**Performance and Resources Scrutiny Programme 2018/2019**

**Report to: the Office of the Police, Fire and Crime Commissioner for Essex**

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| **Title of Report:** | **Timeline for Capturing BWV Benefits** |
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| **Chief Officer** | **Dr V Harrington & ACC Prophet** |
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| **Date of Approval:** |  |

1. **Purpose of Report**

This report provides an update on the benefit realisation of the Body Worn Video (BWV) project.

**2.0 Introduction/Background**

The rollout of AXON Body Worn Video (BWV) devices was completed in November 2018 and at the time of writing 2,050 cameras are in circulation. The AXON devices replaced earlier BCAM BWV devices and were rolled out to all frontline officers as well as dedicated firearms officers.

The benefits of BWV can be broadly categorised into three key areas:

* Operational benefits
* Organisational benefits
* Public and Partner benefits

**3.0 Current Work and Performance**

In order to provide a baseline to capture the benefits a survey of officers who are now in possession of the new devices was carried out. Initial feedback was obtained with anticipated benefits being extrapolated using this survey. These benefits are referenced in the ‘BWV Rollout Implementation Plan v2’ (Appendix 1).

The data required to contextualise the anticipated benefits needs to be generated. The timeline for this data gathering is 6 months from the initial baseline data capture. The formal PIR will therefore be undertaken in May 2019 focussing on a series of indicators and wherever possible, metrics, using the following data sources:

1. **Overtime**

A paper has been written by Strategic Change Team to suggest that we start to capture an overtime code specifically for BWV to allow accurate capture of overtime which can be compared against the (under)reported use of overtime to upload video on the BCAM devices.

1. **Interview Times**

Using data from the CODES machines used in interview it is possible to compare the average length of time to conduct an interview against the same time in previous years. It is suggested that interview times will be reduced due to the presence of footage leading to early admissions. Furthermore, the use of BWV tablets in custody will give an indication of frequency of use as officers adopt the process of showing footage to suspects in interview. This is a new process and is the subject of LPA Command focus and drive.

1. **Timeliness of Complaints**

The Professional Standards Department (PSD) capture data against the timeliness of complaints which is regularly reported on in compliance with the governance structure for PSD.

1. **Officer Safety**

Assaults against Officers is monitored through the Health and Safety Board. The figures are reported on quarterly to these boards and are therefore available to monitor any reductions. Other AXON BWV users report a reduction in assaults against officers when officers are deployed using BWV.

1. **Performance Data**

Data in relation to the efficiency of the devices and usage by officers is available through the Networks Team within IT Services. Management information is available at both a Force level and at an individual level.

1. **Lessons Learned and Training Opportunities**

Even at this early stage BWV footage has proved beneficial in providing opportunities for the capture of learning and material which can be used for the training of officers and staff. Through engagement with Essex Police College and the Lessons Learned Board examples of best practice in relation to learning could be captured.

1. **CD-ROMs**

An audit of the ordering of CD-ROMs by the Digital Forensic Unit is underway. Whilst this may result in a reduction in spending in this area as a result of the digital upload to CPS, there may be additional unexpected costs emerging in this area, associated with an increased focus on digital policing.

1. **Perceptions of Safety**

Perceptions of safety are difficult to accurately capture. A qualitative survey of officers who had not used BWV prior to the rollout would help to provide an understanding of their perceptions. This could be used as an indicator as to whether there has been a positive impact.

1. **Improvements to the wider Criminal Justice Directorate Processes**

A detailed review is planned to scope through existing reporting mechanisms within the Criminal Justice Directorate the feasibility of capturing data such as early guilty pleas in interview which would give an indication of time savings on the front line (reduction in the number of full files to complete) and the associated impact on the CJ Directorate.

Two BWV specific indicators have been added to ATHENA – BWV as a case category and BWV as exhibits in evidence/unused material. These are new processes which are being performance managed through SPOCs on the LPAs and in Custody.

Assessment of management information will allow for the tracking of BWV throughout the CJ process as well as assist in identifying the impact of BWV footage in the court process.

1. **Perceptions of Partner Agencies and the Public**

Through discussion with partners, particularly in relation to the Crown Prosecution Service, opportunities are being examined to understand the benefits realised in the wider Criminal Justice arena. Understanding views from the public through social media sentiment analysis or through existing work with Public Engagement has been considered and will be completed following further consultation.

**4.0 Future Work/Development and Expected Outcome**

**Governance of Benefits Capture**

The governance of capturing benefits in relation to BWV will operate both at a strategic and tactical level. The work in relation to BWV will be monitored by the Force Specific Point of Contact (SPOC), T/Supt Baldwin and the Project Manager within the Strategic Change Team who will be supported by the wider Strategic Change Team.

Strategic Oversight will be through the Strategic Change Coordination Board (SCCB) As the Body Worn Video Implementation Board has now closed. Fortnightly tactical meetings continue to monitor and support the use of BWV across the force and dynamically review the allocation profile. There will be a reconvention of the Body Worn Video Implementation Board in 6 months time to review lessons learned and prepared for the technical refresh to be implemented at the 2yr stage.

The fortnightly ‘Business As Usual’ Meetings chaired by the Force SPOC, T/Supt Baldwin will engage with representatives of the Implementation Team, Strategic Change Team and Criminal Justice Command Team.

A detailed review of the benefits realised and captured as a result of the AXON BWV devices will be conducted through the a formal ‘Post Implementation Review’ which will commence in May 2019, six months after the rollout of BWV devices. This is likely to be completed by early July 2019. It is suggested that the PIR is carried out by a member of the Strategic Change team who is independent of the project implementation team.

The OPFCC Performance and Resources Scrutiny Programme Board will be kept updated on development. A further report will be submitted to the board in March 2019 which provides a detailed overview of the proposed benefits framework.

Figure 1) Timeline of BWV Benefits Capture

**5.0 Decisions Required by the Police, Fire and Crime Commissioner**

No decisions are required, this paper is for information only.

**6.0 Appendix**

1) BWV Roll-out Implementation Plan

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