

Essex Police

Performance Update

May 2016

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Monthly Performance Report: May 2016

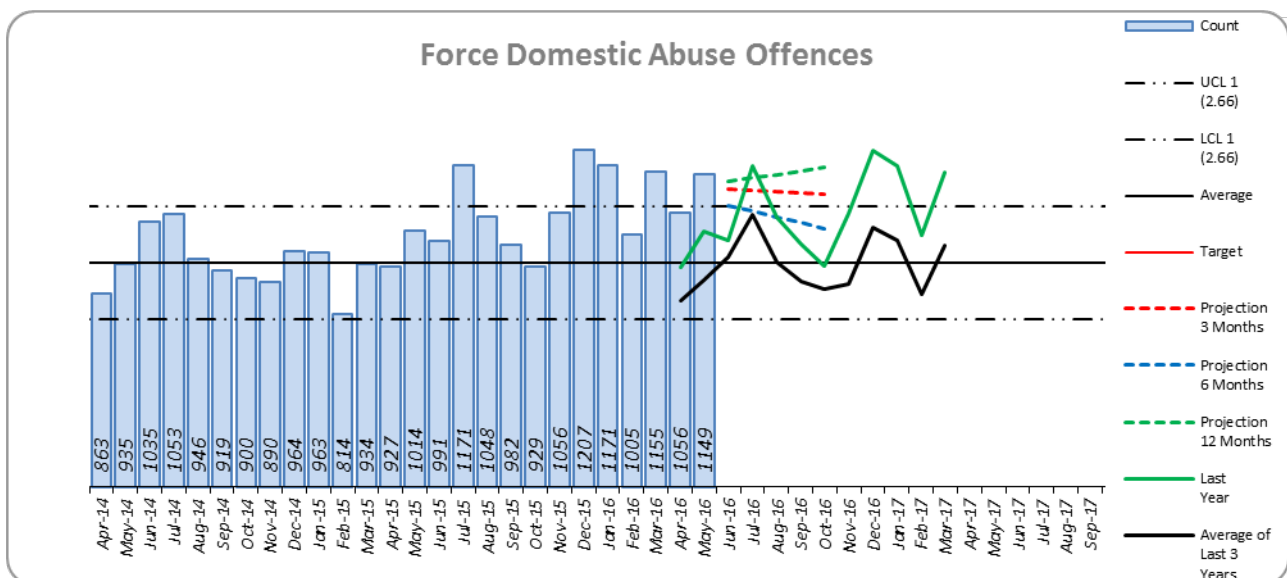
1. Reducing Domestic Abuse

Performance Information

1. Reducing Domestic Abuse Data to May 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
Number of domestic abuse incidents	27998	31426	12.2
Number of repeat incidents of domestic abuse	N/A	11290	N/A
Number of domestic abuse offences	11223	13039	16.2
Number of repeat offenders of domestic abuse	56	34	-39.3
Domestic abuse solved rate	38.2%	30.0%	-8.2

The number of repeat offenders of domestic abuse is for the months of November 2014 and November 2015. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

Management Information



Monthly Performance Report: May 2016

2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to May 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking
User Satisfaction - Making contact with the police	92.2%	90.5%	-1.7	7
Confidence interval	1.4%	1.5%		
User Satisfaction - Action taken by the police	80.5%	71.8%	-8.7	7
Confidence interval	1.8%	2.2%		
User Satisfaction - Being kept informed of progress	73.3%	65.0%	-8.3	8
Confidence interval	2.0%	2.4%		
User Satisfaction - Their treatment by staff	91.8%	88.1%	-3.7	8
Confidence interval	1.3%	1.5%		
User Satisfaction - The overall service provided	79.9%	72.7%	-7.2	8
Confidence interval	1.8%	2.1%		
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	83.2%	82.4%	-0.8	N/A
Emergency calls answered within standard (90% within 10 seconds)	80.1%	76.7%	-3.4	N/A
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	7	7	0	N/A

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to December 2015.

