



# Essex County Fire and Rescue Service- Monthly Performance Summary September 2018

PERFORMANCE AND DATA

**Incidents** 1036  
September 2017

**1155**  
September 2018

1252  
August 2018

**Fires** 289  
September 2017

**403**  
September 2018

508  
August 2018

**Special Services** 354  
September 2017

**343**  
September 2018

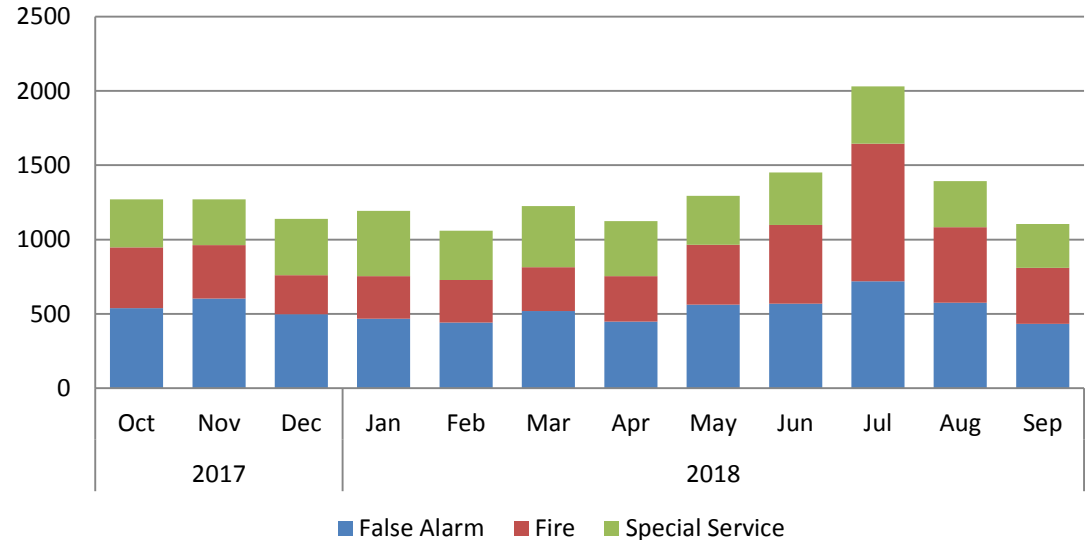
311  
August 2018

**False Alarms** 393  
September 2017

