PCC
POLICE AND CRIME
COMMISSIONER FOR ESSEX

Essex Police
Performance Update
October 2016

Monthly Performance Report: October 2016

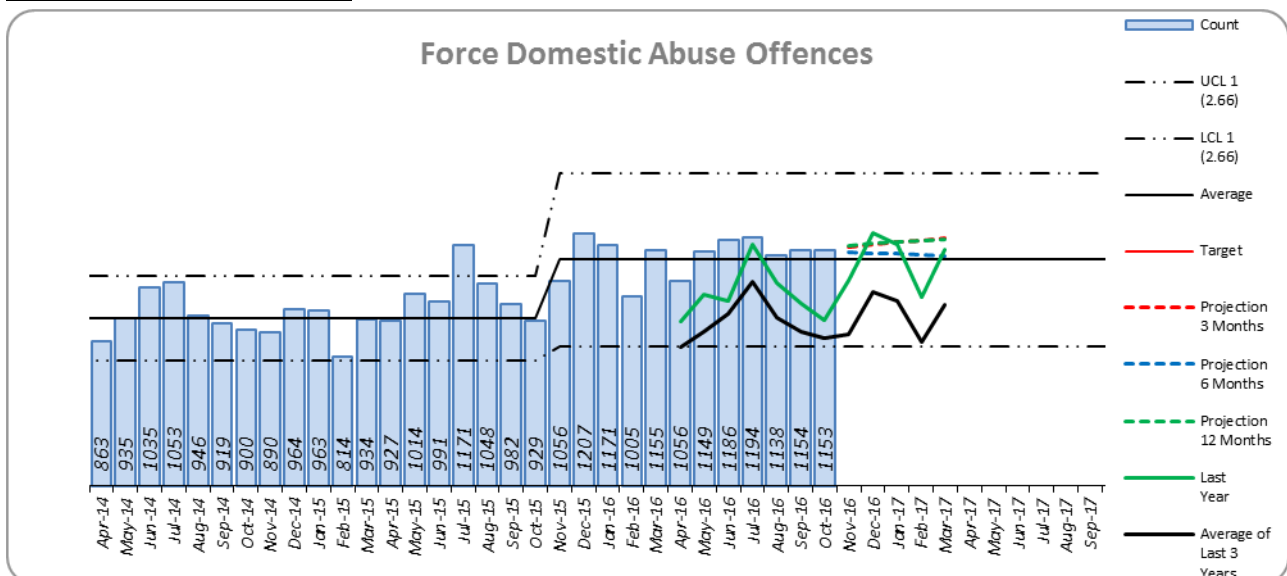## 1. Reducing Domestic Abuse

Performance Information

1. Reducing Domestic Abuse Data to Oct 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
Number of domestic abuse incidents	28294	**32703**	15.6
Number of repeat incidents of domestic abuse	N/A	**1069**	N/A
Number of individual repeat victims of domestic incidents	N/A	**905**	N/A
Number of individual repeat victims of domestic crime	N/A	**280**	N/A
Number of domestic abuse offences	11603	**13647**	17.6
Number of repeat offenders of domestic abuse	22	**47**	113.6
Domestic abuse solved rate	34.1%	**29.0%**	-5.1

The number of repeat incidents of domestic abuse is for the month of October 2016. Due to the change in how this measure is captured, the previous period is not able to be produced. This is the same for the number of individual repeat victims of domestic incidents and crime.

The number of repeat offenders of domestic abuse is for the months of April 2015 and April 2016. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

