

# Essex Police

## Performance Update

### February 2016

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# Monthly Performance Report: February 2016

## 1. Reducing Domestic Abuse

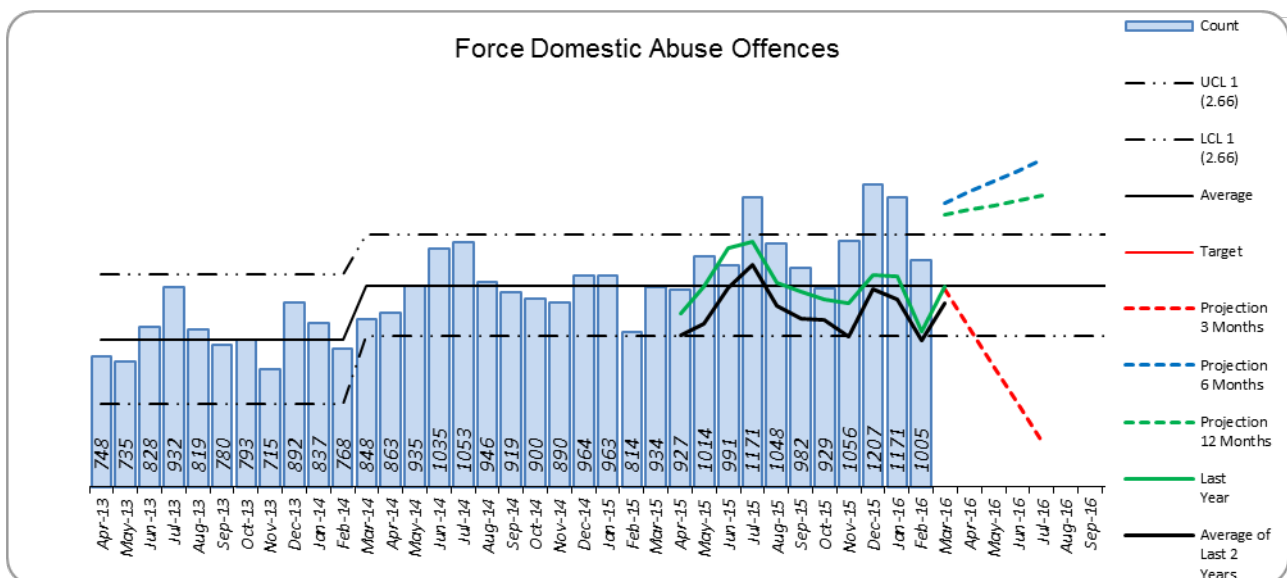
### Performance Information

1. Reducing Domestic Abuse Data to Feb 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jan 2016
Number of domestic abuse incidents	28051	<b>30231</b>	7.8	Worsened (1.7% pt.)
Number of repeat incidents of domestic abuse	See Comment Below*			
Number of domestic abuse offences	10999	<b>12524</b>	13.9	Worsened (1.4% pt.)
Number of repeat offenders of domestic abuse	45	<b>34</b>	-24.4	Worsened (14.9% pt.)
Domestic abuse solved rate	40.3%	<b>31.3%</b>	-9.0	Worsened (-0.1% pt.)
Number of successful prosecutions for domestic abuse without the victim	See Comment Below*			

\*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

The number of repeat offenders of domestic abuse is for the months of August 2014 and August 2015. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

### Management Information



## Monthly Performance Report: February 2016

### 2. Supporting Our Victims of Crime

#### Performance Information

2. Supporting Victims of Crime Data to Feb 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Jan 2016
User Satisfaction - Making contact with the police	93.4%	<b>90.6%</b>	-2.8	7	Improved (0.1% pt.)
Confidence interval	1.3%	1.6%			
User Satisfaction - Action taken by the police	81.7%	<b>73.4%</b>	-8.3	7	Worsened (-0.9% pt.)
Confidence interval	1.8%	2.1%			
User Satisfaction - Being kept informed of progress	75.1%	<b>66.0%</b>	-9.1	8	Improved (0.6% pt.)
Confidence interval	2.0%	2.3%			
User Satisfaction - Their treatment by staff	92.5%	<b>88.7%</b>	-3.8	8	Worsened (-1.1% pt.)
Confidence interval	1.2%	1.5%			
User Satisfaction - The overall service provided	80.7%	<b>74.3%</b>	-6.4	8	Worsened (-0.9% pt.)
Confidence interval	1.8%	2.0%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	83.1%	<b>76.2%</b>	-6.9	N/A	Improved (1.1% pt.)
Emergency calls answered within standard (90% within 10 seconds)	84.5%	<b>83.9%</b>	-0.6	N/A	Improved (0.9% pt.)
Ensure that the average waiting time for a person calling our switchboard (non- emergency calls) is no more than 15 seconds	7	<b>7</b>	0	N/A	Worsened (1.0)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to December 2015.

