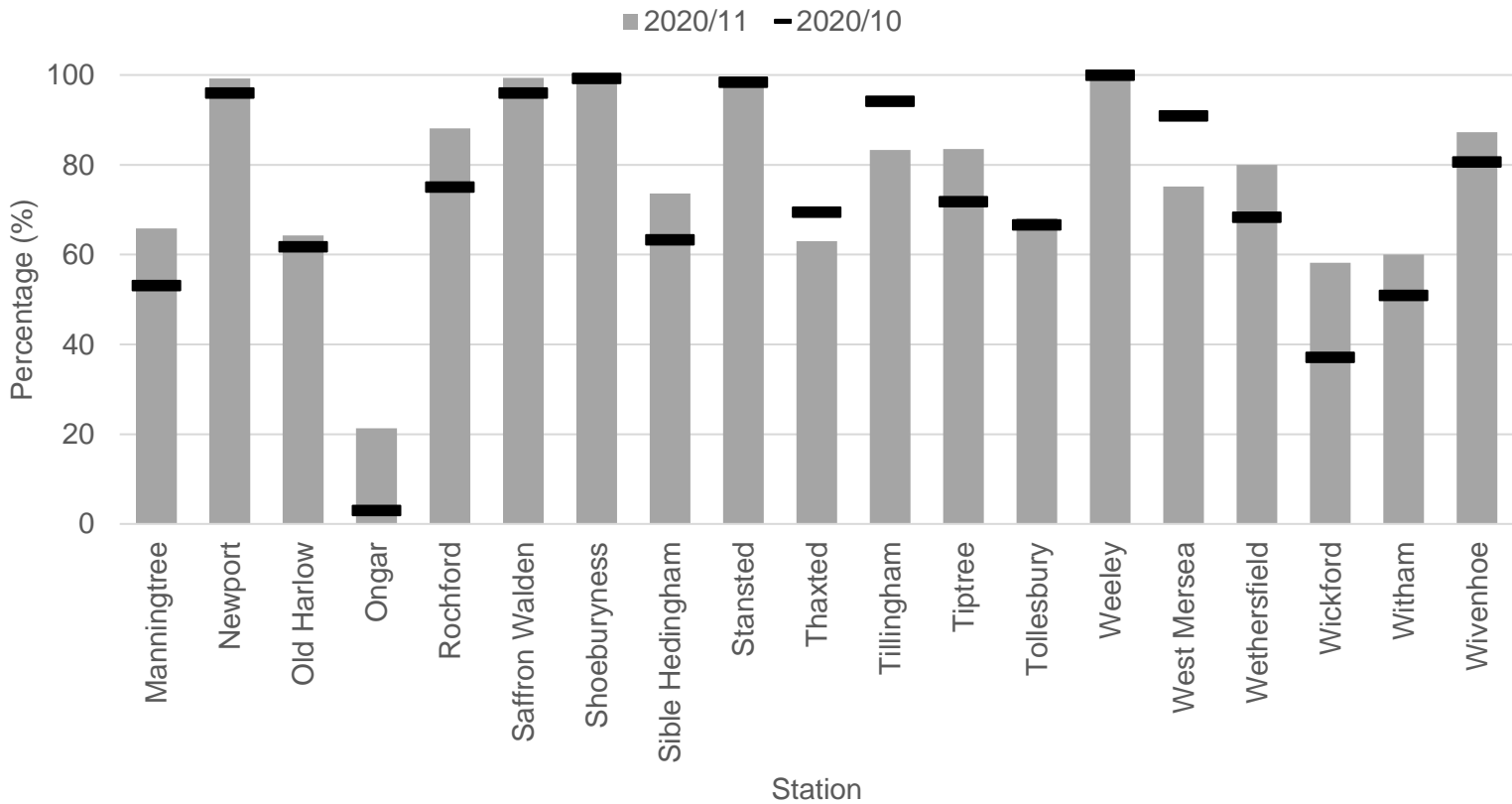
FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

ON-CALL PUMPING APPLIANCE AVAILABILITY

Of the stations below, 14 stations improved their pumping appliance availability this month compared to last. They were: Manningtree, Newport, Old Harlow, Ongar, Rochford, Saffron Walden, Sible Hedingham, Stansted, Tiptree, Tollesbury, Wethersfield, Wickford, Witham and Wivenhoe.