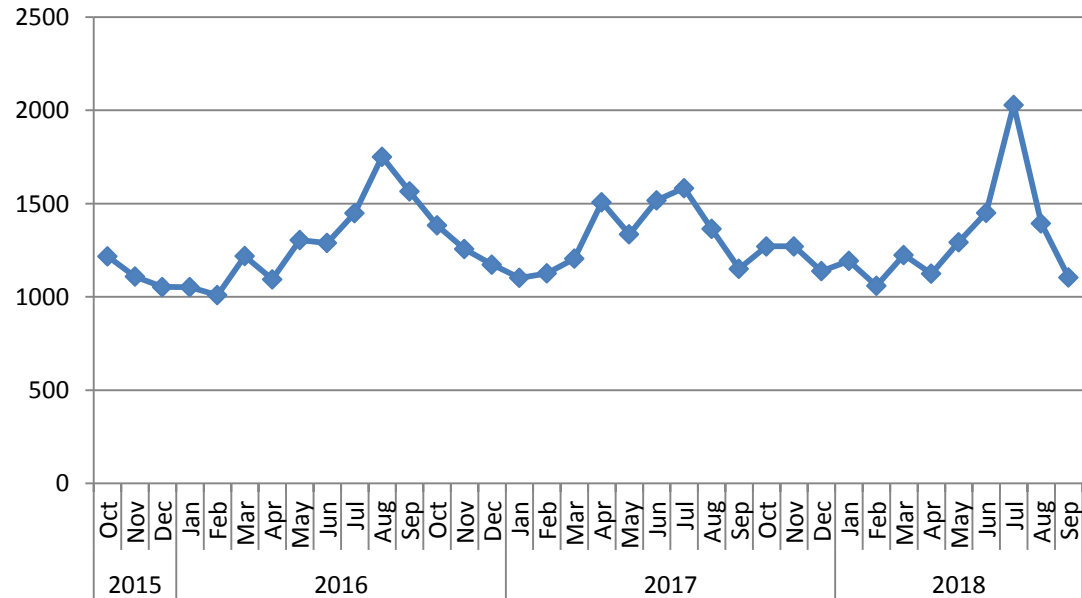
**409**  
September 2018

433  
August 2018

### Incident Types 12 Months



### Incident 3 Year Trend



# Attendance

**Average First Attendance to Potentially Life Threatening Incidents**

**10m34s**  
 September 2018

10s.54m  
 September 2017

10s.33m  
 August 2018

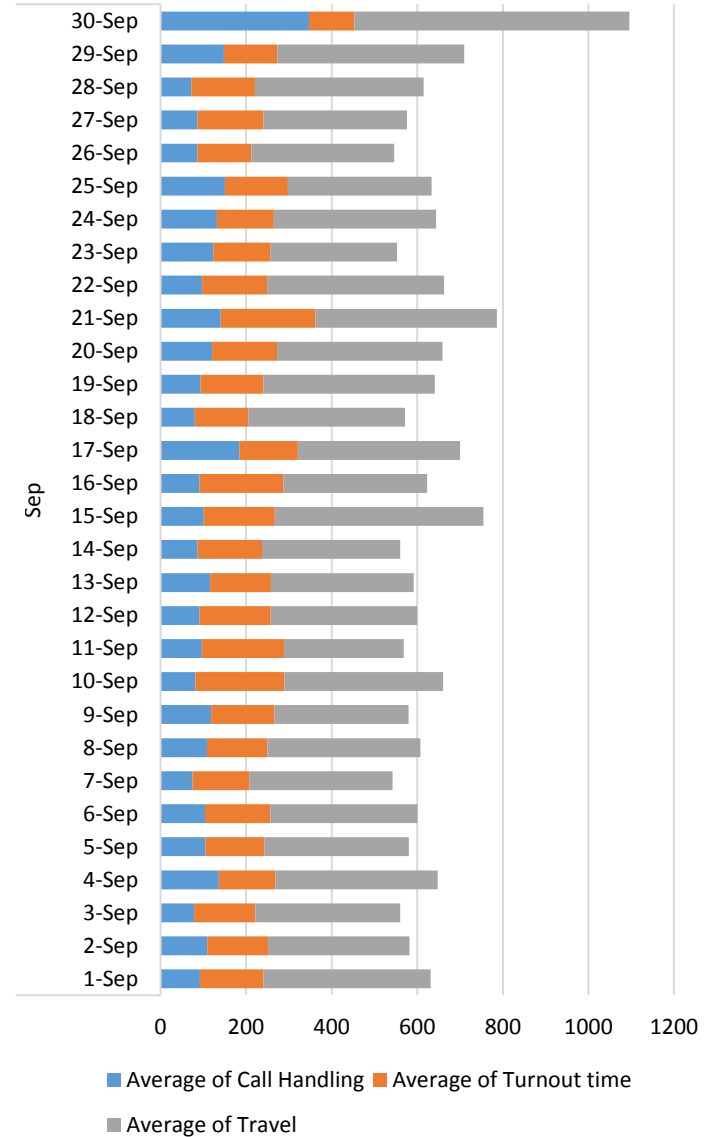
**Time of Call to Arrival - % within 15 minutes**