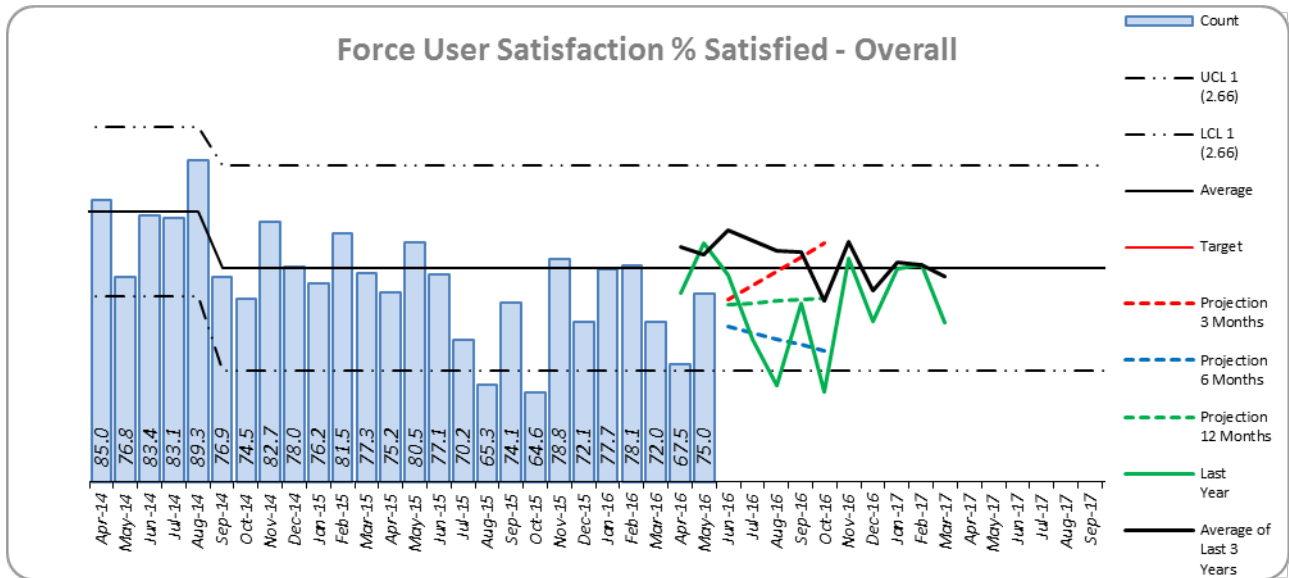
MSG ranking - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

Monthly Performance Report: May 2016

2. Supporting Our Victims of Crime

Management Information



Monthly Performance Report: May 2016

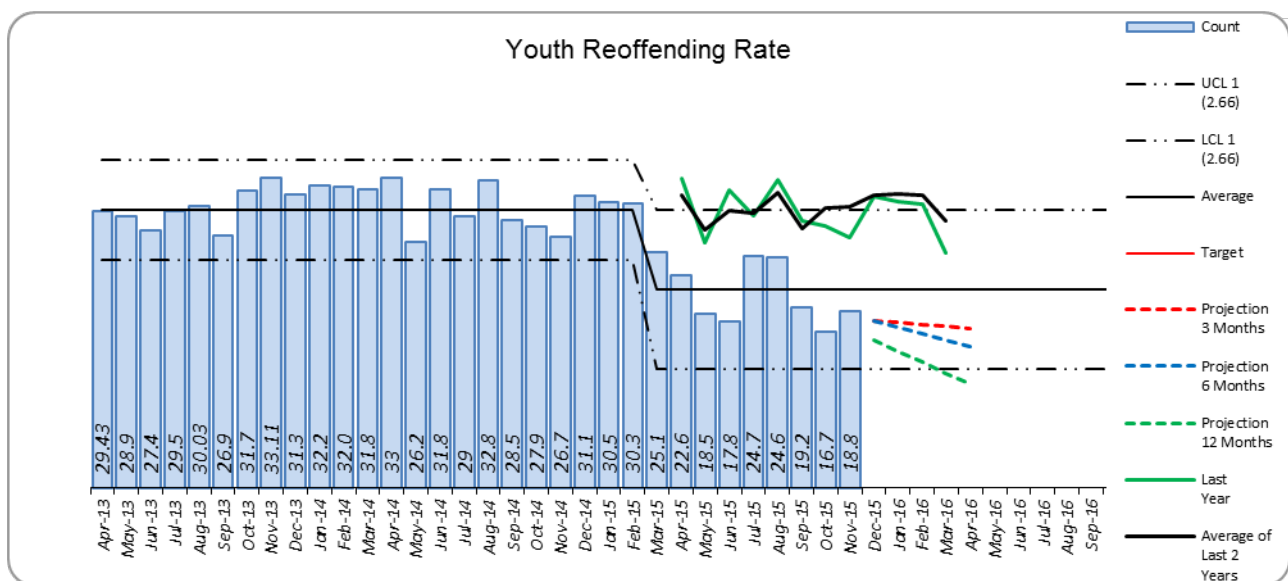
3. Reducing Youth Offending and Re-offending in General

