POLICE AND CRIME COMMISSIONER FOR ESSEX

Essex Police
Performance Update
December 2016

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Produced by the Corporate Services Department, Essex Police

Monthly Performance Report: December 2016

1. Reducing Domestic Abuse

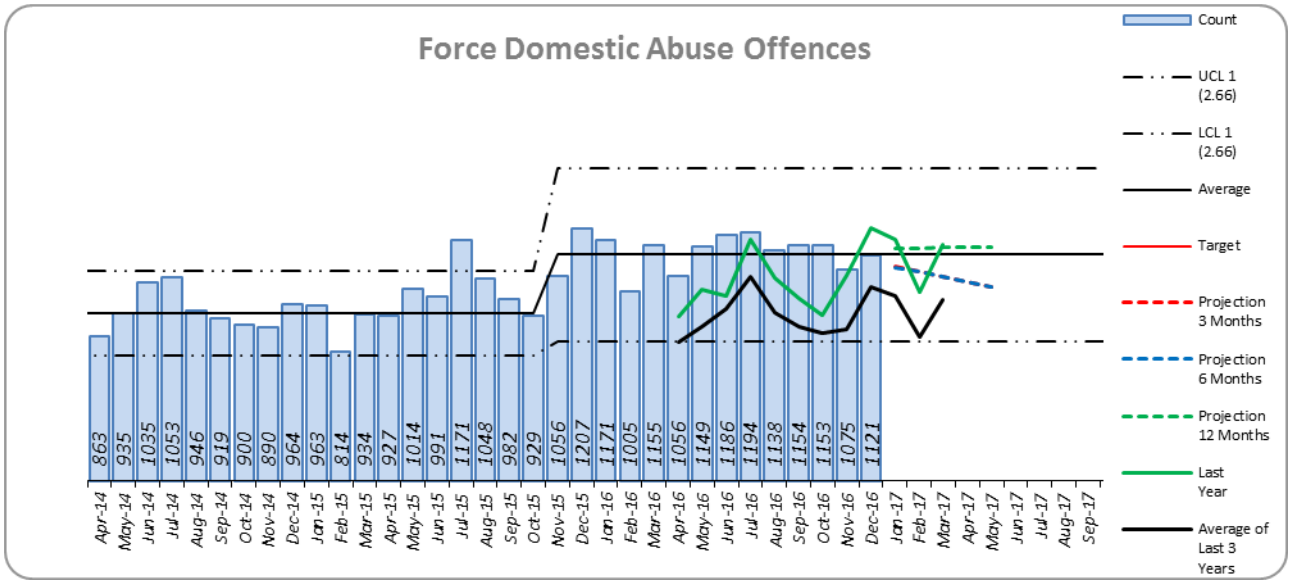
Performance Information

1. Reducing Domestic Abuse Data to Dec 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
Number of domestic abuse incidents	29155	**32357**	11.0
Number of repeat incidents of domestic abuse	N/A	**1041**	N/A
Number of individual repeat victims of domestic incidents	N/A	**870**	N/A
Number of individual repeat victims of domestic crime	N/A	**245**	N/A
Number of domestic abuse offences	12098	**13557**	12.1
Number of repeat offenders of domestic abuse	36	**60**	66.7
Domestic abuse solved rate	32.7%	**28.1%**	-4.6

The number of repeat incidents of domestic abuse is for the month of December 2016. Due to the change in how this measure is captured, the previous period is not able to be produced. This is the same for number of individual repeat victims of domestic incidents and crime.

The number of repeat offenders of domestic abuse is for the months of June 2015 and June 2016. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