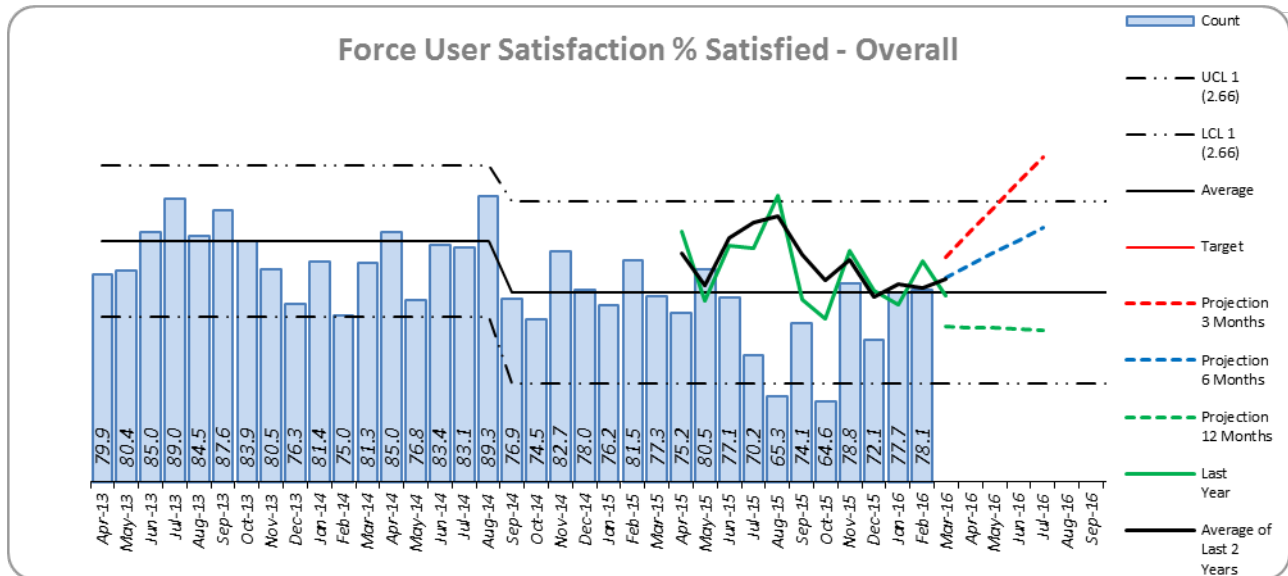
MSG ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

