

Essex Police Performance Update November 2015

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Monthly Performance Report: November 2015

1. Reducing Domestic Abuse

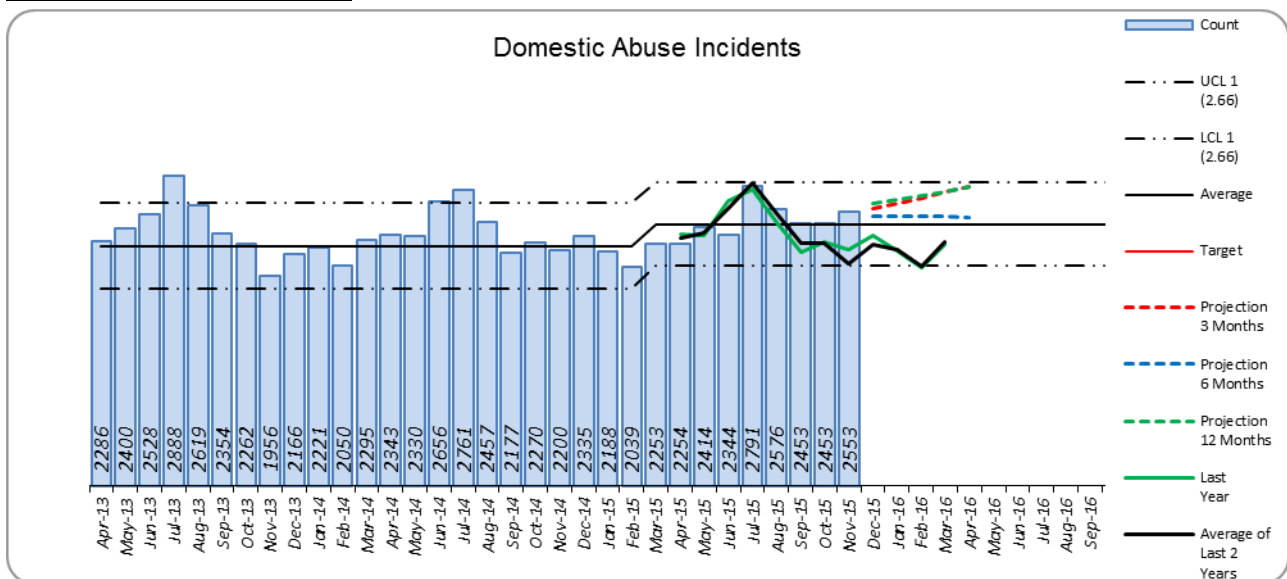
Performance Information

1. Reducing Domestic Abuse Data to Nov 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2015
Number of domestic abuse incidents	27926	28647	2.6	Worsened (0.4% pt.)
Number of repeat incidents of domestic abuse	See Comment Below*			
Number of domestic abuse offences	10758	11836	10.0	Worsened (0.4% pt.)
Number of repeat offenders of domestic abuse	56	31	-44.6	Worsened (18.1% pt.)
Domestic abuse solved rate	41.5%	33.5%	-8.0	Same
Number of successful prosecutions for domestic abuse without the victim	See Comment Below*			

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

The number of repeat offenders of domestic abuse is for the months of May 2014 and May 2015. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

Management Information



Monthly Performance Report: November 2015

2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to Nov 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Oct 2015
User Satisfaction - Making contact with the police	93.9%	90.7%	-3.2	7	Same
Confidence interval	1.3%	1.5%			
User Satisfaction - Action taken by the police	81.1%	75.0%	-6.1	5	Improved (0.1% pt.)
Confidence interval	1.8%	2.0%			
User Satisfaction - Being kept informed of progress	76.0%	65.8%	-10.2	8	Worsened (-0.6% pt.)
Confidence interval	1.9%	2.2%			
User Satisfaction - Their treatment by staff	91.6%	89.3%	-2.3	8	Worsened (-0.3% pt.)
Confidence interval	1.3%	1.4%			
User Satisfaction - The overall service provided	80.4%	75.0%	-5.4	8	Worsened (-0.5% pt.)
Confidence interval	1.8%	2.0%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	85.5%	75.9%	-9.6	N/A	Improved (0.8% pt.)
Emergency calls answered within standard (90% within 10 seconds)	86.0%	84.2%	-1.8	N/A	Improved (0.1% pt.)
Ensure that the average waiting time for a person calling our switchboard (non- emergency calls) is no more than 15 seconds	7	7	0	N/A	Same

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to September 2015.

