

Force Performance Scrutiny Meeting
Thursday 26 March 2015
9:00am, PCC's Conference Room, Hoffmanns Way

Present:-

Nick Alston, Police and Crime Commissioner (PCC), Office of the Police and Crime Commissioner (OPCC)	NA
Lindsay Whitehouse, Deputy Police and Crime Commissioner (DPCC), Office of the Police and Crime Commissioner (OPCC)	LW
Stephen Kavanagh, Chief Constable, Essex Police	SK
Julia Wortley, Assistant Chief Constable, Essex Police	JW
Susannah Hancock, Chief Executive, OPCC	SH
Carly Fry, Assistant Director, Performance and Scrutiny, OPCC	CF
Jan Klimkowski, Communications Manager, OPCC	JK
Steve Shoesmith, Head of Performance Planning and Risk, Essex Police	SS
T/D/Supt Keith Davies, Essex Police	KD

	Matter Raised	Action	Owner	Date for Completion
1.	<p>Matters arising The actions from the meeting of 29.01.2015 were addressed as follows:</p> <p>81/14 – SS to discuss with colleagues and to provide 91/14 – to be revisited within the Victims’ agenda item later in the year 93/14 – SS has sent the draft Hidden harm page to DCI Hooper 97/14 – complete 07/15 – complete 09/15 – complete 11/15 – SS to liaise with DCI Simons on the DA paper for the Police and Crime Panel 12/15 – SS to provide the DHR information on outstanding actions, also to include SCR actions 13-16/15 – LW to arrange for a meeting with T/D/Supt Davies to complete these</p> <p>NA noted that his team will be reviewing the DHR in Epping Forest as so far his team has noticed concerns about the independence of the Chair, and a lack of clear guidance from the Home Office about obtaining witness statements. SH noted that a paper from the OPCC would go to the Strategic Domestic Abuse Board on DHRs.</p> <p>The Cyber and Fraud reports will be taken before the monthly Force Performance Reports.</p>	<p>17/15 - SH to draft paper for Strategic Domestic Abuse Board on DHRs</p>		<p>All for completion by 30th April 2015</p>
2.	<p>Minutes of Performance Meeting held on 29 January 2015</p> <p>The minutes of the meeting were agreed, although the item on the DAAT information needs to be clarified.</p>	<p>18/15 - CF to clarify with WK</p>	<p>CF/WK</p>	

<p>3 Cyber Crime Report</p> <p>KD noted that latest data from October 2014 to March 2015 is not yet available from the National Fraud Intelligence Bureau (NFIB). NA asked if six-monthly tranches of data gathering was adequate. KD noted that it is possible to obtain more up to date data from POLKA. NA asked SK if he saw more regular data on fraud. SK noted that he did not and KD noted that information on crime types does come weekly to his team, with formal reporting every six months. Additionally, Athena will provide more opportunity for recording.</p> <p>NA noted that cyber and fraud crime will increase in importance over the next two years. KD noted that cyber reporting is embryonic in Essex Police at present. KD noted that Essex Police use Essex Community Messaging (ECM) to get information to the public. For example, alerts on malware will be sent on a postcode basis via ECM. His team is also reviewing all other means of communicating with the public.</p> <p>SK noted that at a national level, cyber-enabled crime is the focus of discussion and that at a local level, officers will be dealing with trolling and bullying as examples. SK noted that forces were not set up to deal with cyber / cyber-enabled crime and that part of the challenge for the future is the design of policing to deal with this.</p> <p>SH noted that there could be high volumes of cyber / cyber-enabled crime, and that the PCC and Essex Police encourage people to report crime. She asked how Essex Police would respond if the volume increased significantly.</p> <p>SK noted that this is part of the considerations as the future of policing. For example, some ASB has changed from teenagers in the streets to online bullying carried out by teenagers. SK noted that over the next 18 months to two years, Essex Police will need to review the skills required in various areas.</p> <p>NA referred to the skills found outside of policing in areas such as cyber /</p>			
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	<p>cyber-enabled crime and that noted future decisions will need to avoid a thinking that the problem is fully gripped as this area changes and moves very quickly.</p> <p>KD noted that efforts can also be put into prevention and that four Specials will soon be recruited into the Economic Crime Unit. NA noted that Essex Police should also look to target academics for recruitment as Specials.</p> <p>KD noted that in terms of victims, not all ages of victims is known but that the profile appears to be that vulnerable and older people are more likely to be victims of fraud and cyber crime. KD also noted that such crime against businesses is vastly underreported and this might be because businesses are concerned about what their customers might think as one reason.</p> <p>NA, SK, JW discussed the responsibilities of ISPs, banks and online companies. For example, a bar owner has to discharge certain responsibilities towards his/her employees and customers, and so a discussion should also take place on the role of those with online businesses.</p>	<p>19/15 - NA to add to the APCC national agenda</p>	<p>NA</p>	
<p>4</p>	<p>Fraud Report</p> <p>KD noted that part of the difficulty with fraud is that some victims do not believe that they are victims, for example, with doorstep trading and some internet scams. KD also noted that Essex Police has a good relationship with Trading Standards in this area. KD noted that it would be helpful if the Southend Trading Standards team could also work more closely with Essex Police.</p> <p>NA asked if Essex Police was confident that the resources in the region were being used to help deal with these crimes.</p> <p>NA asked which part of the region would come online with Athena at what stage.</p> <p>SH asked what the terms of reference were for work for the region and</p>	<p>20/15 - JW to write to Rob Tinlin</p> <p>21/15 - JW to find out</p>	<p>JW</p> <p>JW</p>	

