

# Essex Police

## Performance Update

### January 2015

<u>Areas of Focus</u>	<u>Page</u>
1. Reducing Domestic Abuse	1
2. Supporting our Victims of Crime	3
3. Reducing Youth Offending and Reoffending in General	5
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues	7
5. Improving Road Safety	8
6. Improving Crime Prevention	9
7. Increasing Efficiency in Policing through Collaborative Working and Innovation	11
8. Organisational Health	12

# Monthly Performance Report: January 2015

## 1. Reducing Domestic Abuse

### Performance Information

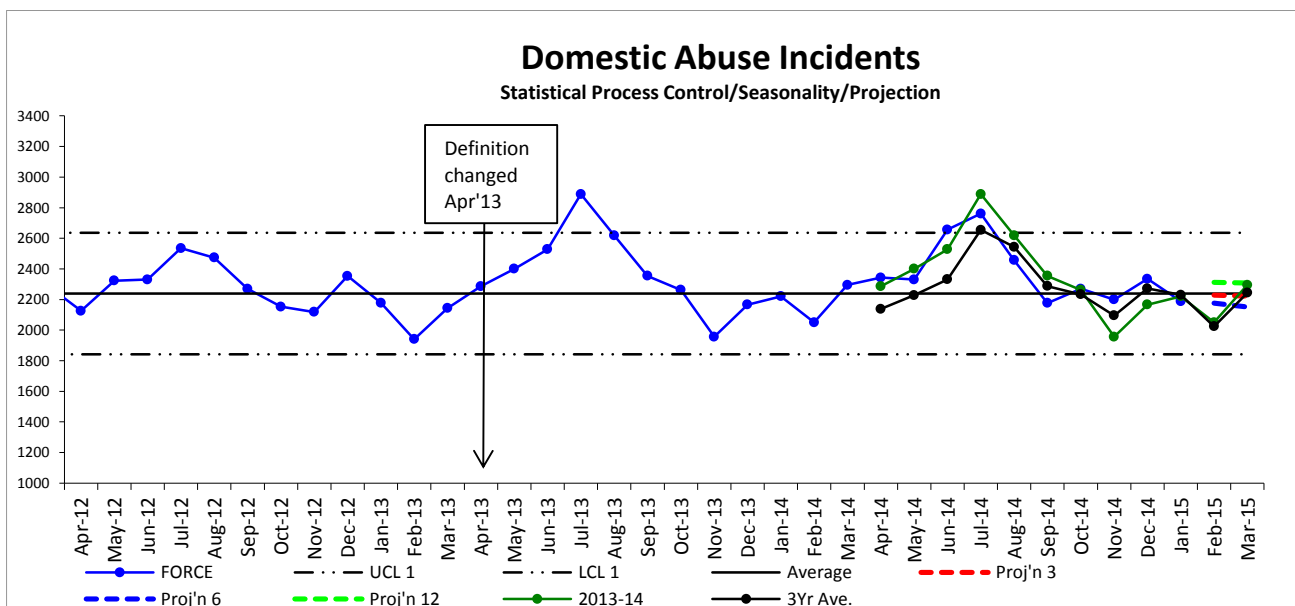
1. Reducing Domestic Abuse Data to Jan 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Dec 2014
Number of domestic abuse incidents	27739	<b>28062</b>	<b>1.2</b>	Improved (-0.3% pt.)
Number of repeat incidents of domestic abuse	13572	<b>13351</b>	<b>-1.6</b>	Improved (-0.2% pt.)
Number of domestic abuse offences	9308	<b>10953</b>	<b>17.7</b>	Worsened (0.3% pt.)
Number of repeat offenders of domestic abuse	59	<b>61</b>	<b>3.4</b>	Improved (-8.9% pt.)
Domestic abuse solved rate	44.3%	<b>40.6%</b>	<b>-3.7</b>	Worsened (-0.4% pt.)
Number of successful prosecutions for domestic abuse without the victim	N/A	<b>5</b>	<b>N/A</b>	N/A

The number of successful prosecutions for domestic abuse without the victim is for the month of January 2015.

The number of repeat offenders of domestic abuse is for the months of July 2013 and July 2014. The time lag is due to Essex Police following the national re-offending definition that allows 6 months for the offender to be identified and the appropriate disposal made.