On-Call Pumping Appliance Availability (19 Stations)



FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

AVAILABILITY

ON-CALL PUMPING APPLIANCE AVAILABILITY

The tables below shows the availability targets for each On-Call station for 2020/2021 and whether it has been met (highlighted green)/not met (red) for November 2020. For two pump stations, performance will be measured at Station level.

Station	Target	Nov-20
Billericay	90	90
Braintree	75	66
Brentwood	50	24
Brightlingsea	90	99
Burnham	90	98
Canvey	90	50
Clacton	90	83
Coggeshall	73	65
Corringham	90	97
Dovercourt	75	74
Dunmow	90	68
Epping	90	98
Frinton	90	97
Halstead	90	65
Hawkwell	90	97
Ingatestone	90	48
Leaden Roding	50	68

Station	Target	Nov-20
Maldon	90	92
Manningtree	85	66
Newport	90	99
Old Harlow	55	64
Ongar	50	21
Rochford	79	88
Saffron Walden	90	99
Shoeburyness	90	99
Sible Hedingham	90	74
Stansted	90	99
Thaxted	66	63
Tillingham	90	83
Tiptree	90	84
Tollesbury	57	68
Weeley	90	100
West Mersea	85	75
Wethersfield	74	80
Wickford	50	58
Witham	55	60
Wivenhoe	75	87

