

Essex Police

Performance Update

November 2014

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Monthly Performance Report: November 2014

1. Reducing Domestic Abuse

Performance Information

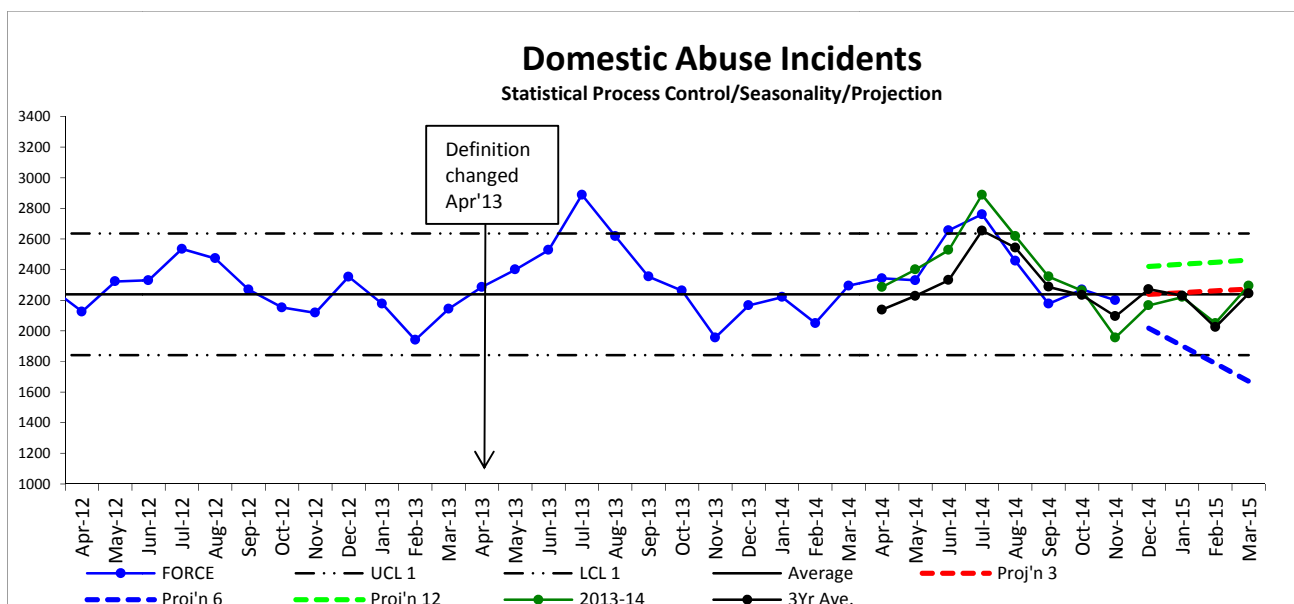
1. Reducing Domestic Abuse Data to Nov 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2014
Number of domestic abuse incidents	27883	27926	0.2	Worsened (1.4% pt.)
Number of repeat incidents of domestic abuse	13711	13306	-3.0	Worsened (0.9% pt.)
Number of domestic abuse offences	9128	10758	17.9	Worsened (2.9% pt.)
Number of repeat offenders of domestic abuse	59	56	-5.1	Worsened (6.9% pt.)
Domestic abuse solved rate	44.2%	41.5%	-2.7	Worsened (-0.9% pt.)
Number of successful prosecutions for domestic abuse without the victim	N/A	6	N/A	N/A

The number of successful prosecutions for domestic abuse without the victim is for the month of November 2014.

The number of repeat offenders of domestic abuse is for the months of May 2013 and May 2014. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

