

Essex Police

Performance Update

April 2015

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Monthly Performance Report: April 2015

1. Reducing Domestic Abuse

Performance Information

| 1. Reducing Domestic Abuse Data to Apr 2015 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Mar 2015 |
|--|--------------------|------------------|-----------------------------------|---|
| Number of domestic abuse incidents | 28082 | 27920 | -0.6 | Improved (-0.5% pt.) |
| Number of repeat incidents of domestic abuse | See Comment Below* | | | |
| Number of domestic abuse offences | 9648 | 11144 | 15.5 | Improved (-0.8% pt.) |
| Number of repeat offenders of domestic abuse | 54 | 55 | 1.9 | Improved (-30.8% pt.) |
| Domestic abuse solved rate | See Comment Below* | | | |
| Number of successful prosecutions for domestic abuse without the victim | 2 | 2 | 0 | N/A |

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

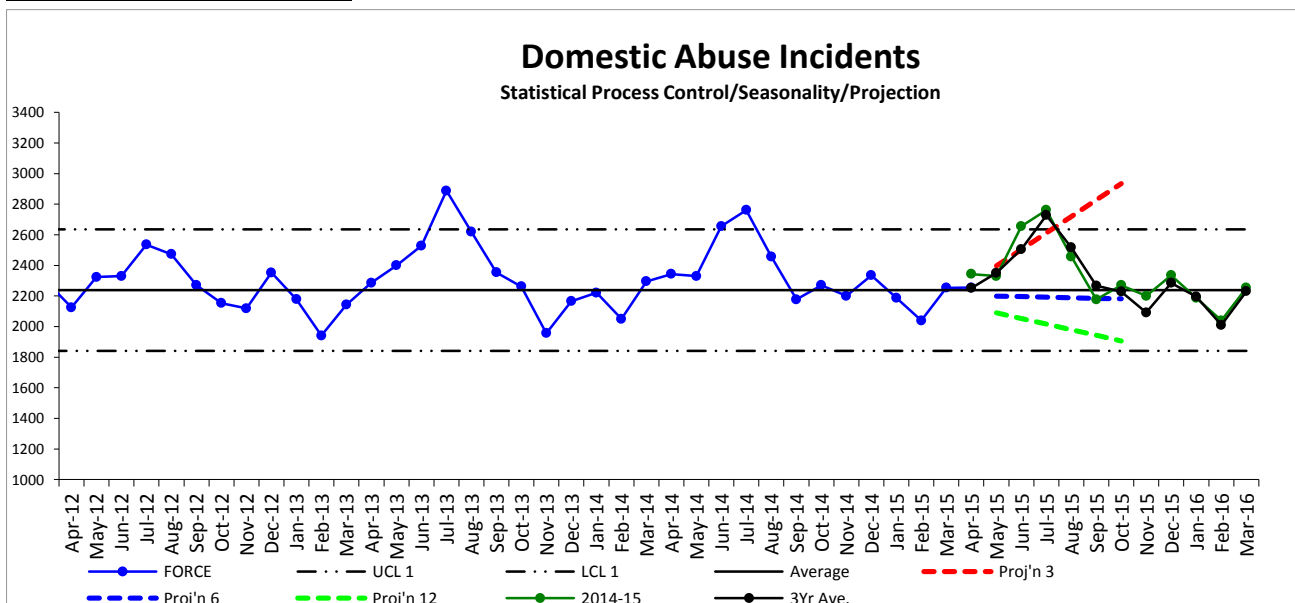
*No solved rates have been included in this report as April data appears unusually low. We are seeking to establish the cause and resolve it.

The number of successful prosecutions for domestic abuse without the victim is for the month of April 2015.

The number of repeat offenders of domestic abuse is for the months of October 2013 and October 2014. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

The number of repeat offenders of domestic abuse uses re-run figures for last year.