# Monthly Performance Report: February 2016

## 2. Supporting Our Victims of Crime

### Management Information



## Monthly Performance Report: February 2016

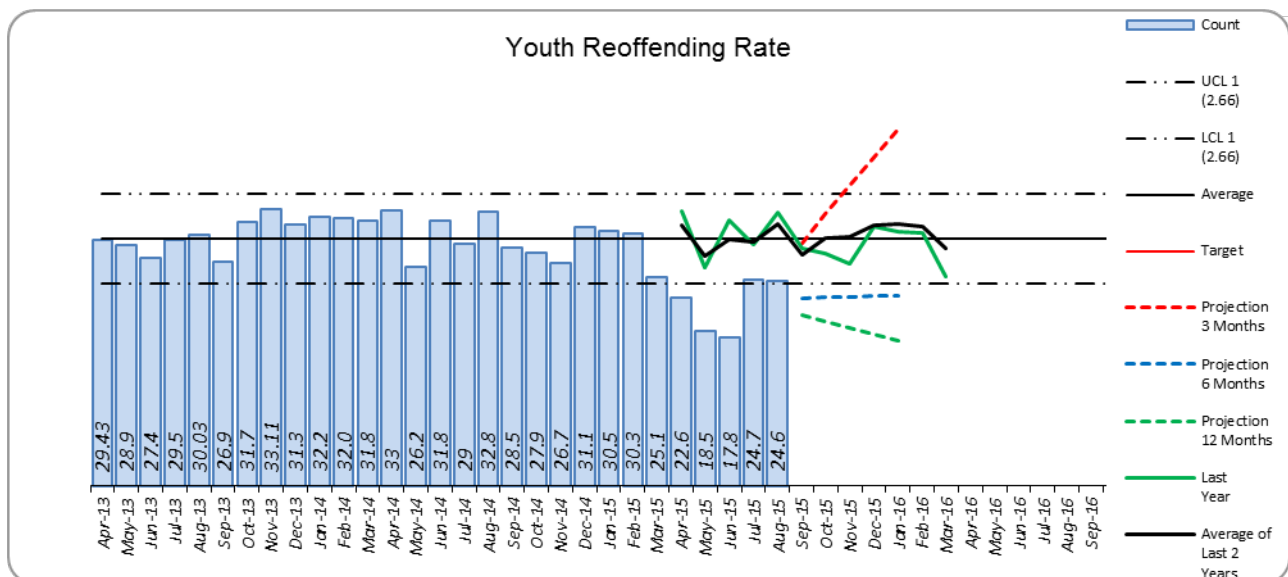
### 3. Reducing Youth Offending and Re-offending in General

#### Performance Information

3. Reducing Youth Offending and Reoffending in General Data for Aug 2015	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jul 2015
The number of youth offenders	259	<b>191</b>	-26.3	Improved (-26.9% pt.)
The number of adult offenders	1608	<b>1317</b>	-18.1	Improved (-16.9% pt.)
The number of youth offenders who re-offend	85	<b>47</b>	-44.7	Improved (-30.3% pt.)
The number of adult offenders who re-offend	390	<b>256</b>	-34.4	Improved (-13.4% pt.)
Youth re-offending rate	32.8%	<b>24.6%</b>	-8.2%	Improved (-3.9% pt.)
Adult re-offending rate	24.3%	<b>19.4%</b>	-4.9%	Worsened (0.1% pt.)

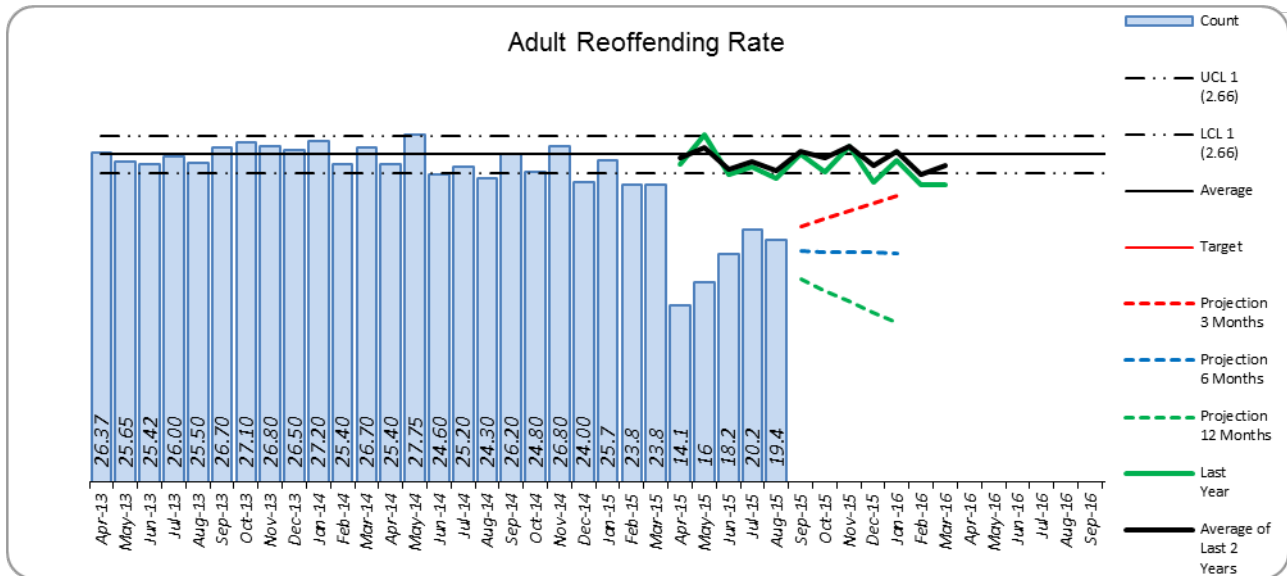
Essex Police produce re-offending rates for both adult and youth offenders using data obtained from the forces' crime recording system. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