**86%**  
 September 2018

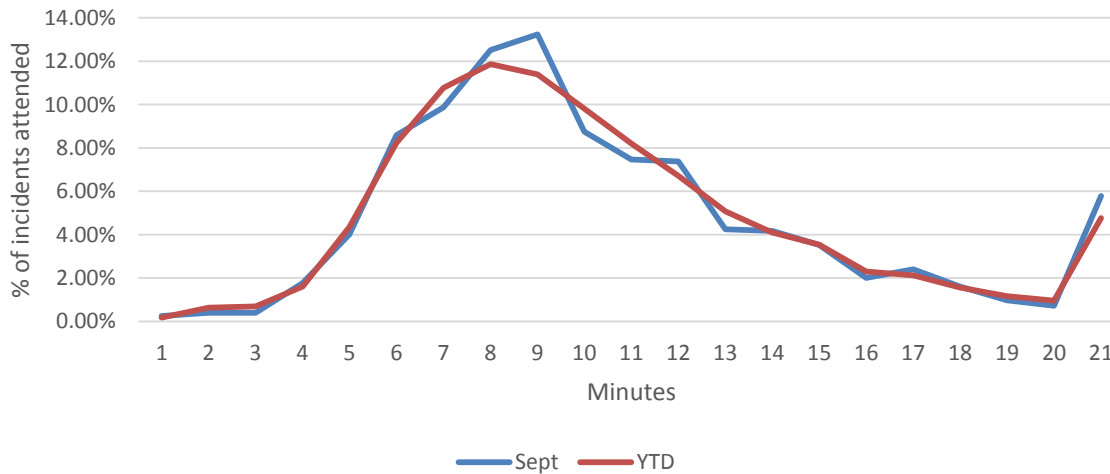
87%  
 September 2017

85%  
 August 2018

Average 1st Attendance Times



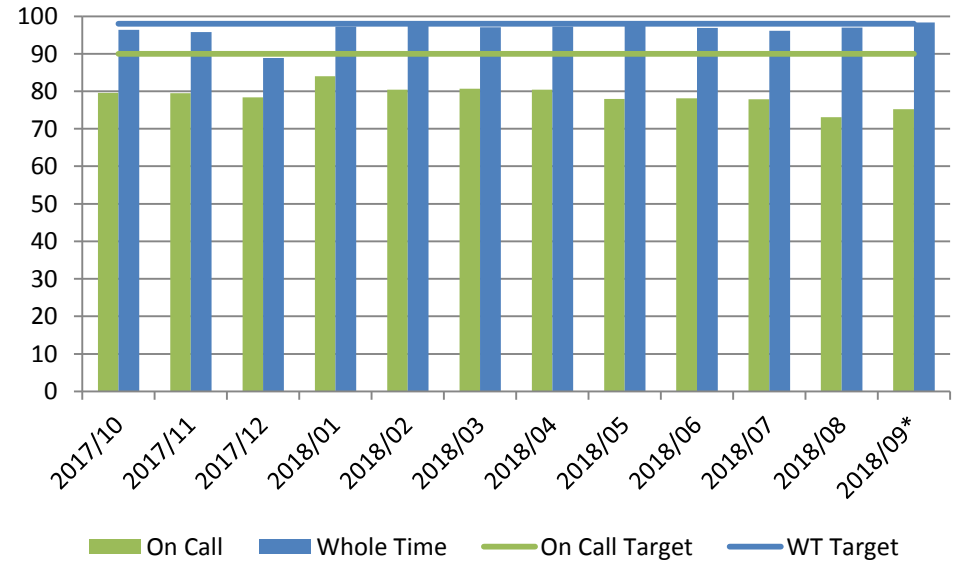
Distribution of Attendance Time September vs YTD



# Availability

<p><b>Whole Time and Day Crew Availability</b> 97.7%</p> <p><b>98.3%</b> September 2017</p> <p>September 2018</p>	<p><b>OnCall Availability</b> 77.6%</p> <p><b>74.9%</b> September 2017</p> <p>September 2018</p> <p>72.8% August 2018</p>
<p><b>ON CALL:</b> There is a decline of availability overall but this can be attributed to the summer leave period and some on call coming into whole time. This month has seen a small decline in most stations availability. Monitoring of Shoeburyness, Braintree, Leaden Roding, Ongar and Ingatestone is needed as availability has fallen month on month.</p> <p><b>WHOLETIME AND DAY CREW:</b> The majority of stations are equal to previous months availability. (8 in total) Whole time appliance availability has improved against previous years performance for the 26th month. The Service recommenced using ASW on 8Jan18 and have continued this year. The benefits are starting to be seen now and with planned recruit squads in October, December and January 2019 the increases should be realised later this year.</p>	