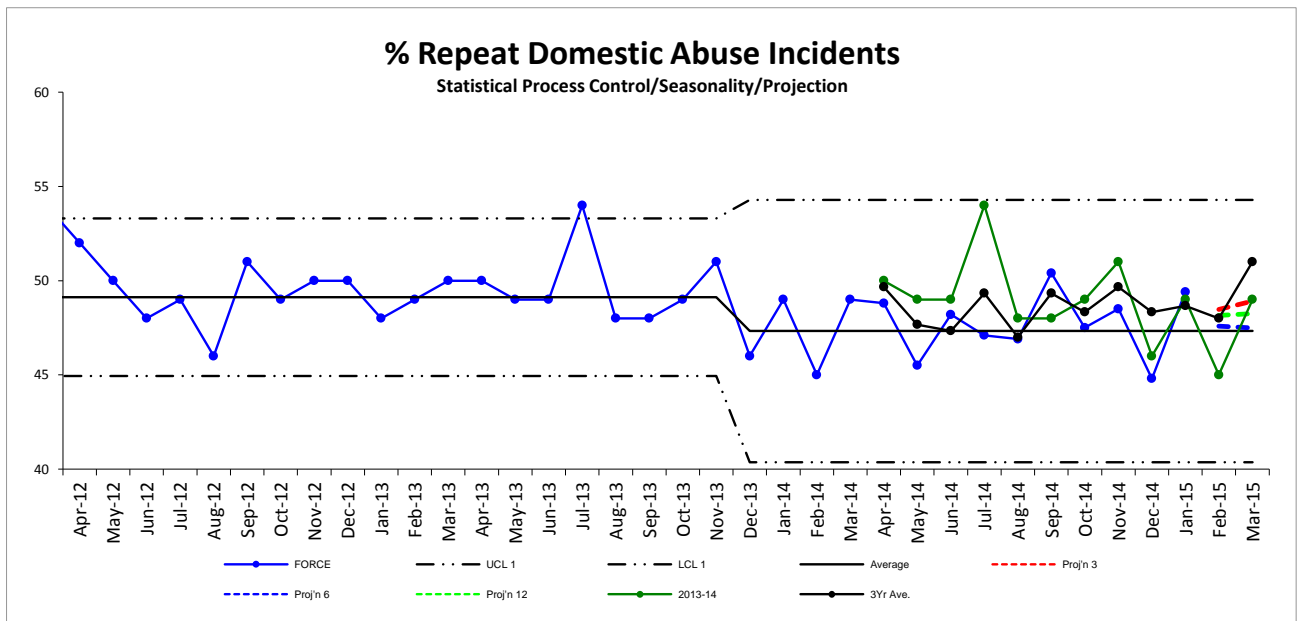
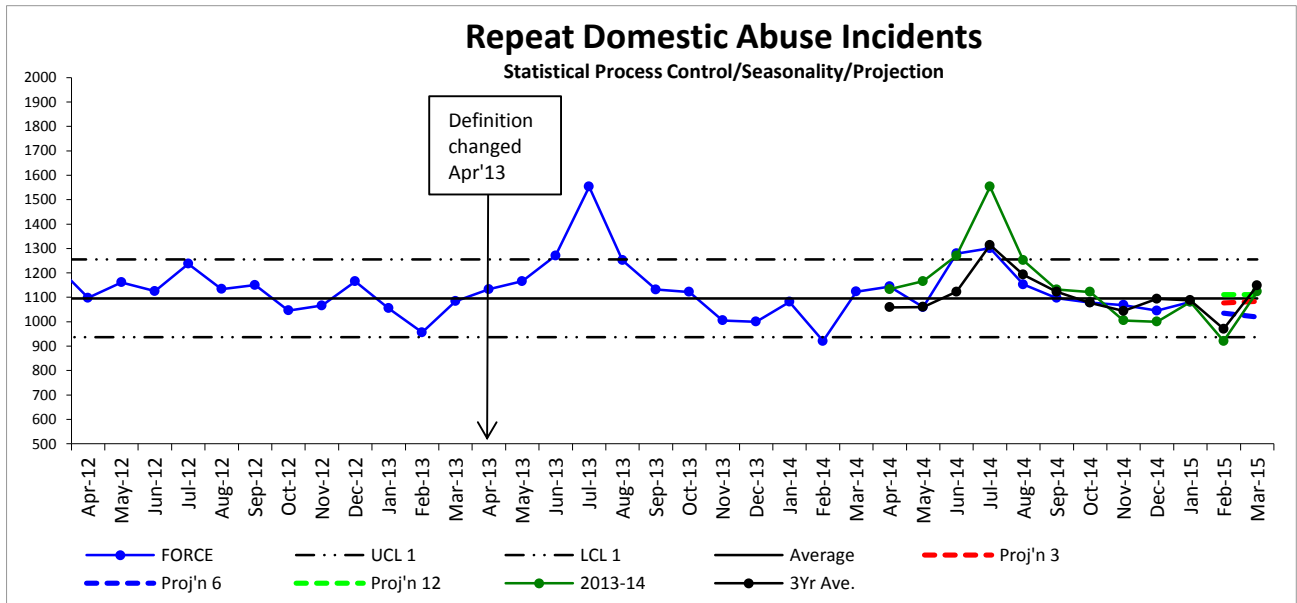
The number of repeat offenders of domestic abuse uses re-run figures for last year.