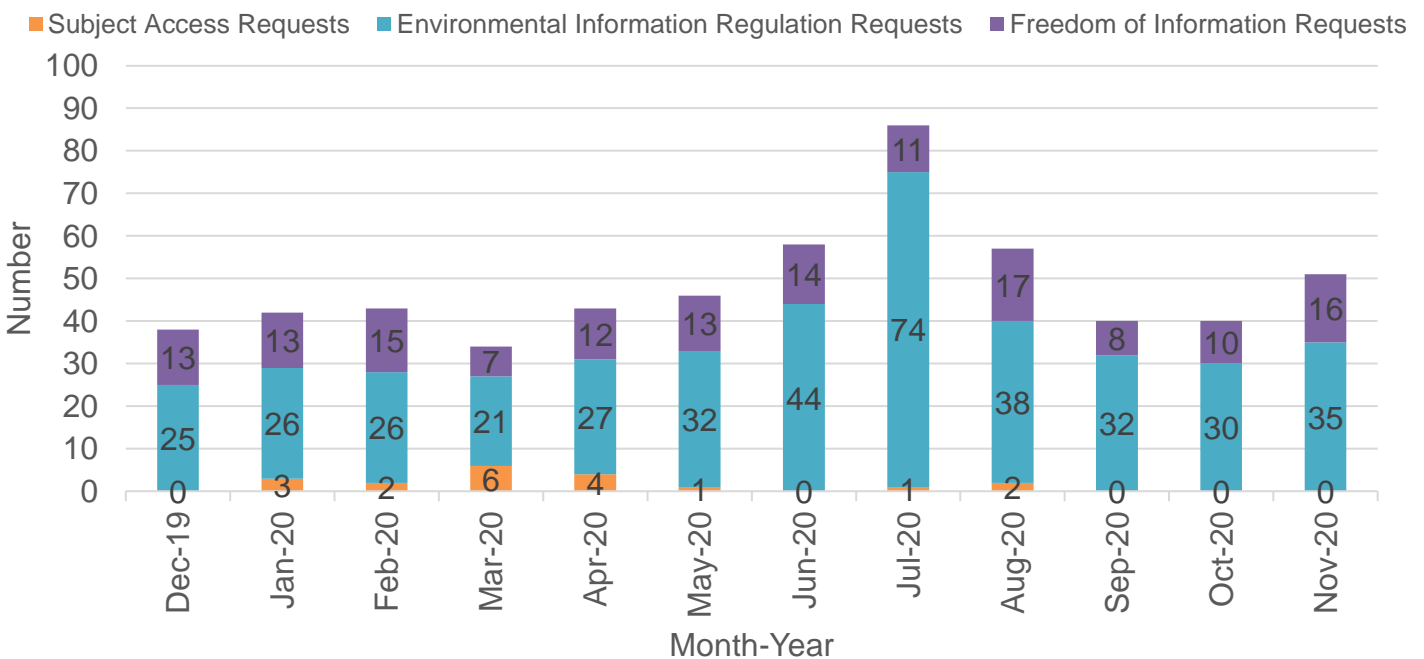
FIRE AND RESCUE PLAN: BE TRANSPARENT,
OPEN AND ACCESSIBLE

INFORMATION GOVERNANCE

The Fire Service is continuously working towards compliance with current data protection legislation. An ongoing training and awareness plan complements the mandatory e-learning that all employees are required to undertake. Training and awareness in the Authority takes various forms including: induction for new employees, individual meetings, team meetings, station visits, etc. There were 2 organised training and awareness sessions in November 2020.

The Fire Service is required to handle personal data incidents and breaches in a manner that is compliant with the Data Protection Act, 2018. In order to achieve this, a data breach handling process is currently in place. There were 5 reported personal data breaches in November 2020, however the Information Commissioner’s Officer (ICO) was not made aware any of these as they did not meet the stipulated threshold.

Statutory Requests November 2020



- The main themes around FOIs were Data Request (6), Fire Safety (4), HR (3), ICT (1), Purchasing/Contracts (1) and other (1).
- All 35 EIRs were for Fire Reports.
- 5 complaints and compliments were received in November 2020. The complaint themes were Staff Behaviour/Attitude (2) and Fire Safety (1). We received 2 compliments in November 2020.

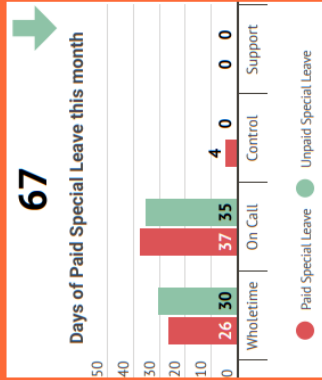
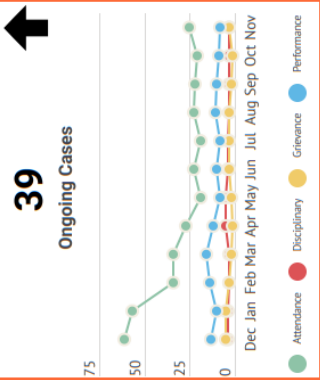
FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

HUMAN RESOURCES

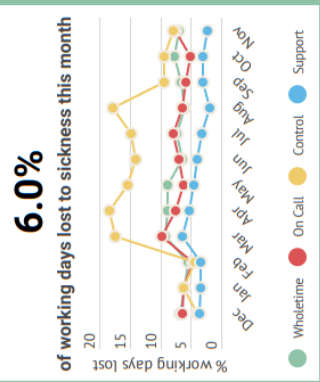
Insights

- Overall decrease of 0.8 FTE from October. (0.6% higher than October 2019)
- 5.1 agency FTE and additional recruitment and turnover leaves Support over 2019/20 budget by 6.9 FTE in total.
- Service rolling turnover dropped by a further 0.3 percentage points this month. Turnover in all areas remained flat, except for On Call, which has dipped slightly.
- Overall, 6.0% of all available working days were lost to sickness absence in November. This figure INCLUDES any days lost to Covid-related reasons. National comparators will be available in the next quarterly report.
- Musculoskeletal conditions remain the top cause of absence, accounting for 47.2% of all non-COVID-19 related sickness absence.
- 69 Wholtime station-based Fitechs took place in October and 51 On Call.
- The overall number of ongoing employee relations cases remains stable.
- Paid Special Leave decreased by 10.7% since October (Down from 75 days). Reasons for use of this leave type included bereavement and emergency time off for dependents.
- Reasons for Unpaid Special Leave includes an unpaid sabbatical for one employee and training/probation with Herts FRS for another.

