PCC
POLICE AND CRIME
COMMISSIONER FOR ESSEX

Essex Police
Performance Update
May 2015

Produced by the Corporate Services Department, Essex Police

Monthly Performance Report: May 2015

1. Reducing Domestic Abuse

Performance Information

1. Reducing Domestic Abuse Data to May 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Apr 2015
Number of domestic abuse incidents	28012	**28075**	0.2	Worsened (0.8% pt.)
Number of repeat incidents of domestic abuse	See Comment Below*			
Number of domestic abuse offences	9850	**11223**	13.9	Improved (-1.6% pt.)
Number of repeat offenders of domestic abuse	51	**56**	9.8	Worsened (8.0% pt.)
Domestic abuse solved rate	See Comment Below*			
Number of successful prosecutions for domestic abuse without the victim	4	**2**	-50	Worsened (-50.0% pt.)

Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

No solved rates have been included in this report as April data appears unusually low. We are seeking to establish the cause and resolve it.

The number of successful prosecutions for domestic abuse without the victim is for the month of May 2015.

The number of repeat offenders of domestic abuse is for the months of November 2013 and November 2014. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

The number of repeat offenders of domestic abuse uses re-run figures for last year.

Management Information
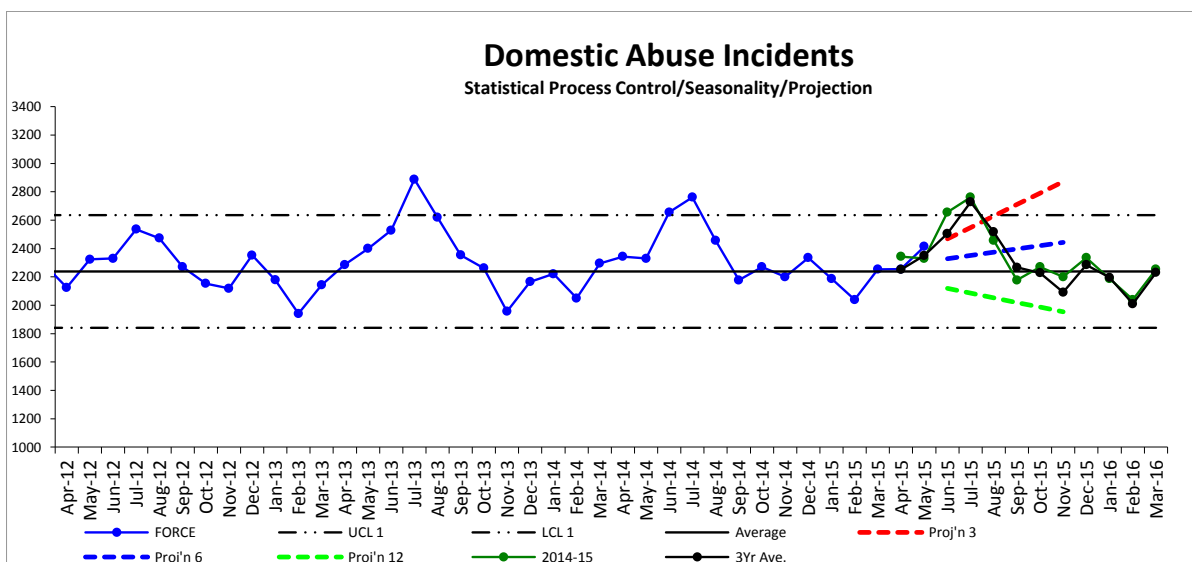
Monthly Performance Report: May 2015

2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to May 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Apr 2015
User Satisfaction - Making contact with the police	94.5%	92.2%	-2.3	6	Worsened (-0.4% pt.)
Confidence interval	1.2%	1.4%			
User Satisfaction - Action taken by the police	82.9%	80.5%	-2.4	3	Worsened (-0.3% pt.)
Confidence interval	1.7%	1.8%			
User Satisfaction - Being kept informed of progress	78.0%	73.3%	-4.7	4	Worsened (-0.8% pt.)
Confidence interval	1.9%	2.0%			
User Satisfaction - Their treatment by staff	92.1%	91.8%	-0.3	8	Same
Confidence interval	1.2%	1.3%			
User Satisfaction - The overall service provided	82.2%	79.9%	-2.3	8	Improved (0.5% pt.)
Confidence interval	1.7%	1.8%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	90.5%	80.1%	-10.4	N/A	Worsened (-0.4% pt.)
Emergency calls answered within standard (90% within 10 seconds)	90.5%	80.1%	-10.4	N/A	Worsened (-1.3% pt.)
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	8	7	-1	N/A	Same

