

Force Performance Scrutiny Meeting
Thursday 30 April 2015
8:40am, PCC's Conference Room, Hoffmanns Way

Present:-

Derek Benson, Deputy Chief Constable, Essex Police	DB
Susannah Hancock, Chief Executive, OPCC	SH
Carly Fry, Assistant Director, Performance and Scrutiny, OPCC	CF
Jan Klimkowski, Communications Manager, OPCC	JK
Steve Shoesmith, Head of Performance Planning and Risk, Essex Police	SS
DCI Tracey Harman, Essex Police	KD
D/Supt. Lucy Morris, Essex Police	LM
Tina Bateman, Performance and Scrutiny Officer	TB

	Matter Raised	Action	Owner	Date for Completion
1.	<p>Matters arising The actions from the previous meeting were addressed as follows:</p> <p>93/14 – SS has sent the draft Hidden harm page to DCI Hooper 12/15 – SS to provide the DHR information on outstanding actions, also to include SCR actions 18/15 - Completed 22/15 - Completed 23/15 – Completed 24/15 – SH to draft paper on DVPN and DVPO for Strategic Domestic Abuse Board</p>			All for completion by 28 th May 2015
2.	<p>Minutes of Performance Meeting held on 26 March 2015</p> <p>The minutes of the meeting were agreed.</p>	To be published on website	JK	1.05.15
3.	<p>Monthly Force Performance Reports:</p> <p>A detailed update report on Force performance for March 2015 was presented by SS. Additional discussion was undertaken around the following:</p> <p>Domestic abuse SS noted that number of incidents of Domestic Abuse had stabilised, with a small reduction of 16 fewer incidents compared to the previous year. The number of repeat incidents has decreased (300 fewer incidents), which is in line with seasonal trends. The reduction in the solved rate to 40.1%, against 43.8% the previous year is a challenge for the force.</p>			

