

PERFORMANCE IMPROVEMENT FAMILY GROUP 4

PERFORMANCE REPORT

April 2017 - March 2018

Prepared by:



HEREFORD & WORCESTER
HWFR
FIRE AND RESCUE SERVICE



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Family Group Data Senders

Service	Data Provider	Email address
Avon	Simon Flood	Simon.Flood@Avonfire.Gov.Uk
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Cleveland	Marie Lee	mlee@clevelandfire.gov.uk
Derbyshire	Carl Wilton	Cwilton@Derbys-Fire.Gov.Uk
Essex	Ben Fragola	Ben.Fragola@Essex-Fire.Gov.Uk
Hampshire	Samuel Fairman	Samuel.Fairman@Hantsfire.Gov.Uk
Hereford & Worcester	Neal Palmer	Npalmer@Hwfire.Org.Uk
Hertfordshire	Sarah Rich	Sarah.Rich@Hertfordshire.Gov.Uk
Humberside	Jo Mann	Jmann@Humbersidefire.Gov.Uk
Kent	Martin Collins	Martin.Collins@Kent.Fire-Uk.Org
Lancashire	Martin Falconer	Martinfalconer@Lancsfirerescue.Org.Uk
Leicestershire	Mark Wilkinson	Mark.Wilkinson@Lfrs.Org
Lincolnshire	Diane Sharp	Diane.Sharp@Lincoln.Fire-Uk.Org
N. Ireland	Edel Downey	Edel.Downey@nifrs.org
Nottinghamshire	Dawn White	Dawn.White@Notts-Fire.Gov.Uk
South Wales	Neil Herniman	n-herniman@southwales-fire.gov.uk
Staffordshire	Matthew Whitelock	matthew.whitelock@staffordshirefire.gov.uk
Surrey	Peter Rice	Peter.Rice@Surreycc.Gov.Uk

Family Group Population Figures

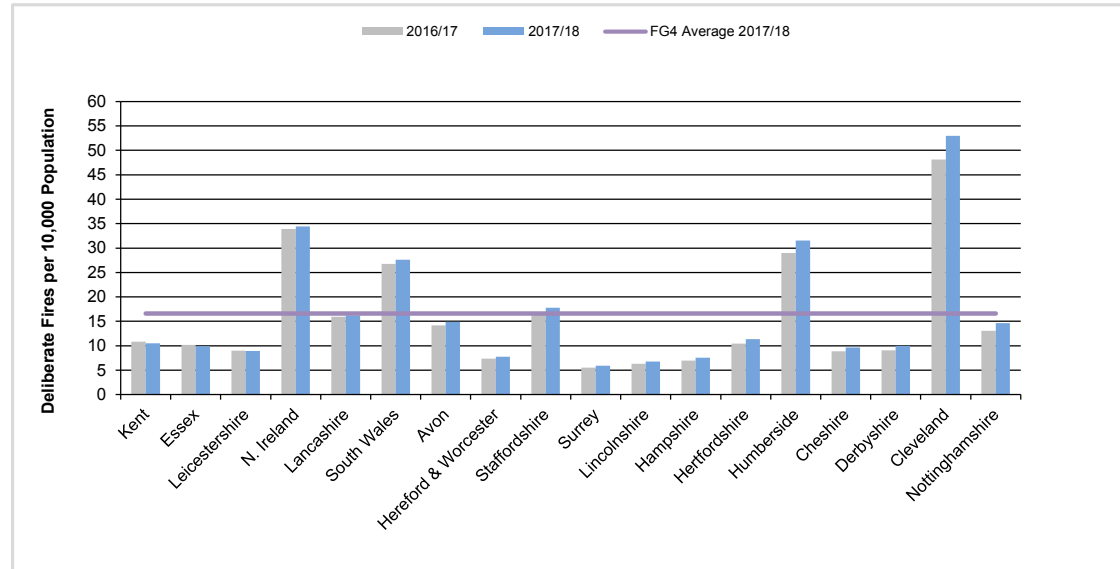
Service	Population	Dwellings	Non-domestic
Avon	1,131,268	465,483	33,666
Cheshire	1,048,087	472,650	31,156
Cleveland	562,080	249,221	16,460
Derbyshire	1,041,998	455,411	46,920
Essex	1,753,052	773,329	50,378
Hampshire	1,813,350	799,920	51,090
Hereford & Worcester	766,982	341,421	46,350
Hertfordshire	1,154,800	477,032	31,158
Humberside	927,866	418,666	30,000
Kent	1,801,211	759,197	59,780
Lancashire	1,485,042	666,300	52,350
Leicestershire	1,055,800	420,802	32,000
Lincolnshire	743,400	323,395	25,502
N. Ireland	1,810,000	703,300	72,500
Nottinghamshire	1,136,000	477,328	33,219
South Wales	1,515,357	673,449	46,737
Staffordshire	1,114,210	480,947	34,065
Surrey	1,176,549	484,399	34,000

NI 33 - Deliberate Fires per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Kent	8.67	10.23	10.84	10.48	-3.32	20.88
Essex	6.83	8.53	10.14	9.94	-1.97	45.53
Leicestershire	8.61	8.57	9.01	8.93	-0.89	3.72
N. Ireland	32.02	33.08	33.92	34.42	1.47	7.50
Lancashire	15.80	17.45	15.94	16.19	1.57	2.47
South Wales	27.44	31.76	26.75	27.64	3.33	0.73
Avon	13.30	15.10	14.20	14.89	4.86	11.95
Hereford & Worcester	5.95	6.94	7.33	7.73	5.46	29.92
Staffordshire	16.55	16.91	16.78	17.75	5.78	7.25
Surrey	4.54	5.67	5.54	5.89	6.32	29.74
Lincolnshire	6.21	6.65	6.30	6.74	6.98	8.53
Hampshire	6.37	6.32	6.93	7.53	8.66	18.21
Hertfordshire	7.99	9.00	10.43	11.34	8.72	41.93
Humberside	17.96	22.50	28.97	31.56	8.94	75.72
Cheshire	8.39	10.38	8.84	9.66	9.28	15.14
Derbyshire	9.80	10.16	9.07	9.98	10.03	1.84
Cleveland	49.10	51.40	48.11	52.98	10.12	7.90
Nottinghamshire	14.89	14.53	13.03	14.66	12.51	-1.54
FG4 Average	14.47	15.84	15.67	16.57	5.74	14.51

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Surrey	5.89	1
Lincolnshire	6.74	2
Hampshire	7.53	3
Hereford & Worcester	7.73	4
Leicestershire	8.93	5
Cheshire	9.66	6
Essex	9.94	7
Derbyshire	9.98	8
Kent	10.48	9
Hertfordshire	11.34	10
Nottinghamshire	14.66	11
Avon	14.89	12
Lancashire	16.19	13
Staffordshire	17.75	14
South Wales	27.64	15
Humberside	31.56	16
N. Ireland	34.42	17
Cleveland	52.98	18

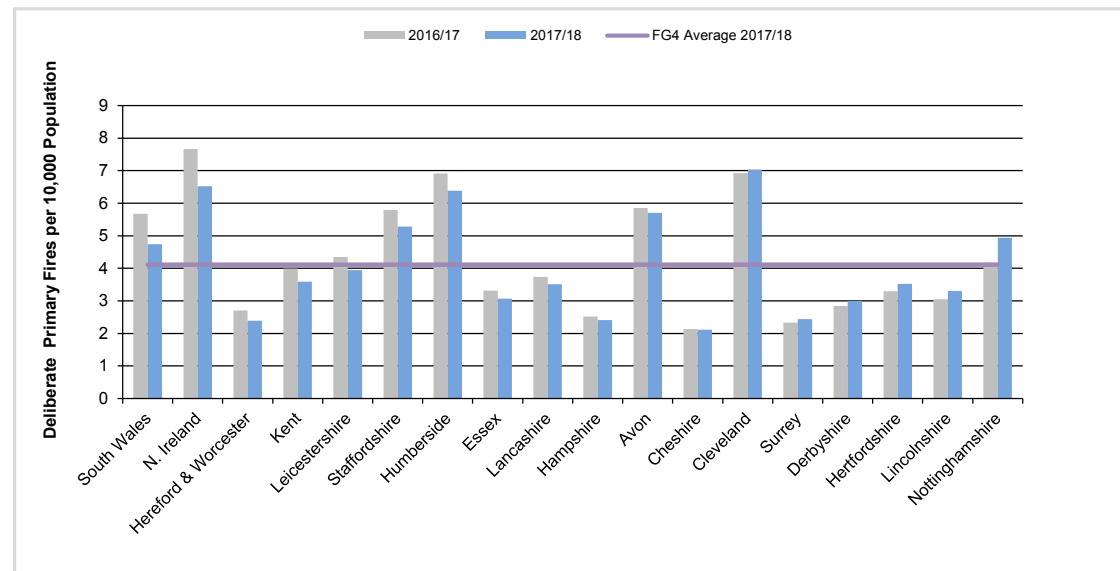


NI 33i - Deliberate Primary Fires per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
South Wales	4.63	5.49	5.68	4.74	-16.55	2.38
N. Ireland	7.24	7.76	7.66	6.52	-14.88	-9.94
Hereford & Worcester	2.13	2.58	2.71	2.39	-11.81	12.21
Kent	3.15	3.29	3.99	3.59	-10.03	13.97
Leicestershire	3.51	4.14	4.35	3.94	-9.43	12.25
Staffordshire	4.25	4.80	5.79	5.28	-8.81	24.24
Humberside	4.58	5.78	6.91	6.38	-7.67	39.30
Essex	2.24	2.76	3.32	3.07	-7.53	37.05
Lancashire	3.52	3.60	3.74	3.51	-6.15	-0.28
Hampshire	1.96	2.24	2.52	2.41	-4.37	22.96
Avon	4.39	5.62	5.85	5.70	-2.56	29.84
Cheshire	1.89	1.91	2.14	2.12	-0.93	12.17
Cleveland	5.25	6.05	6.92	7.03	1.59	33.90
Surrey	1.82	1.92	2.33	2.44	4.72	34.07
Derbyshire	2.67	2.98	2.84	3.00	5.63	12.36
Hertfordshire	2.42	2.69	3.30	3.52	6.67	45.45
Lincolnshire	3.24	3.12	3.05	3.31	8.52	2.16
Nottinghamshire	3.50	4.30	4.17	4.94	18.47	41.14
FG4 Average	3.47	3.95	4.29	4.11	-4.20	18.44

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Cheshire	2.12	1
Hereford & Worcester	2.39	2
Hampshire	2.41	3
Surrey	2.44	4
Derbyshire	3.00	5
Essex	3.07	6
Lincolnshire	3.31	7
Lancashire	3.51	8
Hertfordshire	3.52	9
Kent	3.59	10
Leicestershire	3.94	11
South Wales	4.74	12
Nottinghamshire	4.94	13
Staffordshire	5.28	14
Avon	5.70	15
Humberside	6.38	16
N. Ireland	6.52	17
Cleveland	7.03	18

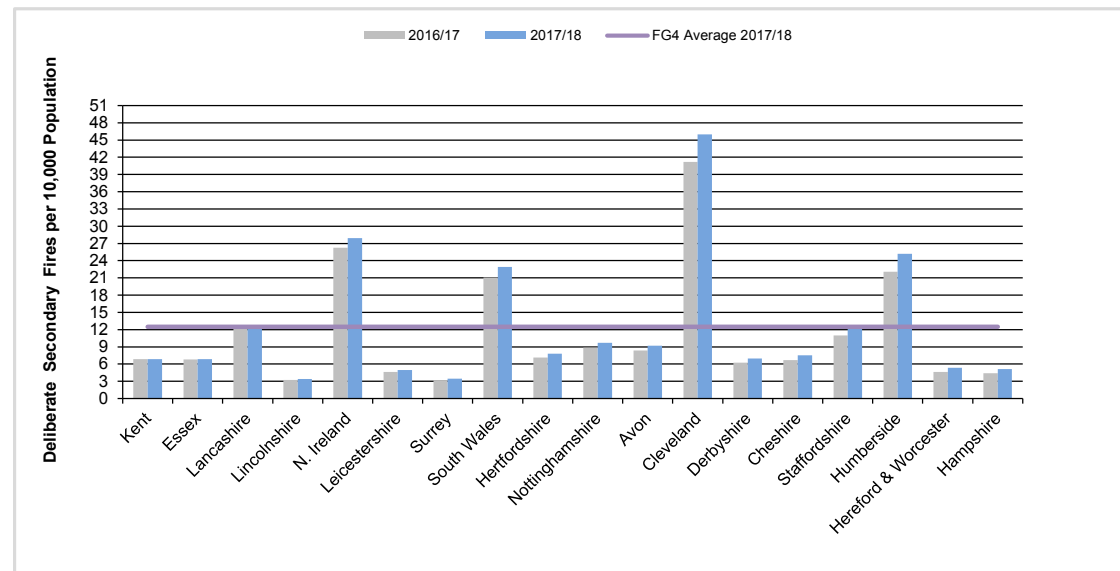


NI 33ii - Deliberate Secondary Fires per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Kent	5.52	6.93	6.85	6.89	0.58	24.82
Essex	4.59	5.78	6.82	6.87	0.73	49.67
Lancashire	12.29	13.85	12.19	12.68	4.02	3.17
Lincolnshire	2.97	3.52	3.24	3.43	5.86	15.49
N. Ireland	24.77	25.32	26.26	27.90	6.25	12.64
Leicestershire	5.10	4.43	4.66	4.99	7.08	-2.16
Surrey	2.72	3.75	3.21	3.45	7.48	26.84
South Wales	22.81	26.27	21.08	22.90	8.63	0.39
Hertfordshire	5.57	6.30	7.14	7.82	9.52	40.39
Nottinghamshire	11.39	10.23	8.86	9.72	9.71	-14.66
Avon	8.91	9.48	8.34	9.18	10.07	3.03
Cleveland	43.85	45.35	41.19	45.95	11.56	4.79
Derbyshire	7.13	7.19	6.23	6.98	12.04	-2.10
Cheshire	6.50	8.47	6.71	7.54	12.37	16.00
Staffordshire	12.30	12.11	10.99	12.48	13.56	1.46
Humberside	13.37	16.73	22.06	25.18	14.14	88.33
Hereford & Worcester	3.82	4.35	4.62	5.35	15.80	40.05
Hampshire	4.41	4.08	4.41	5.12	16.10	16.10
FG4 Average	11.00	11.90	11.38	12.47	9.58	13.36