Performance Information

3. Reducing Youth Offending and Reoffending in General Data for Nov 2015	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.
The number of youth offenders	277	266	-4.0
The number of adult offenders	1353	1310	-3.2
The number of youth offenders who re-offend	74	50	-32.4
The number of adult offenders who re-offend	362	248	-31.5
Youth re-offending rate	26.7%	18.8%	-7.9%
Adult re-offending rate	26.8%	18.9%	-7.9%

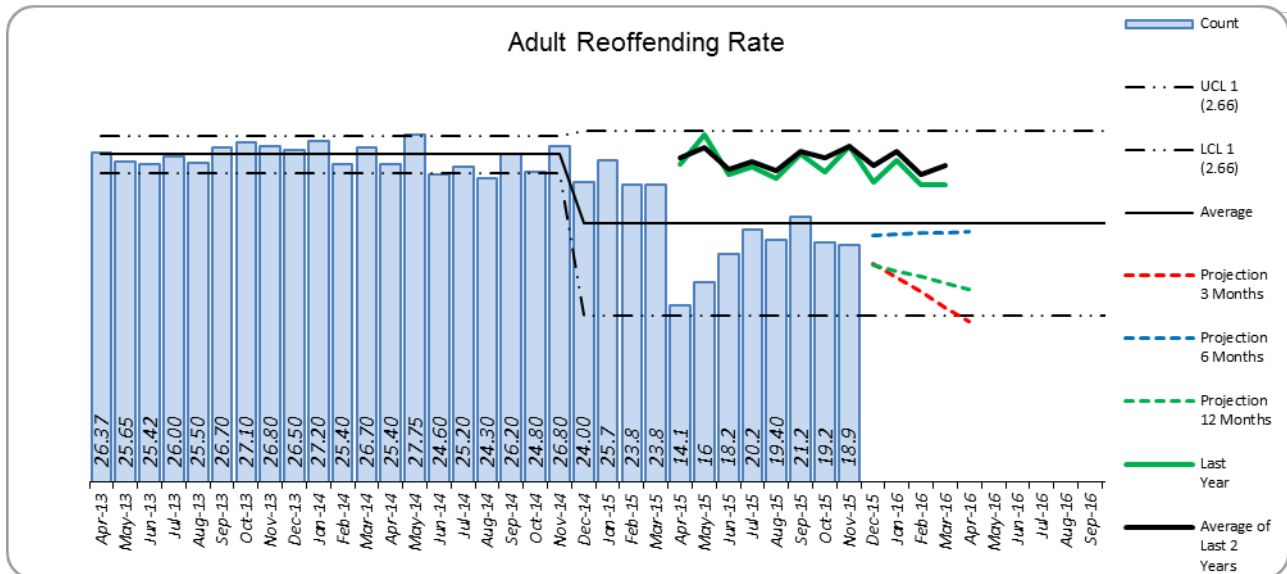
Essex Police produce re-offending rates for both adult and youth offenders using data obtained from the forces' crime recording system. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information



Monthly Performance Report: May 2016

3. Reducing Youth Offending and Re-offending in General



*Please note the adult re-offending rate has been unusually low since April 2015. In April 2015 there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April this year.