#### Management Information



## Monthly Performance Report: February 2016

### 3. Reducing Youth Offending and Re-offending in General



\*Please note the adult re-offending rate has been unusually low since April. In April there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April this year.

## Monthly Performance Report: February 2016

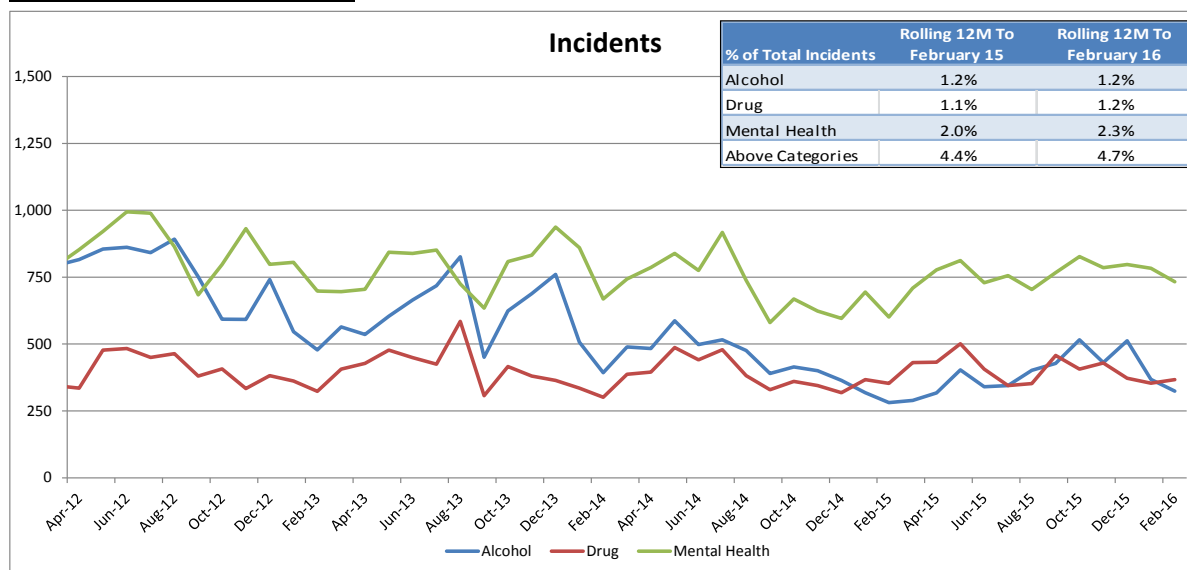
### 4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

#### Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Feb 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jan 2016
The number of night-time economy crimes	5253	<b>6649</b>	<b>26.6</b>	<b>Worsened (2.4% pt.)</b>
% Positive for drug testing on arrest	N/A	<b>39.6%</b>	N/A	N/A
Prosecution of Class A drug suppliers	203	<b>206</b>	<b>1.5</b>	<b>Worsened (-0.6% pt.)</b>

The % Positive for drug testing on arrest is for the period April to February 2016

#### Management Information



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.