Management Information



Monthly Performance Report: April 2015

2. Supporting Our Victims of Crime

Performance Information

| 2. Supporting Victims of Crime Data to Apr 2015 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | MSG Ranking | Yr on Yr diff. Improved/ Worsened since Mar 2015 |
|---|------------------|------------------|-----------------------------------|----------------|---|
| User Satisfaction - Making contact with the police | 94.6% | 92.7% | -1.9 | 6 | Worsened (-0.2% pt.) |
| Confidence interval | 1.2% | 1.4% | | | |
| User Satisfaction - Action taken by the police | 82.7% | 80.6% | -2.1 | 4 | Worsened (-1.0% pt.) |
| Confidence interval | 1.7% | 1.8% | | | |
| User Satisfaction - Being kept informed of progress | 77.9% | 74.0% | -3.9 | 6 | Worsened (-1.8% pt.) |
| Confidence interval | 1.9% | 2.0% | | | |
| User Satisfaction - Their treatment by staff | 92.2% | 91.9% | -0.3 | 8 | Worsened (-0.2% pt.) |
| Confidence interval | 1.2% | 1.2% | | | |
| User Satisfaction - The overall service provided | 82.4% | 79.6% | -2.8 | 8 | Worsened (-1.2% pt.) |
| Confidence interval | 1.7% | 1.8% | | | |
| Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas) | 91.0% | 81.0% | -10.0 | n/a | Worsened (-0.9% pt.) |
| Emergency calls answered within standard (90% within 10 seconds) | 92.6% | 83.5% | -9.1 | n/a | Improved (0.2% pt.) |
| Ensure that the average waiting time for a person calling our switchboard (non- emergency calls) is no more than 15 seconds | 8 | 7 | -1 | n/a | Same |

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to December 2014.

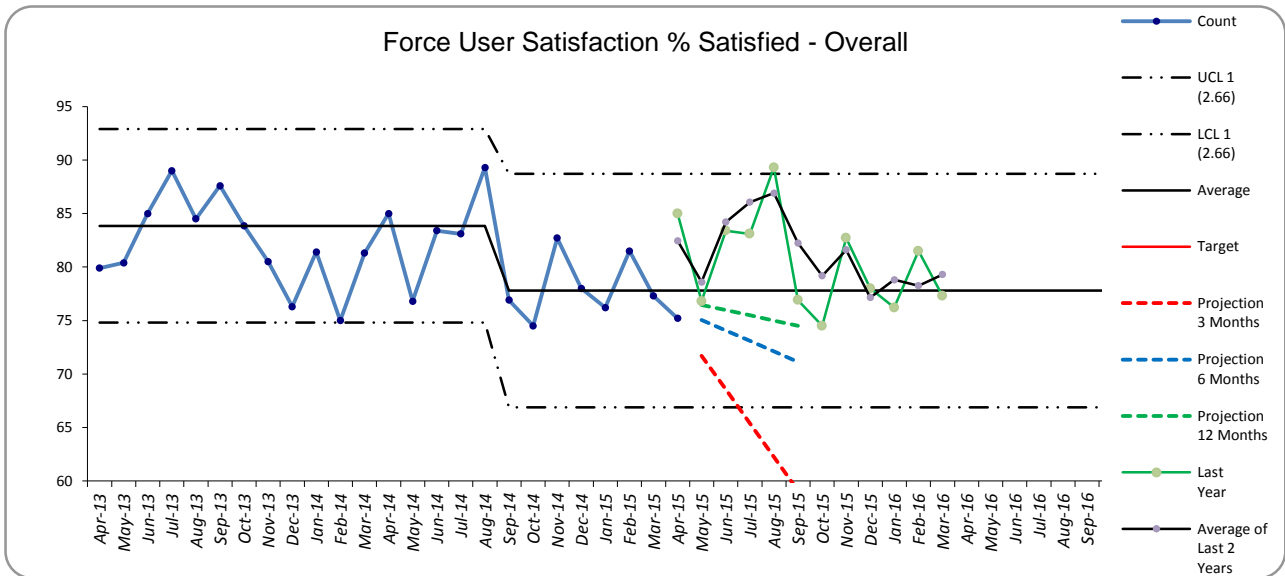
MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

