



Essex County Fire and Rescue Service Monthly Performance Summary July 2019

INCIDENTS OVERVIEW– July 2019

Incidents		2054
1447	July 2018	1224
	June 2019	
	July 2019	

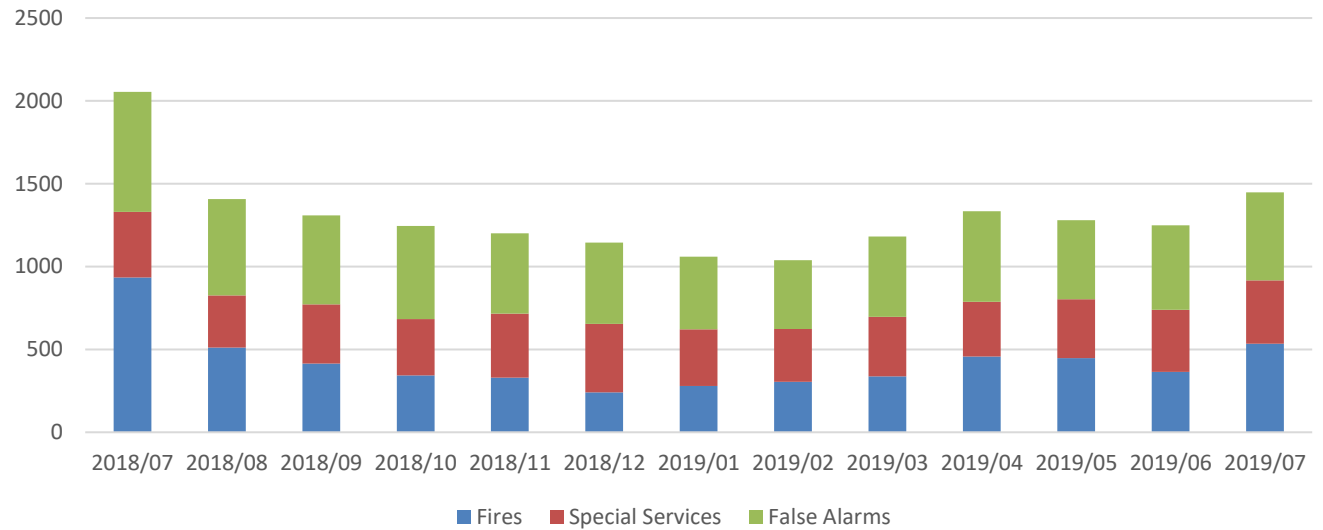
Fires		934
534	July 2018	364
	June 2019	
	July 2019	

Special Services		397
383	July 2018	376
	June 2019	
	July 2019	

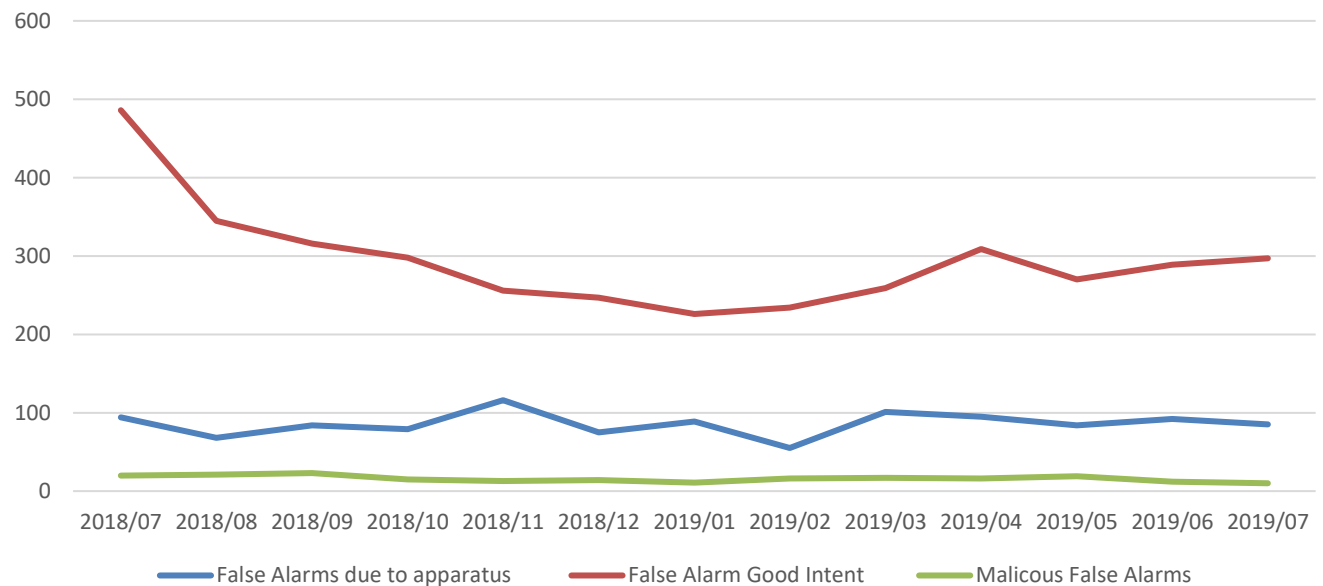
False Alarms		723
530	July 2018	509
	June 2019	
	July 2019	