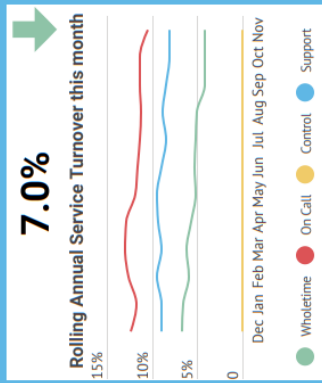
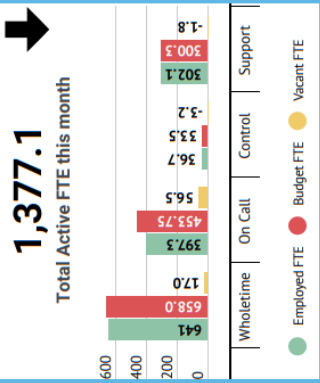
Casework and Leave



Health



Workforce Overview



We continue to focus on the management of long term absence cases and will launch the new Salary Finance offering

Focus areas this month:

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

LEARNING & DEVELOPMENT

Learner Engagement

26.6%
Overall Learner Engagement

Category	Value
Wholetime	37.9%
On Call	29.8%
Control	0%
Support	0.3%

↓

● Employees Actively Engaged in Learning Activity

People

There is no delegate feedback to report this month

95.7%
Attended as Booked Last Month

↓

● Operational ● Non-Operational

Compliance

99.1%
Overall BA Compliance

Category	Value
BA	99.0%
ICV LI	93.9%
ERD Cover	62.6%
Core Skills	49.4%

↑

● Wholetime ● On Call

Insights

- Overall learner engagement levels are trending downwards, yet are only 5 percentage points below the year to date comparison period in 2019-20
- Although the average learning hours has fluctuated in the year to date, they are only slightly lower than the figures for last year.
- Training attendance levels have remained stable this month. Out of 23 recorded non-attendances, 83% (19) were due to the course(s) being cancelled as a result of the pandemic.
- There were no recorded "no shows" this month.
- Risk Critical Compliance levels remain generally stable. Overall BA compliance has increased very slightly compared to last month's figure.
- Business Continuity completion rates continue to increase and could be considered for inclusion in the overall completion rate calculation.

Focus areas this month:

We will launch the L&D four pillars of learning, covering the Full Leadership Programme for 2021

FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

HEALTH & SAFETY (H&S)

- The Health & Safety department issued the following safety flashes:-
 1. SF 018A – Removal of spare thermal imaging battery packs. This was issued following a fire in an appliance cab on station due to the spare battery pack overheating.
 2. SF 019 – Usage and wearing of seatbelts in Service appliances. This was issued following a serious safety event where a seat belt stalk was found to have sheared off.
 3. SF 020 – BA Cylinder valve ratchet mechanism not engaging. This was issued following an incident where the mechanism did not engage and provided a video link detailing specific checks required.
- The Health & Safety department also put together the COVID 19 Safety Guidance handbook November 2020. The document provides the Services' response to Government guidance for COVID-19 and pulls together all our guidance and advice in one document. It is available on the intranet for everyone to access and will be reviewed and updated as and when required.

All safety data taken from OSHENS on 07/12/2020.

<p>Accidents. There were 11 accidents at work in November. 5 of these occurred during operational training, 4 at an operational incident, 1 was a report of a positive COVID19 test, and 1 was due to the aggravation of an old injury.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Accidents</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>13</td> </tr> <tr> <td>Jul-20</td> <td>10</td> </tr> <tr> <td>Aug-20</td> <td>12</td> </tr> <tr> <td>Sep-20</td> <td>10</td> </tr> <tr> <td>Oct-20</td> <td>6</td> </tr> <tr> <td>Nov-20</td> <td>11</td> </tr> </tbody> </table>	Month	Accidents	Jun-20	13	Jul-20	10	Aug-20	12	Sep-20	10	Oct-20	6	Nov-20	11
Month	Accidents														
Jun-20	13														
Jul-20	10														
Aug-20	12														
Sep-20	10														
Oct-20	6														
Nov-20	11														
<p>Hazards. Of the 9 hazards reported in November, 2 related to crew numbers reducing due to out duties, 3 related to PPE issues, 2 were to do with equipment, 1 related to social distancing not being adhered to and 1 to working hours in line with the working time directive not being followed.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Hazards</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>9</td> </tr> <tr> <td>Jul-20</td> <td>32</td> </tr> <tr> <td>Aug-20</td> <td>10</td> </tr> <tr> <td>Sep-20</td> <td>3</td> </tr> <tr> <td>Oct-20</td> <td>7</td> </tr> <tr> <td>Nov-20</td> <td>9</td> </tr> </tbody> </table>	Month	Hazards	Jun-20	9	Jul-20	32	Aug-20	10	Sep-20	3	Oct-20	7	Nov-20	9
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Jun-20	9														
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FIRE AND RESCUE PLAN: PROMOTE A POSITIVE
CULTURE IN THE WORKPLACE