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Lincolnshire	3.43	1
Surrey	3.45	2
Leicestershire	4.99	3
Hampshire	5.12	4
Hereford & Worcester	5.35	5
Essex	6.87	6
Kent	6.89	7
Derbyshire	6.98	8
Cheshire	7.54	9
Hertfordshire	7.82	10
Avon	9.18	11
Nottinghamshire	9.72	12
Staffordshire	12.48	13
Lancashire	12.68	14
South Wales	22.90	15
Humberside	25.18	16
N. Ireland	27.90	17
Cleveland	45.95	18

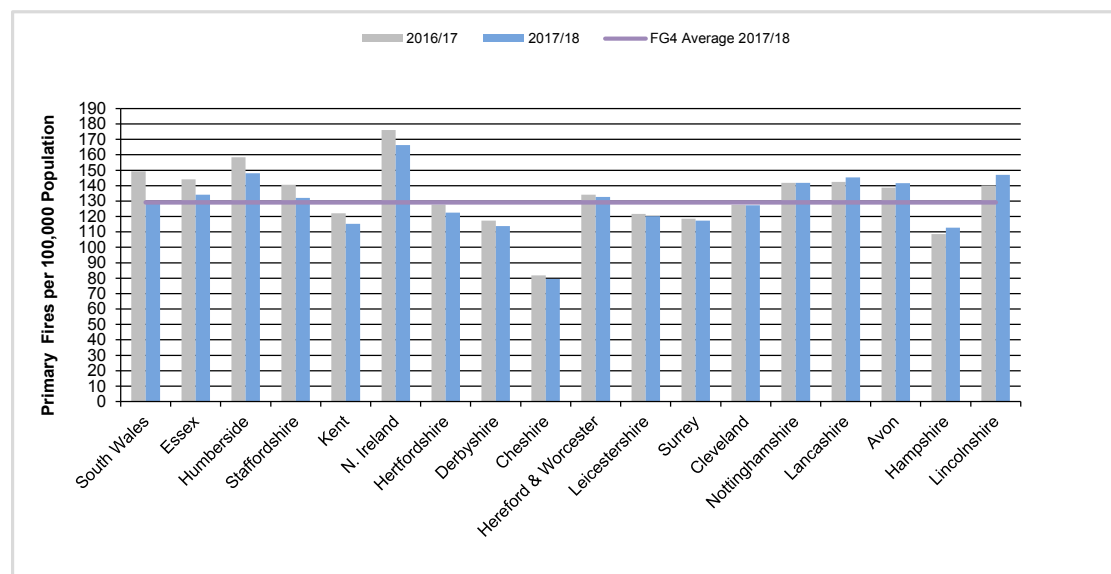


NI 49i - Primary Fires per 100,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
South Wales	135.68	146.50	149.21	128.88	-13.63	-5.01
Essex	123.10	134.51	144.15	134.22	-6.89	9.03
Humberside	144.20	150.24	158.32	147.97	-6.54	2.61
Staffordshire	125.29	135.43	140.55	132.02	-6.07	5.37
Kent	108.09	113.09	122.03	115.14	-5.65	6.52
N. Ireland	173.37	177.02	176.08	166.30	-5.55	-4.08
Hertfordshire	112.40	111.71	127.73	122.45	-4.13	8.94
Derbyshire	114.01	120.15	117.27	113.72	-3.03	-0.25
Cheshire	76.81	74.23	81.77	79.57	-2.69	3.59
Hereford & Worcester	121.65	135.99	134.16	132.60	-1.16	9.00
Leicestershire	114.23	125.59	121.61	120.29	-1.09	5.31
Surrey	114.57	113.30	118.65	117.38	-1.07	2.45
Cleveland	116.35	118.49	127.56	127.21	-0.27	9.33
Nottinghamshire	130.72	136.36	141.90	141.73	-0.12	8.42
Lancashire	144.10	146.73	142.42	145.32	2.04	0.85
Avon	128.53	141.96	138.61	141.61	2.16	10.18
Hampshire	106.93	113.44	108.64	112.66	3.70	5.36
Lincolnshire	136.00	152.00	140.17	147.03	4.89	8.11
FG4 Average	123.67	130.37	132.82	129.23	-2.70	4.50

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Cheshire	79.57	1
Hampshire	112.66	2
Derbyshire	113.72	3
Kent	115.14	4
Surrey	117.38	5
Leicestershire	120.29	6
Hertfordshire	122.45	7
Cleveland	127.21	8
South Wales	128.88	9
Staffordshire	132.02	10
Hereford & Worcester	132.60	11
Essex	134.22	12
Avon	141.61	13
Nottinghamshire	141.73	14
Lancashire	145.32	15
Lincolnshire	147.03	16
Humberside	147.97	17
N. Ireland	166.30	18

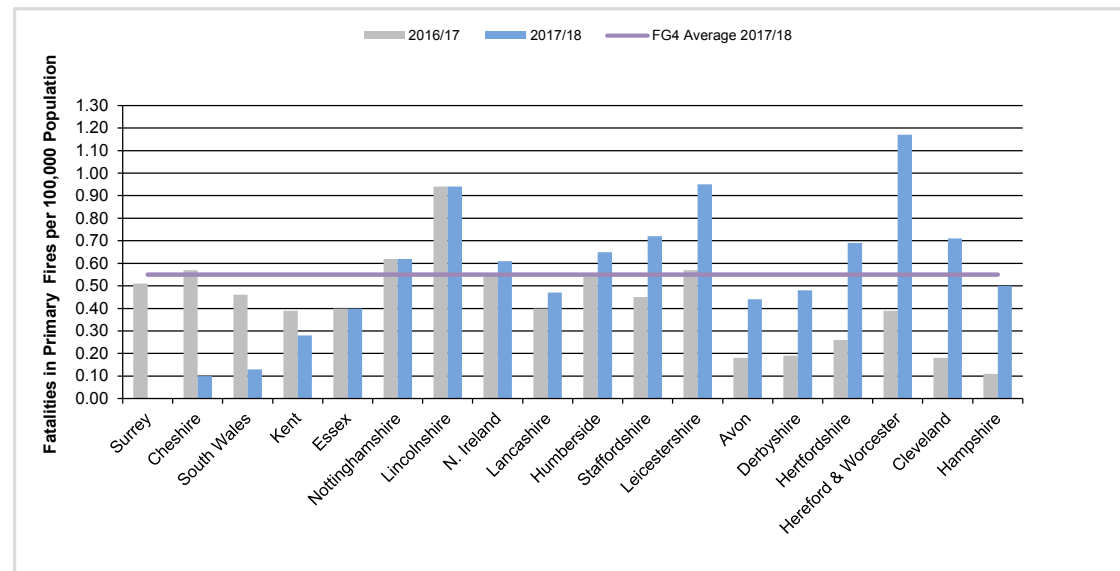


NI 49ii - Fatalities in Primary Fires per 100,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Surrey	0.85	0.25	0.51	0.00	-100.00	-100.00
Cheshire	0.29	0.38	0.57	0.10	-82.46	-65.52
South Wales	0.46	0.59	0.46	0.13	-71.74	-71.74
Kent	0.39	0.33	0.39	0.28	-28.21	-28.21
Essex	0.11	0.40	0.40	0.40	0.00	263.64
Nottinghamshire	0.53	0.26	0.62	0.62	0.00	16.98
Lincolnshire	0.27	0.67	0.94	0.94	0.00	248.15
N. Ireland	0.61	0.88	0.55	0.61	10.91	0.00
Lancashire	0.40	0.61	0.40	0.47	17.50	17.50
Humberside	0.75	0.54	0.54	0.65	20.37	-13.33
Staffordshire	0.63	0.36	0.45	0.72	60.00	14.29
Leicestershire	0.19	0.57	0.57	0.95	66.67	400.00
Avon	0.62	0.27	0.18	0.44	144.44	-29.03
Derbyshire	0.19	0.96	0.19	0.48	152.63	152.63
Hertfordshire	0.69	0.35	0.26	0.69	165.38	0.00
Hereford & Worcester	0.39	0.13	0.39	1.17	200.00	200.00
Cleveland	0.36	0.18	0.18	0.71	294.44	97.22
Hampshire	0.33	0.50	0.11	0.50	354.55	51.52
FG4 Average	0.45	0.46	0.43	0.55	27.91	22.22

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Surrey	0.00	1
Cheshire	0.10	2
South Wales	0.13	3
Kent	0.28	4
Essex	0.40	5
Avon	0.44	6
Lancashire	0.47	7
Derbyshire	0.48	8
Hampshire	0.50	9
N. Ireland	0.61	10
Nottinghamshire	0.62	11
Humberside	0.65	12
Hertfordshire	0.69	13
Cleveland	0.71	14
Staffordshire	0.72	15
Lincolnshire	0.94	16
Leicestershire	0.95	17
Hereford & Worcester	1.17	18

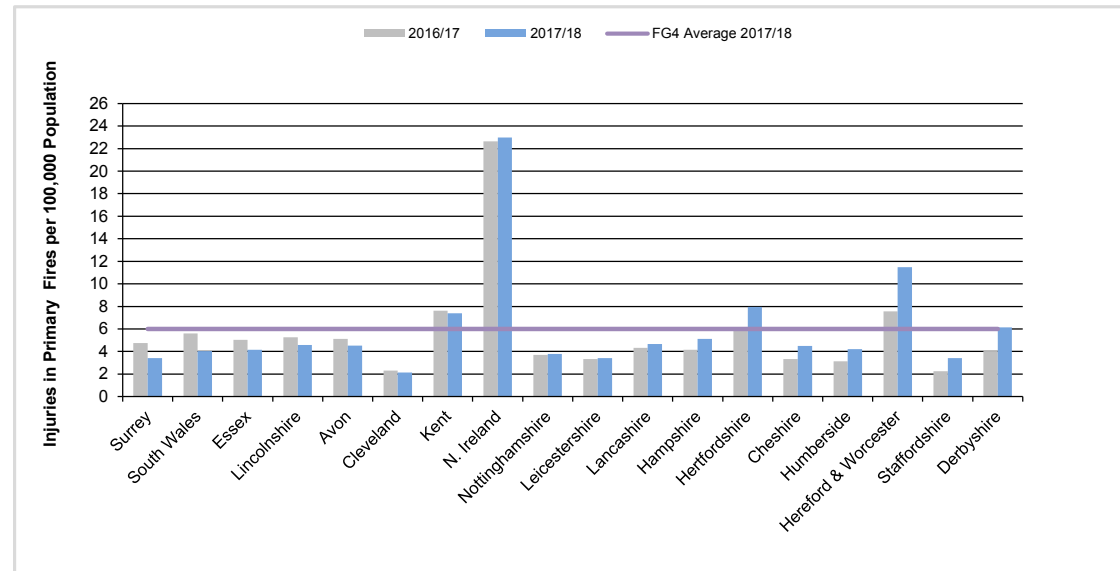


NI 49iii - Injuries in Primary Fires per 100,000 Population

	Improved Performance
	Static Performance
	No Improvement

4th Quarter YTD Comparison Ranked by 1 Year Change						
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Surrey	5.61	3.91	4.76	3.40	-28.57	-39.39
South Wales	3.30	5.02	5.61	4.03	-28.16	22.12
Essex	5.36	4.45	5.02	4.16	-17.13	-22.39
Lincolnshire	2.56	2.29	5.25	4.57	-12.95	78.52
Avon	5.13	4.15	5.13	4.51	-12.09	-12.09
Cleveland	3.38	3.20	2.31	2.13	-7.79	-36.98
Kent	5.27	5.66	7.61	7.38	-3.02	40.04
N. Ireland	28.62	22.15	22.65	22.98	1.46	-19.71
Nottinghamshire	3.61	4.49	3.70	3.79	2.43	4.99
Leicestershire	3.41	3.79	3.32	3.41	2.71	0.00
Lancashire	5.79	4.51	4.31	4.65	7.89	-19.69
Hampshire	6.78	4.85	4.14	5.13	23.91	-24.34
Hertfordshire	4.85	4.24	6.06	7.97	31.52	64.33
Cheshire	2.96	3.34	3.34	4.48	34.13	51.35
Humberside	2.59	3.34	3.13	4.20	34.19	62.16
Hereford & Worcester	9.39	11.60	7.56	11.47	51.72	22.15
Staffordshire	2.06	2.51	2.24	3.41	52.23	65.53
Derbyshire	4.89	5.37	4.03	6.14	52.36	25.56
FG4 Average	5.86	5.49	5.57	5.99	7.54	2.22

Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Cleveland	2.13	1
Surrey	3.40	2
Staffordshire	3.41	3
Leicestershire	3.41	3
Nottinghamshire	3.79	5
South Wales	4.03	6
Essex	4.16	7
Humberside	4.20	8
Cheshire	4.48	9
Avon	4.51	10
Lincolnshire	4.57	11
Lancashire	4.65	12
Hampshire	5.13	13
Derbyshire	6.14	14
Kent	7.38	15
Hertfordshire	7.97	16
Hereford & Worcester	11.47	17
N. Ireland	22.98	18