<p>seen across Essex over the last few months. SK noted the sanction detection rates for Brentwood and Basildon. He further noted the pickup rates for the crimes of most serious crimes which might be part of the reason for the drop off in the sanction detection rates.</p> <p>SK noted that with some crimes such as shoplifting, the security needs to be right in stores. This is similar for ASB. NA noted that increasingly, the question will be of the variation across Essex: is it due to numbers of officers, partners' work, or demographics? NA noted that in Basildon, shoplifting is down 24 per cent. SK noted that some technological solutions can provide improved sanction detection rates and that the new force Senior Investigative Development Officer will be looking into such options.</p> <p>SK noted that the sanction detection rate has been impacted by the changes made to ensure the right levels of detectives are in place. SK further noted that there may be a need to reinvest in the cold case team.</p> <p>Essex Police Performance Update February 2015</p> <p>Domestic abuse</p> <p>SS noted that there are c. 200 more incidents compared to last year, and that the patterns are broadly similar with last year. SK noted that as technology develops (mobile, Athena, DV1s), more officer time will be available for this work. He noted that multi-disciplinary teams are the likely models for the future.</p> <p>SK noted that while the discussion is on the numbers, the processes that lead into the numbers also needs to be considered. For example, the impact of DVPNs and DVPOs needs to be considered. NA agreed and noted that a paper on interventions should go to the Strategic Domestic Abuse Board.</p> <p>Supporting victims of crime</p> <p>SK noted the reduction in 'kept informed', and that under 'making contact', action had been taken. LW noted four of the five categories were showing a reduction. SS noted that Claire Heath is focusing on these in her contact management work. NA noted that with steady work, these should increase.</p>	<p>24/15 - SH to draft paper on DVPNs and DVPOs for the Strategic Domestic Abuse Board</p>		
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	<p>Emergency response JW noted that there is concern at this and that a cross-force group will meet in April to look at reasons behind it. Some work already carried out suggests that there have been more responses Jan-Feb but that there have been large increases in incidents to respond to. This could also be down to some policy changes in responses to certain incidents.</p> <p>Reducing youth offending and re-offending in general LW noted that the suggestion is likely to be that he chairs the Reducing Re-Offending Board.</p> <p>Tackling consequences of Alcohol and Drug Abuse, and Mental Health issues The reduction in night time economy crimes and the increase in prosecutions of Class A drug suppliers was noted.</p> <p>Road Safety It was noted that some data was missing because it was not sent by Essex County Council. SS noted that this should be available later in March. SS noted that nationally, the DfT has reported a four per cent increase in KSI and that older drivers and cyclists are of particular concern. Warmer winters may also have had an impact on the KSI increase.</p> <p>Improving Crime prevention SS noted that as of 25 March, there were 98007 reported crimes so far this financial year. JW noted that the hidden harms among these are of most concern for Essex Police. She further noted that she is convening a cross-force group to look at ASB, including tactics.</p> <p>Organisational Health It was noted that this is looked at on a quarterly basis in more depth in the Resources Scrutiny meeting.</p>			
6	<p>Any other business None.</p>			

7	Date of Next Meeting	Thursday 30 th April 2015 8:30– 10:30, OPCC Conference room		