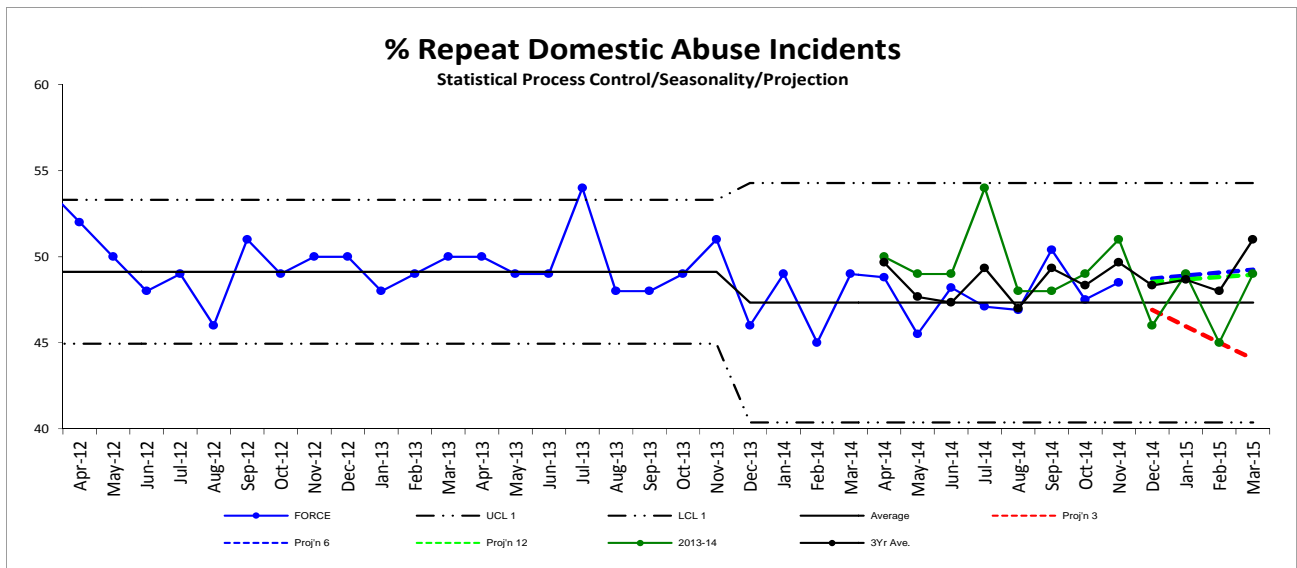
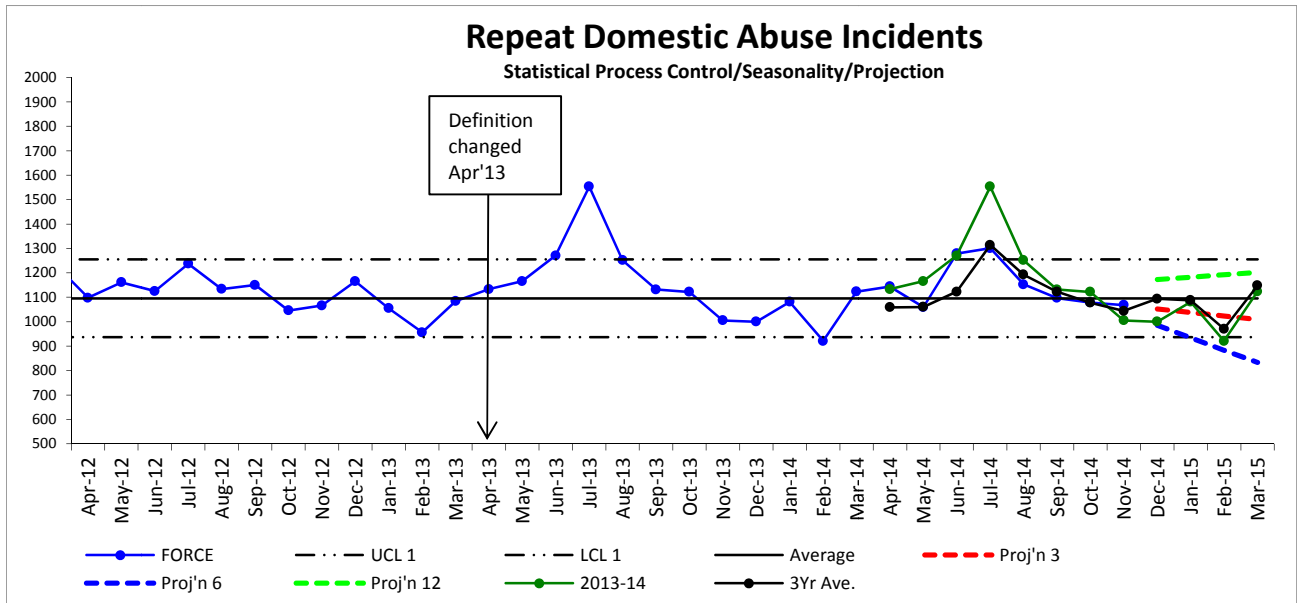
The number of repeat offenders of domestic abuse uses re-run figures for last year.

Management Information



Monthly Performance Report: November 2014

1. Reducing Domestic Abuse



Monthly Performance Report: November 2014

2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to Nov 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Oct 2014
User Satisfaction - Making contact with the police	94.8%	93.9%	-0.9	7	Worsened (-0.4% pt.)
Confidence interval	1.2%	1.3%			
User Satisfaction - Action taken by the police	82.8%	81.1%	-1.7	5	Worsened (-0.6% pt.)
Confidence interval	1.7%	1.8%			
User Satisfaction - Being kept informed of progress	76.3%	76.0%	-0.3	6	Worsened (-1.0% pt.)
Confidence interval	1.9%	1.9%			
User Satisfaction - Their treatment by staff	92.6%	91.6%	-1.0	8	Improved (0.6% pt.)
Confidence interval	1.2%	1.3%			
User Satisfaction - The overall service provided	82.6%	80.4%	-2.2	8	Worsened (-0.2% pt.)
Confidence interval	1.7%	1.8%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	90.8%	85.5%	-5.3	n/a	Worsened (-1.3% pt.)
Emergency calls answered within standard (90% within 10 seconds)	94.3%	86.0%	-8.3	n/a	Same
Ensure that the average waiting time for a person calling our switchboard (non- emergency calls) is no more than 15 seconds	9	7	-2	n/a	Same

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The user satisfaction MSG ranking is for the 12 months to September 2014.