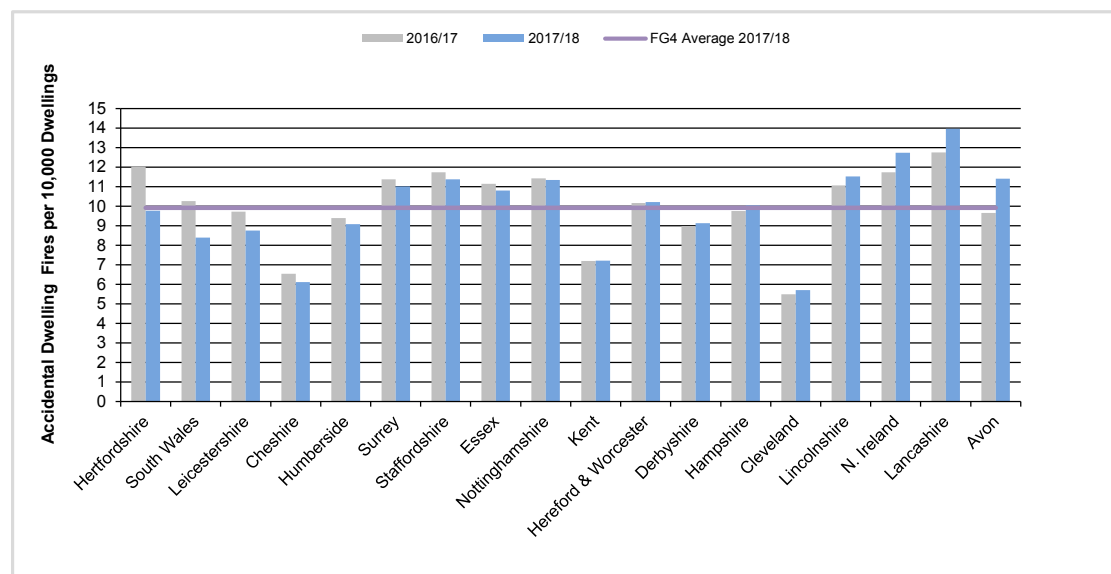


BV 142iii - Accidental Dwelling Fires per 10,000 Dwellings

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Hertfordshire	10.36	10.15	12.03	9.77	-18.79	-5.69
South Wales	9.73	10.13	10.26	8.40	-18.13	-13.67
Leicestershire	8.86	9.41	9.72	8.75	-9.98	-1.24
Cheshire	6.43	6.01	6.54	6.11	-6.57	-4.98
Humberside	10.84	10.10	9.39	9.08	-3.30	-16.24
Surrey	11.31	11.71	11.37	11.02	-3.08	-2.56
Staffordshire	11.00	12.75	11.73	11.37	-3.07	3.36
Essex	10.80	11.52	11.15	10.81	-3.05	0.09
Nottinghamshire	11.77	10.79	11.42	11.35	-0.61	-3.57
Kent	7.90	7.65	7.20	7.22	0.28	-8.61
Hereford & Worcester	10.34	10.51	10.16	10.22	0.59	-1.16
Derbyshire	9.88	9.82	8.98	9.13	1.67	-7.59
Hampshire	9.98	10.04	9.75	10.05	3.08	0.70
Cleveland	6.86	5.22	5.50	5.70	3.64	-16.91
Lincolnshire	9.12	12.09	11.07	11.53	4.16	26.43
N. Ireland	13.12	11.99	11.74	12.74	8.52	-2.90
Lancashire	13.45	14.12	12.76	13.97	9.48	3.87
Avon	10.44	10.12	9.65	11.41	18.24	9.29
FG4 Average	10.12	10.23	10.02	9.92	-1.00	-1.98

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Cleveland	5.70	1
Cheshire	6.11	2
Kent	7.22	3
South Wales	8.40	4
Leicestershire	8.75	5
Humberside	9.08	6
Derbyshire	9.13	7
Hertfordshire	9.77	8
Hampshire	10.05	9
Hereford & Worcester	10.22	10
Essex	10.81	11
Surrey	11.02	12
Nottinghamshire	11.35	13
Staffordshire	11.37	14
Avon	11.41	15
Lincolnshire	11.53	16
N. Ireland	12.74	17
Lancashire	13.97	18

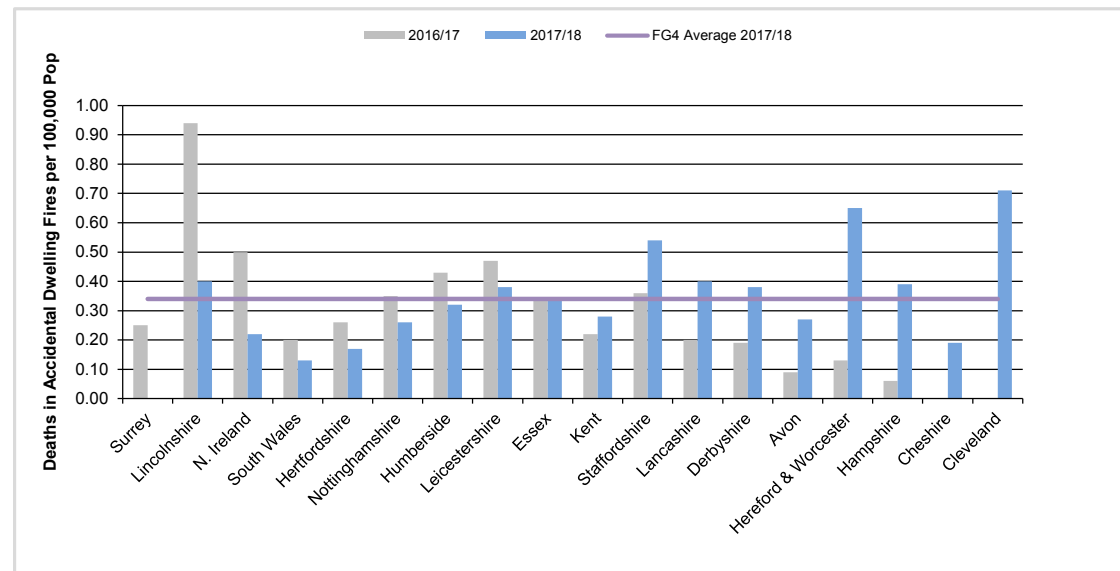


BV 143i - Deaths in Accidental Dwelling Fires per 100,000 Population

	Improved Performance
	Static Performance
	No Improvement

4th Quarter YTD Comparison Ranked by 1 Year Change						
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Surrey	0.76	0.25	0.25	0.00	-100.00	-100.00
Lincolnshire	0.13	0.27	0.94	0.40	-57.45	207.69
N. Ireland	0.44	0.66	0.50	0.22	-56.00	-50.00
South Wales	0.26	0.33	0.20	0.13	-35.00	-50.00
Hertfordshire	0.17	0.17	0.26	0.17	-34.62	0.00
Nottinghamshire	0.26	0.26	0.35	0.26	-25.71	0.00
Humberside	0.43	0.32	0.43	0.32	-25.58	-25.58
Leicestershire	0.00	0.38	0.47	0.38	-19.15	-
Essex	0.06	0.17	0.34	0.34	0.00	466.67
Kent	0.17	0.06	0.22	0.28	27.27	64.71
Staffordshire	0.45	0.36	0.36	0.54	50.00	20.00
Lancashire	0.27	0.40	0.20	0.40	100.00	48.15
Derbyshire	0.19	0.38	0.19	0.38	100.00	100.00
Avon	0.62	0.27	0.09	0.27	200.00	-56.45
Hereford & Worcester	0.13	0.13	0.13	0.65	400.00	400.00
Hampshire	0.22	0.17	0.06	0.39	550.00	77.27
Cheshire	0.00	0.38	0.00	0.19	-	-
Cleveland	0.18	0.18	0.00	0.71	-	294.44
FG4 Average	0.26	0.29	0.28	0.34	21.43	30.77

Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Surrey	0.00	1
South Wales	0.13	2
Hertfordshire	0.17	3
Cheshire	0.19	4
N. Ireland	0.22	5
Nottinghamshire	0.26	6
Avon	0.27	7
Kent	0.28	8
Humberside	0.32	9
Essex	0.34	10
Derbyshire	0.38	11
Leicestershire	0.38	11
Hampshire	0.39	13
Lancashire	0.40	14
Lincolnshire	0.40	14
Staffordshire	0.54	16
Hereford & Worcester	0.65	17
Cleveland	0.71	18

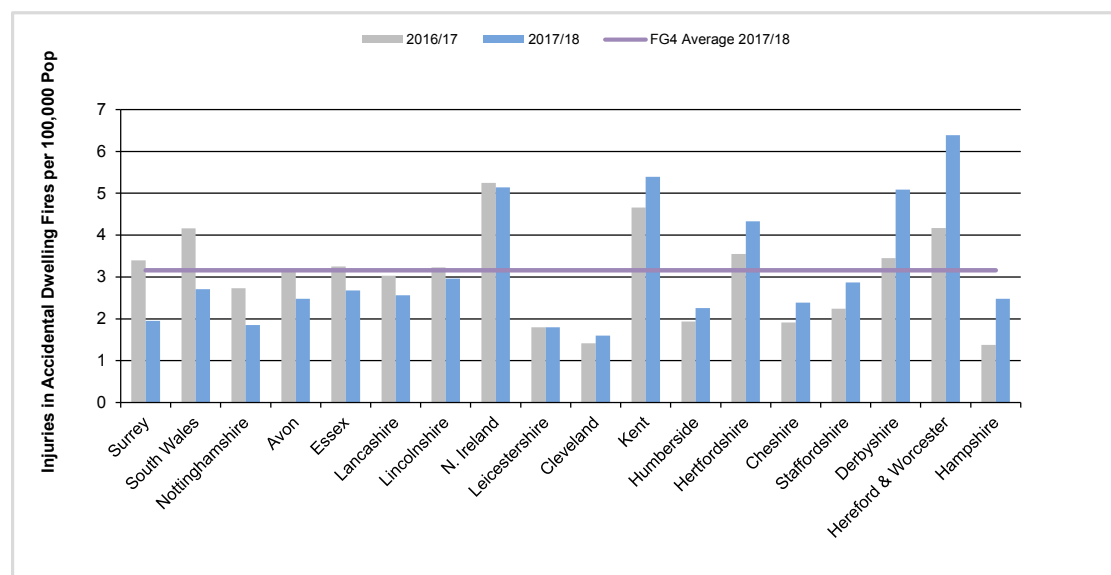


BV 143ii - Injuries in Accidental Dwelling Fires per 100,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Surrey	3.82	2.89	3.40	1.95	-42.65	-48.95
South Wales	2.24	3.96	4.16	2.71	-34.86	20.98
Nottinghamshire	2.02	2.82	2.73	1.85	-32.23	-8.42
Avon	4.07	2.83	3.18	2.48	-22.01	-39.07
Essex	3.88	2.91	3.25	2.68	-17.54	-30.93
Lancashire	3.70	2.90	3.03	2.56	-15.51	-30.81
Lincolnshire	1.88	1.35	3.23	2.96	-8.36	57.45
N. Ireland	5.80	4.25	5.25	5.14	-2.10	-11.38
Leicestershire	2.27	2.37	1.80	1.80	0.00	-20.70
Cleveland	2.67	1.25	1.42	1.60	12.68	-40.07
Kent	3.39	3.94	4.66	5.39	15.67	59.00
Humberside	1.51	2.37	1.94	2.26	16.49	49.67
Hertfordshire	3.55	2.94	3.55	4.33	21.97	21.97
Cheshire	1.62	2.00	1.91	2.39	25.13	47.53
Staffordshire	2.15	2.15	2.24	2.87	28.13	33.49
Derbyshire	3.74	3.74	3.45	5.09	47.54	36.10
Hereford & Worcester	5.35	6.65	4.17	6.39	53.24	19.44
Hampshire	1.93	1.38	1.38	2.48	79.71	28.50
FG4 Average	3.09	2.93	3.04	3.16	3.95	2.27

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Cleveland	1.60	1
Leicestershire	1.80	2
Nottinghamshire	1.85	3
Surrey	1.95	4
Humberside	2.26	5
Cheshire	2.39	6
Hampshire	2.48	7
Avon	2.48	7
Lancashire	2.56	9
Essex	2.68	10
South Wales	2.71	11
Staffordshire	2.87	12
Lincolnshire	2.96	13
Hertfordshire	4.33	14
Derbyshire	5.09	15
N. Ireland	5.14	16
Kent	5.39	17
Hereford & Worcester	6.39	18

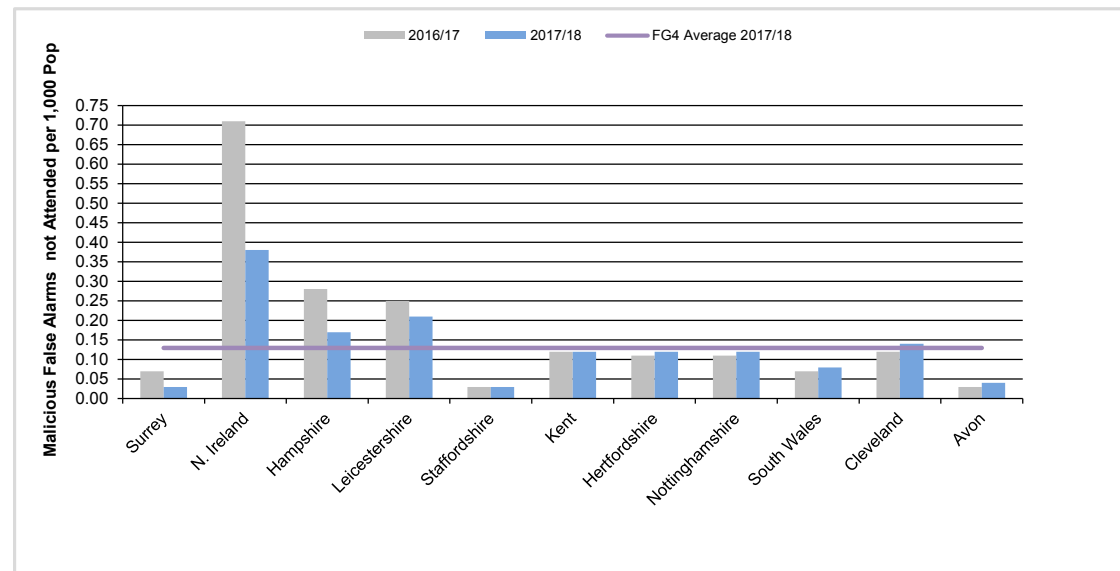


BV 146i Malicious False Alarms not Attended per 1,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Surrey	0.10	0.08	0.07	0.03	-57.14	-70.00
N. Ireland	0.65	0.51	0.71	0.38	-46.48	-41.54
Hampshire	0.29	0.30	0.28	0.17	-39.29	-41.38
Leicestershire	0.24	0.29	0.25	0.21	-16.00	-12.50
Staffordshire	0.02	0.03	0.03	0.03	0.00	50.00
Kent	0.14	0.16	0.12	0.12	0.00	-14.29
Hertfordshire	0.14	0.13	0.11	0.12	9.09	-14.29
Nottinghamshire	0.12	0.10	0.11	0.12	9.09	0.00
South Wales	0.11	0.06	0.07	0.08	14.29	-27.27
Cleveland	0.27	0.15	0.12	0.14	16.67	-48.15
Avon	0.01	0.07	0.03	0.04	33.33	300.00
Lincolnshire	0.12	0.14	0.08	0.11	37.50	-8.33
Humberside	0.05	0.05	0.04	0.08	100.00	60.00
Cheshire	0.00	-	-	-	-	-
Derbyshire	0.00	0.00	-	-	-	-
Essex	-	-	-	-	-	-
Hereford & Worcester	-	-	-	-	-	-
Lancashire	-	-	-	-	-	-
FG4 Average	0.15	0.15	0.16	0.13	-18.75	-13.33

