Essex Police

Performance Update

April 2016

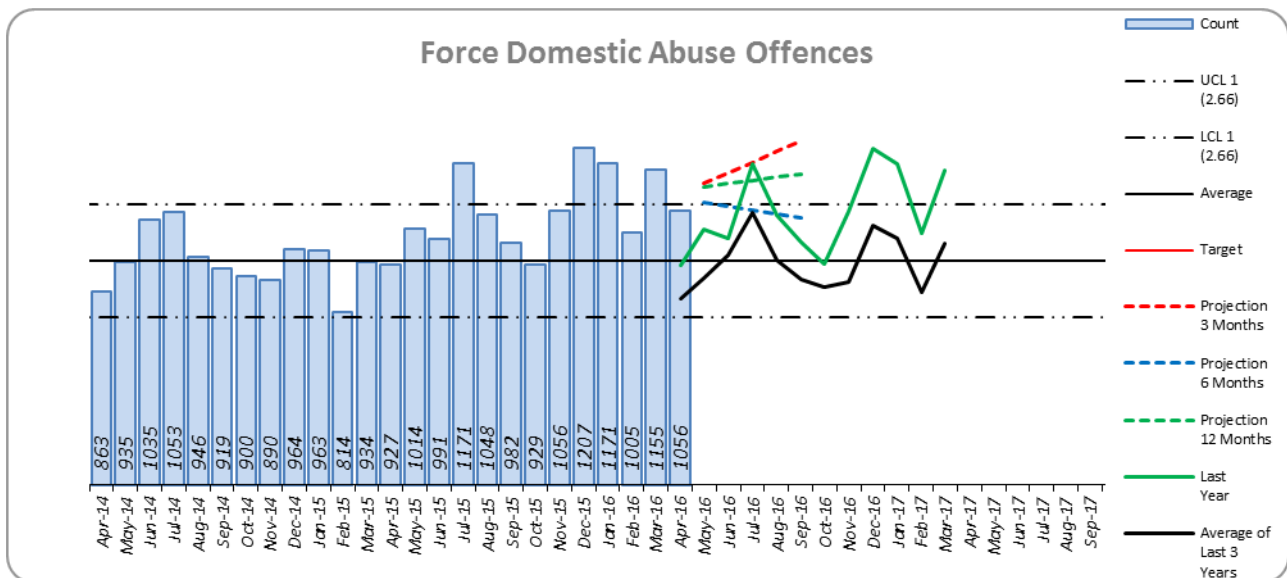# Monthly Performance Report: April 2016

1. Reducing Domestic Abuse

Performance Information

1. Reducing Domestic Abuse Data to Apr 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
Number of domestic abuse incidents	27914	**31065**	11.3
Number of repeat incidents of domestic abuse	N/A	**10996**	N/A
Number of domestic abuse offences	11144	**12907**	15.8
Number of repeat offenders of domestic abuse	55	**32**	-41.8
Domestic abuse solved rate	39.1%	**31.0%**	-8.1

The number of repeat offenders of domestic abuse is for the months of October 2014 and October 2015. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

Management Information

Force Domestic Abuse Offences

Monthly Performance Report: April 2016

2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to Apr 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking
User Satisfaction - Making contact with the police	92.7%	90.3%	-2.4	7
Confidence interval	1.4%	1.6%		
User Satisfaction - Action taken by the police	80.6%	72.5%	-8.1	7
Confidence interval	1.8%	2.2%		
User Satisfaction - Being kept informed of progress	74.0%	65.3%	-8.7	8
Confidence interval	2.0%	2.3%		
User Satisfaction - Their treatment by staff	91.9%	88.0%	-3.9	8
Confidence interval	1.2%	1.5%		
User Satisfaction - The overall service provided	79.6%	73.2%	-6.4	8
Confidence interval	1.8%	2.0%		
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	81.0%	76.6%	-4.4	N/A
Emergency calls answered within standard (90% within 10 seconds)	83.5%	82.9%	-0.6	N/A
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	7	7	0	N/A

