Reviews

Request for Review received

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Carry out an initial review of complaint.
Acknowledge receipt.

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Is the OPFCC the relevant review body?

Yes
Check validity and gather information.
Consider any reasonable adjustments required

No
Forward to correct relevant review body and notify complainant

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Review handling and outcome. Was it 'reasonable and proportionate'?

Yes
Do not uphold and advise complainant.

Update records.

No
Uphold and advise complainant.

Advise PSD of recommendations and record.

Essex Police to respond to recommendations within 28 days.

PFCC
POLICE, FIRE AND CRIME
COMMISSIONER FOR ESSEX