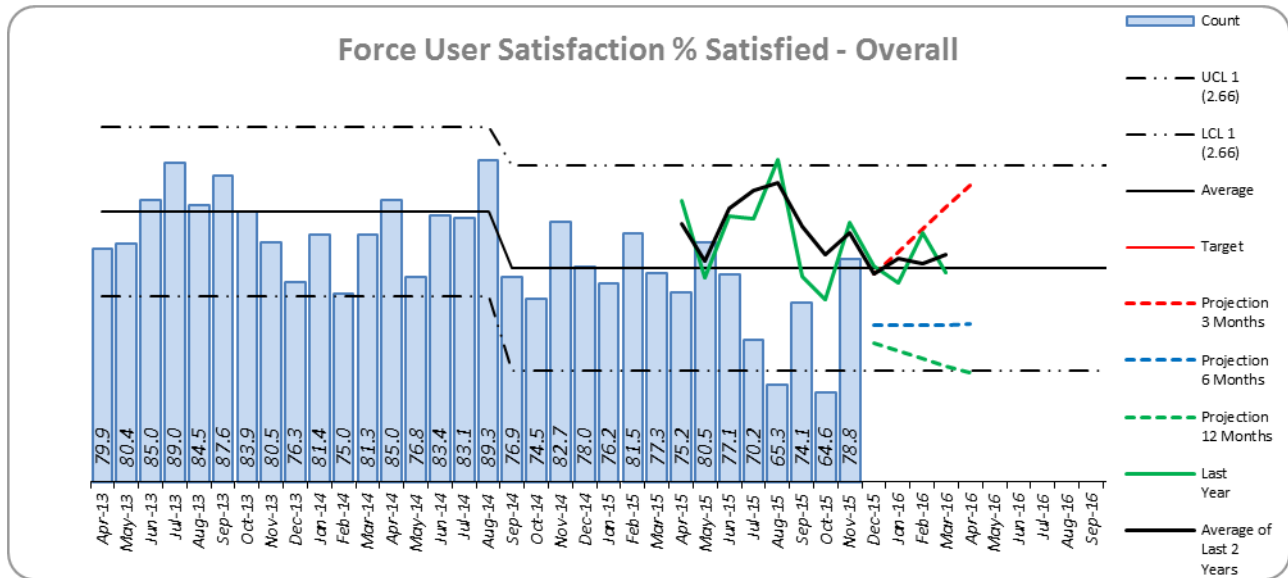
MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

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2. Supporting Our Victims of Crime

Management Information



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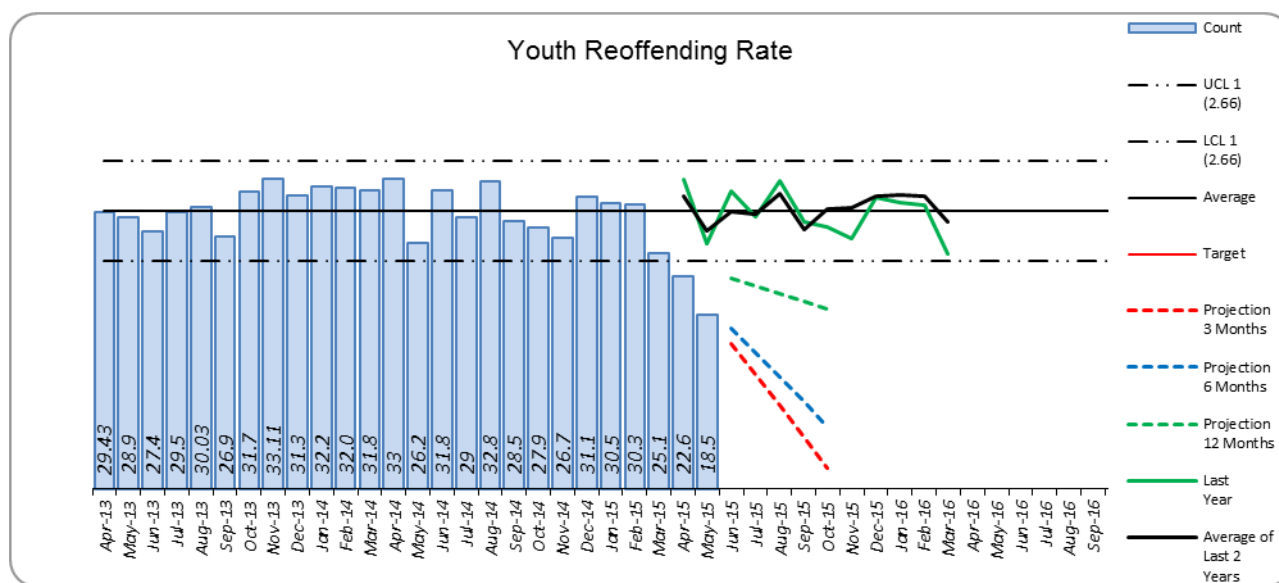
3. Reducing Youth Offending and Re-offending in General