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to December 2015.
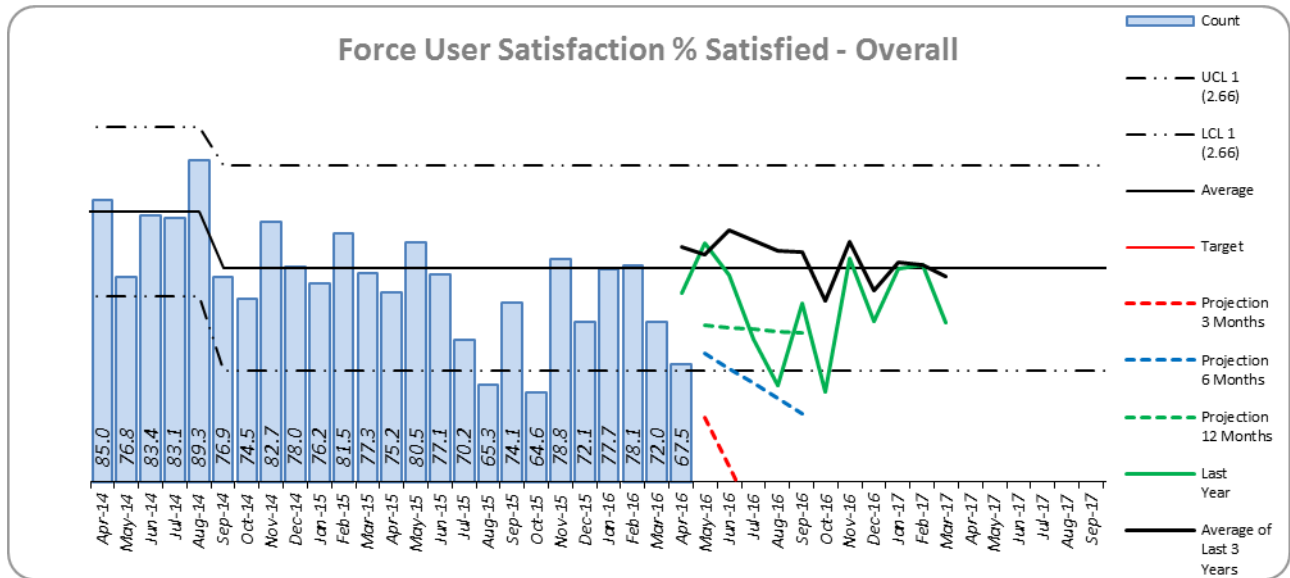
MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

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2. Supporting Our Victims of Crime

Management Information

Monthly Performance Report: April 2016
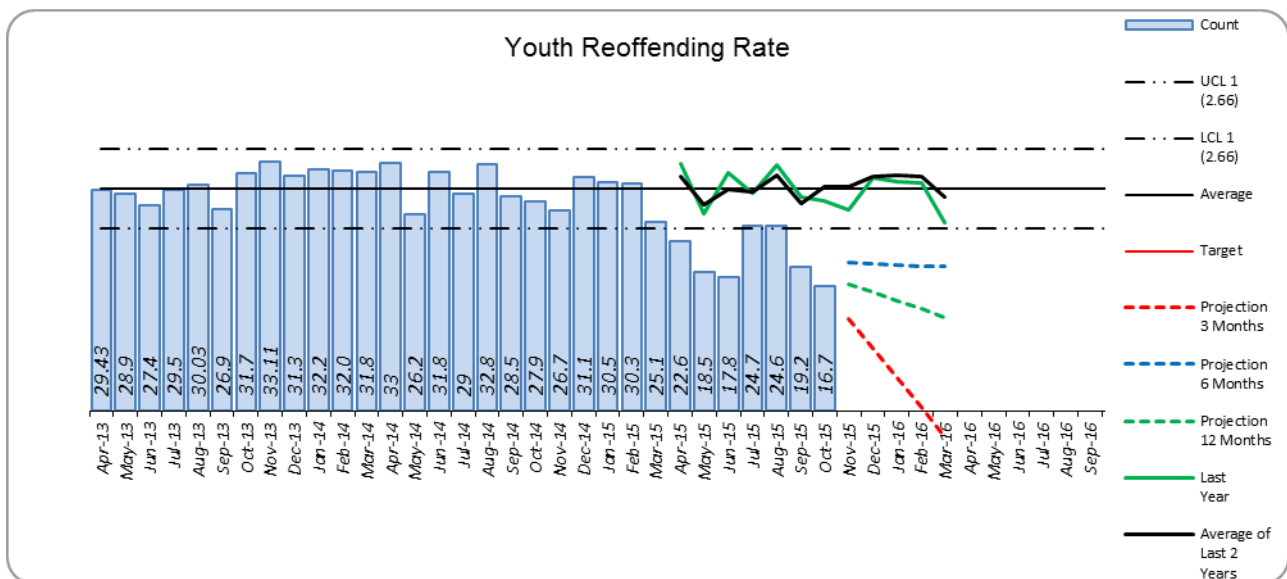
3. Reducing Youth Offending and Re-offending in General