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

*The user satisfaction MSG ranking is for the 12 months to March 2015.*

MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

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2. Supporting Our Victims of Crime

Management Information
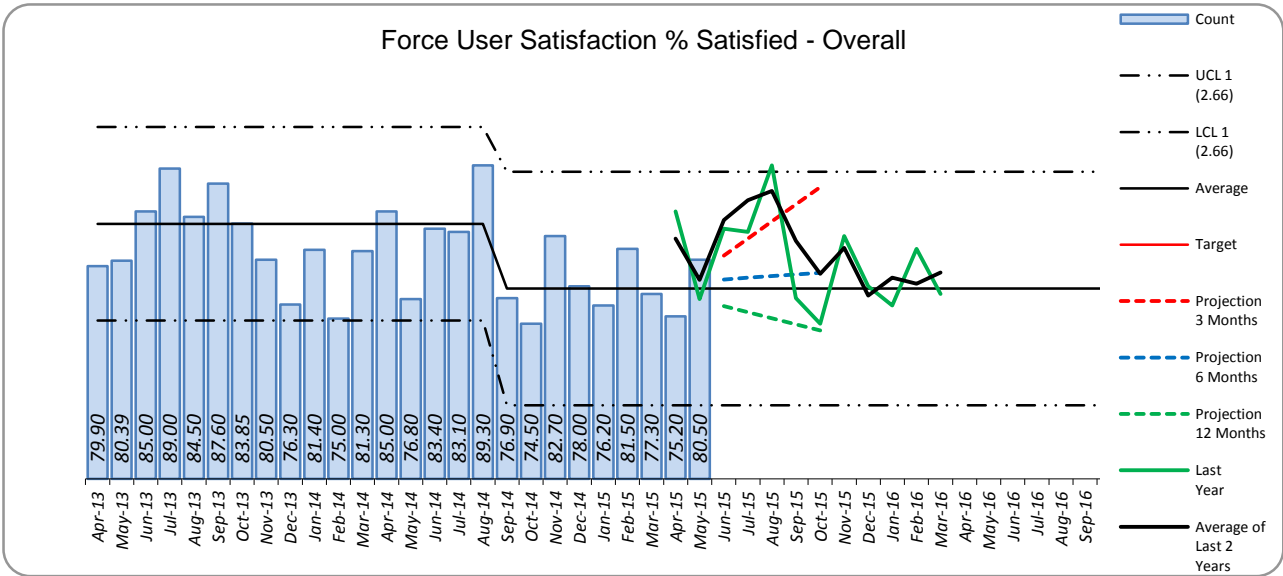
Force User Satisfaction % Satisfied - Overall
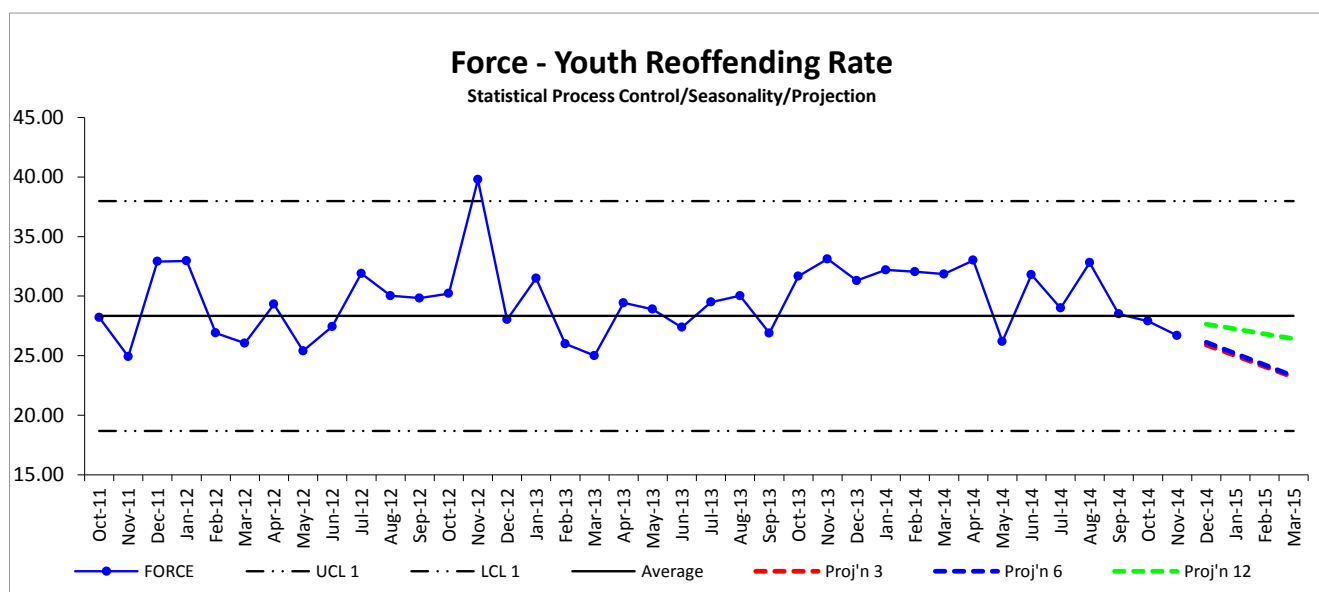
Monthly Performance Report: May 2015

