

# Essex Police Performance Update January 2016

	Areas of Focus	<u>Page</u>
1.	Reducing Domestic Abuse	1
2.	Supporting our Victims of Crime	2
3.	Reducing Youth Offending and Reoffending in General	4
4.	Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues	6
5.	Improving Road Safety	7
6.	Improving Crime Prevention	8
7.	Increasing Efficiency in Policing through Collaborative Working and Innovation	10
8.	Organisational Health	11





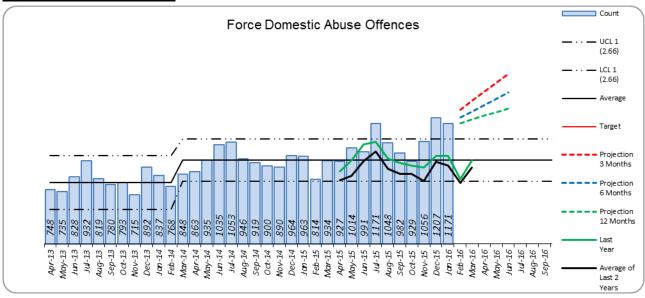
## 1. Reducing Domestic Abuse

## **Performance Information**

Reducing Domestic Abuse Data to Jan 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Dec 2015
Number of domestic abuse incidents	28062	29754	6.0	Worsened (2.3% pt.)
Number of repeat incidents of domestic abuse	See Comment Below*			k
Number of domestic abuse offences	10953	12318	12.5	Worsened (0.7% pt.)
Number of repeat offenders of domestic abuse	61	37	-39.3	Worsened (4.4% pt.)
Domestic abuse solved rate	40.6%	31.7%	-8.9	Worsened (-0.6% pt.)
Number of successful prosecutions for domestic abuse without the victim	See Comment Below*			

<sup>\*</sup>Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

The number of repeat offenders of domestic abuse is for the months of July 2014 and July 2015. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.





# 2. Supporting Our Victims of Crime

## **Performance Information**

2. Supporting Victims of Crime Data to Jan 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Dec 2015
User Satisfaction - Making contact with the police	93.2%	90.3%	-2.9	7	Improved (0.2% pt.)
Confidence interval	1.3%	1.6%			
User Satisfaction - Action taken by the police	81.3%	73.9%	-7.4	5	Worsened (-0.4% pt.)
Confidence interval	1.8%	2.1%			
User Satisfaction - Being kept informed of progress	75.3%	65.6%	-9.7	8	Improved (0.6% pt.)
Confidence interval	2.0%	2.2%			
User Satisfaction - Their treatment by staff	91.9%	89.2%	-2.7	8	Improved (0.4% pt.)
Confidence interval	1.2%	1.4%			
User Satisfaction - The overall service provided	80.1%	74.6%	-5.5	8	Improved (0.6% pt.)
Confidence interval	1.8%	2.0%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	83.9%	75.9%	-8.0	N/A	Improved (0.9% pt.)
Emergency calls answered within standard (90% within 10 seconds)	85.3%	83.8%	-1.5	N/A	Improved (0.6% pt.)
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	7	6	-1	N/A	Improved (-1.0)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

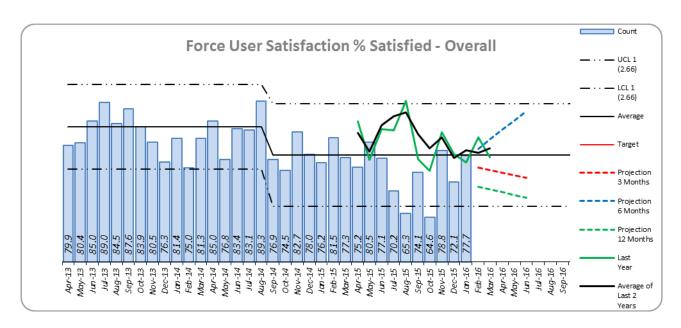
The user satisfaction MSG ranking is for the 12 months to September 2015.

MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.