# Monthly Performance Report: February 2016

## 5. Improving Road Safety

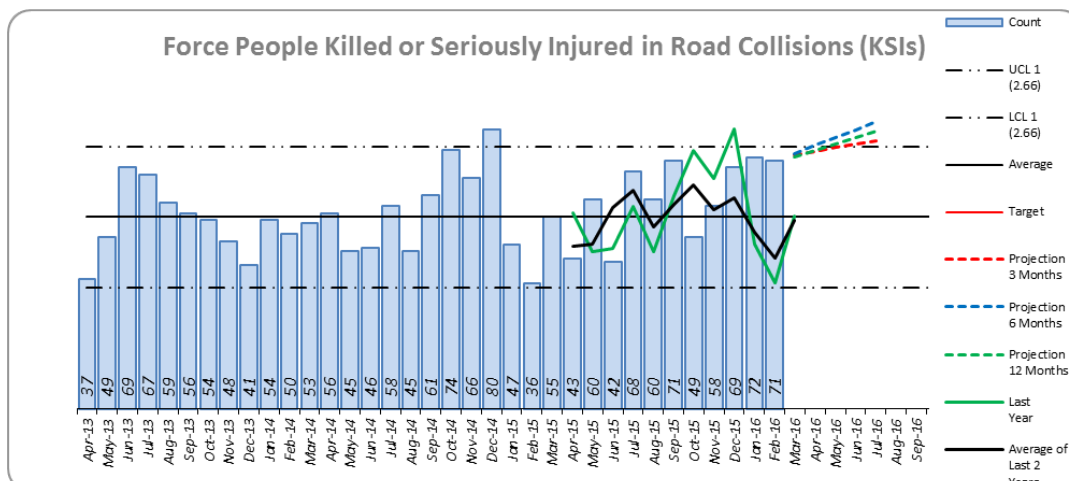
### Performance Information

5. Improving Road Safety Data to Feb 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jan 2016
All people killed or seriously injured (KSI) in road collisions	737	792	7.5	Worsened (6.1% pt.)
KSI - Fatalities	41	49	19.5	Worsened (17.1% pt.)
KSI - Serious injuries	696	754	8.3	Worsened (5.5% pt.)
Number of Collisions	665	795	19.5	Worsened (14.1% pt.)
The number of people KSI in powered two wheeled vehicles			#DIV/0!	Worsened (9.0% pt.)
The number of young car drivers (17 - 25 years) KSI in road collisions			#DIV/0!	Worsened (10.8% pt.)
The number of pedestrians KSI in road collisions			#DIV/0!	Worsened (4.6% pt.)
The number of cyclists KSI in road collisions			#DIV/0!	Worsened (12.0% pt.)
The number of children and young people (0 - 17 years) KSI in road collisions			#DIV/0!	Worsened (12.8% pt.)
The number of drink drivers KSI in road collisions			#DIV/0!	Worsened (17.8% pt.)

February 2016 KSI data is at 07/03/2016

The rolling 2014/15 12 month KSI data is based on re-run individual months added together.

### Management Information





## Monthly Performance Report: February 2016

### 6. Improving Crime Prevention

#### Performance Information

6. Improving Crime Prevention Data to Feb 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Jan 2016
The number of all crime offences	99733	<b>110189</b>	10.5	6	Worsened (0.6% pt.)
The number of victim based crime offences	89788	<b>99277</b>	10.6	5	Worsened (0.4% pt.)
The number of repeat victims of crime	8969	<b>9490</b>	5.8	N/A	Worsened (0.4% pt.)
The number of repeat victims of business crime	See Comment Below*				
The solved crime rate	27.15%	<b>21.77%</b>	-5.38	N/A	Worsened (-0.20% pt.)
The number of anti-social behaviour incidents	55885	<b>53161</b>	-4.9	N/A	Improved (-1.5% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	58.3%	<b>60.3%</b>	2.0	3	Worsened (-4.1% pt.)
The % of people who think the Police are doing a good job in this area	57.8%	<b>56.9%</b>	-0.9	8	Worsened (-1.5% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

\*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to September 2015.