At the time of reporting there were 53 incidents awaiting Quality Assurance in the Incident Recording System and 18 additional incidents that have not been transferred from. These incidents will not be included in the data used in this report, therefore the numbers presented will vary once Quality Assurance has been complete.

Incident Type Breakdown



False Alarm Breakdown



ATTENDANCE OVERVIEW– July 2019

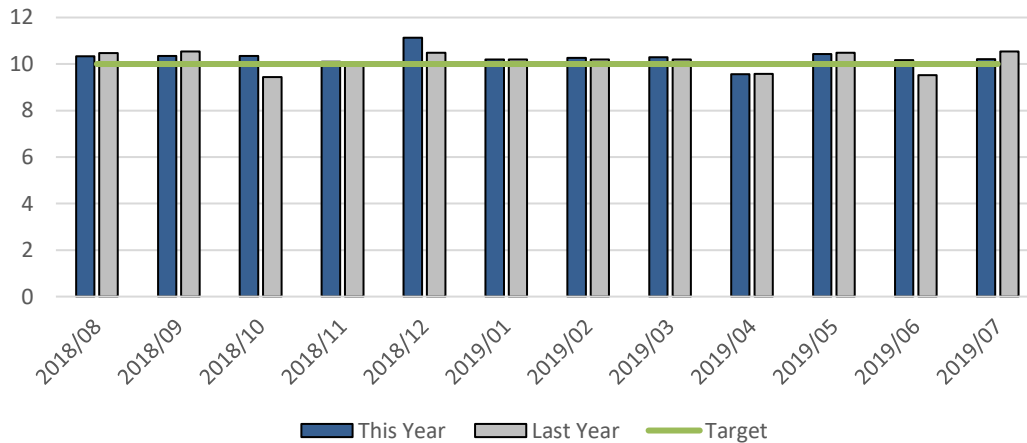
Average First Attendance to Potentially Life Threatening Incidents

10m21s 10m54s
 July 2019 July 2018
 10m 17s
 June 2019
 Target – Average of 10 Minutes

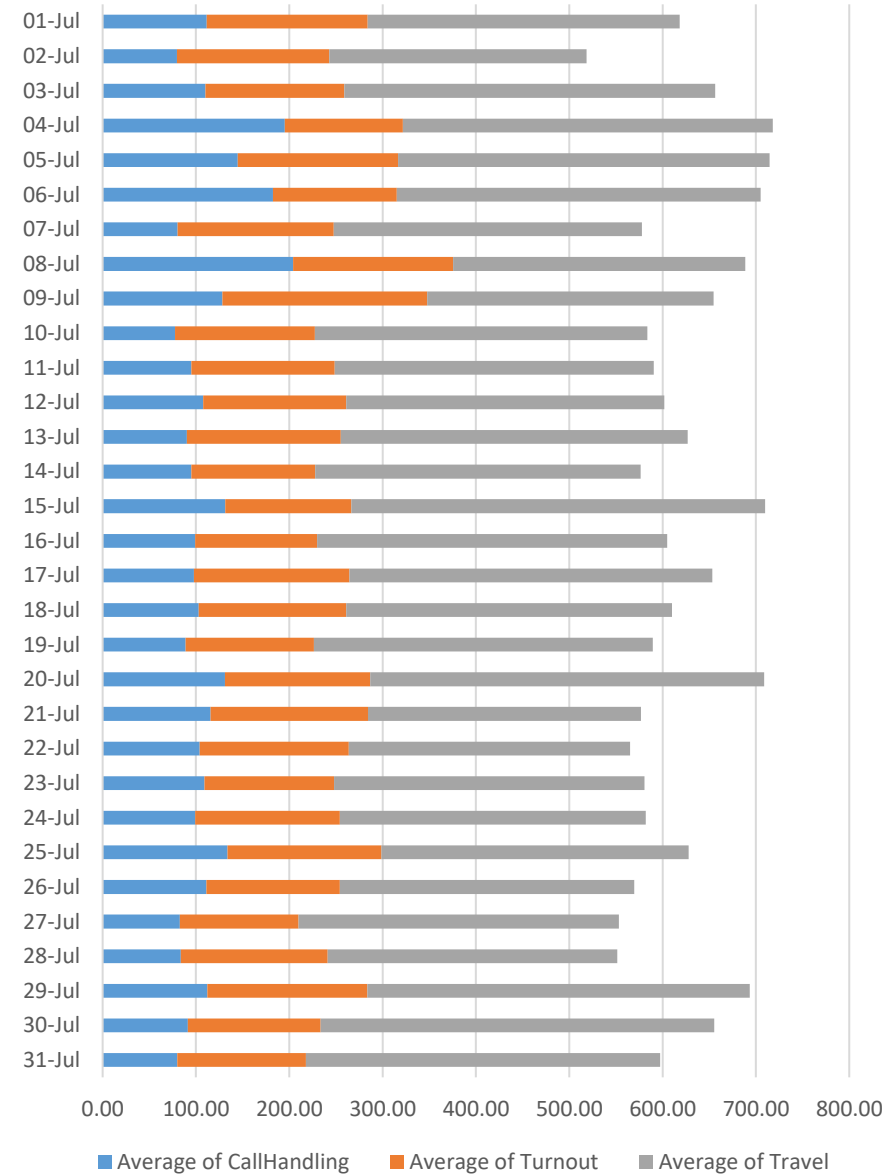
Time of Call to Arrival - % within 15 minutes

