

Prevention

Fire Fighters delivering Home Safety Visits

We're trying to achieve two things

- 1. Prevent fires starting in the home**
- 2. Prevent people from being killed or injured as a result of a fire**



Safe and Well Visits

Our Safe and Well Officers can fit smoke detectors,
and specialist sensory alarms if required.

We risk assess each home we visit, ensuring that the right alarms
are fitted in the most appropriate places

On every visit we'll discuss...

Fire Safety

As you would expect, we'll talk about fire safety,
and give advice and guidance on how the
resident can live more safely at home.

We'll talk about the importance of having
working smoke alarms, situated in the best
places in the home.

We'll ensure they have an escape route
planned, that everyone who lives at the
property knows about.

We'll talk about the little things someone can
do to protect themselves and their property
from fire, such as shutting internal doors
at night or replacing box plugs.

And we'll talk about the most dangerous room
in their home – the kitchen.

Home Security

All of our Safe and Well Officers are trained
basic Home Security Advisors.

That means they can offer information, advice
and guidance about how the resident could
make their home less vulnerable to burglars
and fraudsters.

We'll discuss the security of their doors and
windows, and where they keep their keys.

We'll look at the perimeter of the property and
may be able to suggest ways of making it less
vulnerable to burglars.

We'll make sure they know our key personal
safety messages, especially in relation to
doorstep fraud.

If someone needs it, we can also offer help with...

Mobility

If a resident can't easily move around the
house, they may find it more difficult to leave
the property in a fire.

All of our Safe and Well Officers are fully trained,
Trusted Assessors and can offer advice and
guidance if an individual is concerned about
their mobility or slipping, tripping or falling.

We can also order a range of equipment,
such as grab rails to help at home.

Most items can be ordered and fitted within
five working days, free of charge.

Health and Wellbeing

Often, there are other health and wellbeing
related factors that can increase an individual's
vulnerability to fire or burglary at home.

If they need extra support or guidance related
to their health, wellbeing or lifestyle, and we
aren't the expert, chances are we know who is.

During a Safe and Well Visit, we can help
people to find the support they need, and
refer them directly to appropriate services
and organisations.

We're always willing to listen, and help
where we can.