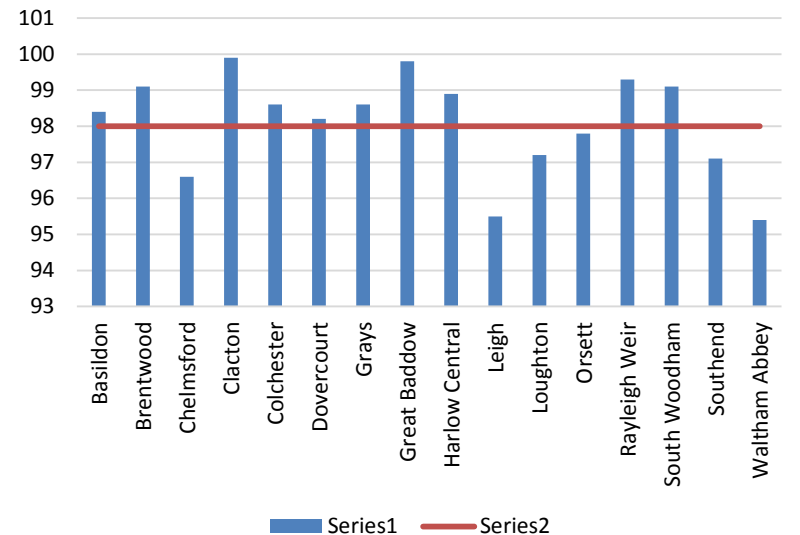
# 12 Month ECFRS Availability



## On Call Availability



## WT & DC Availability



# Fires

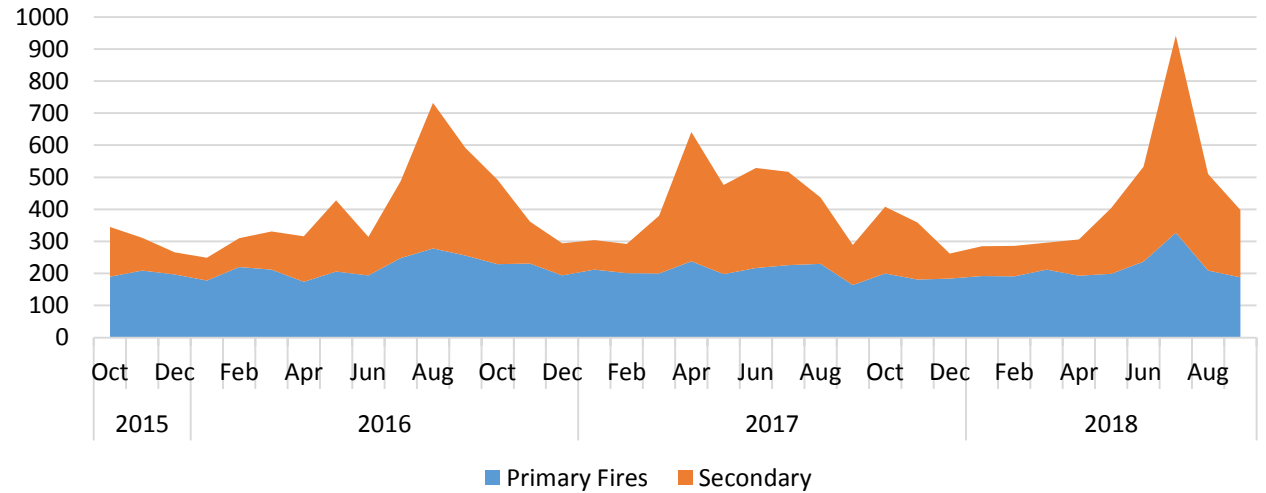
**Primary Fires** 161  
September 2017  
**187**  
September 2018  
205  
August 2018

**Secondary Fires** 125  
September 2017  
**212**  
September 2018  
301  
August 2018

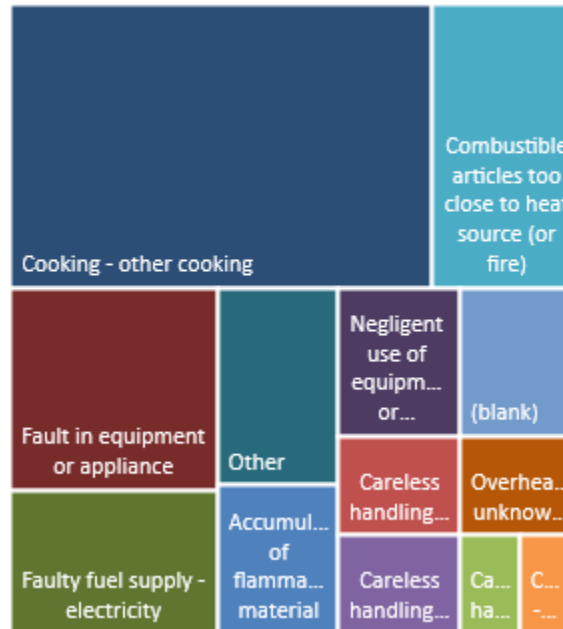
**ADFS** 57  
September 2017  
**61**  
September 2018  
61  
August 2018

