# PCC
## POLICE AND CRIME
## COMMISSIONER FOR ESSEX

# Essex Police
## Performance Update
## August 2014

Produced by the Strategic Change Management Department, Essex Police

# Monthly Performance Report: August 2014

## 1. Reducing Domestic Abuse
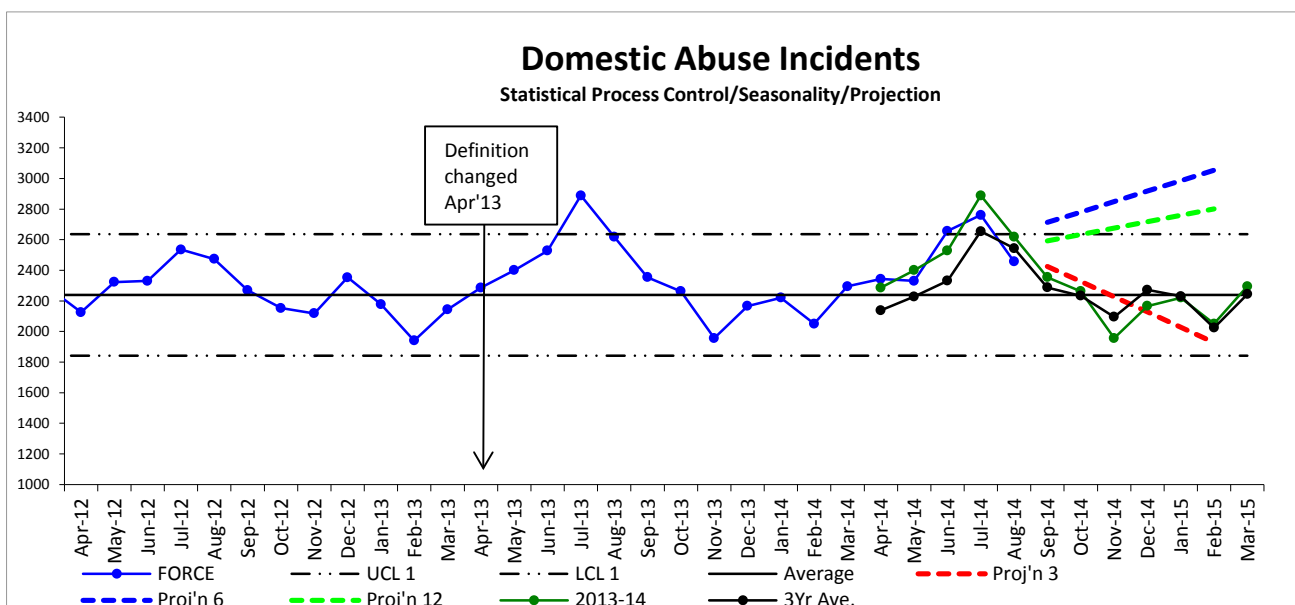
**Performance Information**

| 1. Reducing Domestic Abuse<br>Data to Aug 2014 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Jul 2014 |
|---|---|---|---|---|
| Number of domestic abuse incidents | 27877 | **27870** | 0.0 | Improved (-1.1% pt.) |
| Number of repeat incidents of domestic abuse | 13729 | **13338** | -2.8 | Improved (-1.6% pt.) |
| Number of domestic abuse offences | 9126 | **10323** | 13.1 | Worsened (1.4% pt.) |
| Number of repeat offenders of domestic abuse | 38 | **39** | 2.6 | Worsened (28.6% pt.) |
| Domestic abuse solved rate | 43.7% | **42.3%** | -1.4 | Same |
| Number of successful prosecutions for domestic abuse without the victim | N/A | **15** | **N/A** | N/A |

*The number of successful prosecutions for domestic abuse without the victim is for the month of August 2014.*