Management Information

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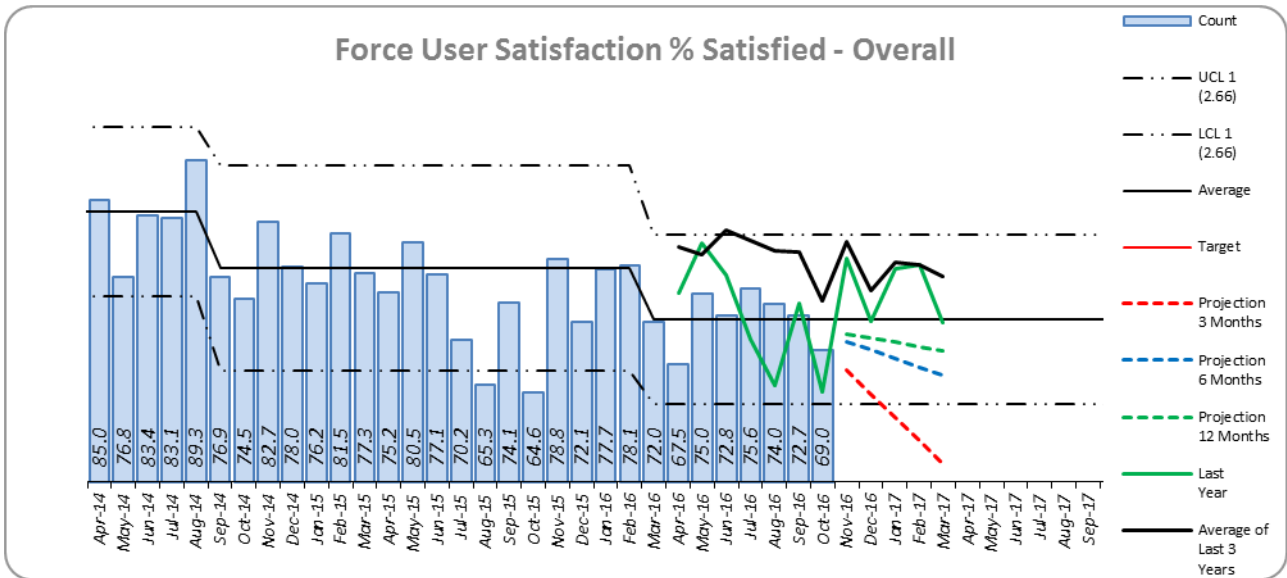
2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to Oct 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
User Satisfaction - Making contact with the police	90.9%	**88.8%**	-2.1
Confidence interval	1.5%	1.6%	
User Satisfaction - Action taken by the police	75.2%	**72.9%**	-2.3
Confidence interval	2.0%	2.4%	
User Satisfaction - Being kept informed of progress	66.8%	**67.9%**	1.1
Confidence interval	2.2%	2.5%	
User Satisfaction - Their treatment by staff	89.4%	**87.6%**	-1.8
Confidence interval	1.4%	1.5%	
User Satisfaction - The overall service provided	75.3%	**73.8%**	-1.5
Confidence interval	2.0%	2.0%	
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	76.1%	**77.3%**	1.2
Emergency calls answered within standard (90% within 10 seconds)	84.4%	**81.3%**	-3.1
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	7	**9**	2

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2. Supporting Our Victims of Crime

Management Information

Force User Satisfaction % Satisfied - Overall

Legend:
- Count
- UCL 1 (2.66)
- LCL 1 (2.66)
- Average
- Target
- Projection 3 Months
- Projection 6 Months
- Projection 12 Months
- Last Year
- Average of Last 3 Years

Bar values: Apr-14 85.0, May-14 76.8, Jun-14 83.4, Jul-14 83.1, Aug-14 89.3, Sep-14 76.9, Oct-14 74.5, Nov-14 82.7, Dec-14 78.0, Jan-15 76.2, Feb-15 81.5, Mar-15 77.3, Apr-15 75.2, May-15 80.5, Jun-15 77.1, Jul-15 70.2, Aug-15 65.3, Sep-15 74.1, Oct-15 64.6, Nov-15 78.8, Dec-15 72.1, Jan-16 77.7, Feb-16 78.1, Mar-16 72.0, Apr-16 67.5, May-16 75.0, Jun-16 72.8, Jul-16 75.6, Aug-16 74.0, Sep-16 72.7, Oct-16 69.0