Performance Information

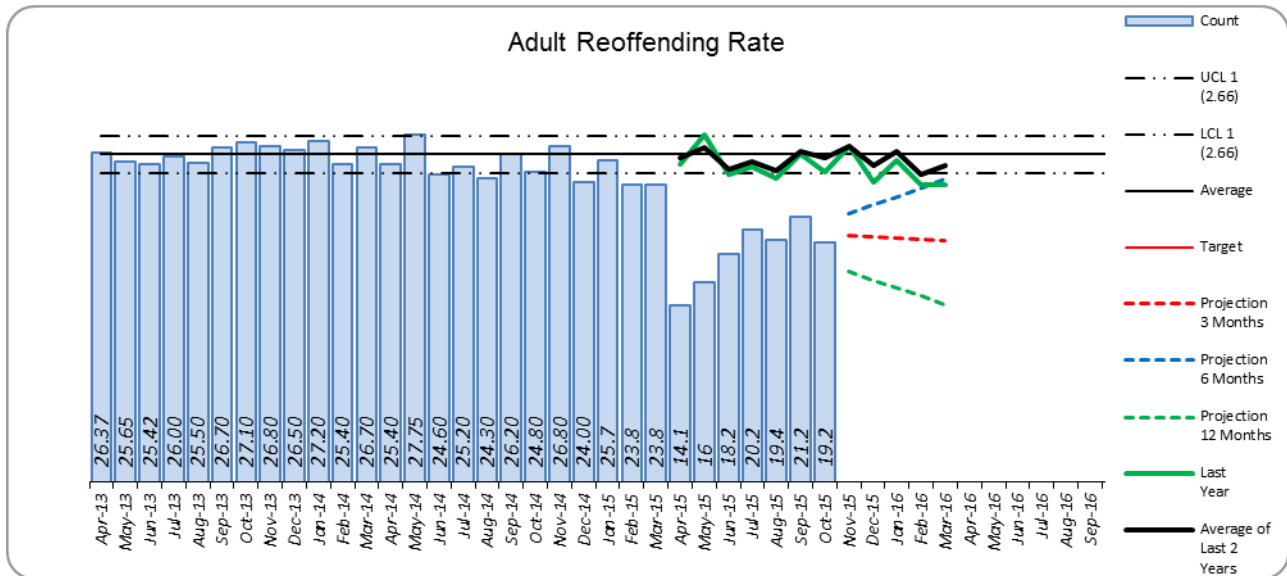| 3. Reducing Youth Offending and Reoffending in General Data for Oct 2015	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.
The number of youth offenders	294	**246**	-16.3
The number of adult offenders	1554	**1354**	-12.9
The number of youth offenders who re-offend	82	**41**	-50.0
The number of adult offenders who re-offend	386	**260**	-32.6
Youth re-offending rate	27.9%	**16.7%**	-11.2%
Adult re-offending rate	24.8%	**19.2%**	-5.6%

Essex Police produce re-offending rates for both adult and youth offenders using data obtained from the forces' crime recording system. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information

