

Force Performance Scrutiny Meeting
Thursday 29 January 2015
9:00am, PCC's Conference Room, Hoffmanns Way

Present:-

Lindsay Whitehouse, Deputy Police and Crime Commissioner (DPCC), Office of the Police and Crime Commissioner (OPCC)	LW
Derek Benson, Deputy Chief Constable (DCC) Essex Police (EP)	DB
Susannah Hancock, Chief Executive, OPCC	SH
Wil Kennedy, Head of Strategic Change Management Department, EP	WK
Detective Chief Inspector Tom Simons, EP	TS
Carly Fry, Assistant Director Performance and Scrutiny, OPCC	CF
Jan Klimkowski, PCC Communications Manager, OPCC	JK
Tina Bateman, Performance and Scrutiny Officer, OPCC	TB

	Matter Raised	Action	Owner	Date for Completion
1	<p>Matters arising</p> <p>The actions from the meeting of 18.12.2014 were addressed as follows:</p> <p>76/14 - to follow 81/14 - to follow 89/14 - completed 90/14 - completed 91/14- to follow 92/14 - to follow 93/14 - to follow 94/14 - SH to action. 95/14 - completed 96/14 - completed 97/14 - to follow 98/14 - completed</p>			
2	<p>Minutes of Performance Meeting held on 18 December 2014</p> <p>The minutes of the meeting were agreed.</p>	Publication on PCC website	JK	12.02.15
3	<p>Monthly Force Performance Reports:</p> <p>A detailed report on Force performance for December 2015 was presented by Wil Kennedy (WK), Head of the Strategic Change Management Department, Essex Police.</p> <p>Additional discussion was had around the following:</p> <p>Domestic abuse WK advised that the expected seasonal increase was realised during the Christmas period.</p>			

<p>The force is continuing to convert a high number of reported incidents to crimes. Improved identification by officers and more details from victims has assisted the identification of repeat incidents.</p> <p>Although the solved rate has decreased to 41% from 44% the previous year, productivity has increased with more offences were being recorded.</p> <p>LW noted the Multi-Agency Risk Assessment Conference (MARAC) backlog of 165 cases. SH informed the meeting that a period of intensive partnership meetings are being undertaken to deal with this.</p> <p>Supporting victims of crime The decrease in the 12 month figures to September for all areas of victim satisfaction was discussed. WK advised that over the last three months of 2014 satisfaction with the 'whole experience' had improved, but this was not yet showing in the available rolling 12 month data. This information is available in the month to month data.</p> <p>The retention of staff within the Force Control Room (FCR) was discussed. The need to retain the investment in training was highlighted.</p> <p>SH stated the importance of linking all victims' service commissioning from OPCC with Essex Police, to lead victims to support in the most effective way.</p> <p>Reducing youth offending and re-offending in general LW advised that further to publication of the National Strategy there will be increasing OPCC focus on reducing re-offending.</p> <p>WK noted that a wider scope of data was required for scrutiny purposes. LW stated that Dan Segeth had prepared a monitoring programme for Integrated Offender Management (IOM) and had offered to provide similar for reducing re-offending.</p>	<p>01/15 - WK to provide monthly satisfaction data to LW</p>	<p>WK</p>	<p>26.02.15</p>
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<p>Tackling consequences of Alcohol and Drug Abuse, and Mental Health issues LW advised that drug testing on arrest had been implemented in Chelmsford, but not yet to wider areas. WK stated that expansion of the initiative was subject to funding. The meeting was informed that street triage had received commendation. DB advised this is to be discussed at the next COMG.</p> <p>Increasing efficiency through collaborative working and innovation CF asked for advice as to the areas in scope for possible collaboration with Kent Police. WK advised there are many permutations for consideration which are to be discussed at the next COMG.</p> <p>DB advised that discussion around shift patterns is to be taken to COMG, but the date for this had not yet been finalised.</p> <p>Road Safety WK advised road safety had been discussed at the last Chief Officers Meeting Group (COMG). Overall the number of people killed or seriously injured (KSI) on Essex roads in 2014 increased by 14% (92 casualties) against the previous year. The contribution of the effect of the mild weather to this increase was noted, as was the number of road collisions occurring on the A12.</p> <p>WK stated that the seasonal drink/drive initiative was more productive this year. Essex Police continue to work with partners to engage with the public and to enforce road safety.</p> <p>Improving Crime prevention WK advised that although there was a slight increase in the number of all crime offences for December a decrease was likely next month. Nationally Essex Police are placed mid-table for reducing crime.</p> <p>Although Essex is placed 6th out of 8 within the most similar forces group, it is the only area in the group with an East London border.</p>	<p>02/15 OPCC to be advised of the date when shift patterns are to be discussed at COMG</p> <p>03/15 WK to provide the date of the availability of the Road safety partnership research to LW.</p>	<p>WK</p> <p>WK</p>	<p>26.02.15</p> <p>26.02.15</p>
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	<p>Trends WK stated that violent and serious sexual crime are a current challenge for the force. An increase in both these areas of crime is shown nationally. A significant amount of violent crime incidents are linked to domestic abuse.</p> <p>CF advised Ted Hampson is scheduled to attend the meeting held between the Chief Constable and the PCC to be held on 18 February 2015, to provide an update on violent crime.</p>			
4	<p>Information Commissioner's Report WK advised that Essex Police invited the Information Commissioner's Office (ICO) to inspect the forces compliance with the Data Protection Act as part of the ICO inspection programme. The force received an overall grading of 'Limited assurance' and 60 recommendations were made requiring resourcing.</p> <p>The force responded with an action plan detailing proposed management action. Delivery of the action plan is dependent on resources being found to undertake developmental work around information asset owners and information sharing. An additional resource is to be recruited to drive forward some aspects of the inspection.</p> <p>The first three month update was provided to the ICO in early January 2015.</p>			
5	<p>Hate Crime A report on Hate Crime was presented by Det,Ch.Insp. Tom Simons (TS).</p> <p>Essex Police currently has 10 Hate Crime Officers (HCOs) based around the county who work within the community. The Local policing Area (LPA) Criminal Investigation Department (CID) investigates all high risk cases,</p> <p>Individuals can report hate incidents and hate crimes, either as a victim or witness, at Hate Incident Reporting Centres (HIRCs). A HIRC works in collaboration with Essex Police and other partner agencies.</p>			