Performance Information

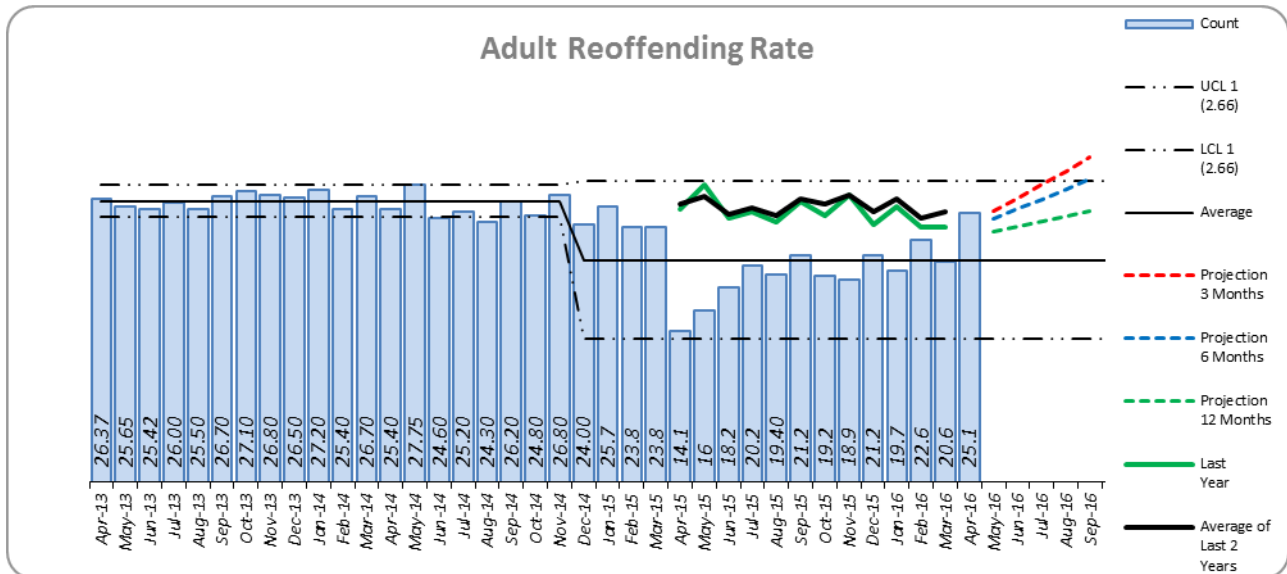| 3. Reducing Youth Offending and Reoffending in General Data for Apr 2016	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.
The number of youth offenders	199	**231**	16.1
The number of adult offenders	1111	**1248**	12.3
The number of youth offenders who re-offend	45	**47**	4.4
The number of adult offenders who re-offend	157	**313**	99.4
Youth re-offending rate	22.6%	**20.3%**	-2.3%
Adult re-offending rate	14.1%	**25.1%**	11.0%

Essex Police produces re-offending rates for both adult and youth offenders using data obtained from the force crime recording system. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information
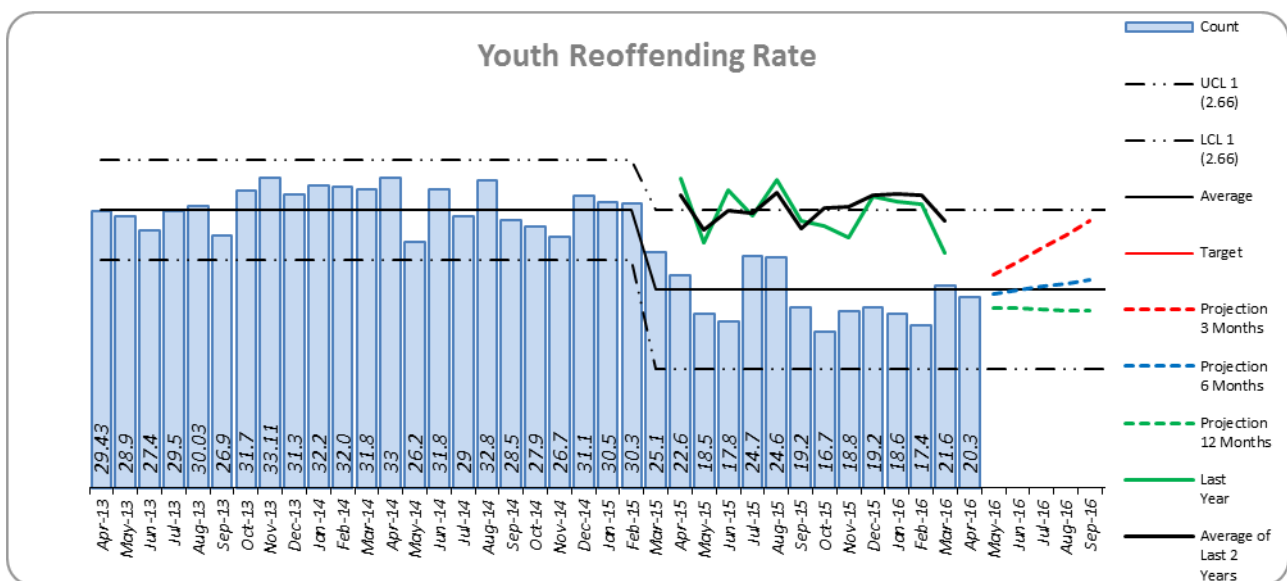
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3. Reducing Youth Offending and Re-offending in General