87% 84%
 July 2019 July 2018
 89%
 June 2019
 Target – 90% of all calls within 15 minutes

Average attendance time to potentially Life Threatening Calls



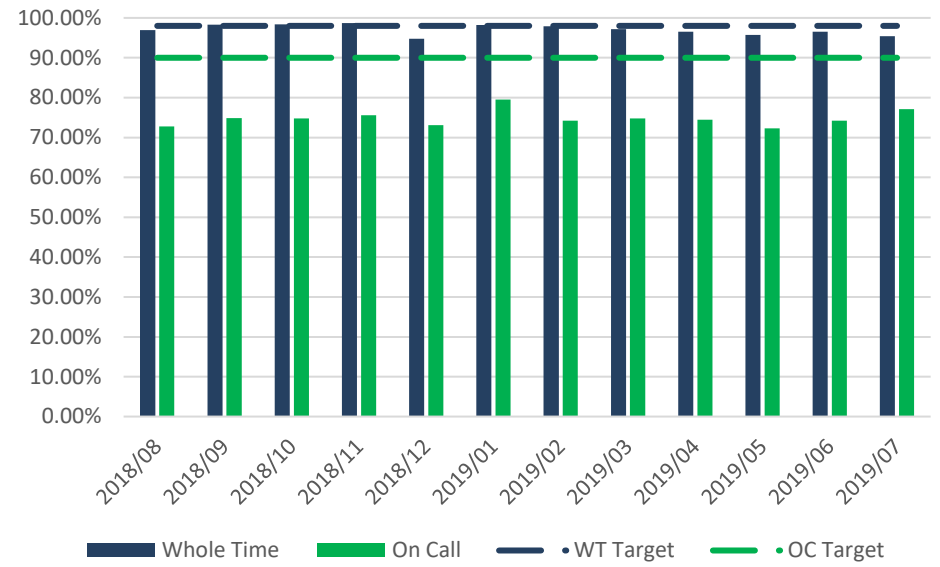
Average First Attendance Times



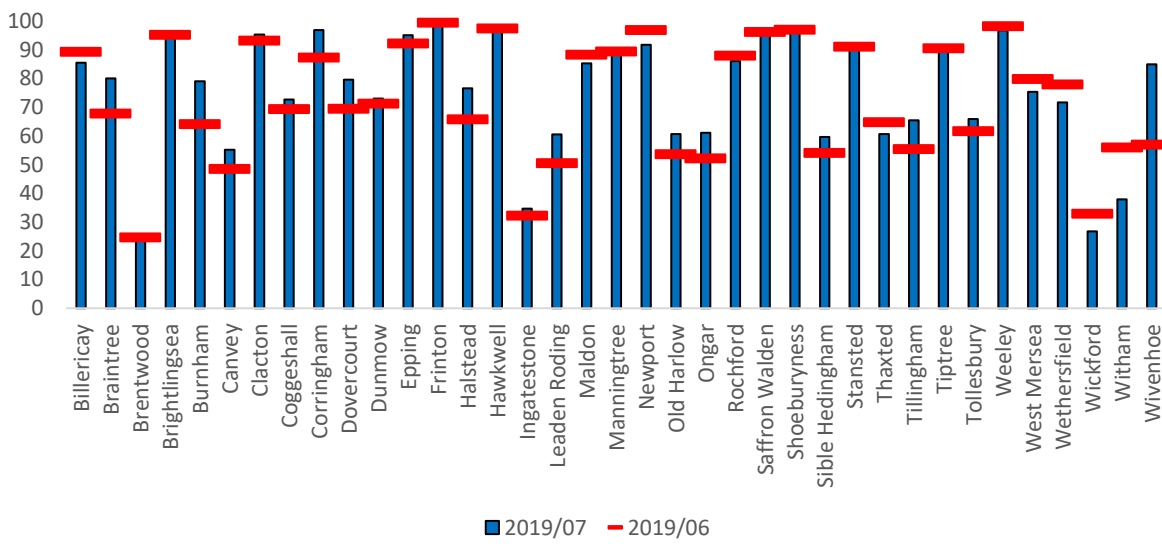
AVAILABILITY OVERVIEW – July 2019

<p>Whole Time and Day Crew Availability</p> <p>95%</p> <p>July 2019</p> <p>Target – 98%</p>	<p>On Call Availability</p> <p>77%</p> <p>July 2018: 96%</p> <p>June 2019: 97%</p> <p>June 2019: 78%</p> <p>June 2019: 74%</p> <p>Target – 90%</p>