3. Reducing Youth Offending and Re-offending in General

Performance Information

| 3. Reducing Youth Offending and Reoffending in General Data for Nov 2014	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2014
The number of youth offenders	305	**277**	-9.2	Improved (-0.5% pt.)
The number of adult offenders	1504	**1353**	-10.0	Improved (-7.4% pt.)
The number of youth offenders who re-offend	101	**74**	-26.7	Improved (-7.1% pt.)
The number of adult offenders who re-offend	403	**362**	-10.2	Worsened (0.7% pt.)
Youth re-offending rate	33.1%	**26.7%**	-6.4%	Improved (-2.6% pt.)
Adult re-offending rate	26.8%	**26.8%**	0.0%	Worsened (2.3% pt.)

Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information

Monthly Performance Report: May 2015

3. Reducing Youth Offending and Re-offending in General

Force - Adult Reoffending Rate
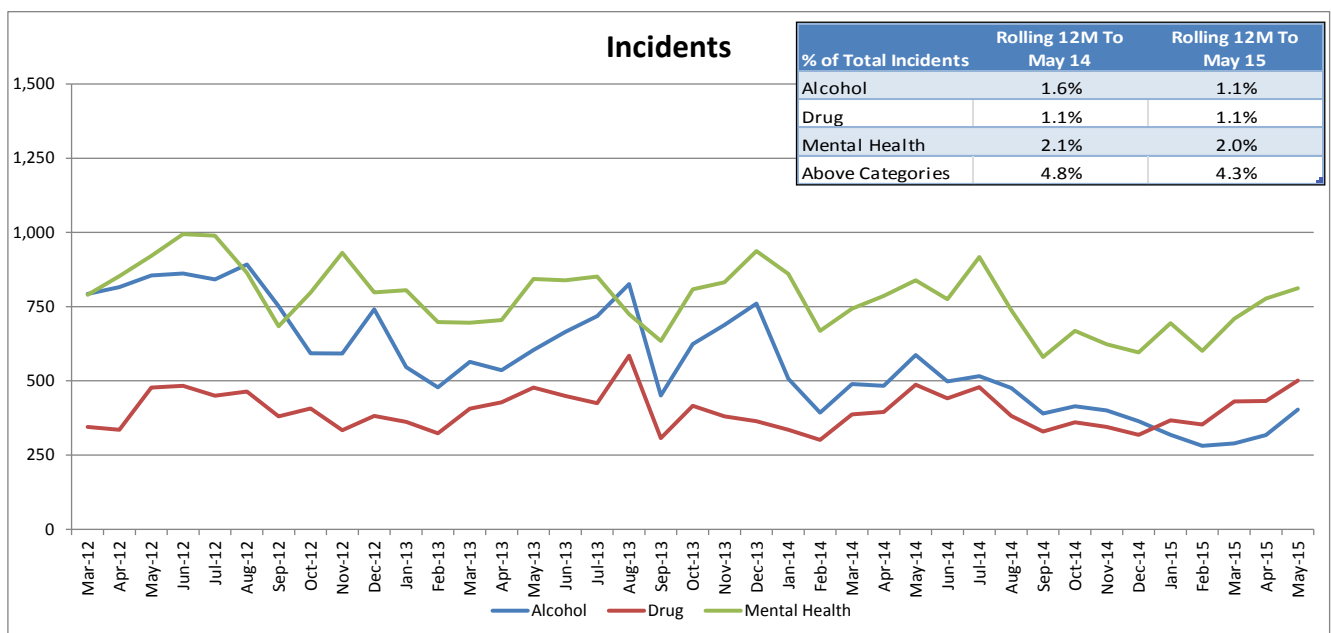#### Statistical Process Control/Seasonality/Projection
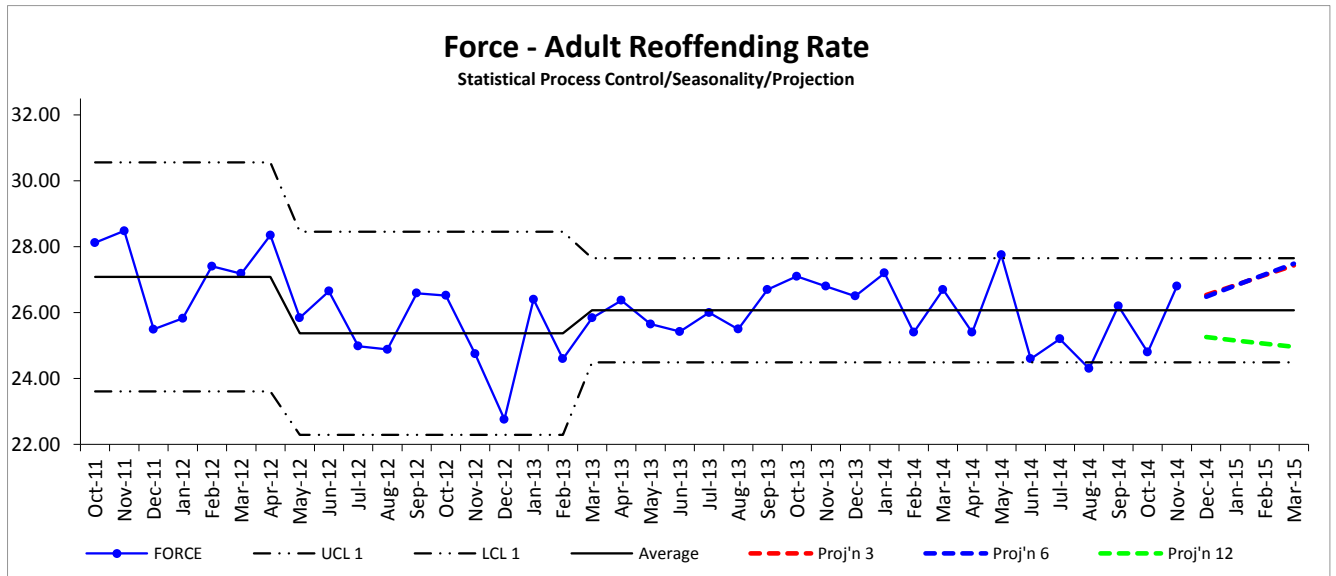
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4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to May 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Apr 2015
The number of night-time economy crimes	5693	5295	-7.0	Improved (-1.5% pt.)
Prosecution of Class A drug suppliers	141	181	28.4	Worsened (-2.7% pt.)

Management Information

% of Total Incidents	Rolling 12M To May 14	Rolling 12M To May 15
Alcohol	1.6%	1.1%
Drug	1.1%	1.1%
Mental Health	2.1%	2.0%
Above Categories	4.8%	4.3%

Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.
Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for command and control and not one for management information.