*The number of repeat offenders of domestic abuse is for the months of February 2013 and February 2014. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.*
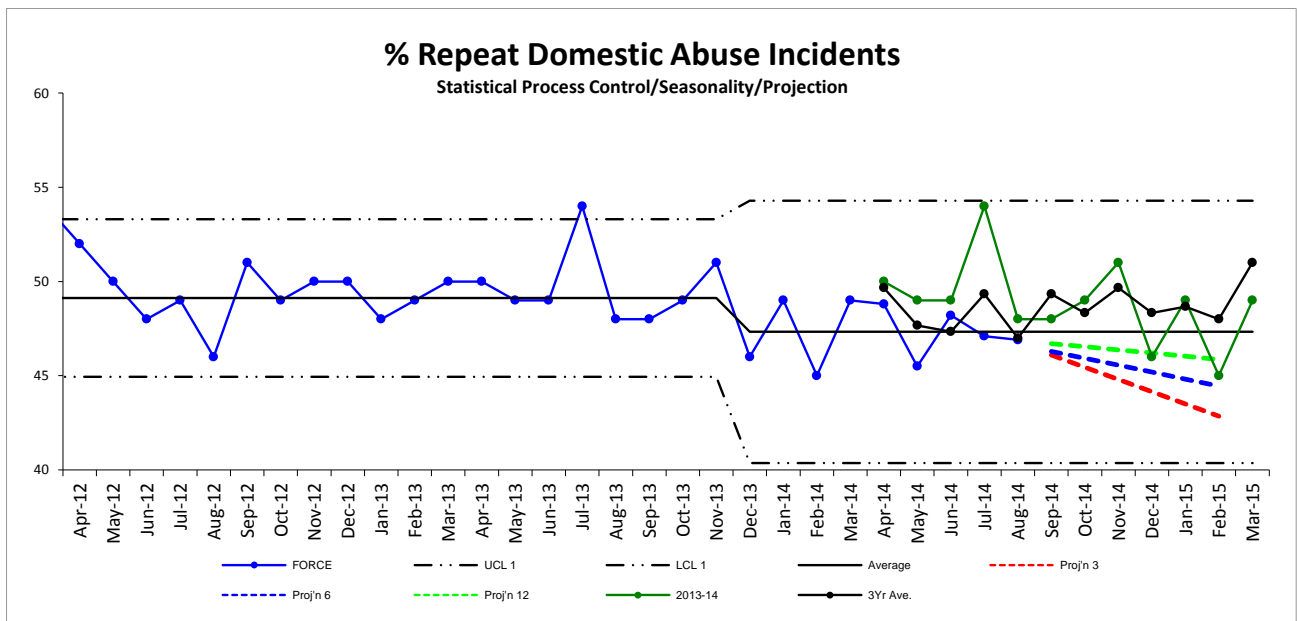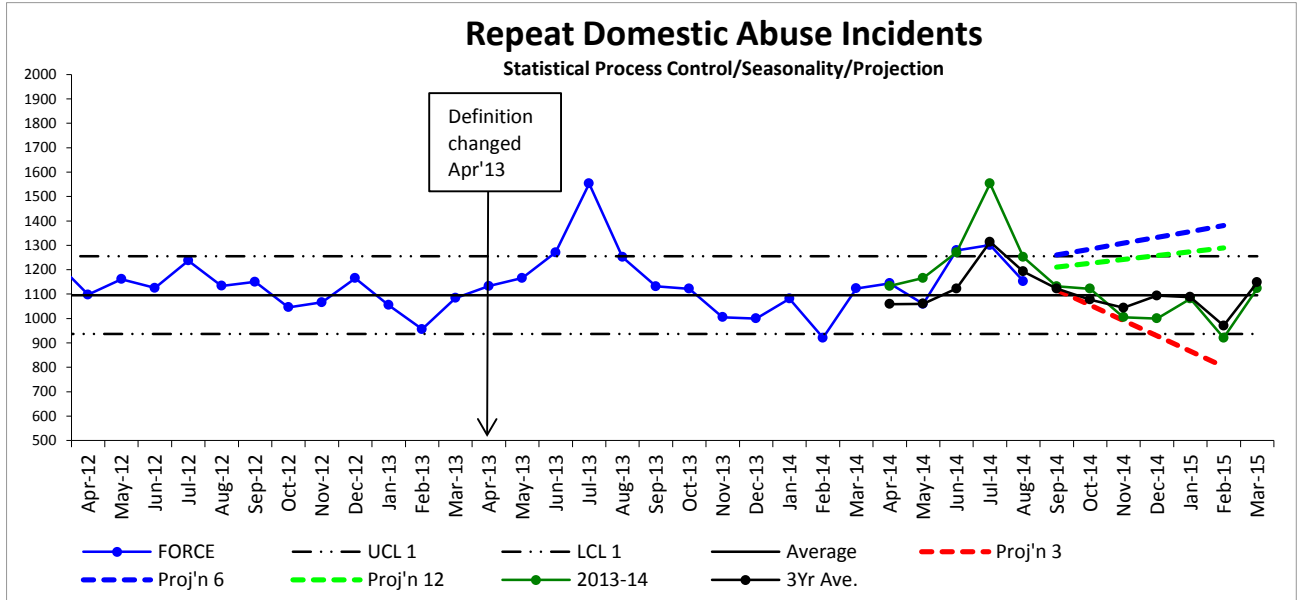
*The number of repeat offenders of domestic abuse uses re-run figures for last year.*

**Management Information**



Domestic Abuse Incidents — Statistical Process Control/Seasonality/Projection

# Monthly Performance Report: August 2014

## 1. Reducing Domestic Abuse



**Repeat Domestic Abuse Incidents**
Statistical Process Control/Seasonality/Projection

Definition changed Apr'13

Legend: FORCE, UCL 1, LCL 1, Average, Proj'n 3, Proj'n 6, Proj'n 12, 2013-14, 3Yr Ave.



**% Repeat Domestic Abuse Incidents**
Statistical Process Control/Seasonality/Projection

Legend: FORCE, UCL 1, LCL 1, Average, Proj'n 3, Proj'n 6, Proj'n 12, 2013-14, 3Yr Ave.