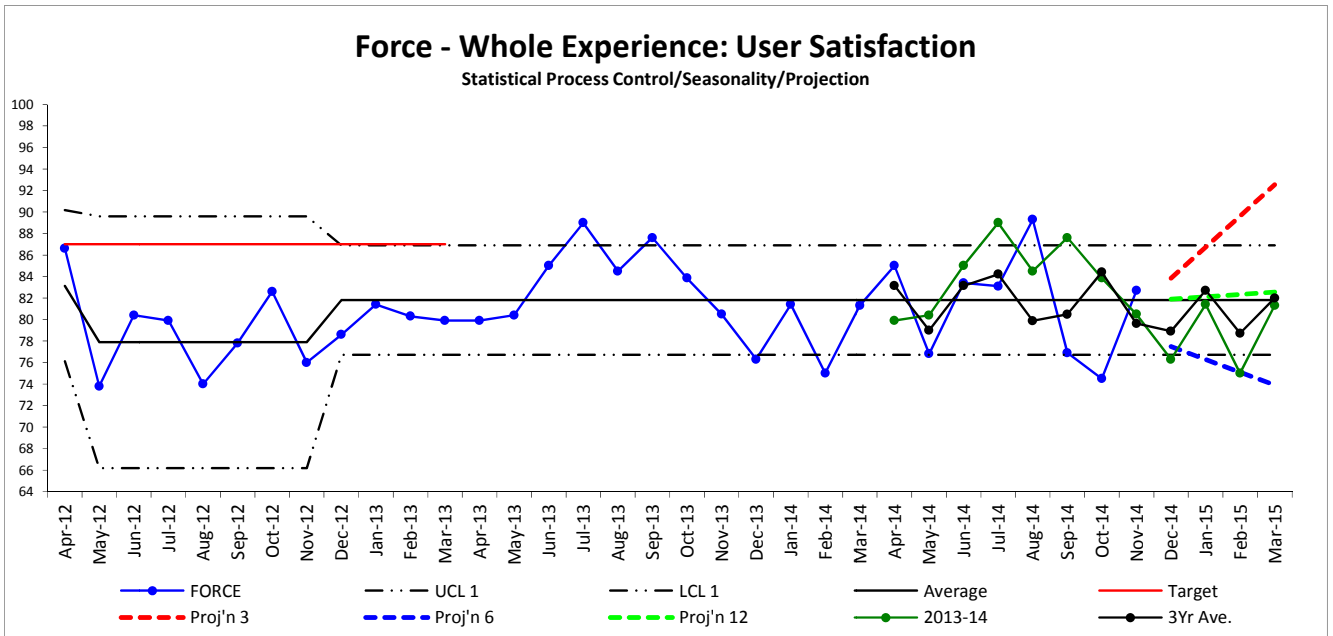
MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

Monthly Performance Report: November 2014

2. Supporting Our Victims of Crime

Management Information



Monthly Performance Report: November 2014

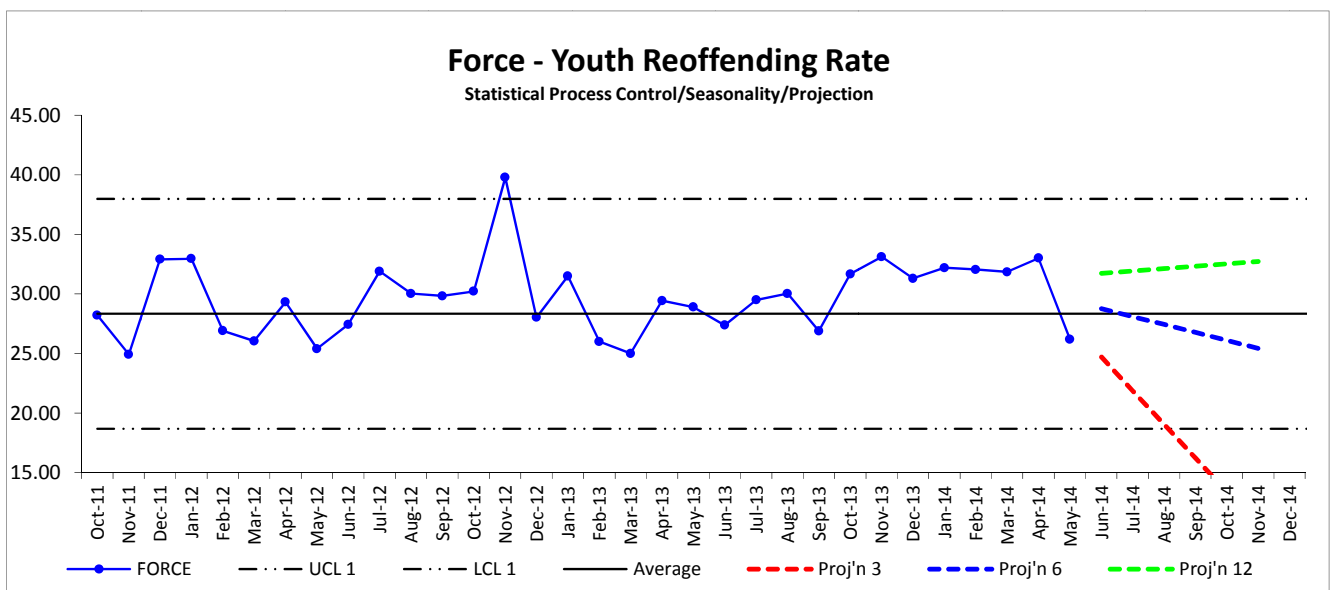
3. Reducing Youth Offending and Re-offending in General