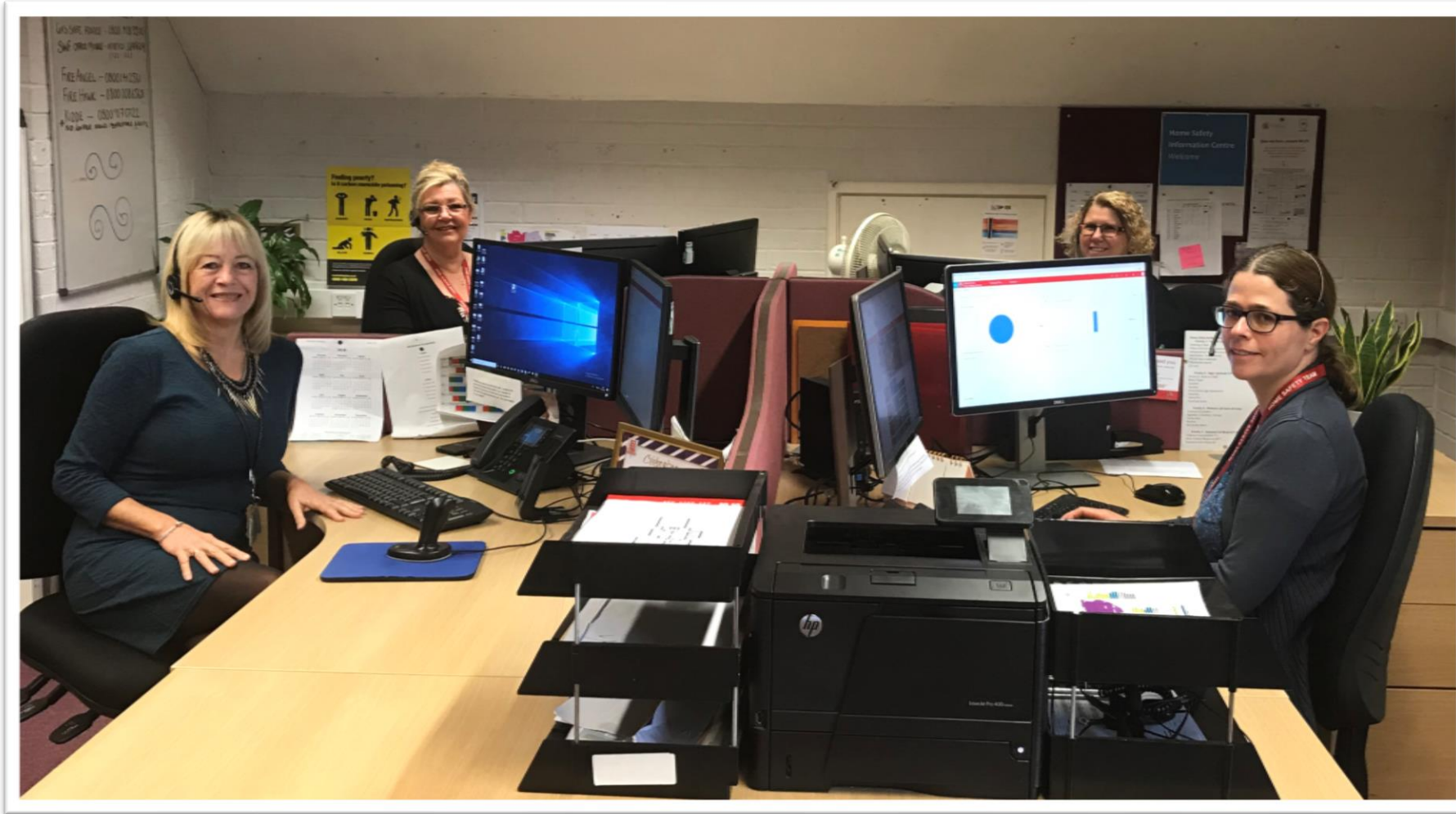


Last month in Home Safety...

- Our Info team received/made **2976** calls, responded to **482** emails and booked **636** visits
- Safe and Well Officers undertook **475** visits in October, of which **22** were sensory visits
- Our Volunteers carried out **148** HSVs and gave **1823** hours to keeping people safe
- The team made **48** referrals to other agencies, **87** evaluation forms were returned were returned and Officers drove (approx.) **1910**
- We fit smoke **1050** alarms



Last month in Home Safety...



Equipment



How many visits will our Firefighters do?.....

By close of **January 2020**, if the elite training has been achieved, stations will have the capability of delivering Home Safety Visits

- Access to all equipment they need
- They can be allocated up to **8 visits per watch for whole-time and 5 visits per watch for On-Call.**
- We're not sure at the moment what impact this will have on the way that we currently deliver Home Safety, other than expect a gradual increase in the number of visits we undertake





What training will they need?...

- **ELITE** online training package for Home Safety Visits
- Completed alone or as part of a station lecture
- The OCR Managers will be rolling out additional Prevention training to Stations in the coming weeks and months, through their engagement teams.

What Process...

The Home Safety Information Team will email the Watch Manager with the details of Home Safety Visits to be conducted.....

The Watch will then need to:

- Phone the resident and book a convenient time to complete a Home Safety Visit.
- They should call up to three times, on different days if no answer is received on the first attempt. There is space on the FB355 to record attempted calls.
- Take an FB355 form with them to the visit, complete it in full, and ask the resident to sign it.
- Scan the FB355 and email it to the Home Safety Mailbox (home.safety@essex-fire.gov.uk) when they return to station.
- Destroy the paper copy of the FB355 by placing it in your station's confidential waste bin.





Thank you &
Questions