**ADF Casualties**  
**10 Injuries**  
**0 Fatalities**  
September 2018

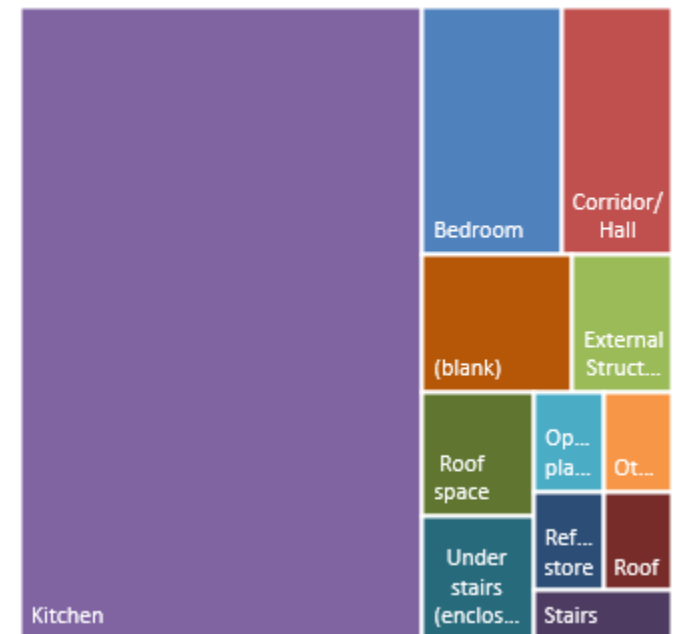
## Fire Type 3 Year Trend



## Cause of ADFs



## Start Location of ADF



# HR Report

## Monthly Workforce FTE / Movements / Turnover

	Aug 2018 FTE	12 month Δ	Aug 2018 Leavers	Monthly Turnover <sup>1</sup>
Wholetime	612.0	↑ 6.0	8	1.3% ↑
On Call	390.8	↓ 14.0	12	2.4% ↑
Support	278.2	↑ 8.9	8	2.7% ↑
Control	34.2	↑ 1.8	0	0.0% ←

Note: 1) arrow reflects variation compared to turnover 12 months ago

## Monthly Absence Levels

	Days Lost in month <sup>1</sup>	12 month Δ	Paid Special Leave <sup>1</sup>	Unpaid Special Leave <sup>1</sup>
Wholetime	344.0	↓ 53	12	0
On Call	Data not recorded in SAP		13	82
Support	180.0	↓ 40.1	9.9	0
Control	3.0	↑ 3.0	2	0

Note: 1) figures reflect working days/shifts as recorded by line manager

## Monthly Operational Fitech testing results

	Number Tested	Whole Time	On Call	Total
Passed	33	97%	100%	97%
3 monthly review	1	3%	0%	3%
6 weekly review	0	0%	0%	0%
3 weekly review	0	0%	0%	0%
<b>TOTALS</b>	<b>34</b>	<b>29</b>	<b>5</b>	

## Employee Relations – Case Management

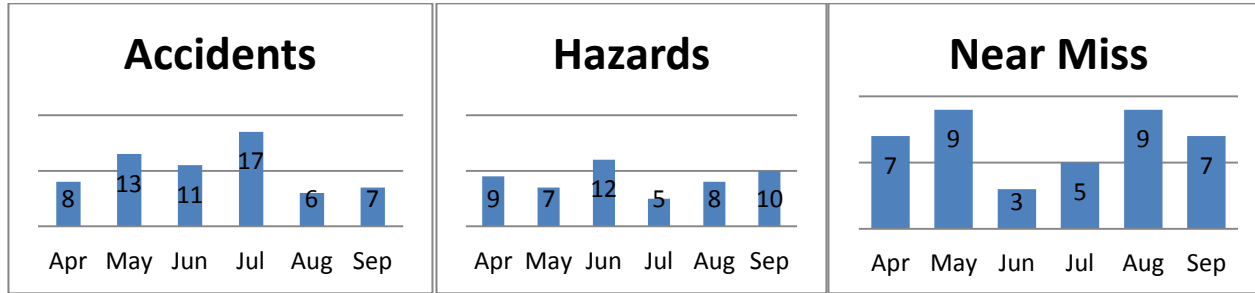
	New Cases <sup>1</sup>	Cases Closed <sup>1</sup>	Cases Open <sup>2</sup>
Attendance	9	11	46
Disciplinary	2	3	4
Grievance	0	4	1
Performance	2	2	9