Monthly Performance Report: April 2015

2. Supporting Our Victims of Crime

Management Information



Monthly Performance Report: April 2015

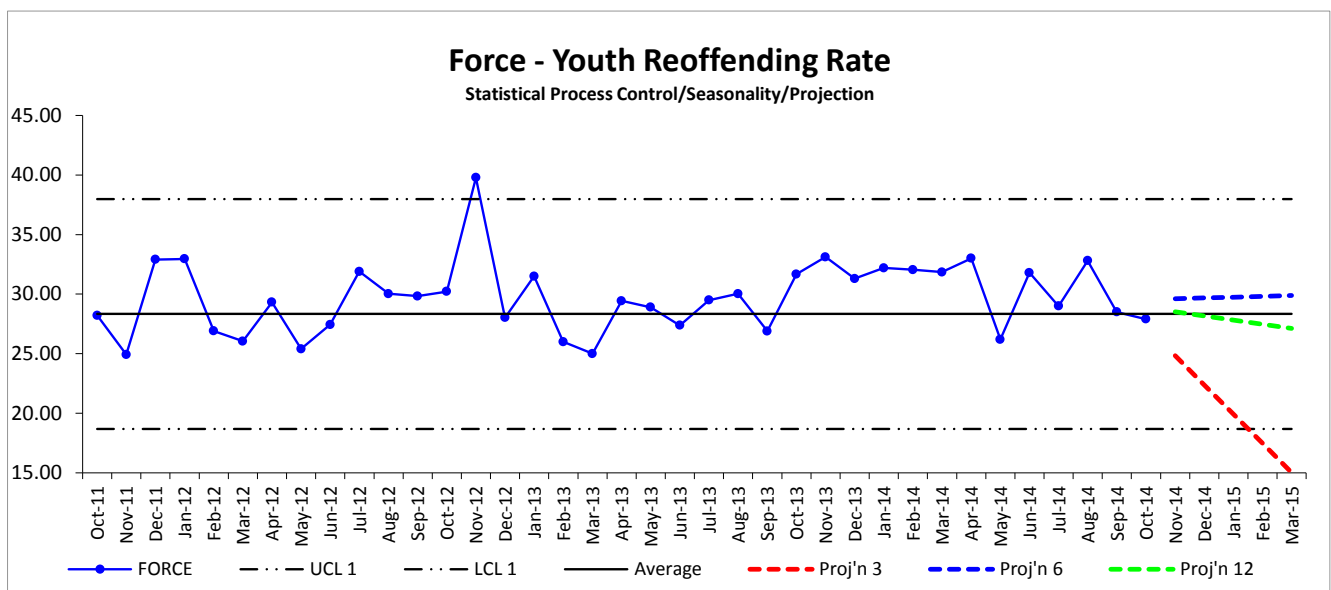
3. Reducing Youth Offending and Re-offending in General

Performance Information

| 3. Reducing Youth Offending and Reoffending in General Data for Oct 2014 | Monthly Last Year | Monthly This Year | Monthly Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Sep 2014 |
|---|-------------------|-------------------|--|--|
| The number of youth offenders | 322 | 294 | -8.7 | Worsened (0.3% pt.) |
| The number of adult offenders | 1596 | 1554 | -2.6 | Improved (-4.3% pt.) |
| The number of youth offenders who re-offend | 102 | 82 | -19.6 | Improved (-16.3% pt.) |
| The number of adult offenders who re-offend | 433 | 386 | -10.9 | Improved (-10.6% pt.) |
| Youth re-offending rate | 31.7% | 27.9% | -3.8% | Improved (-5.4% pt.) |
| Adult re-offending rate | 27.1% | 24.8% | -2.3% | Improved (-1.8% pt.) |