Adult Reoffending Rate

Legend:
- Count
- UCL 1 (2.66)
- LCL 1 (2.66)
- Average
- Projection 3 Months
- Projection 6 Months
- Projection 12 Months
- Last Year
- Average of Last 2 Years

Data values (Apr-13 onward): 26.37, 25.65, 25.42, 26.00, 25.50, 26.70, 27.10, 26.80, 26.50, 27.20, 25.40, 26.70, 25.40, 27.75, 24.60, 25.20, 24.30, 26.20, 24.80, 26.80, 24.00, 25.7, 23.8, 23.8, 14.1, 16, 18.2, 20.2, 19.40, 21.2, 19.2, 18.9, 21.2, 19.7, 22.6, 20.6, 25.1

*Please note the adult re-offending rate has been unusually low since April 2015. In April 2015 there was a change in force business processes which appeared to affect the amount of crimes which were solved by the force. As the process changes have been successfully adopted by the force, we have seen an increase in the proportion of the crime solved since April 2015.
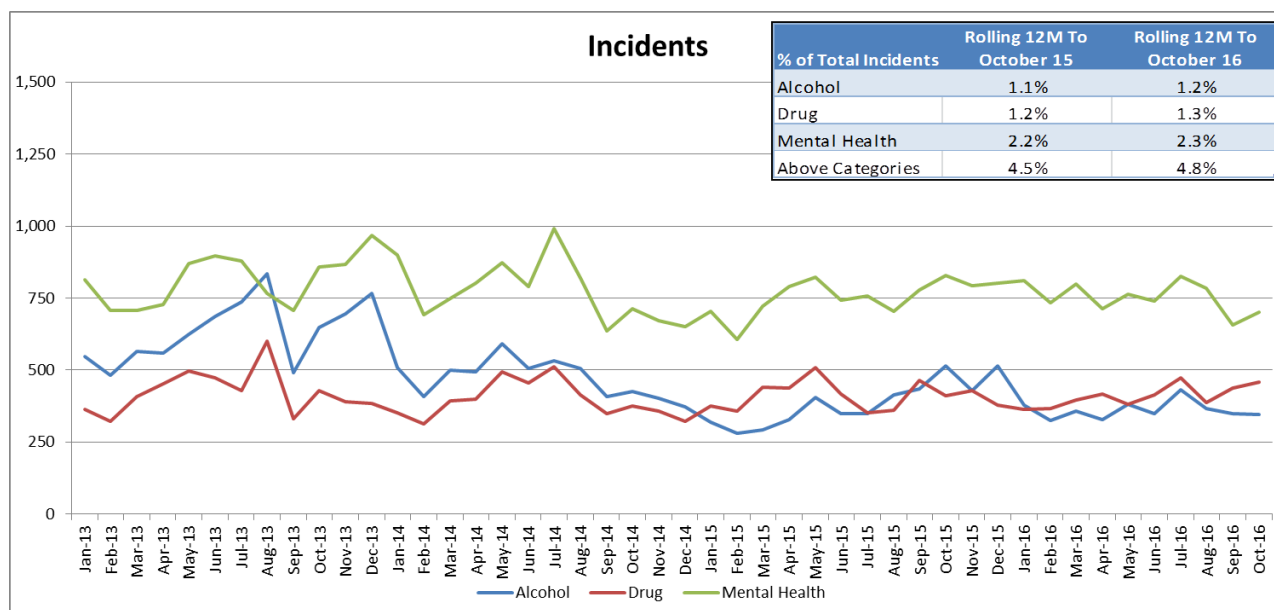
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4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Oct 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
The number of night-time economy crimes	5879	**7061**	20.1
% Positive for drug testing on arrest	N/A	**N/A**	N/A
Prosecution of Class A drug suppliers	188	**276**	46.8