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
N. Ireland	0.38	1
Leicestershire	0.21	2
Hampshire	0.17	3
Cleveland	0.14	4
Hertfordshire	0.12	5
Kent	0.12	5
Nottinghamshire	0.12	5
Lincolnshire	0.11	8
South Wales	0.08	9
Humberside	0.08	9
Avon	0.04	11
Surrey	0.03	12
Staffordshire	0.03	12
Derbyshire	-	-
Cheshire	-	-
Essex	-	-
Hereford & Worcester	-	-
Lancashire	-	-

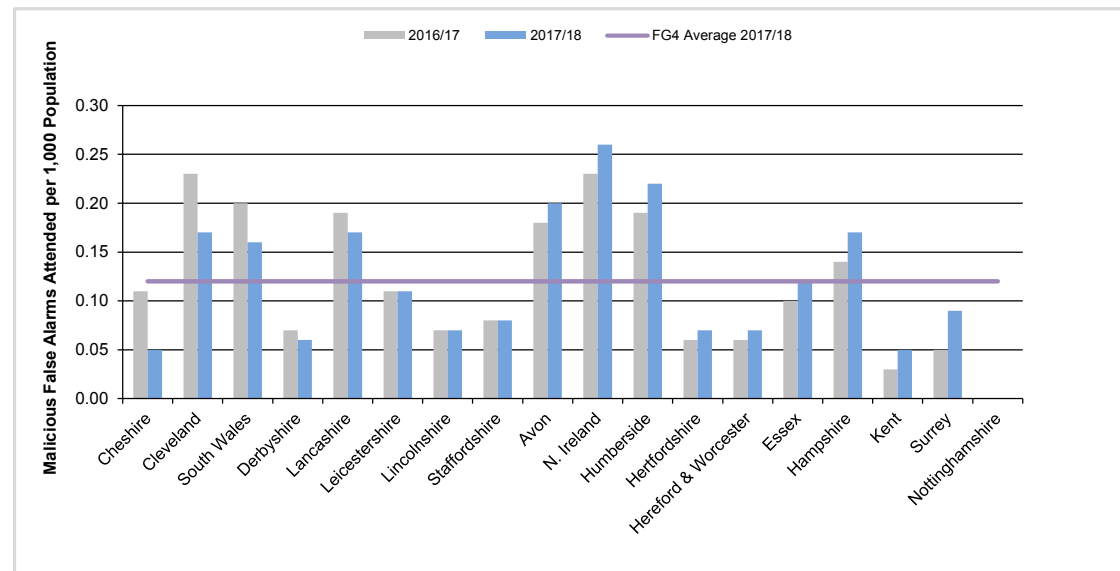


BV 146ii Malicious False Alarms Attended per 1,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Cheshire	0.09	0.07	0.11	0.05	-54.55	-44.44
Cleveland	0.22	0.25	0.23	0.17	-26.09	-22.73
South Wales	0.28	0.26	0.20	0.16	-20.00	-42.86
Derbyshire	0.05	0.07	0.07	0.06	-14.29	20.00
Lancashire	0.17	0.18	0.19	0.17	-10.53	0.00
Leicestershire	0.10	0.12	0.11	0.11	0.00	10.00
Lincolnshire	0.09	0.10	0.07	0.07	0.00	-22.22
Staffordshire	0.09	0.09	0.08	0.08	0.00	-11.11
Avon	0.15	0.20	0.18	0.20	11.11	33.33
N. Ireland	0.24	0.20	0.23	0.26	13.04	8.33
Humberside	0.17	0.19	0.19	0.22	15.79	29.41
Hertfordshire	0.06	0.06	0.06	0.07	16.67	16.67
Hereford & Worcester	0.06	0.07	0.06	0.07	16.67	16.67
Essex	0.10	0.10	0.10	0.12	20.00	20.00
Hampshire	0.09	0.11	0.14	0.17	21.43	88.89
Kent	0.03	0.05	0.03	0.05	66.67	66.67
Surrey	0.08	0.10	0.05	0.09	80.00	12.50
Nottinghamshire	-	-	-	-	-	-
FG4 Average	0.12	0.13	0.12	0.12	0.00	0.00

Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Kent	0.05	1
Cheshire	0.05	1
Derbyshire	0.06	3
Hertfordshire	0.07	4
Hereford & Worcester	0.07	4
Lincolnshire	0.07	4
Staffordshire	0.08	7
Surrey	0.09	8
Leicestershire	0.11	9
Essex	0.12	10
South Wales	0.16	11
Cleveland	0.17	12
Hampshire	0.17	12
Lancashire	0.17	12
Avon	0.20	15
Humberside	0.22	16
N. Ireland	0.26	17
Nottinghamshire	-	-

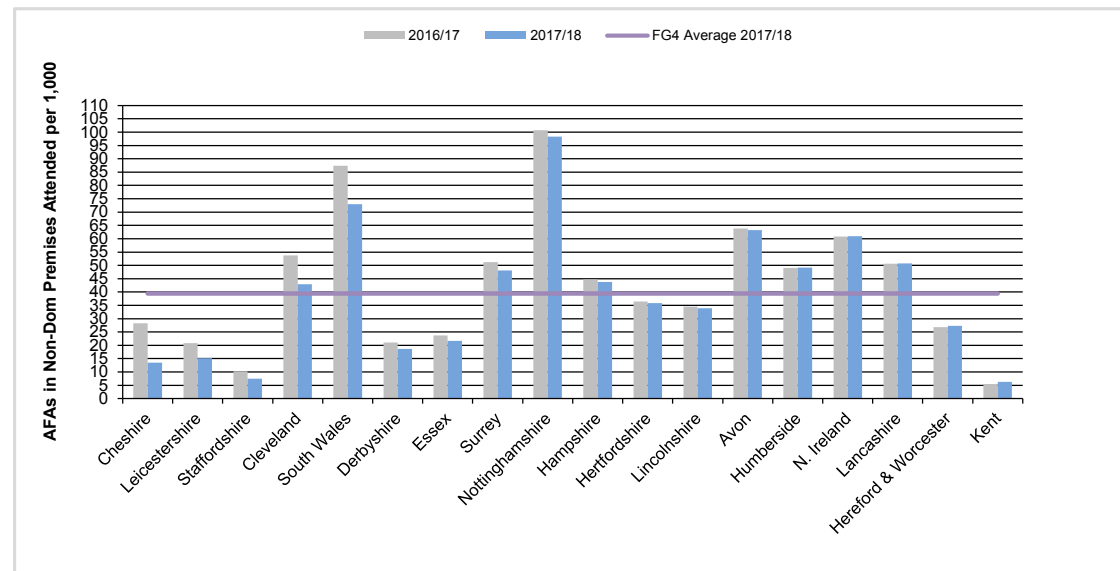


BV 149i - AFAs in Non Domestic Premises Attended per 1,000 Non Domestic Premises

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Cheshire	32.96	26.00	28.28	13.54	-52.12	-58.92
Leicestershire	46.25	20.69	20.84	15.16	-27.26	-67.22
Staffordshire	17.03	9.42	10.19	7.52	-26.20	-55.84
Cleveland	47.87	49.64	53.77	42.89	-20.23	-10.40
South Wales	82.95	83.77	87.43	72.94	-16.57	-12.07
Derbyshire	19.88	21.01	21.08	18.69	-11.34	-5.99
Essex	27.19	23.22	23.74	21.60	-9.01	-20.56
Surrey	53.32	48.68	51.18	48.09	-6.04	-9.81
Nottinghamshire	92.30	90.40	100.73	98.32	-2.39	6.52
Hampshire	41.08	39.58	44.74	43.79	-2.12	6.60
Hertfordshire	31.04	34.50	36.43	35.88	-1.51	15.59
Lincolnshire	33.80	31.41	34.47	33.96	-1.48	0.47
Avon	60.09	62.88	63.89	63.18	-1.11	5.14
Humberside	45.93	45.20	49.10	49.17	0.14	7.05
N. Ireland	56.61	55.09	60.79	60.94	0.25	7.65
Lancashire	43.95	44.53	50.56	50.75	0.38	15.47
Hereford & Worcester	23.21	24.42	26.82	27.31	1.83	17.66
Kent	3.50	4.10	5.47	6.32	15.54	80.57
FG4 Average	42.16	39.70	42.75	39.45	-7.72	-6.43

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Kent	6.32	1
Staffordshire	7.52	2
Cheshire	13.54	3
Leicestershire	15.16	4
Derbyshire	18.69	5
Essex	21.60	6
Hereford & Worcester	27.31	7
Lincolnshire	33.96	8
Hertfordshire	35.88	9
Cleveland	42.89	10
Hampshire	43.79	11
Surrey	48.09	12
Humberside	49.17	13
Lancashire	50.75	14
N. Ireland	60.94	15
Avon	63.18	16
South Wales	72.94	17
Nottinghamshire	98.32	18

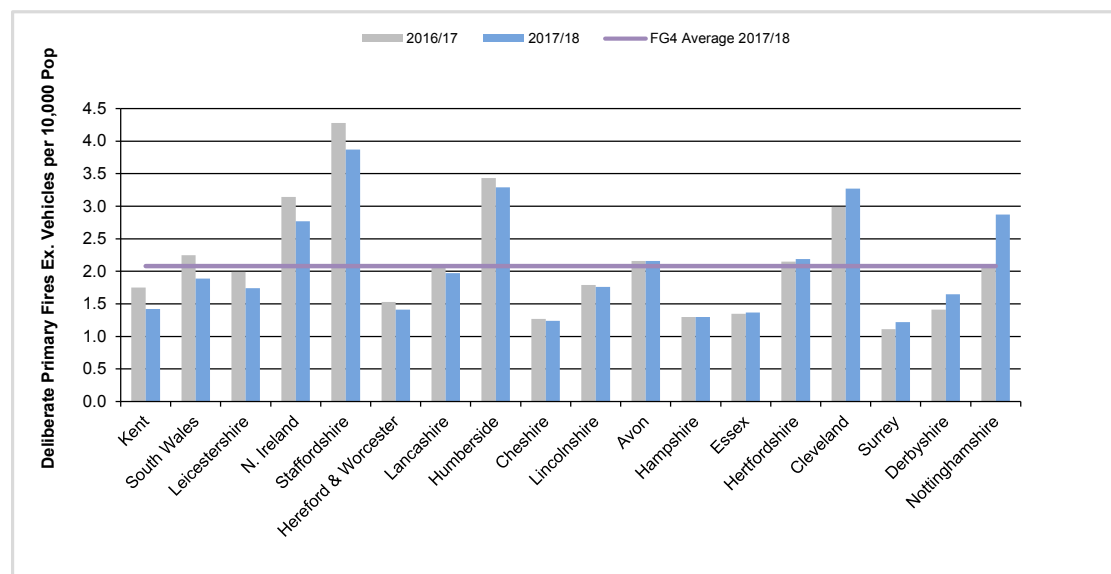


BV 206i - Deliberate Primary Fires Excluding Vehicles per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Kent	1.56	1.60	1.75	1.42	-18.86	-8.97
South Wales	2.23	2.34	2.25	1.89	-16.00	-15.25
Leicestershire	1.52	2.06	1.99	1.74	-12.56	14.47
N. Ireland	3.35	3.21	3.14	2.77	-11.78	-17.31
Staffordshire	3.18	3.64	4.28	3.87	-9.58	21.70
Hereford & Worcester	1.23	1.67	1.53	1.41	-7.84	14.63
Lancashire	2.13	2.09	2.11	1.97	-6.64	-7.51
Humberside	2.53	2.96	3.43	3.29	-4.08	30.04
Cheshire	1.14	1.06	1.27	1.24	-2.36	8.77
Lincolnshire	1.88	1.79	1.79	1.76	-1.68	-6.38
Avon	1.77	2.40	2.16	2.16	0.00	22.03
Hampshire	1.08	1.23	1.30	1.30	0.00	20.37
Essex	1.04	1.15	1.35	1.37	1.48	31.73
Hertfordshire	1.40	1.65	2.15	2.19	1.86	56.43
Cleveland	2.99	2.58	2.99	3.27	9.36	9.36
Surrey	1.10	1.13	1.11	1.22	9.91	10.91
Derbyshire	1.62	1.72	1.41	1.65	17.02	1.85
Nottinghamshire	2.12	2.54	2.10	2.87	36.67	35.38
FG4 Average	1.88	2.05	2.12	2.08	-1.89	10.64

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Surrey	1.22	1
Cheshire	1.24	2
Hampshire	1.30	3
Essex	1.37	4
Hereford & Worcester	1.41	5
Kent	1.42	6
Derbyshire	1.65	7
Leicestershire	1.74	8
Lincolnshire	1.76	9
South Wales	1.89	10
Lancashire	1.97	11
Avon	2.16	12
Hertfordshire	2.19	13
N. Ireland	2.77	14
Nottinghamshire	2.87	15
Cleveland	3.27	16
Humberside	3.29	17
Staffordshire	3.87	18