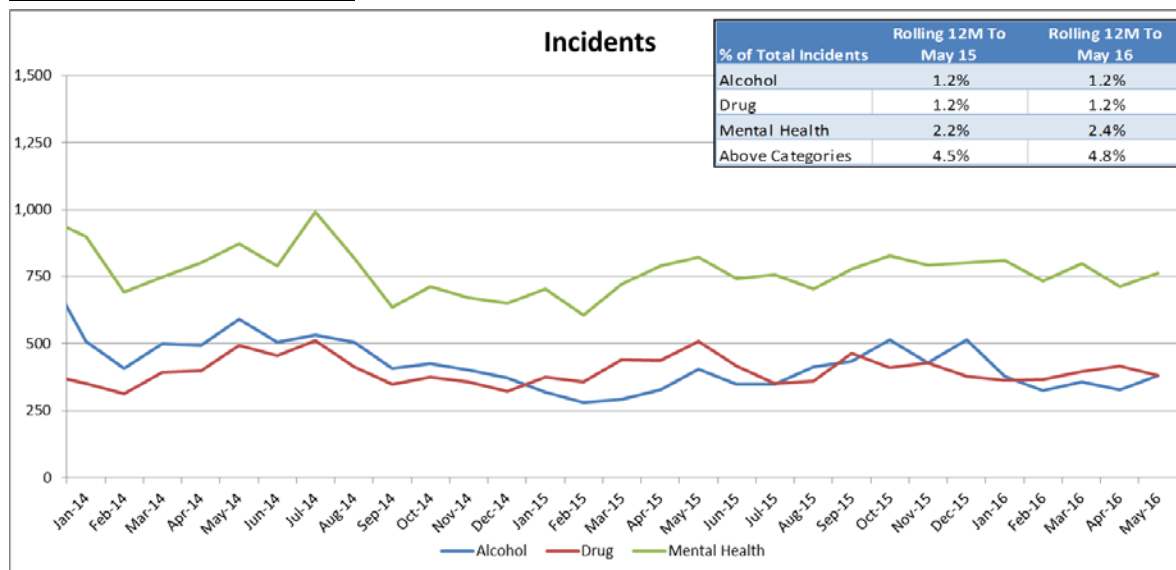
Monthly Performance Report: May 2016

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to May 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
The number of night-time economy crimes	5295	6979	31.8
% Positive for drug testing on arrest	N/A	49.9%	N/A
Prosecution of Class A drug suppliers	181	222	22.7

Management Information



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers. Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.