Monthly Performance Report: April 2016

3. Reducing Youth Offending and Re-offending in General

*Please note the adult re-offending rate has been unusually low since April 2015. In April 2015 there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April this year.
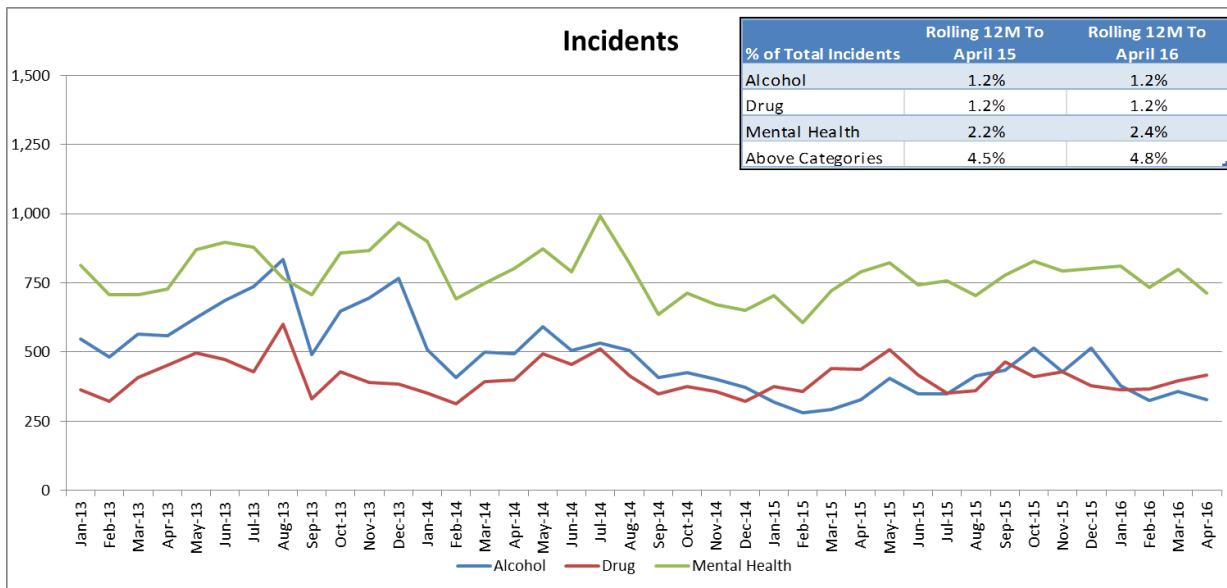
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Apr 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
The number of night-time economy crimes	5222	**6938**	32.9
% Positive for drug testing on arrest	N/A	**40.3%**	N/A
Prosecution of Class A drug suppliers	190	**210**	10.5

Management Information

% of Total Incidents	Rolling 12M To April 15	Rolling 12M To April 16
Alcohol	1.2%	1.2%
Drug	1.2%	1.2%
Mental Health	2.2%	2.4%
Above Categories	4.5%	4.8%

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.
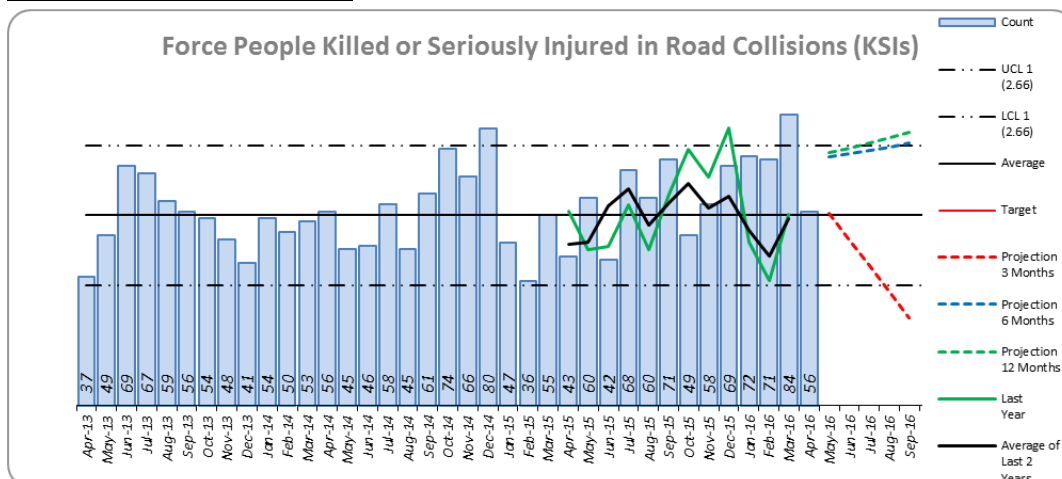
Monthly Performance Report: April 2016

5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to Apr 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
All people killed or seriously injured (KSI) in road collisions	726	**857**	18.0
KSI - Fatalities	41	**59**	43.9
KSI - Serious injuries	685	**798**	16.5
Number of Collisions	660	**785**	18.9
The number of people KSI in powered two wheeled vehicles	191	205	7.3
The number of young car drivers (17 - 25 years) KSI in road collisions	106	151	42.5
The number of pedestrians KSI in road collisions	124	159	28.2
The number of cyclists KSI in road collisions	82	91	11.0
The number of children and young people (0 - 17 years) KSI in road collisions	65	90	38.5
The number of drink drivers KSI in road collisions	22	45	104.5

The rolling 2015/16 12 month KSI data is based on re-run individual months added together.