Note: 1) Number of cases opened or closed during September 2018

Note: 2) Number of cases remaining open at the end of the month

**Note:** All figures provided rounded to one decimal place. Arrows indicate trend in FTE, turnover or absence compared to September 2017.

**HEALTH & SAFETY OVERVIEW – September 2018**

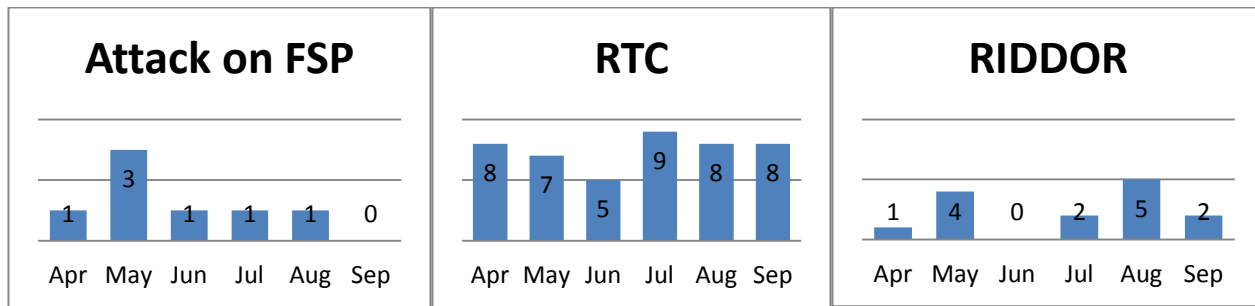


7 Accidents were reported in September, all of which were minor (17% increase from previous month)

10 Hazards (25% increase from previous month)

7 Near misses (22% decrease from previous month)

A good health and safety culture would show that there are more Hazards reported than accidents and near misses. To increase Hazard reporting we will be highlighting the benefits of reporting whilst on our Health & Safety Roadshow visits.



There were no attacks on Fire Service personnel in September.

8 RTC's reported, one of which was a major incident at speed whilst responding and the rest all minor incidents at slow speed = same number as last month.

2 RIDDOR reports – both for members of the public (60% decrease from previous month)

To reduce RTC incidents at slow speed we are sharing the driver training video (using banks persons and hand signals). This will be shared during our Health and Safety Roadshow therefore reaching all watches on every station over the course of the next year, whilst opening up conversation to discuss the issue.

The Health and Safety Roadshow has continued throughout September with visits to Burnham, Tillingham, Grays, Harlow, Ingatestone and Hawkwell.

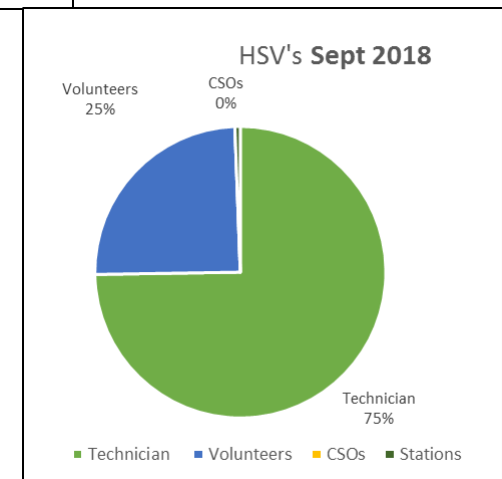
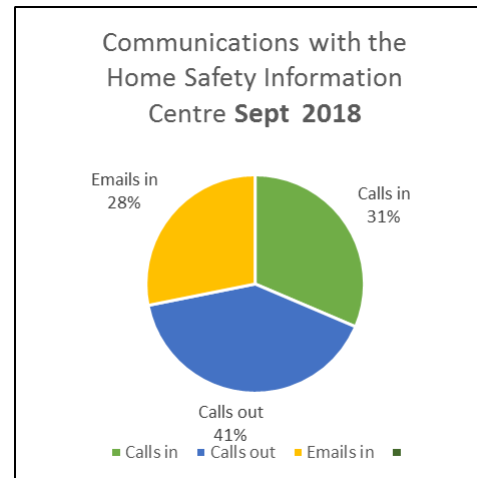
An accident investigation was initiated into an RTC involving the DIM vehicle. This will be completed by the Health and Safety department.