HEALTH & SAFETY (H&S)

All safety data taken from OSHENS on 07/12/2020.

<p>Near Misses. There were 12 near misses reported in November. 3 of these related to an MDT fault delaying turn out, 3 to equipment during live fire training, 4 to other equipment and 2 were related to premises</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Near Misses</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>4</td> </tr> <tr> <td>Jul-20</td> <td>5</td> </tr> <tr> <td>Aug-20</td> <td>8</td> </tr> <tr> <td>Sep-20</td> <td>5</td> </tr> <tr> <td>Oct-20</td> <td>10</td> </tr> <tr> <td>Nov-20</td> <td>12</td> </tr> </tbody> </table>	Month	Near Misses	Jun-20	4	Jul-20	5	Aug-20	8	Sep-20	5	Oct-20	10	Nov-20	12
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Jun-20	4														
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Aug-20	8														
Sep-20	5														
Oct-20	10														
Nov-20	12														
<p>Control Measure Failures. There were 5 control measure failures reported in November of which 3 related to pager failures, 1 to Control working below minimum numbers and 1 to a crew of four riding with a Phase 1 FF.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Control Measure Failures</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>5</td> </tr> <tr> <td>Jul-20</td> <td>7</td> </tr> <tr> <td>Aug-20</td> <td>5</td> </tr> <tr> <td>Sep-20</td> <td>7</td> </tr> <tr> <td>Oct-20</td> <td>4</td> </tr> <tr> <td>Nov-20</td> <td>5</td> </tr> </tbody> </table>	Month	Control Measure Failures	Jun-20	5	Jul-20	7	Aug-20	5	Sep-20	7	Oct-20	4	Nov-20	5
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Jun-20	5														
Jul-20	7														
Aug-20	5														
Sep-20	7														
Oct-20	4														
Nov-20	5														
<p>Attacks on Fire Service Personnel. There were 2 reports of attacks on Fire Service personnel which both involved objects being thrown at crews during operational incidents.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>Attacks on Fire Service Personnel</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>3</td> </tr> <tr> <td>Jul-20</td> <td>1</td> </tr> <tr> <td>Aug-20</td> <td>0</td> </tr> <tr> <td>Sep-20</td> <td>1</td> </tr> <tr> <td>Oct-20</td> <td>2</td> </tr> <tr> <td>Nov-20</td> <td>2</td> </tr> </tbody> </table>	Month	Attacks on Fire Service Personnel	Jun-20	3	Jul-20	1	Aug-20	0	Sep-20	1	Oct-20	2	Nov-20	2
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Jun-20	3														
Jul-20	1														
Aug-20	0														
Sep-20	1														
Oct-20	2														
Nov-20	2														
<p>RTC Involving ECFRS Vehicles. Of the 5 incidents reported in November, 1 was returning from an Operational incident, 1 was on route to an Operational incident, 1 occurred in the Station drill yard and 2 were damage found to an appliance but no knowledge of how it happened.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>RTC Involving ECFRS Vehicles</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>6</td> </tr> <tr> <td>Jul-20</td> <td>5</td> </tr> <tr> <td>Aug-20</td> <td>9</td> </tr> <tr> <td>Sep-20</td> <td>8</td> </tr> <tr> <td>Oct-20</td> <td>12</td> </tr> <tr> <td>Nov-20</td> <td>5</td> </tr> </tbody> </table>	Month	RTC Involving ECFRS Vehicles	Jun-20	6	Jul-20	5	Aug-20	9	Sep-20	8	Oct-20	12	Nov-20	5
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Jun-20	6														
Jul-20	5														
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Sep-20	8														
Oct-20	12														
Nov-20	5														
<p>RIDDOR. In November we reported 5 incidents to RIDDOR of which 2 were dangerous occurrences and 3 were over 7 day injuries.</p>	<table border="1"> <thead> <tr> <th>Month</th> <th>RIDDOR Incidents</th> </tr> </thead> <tbody> <tr> <td>Jun-20</td> <td>1</td> </tr> <tr> <td>Jul-20</td> <td>0</td> </tr> <tr> <td>Aug-20</td> <td>1</td> </tr> <tr> <td>Sep-20</td> <td>1</td> </tr> <tr> <td>Oct-20</td> <td>0</td> </tr> <tr> <td>Nov-20</td> <td>5</td> </tr> </tbody> </table>	Month	RIDDOR Incidents	Jun-20	1	Jul-20	0	Aug-20	1	Sep-20	1	Oct-20	0	Nov-20	5
Month	RIDDOR Incidents														
Jun-20	1														
Jul-20	0														
Aug-20	1														
Sep-20	1														
Oct-20	0														
Nov-20	5														