# Monthly Performance Report: August 2014

## 2. Supporting Our Victims of Crime

**Performance Information**

| 2. Supporting Victims of Crime Data to Aug 2014 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | MSG Ranking | Yr on Yr diff. Improved/ Worsened since Jul 2014 |
|---|---|---|---|---|---|
| User Satisfaction - Making contact with the police | 94.0% | **94.5%** | 0.5 | 8 | Worsened (-0.4% pt.) |
| Confidence interval | 1.3% | 1.2% | | | |
| User Satisfaction - Action taken by the police | 82.5% | **82.5%** | 0.0 | 7 | Worsened (-0.7% pt.) |
| Confidence interval | 1.7% | 1.7% | | | |
| User Satisfaction - Being kept informed of progress | 75.1% | **77.3%** | 2.2 | 8 | Worsened (-0.9% pt.) |
| Confidence interval | 2.0% | 1.9% | | | |
| User Satisfaction - Their treatment by staff | 93.1% | **92.2%** | -0.9 | 8 | Improved (0.1% pt.) |
| Confidence interval | 1.1% | 1.2% | | | |
| User Satisfaction - The overall service provided | 81.3% | **81.9%** | 0.6 | 8 | Worsened (-0.5% pt.) |
| Confidence interval | 1.8% | 1.7% | | | |
| Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas) | 89.7% | **88.0%** | -1.7 | n/a | Worsened (-1.3% pt.) |
| Emergency calls answered within standard (90% within 10 seconds) | 94.9% | **88.1%** | -6.8 | n/a | Worsened (-1.4% pt.) |
| Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds | 10 | **7** | -3 | n/a | Same |

*The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.*

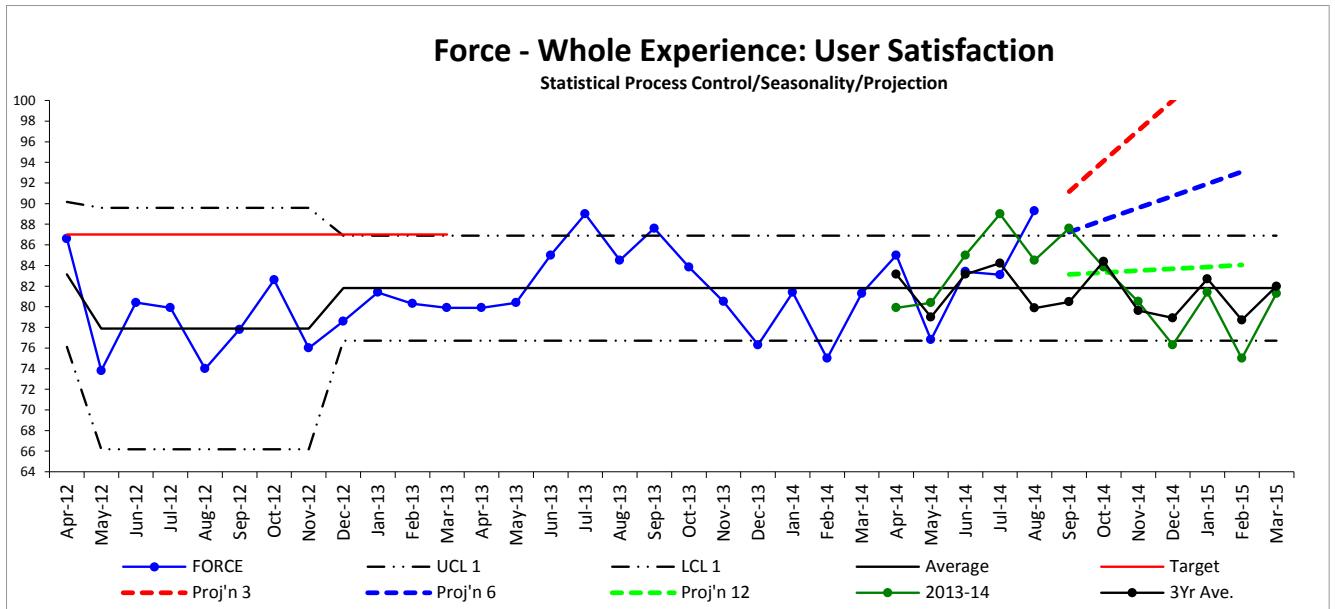*The user satisfaction MSG ranking is for the 12 months to June 2014.*

*MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.*

*User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.*

# Monthly Performance Report: August 2014

2. Supporting Our Victims of Crime

**Management Information**

### Force - Whole Experience: User Satisfaction
**Statistical Process Control/Seasonality/Projection**



Legend: FORCE — UCL 1 — LCL 1 — Average — Target — Proj'n 3 — Proj'n 6 — Proj'n 12 — 2013-14 — 3Yr Ave.