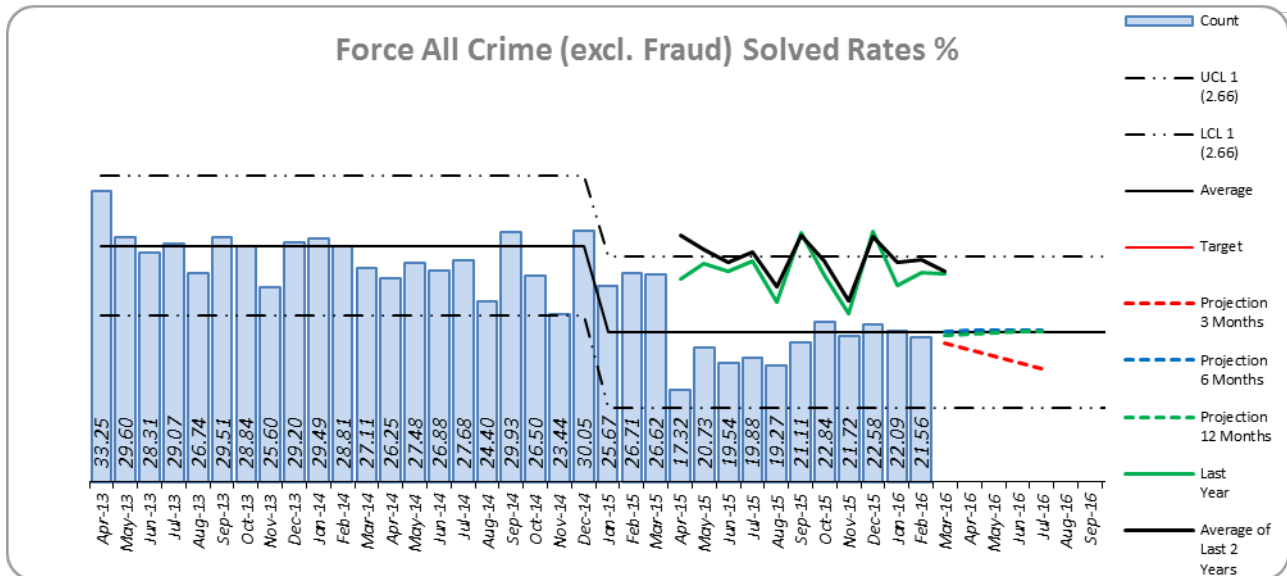
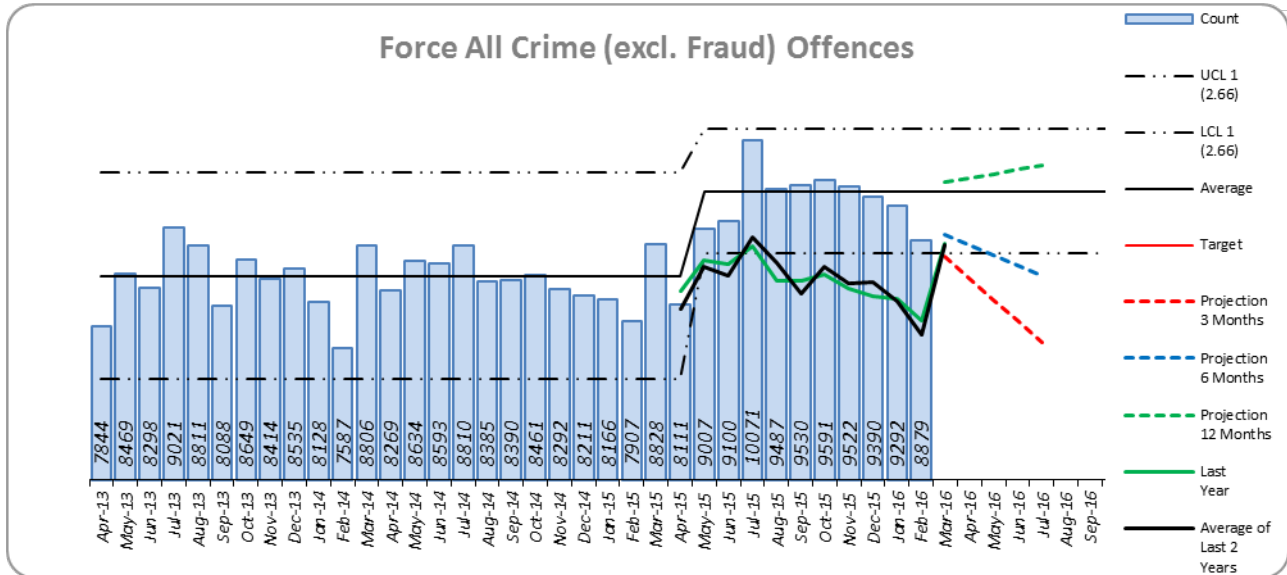
The all crime and victim based crime MSG rankings are for the three months to January 2016 and based on population per 1000 people.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

# Monthly Performance Report: February 2016

## 6. Improving Crime Prevention

### Management Information



## Monthly Performance Report: February 2016

### 7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

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#### Performance Information

#### **7. Increased Efficiency in Policing Through Collaborative Working and Innovation**

Make savings of £12.2 million by 31/03/2016 (as part of our overall requirement to realise savings of £55.3 million by 31/03/2019)

A significant proportion of the savings (2015/16) have already been achieved and firm plans are in place for the remainder.