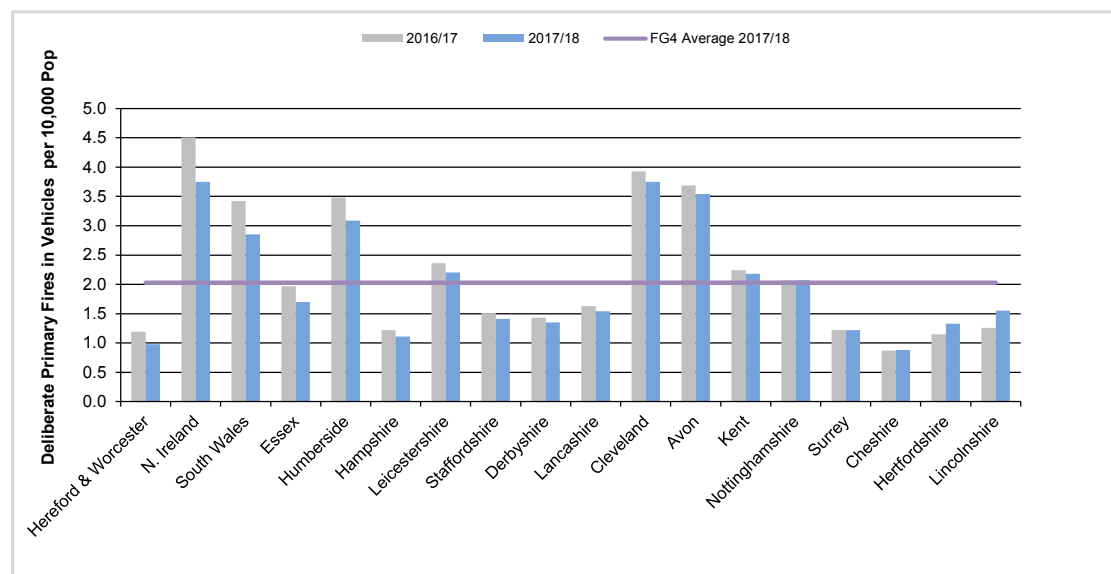


BV 206ii - Deliberate Primary Fires in Vehicles per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Hereford & Worcester	0.90	0.91	1.19	0.98	-17.65	8.89
N. Ireland	3.89	4.55	4.51	3.75	-16.85	-3.60
South Wales	2.40	3.15	3.42	2.85	-16.67	18.75
Essex	1.20	1.61	1.97	1.70	-13.71	41.67
Humberside	2.05	2.81	3.48	3.09	-11.21	50.73
Hampshire	0.88	1.01	1.22	1.11	-9.02	26.14
Leicestershire	2.00	2.07	2.36	2.20	-6.78	10.00
Staffordshire	1.07	1.16	1.51	1.41	-6.62	31.78
Derbyshire	1.05	1.26	1.43	1.35	-5.59	28.57
Lancashire	1.39	1.51	1.63	1.54	-5.52	10.79
Cleveland	2.26	3.47	3.93	3.75	-4.58	65.93
Avon	2.63	3.22	3.69	3.54	-4.07	34.60
Kent	1.59	1.69	2.24	2.18	-2.68	37.11
Nottinghamshire	1.38	1.76	2.07	2.07	0.00	50.00
Surrey	0.71	0.79	1.22	1.22	0.00	71.83
Cheshire	0.75	0.85	0.87	0.88	1.15	17.33
Hertfordshire	1.02	1.04	1.15	1.33	15.65	30.39
Lincolnshire	1.36	1.33	1.26	1.55	23.02	13.97
FG4 Average	1.59	1.90	2.18	2.03	-6.88	27.67

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Cheshire	0.88	1
Hereford & Worcester	0.98	2
Hampshire	1.11	3
Surrey	1.22	4
Hertfordshire	1.33	5
Derbyshire	1.35	6
Staffordshire	1.41	7
Lancashire	1.54	8
Lincolnshire	1.55	9
Essex	1.70	10
Nottinghamshire	2.07	11
Kent	2.18	12
Leicestershire	2.20	13
South Wales	2.85	14
Humberside	3.09	15
Avon	3.54	16
N. Ireland	3.75	17
Cleveland	3.75	17

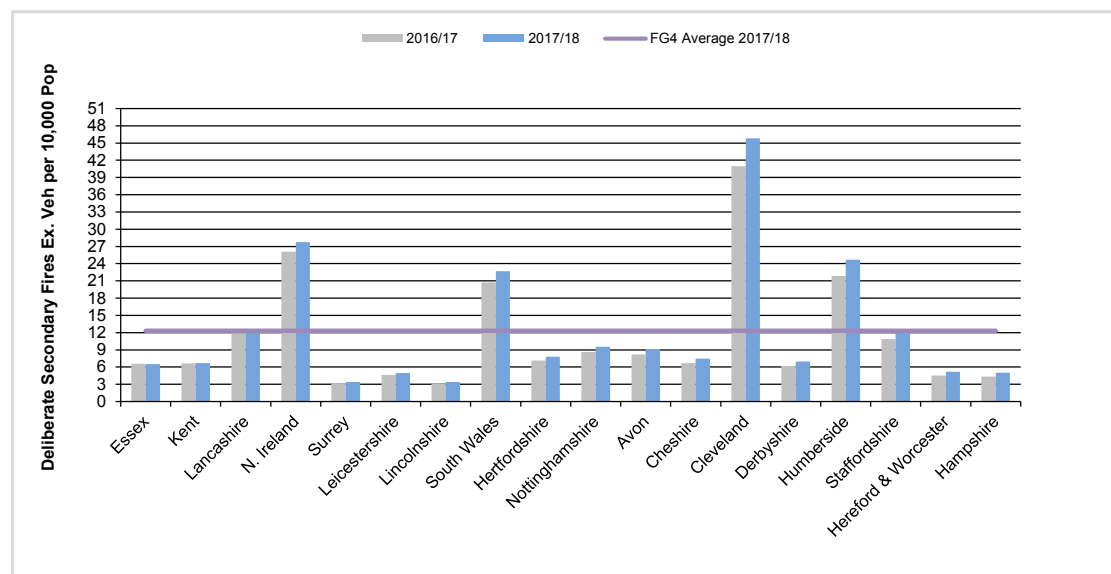


BV 206iii - Deliberate Secondary Fires Excluding Vehicles per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

4th Quarter YTD Comparison Ranked by 1 Year Change						
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Essex	4.47	5.62	6.58	6.55	-0.46	46.53
Kent	5.41	6.77	6.63	6.71	1.21	24.03
Lancashire	12.10	13.60	11.81	12.50	5.84	3.31
N. Ireland	24.63	25.18	26.08	27.78	6.52	12.79
Surrey	2.69	3.74	3.18	3.40	6.92	26.39
Leicestershire	5.05	4.39	4.62	4.97	7.58	-1.58
Lincolnshire	2.96	3.51	3.15	3.43	8.89	15.88
South Wales	22.72	26.17	20.72	22.68	9.46	-0.18
Hertfordshire	5.57	6.30	7.14	7.82	9.52	40.39
Nottinghamshire	11.24	10.04	8.66	9.51	9.82	-15.39
Avon	8.88	9.37	8.22	9.12	10.95	2.70
Cheshire	6.42	8.42	6.68	7.46	11.68	16.20
Cleveland	43.75	45.17	40.97	45.83	11.86	4.75
Derbyshire	7.12	7.15	6.20	6.95	12.10	-2.39
Humberside	13.14	16.46	21.85	24.70	13.04	87.98
Staffordshire	12.19	11.96	10.90	12.34	13.21	1.23
Hereford & Worcester	3.75	4.25	4.52	5.20	15.04	38.67
Hampshire	4.33	3.99	4.33	5.01	15.70	15.70
FG4 Average	10.91	11.78	11.24	12.33	9.70	13.02

Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Surrey	3.40	1
Lincolnshire	3.43	2
Leicestershire	4.97	3
Hampshire	5.01	4
Hereford & Worcester	5.20	5
Essex	6.55	6
Kent	6.71	7
Derbyshire	6.95	8
Cheshire	7.46	9
Hertfordshire	7.82	10
Avon	9.12	11
Nottinghamshire	9.51	12
Staffordshire	12.34	13
Lancashire	12.50	14
South Wales	22.68	15
Humberside	24.70	16
N. Ireland	27.78	17
Cleveland	45.83	18

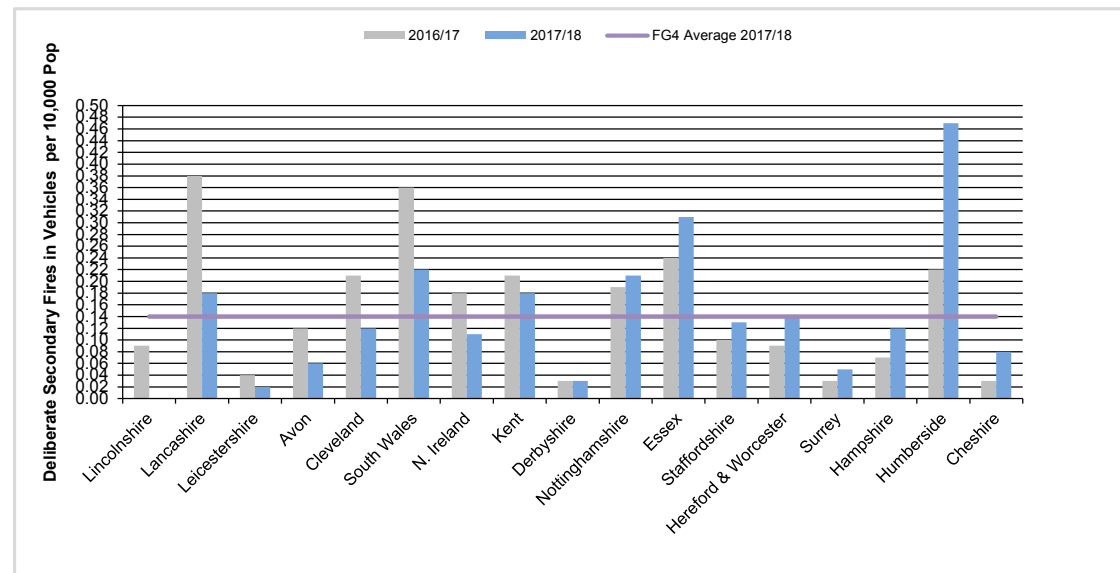


BV 206iv - Deliberate Secondary Fires in Vehicles per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Lincolnshire	0.01	0.01	0.09	0.00	-100.00	-100.00
Lancashire	0.19	0.25	0.38	0.18	-52.63	-5.26
Leicestershire	0.05	0.04	0.04	0.02	-50.00	-60.00
Avon	0.03	0.11	0.12	0.06	-50.00	100.00
Cleveland	0.11	0.18	0.21	0.12	-42.86	9.09
South Wales	0.09	0.10	0.36	0.22	-38.89	144.44
N. Ireland	0.14	0.14	0.18	0.11	-38.89	-21.43
Kent	0.11	0.16	0.21	0.18	-14.29	63.64
Derbyshire	0.01	0.04	0.03	0.03	0.00	200.00
Nottinghamshire	0.15	0.18	0.19	0.21	10.53	40.00
Essex	0.12	0.15	0.24	0.31	29.17	158.33
Staffordshire	0.12	0.14	0.10	0.13	30.00	8.33
Hereford & Worcester	0.07	0.10	0.09	0.14	55.56	100.00
Surrey	0.03	0.01	0.03	0.05	66.67	66.67
Hampshire	0.08	0.08	0.07	0.12	71.43	50.00
Humberside	0.24	0.27	0.22	0.47	113.64	95.83
Cheshire	0.08	0.05	0.03	0.08	166.67	0.00
Hertfordshire	-	-	-	-	-	-
FG4 Average	0.10	0.12	0.15	0.14	-6.67	40.00

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Lincolnshire	0.00	1
Leicestershire	0.02	2
Derbyshire	0.03	3
Surrey	0.05	4
Avon	0.06	5
Cheshire	0.08	6
N. Ireland	0.11	7
Cleveland	0.12	8
Hampshire	0.12	8
Staffordshire	0.13	10
Hereford & Worcester	0.14	11
Kent	0.18	12
Lancashire	0.18	12
Nottinghamshire	0.21	14
South Wales	0.22	15
Essex	0.31	16
Humberside	0.47	17
Hertfordshire	-	-