% Positive for drug testing on arrest is not available this month due to a backlog of tests needing to be inputted.

Management Information

% of Total Incidents	Rolling 12M To October 15	Rolling 12M To October 16
Alcohol	1.1%	1.2%
Drug	1.2%	1.3%
Mental Health	2.2%	2.3%
Above Categories	4.5%	4.8%

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5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to Oct 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
All people killed or seriously injured (KSI) in road collisions	767	1009	31.6
KSI - Fatalities	53	57	7.5
KSI - Serious injuries	714	952	33.3
Number of Collisions	698	925	32.5
The number of people KSI in powered two wheeled vehicles	199	233	17.1
The number of young car drivers (17 - 25 years) KSI in road collisions	116	108	-6.9
The number of pedestrians KSI in road collisions	140	169	20.7
The number of cyclists KSI in road collisions	87	96	10.3
The number of children and young people (0 - 17 years) KSI in road collisions	81	107	32.1
The number of drink drivers KSI in road collisions	46	20	-56.5
The number of drug drivers KSI in road collisions	14	7	-50.0
Number of car drivers aged 76+ KSI in road collision	57	44	-22.8

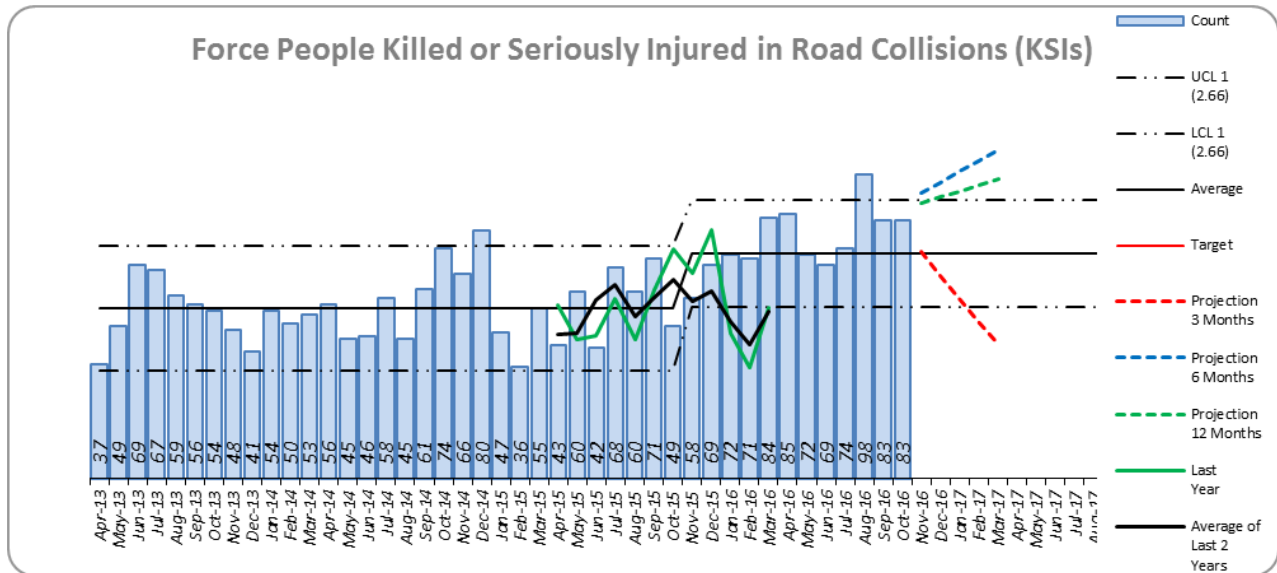*The rolling 2015/16 12 month KSI data is based on re-run individual months added together.*