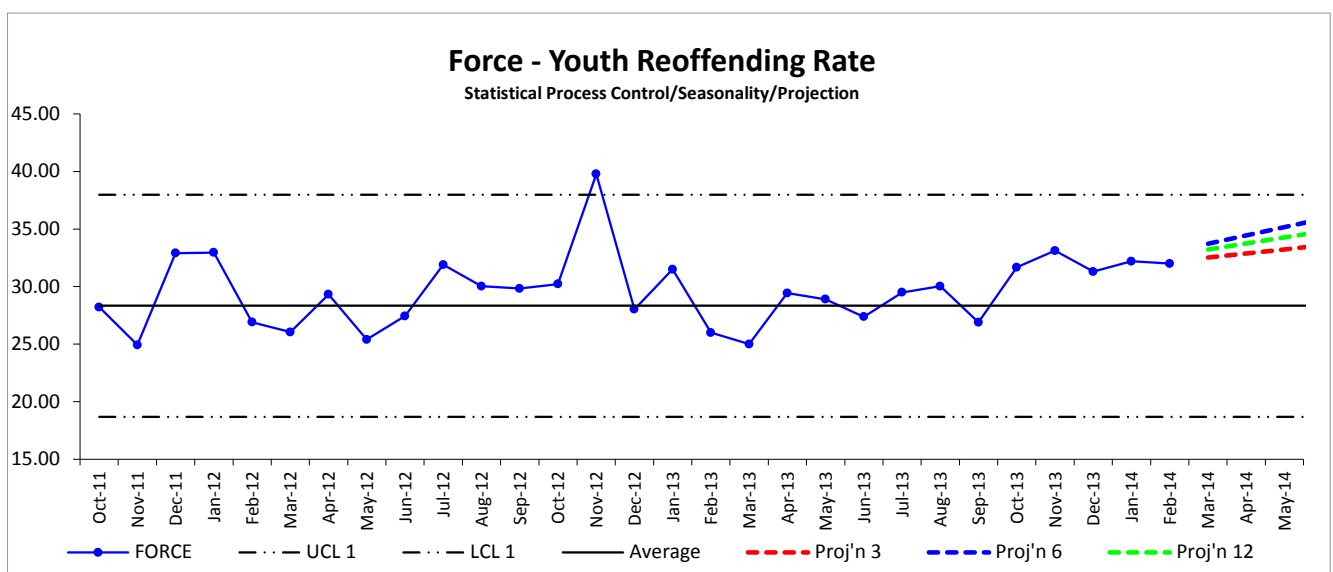# Monthly Performance Report: August 2014

3. Reducing Youth Offending and Re-offending in General

**Performance Information**

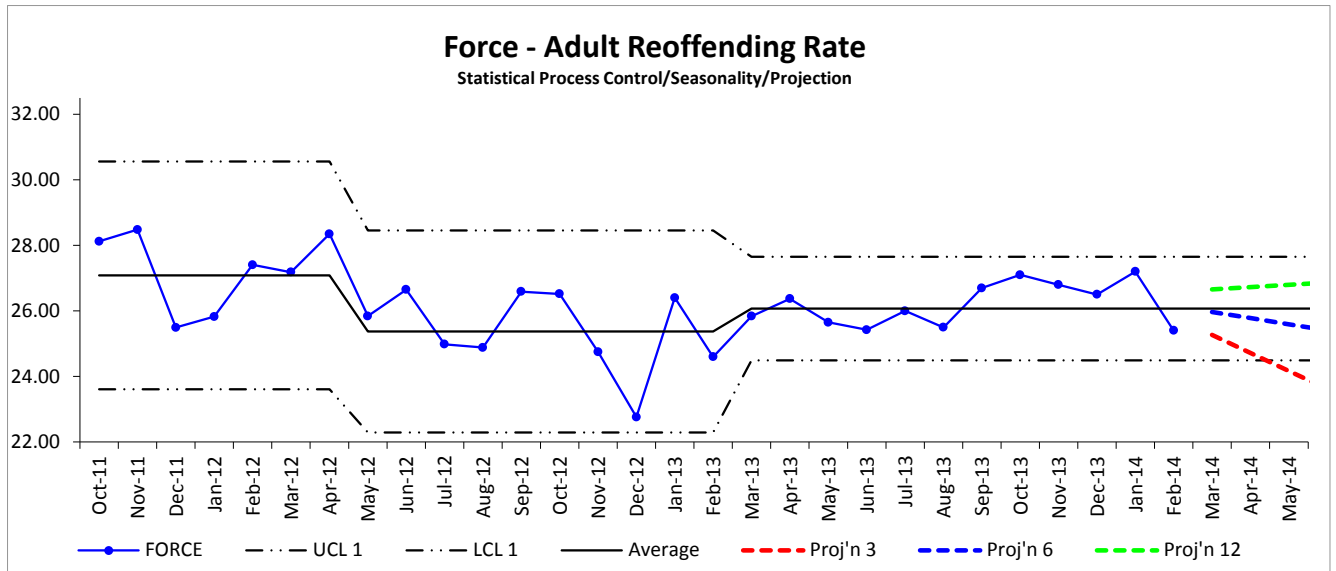| 3. Reducing Youth Offending and Reoffending in General Data for Feb 2014 | Monthly Last Year | Monthly This Year | Monthly Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Jan 2014 |
|---|---|---|---|---|
| The number of youth offenders | 289 | **259** | -10.4 | Improved (-14.0) |
| The number of adult offenders | 1502 | **1461** | -2.7 | Worsened (4.0) |
| The number of youth offenders who re-offend | 75 | **83** | 10.7 | Worsened (4.9) |
| The number of adult offenders who re-offend | 369 | **371** | 0.5 | Worsened (4.5) |
| Youth re-offending rate | 26.0% | **32.0%** | 6.0% | Worsened (5.3) |
| Adult re-offending rate | 24.6% | **25.4%** | 0.8% | Same |

*Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.*

**Management Information**

# Monthly Performance Report: August 2014

## 3. Reducing Youth Offending and Re-offending in General



**Force - Adult Reoffending Rate**
Statistical Process Control/Seasonality/Projection
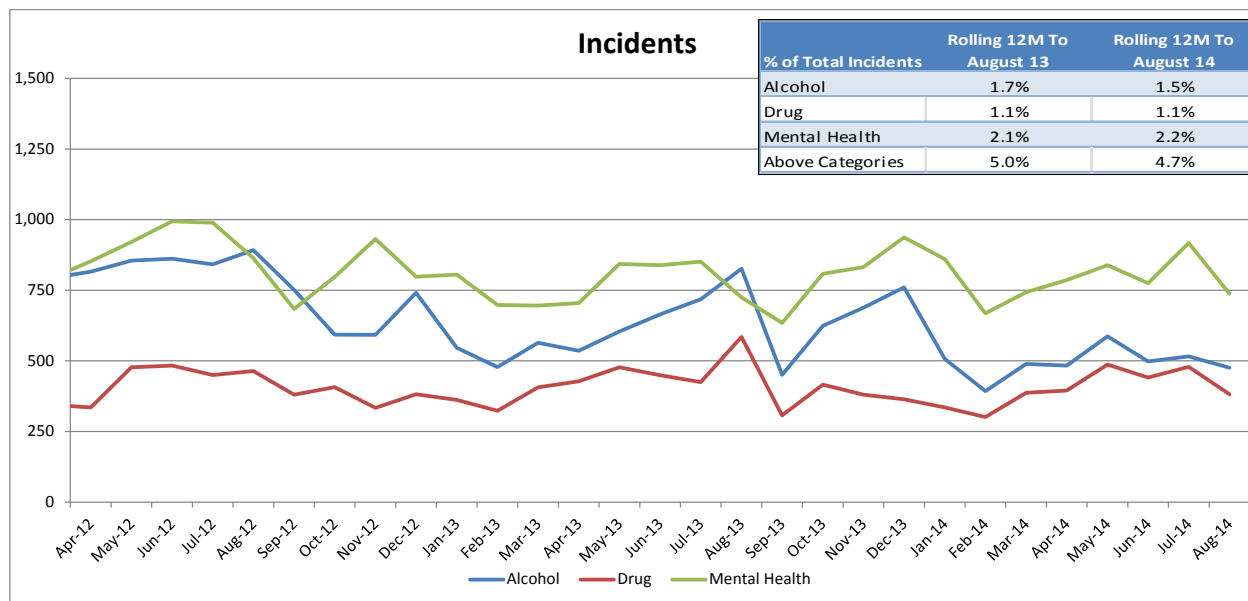
# Monthly Performance Report: August 2014
## 4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

**Performance Information**

| 4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Aug 2014 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Jul 2014 |
|---|---|---|---|---|
| The number of night-time economy crimes | 6003 | **5304** | -11.6 | Improved (-1.2% pt.) |
| Prosecution of Class A drug suppliers | 148 | **162** | 9.5 | Improved (8.2% pt.) |

*The number of night-time economy crimes uses re-run figures for last year.*

**Management Information**



| % of Total Incidents | Rolling 12M To August 13 | Rolling 12M To August 14 |
|---|---|---|
| Alcohol | 1.7% | 1.5% |
| Drug | 1.1% | 1.1% |
| Mental Health | 2.1% | 2.2% |
| Above Categories | 5.0% | 4.7% |

*Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.*
*Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.*

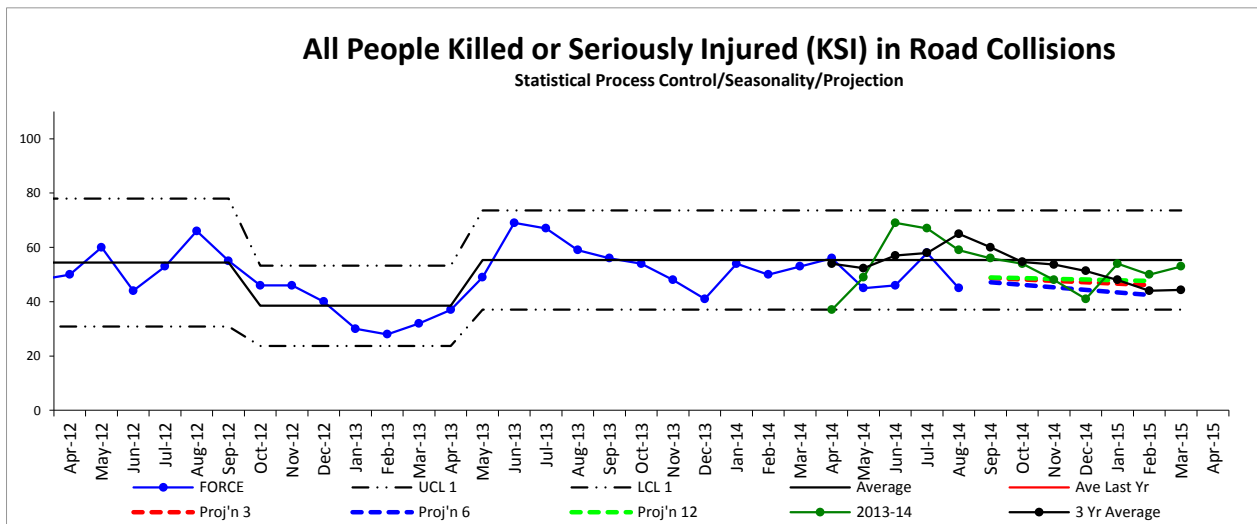# Monthly Performance Report: August 2014
## 5. Improving Road Safety