Performance Information

3. Reducing Youth Offending and Reoffending in General Data for May 2015	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Apr 2015
The number of youth offenders	321	254	-20.9	Worsened (11.4% pt.)
The number of adult offenders	1719	1296	-24.6	Worsened (6.0% pt.)
The number of youth offenders who re-offend	84	47	-44.0	Worsened (9.6% pt.)
The number of adult offenders who re-offend	477	207	-56.6	Worsened (4.8% pt.)
Youth re-offending rate	26.2%	18.5%	-7.7%	Worsened (2.7% pt.)
Adult re-offending rate	27.7%	16.0%	-11.7%	Improved (-0.4% pt.)

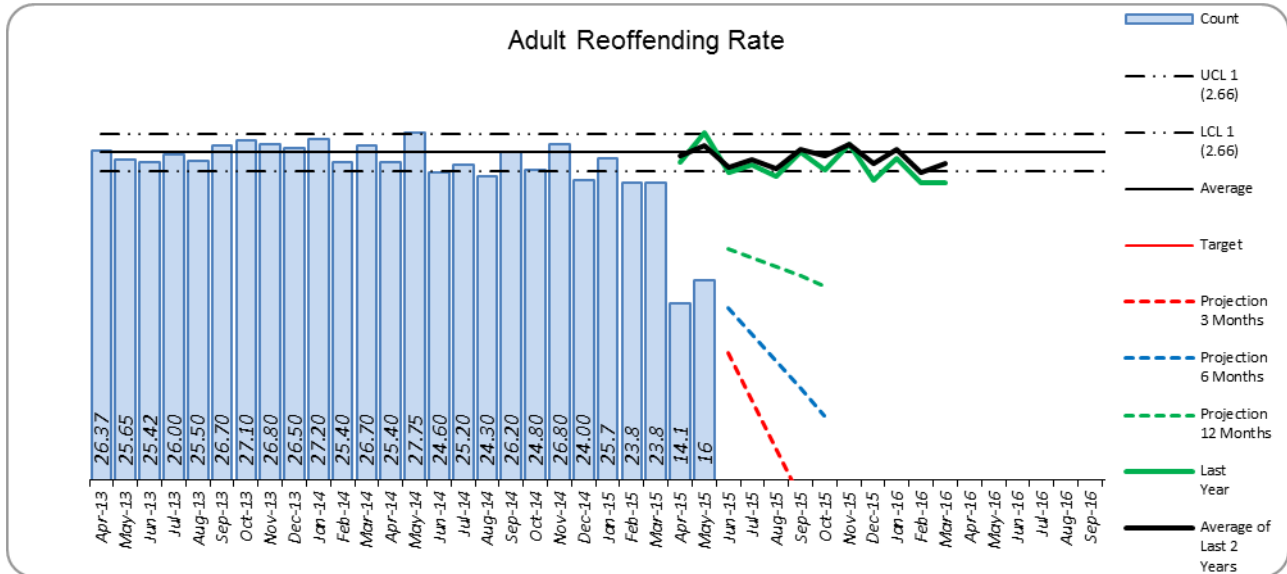
Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information



Monthly Performance Report: November 2015

3. Reducing Youth Offending and Re-offending in General



**Please note the adult reoffending rate was unusually low in April. In April there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April this year.*