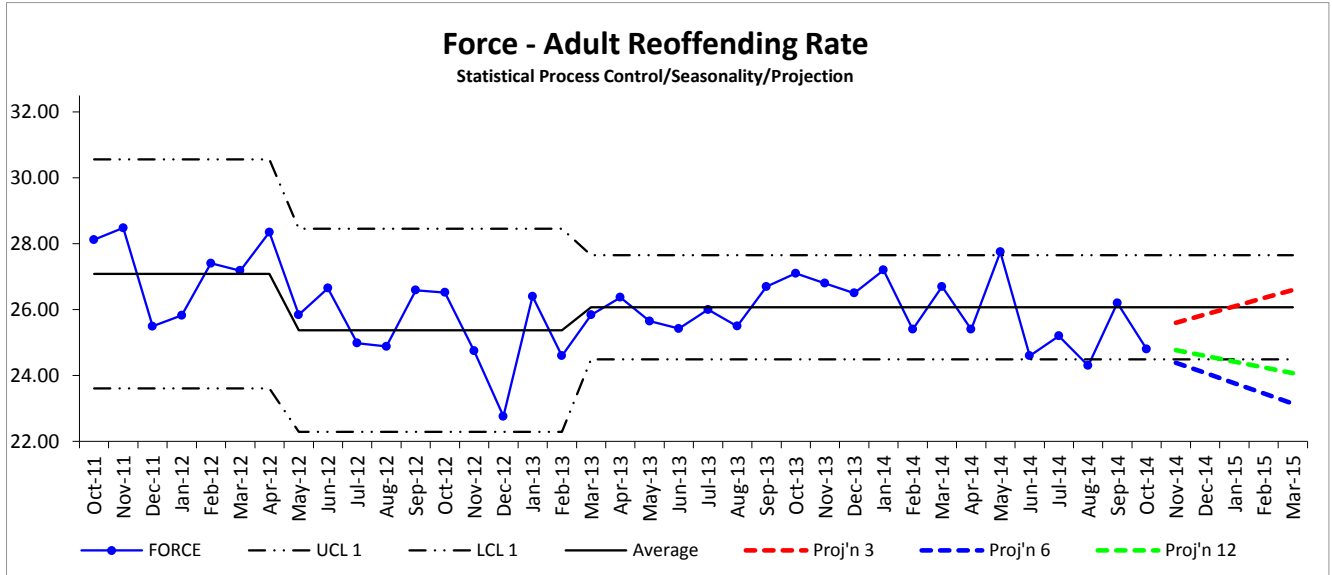
Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information



Monthly Performance Report: April 2015

3. Reducing Youth Offending and Re-offending in General



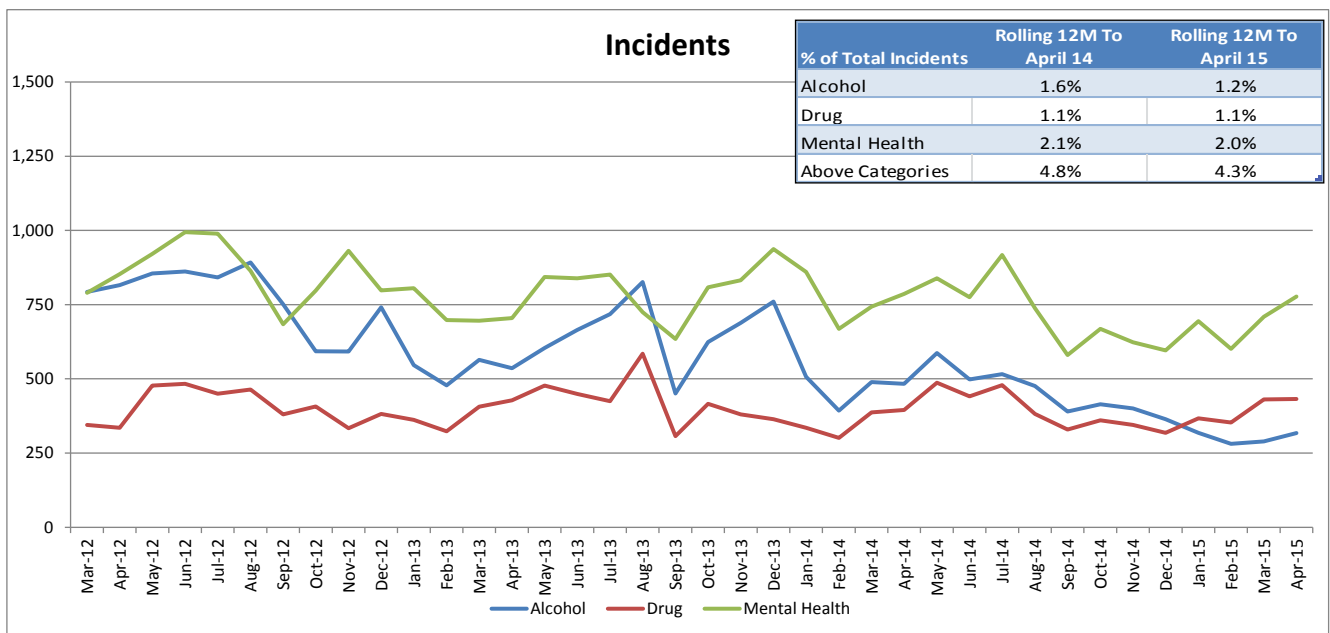
Monthly Performance Report: April 2015

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

| 4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Apr 2015 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Mar 2015 |
|--|------------------|------------------|-----------------------------------|---|
| The number of night-time economy crimes | 5525 | 5222 | -5.5 | Worsened (2.8% pt.) |
| Prosecution of Class A drug suppliers | 145 | 190 | 31.0 | Worsened (-15.2% pt.) |

Management Information



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers. Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for command and control and not one for management information.