### Management Information



# Monthly Performance Report: January 2015

## 1. Reducing Domestic Abuse



## Monthly Performance Report: January 2015

### 2. Supporting Our Victims of Crime

#### Performance Information

2. Supporting Victims of Crime Data to Jan 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Dec 2014
User Satisfaction - Making contact with the police	95.1%	<b>93.2%</b>	-1.9	7	Worsened (-0.4% pt.)
Confidence interval	1.1%	1.3%			
User Satisfaction - Action taken by the police	83.1%	<b>81.3%</b>	-1.8	5	Worsened (-0.6% pt.)
Confidence interval	1.7%	1.8%			
User Satisfaction - Being kept informed of progress	76.8%	<b>75.3%</b>	-1.5	6	Worsened (-0.8% pt.)
Confidence interval	1.9%	2.0%			
User Satisfaction - Their treatment by staff	92.4%	<b>91.9%</b>	-0.5	8	Same
Confidence interval	1.2%	1.2%			
User Satisfaction - The overall service provided	82.3%	<b>80.1%</b>	-2.2	8	Worsened (-0.5% pt.)
Confidence interval	1.7%	1.8%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	91.2%	<b>83.9%</b>	-7.3	n/a	Worsened (-0.9% pt.)
Emergency calls answered within standard (90% within 10 seconds)	93.9%	<b>85.3%</b>	-8.6	n/a	Worsened (-0.3% pt.)
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	9	<b>7</b>	-2	n/a	Same

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to September 2014.

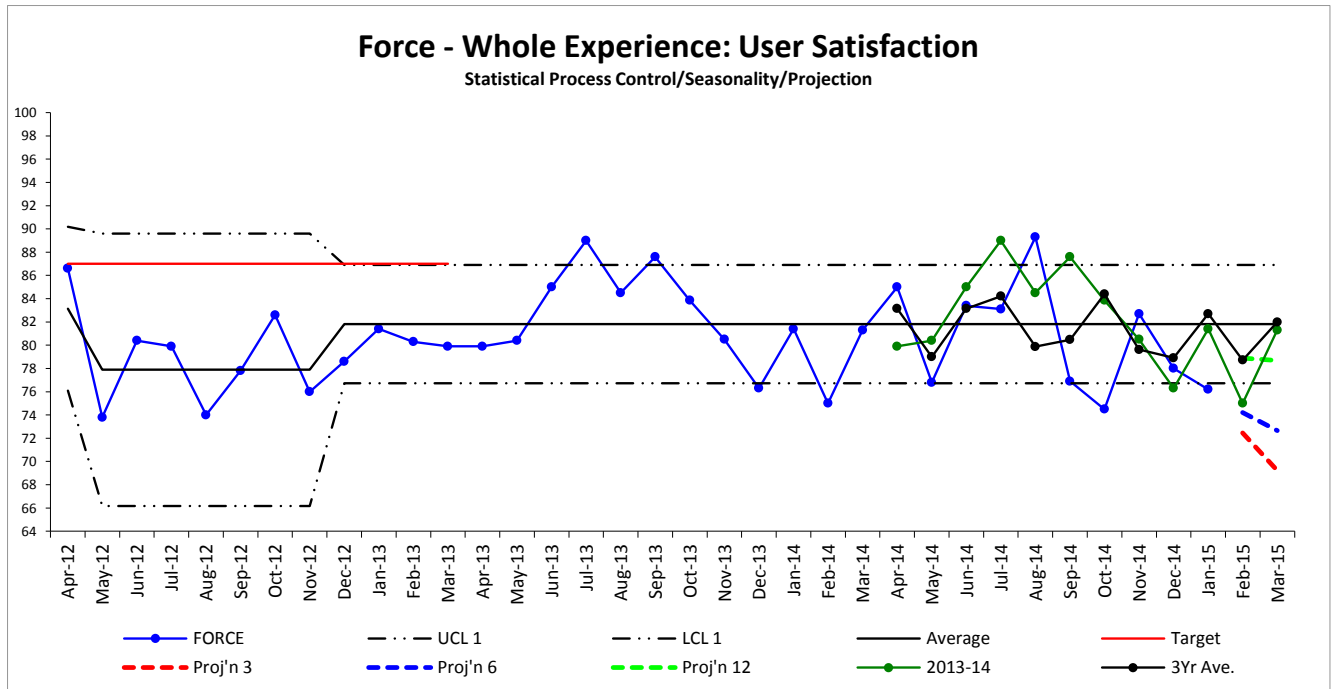
MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