FIRE AND RESCUE PLAN: PREVENTION,
PROTECTION & RESPONSE (PPR)

PROTECTION

- The Protection team conducted 229 desktop and 56 full audits in November.
- All (100%) planning, building regulations and licensing consultations (see light orange rows below) were responded to within the statutory time limit.
- 25 notification of deficiencies were issued this month.

For November 2020:		
Case Type	Number of Activities Completed	Response Success
Planning	82	82
AFR	20	
Desktop Audits	229	
Full Audits	56	
Building Regulations	140	140
HMO	7	
Licensing	39	39
Other FS Activity	55	
Other Consultations	9	
Prohibition Notice	-	
Enforcement Notice	-	
Notification of Deficiencies	25	

FIRE AND RESCUE PLAN: PPR & HELP THE
VULNERABLE STAY SAFE

HOME SAFETY

- We have seen a decrease in the number of visits conducted in November. Due to the implementation of a second national lockdown and tightening of COVID-19 restrictions in England, beginning on the 5th of November, the Home Safety Team returned to only delivering visits for referrals that were assessed as Gold level. This has reduced the number of face-to-face visits conducted by ECFRS but maintained our commitment to keeping the vulnerable people we visit, and our personnel as safe as possible, whilst maintaining a service for those who need us most.
- There are 38 visits outstanding with stations as at 10th of December 2020.
- This report now includes 'Number of FHB10 (standard smoke detectors) dropped off' and 'Alarm Drop Off's completed by CSO's and CB's'. This number refers to alarms that are provided by Community Safety Officers (CSOs) as part of their Safe, Well, Secure events.

	NOVEMBER 2020	TREND (PREVIOUS MONTH)
Total Number of Visits	349	↘
Number of Safe and Well Visits	332	↘
Number of Home Safety Visits by Stations	4	↗
Number of Home Safety Visits by Volunteers	0	→
Number of Visits by Other (CSO's, CB's, FSO's)	13	↘
Number of FHB10 (standard smoke detectors) fitted	453	↘
Number of FHB10W (sensory smoke detectors) fitted	95	↘
Telephone Enquiries received at the Information Centre	499* Incoming	↘
	274* Outgoing	↘
Email Requests received at the Information Centre	306	→