Performance Information

3. Reducing Youth Offending and Reoffending in General Data for May 2014	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Apr 2014
The number of youth offenders	367	321	-12.5	Improved (-10.9% pt.)
The number of adult offenders	1766	1719	-2.7	Worsened (1.0% pt.)
The number of youth offenders who re-offend	111	84	-24.3	Improved (-34.6% pt.)
The number of adult offenders who re-offend	453	477	5.3	Worsened (12.4% pt.)
Youth re-offending rate	30.2%	26.2%	-4.0%	Improved (-7.6% pt.)
Adult re-offending rate	25.7%	27.7%	2.0%	Worsened (3.0% pt.)

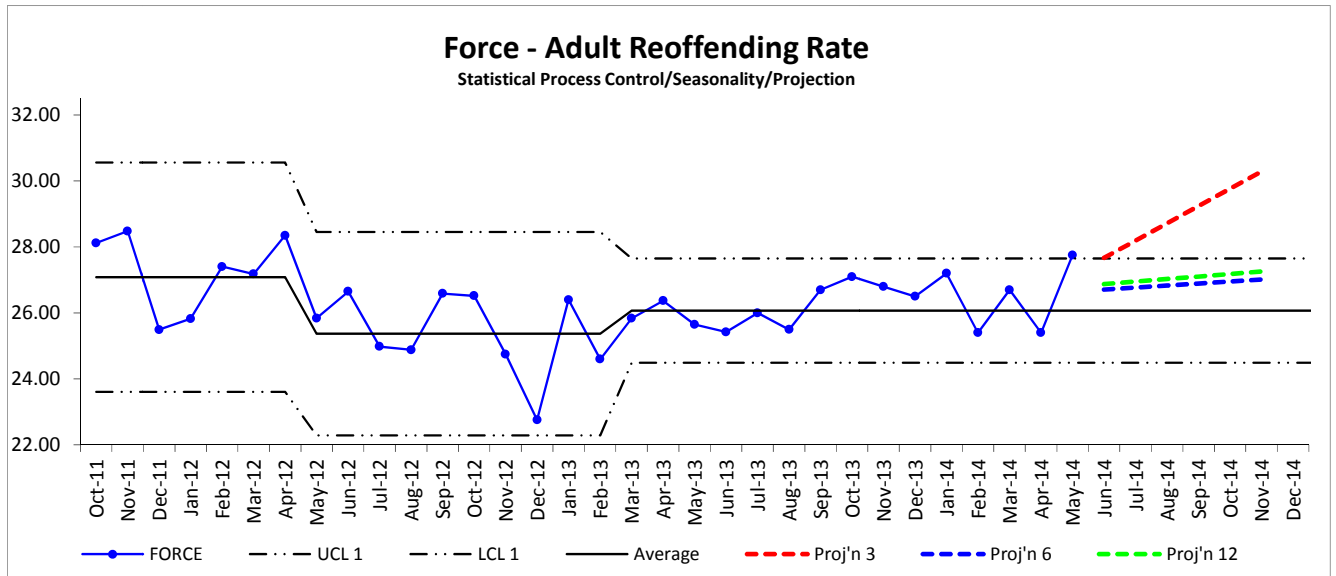
Work is on-going to develop the most informative measures of reoffending. Specifically, the Force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information