<p>CF noted the large size of the National Action Tracker, which is currently 35% completed by Essex Police (EP). LM advised that a recent letter received from HMIC made minor comments and considered the force to be on track.</p> <p>Supporting victims of crime SS noted the slight fall in user satisfaction in all five categories of satisfaction compared to the previous year. He advised that a temporary role to assist improvement had been approved whilst the Head of Customer services is working on the public contact programme. SH advised that the Public confidence board were aware of the need to improve in this area.</p> <p>Emergency response JK highlighted the 9.1% decrease in response to emergency incidents within standard, against last year. DB advised ACC Wortley has established a working group to look into this matter, to understand where improvements may be made.</p> <p>Response to road traffic incidents was discussed, and the issues around whether incidents were matters for the attention of EP or Essex Highways Department.</p> <p>DB advised that Anglia Ruskin University are undertaking research into what impacts Public Confidence.</p> <p>CF noted that introduction of additional staff to supplement regular call taking staff (Operation Marconi) had been stood down and further recruitment and training was on-going.</p> <p>Reducing youth offending and re-offending in general SS stated the data for September 2014 showed a decrease in youth offending and re-offending compared to September 2013. The outcome of the OPCC commissioned independent review of the</p>	<p>25/15 – OPCC to be provided with report regarding the decrease in emergency response, identifying the key types of incidents.</p> <p>26/15 – TB to bring to attention of PCC, to raise matter for agenda at next Casualty Reduction Board.</p> <p>27/15 – CF to contact Nichola Newman regarding early findings from the ARU.</p> <p>28/15 – OPCC to be provided with an update of Force Control Room staff position.</p>	<p>SS</p> <p>TB</p> <p>CF</p> <p>SS</p>	<p>25.06.15</p> <p>28.05.15</p> <p>28.05.15</p> <p>28.05.15</p>
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<p>Integrated Offender Management framework is due to be communicated to key stakeholders in May 2015. SH mentioned the up and coming value for money review of the Youth Offending Services (YOS).</p> <p>Tackling consequences of Alcohol and Drug Abuse, and Mental Health issues SS highlighted the good reduction in night-time economy crimes and the increase in the prosecution of class A drug suppliers for this year against the previous 12 months. He advised that the outcome of the Mental Health Street Triage was positive. Funding has been agreed in principle to expand the initiative to seven days a week.</p> <p>Road Safety The increase in Killed or Seriously Injured (KSI) of 3.4% (24 incidents) over the last 12 months was noted. SS stated the Casualty Reduction Manager had advised that Motorcyclists were of particular concern, with the mild winter resulting in increased casualties. A range of engagement and enforcement operations are to be continued, with a focus on vulnerable groups (including motorcyclists and older drivers).</p> <p>The reduction in KSI figures for young car drivers (17-25 years), pedestrians and cyclists was noted.</p> <p>Improving Crime prevention SS noted the slight increase in recorded crime of 0.4% (394 incidents) for the last 12 months when compared to the previous year, which may be attributed to encouragement and increased confidence to report crimes. Challenging areas are violent and sexual crime.</p> <p>SS stated that the increase in repeat victims was disappointing. SH enquired as to the crime areas where most repeats were being recorded.</p>	<p>29/15 – CF to discuss with AD for Commissioning possible use of Community Safety Funding for initiatives to promote safer driving for younger and older drivers.</p> <p>30/15 - OPCC to be provided a breakdown of repeat victims</p>	<p>CF</p> <p>SS</p>	<p>28.05.15</p> <p>28.05.15</p>
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	<p>Organisational Health CF advised that the PCC had requested a detailed report on sickness costs to be presented to the resources scrutiny meeting.</p>			
4	<p>Child Abuse investigation D/Supt. Lucy Morris and DCI Tracey Harman presented this report. Further discussion was as follows.</p> <p>LM advised that work is on-going to establish a meaningful performance framework for child abuse investigations. A list of 90 indicators has been established and performance measures will be drawn from this to provide improved data in the next quarterly report.</p> <p>A change in recording standards around minor assaults (regarding the use of lawful chastisement) has led to an increase in the number of incidents recorded. There has also been an increase in the recording of historic sexual offences, which may be attributed to improved confidence to report and high profile cases.</p> <p>CF highlighted the difference between the solved rates in the Child Abuse Investigation Team (CAIT) and the Sexual Offences Investigation Team (SOIT). LM identified the issue of consent as a factor in incidents involving adults.</p> <p>As a result of recommendations from a Serious Case Review (SCR) the DCI for CAIT is working with partners to improve police attendance at initial child protection conferences, through the use of video and teleconferencing where possible. TH said that Essex is currently trialling partnership review of SCRs, which should be less time intensive.</p> <p>TH stated that an electronic Police Protection Order (PPOs) form has been built into the new Athena database, to provide accurate management information not previously available as historically PPOs were recorded on a paper form. However that this will not fully take paperwork away from PPOs.</p>			

	<p>LM advised Section 47(s47) enquiries are recorded on the PROtect database. It was noted that some improved efficiency around triaging was needed to prevent the undertaking of additional full investigations, where not required.</p> <p>SH advised that a paper was being prepared by the Head of Criminal Justice and Offender Management, which will include further details around children detained in custody.</p> <p>The Victim Right to reply Scheme is being extended to provide a mechanism for victims to request further information about a case where a decision of no further action has been taken by the Crown Prosecution Service.</p> <p>LM stated that the take up of providing feedback to Independent Sexual Violence Advisors (ISVAs) and the Sexual Abuse Referral Centre (SARC) is limited, so there is a need to collate information with other partners. This feedback has potential to be included as part of the new performance framework.</p> <p>TH advised all risks around child abuse investigation had recently been re-written on the risk register and are being monitored through the Operation Maple Gold Group and the Child Protection Improvement Board.</p>			
5	<p>Any other business</p> <p>CF asked if sections of the Child Abuse report could be included in a report to be provided to the Police and Crime Panel on Child abuse and Child Sexual Exploitation (CSE). LM agreed and also offered a CSE paper that had been written for the Essex Safeguarding Children Board.</p> <p>The deadline for the report is 21 May 2015.</p>	31/15 – Clarity regarding report content to be sought through SS	CF	19.05.15
6	<p>Date of Next Meeting</p>	Thursday 28 th May 2015 9:00– 11:00, OPCC Conference room		