Management Information



Monthly Performance Report: December 2016

2. Supporting Our Victims of Crime

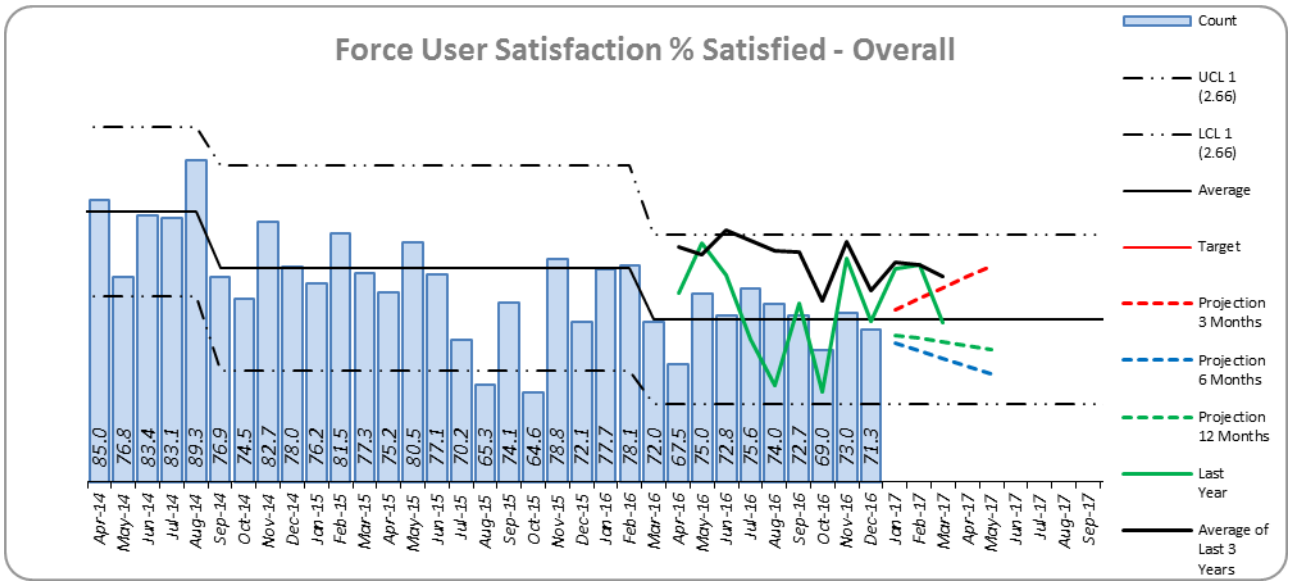
Performance Information

2. Supporting Victims of Crime Data to Dec 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
User Satisfaction - Making contact with the police	90.5%	**88.2%**	-2.3
Confidence interval	1.6%	1.7%	
User Satisfaction - Action taken by the police	74.5%	**71.7%**	-2.8
Confidence interval	2.0%	2.5%	
User Satisfaction - Being kept informed of progress	65.7%	**67.2%**	1.5
Confidence interval	2.2%	2.6%	
User Satisfaction - Their treatment by staff	88.9%	**86.7%**	-2.2
Confidence interval	1.5%	1.5%	
User Satisfaction - The overall service provided	74.5%	**73.2%**	-1.3
Confidence interval	2.0%	2.0%	
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	75.7%	**77.0%**	1.3
Emergency calls answered within standard (90% within 10 seconds)	84.1%	**81.8%**	-2.3
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	7	**9**	2

Monthly Performance Report: December 2016

2. Supporting Our Victims of Crime

Management Information



Monthly Performance Report: December 2016

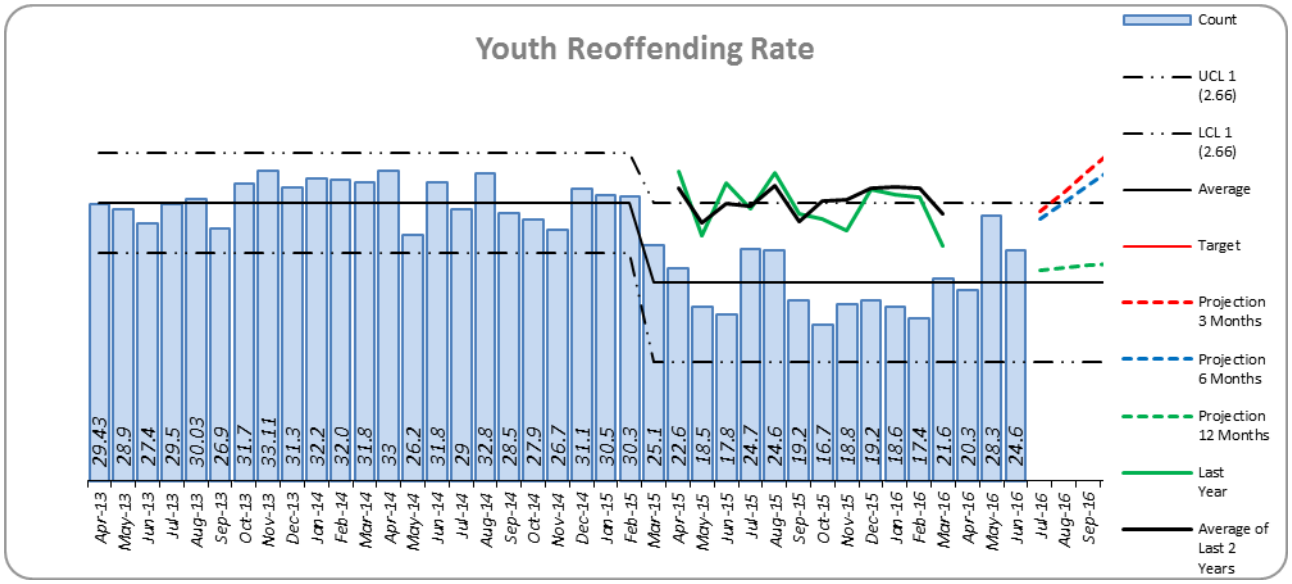
3. Reducing Youth Offending and Re-offending in General

