PCC
POLICE AND CRIME COMMISSIONER FOR ESSEX

Essex Police
Performance Update
October 2014

Produced by the Strategic Change Management Department, Essex Police

Monthly Performance Report: October 2014

1. Reducing Domestic Abuse
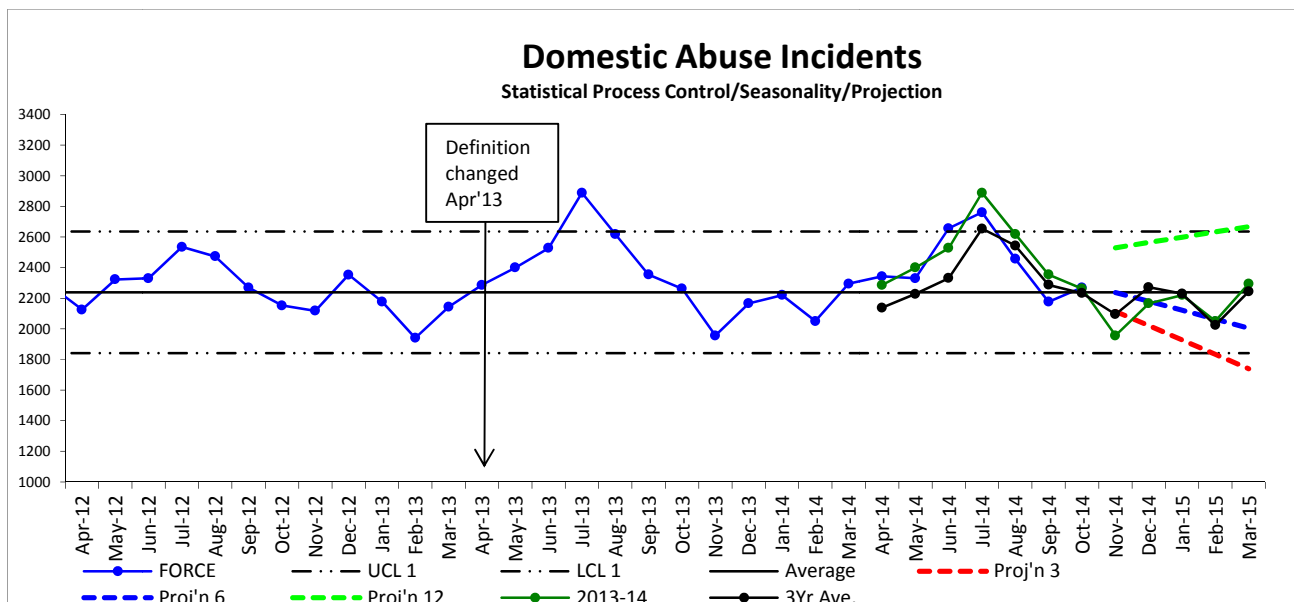
Performance Information

1. Reducing Domestic Abuse Data to Oct 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Sep 2014
Number of domestic abuse incidents	28045	**27682**	-1.3	Improved (-0.3% pt.)
Number of repeat incidents of domestic abuse	13772	**13243**	-3.8	Improved (-0.9% pt.)
Number of domestic abuse offences	9205	**10582**	15.0	Worsened (0.7% pt.)
Number of repeat offenders of domestic abuse	67	**59**	-11.9	Improved (-23.3% pt.)
Domestic abuse solved rate	43.9%	**42.1%**	-1.8	Worsened (-0.7% pt.)
Number of successful prosecutions for domestic abuse without the victim	N/A	**10**	**N/A**	N/A

The number of successful prosecutions for domestic abuse without the victim is for the month of October 2014.