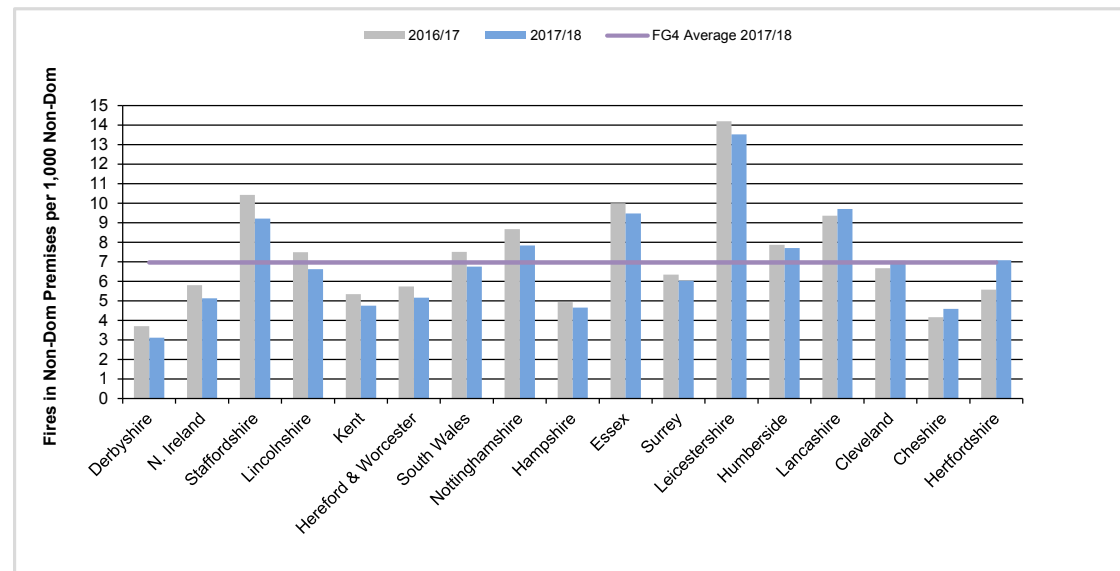


BV 207 - Fires in Non-Domestic Premises per 1,000 Non-Domestic Premises

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Derbyshire	3.05	3.30	3.71	3.11	-16.17	1.97
N. Ireland	6.63	6.40	5.81	5.13	-11.70	-22.62
Staffordshire	9.92	10.27	10.42	9.22	-11.52	-7.06
Lincolnshire	8.31	7.29	7.49	6.63	-11.48	-20.22
Kent	4.58	5.24	5.35	4.75	-11.21	3.71
Hereford & Worcester	4.47	5.98	5.74	5.16	-10.10	15.44
South Wales	7.51	7.49	7.51	6.76	-9.99	-9.99
Nottinghamshire	7.89	9.63	8.67	7.83	-9.69	-0.76
Hampshire	4.38	5.36	4.93	4.66	-5.48	6.39
Essex	9.51	8.97	10.00	9.47	-5.30	-0.42
Surrey	6.50	5.59	6.35	6.03	-5.04	-7.23
Leicestershire	13.16	14.06	14.19	13.53	-4.65	2.81
Humberside	7.30	7.37	7.87	7.70	-2.16	5.48
Lancashire	9.86	10.01	9.36	9.70	3.63	-1.62
Cleveland	6.74	6.01	6.68	7.05	5.54	4.60
Cheshire	4.53	3.79	4.17	4.59	10.07	1.32
Hertfordshire	5.74	5.78	5.58	7.09	27.06	23.52
Avon	-	-	-	-	-	-
FG4 Average	7.06	7.21	7.28	6.97	-4.26	-1.27

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Derbyshire	3.11	1
Cheshire	4.59	2
Hampshire	4.66	3
Kent	4.75	4
N. Ireland	5.13	5
Hereford & Worcester	5.16	6
Surrey	6.03	7
Lincolnshire	6.63	8
South Wales	6.76	9
Cleveland	7.05	10
Hertfordshire	7.09	11
Humberside	7.70	12
Nottinghamshire	7.83	13
Staffordshire	9.22	14
Essex	9.47	15
Lancashire	9.70	16
Leicestershire	13.53	17
Avon	-	-

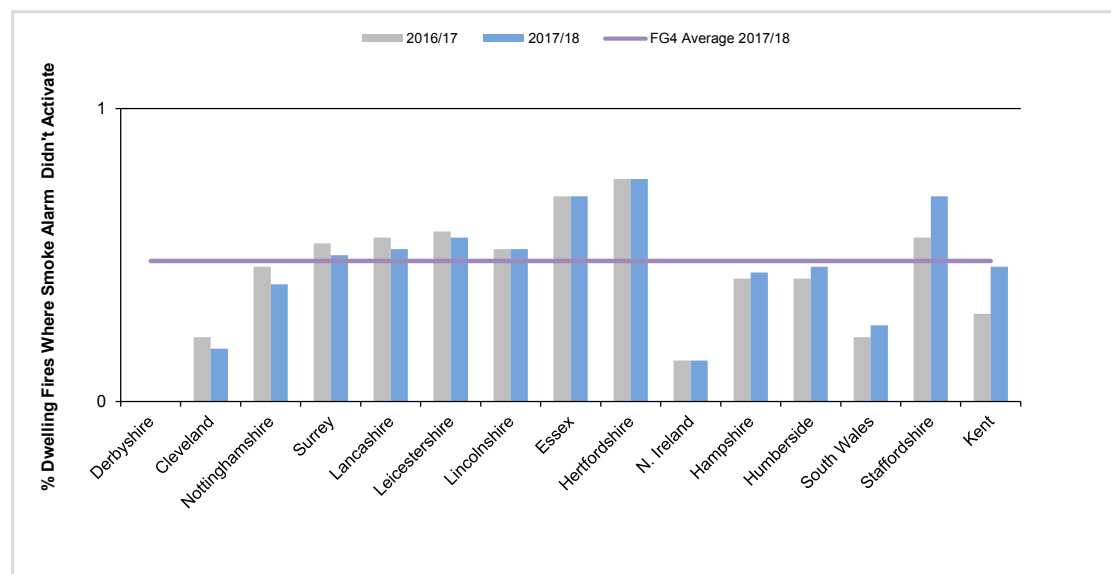


% of Fires Attended in Dwellings where one or more Smoke Alarms were Fitted but didn't Activate

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Derbyshire	0.24	-	-	-	-	-
Cleveland	0.11	0.18	0.11	0.09	-18.18	-18.18
Nottinghamshire	0.24	0.22	0.23	0.20	-13.04	-16.67
Surrey	0.30	0.29	0.27	0.25	-7.41	-16.67
Lancashire	0.28	0.31	0.28	0.26	-7.14	-7.14
Leicestershire	0.32	0.32	0.29	0.28	-3.45	-12.50
Lincolnshire	0.28	0.23	0.26	0.26	0.00	-7.14
Essex	0.41	0.39	0.35	0.35	0.00	-14.63
Hertfordshire	0.36	0.38	0.38	0.38	0.00	5.56
N. Ireland	0.07	0.08	0.07	0.07	0.00	0.00
Hampshire	0.25	0.23	0.21	0.22	4.76	-12.00
Humberside	0.24	0.20	0.21	0.23	9.52	-4.17
South Wales	0.15	0.14	0.11	0.13	18.18	-13.33
Staffordshire	0.38	0.34	0.28	0.35	25.00	-7.89
Kent	0.19	0.17	0.15	0.23	53.33	21.05
Avon	-	-	-	-	-	-
Cheshire	-	-	-	-	-	-
Hereford & Worcester	-	-	-	-	-	-
FG4 Average	0.25	0.25	0.23	0.24	4.35	-4.00

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
N. Ireland	0.07	1
Cleveland	0.09	2
South Wales	0.13	3
Nottinghamshire	0.20	4
Hampshire	0.22	5
Kent	0.23	6
Humberside	0.23	6
Surrey	0.25	8
Lincolnshire	0.26	9
Lancashire	0.26	9
Leicestershire	0.28	11
Staffordshire	0.35	12
Essex	0.35	12
Hertfordshire	0.38	14
Hereford & Worcester	-	-
Derbyshire	-	-
Cheshire	-	-
Avon	-	-

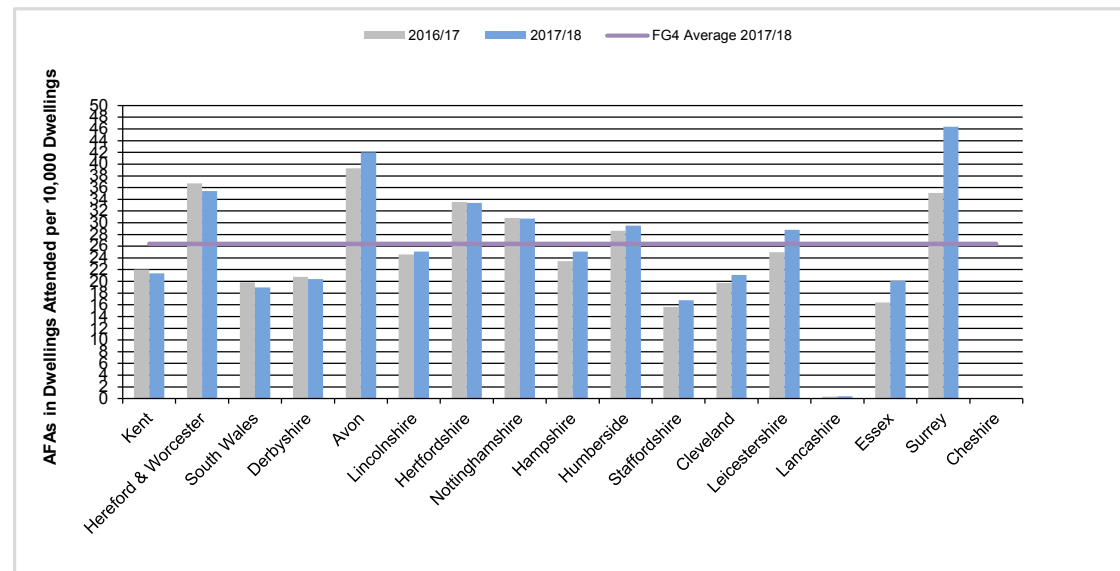


AFAs in Dwellings Attended per 10,000 Dwellings

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Kent	16.21	18.73	22.01	21.39	-2.82	31.96
Hereford & Worcester	34.74	33.68	36.73	35.41	-3.59	1.93
South Wales	18.95	20.49	19.85	18.96	-4.48	0.05
Derbyshire	22.07	19.98	20.77	20.38	-1.88	-7.66
Avon	37.44	38.97	39.27	42.00	6.95	12.18
Lincolnshire	19.67	20.56	24.61	25.08	1.91	27.50
Hertfordshire	28.45	29.96	33.56	33.39	-0.51	17.36
Nottinghamshire	26.86	26.71	30.80	30.69	-0.36	14.26
Hampshire	21.04	20.60	23.46	25.08	6.91	19.20
Humberside	28.54	27.52	28.64	29.50	3.00	3.36
Staffordshire	16.55	16.05	15.64	16.80	7.42	1.51
Cleveland	19.30	17.86	19.74	21.07	6.74	9.17
Leicestershire	25.36	25.86	24.95	28.80	15.43	13.56
Lancashire	0.26	0.29	0.33	0.39	18.18	50.00
Essex	14.25	17.21	16.42	20.08	22.29	40.91
Surrey	28.72	26.71	35.10	46.39	32.17	61.53
Cheshire	0.00	-	-	-	-	-
N. Ireland	-	35.25	40.14	33.67	-16.12	-
FG4 Average	21.08	23.32	25.41	26.42	3.97	25.33

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Lancashire	0.39	1
Staffordshire	16.80	2
South Wales	18.96	3
Essex	20.08	4
Derbyshire	20.38	5
Cleveland	21.07	6
Kent	21.39	7
Hampshire	25.08	8
Lincolnshire	25.08	8
Leicestershire	28.80	10
Humberside	29.50	11
Nottinghamshire	30.69	12
Hertfordshire	33.39	13
N. Ireland	33.67	14
Hereford & Worcester	35.41	15
Avon	42.00	16
Surrey	46.39	17
Cheshire	-	-

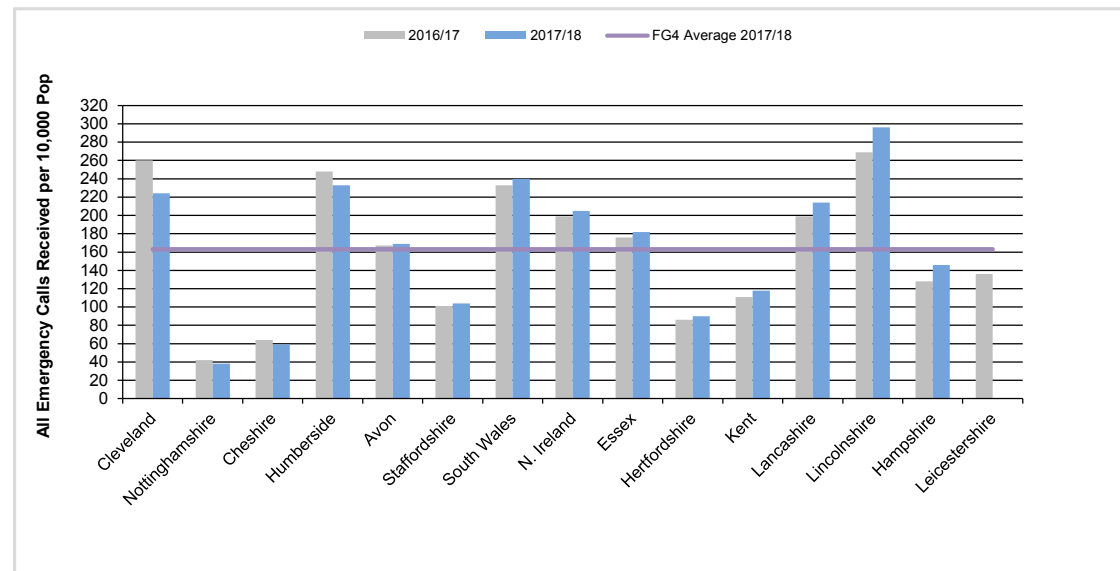


All Emergency Calls Received per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

4th Quarter YTD Comparison Ranked by 1 Year Change						
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Cleveland	219	233	260	224	-13.85	2.28
Nottinghamshire	38	39	42	38	-9.52	0.00
Cheshire	55	57	64	59	-7.81	7.27
Humberside	165	237	248	233	-6.05	41.21
Avon	156	162	167	169	1.20	8.33
Staffordshire	101	98	101	104	2.97	2.97
South Wales	198	250	233	240	3.00	21.21
N. Ireland	188	185	199	205	3.02	9.04
Essex	158	150	176	182	3.41	15.19
Hertfordshire	71	75	86	90	4.65	26.76
Kent	137	87	111	118	6.31	-13.87
Lancashire	169	201	199	214	7.54	26.63
Lincolnshire	206	235	269	296	10.04	43.69
Hampshire	-	134	128	146	14.06	-
Leicestershire	132	119	136	165	21.32	25.00
Derbyshire	100	97	-	-	-	-
Hereford & Worcester	-	-	-	128	-	-
Surrey	0	-	-	-	-	-
FG4 Average	131	147	161	163	1.24	24.43

Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Nottinghamshire	38.00	1
Cheshire	59.00	2
Hertfordshire	90.00	3
Staffordshire	104.00	4
Kent	118.00	5
Hereford & Worcester	128.00	6
Hampshire	146.00	7
Leicestershire	165.00	8
Avon	169.00	9
Essex	182.00	10
N. Ireland	205.00	11
Lancashire	214.00	12
Cleveland	224.00	13
Humberside	233.00	14
South Wales	240.00	15
Lincolnshire	296.00	16
Derbyshire	-	-
Surrey	-	-