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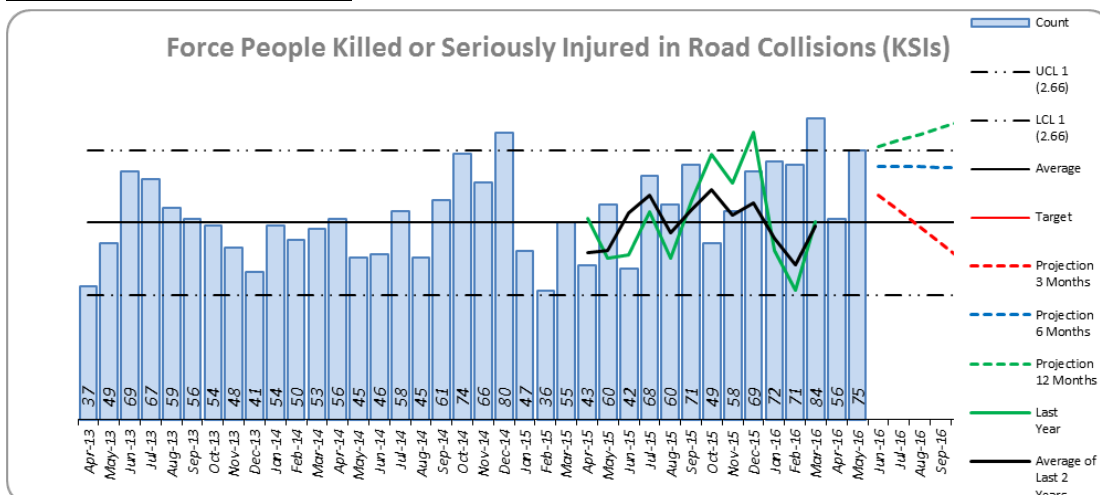
5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to May 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/Worse % or % pt. diff.
All people killed or seriously injured (KSI) in road collisions	742	859	15.8
KSI - Fatalities	45	54	20.0
KSI - Serious Injuries	697	805	15.5
Number of Collisions	682	782	14.7
The number of people KSI in powered two wheel vehicles	196	204	4.1
The number of young car drivers (17 - 25 years) KSI in road collisions	105	170	61.9
The number of pedestrians KSI in road collisions	130	153	17.7
The number of cyclists KSI in road collisions	84	92	9.5
The number of children and young people (0 - 17 years) KSI in road collisions	67	90	34.3
The number of drink drivers KSI in road collisions	24	42	75.0
The number of drug drivers KSI in road collisions	17	13	-23.5
The number of car drivers aged 76+ involved in injury collisions	240	242	0.8

The rolling 2015/16 12 month KSI data is based on re-run individual months added together.
Data for car drivers aged 76+ are for the 12 months to April 2016.

Management Information



Monthly Performance Report: May 2016

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to May 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking
The number of all crime offences	99971	113179	13.2	5
The number of victim based crime offences	90298	101309	12.2	5
The number of repeat victims of crime	N/A	9226	N/A	N/A
The solved crime rate	25.67%	21.51%	-4.16	N/A
The number of anti-social behaviour incidents	57136	51828	-9.3	N/A
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	58.9%	58.5%	-0.4	5
Confidence interval	4.2%	3.7%		
The % of people who think the Police are doing a good job in this area	56.8%	60.0%	3.2	7
Confidence interval	4.1%	4.8%		

Please note that last year's number of repeat victims of crime is not shown. This is because we have moved to a new, more accurate way of identifying repeat victims, therefore it is not directly comparable with the previous period.

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to December 2015.