Performance Information

3. Reducing Youth Offending and Reoffending in General Data for Jun 2016	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.
The number of youth offenders	270	**236**	-12.6
The number of adult offenders	1317	**1234**	-6.3
The number of youth offenders who re-offend	48	**58**	20.8
The number of adult offenders who re-offend	240	**333**	38.8
Youth re-offending rate	17.8%	**24.6%**	6.8%
Adult re-offending rate	18.2%	**27.0%**	8.8%

Essex Police produce re-offending rates for both adult and youth offenders using data obtained from the force's crime recording system. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information



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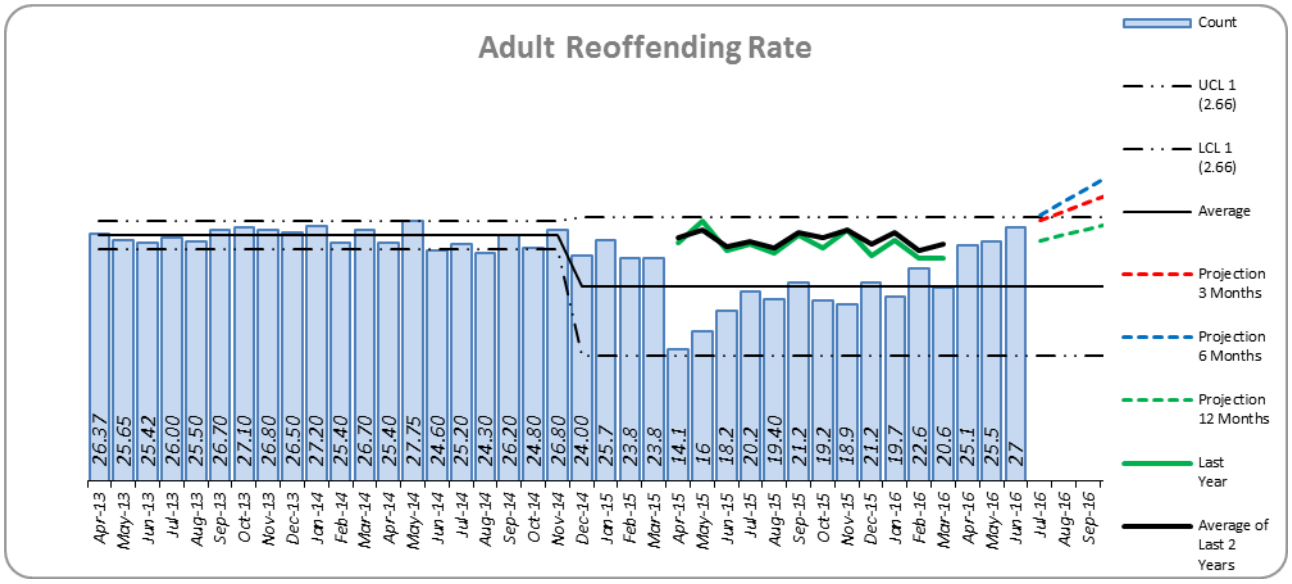
3. Reducing Youth Offending and Re-offending in General



Please note the adult re-offending rate has been unusually low since April 2015. In April 2015 there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April 2015.