Tool Box Talk No 29 - "Fitness Guidance – warming up and cooling down" was issued following several injuries during organised sport on station.

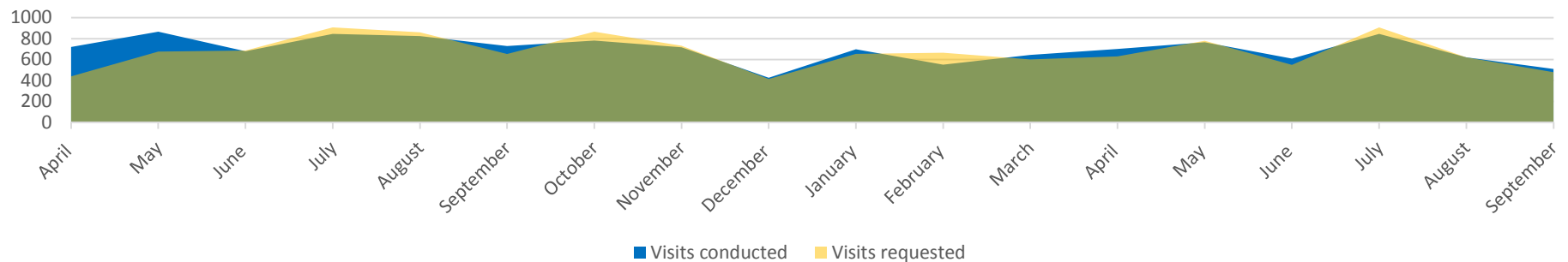
The Health & Safety department undertook an accident investigation training exercise. This follows previous external accident investigation training and will help to keep skills up to date. Following the success of this exercise, further regular exercises will be planned to include flexi officers who have also received the external training.

The 2018/19 Business plan was reviewed and a 6 month update prepared for submission.

Data Field	Month Last Year	Month Current	YTD Last Year	YTD Current
Number of Home Safety Visits conducted	729	510 ↓	7374	5822 ↓
Number of Home Safety Visits booked	653	479 ↓	6459	5823 ↓
Number of Essex Police DV visits requested	22	30 ↑	224	274 ↑
Number of Essex Police DV visits conducted	27	11 ↓	161	135 ↓
Number of standard smoke detectors fitted	888	416 ↓	9448	5684 ↓
Number of sensory smoke detectors fitted	73	45 ↓	945	597 ↓
How many calls were taken/made by the Home Safety Information Centre	N/A	2950	N/A	29136
How many individuals did we visit with mobility concerns	189	116 ↓	2048	1320 ↓
How many individuals did we visit who lived alone	284	163 ↓	2827	1931 ↓
How many smokers did we visit	70	28 ↓	775	364 ↓
How many individuals did we visit who were aged over 65	427	273 ↓	4384	3296 ↓



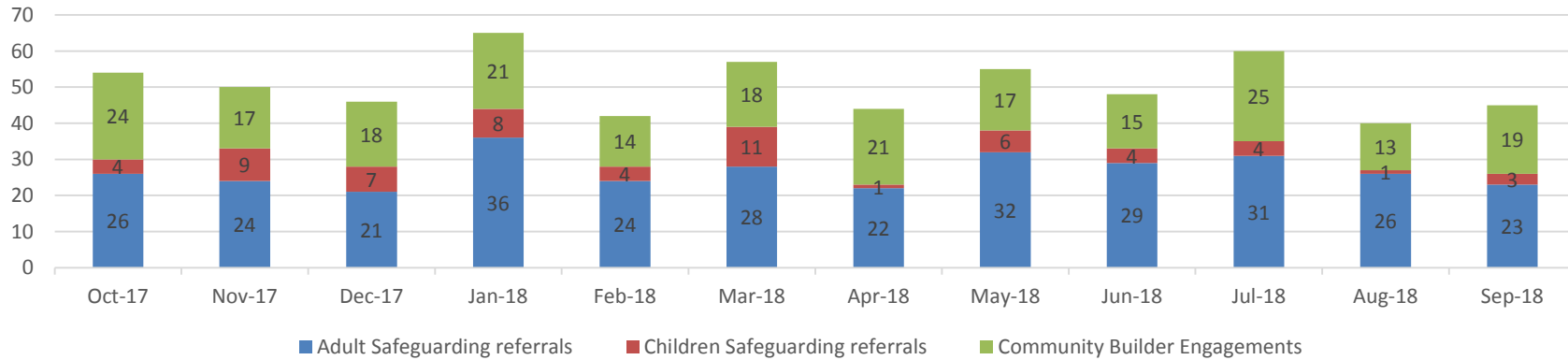
Number of visits **conducted**/requested