Monthly Performance Report: November 2014

3. Reducing Youth Offending and Re-offending in General



Monthly Performance Report: November 2014

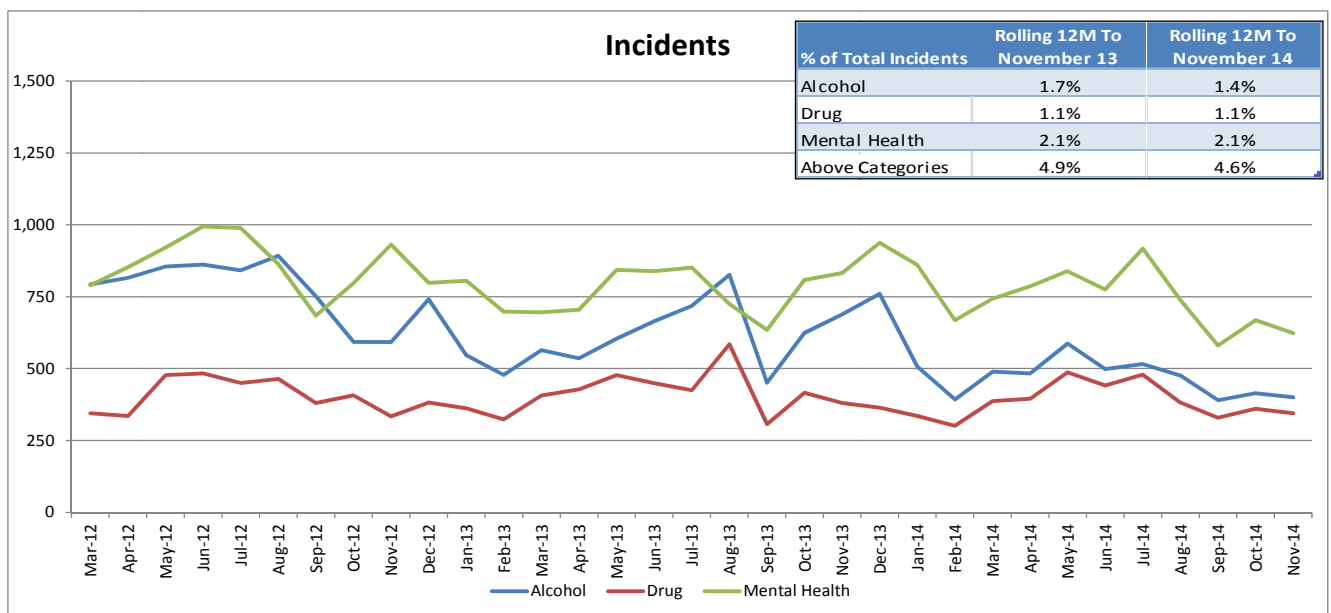
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Nov 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2014
The number of night-time economy crimes	5786	5258	-9.1	Worsened (0.6% pt.)
Prosecution of Class A drug suppliers	168	182	8.3	Worsened (-5.2% pt.)

The number of night-time economy crimes uses re-run figures for last year.

Management Information



Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers. Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.

Monthly Performance Report: November 2014

5. Improving Road Safety

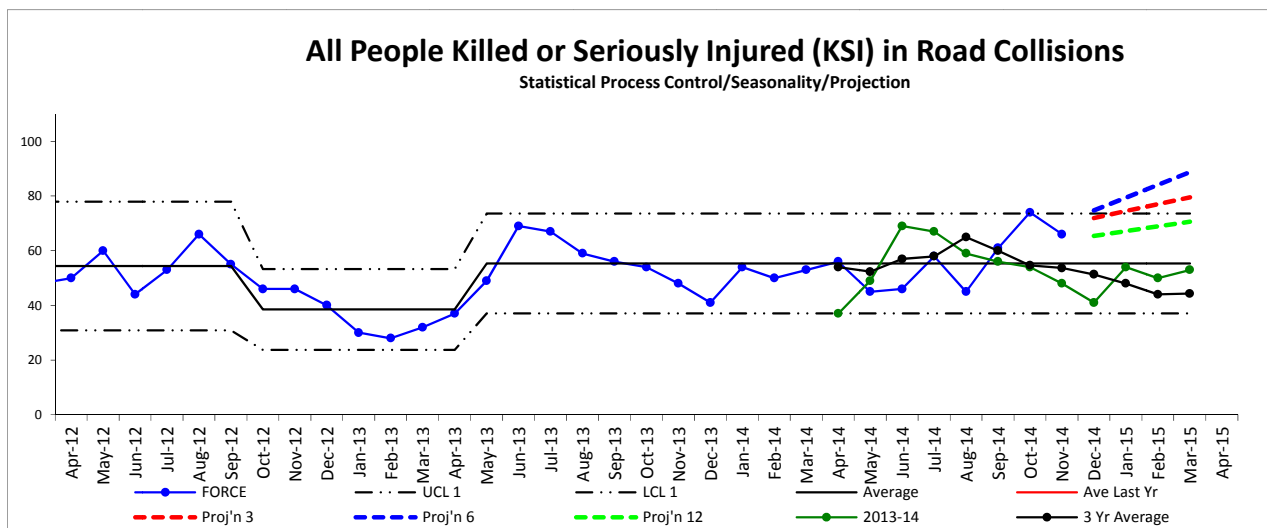
Performance Information

5. Improving Road Safety Data to Nov 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Oct 2014
All people killed or seriously injured (KSI) in road collisions	660	708	7.3	Worsened (1.5% pt.)
KSI - Fatalities	44	32	-27.3	Worsened (4.5% pt.)
KSI - Serious injuries	616	676	9.7	Worsened (1.3% pt.)
Number of Collisions	582	647	11.2	Worsened (3.3% pt.)
The number of people KSI in powered two wheeled vehicles	148	179	20.9	Worsened (0.3% pt.)
The number of young car drivers (17 - 25 years) KSI in road collisions	119	112	-5.9	Improved (-8.5% pt.)
The number of pedestrians KSI in road collisions	111	127	14.4	Worsened (4.5% pt.)
The number of cyclists KSI in road collisions	82	87	6.1	Improved (-5.3% pt.)
The number of children and young people (0 - 17 years) KSI in road collisions	73	75	2.7	Worsened (5.4% pt.)
The number of drink drivers KSI in road collisions	31	13	-58.1	Worsened (5.6% pt.)

