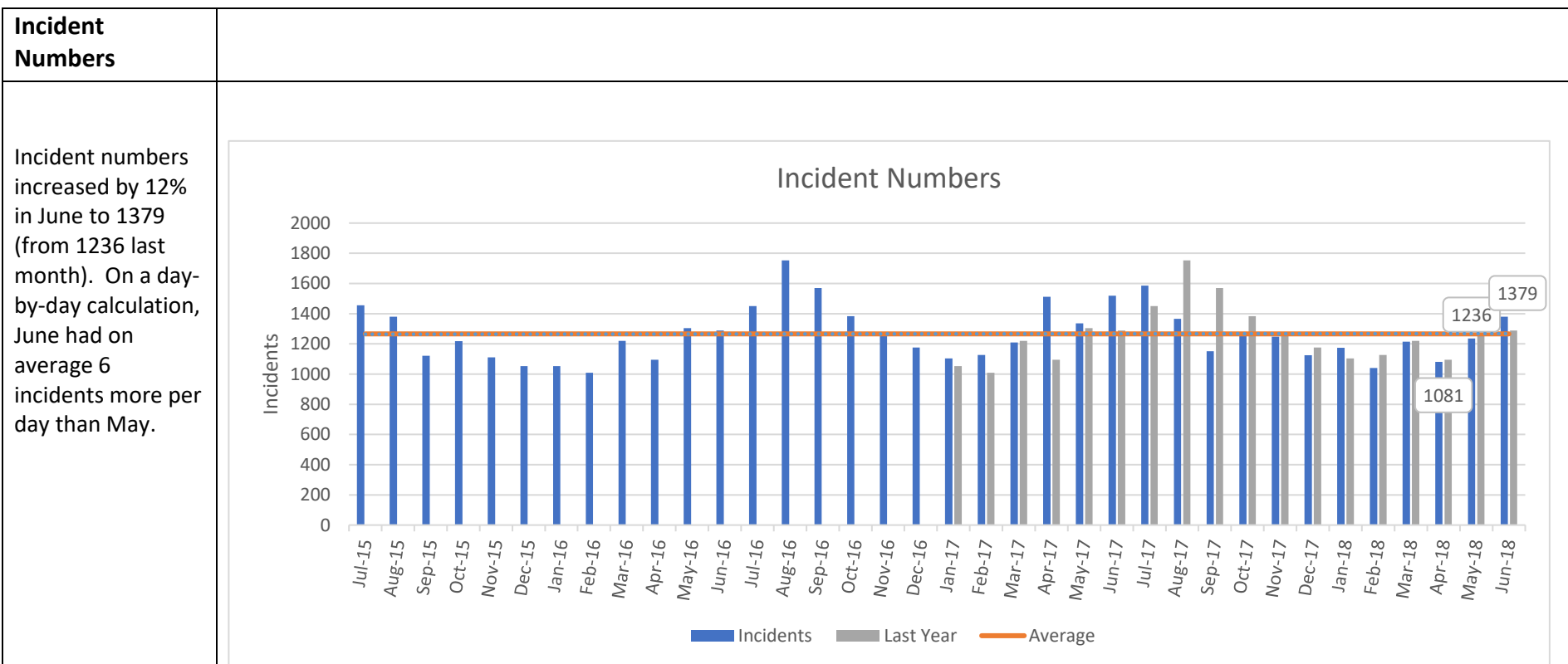




# Essex County Fire and Rescue Service – Monthly Performance Summary

**JUNE 2018**

CHARLIE ELIA

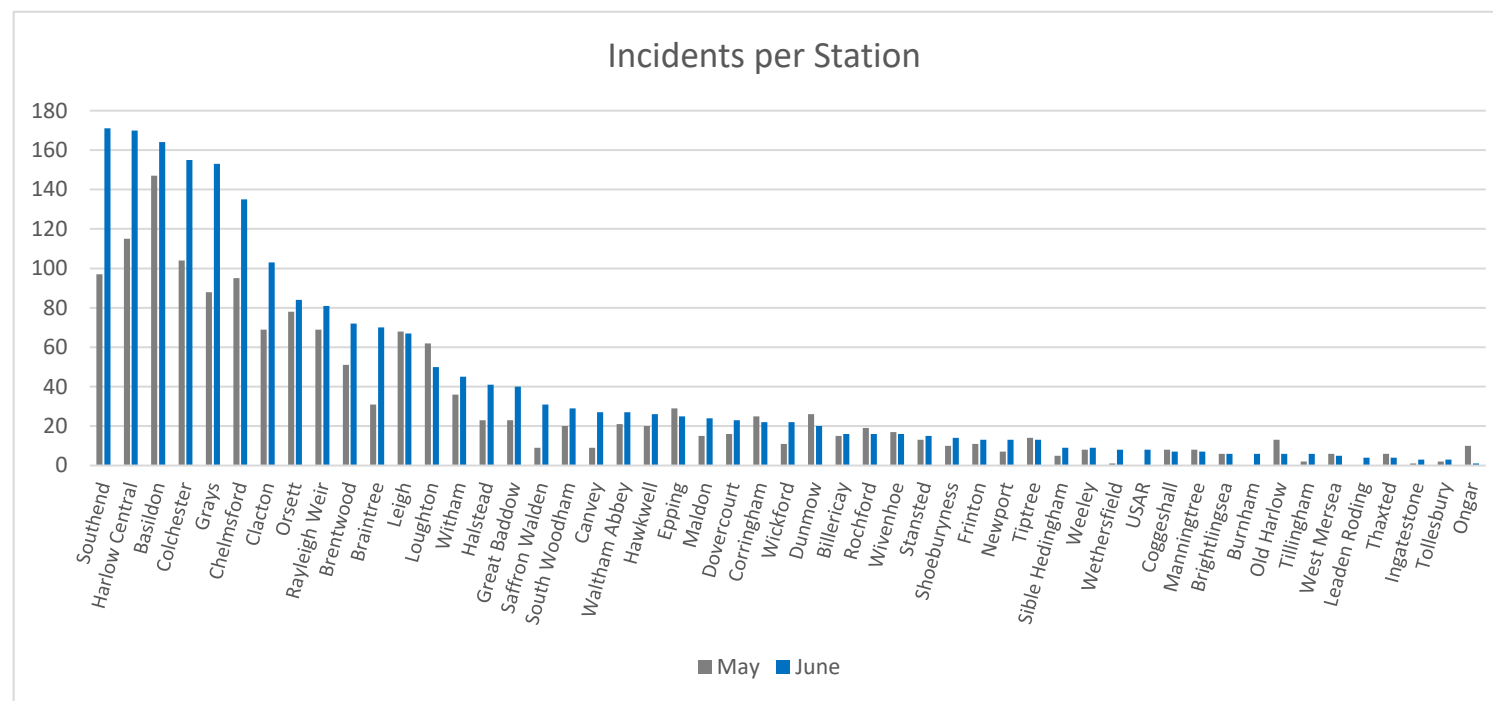




### Incident attendance by Station

This report counts the number of times each station was mobilised during the month of June.\*

Southend and Harlow Central were mobilised to the most incidents for the third consecutive month.



\*Wherever an incident required mobilisation from more than one station, an additional count is recorded.

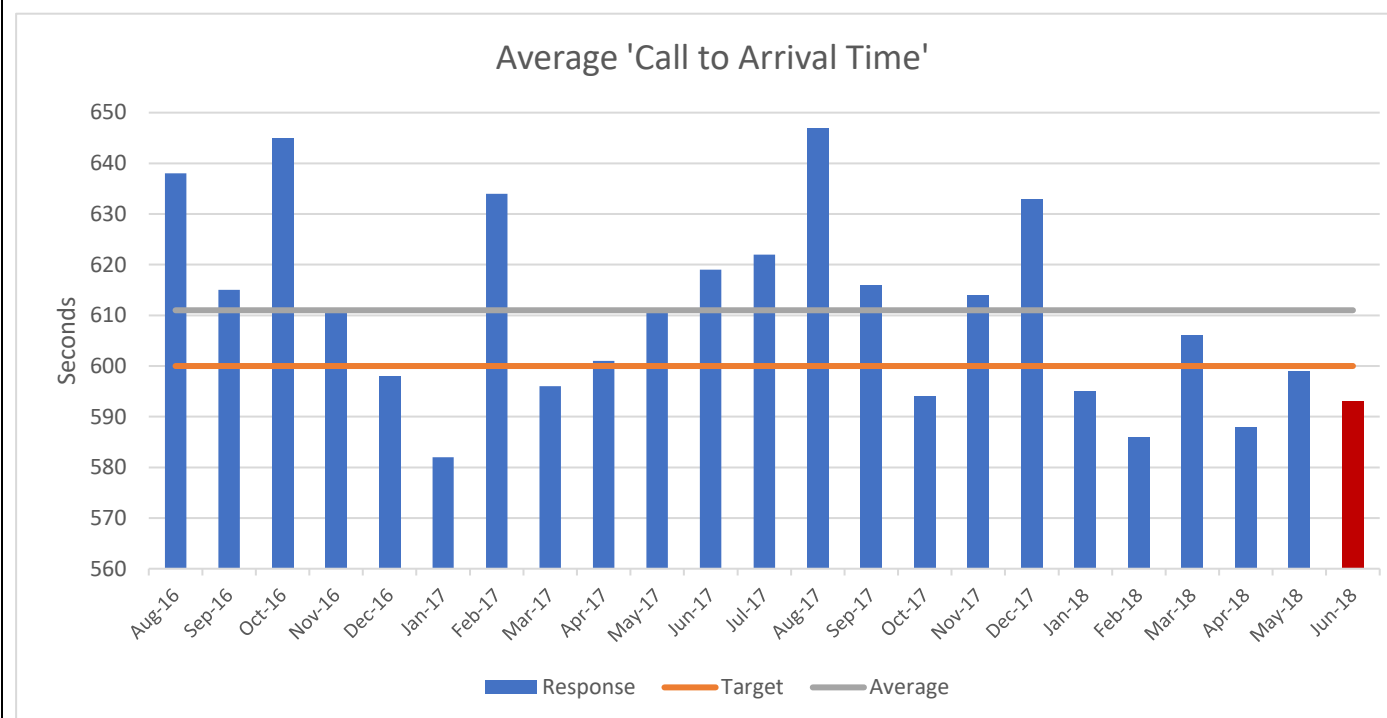


### Response Time

The average response time in June was 9 minutes and 53 seconds.

This is 6 seconds faster than the previous month, and a significant improvement on June 2017 (10m 19s). This is the third month in a row that call to arrival time has been under target.

There was 1 incident that took longer than an hour to respond to and this has been excluded from June's calculation. If this had been included, the average response time would have been 9 minutes and 56 seconds.



\* Any incident that is managed locally at a Fire Station, (e.g. ring removal) and does not involve travel is not recorded.