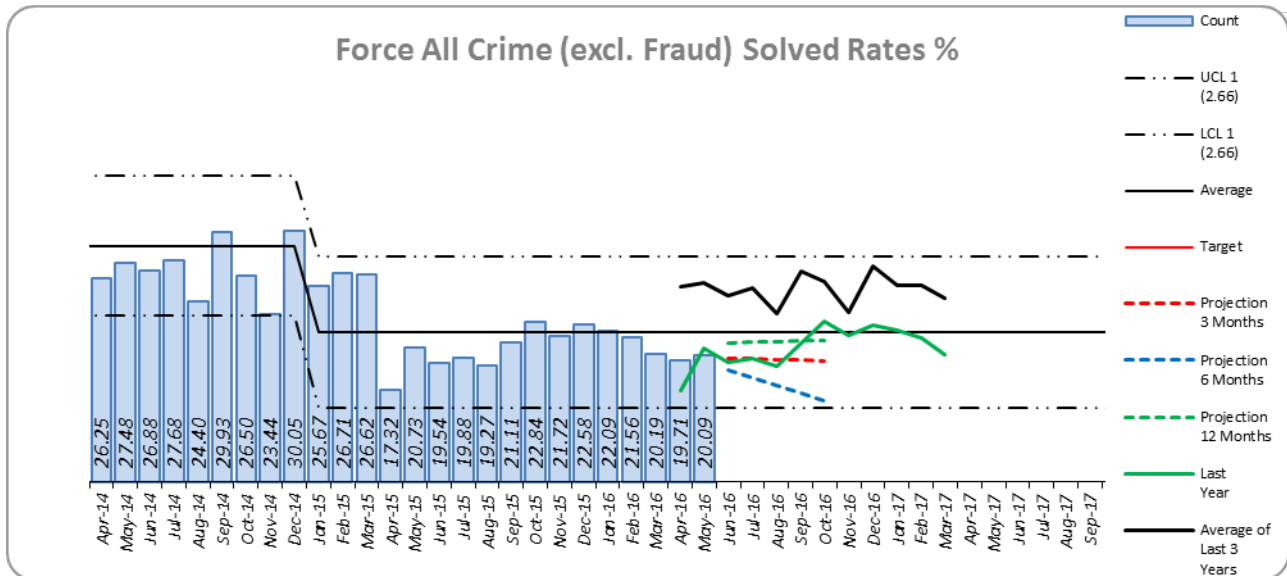
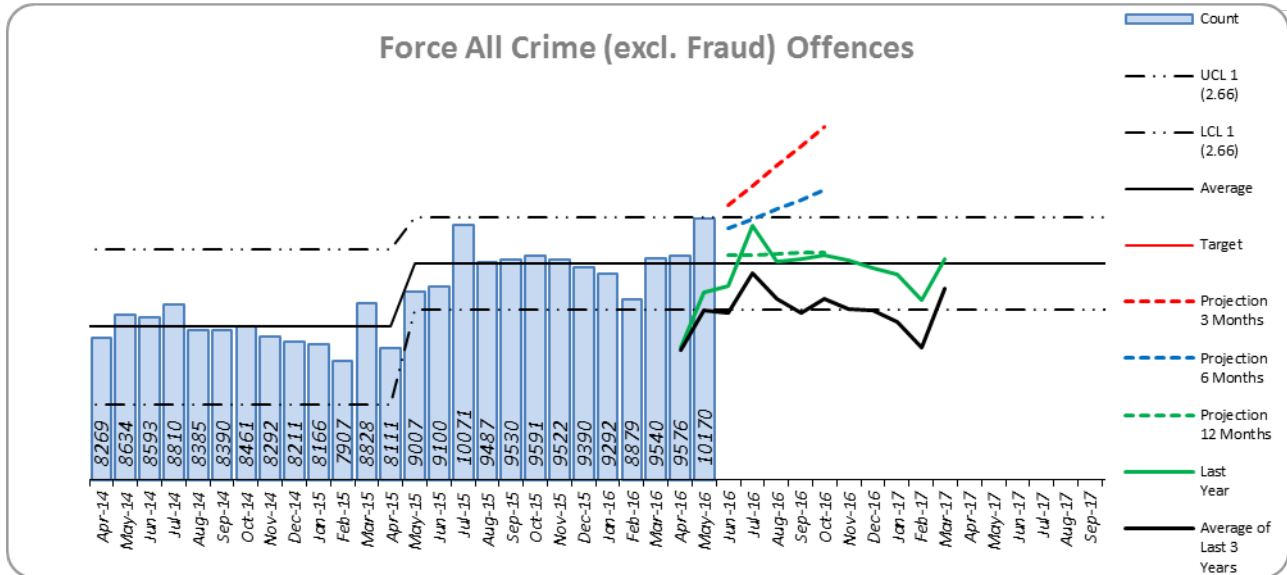
The all crime and victim based crime MSG rankings are for the three months to April 2016 and based on population per 1000 people.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