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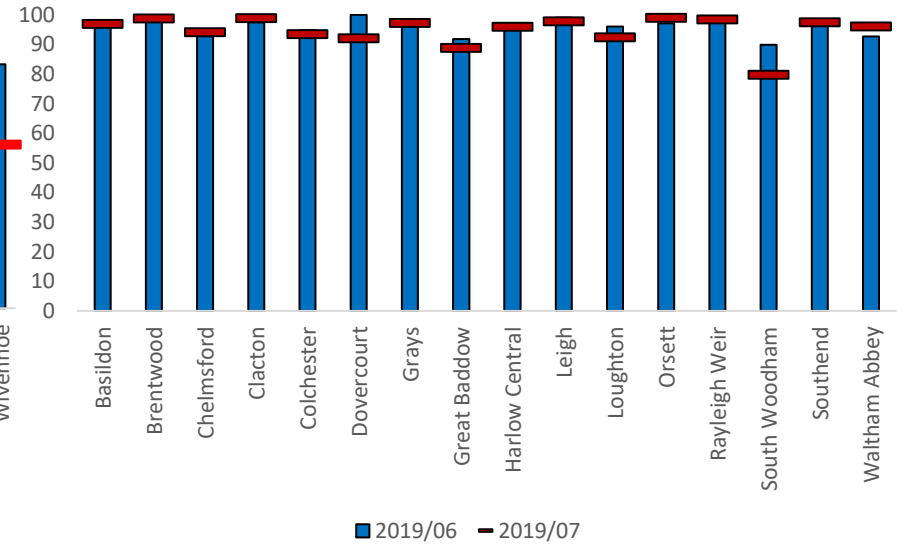
12 Month ECFRS Availability



On Call Availability



WholeTime Availability



FIRE OVERVIEW– July 2019

Primary Fires	
197	323 July 2018 156 June 2019
July 2019	June 2019

Secondary Fires	
337	611 July 2018 208 June 2019
July 2019	June 2019

Accidental Dwelling Fires	
65	65 July 2018 64 June 2019
July 2019	June 2019

Casualties/Fatalities			
ADF Casualties	1	ADF Fatalities	0
Other Casualties	3	Other Fatalities	0
Total Casualties	4	Total Fatalities	0