# Monthly Performance Report: January 2015

## 2. Supporting Our Victims of Crime

### Management Information



## Monthly Performance Report: January 2015

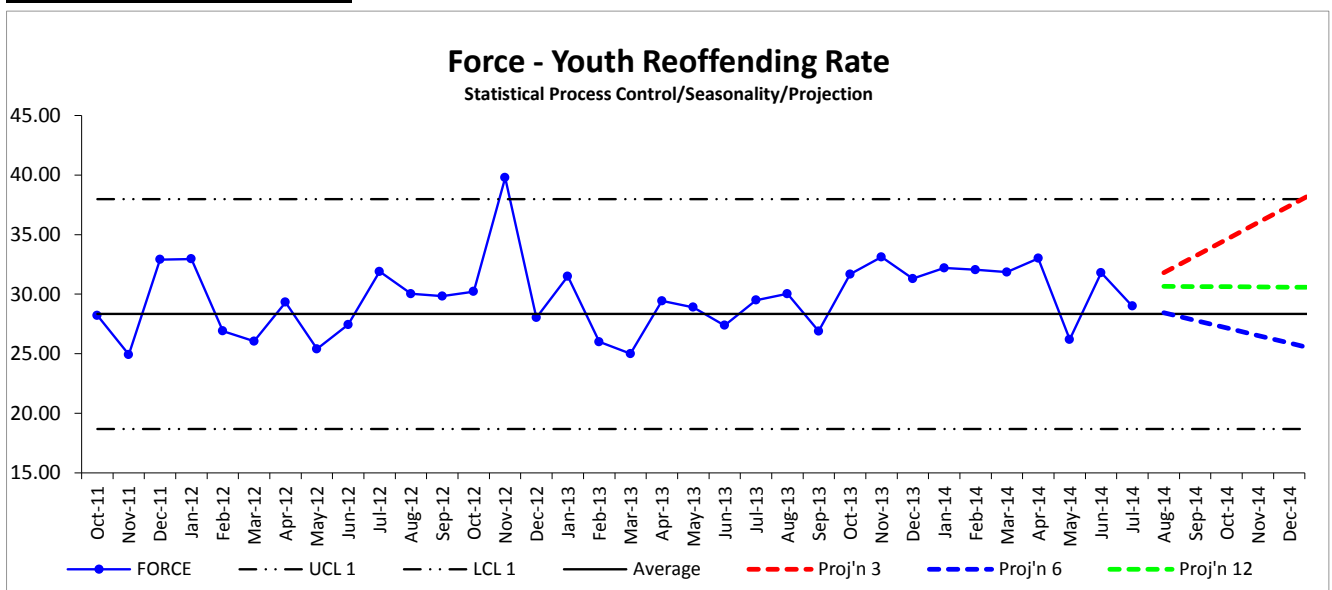
### 3. Reducing Youth Offending and Re-offending in General

#### Performance Information

3. Reducing Youth Offending and Reoffending in General Data for Jul 2014	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jun 2014
The number of youth offenders	319	<b>310</b>	-2.8	<b>Worsened</b> (9.1% pt.)
The number of adult offenders	1793	<b>1589</b>	-11.4	<b>Improved</b> (-6.6% pt.)
The number of youth offenders who re-offend	94	<b>90</b>	-4.3	<b>Worsened</b> (10.3% pt.)
The number of adult offenders who re-offend	467	<b>401</b>	-14.1	<b>Improved</b> (-6.1% pt.)
Youth re-offending rate	29.5%	29.0%	-0.4%	<b>Worsened</b> (0.5% pt.)
Adult re-offending rate	26.0%	25.2%	-0.8%	<b>Worsened</b> (0.1% pt.)

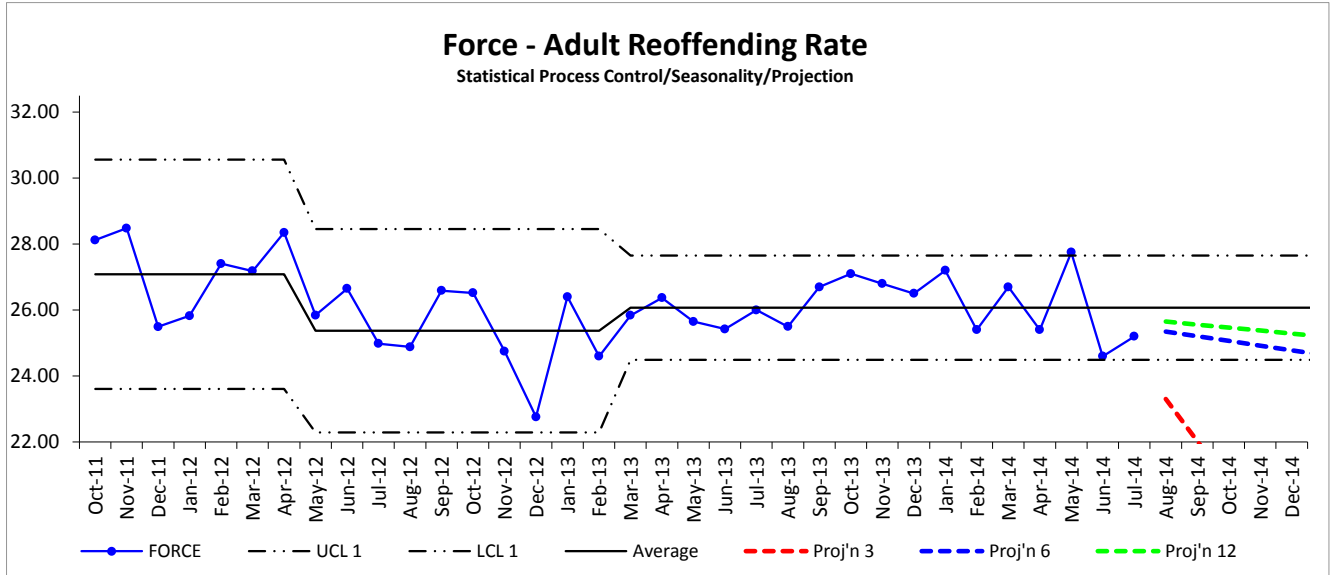
Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are 6 months in arrears to allow time for the police to establish who the offenders are for a crime.