Monthly Performance Report: December 2016

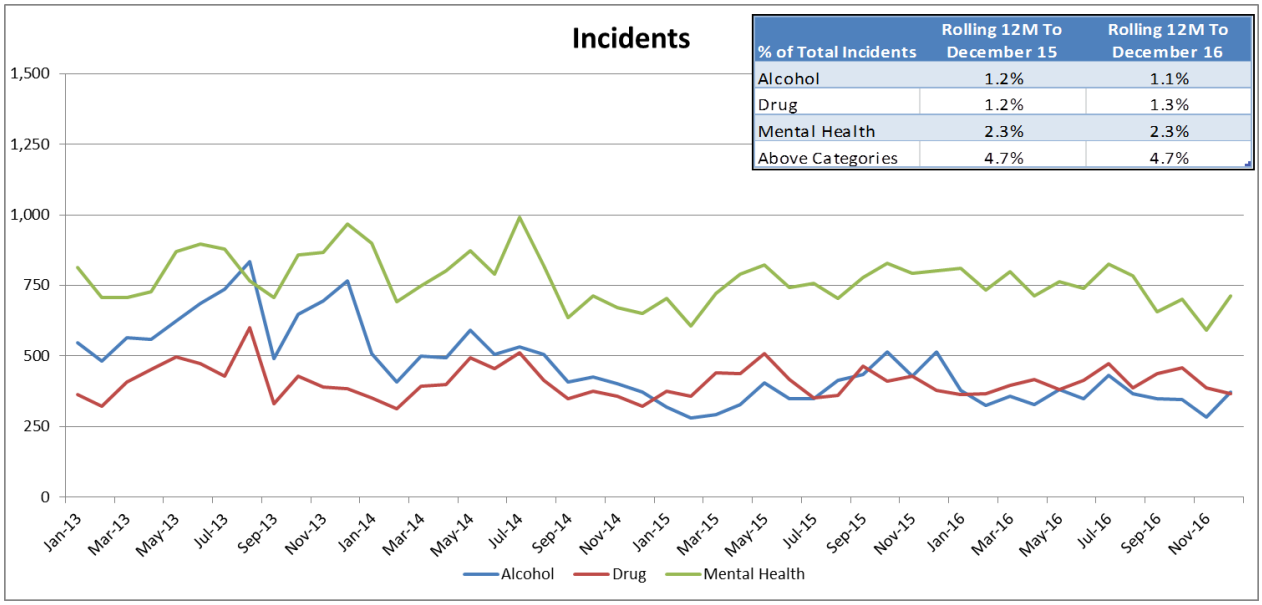
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Dec 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
The number of night-time economy crimes	6272	**6877**	9.6
% Positive for drug testing on arrest	N/A	**N/A**	N/A
Prosecution of Class A drug suppliers	193	**292**	51.3

% Positive for drug testing on arrest is not available this month due to a backlog of tests needing to be inputted.

Management Information



% of Total Incidents	Rolling 12M To December 15	Rolling 12M To December 16
Alcohol	1.2%	1.1%
Drug	1.2%	1.3%
Mental Health	2.3%	2.3%
Above Categories	4.7%	4.7%