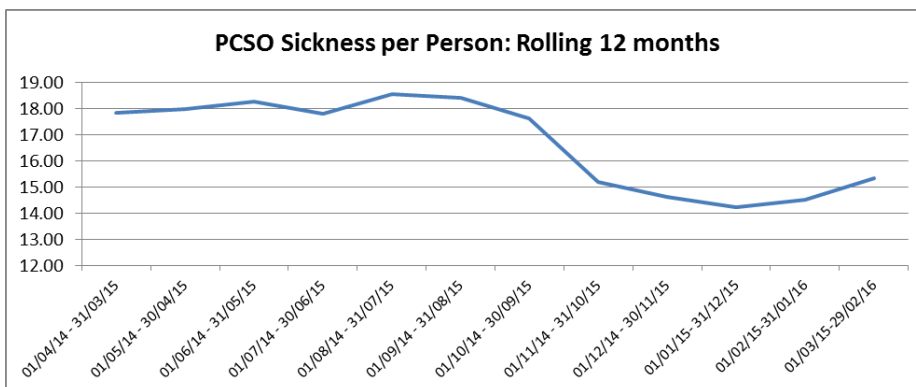
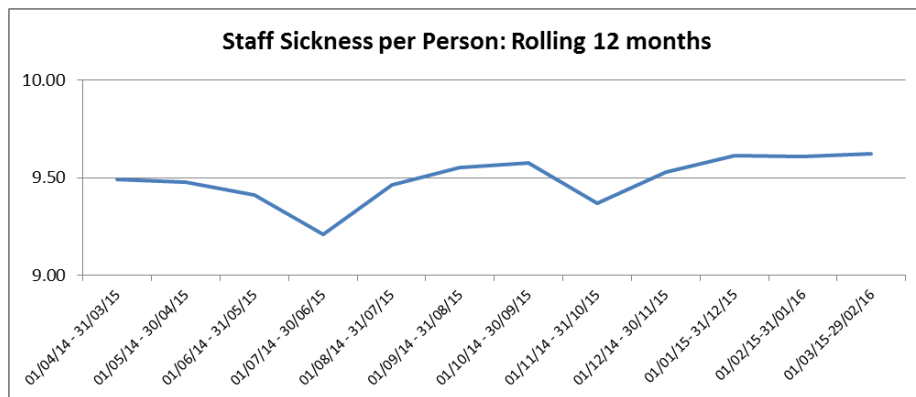
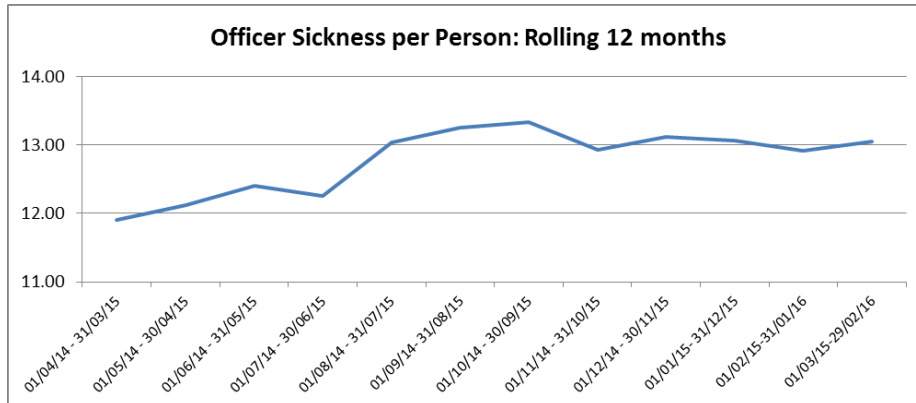
*Detailed progress is reported via the monthly Budgetary Control Report.*

# Monthly Performance Report: February 2016

## 8. Organisational Health

### Management Information

#### Sickness Levels



#### Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.