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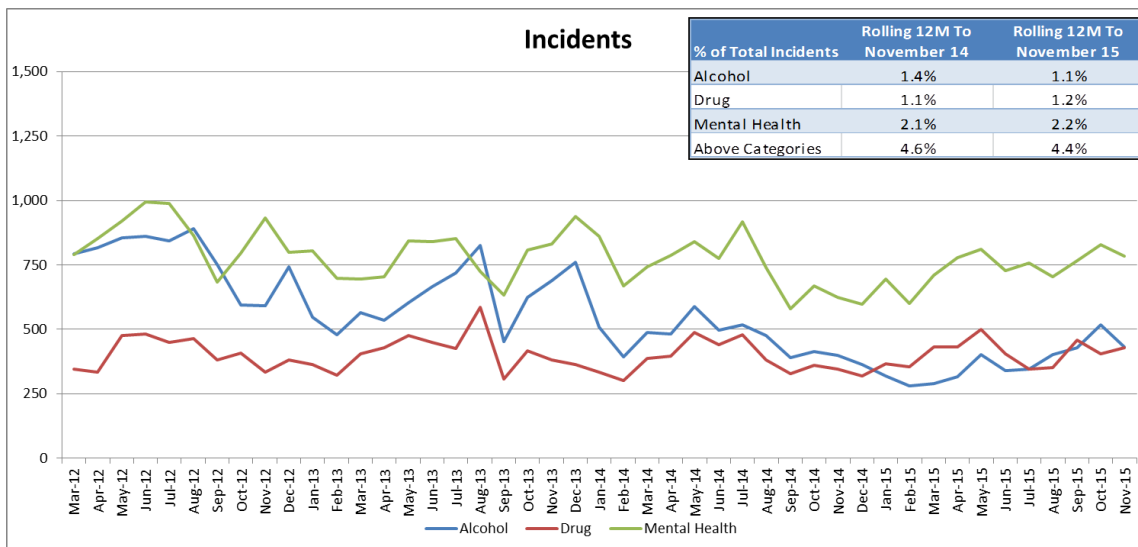
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Nov 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2015
The number of night-time economy crimes	5258	6097	16.0	Worsened (5.1% pt.)
% Positive for drug testing on arrest	N/A	39.4%	N/A	N/A
Prosecution of Class A drug suppliers	182	191	4.9	Improved (2.8% pt.)

The % Positive for drug testing on arrest is for the period April to November 2015

Management Information



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for command and control and not one for management information.

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5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to Nov 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2015
All people killed or seriously injured (KSI) in road collisions	See Comment Below*			
KSI - Fatalities				
KSI - Serious injuries				
Number of Collisions				
The number of people KSI in powered two wheeled vehicles				
The number of young car drivers (17 - 25 years) KSI in road collisions				
The number of pedestrians KSI in road collisions				
The number of cyclists KSI in road collisions				
The number of children and young people (0 - 17 years) KSI in road collisions				
The number of drink drivers KSI in road collisions				

**Please note data is not available due to the move to the new national CRASH KSI reporting system. Currently the data is being verified by the Department for Transport before publishing.*

Monthly Performance Report: November 2015

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to Nov 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Oct 2015
The number of all crime offences	99725	107145	7.4	7	Worsened (1.6% pt.)
The number of victim based crime offences	89857	96800	7.7	7	Worsened (1.5% pt.)
The number of repeat victims of crime	8830	9269	5.0	N/A	Worsened (1.3% pt.)
The number of repeat victims of business crime	See Comment Below*				
The solved crime rate	27.55%	22.85%	-4.70	N/A	Improved (0.45% pt.)
The number of anti-social behaviour incidents	53940	53473	-0.9	N/A	Improved (-1.2% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	55.3%	61.4%	6.1	3	Improved (1.0% pt.)
The % of people who think the Police are doing a good job in this area	57.1%	57.7%	0.6	8	Worsened (-0.5% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to June 2015.