Monthly Performance Report: April 2015

5. Improving Road Safety

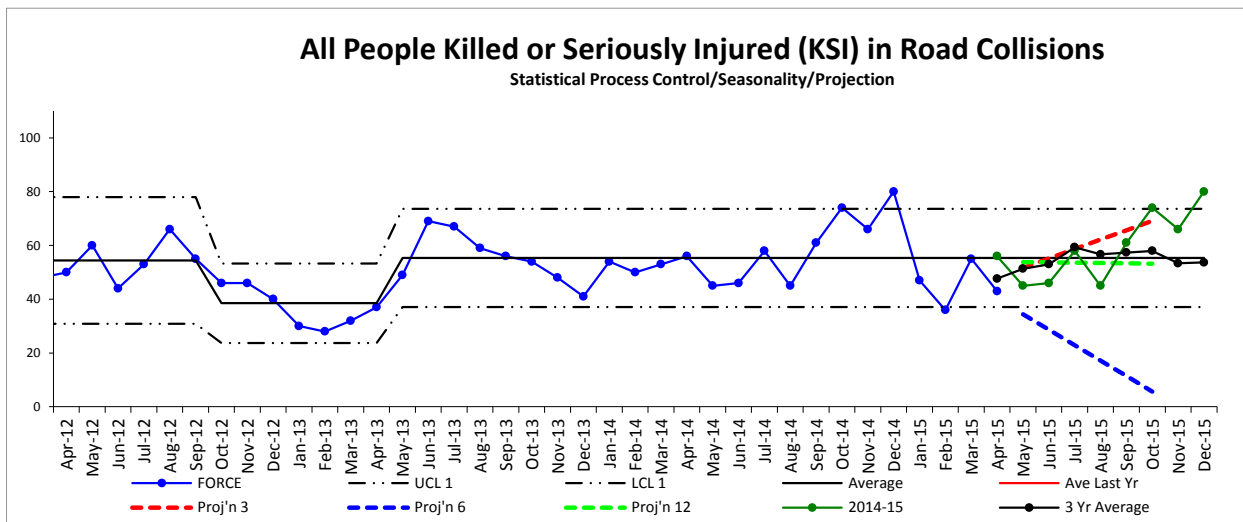
Performance Information

| 5. Improving Road Safety Data to Apr 2015 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | Yr on Yr diff. Improved/ Worsened since Mar 2015 |
|--|------------------|------------------|-----------------------------------|---|
| All people killed or seriously injured (KSI) in road collisions | 730 | 718 | -1.6 | Improved (-5.0% pt.) |
| KSI - Fatalities | 35 | 41 | 17.1 | Worsened (3.6% pt.) |
| KSI - Serious injuries | 695 | 677 | -2.6 | Improved (-5.4% pt.) |
| Number of Collisions | 644 | 663 | 3.0 | Improved (-3.3% pt.) |

April 2015 KSI data is at 11/05/2015. The additional KSI information cannot be shown this month due to system access issues.

The rolling 2014/15 12 month KSI data is based on re-run individual months added together.

Management Information



Monthly Performance Report: April 2015

6. Improving Crime Prevention

Performance Information

| 6. Improving Crime Prevention Data to Apr 2015 (unless stated otherwise) | 12m Last Year | 12m This Year | Better/ Worse % or % pt. diff. | MSG Ranking | Yr on Yr diff. Improved/ Worsened since Mar 2015 |
|--|--------------------|------------------|-----------------------------------|----------------|---|
| The number of all crime offences | 99790 | 99564 | -0.2 | 6 | Improved (-0.6% pt.) |
| The number of victim based crime offences | 90134 | 89907 | -0.3 | 5 | Improved (-0.6% pt.) |
| The number of repeat victims of crime | 8484 | 9130 | 7.6 | n/a | Improved (-0.4% pt.) |
| The number of repeat victims of business crime | See Comment Below* | | | | |
| The solved crime rate | See Comment Below* | | | | |
| The number of anti-social behaviour incidents | 53971 | 57004 | 5.6 | n/a | Worsened (1.1% pt.) |
| The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area | 56.6% | 58.9% | 2.3 | 6 | Improved (1.9% pt.) |
| The % of people who think the Police are doing a good job in this area | 57.0% | 56.8% | -0.2 | 8 | Improved (0.3% pt.) |