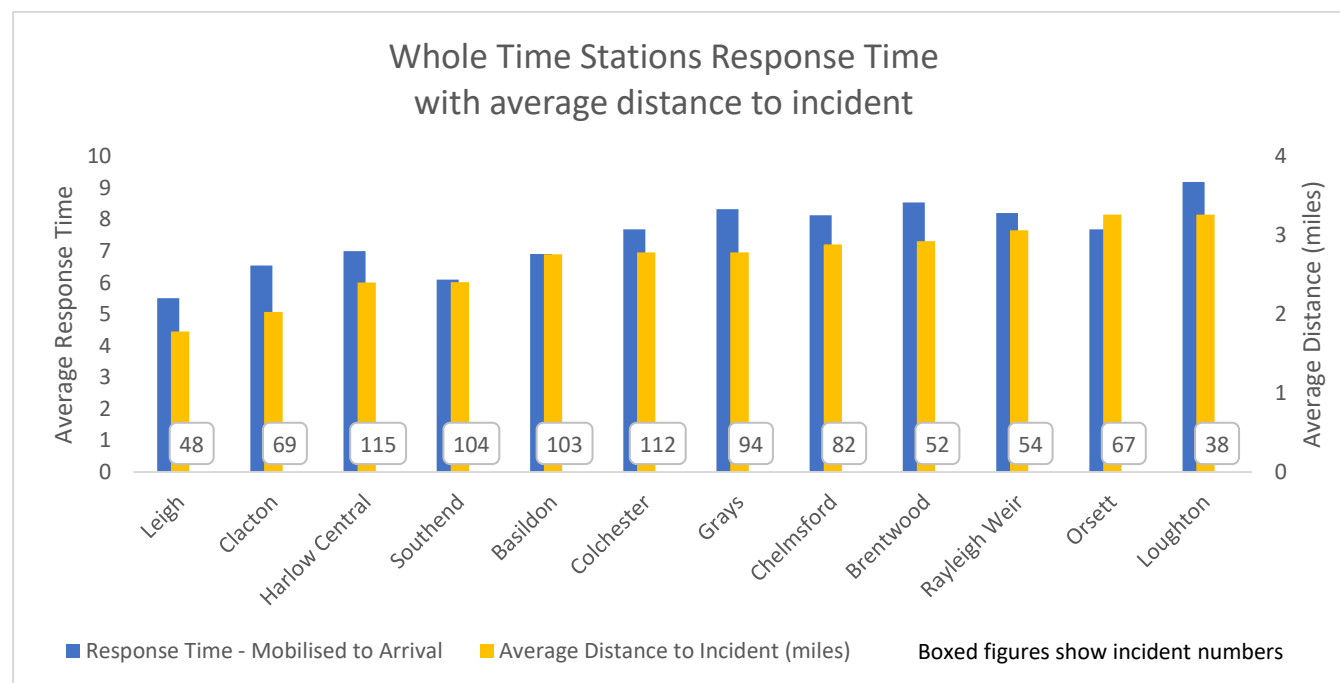
### Response Times and Travel Distances by Station Whole Time

This chart shows average response times, from the time a call was received at Control, to the time a response unit arrived at the incident.

Leigh Station was the fastest to arrive at incident, and Southend station was in the top 2 for the 4<sup>th</sup> consecutive month.

9 of the 12 stations had average response times inside the 10-minute target, compared to 8 in May.

Grays, Brentwood and Loughton stations took the longest on average to attend incidents.



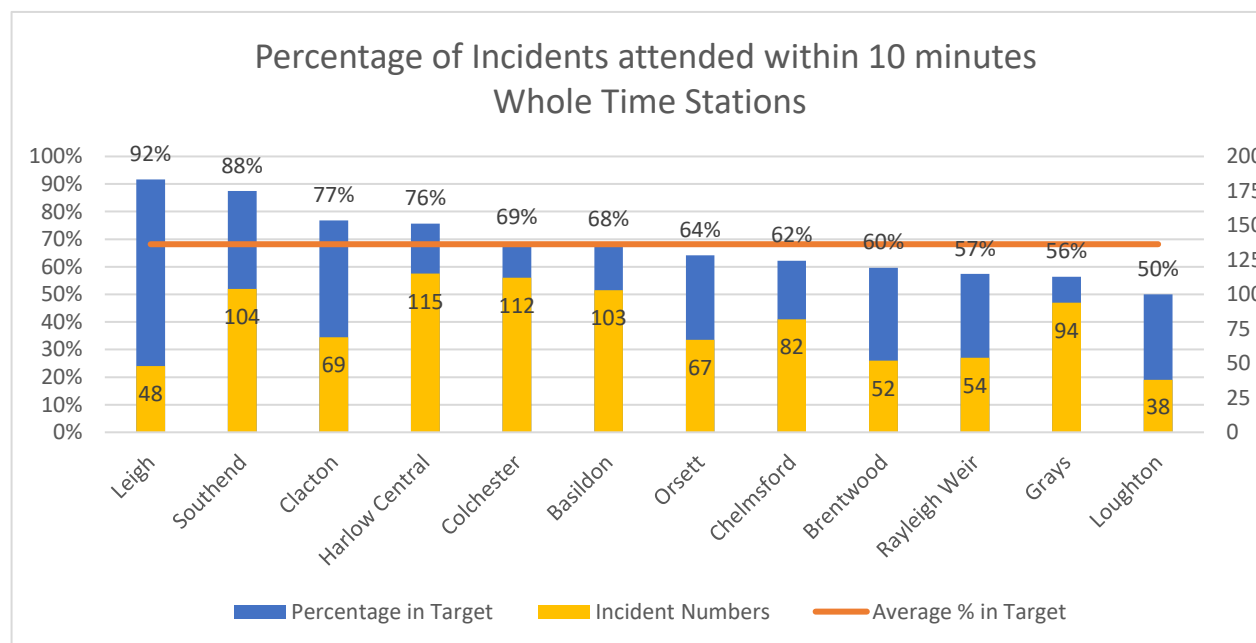
Incident Numbers are only recorded where the appliance was the first to arrive



**Percentage of Incidents attended within 10 Minutes**

This chart shows the number of incidents at each station, and the percentage attended within 10 minutes.