Monthly Performance Report: December 2016

5. Improving Road Safety

Performance Information

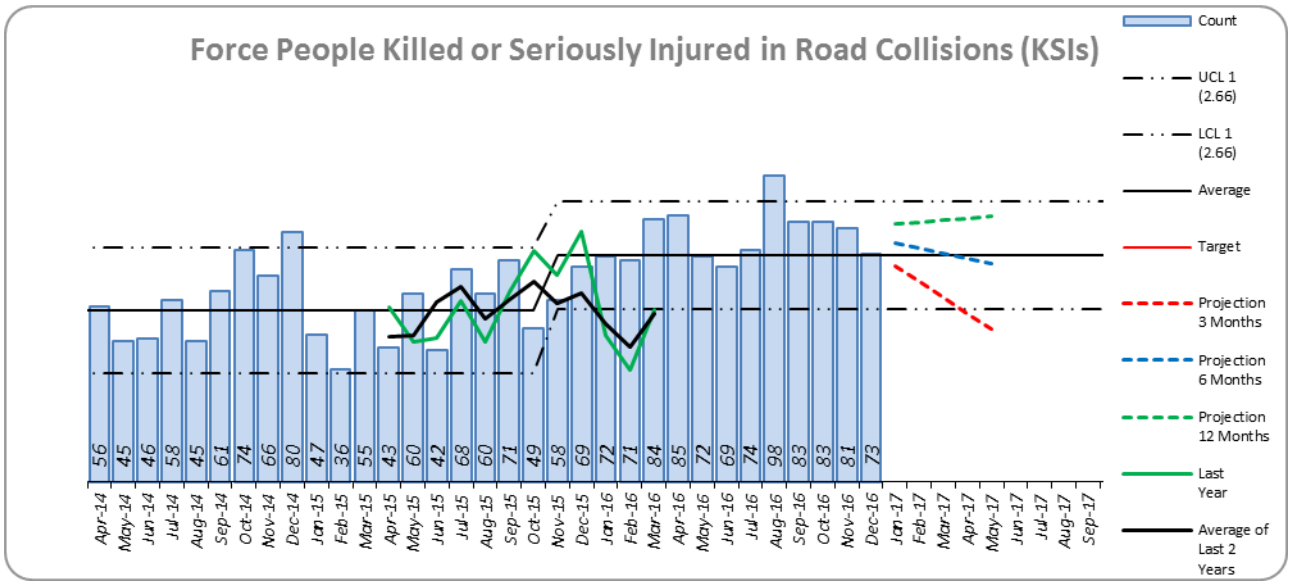
5. Improving Road Safety Data to Dec 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
All people killed or seriously injured (KSI) in road collisions	767	1024	33.5
KSI - Fatalities	44	62	40.9
KSI - Serious injuries	723	962	33.1
Number of Collisions	707	929	31.4
The number of people KSI in powered two wheeled vehicles	189	257	36.0
The number of young car drivers (17 - 25 years) KSI in road collisions	123	97	-21.1
The number of pedestrians KSI in road collisions	147	153	4.1
The number of cyclists KSI in road collisions	83	94	13.3
The number of children and young people (0 - 17 years) KSI in road collisions	71	110	54.9
The number of drink drivers KSI in road collisions	41	22	-46.3
The number of drug drivers KSI in road collisions	N/A	N/A	N/A
Number of car drivers aged 76+ KSI in road collision	53	40	-24.5

The rolling 2015/16 12 month KSI data is based on re-run individual months added together.
Drug driver data is not available due to technical issues.

Monthly Performance Report: December 2016

5. Improving Road Safety

Management Information



Monthly Performance Report: December 2016

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to Dec 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
The number of all crime offences	108238	**117807**	8.8
The number of victim based crime offences	97733	**103776**	6.2
The number of repeat victims of crime	N/A	**1503**	N/A
The solved crime rate	22.33%	**20.23%**	-2.10
The number of anti-social behaviour incidents	53417	**52454**	-1.8
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	61.4%	**58.1%**	-3.3
Confidence Interval	3.9%	**4.1%**	
The % of people who think the Police are doing a good job in this area	57.7%	**58.9%**	1.2
Confidence Interval	5.1%	**4.8%**	