Management Information

Force People Killed or Seriously Injured in Road Collisions (KSIs)

Monthly Performance Report: April 2016

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to Apr 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking
The number of all crime offences	99564	**112362**	12.9	5
The number of victim based crime offences	89907	**100800**	12.1	5
The number of repeat victims of crime	9130	**9880**	8.2	N/A
The solved crime rate	26.39%	**21.54%**	-4.85	N/A
The number of anti-social behaviour incidents	57004	**51992**	-8.8	N/A
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	58.9%	**58.5%**	-0.4	5
Confidence interval	4.2%	3.7%		
The % of people who think the Police are doing a good job in this area	56.8%	**60.0%**	3.2	7
Confidence interval	4.1%	4.8%		

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to December 2015.
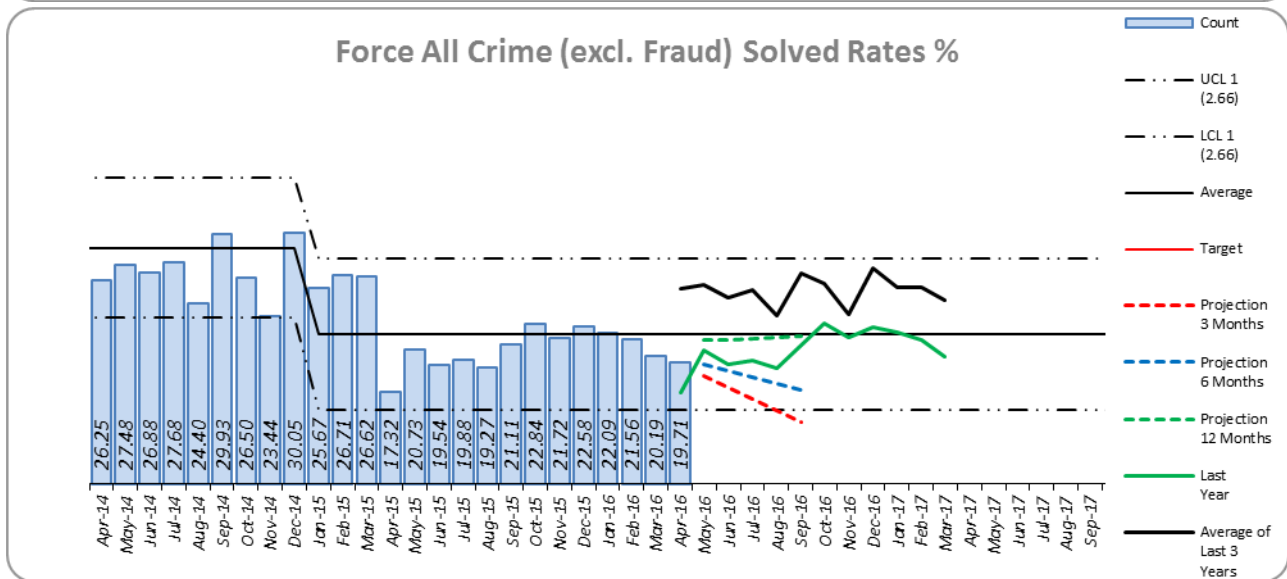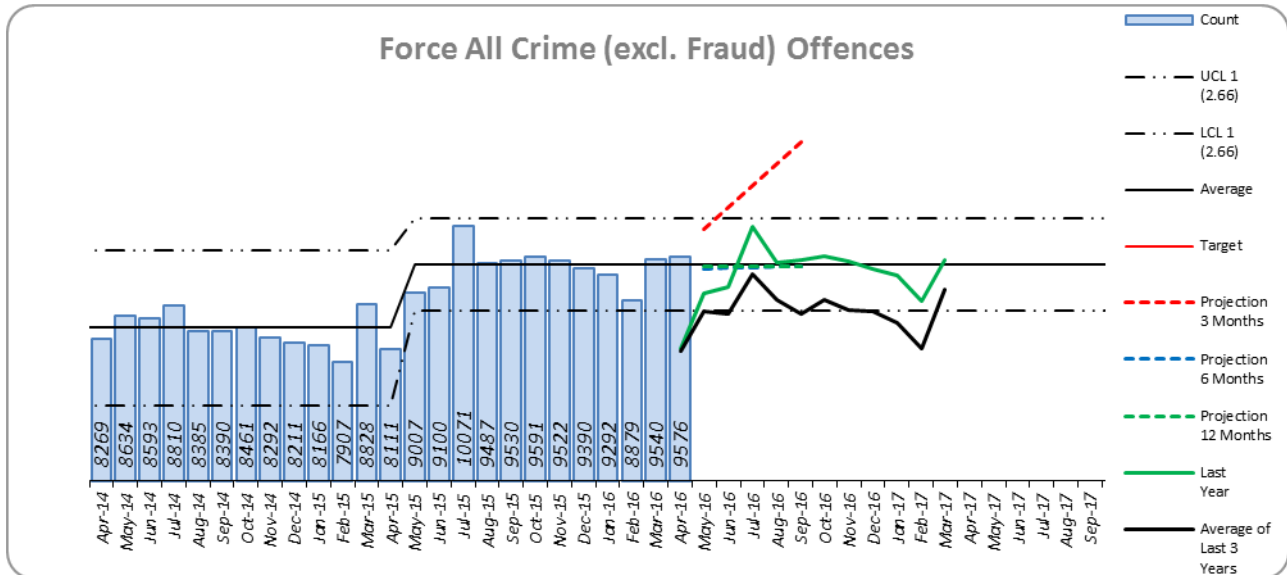
The all crime and victim based crime MSG rankings are for the three months to March 2016 and based on population per 1000 people.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