**Performance Information**

| 5. Improving Road Safety Data to Aug 2014 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Jul 2014 |
|---|---|---|---|---|
| All people killed or seriously injured (KSI) in road collisions | 668 | 679 | 1.6 | Improved (-4.5% pt.) |
| KSI - Fatalities | 45 | 30 | -33.3 | Improved (-4.4% pt.) |
| KSI - Serious injuries | 623 | 649 | 4.2 | Improved (-4.5% pt.) |
| Number of Collisions | 593 | 597 | 0.7 | Improved (-3.9% pt.) |
| The number of people KSI in powered two wheeled vehicles | 157 | 158 | 0.6 | Improved (-1.9% pt.) |
| The number of young car drivers (17 - 25 years) KSI in road collisions | 103 | 108 | 4.9 | Improved (-13.5% pt.) |
| The number of pedestrians KSI in road collisions | 103 | 123 | 19.4 | Improved (-4.6% pt.) |
| The number of cyclists KSI in road collisions | 90 | 82 | -8.9 | Improved (-11.2% pt.) |
| The number of children and young people (0 - 17 years) KSI in road collisions | 86 | 69 | -19.8 | Worsened (10.5% pt.) |
| The number of drink drivers KSI in road collisions | 30 | 14 | -53.3 | Improved (-26.4% pt.) |

*August 2014 KSI data is at 08/09/2014*
*The rolling 2014/15 12 month KSI data is based on rerun individual months added together.*

**Management Information**



All People Killed or Seriously Injured (KSI) in Road Collisions
Statistical Process Control/Seasonality/Projection

# Monthly Performance Report: August 2014

## 6. Improving Crime Prevention

**Performance Information**

| 6. Improving Crime Prevention<br>Data to Aug 2014 (unless stated otherwise) | 12m<br>Last Year | 12m<br>This Year | Better/ Worse<br>% or % pt. diff. | MSG<br>Ranking | Yr on Yr diff.<br>Improved/<br>Worsened since<br>Jul 2014 |
|---|---|---|---|---|---|
| The number of all crime offences | 99832 | **99715** | -0.1 | 6 | Improved<br>(-0.1% pt.) |
| The number of victim based crime offences | 89717 | **89799** | 0.1 | 6 | Improved<br>(-0.3% pt.) |
| The number of repeat victims of crime | 8411 | **8747** | 4.0 | n/a | Worsened<br>(1.3% pt.) |
| The number of repeat victims of business crime | 3033 | **2821** | -7.0 | n/a | Worsened<br>(1.4% pt.) |
| The solved crime rate | 28.43% | **27.93%** | -0.50 | n/a | Worsened<br>(-0.52% pt.) |
| The number of anti-social behaviour incidents | 57194 | **52422** | -8.3 | n/a | Improved<br>(-2.0% pt.) |
| The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area | 58.7% | **55.2%** | -3.5 | 8 | Improved<br>(1.3% pt.) |
| The % of people who think the Police are doing a good job in this area | 59.5% | **56.8%** | -2.7 | 8 | Improved<br>(0.7% pt.) |