Leigh Station for the second consecutive month attended the highest percentage of calls within 10 minutes. (44 of 48 incidents)



Incidents only recorded where the appliance was the first to arrive

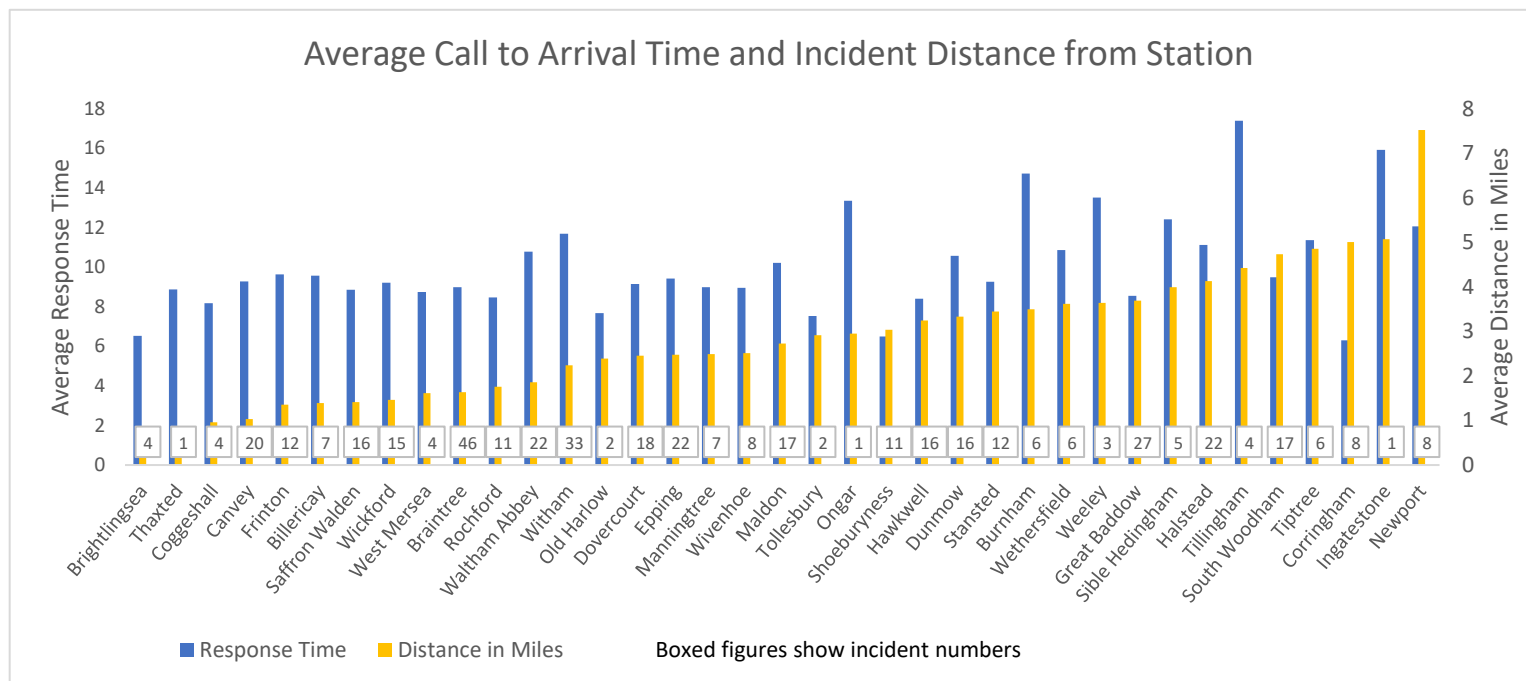


### Response Times and Travel Distances by Station On-Call

Of the 38 On-Call stations, Corringham, Shoeburyness and Brightlingsea were on average fastest to arrive at incident in June.

9 of the stations had overall average response times inside the 10-minute target compared to 8 last month.

Tillingham and Ingatestone took the longest on average to attend an incident.



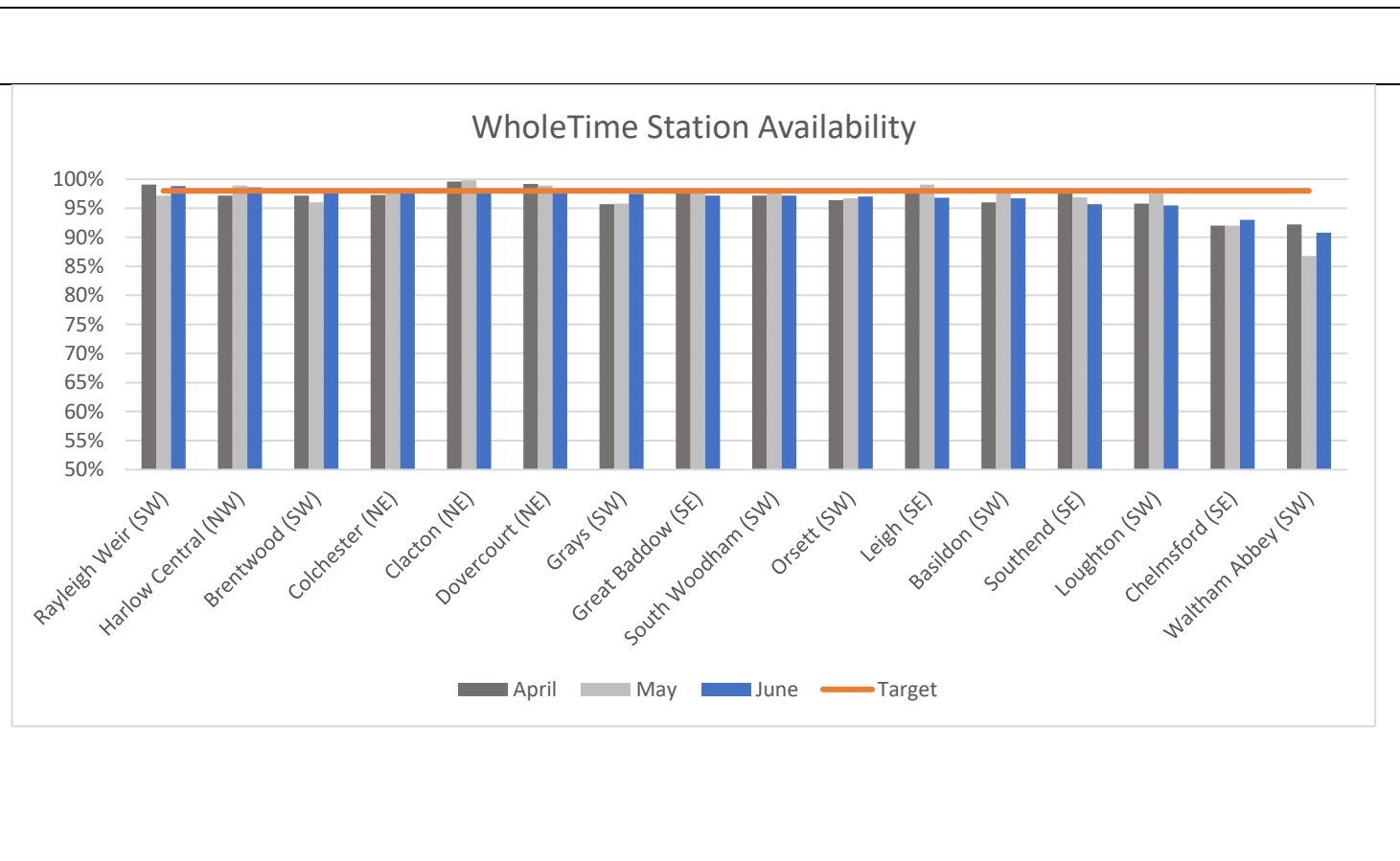
Incident Numbers are only recorded when the appliance was the first to arrive.  
 Leaden Roding does not feature, as this station did not have an appliance first to arrive at any incident in June.