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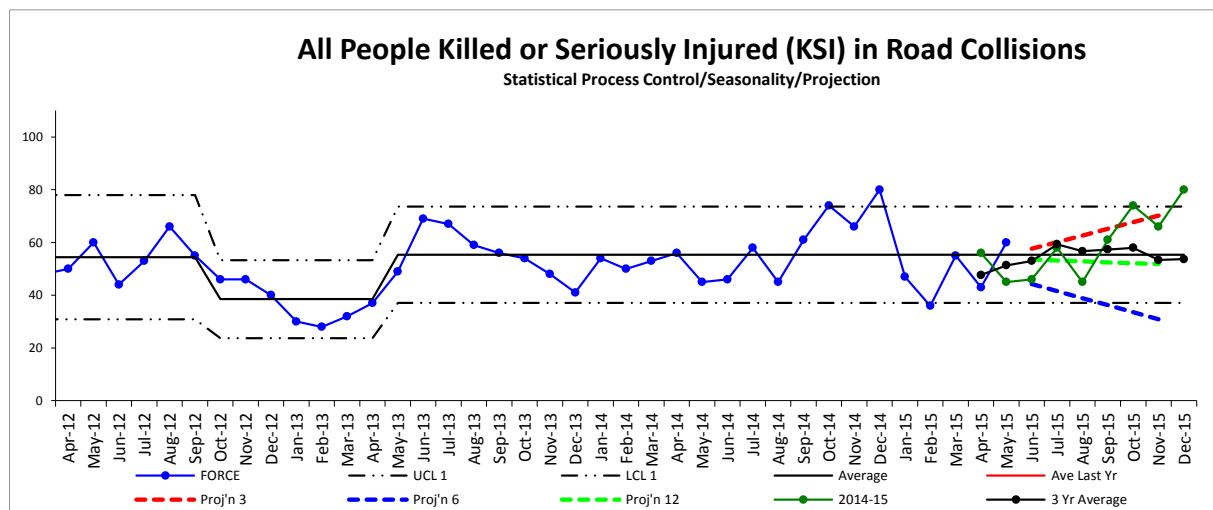
5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to May 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Apr 2015
All people killed or seriously injured (KSI) in road collisions	736	**720**	-2.2	Improved (-0.5% pt.)
KSI - Fatalities	35	**45**	28.6	Worsened (11.4% pt.)
KSI - Serious injuries	701	**675**	-3.7	Improved (-1.1% pt.)
Number of Collisions	644	**673**	4.5	Worsened (1.6% pt.)
The number of people KSI in powered two wheeled vehicles	172	191	11.0	N/A
The number of young car drivers (17 - 25 years) KSI in road collisions	135	102	-24.4	N/A
The number of pedestrians KSI in road collisions	136	123	-9.6	N/A
The number of cyclists KSI in road collisions	97	81	-16.5	N/A
The number of children and young people (0 - 17 years) KSI in road collisions	70	65	-7.1	N/A
The number of drink drivers KSI in road collisions	27	23	-14.8	N/A

May 2015 KSI data is at 09/06/2015.
The rolling 2014/15 12 month KSI data is based on re-run individual months added together.

Management Information

All People Killed or Seriously Injured (KSI) in Road Collisions
Statistical Process Control/Seasonality/Projection

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6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to May 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Apr 2015
The number of all crime offences	100020	**99971**	0.0	N/A	Worsened (0.2% pt.)
The number of victim based crime offences	90406	**90298**	-0.1	N/A	Worsened (0.1% pt.)
The number of repeat victims of crime	8577	**8879**	3.5	N/A	Improved (-4.1% pt.)
The number of repeat victims of business crime	See Comment Below*				
The solved crime rate	See Comment Below*				
The number of anti-social behaviour incidents	53930	**57136**	5.9	N/A	Worsened (0.3% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	56.6%	**58.9%**	2.3	6	Improved (1.9% pt.)
The % of people who think the Police are doing a good job in this area	57.0%	**56.8%**	-0.2	8	Improved (0.3% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

*No solved rates have been included in this report as April data appears unusually low. We are seeking to establish the cause and resolve it.