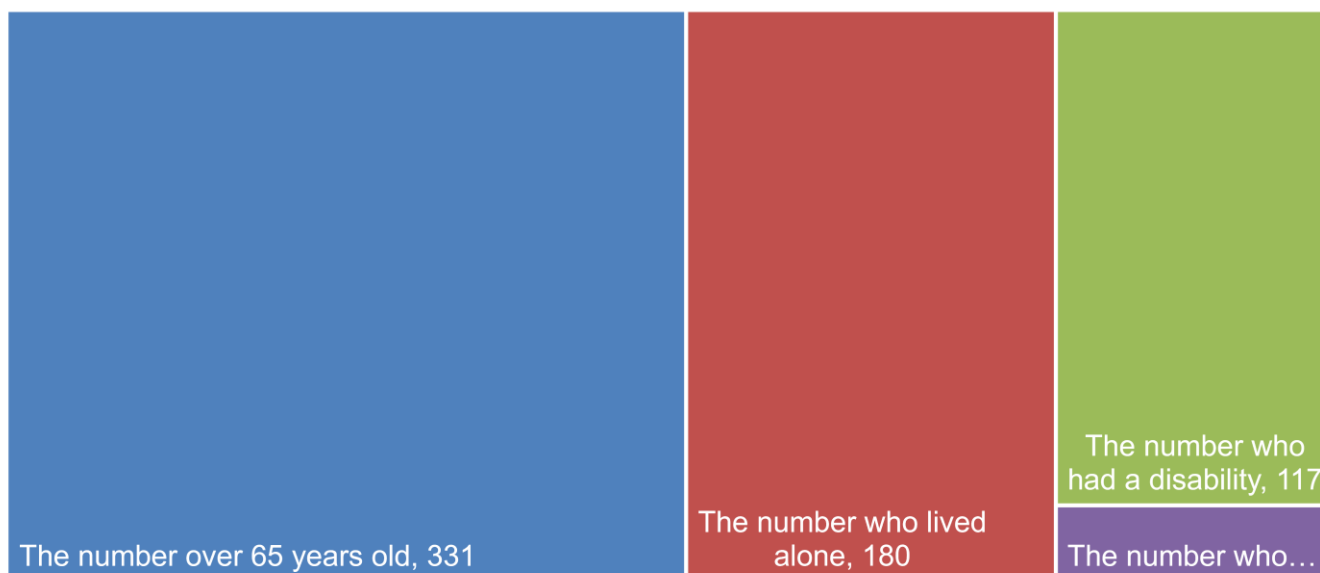
* We are uncertain as to the validity of the figures reported for incoming and outgoing calls to the Home Safety Information Team this month. This figure is usually far higher. HSIT have raised a call with IT to understand whether there is a fault with the reporting system and will revise these figures in our report next month if a fault is identified.

FIRE AND RESCUE PLAN: PPR & HELP THE
VULNERABLE STAY SAFE

HOME SAFETY

	NOVEMBER 2020	TREND (PREVIOUS MONTH)
The number over 65 years old	331	↓
The number who lived alone	180	↓
The number who had a disability	117	↓
The number who lived in Social Housing	18	↓
Alarm Drop Off's completed by CSO's and CB's	210	→
Number of FHB10 (standard smoke detectors) Dropped Off	368	→

Number of Visits to Vulnerable Persons



RURAL/URBAN CLASSIFICATION	COUNT OF VISITS	AS PERCENTAGE (%)
Rural town and fringe	52	15%
Rural village and dispersed	34	10%
Urban city and town	240	69%
Urban major conurbation	21	6%
GRAND TOTAL	347*	100%