**Station Availability  
Whole Time / Day Crew**

In June, 5 of the stations met the 98% availability target which was the same as May

Rayleigh Weir and Harlow Central had the highest availability whilst Chelmsford and Waltham Abbey had the lowest.





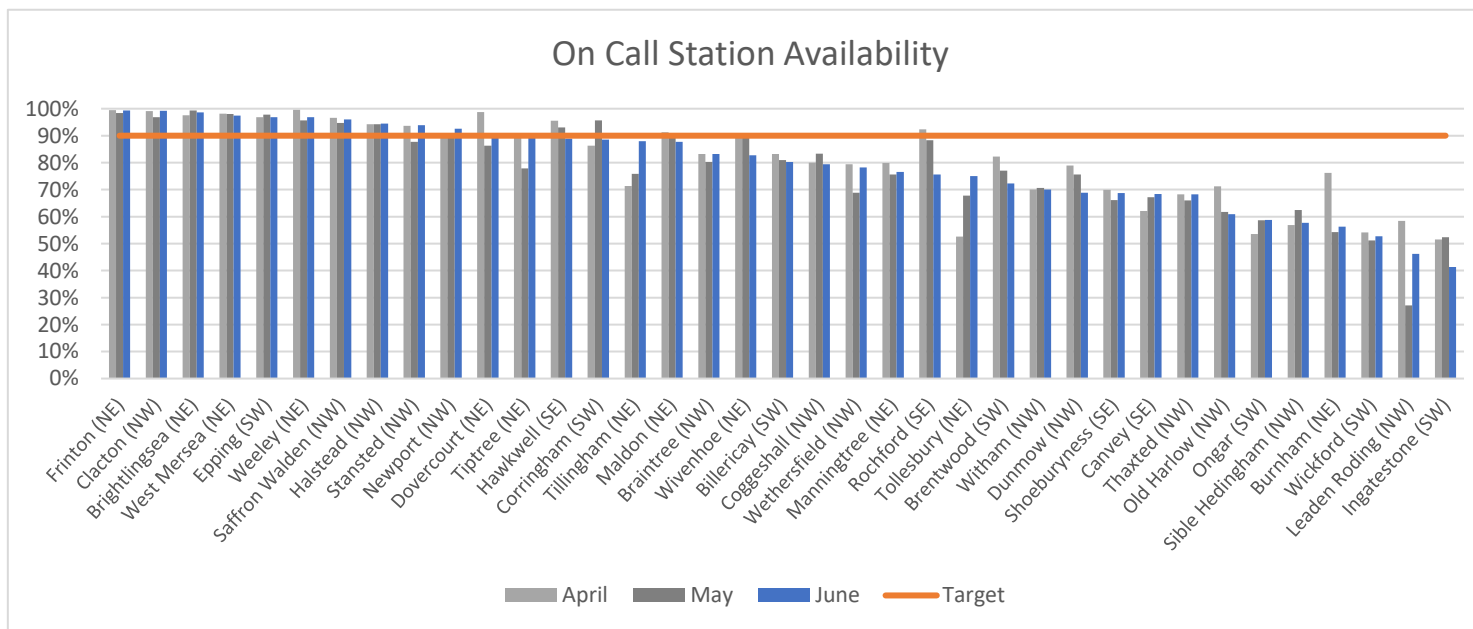


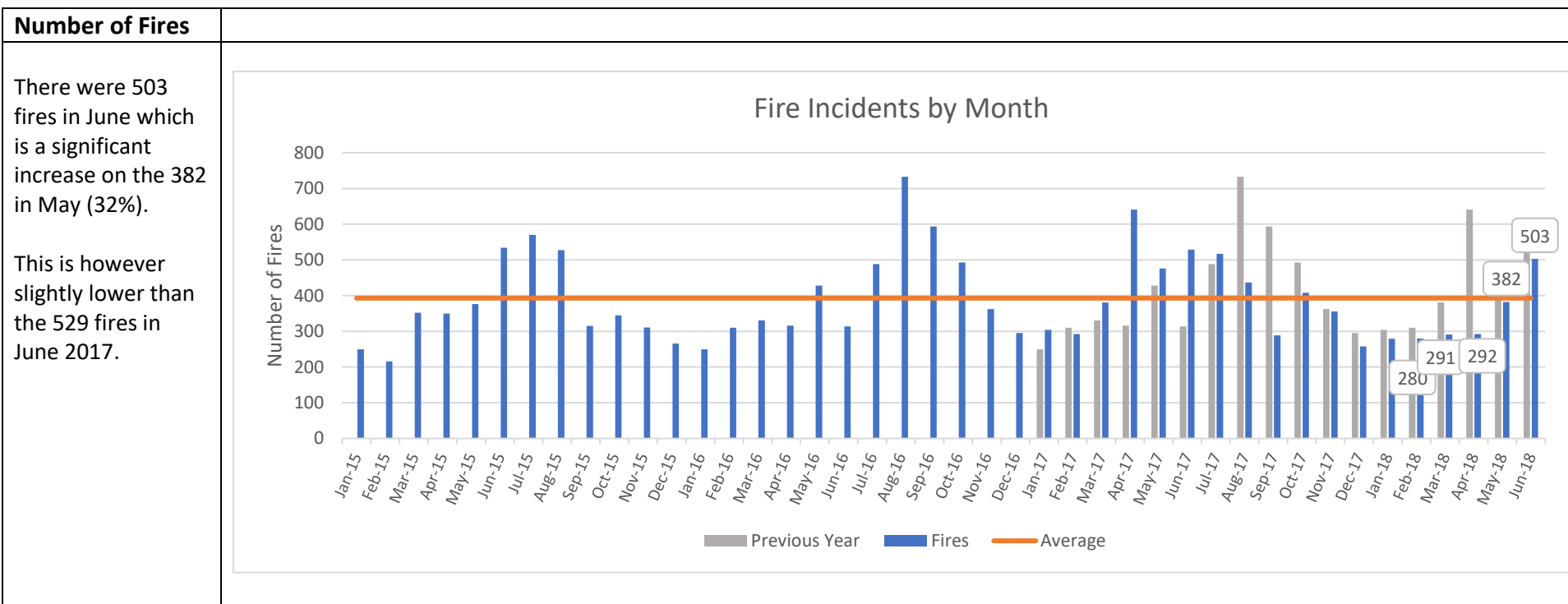
**Station Availability On-Call**

In June, 10 On-Call stations met the 90% target compared to 8 in May