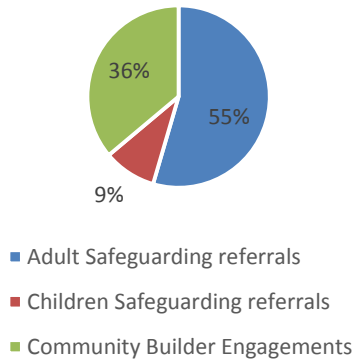


**COMMUNITY DEVELOPMENT AND SAFEGUARDING TEAM – September 2018**

**Safeguarding referrals**



**Referral Type**



**YTD Table**

Month	17-18	18-19
Apr	47	44
May	96	99
June	163	147
July	235	207
Aug	299	247
Sept	344	292
Oct	398	
Nov	448	
Dec	494	
Jan	559	
Feb	601	
Mar	658	

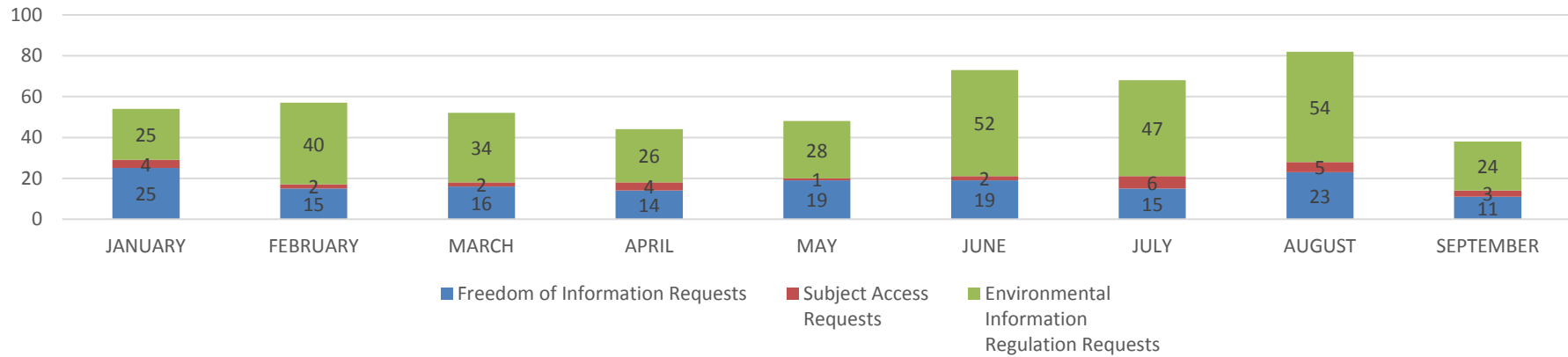
**Referrals by Area September 2018**

Crews North West	5
Crews North East	1
Crews South West	1
Crews South East	2
Safe and Well	6
Community Builders	7
Internal referrals	1
<b>TOTAL</b>	<b>23</b>

**September Update**

- Current number of open cases: 181
- Main concerns: welfare and hoarding

### Statutory Requests Received



### Number Closed in Month

32

IRS Incidents awaiting completion at date of report production

33

### Number outstanding

19 of which 1 is overdue

**Number closed in month** includes all statutory requests that have been completed in the past month.

**Number outstanding** includes all statutory requests which are currently open.

**IRS incidents waiting completion** includes all incidents not completed as of the 12<sup>th</sup> October 2018