There has been a substantial increase in KSIs; this is due to the administration backlog being processed.

Monthly Performance Report: October 2016

5. Improving Road Safety

Management Information

Force People Killed or Seriously Injured in Road Collisions (KSIs)

Performance Information

6. Improving Crime Prevention Data to Oct 2016 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.
The number of all crime offences	105708	**116102**	9.8
The number of victim based crime offences	95543	**102594**	7.4
The number of repeat victims of crime	N/A	**1620**	N/A
The solved crime rate	22.92%	**20.98%**	-1.94
The number of anti-social behaviour incidents	53738	**52917**	-1.5
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	61.4%	**58.1%**	-3.3
Confidence Interval	3.9%	**4.1%**	
The % of people who think the Police are doing a good job in this area	57.7%	**58.9%**	1.2
Confidence Interval	5.1%	**4.8%**	

Please note that last year's number of repeat victims of crime is not shown. This is because we have moved to a new, more accurate way of identifying repeat victims, therefore it is not directly comparable with the previous period.
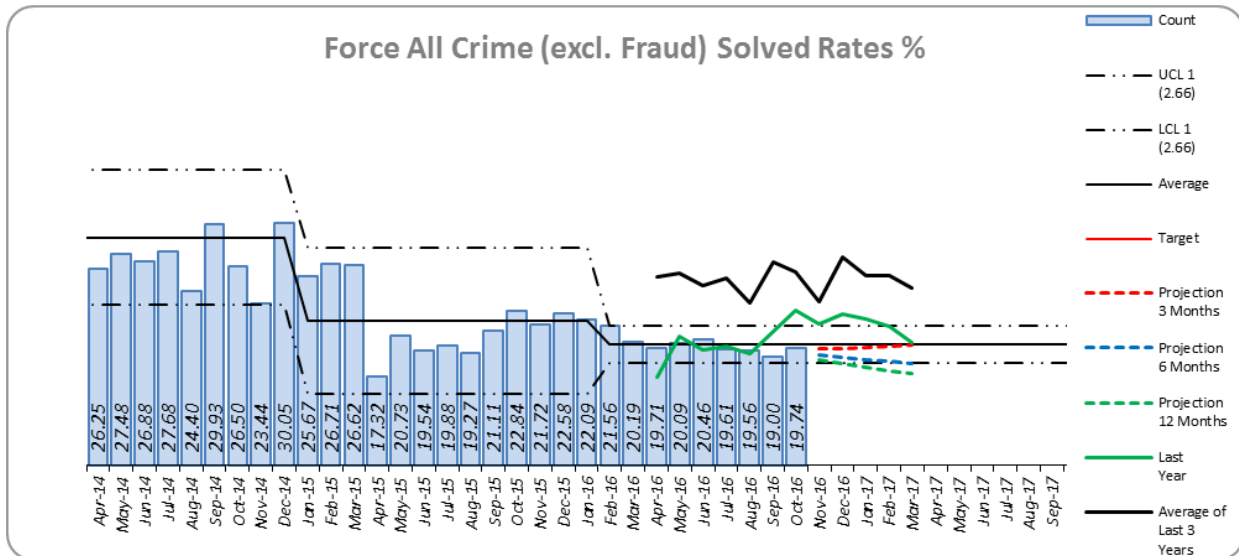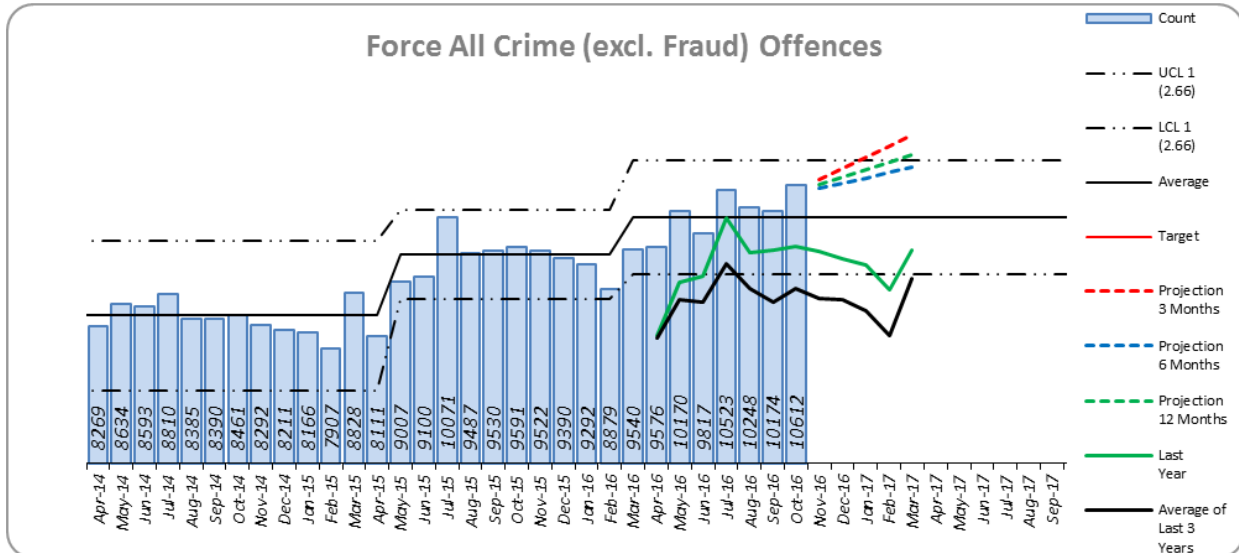
The number of repeat victims of crime is for the month of October 2016. Due to the change in how this measure is captured, the previous period is not able to be produced.