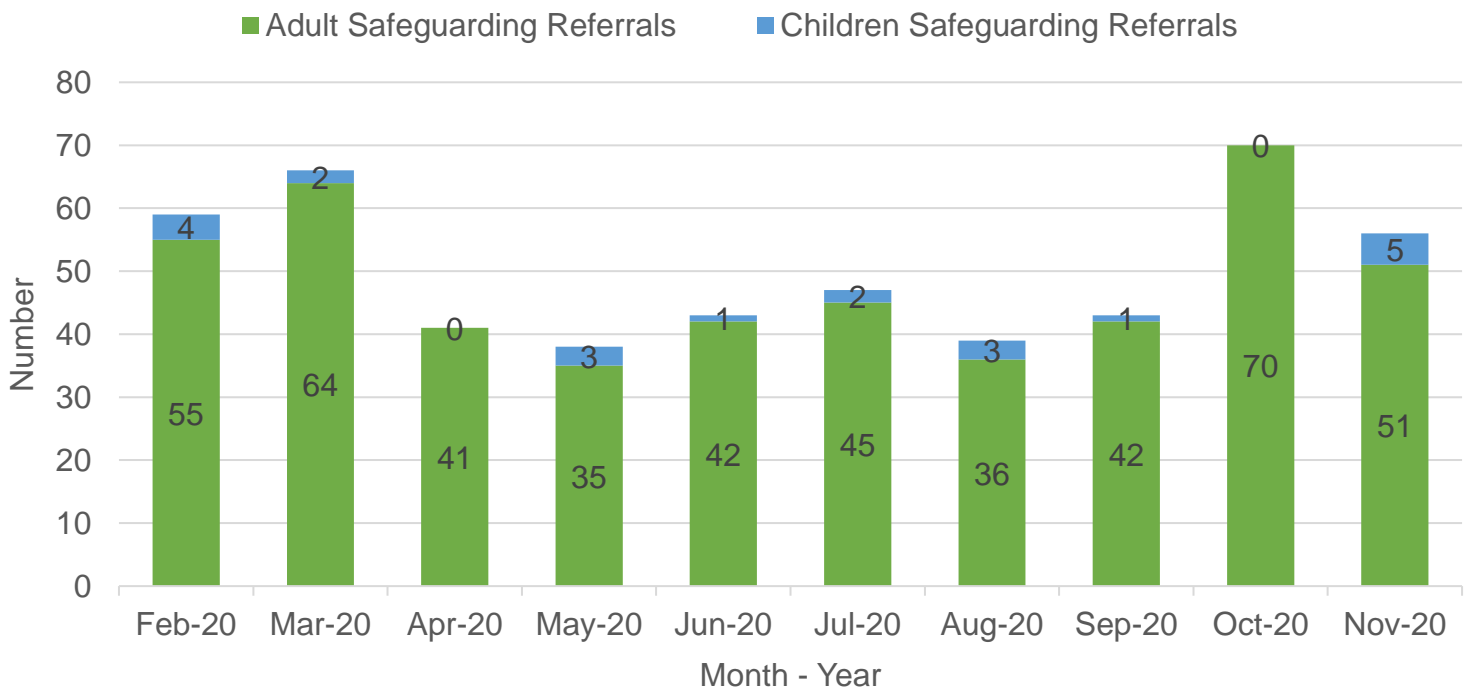
* 2 visits with no Easting/Northings (coordinates) so rural urban classification could not be determined.

FIRE AND RESCUE PLAN: PPR & HELP THE
VULNERABLE STAY SAFE

COMMUNITY DEVELOPMENT & SAFEGUARDING

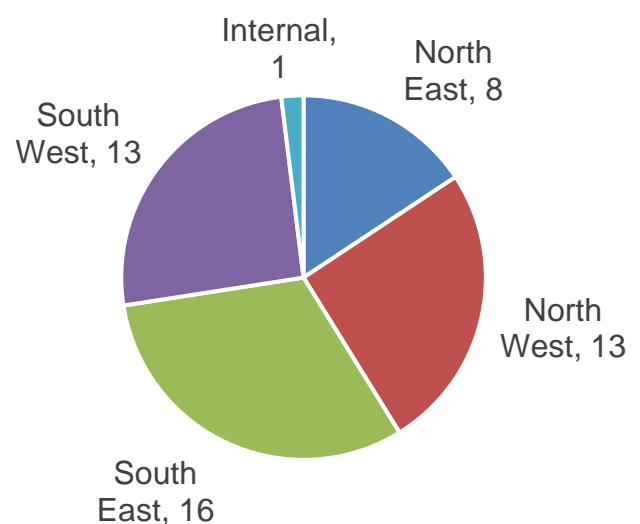
- There were 56 safeguarding referrals to ECFRS in November 2020. 377 referrals to date in FY 2020/21.

Safeguarding Referrals, February - November 2020



REFERRER	NOVEMBER 2020
Service Personnel	11
Social Care	10
Police	7
Community Partners	6
NHS	5
Housing	3
Other	3
Safe and Well Officers	3
Control	2
Internal	1

Referrals by Command Group



ANY QUESTIONS OR FEEDBACK...

CONTACT US

WORKPLACE GROUP:

<https://essexfire.workplace.com/groups/performance/>

EMAIL:

informationgovernance@essex-fire.gov.uk

SUBJECT LINE TO INCLUDE "MONTHLY PERFORMANCE REPORT"



Essex County
Fire & Rescue Service