The North East region took 3 of the top 4 places in terms of availability for the month.

Leaden Roding and Ingatestone had the lowest availability in the month.



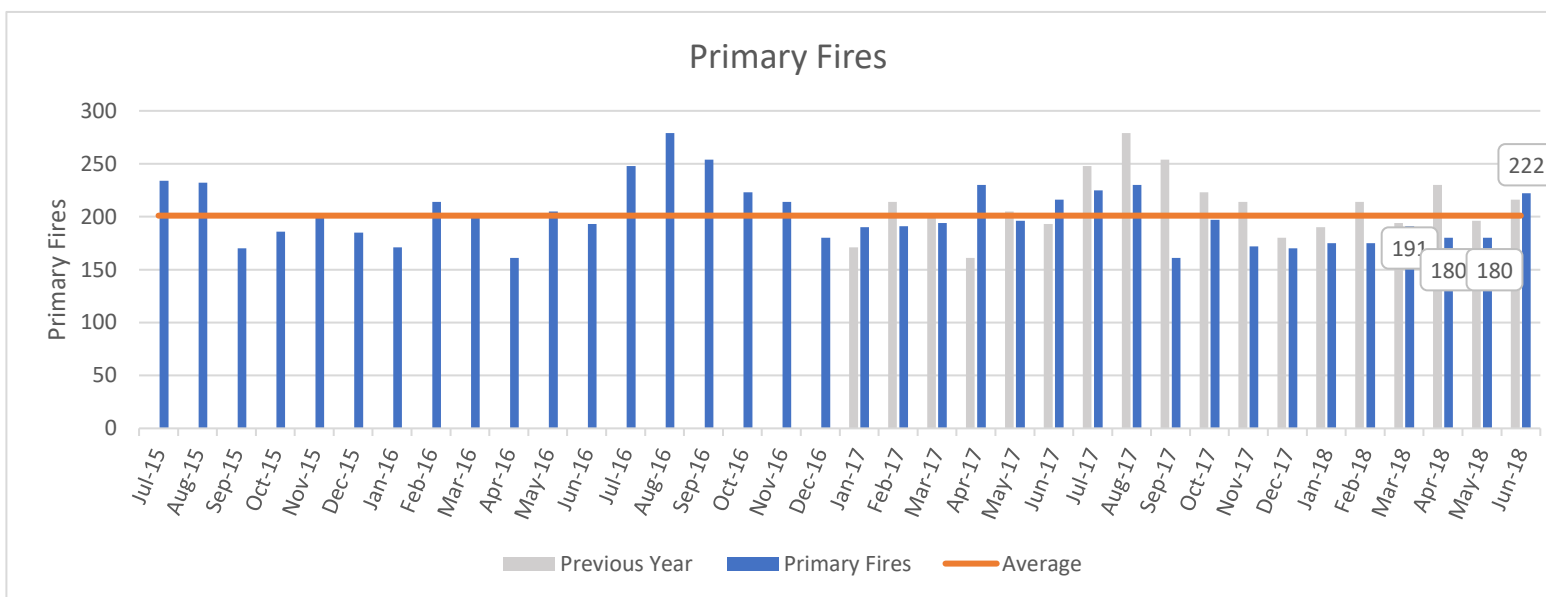




### Primary Fires

Primary Fires have increased in June to 222 (from 180 in May)

This is the first time in 12 months that Primary Fires were higher than the equivalent month last year.