6. Improving Crime Prevention

Management Information

Force All Crime (excl. Fraud) Offences

Legend:
- Count
- UCL 1 (2.66)
- LCL 1 (2.66)
- Average
- Target
- Projection 3 Months
- Projection 6 Months
- Projection 12 Months
- Last Year
- Average of Last 3 Years

Values: 8269, 8634, 8593, 8810, 8385, 8390, 8461, 8292, 8211, 8166, 7907, 8828, 8111, 9007, 9100, 10071, 9487, 9530, 9591, 9522, 9390, 9292, 8879, 9540, 9576

Months: Apr-14, May-14, Jun-14, Jul-14, Aug-14, Sep-14, Oct-14, Nov-14, Dec-14, Jan-15, Feb-15, Mar-15, Apr-15, May-15, Jun-15, Jul-15, Aug-15, Sep-15, Oct-15, Nov-15, Dec-15, Jan-16, Feb-16, Mar-16, Apr-16, May-16, Jun-16, Jul-16, Aug-16, Sep-16, Oct-16, Nov-16, Dec-16, Jan-17, Feb-17, Mar-17, Apr-17, May-17, Jun-17, Jul-17, Aug-17, Sep-17

Force All Crime (excl. Fraud) Solved Rates %

Legend:
- Count
- UCL 1 (2.66)
- LCL 1 (2.66)
- Average
- Target
- Projection 3 Months
- Projection 6 Months
- Projection 12 Months
- Last Year
- Average of Last 3 Years

Values: 26.25, 27.48, 26.88, 27.68, 24.40, 29.93, 26.50, 23.44, 30.05, 25.67, 26.71, 26.62, 17.32, 20.73, 19.54, 19.88, 19.27, 21.11, 22.84, 21.72, 22.58, 22.09, 21.56, 20.19, 19.71

Months: Apr-14, May-14, Jun-14, Jul-14, Aug-14, Sep-14, Oct-14, Nov-14, Dec-14, Jan-15, Feb-15, Mar-15, Apr-15, May-15, Jun-15, Jul-15, Aug-15, Sep-15, Oct-15, Nov-15, Dec-15, Jan-16, Feb-16, Mar-16, Apr-16, May-16, Jun-16, Jul-16, Aug-16, Sep-16, Oct-16, Nov-16, Dec-16, Jan-17, Feb-17, Mar-17, Apr-17, May-17, Jun-17, Jul-17, Aug-17, Sep-17