#### Management Information



## Monthly Performance Report: January 2015

### 3. Reducing Youth Offending and Re-offending in General



## Monthly Performance Report: January 2015

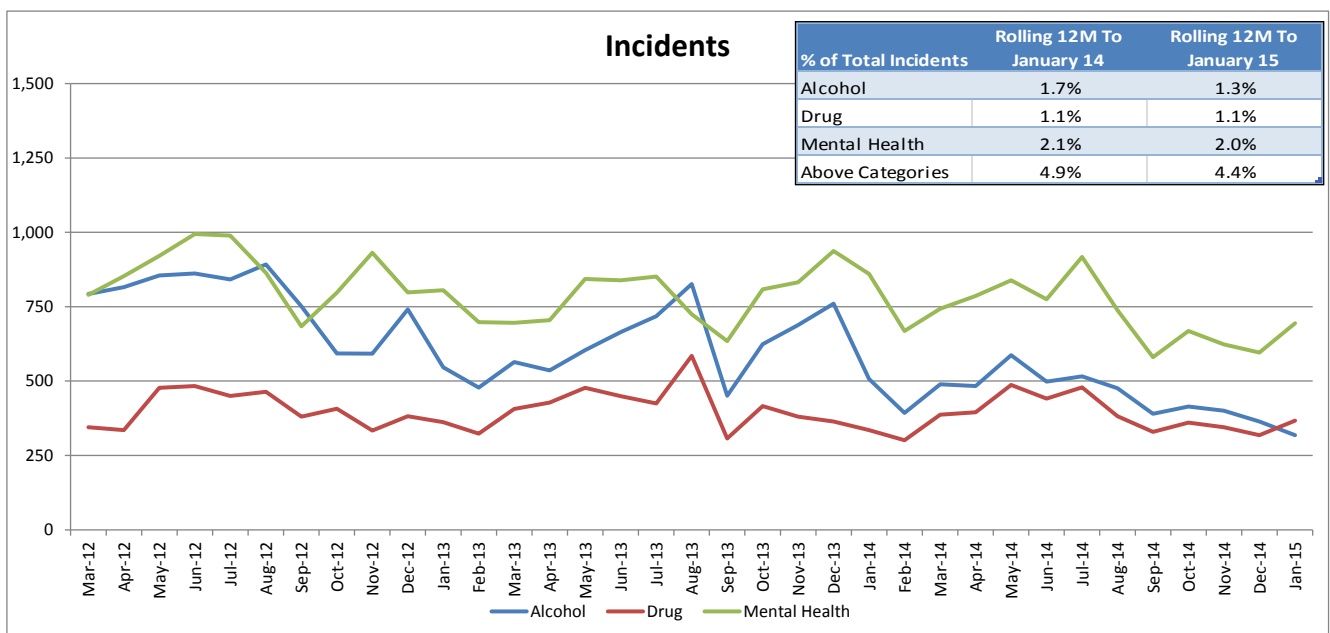
### 4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

#### Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Jan 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Dec 2014
The number of night-time economy crimes	5753	<b>5197</b>	-9.7	Improved (-0.1% pt.)
Prosecution of Class A drug suppliers	129	<b>197</b>	52.7	Improved (16.8% pt.)

The number of night-time economy crimes uses re-run figures for last year.

#### Management Information



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.