# 2. Supporting Our Victims of Crime



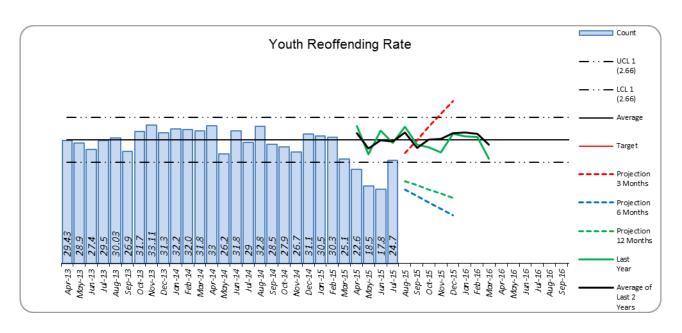


## 3. Reducing Youth Offending and Re-offending in General

## **Performance Information**

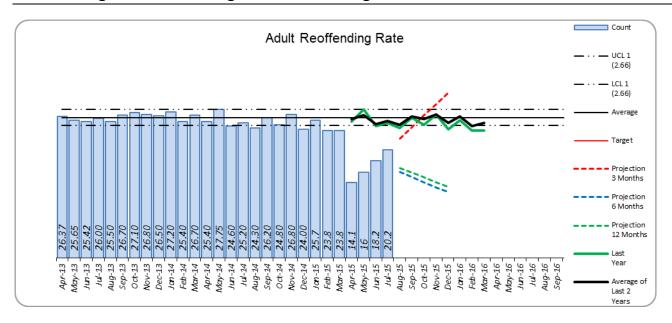
3. Reducing Youth Offending and Reoffending in General Data for Jul 2015	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jun 2015
The number of youth offenders	310	312	0.6	Worsened (9.4% pt.)
The number of adult offenders	1589	1570	-1.2	Worsened (17.8% pt.)
The number of youth offenders who re-offend	90	77	-14.4	Worsened (34.5% pt.)
The number of adult offenders who re-offend	401	317	-20.9	Worsened (18.9% pt.)
Youth re-offending rate	29.0%	24.7%	-4.3%	Improved (9.7% pt.)
Adult re-offending rate	25.2%	20.2%	-5.0%	Improved (1.3% pt.)

Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.





## 3. Reducing Youth Offending and Re-offending in General



<sup>\*</sup>Please note the adult reoffending rate was unusually low from April. In April there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April this year.



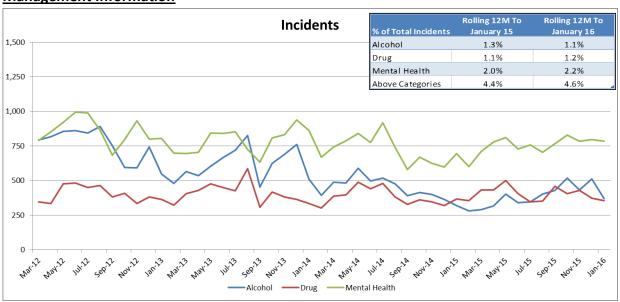
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

## **Performance Information**

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Jan 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Dec 2015
The number of night-time economy crimes	5238	6502	24.1	Worsened (5.7% pt.)
% Positive for drug testing on arrest	N/A	39.7%	N/A	N/A
Prosecution of Class A drug suppliers	197	201	2.0	Improved (2.0% pt.)

The % Positive for drug testing on arrest is for the period April to January 2016.

### **Management Information**



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers. Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for command and control and not one for management information.

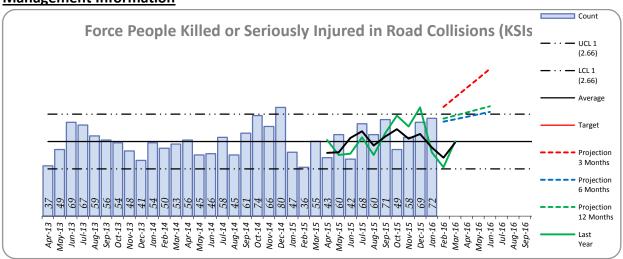
# 5. Improving Road Safety

## **Performance Information**

5. Improving Road Safety Data to Jan 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Dec 2015
All people killed or seriously injured (KSI) in road collisions	749	759	1.3	Worsened (4.1% pt.)
KSI - Fatalities	42	43	2.4	Improved (-13.4% pt.)
KSI - Serious injuries	707	727	2.8	Worsened (5.4% pt.)
Number of Collisions	673	710	5.5	Worsened (3.4% pt.)
The number of people KSI in powered two wheeled vehicles	193	185	-4.1	Worsened (9.0% pt.)
The number of young car drivers (17 - 25 years) KSI in road collisions	123	126	2.4	Worsened (10.8% pt.)
The number of pedestrians KSI in road collisions	131	135	3.1	Worsened (4.6% pt.)
The number of cyclists KSI in road collisions	85	84	-1.2	Worsened (12.0% pt.)
The number of children and young people (0 - 17 years) KSI in road collisions	76	74	-2.6	Worsened (12.8% pt.)
The number of drink drivers KSI in road collisions	20	48	140.0	Worsened (17.8% pt.)