Performance Information

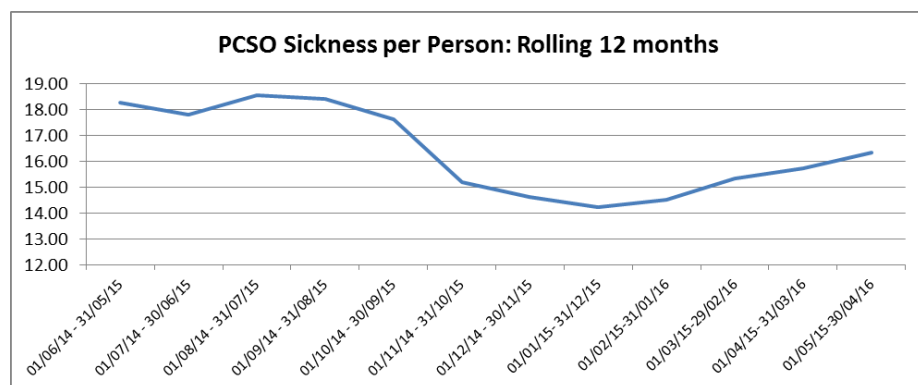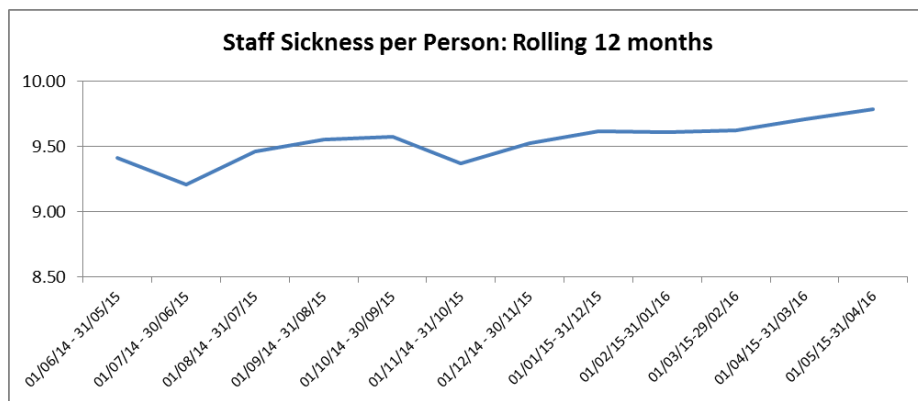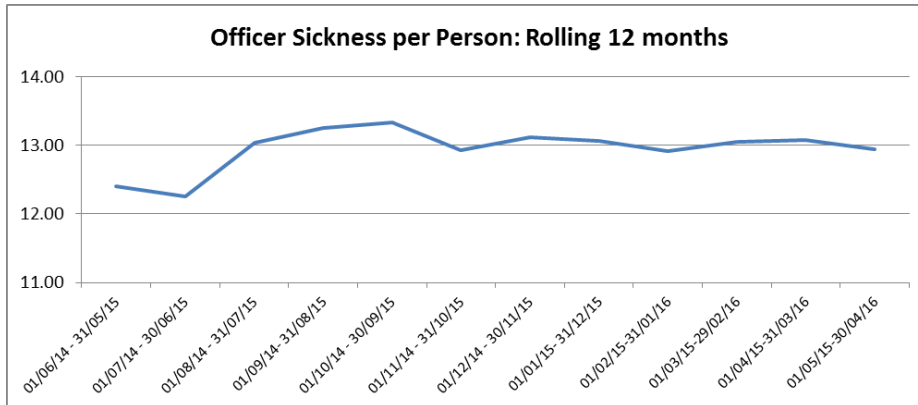| 7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £17.6 million by 31/03/2017 (as part of our overall requirement to realise savings of £33.1 million between 2015/16 and 2019/20)	A significant proportion of the savings for 2016/17 have already been achieved and firm plans are in place for the remainder.

Detailed progress is reported via the monthly Budgetary Control Report.

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8. Organisational Health

Management Information

<u>Sickness Levels</u>

Officer Sickness per Person: Rolling 12 months

Staff Sickness per Person: Rolling 12 months

PCSO Sickness per Person: Rolling 12 months

<u>Vacancy Levels</u>

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.