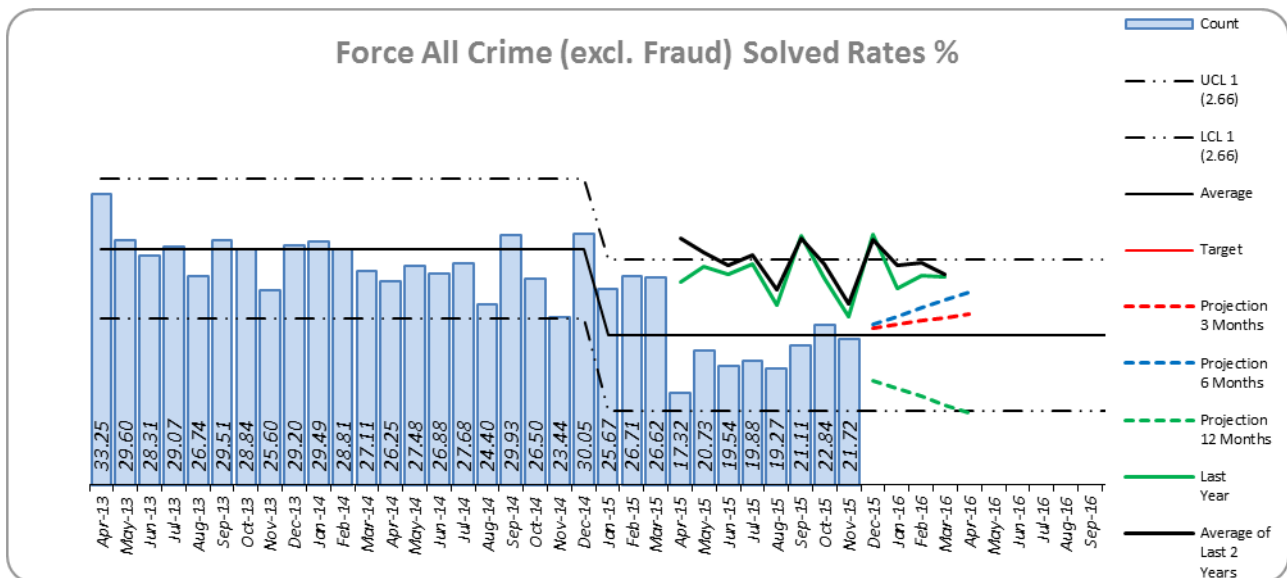
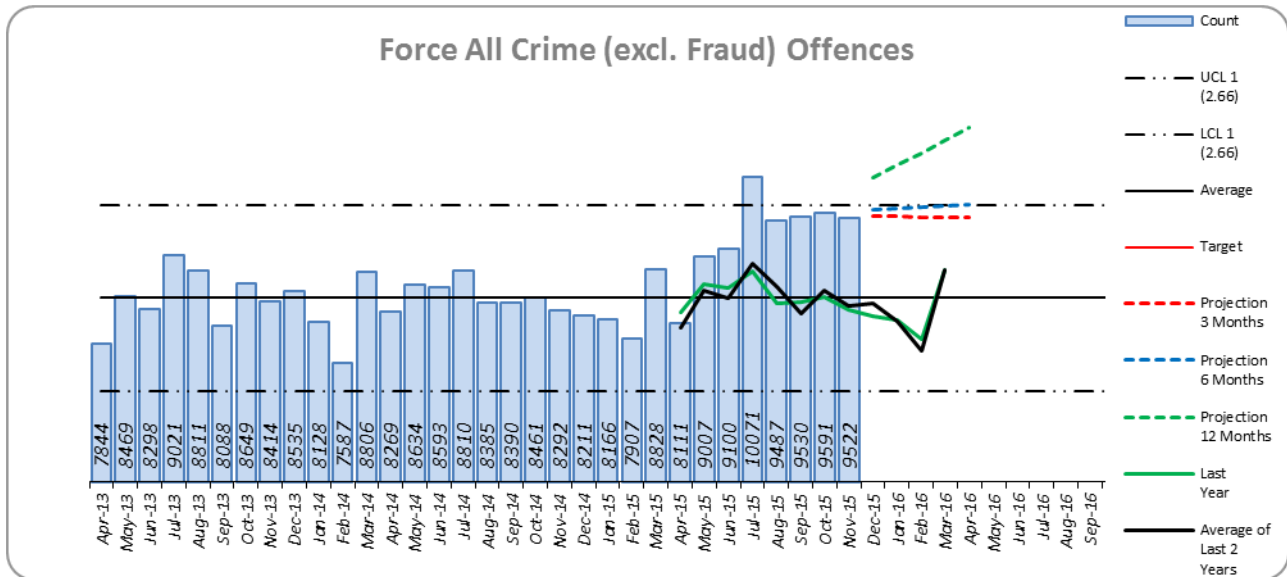
The all crime and victim based crime MSG rankings are for the three months to October 2015.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

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6. Improving Crime Prevention

Management Information



Monthly Performance Report: November 2015

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

7. Increased Efficiency in Policing Through Collaborative Working and Innovation

Make savings of £12.2 million by 31/03/2016 (as part of our overall requirement to realise savings of £55.3 million by 31/03/2019)

A significant proportion of the savings (2015/16) have already been achieved and firm plans are in place for the remainder.