The last two measures in the table above are from the Crime Survey for England and Wales. Data are for the 12 months to June 2016.

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6. Improving Crime Prevention

Management Information

Force All Crime (excl. Fraud) Offences

Count values (Apr-14 to Oct-16): 8269, 8634, 8593, 8810, 8385, 8390, 8461, 8292, 8211, 8166, 7907, 8828, 8111, 9007, 9100, 10071, 9487, 9530, 9591, 9522, 9390, 9292, 8879, 9540, 9576, 10170, 9817, 10523, 10248, 10174, 10612

Legend: Count, UCL 1 (2.66), LCL 1 (2.66), Average, Target, Projection 3 Months, Projection 6 Months, Projection 12 Months, Last Year, Average of Last 3 Years

Force All Crime (excl. Fraud) Solved Rates %

Count values (Apr-14 to Oct-16): 26.25, 27.48, 26.88, 27.68, 24.40, 29.93, 26.50, 23.44, 30.05, 25.67, 26.71, 26.62, 17.32, 20.73, 19.54, 19.88, 19.27, 21.11, 22.84, 21.72, 22.58, 22.09, 21.56, 20.19, 19.71, 20.09, 20.46, 19.61, 19.56, 19.00, 19.74

Legend: Count, UCL 1 (2.66), LCL 1 (2.66), Average, Target, Projection 3 Months, Projection 6 Months, Projection 12 Months, Last Year, Average of Last 3 Years