*The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.*

*The all crime MSG rankings are for the 3 months to July 2014*

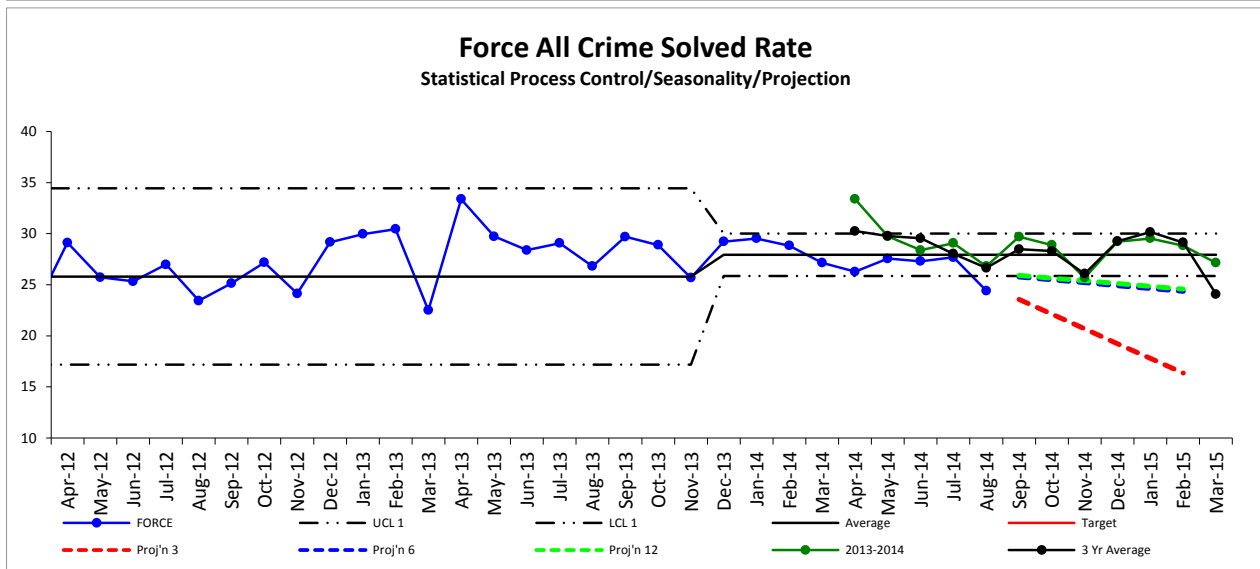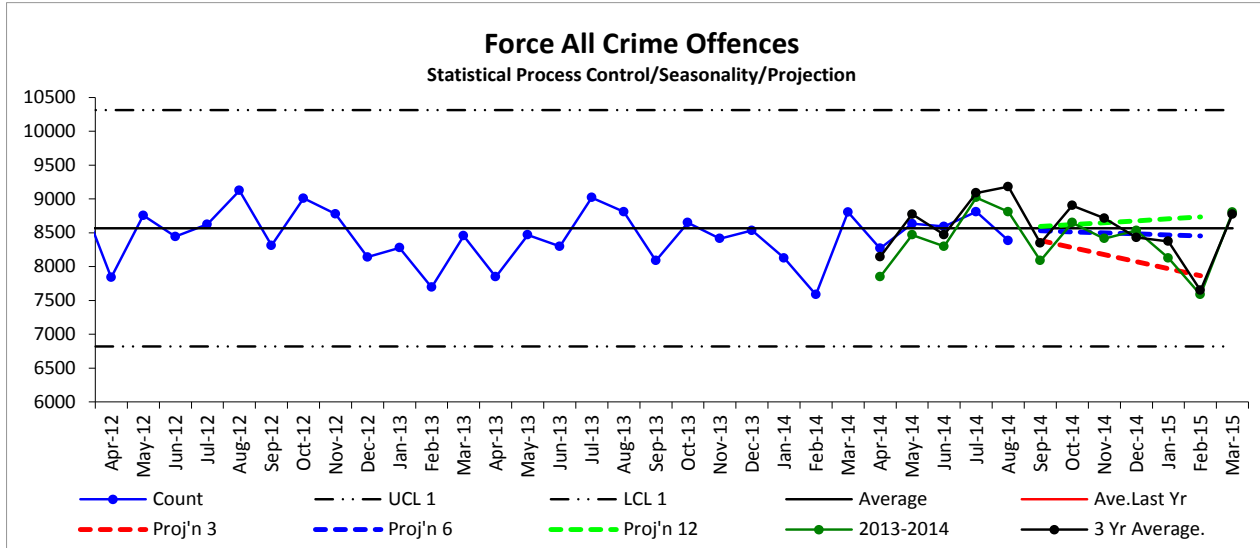*The all crime solved rate MSG ranking is no longer available.*

*The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to March 2014.*

*MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.*

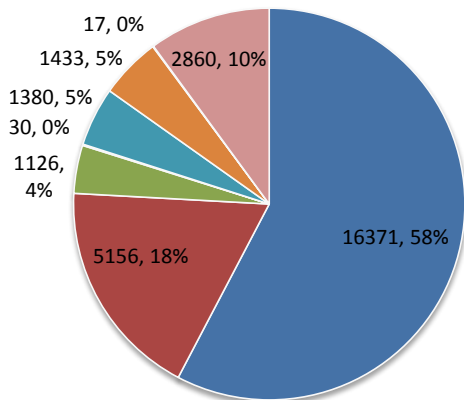# Monthly Performance Report: August 2014

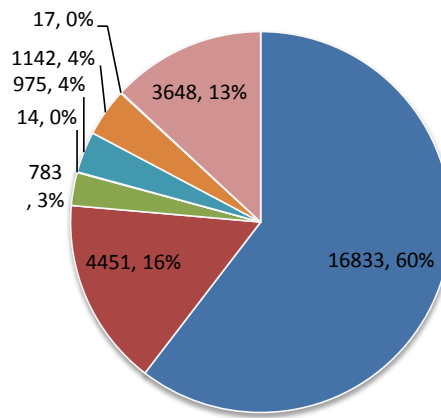## 6. Improving Crime Prevention

**Management Information**

### Force All Crime Offences
**Statistical Process Control/Seasonality/Projection**

Legend: Count | UCL 1 | LCL 1 | Average | Ave.Last Yr | Proj'n 3 | Proj'n 6 | Proj'n 12 | 2013-2014 | 3 Yr Average.