Monthly Performance Report: May 2016

6. Improving Crime Prevention

Management Information



Monthly Performance Report: May 2016

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

7. Increased Efficiency in Policing Through Collaborative Working and Innovation

Make savings of £17.6 million by 31/03/2017 (as part of our overall requirement to realise savings of £33.1 million between 2015/16 and 2019/20)	A significant proportion of the savings for 2016/17 have already been achieved and firm plans are in place for the remainder.
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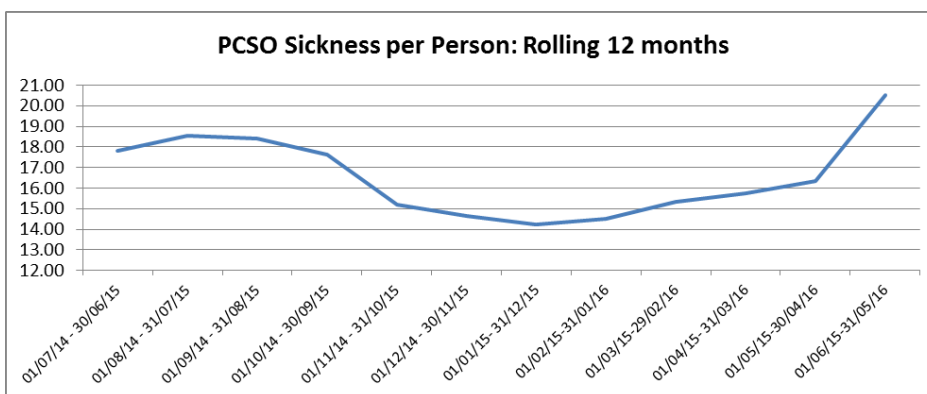
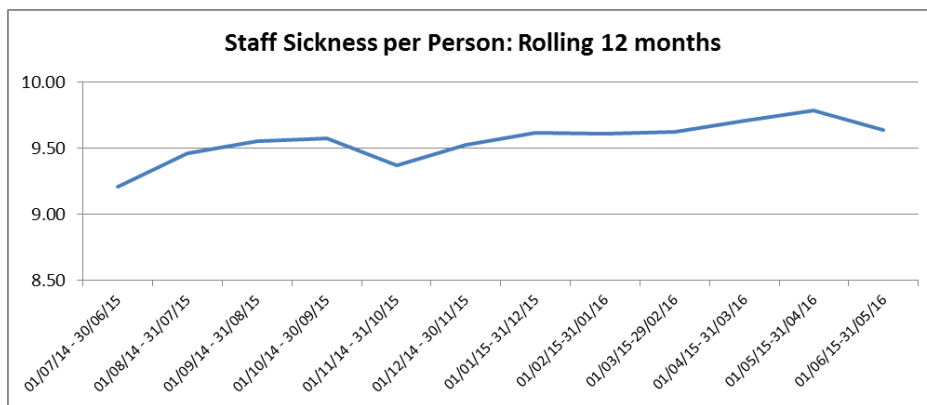
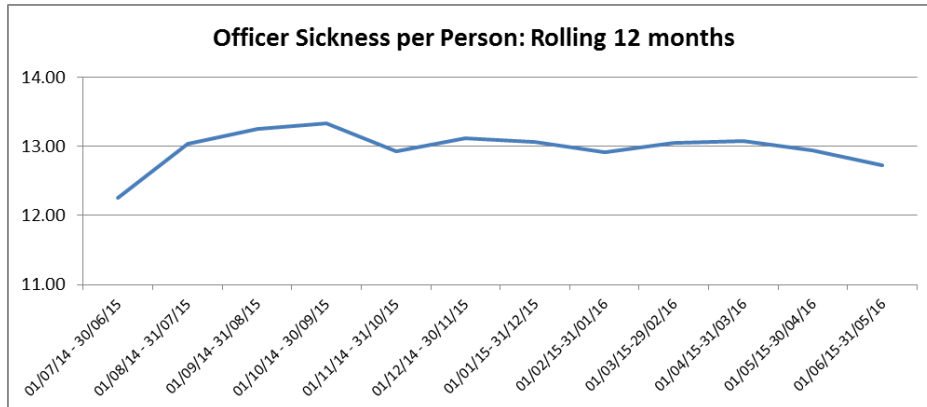
Detailed progress is reported via the monthly Budgetary Control Report.

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8. Organisational Health

Management Information

Sickness Levels



Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.