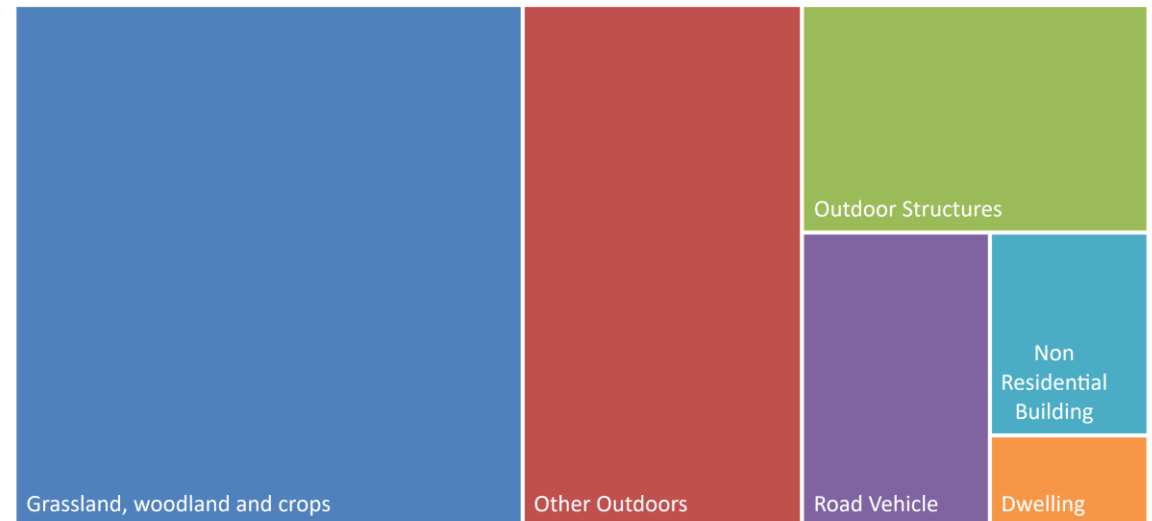
Primary Fire: Includes all fires in buildings, vehicles and most outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances (For this report the numbers include chimney fires)

Secondary Fire: An incident that did not occur at a Primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a Primary incident) and was attended by four or fewer appliances (otherwise categorised as a Primary incident).

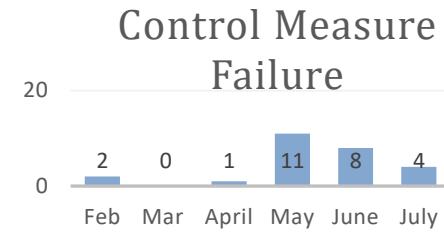
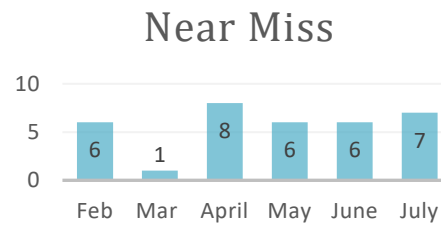
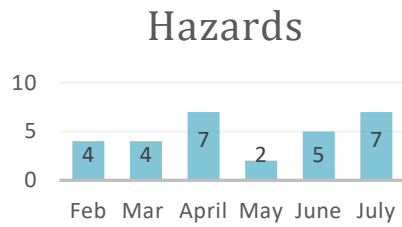
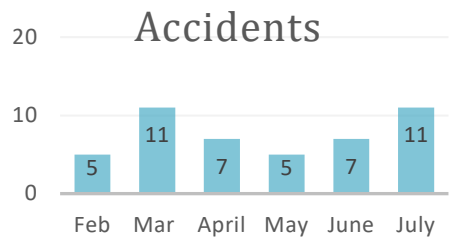
Causes of Primary Fires in July



Location of Deliberate Fires July



HEALTH & SAFETY OVERVIEW – July 2019

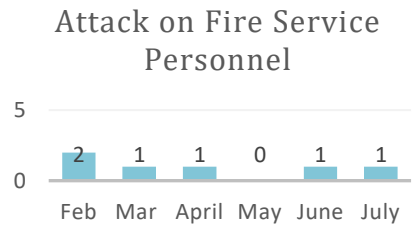


11 accidents were reported this month. 2 were minor injuries during operational training, 4 minor injuries whilst personnel using equipment, 3 due to the heat at operational incident and 2 minor injuries due to third parties.

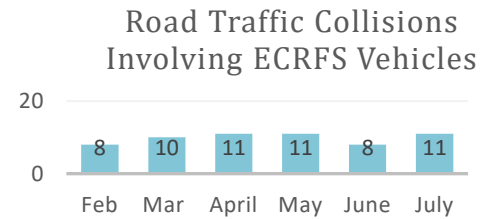
7 hazards were reported this month. 1 was regarding mobilisation, 2 relating to recent heatwave, 1 involved contractors, 2 involving equipment and 1 due to poor housekeeping.

7 near misses reported this month comprising of 5 relating to equipment, 1 due to physical activity and 1 relating to crewing numbers.