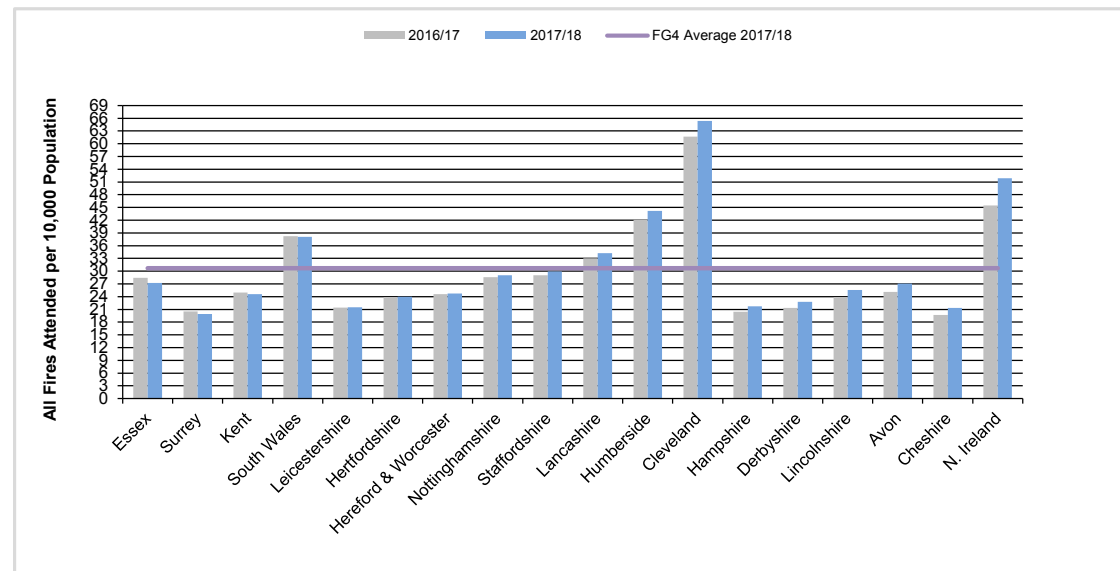


All Fires Attended per 10,000 Population

	Improved Performance
	Static Performance
	No Improvement

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Essex	22.36	25.54	28.45	27.24	-4.25	21.82
Surrey	19.77	21.56	20.49	19.94	-2.68	0.86
Kent	21.20	23.90	24.97	24.57	-1.60	15.90
South Wales	39.05	43.41	38.26	38.08	-0.47	-2.48
Leicestershire	20.84	21.59	21.40	21.46	0.28	2.98
Hertfordshire	20.72	20.91	23.89	24.00	0.46	15.83
Hereford & Worcester	22.60	25.03	24.60	24.75	0.61	9.51
Nottinghamshire	30.66	29.63	28.61	29.07	1.61	-5.19
Staffordshire	29.82	30.71	29.03	29.92	3.07	0.34
Lancashire	33.86	35.41	33.05	34.27	3.69	1.21
Humberside	31.67	35.87	42.04	44.17	5.07	39.47
Cleveland	66.09	66.11	61.66	65.35	5.98	-1.12
Hampshire	20.50	20.71	20.45	21.70	6.11	5.85
Derbyshire	22.87	23.16	21.34	22.79	6.79	-0.35
Lincolnshire	24.07	26.06	23.89	25.56	6.99	6.19
Avon	24.81	26.52	25.11	27.10	7.93	9.23
Cheshire	18.90	21.74	19.71	21.32	8.17	12.80
N. Ireland	44.21	44.59	45.47	51.88	14.10	17.35
FG4 Average	28.56	30.14	29.58	30.73	3.89	7.60

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Surrey	19.94	1
Cheshire	21.32	2
Leicestershire	21.46	3
Hampshire	21.70	4
Derbyshire	22.79	5
Hertfordshire	24.00	6
Kent	24.57	7
Hereford & Worcester	24.75	8
Lincolnshire	25.56	9
Avon	27.10	10
Essex	27.24	11
Nottinghamshire	29.07	12
Staffordshire	29.92	13
Lancashire	34.27	14
South Wales	38.08	15
Humberside	44.17	16
N. Ireland	51.88	17
Cleveland	65.35	18

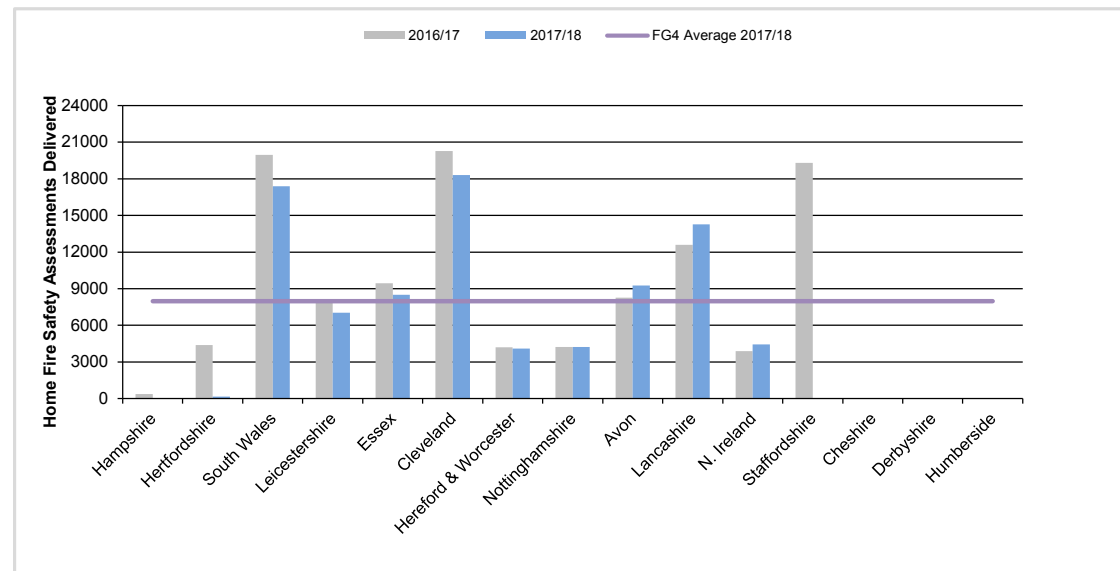


Home Fire Safety Assessments Delivered

	Improved Performance
	Static Performance
	No Improvement

4th Quarter YTD Comparison Ranked by 1 Year Change						
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Hampshire	5,299	5,023	372	4	-98.92	-99.92
Hertfordshire	5,214	4,535	4,385	169	-96.15	-96.76
South Wales	23,194	21,292	19,948	17,381	-12.87	-25.06
Leicestershire	4,283	5,756	7,966	7,034	-11.70	64.23
Essex	-	-	9,447	8,512	-9.90	-
Cleveland	23,324	24,150	20,266	18,313	-9.64	-21.48
Hereford & Worcester	3,698	4,024	4,203	4,099	-2.47	10.84
Nottinghamshire	3,963	4,380	4,223	4,223	0.00	6.56
Avon	6,517	9,307	8,253	9,266	12.27	42.18
Lancashire	31,611	16,573	12,582	14,268	13.40	-54.86
N. Ireland	6,958	5,707	3,878	4,423	14.05	-36.43
Staffordshire	24,095	30,143	19,293	-	-	-
Cheshire	-	-	-	-	-	-
Derbyshire	10661	14,129	-	-	-	-
Humberside	-	-	-	-	-	-
Kent	-	-	-	-	-	-
Lincolnshire	7,276	-	-	-	-	-
Surrey	1,958	3,592	-	-	-	-
FG4 Average	11,289	11,432	9,568	7,972	-16.68	-29.38

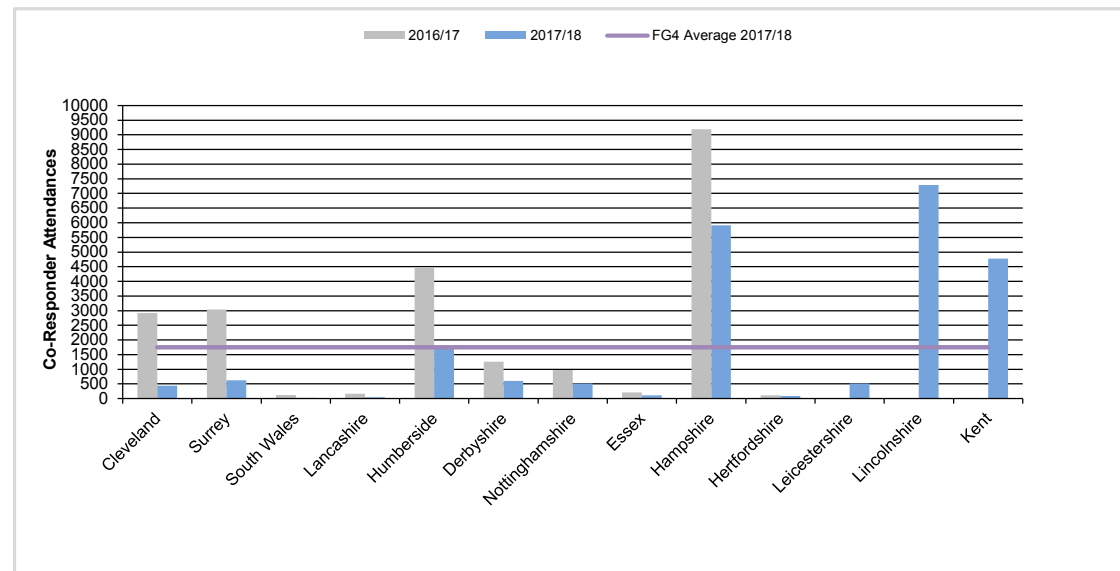
Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Cleveland	18,313	1
South Wales	17,381	2
Lancashire	14,268	3
Avon	9,266	4
Essex	8,512	5
Leicestershire	7,034	6
N. Ireland	4,423	7
Nottinghamshire	4,223	8
Hereford & Worcester	4,099	9
Hertfordshire	169	10
Hampshire	4	11
Cheshire	-	-
Staffordshire	-	-
Surrey	-	-
Derbyshire	-	-
Humberside	-	-
Kent	-	-
Lincolnshire	-	-



Co-Responder Attendances

Information Only

	4th Quarter YTD Comparison Ranked by 1 Year Change						Position in Family Group 4th Quarter YTD 2017/18		
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr	2017/18	Position	
Cleveland	40	91	2,924	444	-84.82	1010.00	Lincolnshire	7,285	1
Surrey	6	267	3,034	630	-79.24	10400.00	Hampshire	5,917	2
South Wales	-	-	119	26	-78.15	-	Kent	4,780	3
Lancashire	-	591	161	43	-73.29	-	Humberside	1,735	4
Humberside	537	5,333	4,460	1,735	-61.10	223.09	Surrey	630	5
Derbyshire	17	1,005	1,256	598	-52.39	3417.65	Derbyshire	598	6
Nottinghamshire	308	559	975	512	-47.49	66.23	Leicestershire	514	7
Essex	-	-	205	116	-43.41	-	Nottinghamshire	512	8
Hampshire	52	12,319	9,193	5,917	-35.64	11278.85	Cleveland	444	9
Hertfordshire	-	-	114	85	-25.44	-	Essex	116	10
Leicestershire	-	514	626	514	-17.89	-	Hertfordshire	85	11
Lincolnshire	3,604	4,920	7,249	7,285	0.50	102.14	Lancashire	43	12
Kent	154	560	2,077	4,780	130.14	3003.90	South Wales	26	13
Avon	-	-	-	-	-	-	Avon	-	-
Cheshire	-	-	-	-	-	-	Cheshire	-	-
Hereford & Worcester	-	-	-	-	-	-	Hereford & Worcester	-	-
N. Ireland	-	-	-	-	-	-	N. Ireland	-	-
Staffordshire	-	-	-	-	-	-	Staffordshire	-	-
FG4 Average	590	2,616	2,492	1,745	-29.98	195.76			

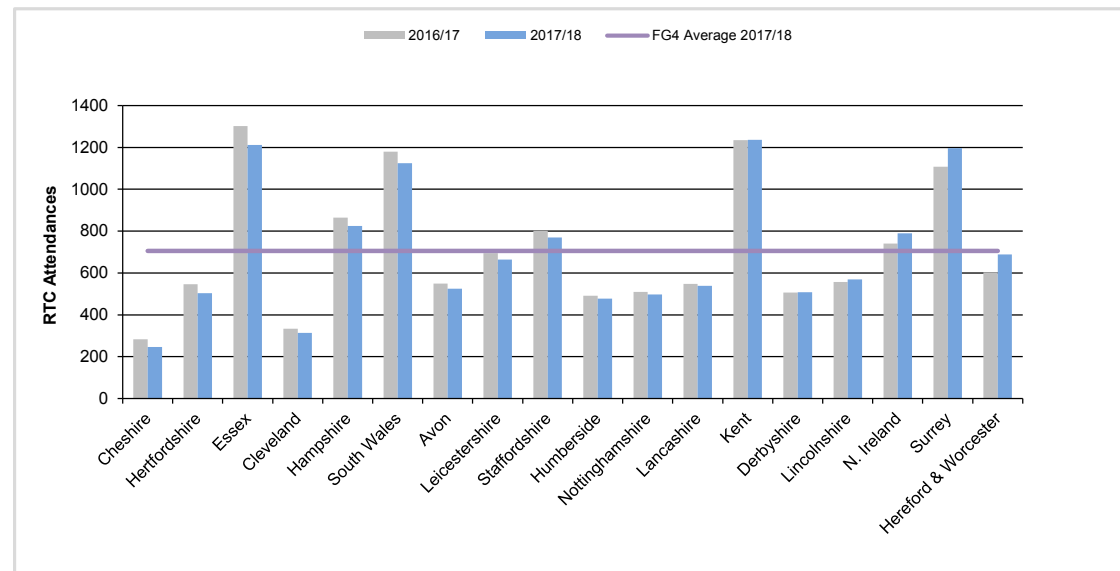


RTC Attendances

Information Only

4th Quarter YTD Comparison Ranked by 1 Year Change						
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Cheshire	262	288	284	246	-13.38	-6.11
Hertfordshire	492	464	546	504	-7.69	2.44
Essex	1,291	1,242	1,302	1,211	-6.99	-6.20
Cleveland	342	410	333	314	-5.71	-8.19
Hampshire	878	821	865	825	-4.62	-6.04
South Wales	1,283	1,322	1,179	1,125	-4.58	-12.31
Avon	691	690	550	525	-4.55	-24.02
Leicestershire	619	666	694	664	-4.32	7.27
Staffordshire	717	808	801	769	-4.00	7.25
Humberside	428	461	491	477	-2.85	11.45
Nottinghamshire	507	497	509	497	-2.36	-1.97
Lancashire	533	567	548	538	-1.82	0.94
Kent	914	1,036	1,235	1,236	0.08	35.23
Derbyshire	489	531	507	508	0.20	3.89
Lincolnshire	494	529	557	570	2.33	15.38
N. Ireland	718	730	741	790	6.61	10.03
Surrey	947	1,124	1,108	1,197	8.03	26.40
Hereford & Worcester	581	648	603	688	14.10	18.42
FG4 Average	677	713	714	705	-1.26	4.14