### Force All Crime Solved Rate
**Statistical Process Control/Seasonality/Projection**

Legend: FORCE | UCL 1 | LCL 1 | Average | Target | Proj'n 3 | Proj'n 6 | Proj'n 12 | 2013-2014 | 3 Yr Average

**Breakdown of Offence Disposals**

#### 12m Aug 2013

- 17, 0%
- 1433, 5%
- 1380, 5%
- 30, 0%
- 1126, 4%
- 2860, 10%
- 16371, 58%
- 5156, 18%

#### 12m Aug 2014

- 17, 0%
- 1142, 4%
- 975, 4%
- 14, 0%
- 783, 3%
- 3648, 13%
- 16833, 60%
- 4451, 16%

Legend:
- -Charge
- -Caution (including reprimands and warnings)
- -TIC Previously Recorded
- -TIC Not Previously Recorded
- -Penalty notices
- -'Street Warnings' for cannabis
- -DNPs
- Restorative

**Performance Information**

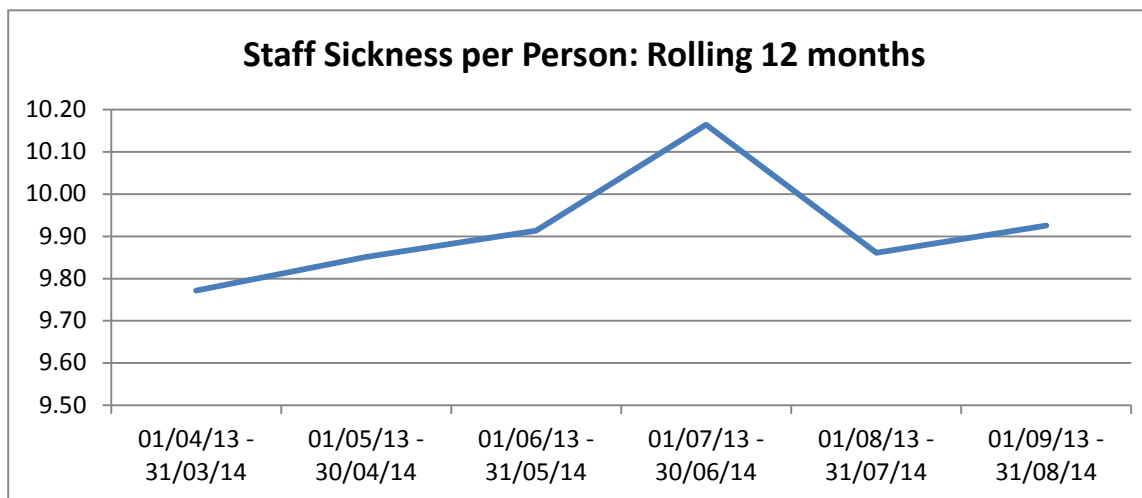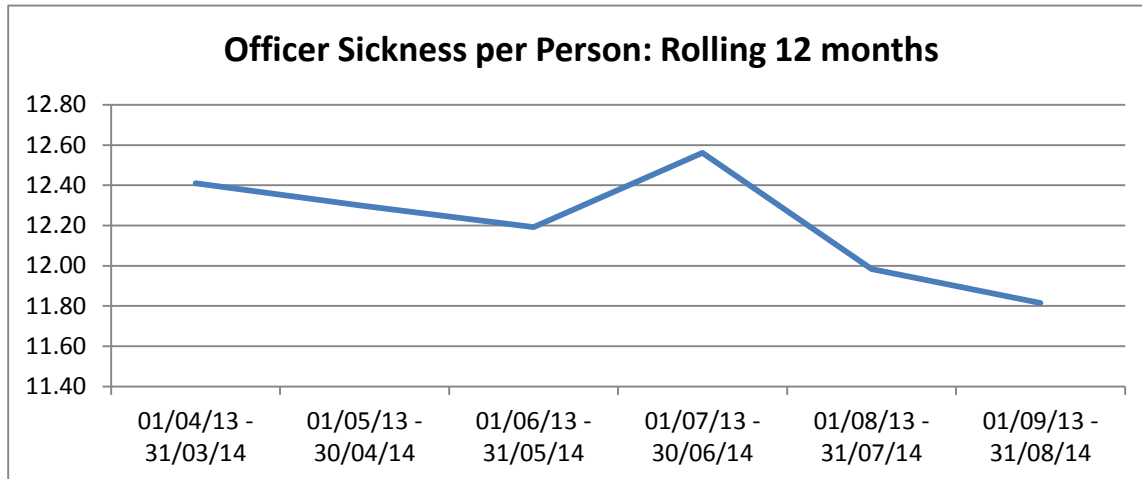| 7. Increased Efficiency in Policing Through Collaborative Working and Innovation | |
|---|---|
| Make savings of £9 million by 31/03/2015 (as part of our overall requirement to realise savings of £44.0 million by 31/03/2015) | A significant proportion of the savings have already been achieved and firm plans are in place for the remainder. |
| Options for cash savings beyond £9 million | Currently being scoped under the Evolve Programme |

*Detailed progress is reported via the monthly Budgetary Control Report.*

# Monthly Performance Report: August 2014

## 8. Organisational Health

**Management Information**

Sickness Levels

### Officer Sickness per Person: Rolling 12 months



### Staff Sickness per Person: Rolling 12 months



Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.