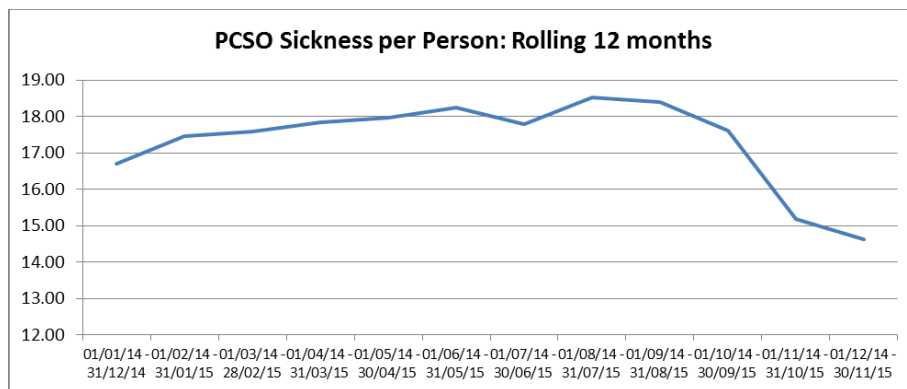
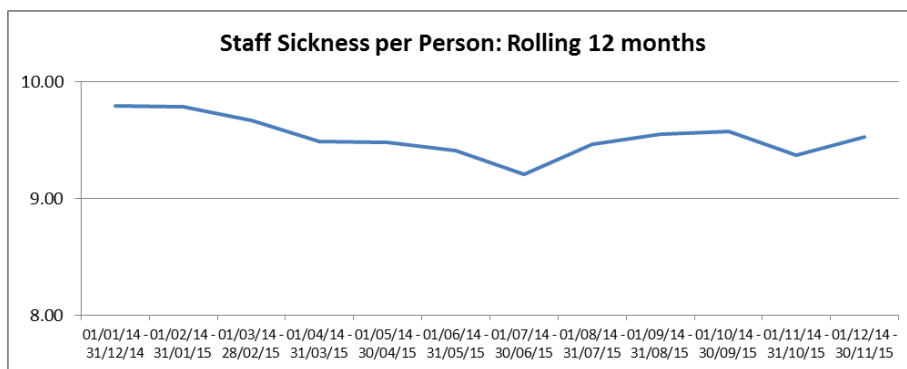
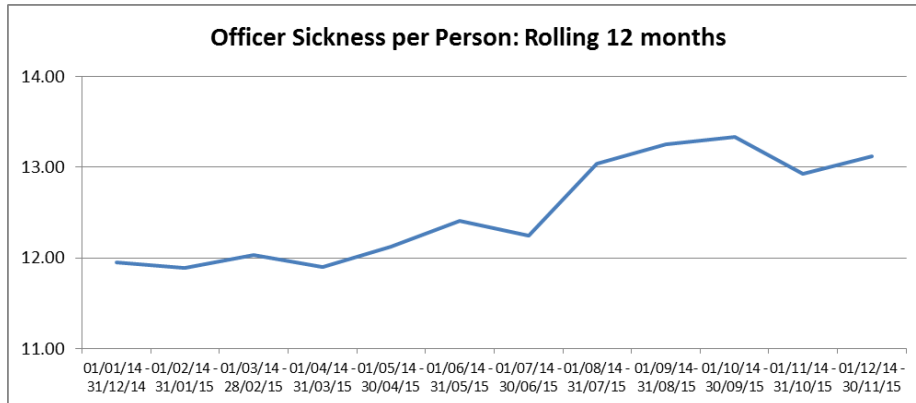
Detailed progress is reported via the monthly Budgetary Control Report.

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8. Organisational Health

Management Information

Sickness Levels



Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.