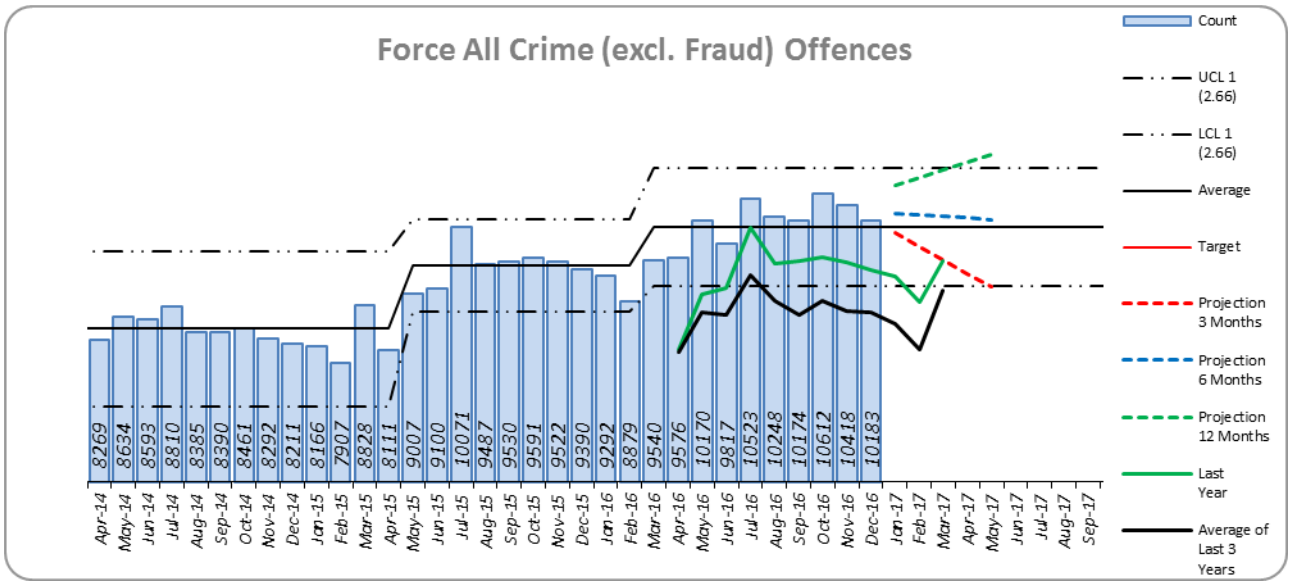
The number of repeat victims of crime is for the month of December 2016. Due to the change in how this measure is captured, the previous period is not able to be produced.

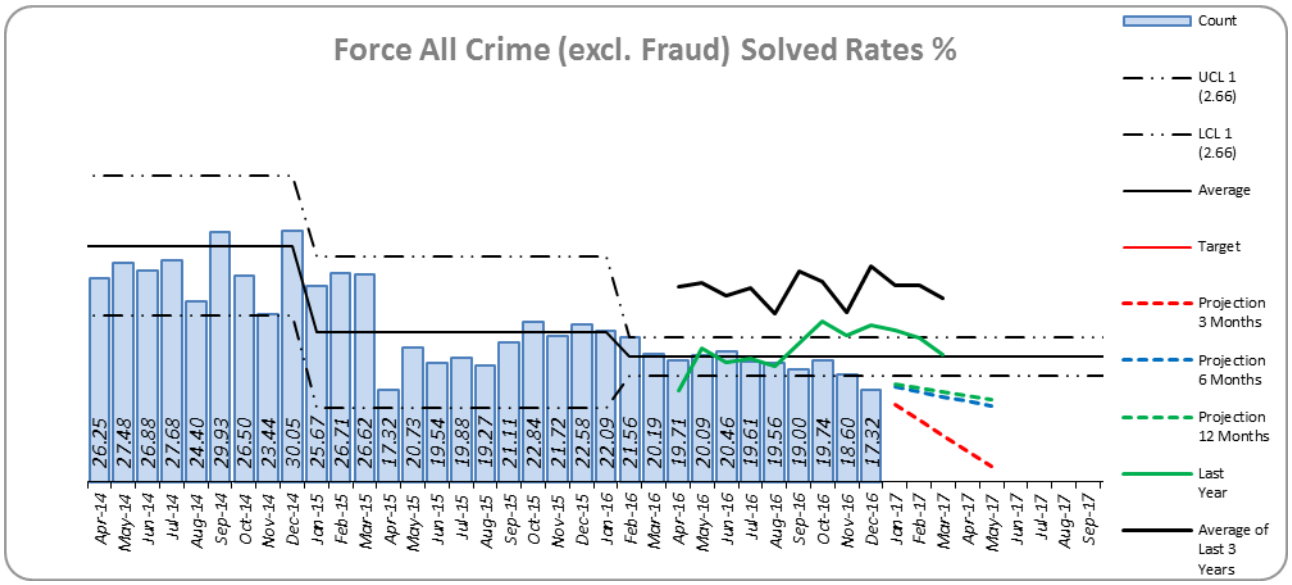
The last two measures in the table above are from the Crime Survey for England and Wales. Data are for the 12 months to June 2016.

Monthly Performance Report: December 2016

6. Improving Crime Prevention

Management Information





Monthly Performance Report: December 2016

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £17.6 million by 31/03/2017 (as part of our overall requirement to realise savings of £33.1 million between 2015/16 and 2019/20)	A significant proportion of the savings for 2016/17 have already been achieved and firm plans are in place for the remainder.