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

*No solved rates have been included in this report as April data appears unusually low. We are seeking to establish the cause and resolve it.

The all crime and victim based crime MSG rankings are for the three months to March 2015.

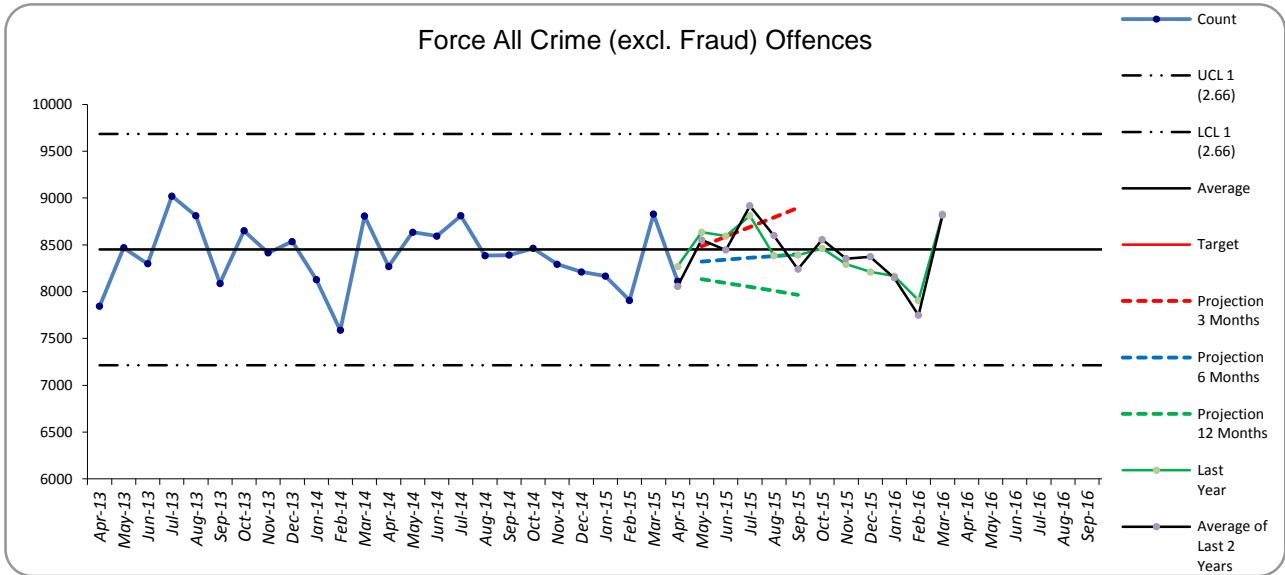
The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to December 2014.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

Monthly Performance Report: April 2015

6. Improving Crime Prevention

Management Information



Monthly Performance Report: April 2015

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

7. Increased Efficiency in Policing Through Collaborative Working and Innovation

Make savings of £12.2 million by 31/03/2016 (as part of our overall requirement to realise savings of £55.3 million by 31/03/2019)

A significant proportion of the savings (2015/16) have already been achieved and firm plans are in place for the remainder.