## Monthly Performance Report: January 2015

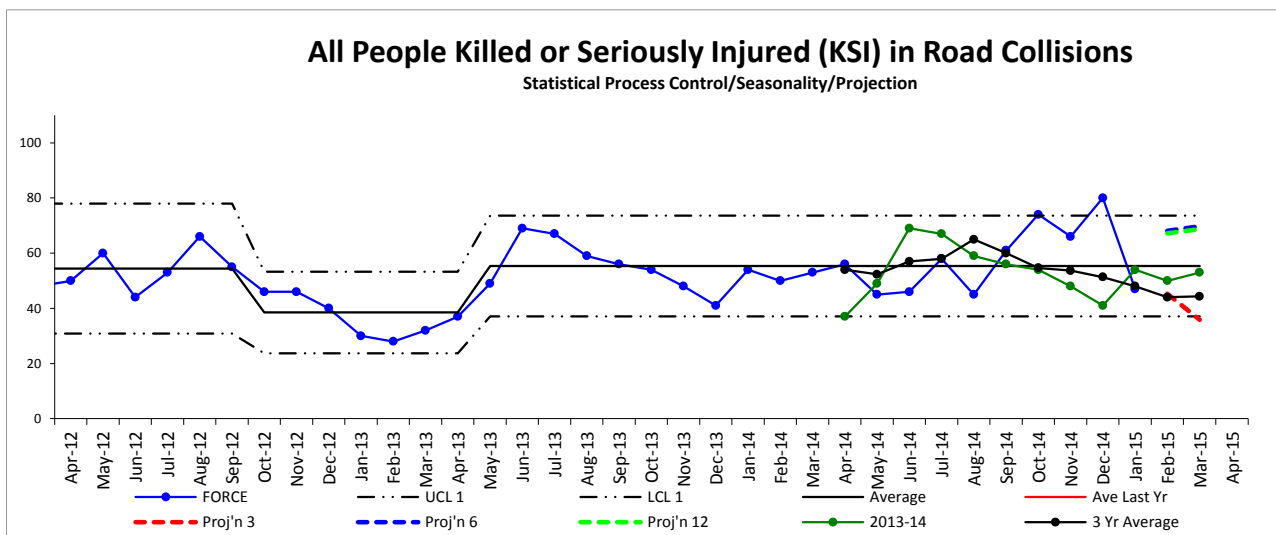
### 5. Improving Road Safety

#### Performance Information

5. Improving Road Safety Data to Jan 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Dec 2014
All people killed or seriously injured (KSI) in road collisions	681	<b>728</b>	<b>6.9</b>	Improved (-7.1% pt.)
KSI - Fatalities	39	<b>41</b>	<b>5.1</b>	Worsened (12.4% pt.)
KSI - Serious injuries	642	<b>687</b>	<b>7.0</b>	Improved (-8.4% pt.)
Number of Collisions	608	<b>669</b>	<b>10.0</b>	Improved (-6.8% pt.)
The number of people KSI in powered two wheeled vehicles			#DIV/0!	Worsened (10.8% pt.)
The number of young car drivers (17 - 25 years) KSI in road collisions			#DIV/0!	Worsened (2.6% pt.)
The number of pedestrians KSI in road collisions			#DIV/0!	Improved (-11.1% pt.)
The number of cyclists KSI in road collisions			#DIV/0!	Worsened (3.5% pt.)
The number of children and young people (0 - 17 years) KSI in road collisions			#DIV/0!	Worsened (18.7% pt.)
The number of drink drivers KSI in road collisions			#DIV/0!	Worsened (12.9% pt.)

January 2014 KSI data is at 9/2/2015. Data is missing due to inputting issues at the council.  
The rolling 2014/15 12 month KSI data is based on rerun individual months added together.

#### Management Information



## Monthly Performance Report: January 2015

### 6. Improving Crime Prevention

#### Performance Information

6. Improving Crime Prevention Data to Jan 2015 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Dec 2014
The number of all crime offences	98998	<b>99438</b>	0.4	5	Worsened (0.2% pt.)
The number of victim based crime offences	89197	<b>89508</b>	0.3	6	Same
The number of repeat victims of crime	8347	<b>8927</b>	6.9	n/a	Worsened (1.5% pt.)
The number of repeat victims of business crime	2892	<b>2813</b>	-2.7	n/a	Worsened (0.6% pt.)
The solved crime rate	29.01%	<b>27.30%</b>	-1.71	5	Worsened (0.21% pt.)
The number of anti-social behaviour incidents	55341	<b>55260</b>	-0.1	n/a	Worsened (3.9% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	57.9%	<b>58.3%</b>	0.4	7	Improved (3.1% pt.)
The % of people who think the Police are doing a good job in this area	58.3%	<b>57.8%</b>	-0.5	8	Improved (1.2% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The all crime and victim based crime MSG rankings are for the 3 months to December 2014.

The solved crime MSG rankings are for the 12 months to December 2014.