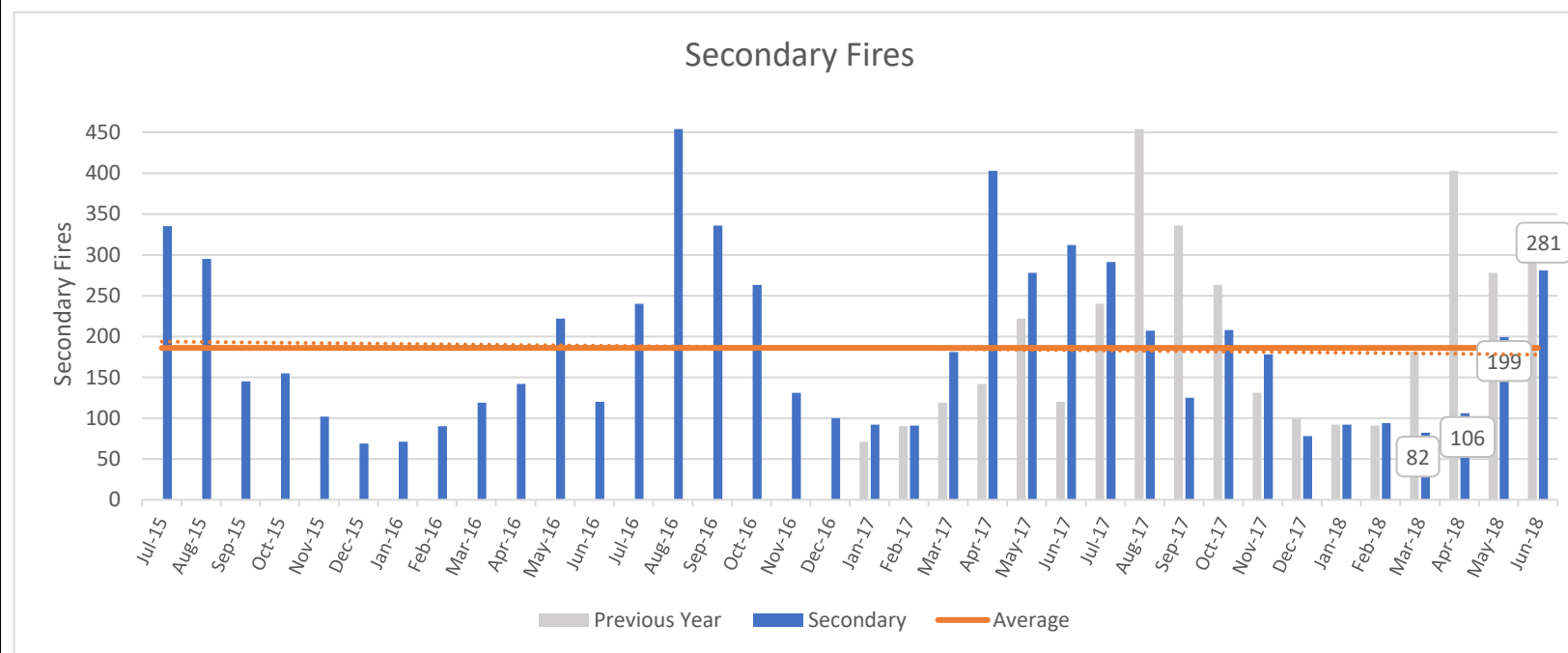
Primary Fire: Includes all fires in buildings, vehicles and most outdoor structures or any fire involving casualties, rescues or fires attended by five or more appliances.



### Secondary Fires

Secondary fires increased by 41% in June to 281 (from 199 last month, and 106 In April).

Despite this monthly increase, this represents a small decrease on June 2017.



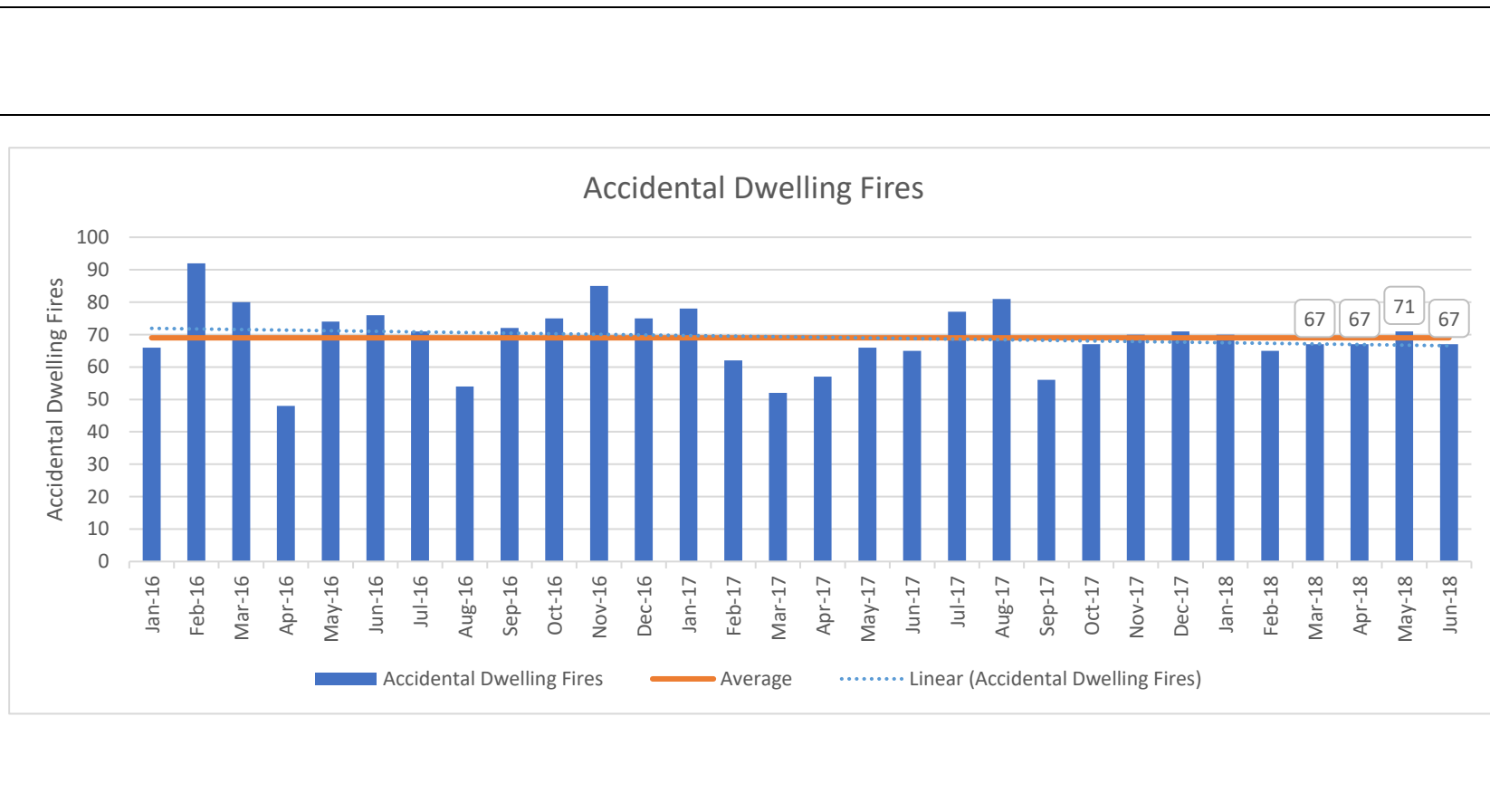
Secondary Fire: An incident that did not occur at a Primary location, was not a chimney fire in an occupied building, did not involve casualties (otherwise categorised as a Primary incident) and was attended by four or fewer appliances (otherwise categorised as a Primary incident).