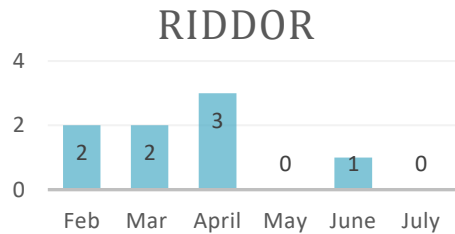
4 control measure failures were reported this month. 2 were pagers failing to operate, 1 was a break in at a fire station and 1 relating to an Officer failing to mobilise to an incident.



There was 1 verbal attack on Fire Service personnel this month.



11 RTC's were reported this month, which were all at slow speed. 9 involved the appliance striking other objects and 2 were due to third party vehicles.



There were no RIDDOR reports this month.

The Health & Safety Roadshow visited South Woodham, Rayleigh Weir and Tillingham in July 2019. We have now reached around 475 of our operational staff and visited 79 watches across 42 stations since starting the roadshow in July 2018.

Safety Flash Essex-SF-007 “Pseudomonas Aeruginosa in Appliance Tanks” was issued in July following water testing on stored water in our appliance tanks. The tests revealed high levels of the pathogen, which can cause serious infections in people suffering from severe burns.

Safety Flash Essex-SF-008 “Interspiro BA set Facemask union connection” was also issued in July following a training session in East Midlands FRS. A BA facemask was found to have a loose union connection. The safety flash ensures all connections are included in the regular checks.

ALL ACCIDENT DATA TAKEN FROM OSHENS ON 5/8/19

Monthly Workforce FTE / Movements / Turnover

	Jun 2019 FTE	12 month Δ	Jun 2019 Leavers	Monthly Turnover ¹
Wholetime	623.5	↑ 0.5	5	0.2% ↑
On Call	406.8	↑ 6.8	4	0.8% ←
Control	33.3	↓ 0.7	0	0.0% ←
Support	282.6	↑ 1.9	3	1.0% ↓

Note: 1) arrow reflects variation compared to FTE or turnover 12 months ago

Monthly Absence Levels

	Days Lost in month ¹	12 month Δ	Paid Special Leave ¹	Unpaid Special Leave ¹
Wholetime	995.0	↑ 615.0	36.0	21.0
On Call	778.0	n/a ²	0	33.0
Control	69.0	↑ 67	1.0	0
Support	296.0	↑ 134.5	37.0	31.0

Note: 1) figures reflect calendar days as recorded by line manager
 Note: 2) 12 month comparisons for On Call employees not available

Monthly Operational Fitech testing results

	Number Tested	Whole Time	On Call	Total ¹
Passed	40	88%	85%	79% ↓
3 monthly review	6	12%	15%	13% ↑
6 weekly review	0	0%	0%	0% ↓
3 weekly review	0	0%	0%	0% ←
TOTALS	46	26	20	

Note: 1) arrow reflects movement compared to last month

Employee Relations – Case Management

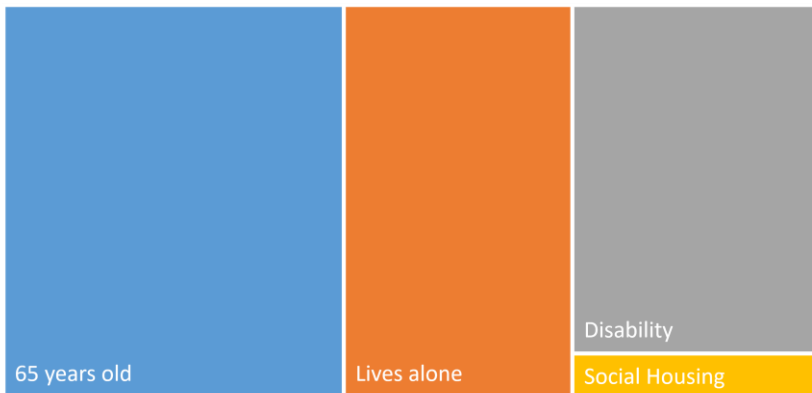
	New Cases ¹	Cases Closed ¹	Cases Open ²
Attendance	17	11	12
Disciplinary	0	0	0
Grievance	1	1	1
Performance	4	7	7

Note: 1) Number of cases opened or closed during July 2019
 Note: 2) Number of cases remaining open at the end of the month