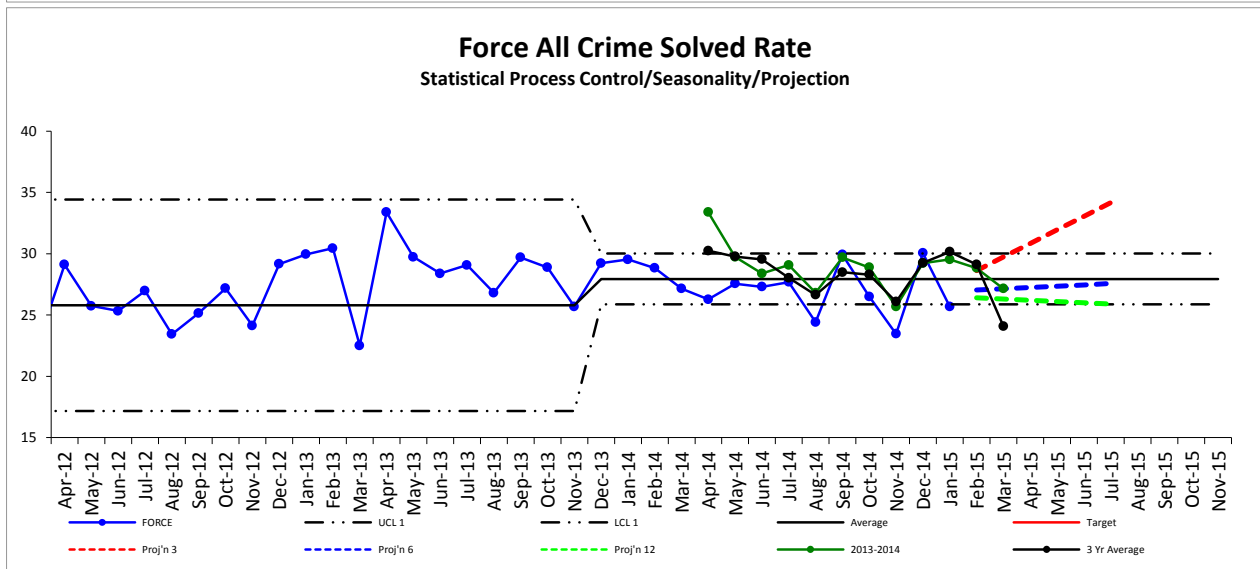
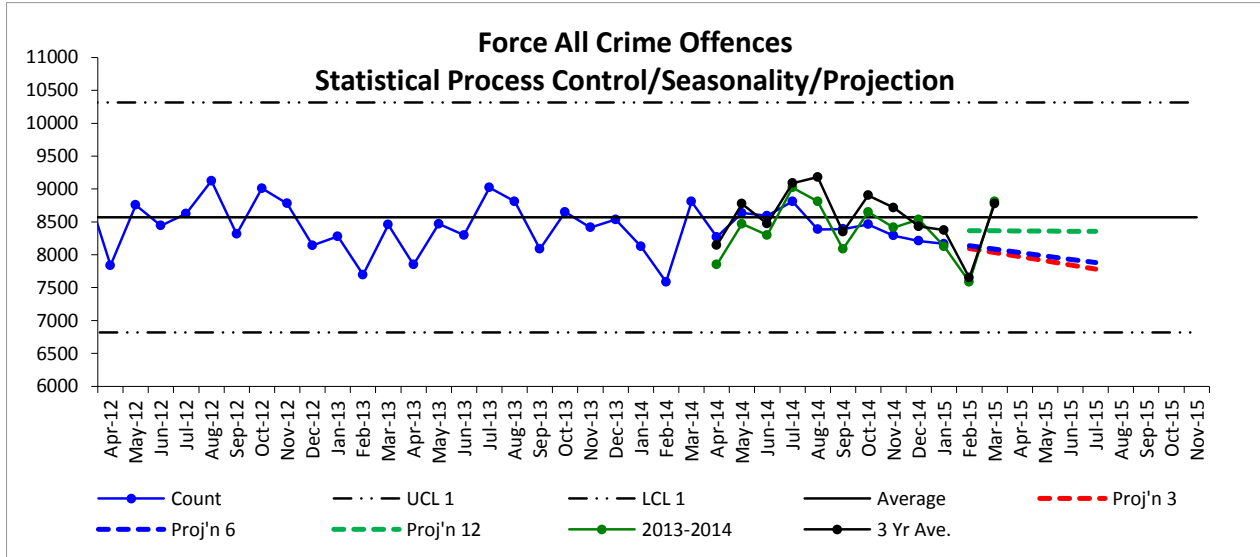
The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to September 2014.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

# Monthly Performance Report: January 2015

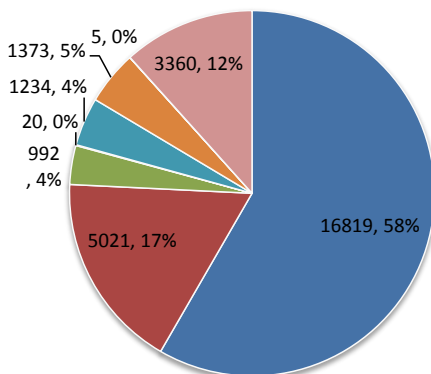
## 6. Improving Crime Prevention

### Management Information

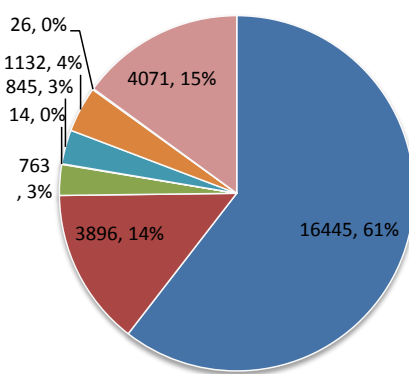


### Breakdown of Offence Disposals

12m Jan 2014



12m Jan 2015



- Charge
- Caution (including reprimands and warnings)
- TIC Previously Recorded
- TIC Not Previously Recorded
- Penalty notices
- Street Warnings' for cannabis
- DNPs
- Restorative

## Monthly Performance Report: January 2015

### 7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

---

#### Performance Information

<b>7. Increased Efficiency in Policing Through Collaborative Working and Innovation</b>	
Make savings of £9 million by 31/03/2015 (as part of our overall requirement to realise savings of £44.0 million by 31/03/2015)	A significant proportion of the savings have already been achieved and firm plans are in place for the remainder.
Options for cash savings beyond £9 million	Currently being scoped under the Evolve Programme