November 2014 KSI data is at 9/12/2014

The rolling 2014/15 12 month KSI data is based on rerun individual months added together.

Management Information



Monthly Performance Report: November 2014

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to Nov 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Oct 2014
The number of all crime offences	98853	99726	0.9	4	Worsened (0.3% pt.)
The number of victim based crime offences	88828	89857	1.2	6	Worsened (0.3% pt.)
The number of repeat victims of crime	8372	8849	5.7	n/a	Worsened (0.1% pt.)
The number of repeat victims of business crime	2931	2799	-4.5	n/a	Worsened (1.3% pt.)
The solved crime rate	29.11%	27.57%	-1.54	6	Worsened (-0.33% pt.)
The number of anti-social behaviour incidents	57074	53940	-5.5	n/a	Worsened (1.0% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	58.0%	55.3%	-2.7	8	Improved (2.1% pt.)
The % of people who think the Police are doing a good job in this area	58.8%	57.1%	-1.7	8	Improved (1.7% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The all crime MSG rankings are for the 3 months to October 2014.

The solved crime MSG rankings are for the 12 months to October 2014.

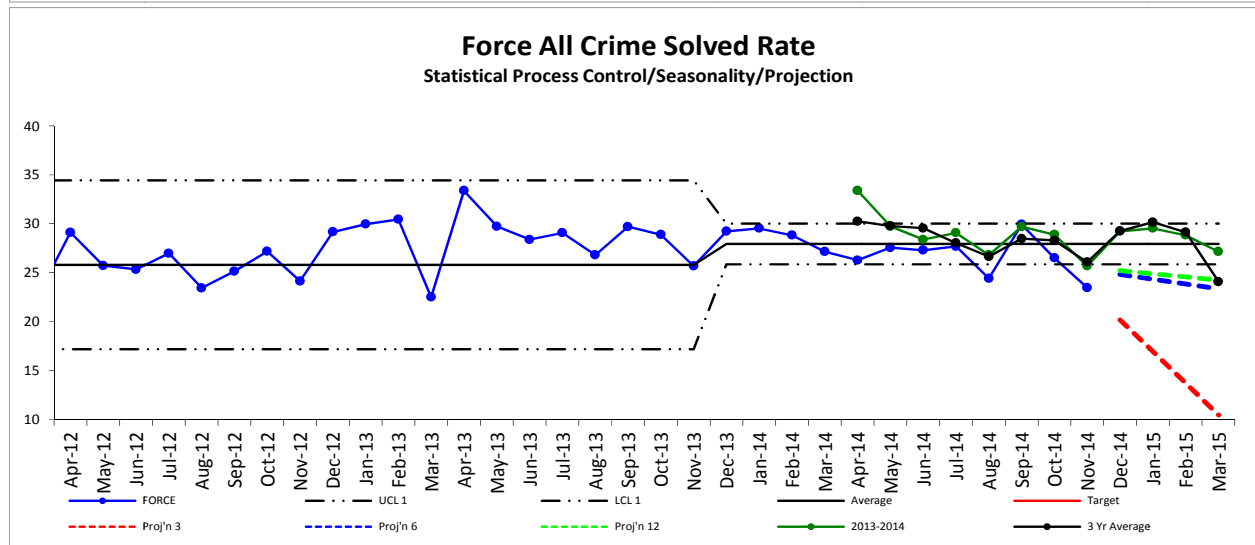
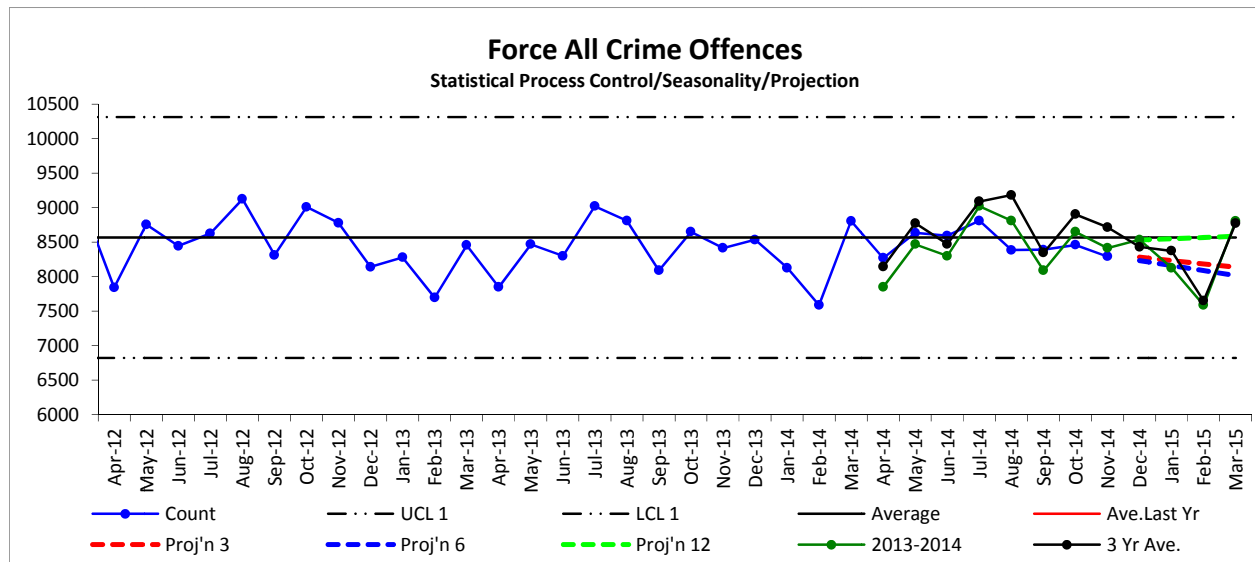
The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to June 2014.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.