The all crime and victim based crime MSG rankings are unavailable due to data issues.
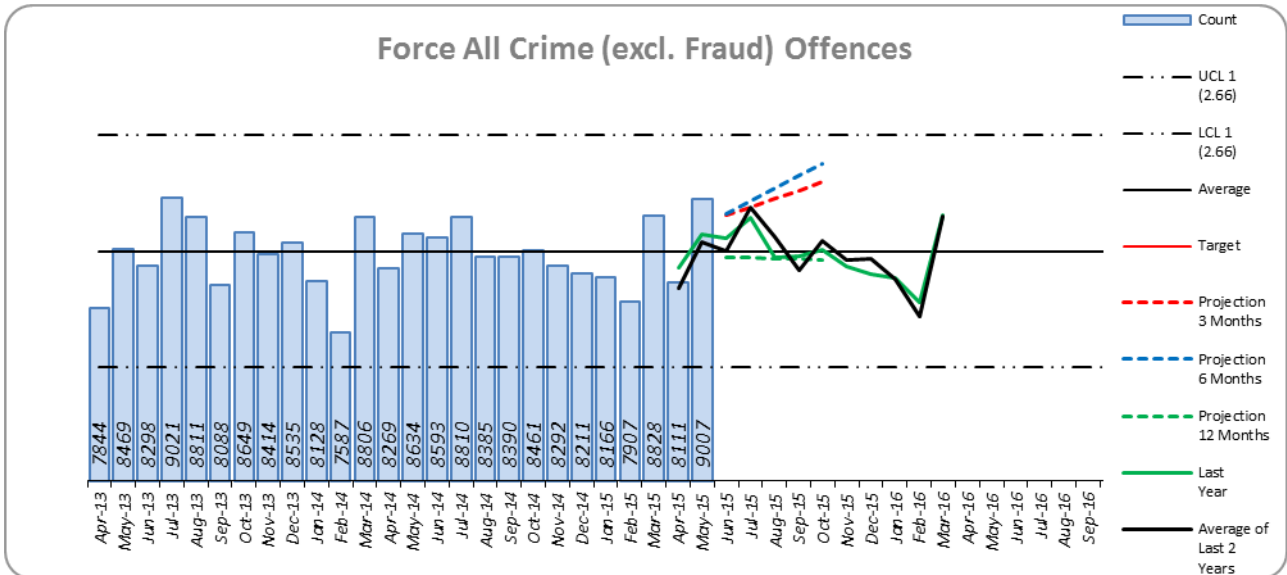
The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to December 2014.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

Management Information

Force All Crime (excl. Fraud) Offences

| Count | 7844 | 8469 | 8298 | 9021 | 8811 | 8088 | 8649 | 8414 | 8535 | 8128 | 7587 | 8806 | 8269 | 8634 | 8593 | 8810 | 8385 | 8390 | 8461 | 8292 | 8211 | 8166 | 7907 | 8828 | 8111 | 9007 |

Legend:
- Count
- UCL 1 (2.66)
- LCL 1 (2.66)
- Average
- Target
- Projection 3 Months
- Projection 6 Months
- Projection 12 Months
- Last Year
- Average of Last 2 Years