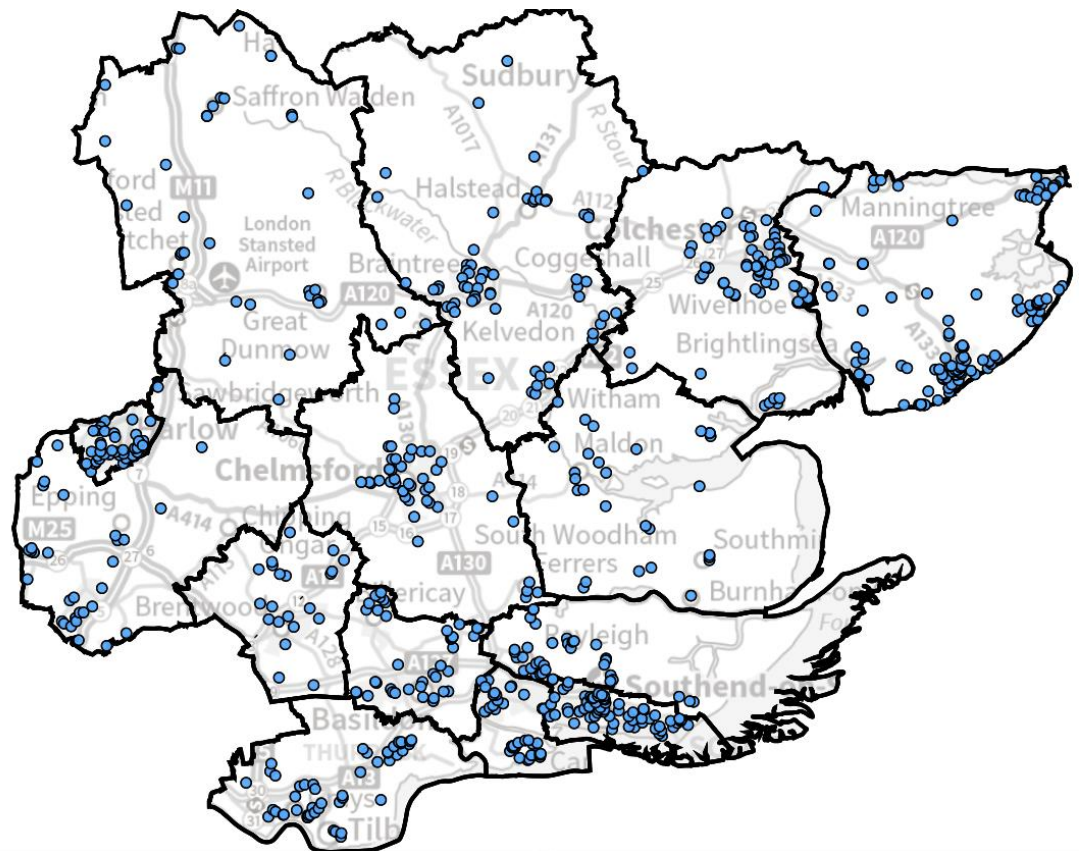
Note: All figures provided rounded to one decimal place. Arrows indicate trend in FTE, turnover or absence compared to July 2018, unless noted otherwise.

Total Number of Home Safety Visits July	690	Total Number of Smoke Detectors Fitted July	Standard Smoke Detectors	Sensory Smoke Detectors
			570	131