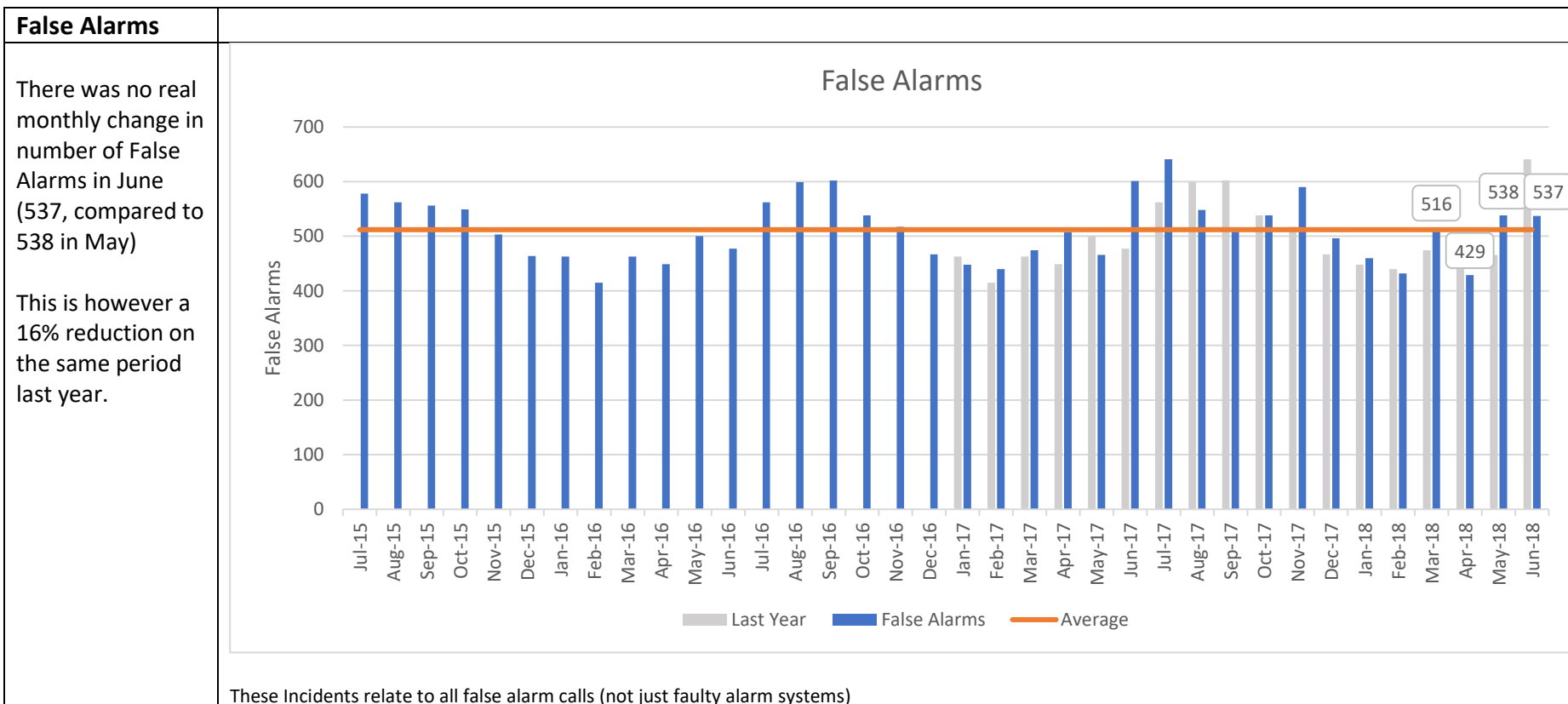


**Accidental Dwelling Fires**

Accidental Dwelling Fires have remained relatively constant over the past 9 months.

The trend shows a small reduction in these incidents over the last 2 years.







### Road Traffic Collisions by Station

In June a total of 103 Road Traffic Collisions were attended. This is a 10% increase on the 94 incidents in May.

These incidents usually take longer to respond to, and on average took 10 minutes and 38 seconds to attend. This is 33 seconds on average faster than last month.