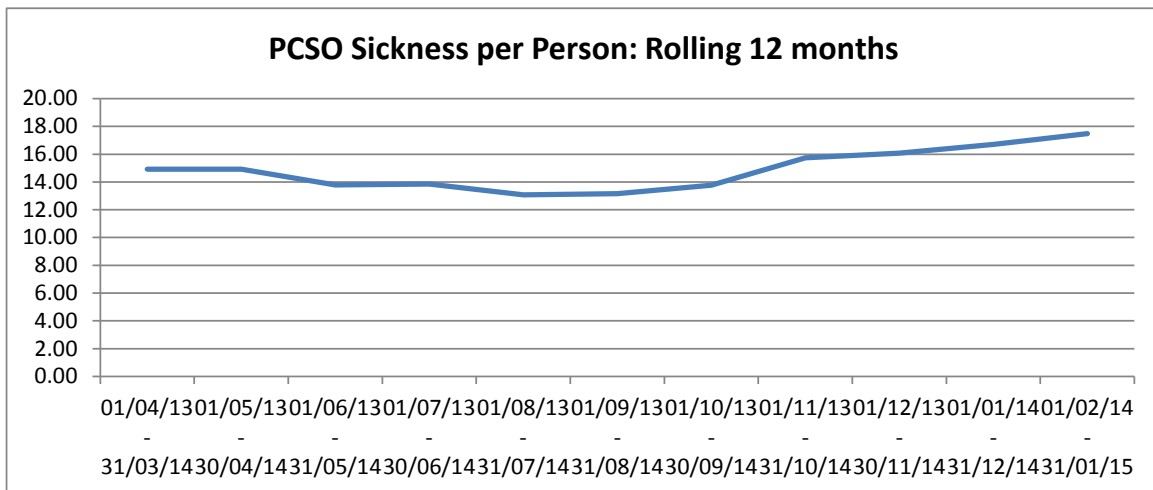
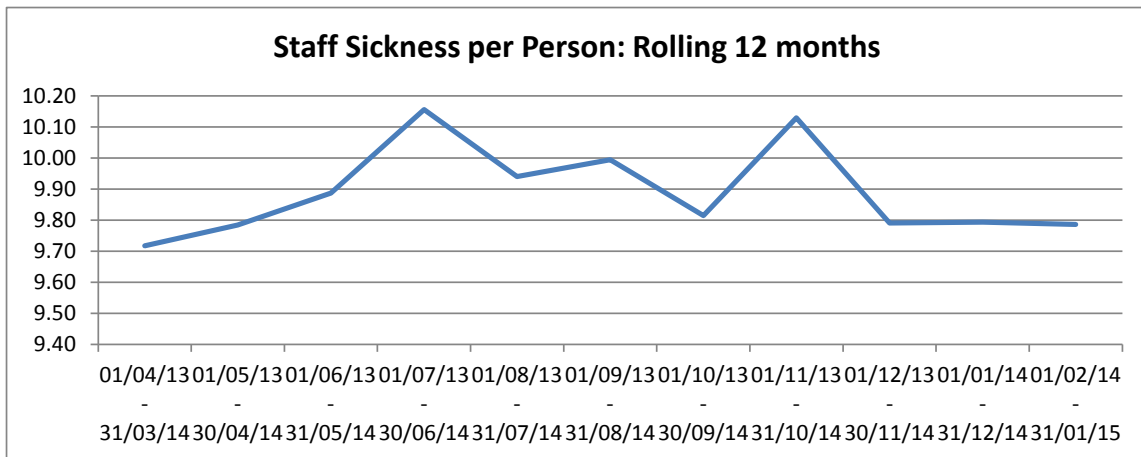
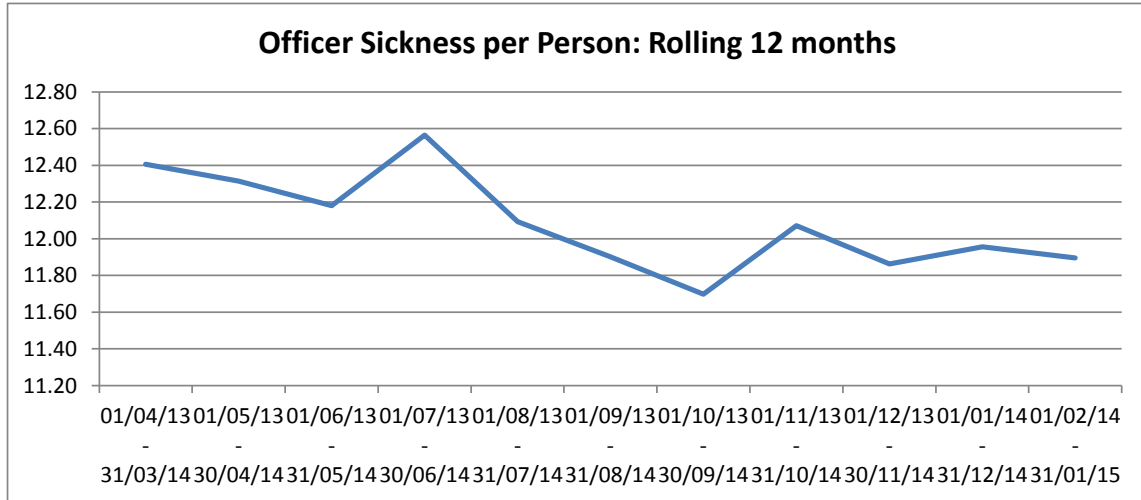
*Detailed progress is reported via the monthly Budgetary Control Report.*

# Monthly Performance Report: January 2015

## 8. Organisational Health

### Management Information

#### Sickness Levels



## Monthly Performance Report: January 2015

### 8. Organisational Health

---

#### Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.