Detailed progress is reported via the monthly Budgetary Control Report.

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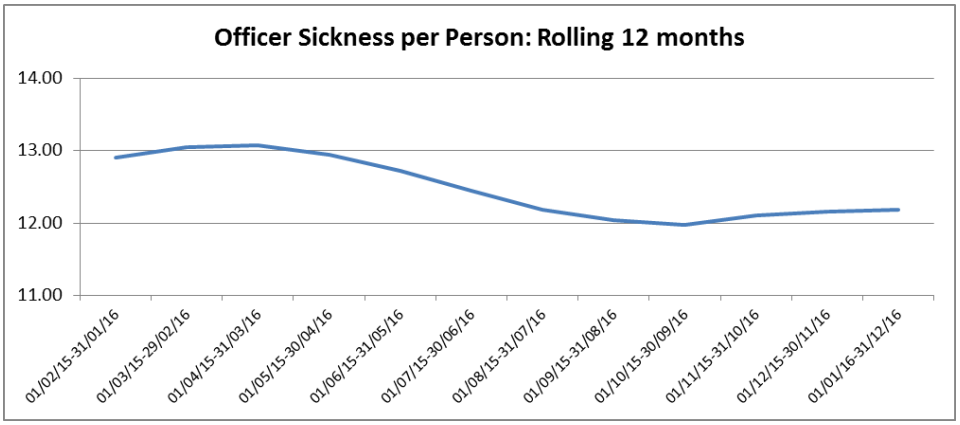
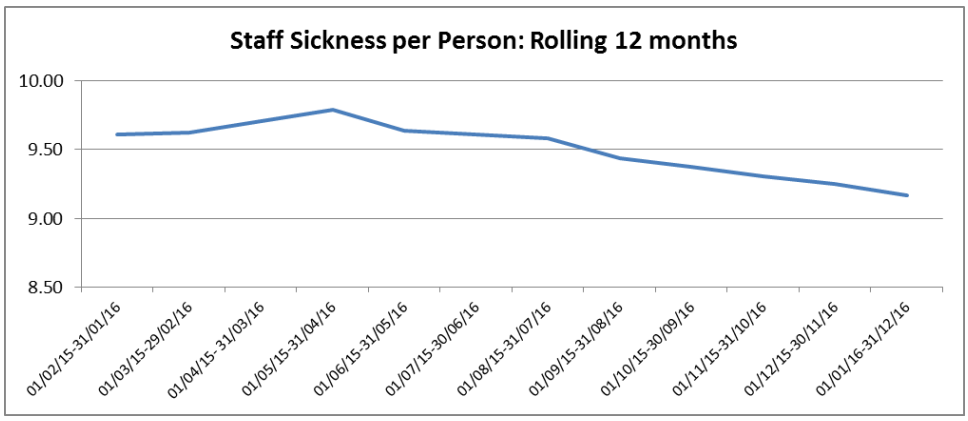
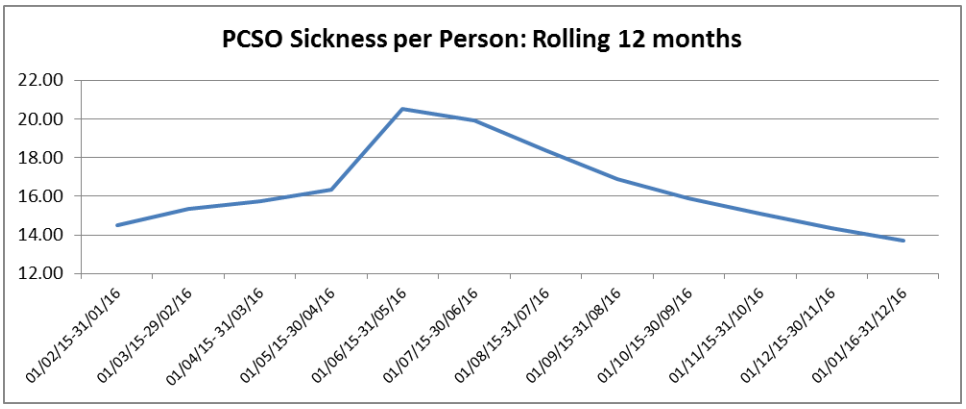
8. Organisational Health

Management Information

Sickness Levels