Performance Information

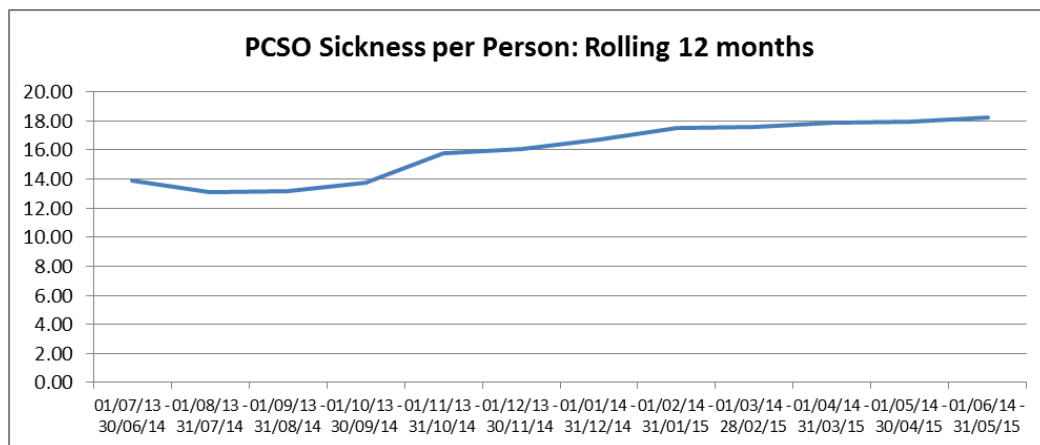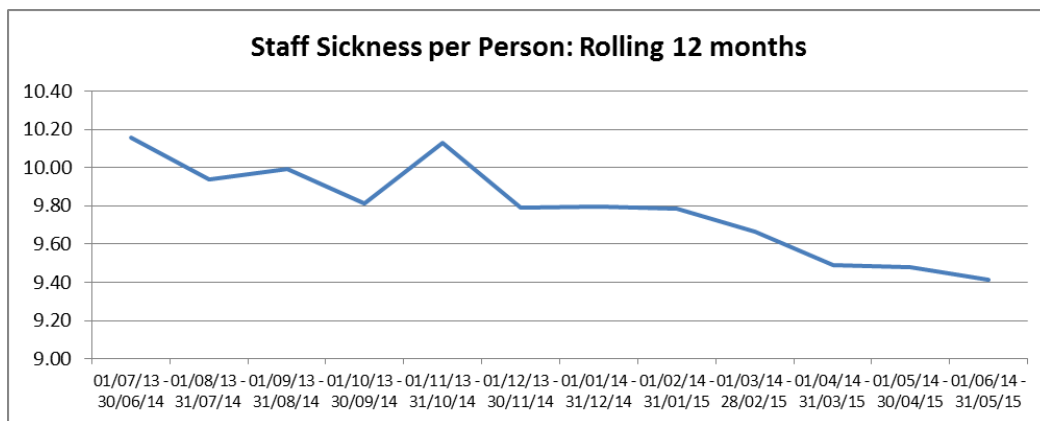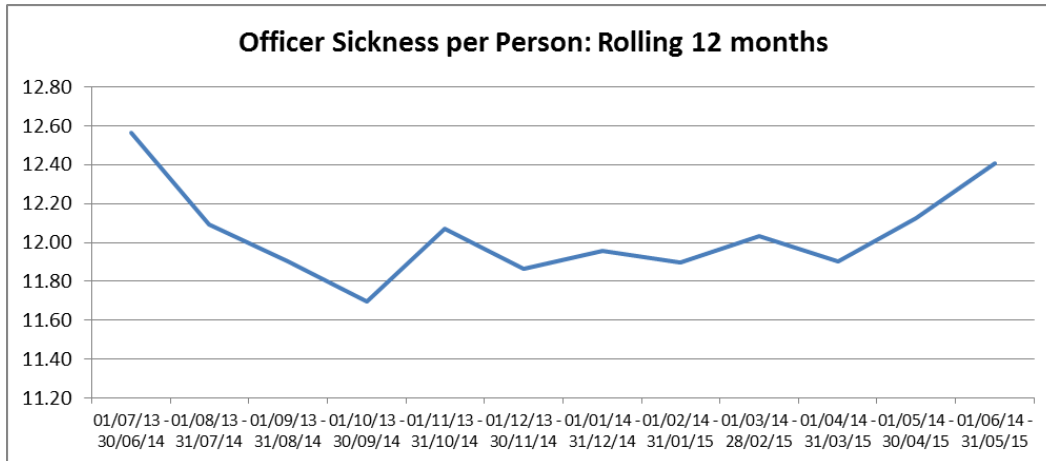| 7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £12.2 million by 31/03/2016 (as part of our overall requirement to realise savings of £55.3 million by 31/03/2019	A significant proportion of the savings (2015/16) have already been achieved and firm plans are in place for the remainder.

Detailed progress is reported via the monthly Budgetary Control Report.

Monthly Performance Report: May 2015

8. Organisational Health

Management Information

Sickness Levels

Officer Sickness per Person: Rolling 12 months

Staff Sickness per Person: Rolling 12 months

PCSO Sickness per Person: Rolling 12 months

Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.