January 2016 KSI data is at 09/02/2016

The rolling 2014/15 12 month KSI data is based on re-run individual months added together.





# 6. Improving Crime Prevention

## **Performance Information**

6. Improving Crime Prevention Data to Jan 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Dec 2015		
The number of all crime offences	99438	109282	9.9	7	Worsened (1.0% pt.)		
The number of victim based crime offences	89508	98567	10.1	7	Worsened (1.0% pt.)		
The number of repeat victims of crime	8905	9386	5.4	N/A	Improved (-0.7% pt.)		
The number of repeat victims of business crime	See Comment Below*						
The solved crime rate	27.30%	22.12%	-5.18	N/A	Improved (0.10% pt.)		
The number of anti-social behaviour incidents	55260	53393	-3.4	N/A	Improved (-1.5% pt.)		
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	58.3%	60.3%	2.0	3	Worsened (-4.1% pt.)		
The % of people who think the Police are doing a good job in this area	57.8%	56.9%	-0.9	8	Worsened (-1.5% pt.)		

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to September 2015.

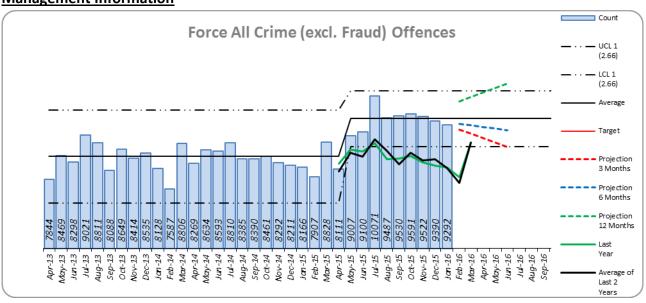
The all crime and victim based crime MSG rankings are for the three months to December 2015 and based on population per 1000 people.

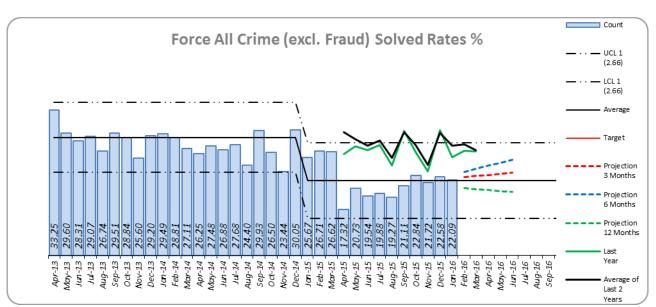
MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

<sup>\*</sup>Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.



## 6. Improving Crime Prevention







7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

## **Performance Information**

7. Increased	Efficiency in	<b>Policing Through</b>
Collaborativ	e Working a	nd Innovation

Make savings of £12.2 million by 31/03/2016 (as part of our overall requirement to realise savings of £55.3 million by 31/03/2019

A significant proportion of the savings (2015/16) have already been achieved and firm plans are in place for the remainder.

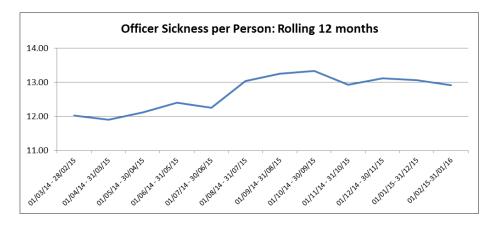
Detailed progress is reported via the monthly Budgetary Control Report.

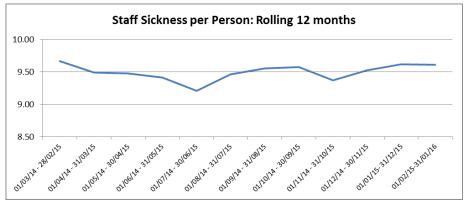


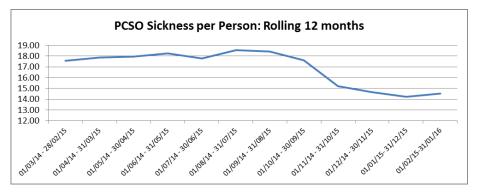
## 8. Organisational Health

## **Management Information**

### Sickness Levels







## Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.