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

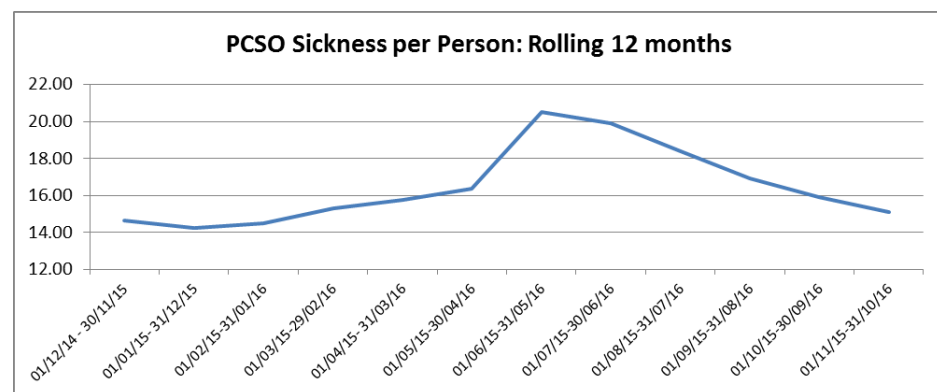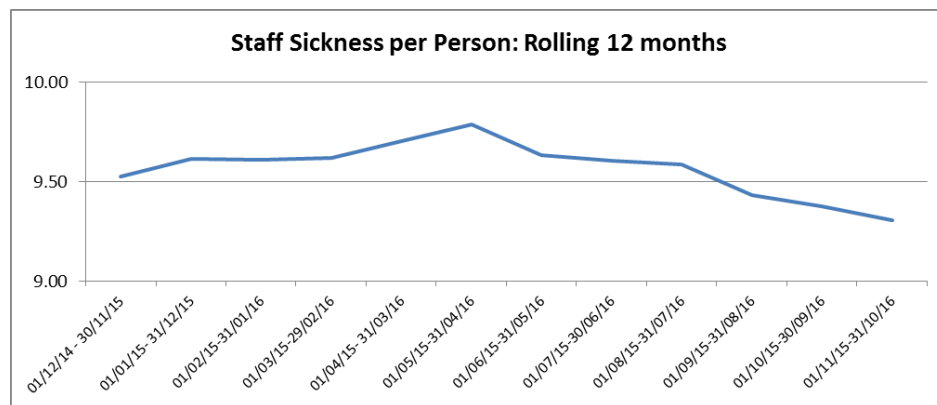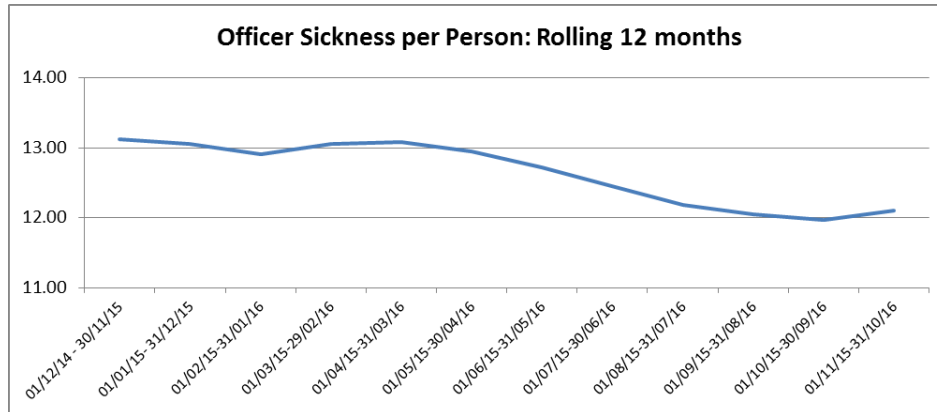| 7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £17.6 million by 31/03/2017 (as part of our overall requirement to realise savings of £33.1 million between 2015/16 and 2019/20)	A significant proportion of the savings for 2016/17 have already been achieved and firm plans are in place for the remainder.

Detailed progress is reported via the monthly Budgetary Control Report.

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8. Organisational Health

Management Information

Sickness Levels

Officer Sickness per Person: Rolling 12 months

Staff Sickness per Person: Rolling 12 months

PCSO Sickness per Person: Rolling 12 months

Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.