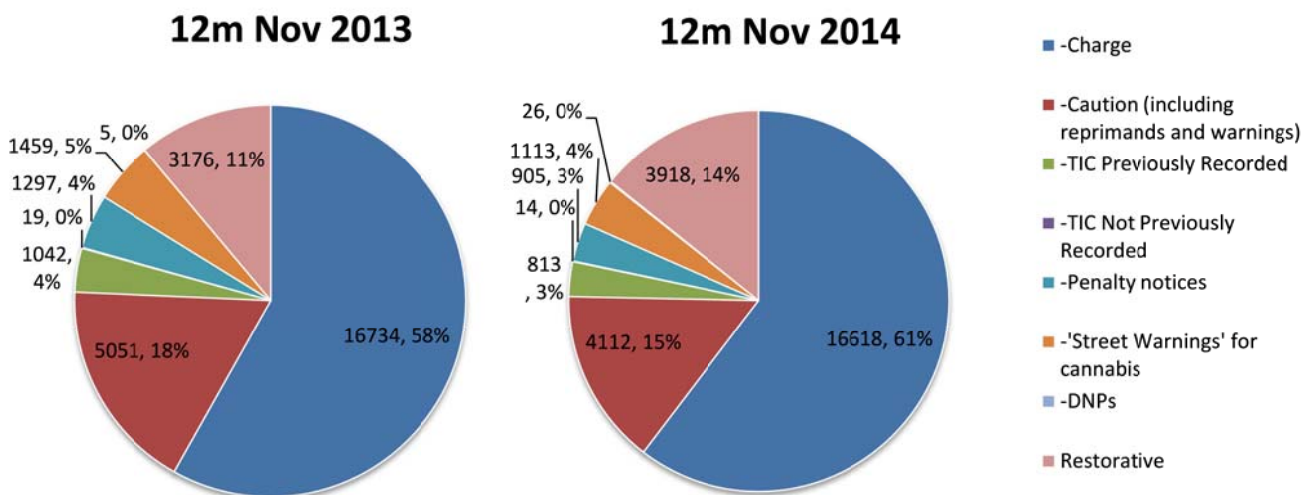
Monthly Performance Report: November 2014

6. Improving Crime Prevention

Management Information



Breakdown of Offence Disposals



Monthly Performance Report: November 2014

7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £9 million by 31/03/2015 (as part of our overall requirement to realise savings of £44.0 million by 31/03/2015)	A significant proportion of the savings have already been achieved and firm plans are in place for the remainder.
Options for cash savings beyond £9 million	Currently being scoped under the Evolve Programme