	<p>There are currently over 250 accredited Hate Crime Ambassadors (HCAs) in Essex, who raise hate crime awareness and promote the reporting of hate incidents or crime.</p> <p>TS reported a 15% increase in reported hate crime. He advised that Essex Police publicise the HIRCs on the force website and in advertisements. It is also part of the role of HCOs to raise public awareness.</p> <p>SH stated that HIRCs had been discussed at the Strategic Independent Advice Group (SIAG) and that a sub-group of members had proposed they review the reports of hate crime assigned No Further Action (NFA), to provide an additional level of scrutiny.</p> <p>DB highlighted that the IAG members would not be qualified to assess investigations, but could provide perspective. CF stated a timeframe would be required.</p> <p>TS advised that over 80% of reports of hate crime are related to race. There is some cross-over between race and religion. LW noted that for every 3 incidents only 2 are recorded as crimes. TS advised that the initial assessment is made within the force Information Management Unit and this is later checked by HCOs.</p>	<p>04/15 SH to ask G Mason to work with TS on the SIAG review of reports of hate crime assigned No Further Action.</p> <p>05/15 OPCC to be provided with data breakdown of areas of hate crime.</p>	<p>SH</p> <p>TS</p>	<p>26.02.15</p> <p>26.02.15</p>
6	<p>Any other business</p> <p>WK informed the meeting that COMG had agreed a paper regarding a force change to reporting crime data in categories according to the National Crime Tree. Objectives in the Police and Crime Plan will continue to be reported.</p>	<p>06/15 Paper sent to COMG regarding use of National Crime tree to be provided to OPCC</p>	<p>WK</p>	<p>26.02.15</p>
7	<p>Date of Next Meeting</p>	<p>Thursday 26th February 2015 9:00– 11:00, OPCC Conference room</p>		