Position in Family Group 4th Quarter YTD 2017/18		
	2017/18	Position
Cheshire	246	1
Cleveland	314	2
Humberside	477	3
Nottinghamshire	497	4
Hertfordshire	504	5
Derbyshire	508	6
Avon	525	7
Lancashire	538	8
Lincolnshire	570	9
Leicestershire	664	10
Hereford & Worcester	688	11
Staffordshire	769	12
N. Ireland	790	13
Hampshire	825	14
South Wales	1,125	15
Surrey	1,197	16
Essex	1,211	17
Kent	1,236	18

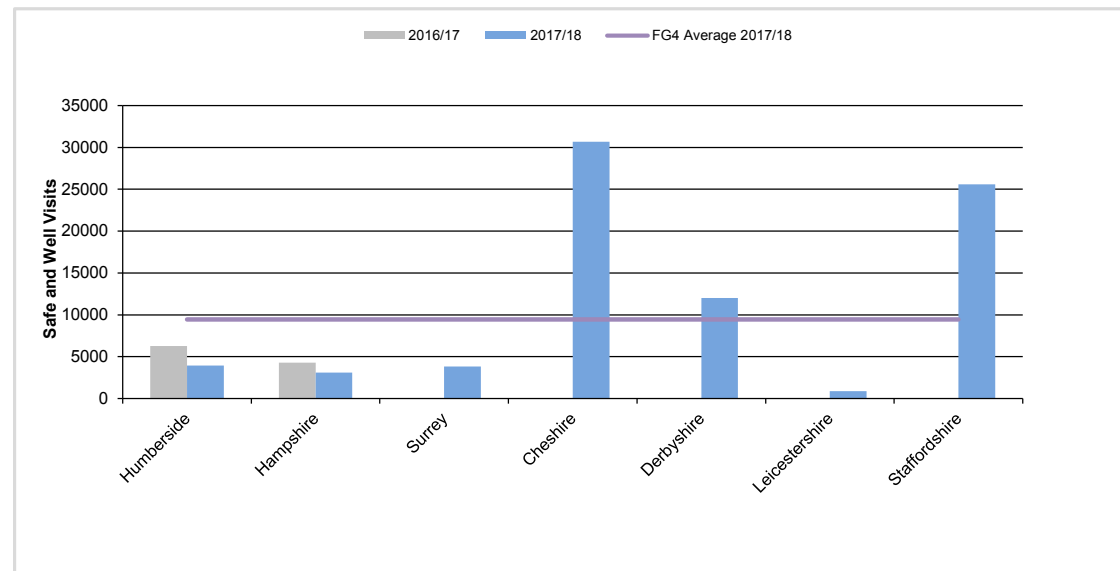


Safe and Well Visits

Information Only

	4th Quarter YTD Comparison Ranked by 1 Year Change					
	2014/15	2015/16	2016/17	2017/18	% +/- 1yr	% +/- 3yr
Humberside	12,183	8,606	6,280	3,964	-36.88	-67.46
Hampshire	-	11	4,287	3,096	-27.78	-
Surrey	-	-	5,137	3,822	-25.60	-
Cheshire	19,333	20,078	30,149	30,678	1.75	58.68
Derbyshire	-	-	11,571	12,020	3.88	-
Leicestershire	-	355	661	901	36.31	-
Staffordshire	-	-	8,405	25,570	204.22	-
Hertfordshire	-	-	467	3,243	594.43	-
Avon	-	-	-	-	-	-
Cleveland	-	-	-	4,613	-	-
Essex	-	-	-	-	-	-
Hereford & Worcester	-	-	-	-	-	-
Kent	-	-	-	15,900	-	-
Lancashire	-	-	-	-	-	-
Lincolnshire	-	-	-	-	-	-
N. Ireland	-	-	-	-	-	-
Nottinghamshire	-	-	-	58	-	-
South Wales	-	-	-	-	-	-
FG4 Average	15,758	7,263	8,370	9,442	12.81	-40.08

	Position in Family Group 4th Quarter YTD 2017/18	
	2017/18	Position
Cheshire	30,678	1
Staffordshire	25,570	2
Kent	15,900	3
Derbyshire	12,020	4
Cleveland	4,613	5
Humberside	3,964	6
Surrey	3,822	7
Hertfordshire	3,243	8
Hampshire	3,096	9
Leicestershire	901	10
Nottinghamshire	58	11
Avon	-	-
South Wales	-	-
Essex	-	-
Hereford & Worcester	-	-
Lancashire	-	-
Lincolnshire	-	-
N. Ireland	-	-



Appendix C - 4th Quarter YTD April - June 2016/17 Family Group Actuals

	Avon	Cheshire	Cleveland	Derbyshire	Essex	Hampshire	Hereford & Worcester	Hertfordshire	Humberside
Indicator									
NI33	1,606	927	2,704	945	1,778	1,256	562	1,205	2,688
NI33i	662	224	389	296	582	457	208	381	641
NI33ii	944	703	2,315	649	1,196	799	354	824	2,047
NI49i	1,568	857	717	1,222	2,527	1,970	1,029	1,475	1,469
NI49ii	2	6	1	2	7	2	3	3	5
NI49iii	58	35	13	42	88	75	58	70	29
142iii	449	309	137	409	862	780	347	574	393
143i	1	0	0	2	6	1	1	3	4
143ii	36	20	8	36	57	25	32	41	18
146i	31	-	66	-	-	504	-	129	38
146ii	203	119	127	77	167	256	45	75	173
149i Attended	2,151	881	885	989	1,196	2,286	1,243	1,135	1,473
206i	244	133	168	147	236	235	117	248	318
206ii	418	91	221	149	346	222	91	133	323
206iii	930	700	2,303	646	1,154	786	347	824	2,027
206iv	14	3	12	3	42	13	7	-	20
207	-	130	110	174	504	252	266	174	236
SA Didn't Activate	-	-	11%	-	35%	21%	-	38%	21%
AFAs	1,828	-	492	946	1,270	1,877	1,254	1,601	1,199
Emergency Calls	18,937	6,705	14,625	-	30,785	23,257	-	9,906	23,001
All Fires	2,841	2,066	3,466	2,224	4,987	3,709	1,887	2,759	3,901
HFSVs	8,253	-	20,266	-	9,447	372	4,203	4,385	-
Co-Responder	-	-	2,924	1,256	205	9193	-	114	4,460
RTCs	550	284	333	507	1,302	865	603	546	491
S&W Visits	-	30,149	-	11,571	-	4,287	-	467	6,280

	Kent	Lancashire	Leicestershire	Lincolnshire	N. Ireland	Nottinghamshire	South Wales	Staffordshire	Surrey	FG4 Average
Indicator										
NI33	1,952	2,367	951	468	6,139	1,480	4,054	1,870	652	1,867
NI33i	719	556	459	227	1,386	474	860	645	274	524
NI33ii	1,233	1,811	492	241	4,753	1,006	3,194	1,225	378	1,342
NI49i	2,198	2,115	1,284	1,042	3,187	1,612	2,261	1,566	1,396	1,639
NI49ii	7	6	6	7	10	7	7	5	6	5
NI49iii	137	64	35	39	410	42	85	25	56	76
142iii	547	850	409	358	826	545	691	564	551	533
143i	4	3	5	7	9	4	3	4	3	3
143ii	84	45	19	24	95	31	63	25	40	39
146i	223	-	259	59	1,280	128	104	29	84	226
146ii	62	275	114	53	414	-	303	86	59	153
149i Attended	327	2,647	667	879	4,407	3,346	4,086	347	1,740	1,705
206i	315	314	210	133	569	239	341	477	131	254
206ii	404	242	249	94	817	235	519	168	143	270
206iii	1,195	1,754	488	234	4,721	984	3,140	1,214	374	1,323
206iv	38	57	4	7	32	22	54	11	4	20
207	320	490	454	191	421	288	351	355	216	290
SA Didn't Activate	15%	28%	29%	26%	7%	23%	11%	28%	27%	23%
AFAs	1,671	22	1,050	796	2,823	1,470	1,337	752	1,700	1,299
Emergency Calls	20,046	29,541	14,394	19,978	36,039	4,734	35,381	11,221	-	19,903
All Fires	4,497	4,908	2,259	1,776	8,230	3,250	5,798	3,235	2,411	3,567
HFSVs	-	12,582	7,966	-	3878	4,223	19,948	19,293	-	9,568
Co-Responder	2,077	161	626	7,249	-	975	119	-	3,034	2,492
RTCs	1,235	548	694	557	741	509	1,179	801	1,108	714
S&W Visits	-	-	661	-	-	-	-	8,405	5,137	8,370

Appendix D - 4th Quarter YTD April - June 2017/18 Family Group Actuals

	Avon	Cheshire	Cleveland	Derbyshire	Essex	Hampshire	Hereford & Worcester	Hertfordshire	Humberside
Indicator									
NI33	1,684	1,012	2,978	1,040	1,742	1,366	593	1,310	2,928
NI33i	645	222	395	313	538	437	183	407	592
NI33ii	1,039	790	2,583	727	1,204	929	410	903	2,336
NI49i	1,602	834	715	1,185	2,353	2,043	1,017	1,414	1,373
NI49ii	5	1	4	5	7	9	9	8	6
NI49iii	51	47	12	64	73	93	88	92	39
142iii	531	289	142	416	836	804	349	466	380
143i	3	2	4	4	6	7	5	2	3
143ii	28	25	9	53	47	45	49	50	21
146i	41	-	77	-	-	301	-	139	72
146ii	229	53	94	58	216	308	56	82	200
149i Attended	2,127	422	706	877	1,088	2,237	1,266	1,118	1,475
206i	244	130	184	172	240	236	108	253	305
206ii	401	92	211	141	298	201	75	154	287
206iii	1,032	782	2,576	724	1,149	908	399	903	2,292
206iv	7	8	7	3	55	21	11	-	44
207	-	143	116	146	477	238	239	221	231
SA Didn't Activate	-	-	9%	-	35%	22%	-	38%	23%
AFA's	1,955	-	525	928	1,553	2,006	1,209	1,593	1,235
Emergency Calls	19,094	6,145	12,580	-	31,903	26,561	9,855	10,377	21,596
All Fires	3,066	2,235	3,673	2,375	4,776	3,935	1,898	2,771	4,098
HFSVs	9,266	-	18,313	-	8,512	4	4,099	169	-
Co-Responder	-	-	444	598	116	5917	-	85	1,735
RTCs	525	246	314	508	1,211	825	688	504	477
S&W Visits	-	30,678	4,613	12,020	-	3,096	-	3,243	3,964

	Kent	Lancashire	Leicestershire	Lincolnshire	N. Ireland	Nottinghamshire	South Wales	Staffordshire	Surrey	FG4 Average
Indicator										
NI33	1,888	2,404	943	501	6,230	1,665	4,188	1,978	693	1,952
NI33i	647	521	416	246	1,180	561	718	588	287	494
NI33ii	1,241	1,883	527	255	5,050	1,104	3,470	1,390	406	1,458
NI49i	2,074	2,158	1,270	1,093	3,010	1,610	1,953	1,471	1,381	1,586
NI49ii	5	7	10	7	11	7	2	8	0	6
NI49iii	133	69	36	34	416	43	61	38	40	79
142iii	548	931	368	373	896	542	566	547	534	529
143i	5	6	4	3	4	3	2	6	0	4
143ii	97	38	19	22	93	21	41	32	23	40
146i	225	-	226	85	694	140	115	33	33	168
146ii	83	257	117	55	466	-	248	94	106	160
149i Attended	378	2,657	485	866	4,418	3,266	3,409	256	1,635	1,594
206i	255	292	184	131	501	326	286	431	144	246
206ii	392	229	232	115	678	235	432	157	143	249
206iii	1,208	1,857	525	255	5,029	1,080	3,437	1,375	400	1,441
206iv	33	26	2	0	20	24	33	15	6	19
207	284	508	433	169	372	260	316	314	205	275
SA Didn't Activate	23%	26%	28%	26%	7%	20%	13%	35%	25%	24%
AFA's	1,624	26	1,212	811	2,368	1,465	1,277	808	2,247	1,344
Emergency Calls	21,206	31,784	17,432	22,023	37,114	4,311	36,303	11,643	-	19,995
All Fires	4,425	5,089	2,266	1,900	9,390	3,302	5,771	3,334	2,346	3,703
HFSVs	-	14,268	7,034	-	4,423	4,223	17,381	-	-	7,972
Co-Responder	4,780	43	514	7,285	-	512	26	-	630	1,745
RTCs	1,236	538	664	570	790	497	1,125	769	1,197	705
S&W Visits	15,900	-	901	-	-	58	-	25,570	3,822	9,442