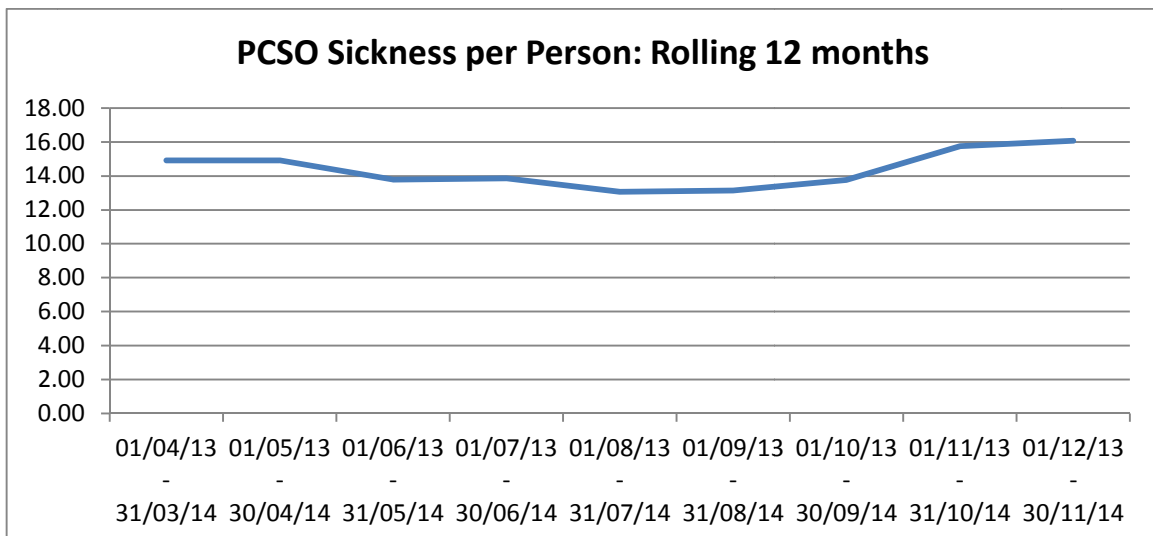
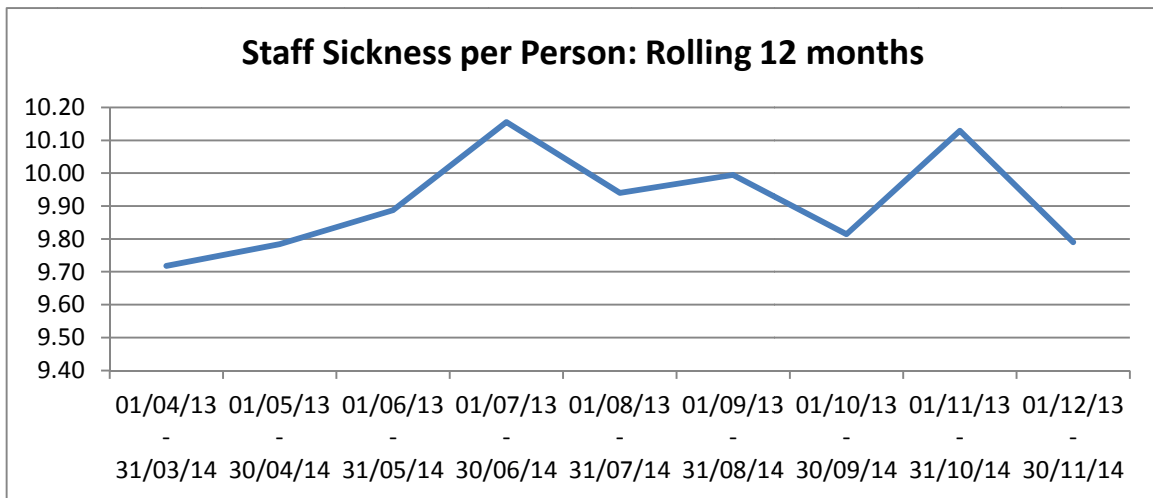
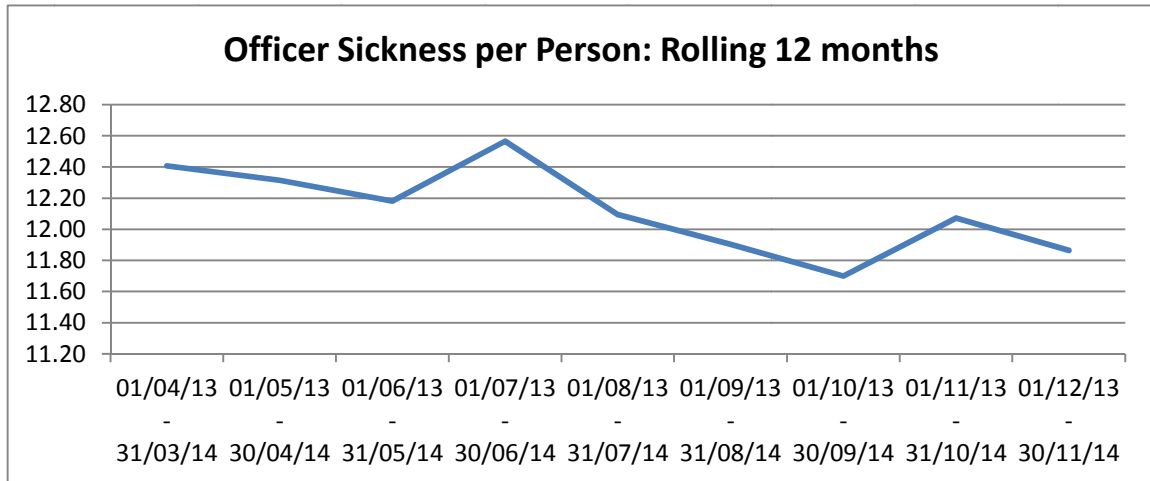
Detailed progress is reported via the monthly Budgetary Control Report.

Monthly Performance Report: November 2014

8. Organisational Health

Management Information

Sickness Levels



Monthly Performance Report: November 2014

8. Organisational Health

Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.