

**ESSEX POLICE, FIRE AND CRIME COMMISSIONER  
FIRE & RESCUE AUTHORITY**  
Essex County Fire & Rescue Service (ECFRS)



<b>Meeting</b>	<b>Performance and Resources Board</b>	Agenda Item	11
<b>Meeting Date</b>	28 February 2020		
<b>Report Author:</b>	Moira Bruin, Director of Operations		
<b>Presented By</b>	Moira Bruin, Director of Operations		
<b>Subject</b>	<b>Community Risk Information System (CRIS) Project (CRM Replacement)</b>		
<b>Type of Report:</b>	Information		

#### **REPORT PURPOSE**

The board is asked to note and agree the proposals to replace the current ECFRS CRM data solution with an alternative solution as outlined in the attached draft Project Initiation Document (PID).

#### **BACKGROUND**

The Data Management Programme board, chaired by the Director of Operations, met on 30 January 2020. A key decision was to agree on the future of the current CRM solution.

The Board agreed that CRM be replaced and an aggressive timescale set to achieve the implementation of a new solution to support Technical fire safety and Community fire safety activities. To this end, a CRM exit strategy has been developed whilst the attached formal PID outlines steps for a new system to be in place by June 2020.

#### **BENEFITS AND RISK IMPLICATION**

The introduction of a new system will mitigate existing organisational risk which is captured in ECFRS JCAD risk management system: SRR000015.

Risks specifically associated with this project are captured in JCAD and are replicated at section 5.3 (p.14) of the PID.

#### **FINANCIAL IMPLICATIONS**

There are financial implications associated with this project which are outlined at section 5.6 (p.16) of the PID.

#### **EQUALITY AND DIVERSITY IMPLICATIONS**

None associated with this paper or project. Equality impact assessment is captured at section 4 (p. 12) of the PID.

**WORKFORCE ENGAGEMENT**

A stakeholder communications and engagement plan has been formulated specifically around the agreed way forward by the programme manager, department heads and ECFRS Corporate Comms team. Key messages are outlined at section 3.1 (p.10) of the PID.

**LEGAL IMPLICATIONS**

Close engagement and working with ECFRS procurement specialists will take place to understand options around using the G-cloud for procurement.

**HEALTH AND SAFETY IMPLICATIONS**

None specific to this report.