Home Safety Visits by Vulnerability



Location of Home Safety Visits



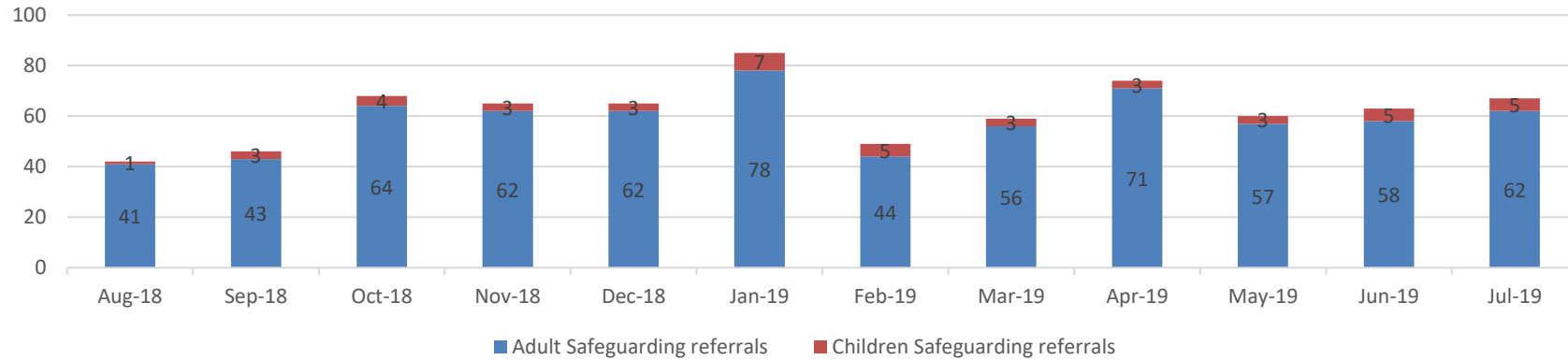
Visits Conducted by



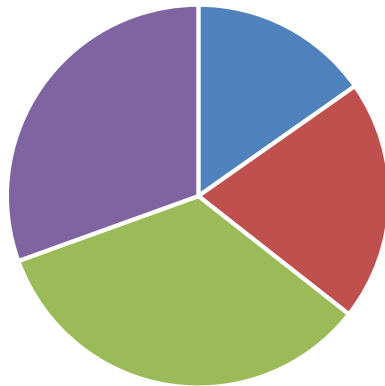
COMMUNITY DEVELOPMENT AND SAFEGUARDING TEAM – July 2019

COMMUNITY DEVELOPMENT AND SAFEGUARDING TEAM

Safeguarding referrals



Vulnerable Adults



■ North East ■ North West ■ South East ■ South West

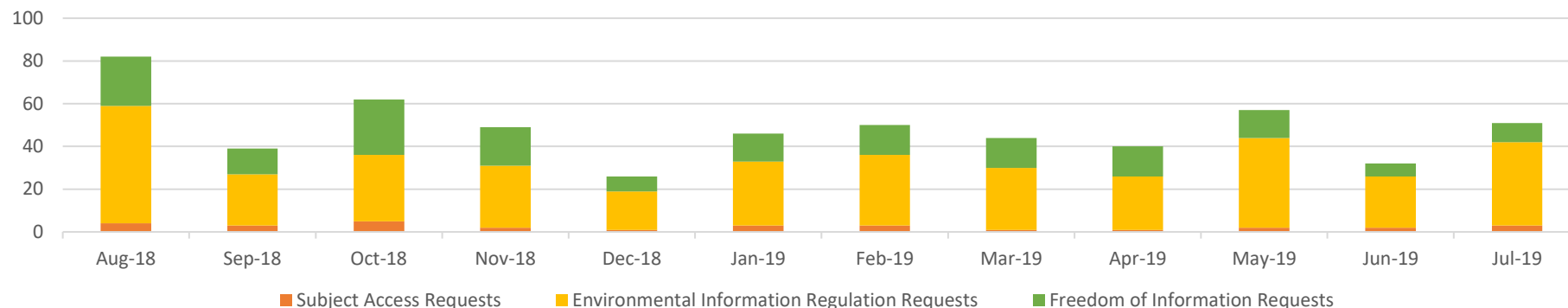
**YTD Table
(Adult and Children)**

Month	18-19	Total	2019-2020	Total
April	44		74	
May	55	99	60	134
June	56	157	63	197
July	65	222	67	264

Adult/Child Referrals received from:

	Adult	Child
Crews	18	5
Internal cases	3	
Control	3	
Safe and Well team	9	
Partner agencies	22	
Technical	1	
Station Manager	1	
Firebreak	1	
4i team	1	
Inclusion/diversity	1	
Police	2	
TOTAL	62	5

Statutory Request July 2019



The Fire Service is continuously working towards compliance with current data protection legislation. An ongoing training and awareness plan complements the mandatory e-learning that all employees are required to undertake. Training and awareness in the Authority takes various forms including: induction for new employees, individual meetings, team meetings, station visits, etc.

3 training sessions were held for existing members of staff at the service headquarters.

The Fire Service is required to handle personal data incidents and breaches in a manner that is compliant with the Data Protection Act, 2018. In order to achieve this, a data breach handling process is currently in place. There were 5 reported personal data breaches in July 2019, however the Information Commissioner’s Officer (ICO) was not made aware of any of these as they did not meet the stipulated threshold.

Complaints and Compliments
 5 complaints and compliments were received in July 2019. The main complaint themes were Driving (1), Fire Safety (1), HR (1), Staff Attitude/Behaviour (1) and compliment (1).

Subject Access Requests
 3 Subject Access Requests (SAR) were received in July 2019. The 2 SARs were from current members of staff and 1 SAR was for a Fire Report

Freedom of Information Themes
 9 Freedom of Information requests (FOI) were received in July 2019. The main themes around FOIs were Data Requests (5), IT (2), Fleet (1) & HR (1)

Environmental Information Regulation Themes
 39 Environmental Information Requests (EIR) were received in July 2019. 38 requests were for Fire Reports and 1 EIRs was for environmental information.