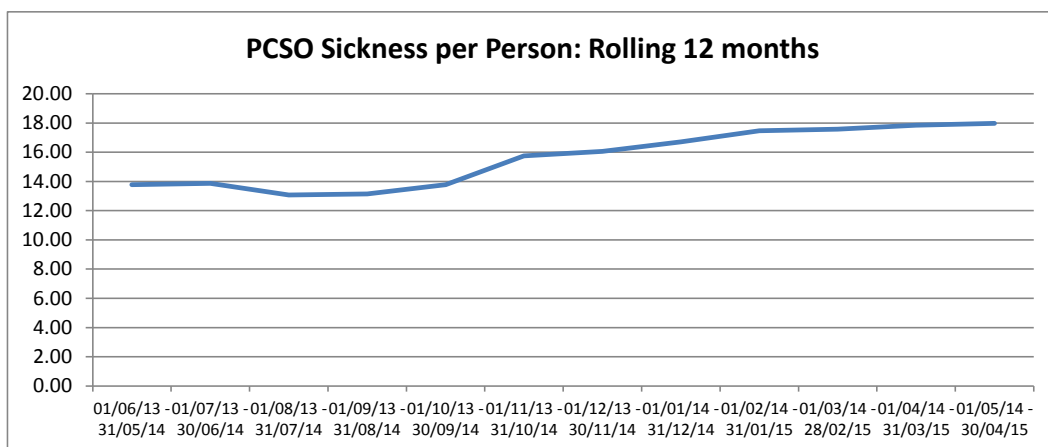
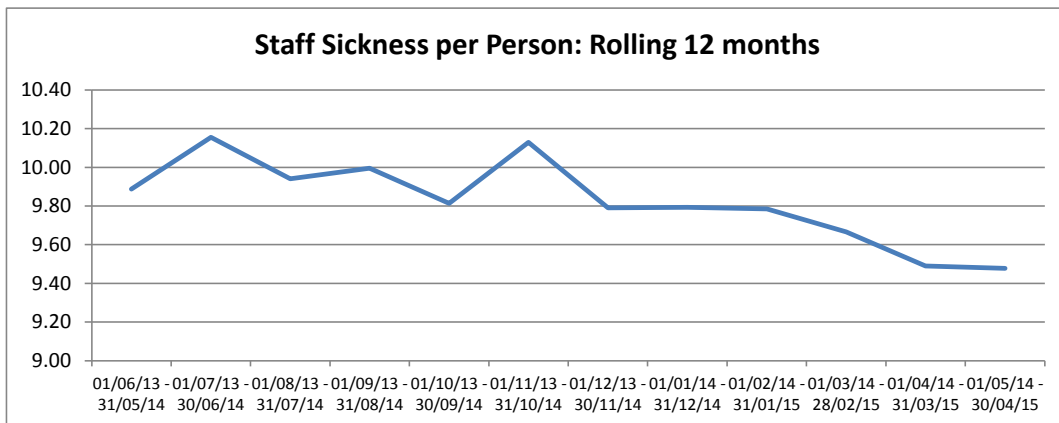
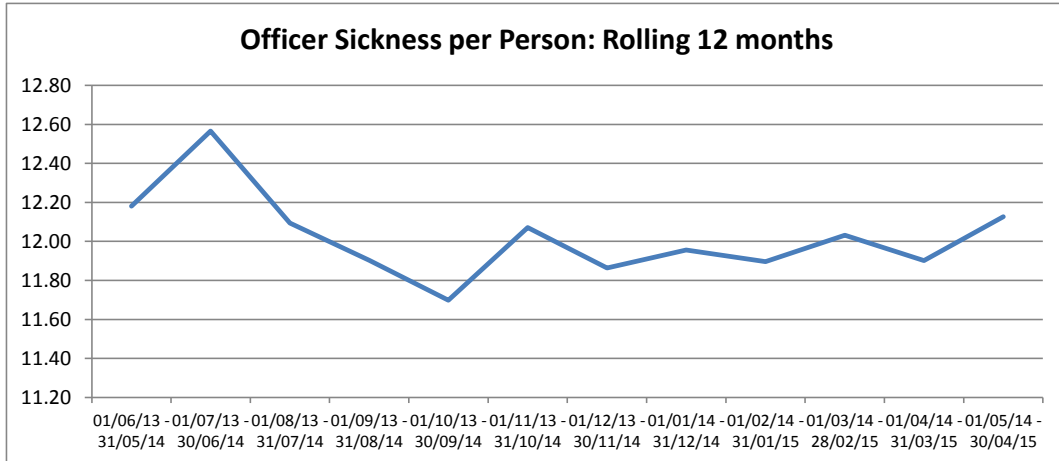
Detailed progress is reported via the monthly Budgetary Control Report.

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8. Organisational Health

Management Information

Sickness Levels



Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.