The number of repeat offenders of domestic abuse is for the months of April 2013 and April 2014. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.
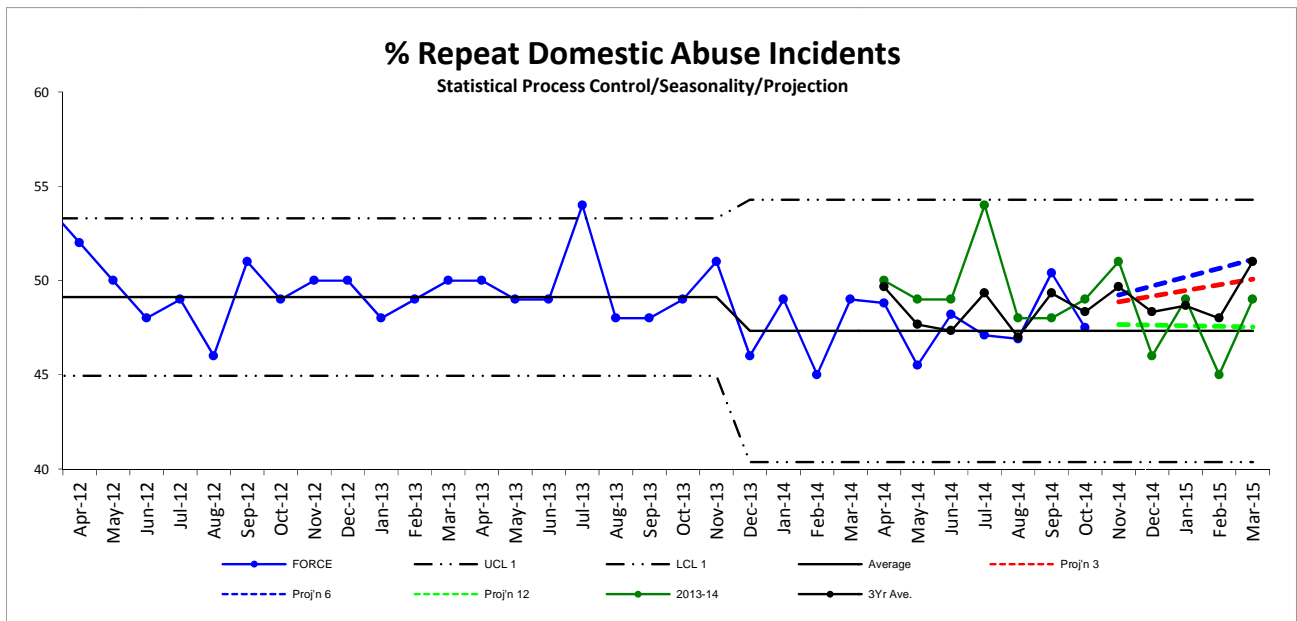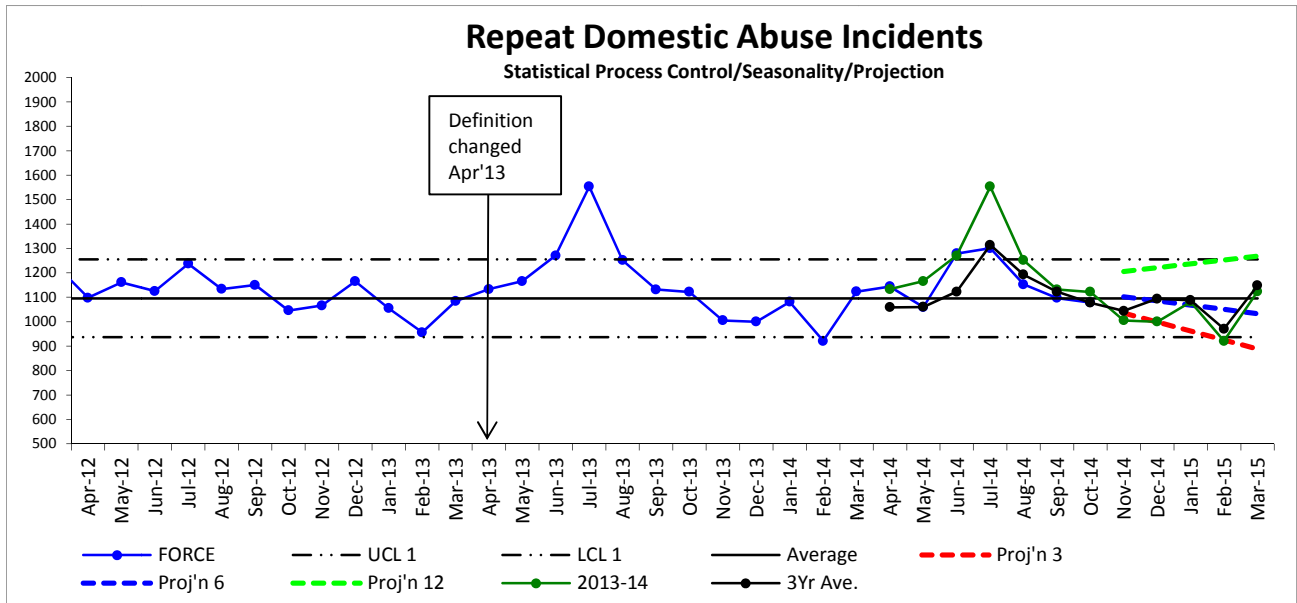
The number of repeat offenders of domestic abuse uses re-run figures for last year.

Management Information

Domestic Abuse Incidents
Statistical Process Control/Seasonality/Projection

Monthly Performance Report: October 2014

1. Reducing Domestic Abuse

Repeat Domestic Abuse Incidents

Statistical Process Control/Seasonality/Projection

Definition changed Apr'13

Legend: FORCE — UCL 1 — LCL 1 — Average — Proj'n 3 — Proj'n 6 — Proj'n 12 — 2013-14 — 3Yr Ave.

% Repeat Domestic Abuse Incidents

Statistical Process Control/Seasonality/Projection

Legend: FORCE — UCL 1 — LCL 1 — Average — Proj'n 3 — Proj'n 6 — Proj'n 12 — 2013-14 — 3Yr Ave.

Monthly Performance Report: October 2014

2. Supporting Our Victims of Crime

Performance Information

2. Supporting Victims of Crime Data to Oct 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Sep 2014
User Satisfaction - Making contact with the police	94.6%	**94.1%**	-0.5	8	Worsened (-0.7% pt.)
Confidence interval	1.2%	1.2%			
User Satisfaction - Action taken by the police	82.5%	**81.4%**	-1.1	7	Worsened (-0.3% pt.)
Confidence interval	1.7%	1.8%			
User Satisfaction - Being kept informed of progress	75.7%	**76.4%**	0.7	8	Worsened (-0.1% pt.)
Confidence interval	1.9%	1.9%			
User Satisfaction - Their treatment by staff	93.0%	**91.4%**	-1.6	8	Same
Confidence interval	1.1%	1.3%			
User Satisfaction - The overall service provided	82.2%	**80.2%**	-2.0	8	Worsened (-0.9% pt.)
Confidence interval	1.7%	1.8%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	90.5%	**86.5%**	-4.0	n/a	Worsened (-1.3% pt.)
Emergency calls answered within standard (90% within 10 seconds)	94.6%	**86.3%**	-8.3	n/a	Worsened (-0.4% pt.)
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	9	**7**	-2	n/a	Worsened (1.0)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

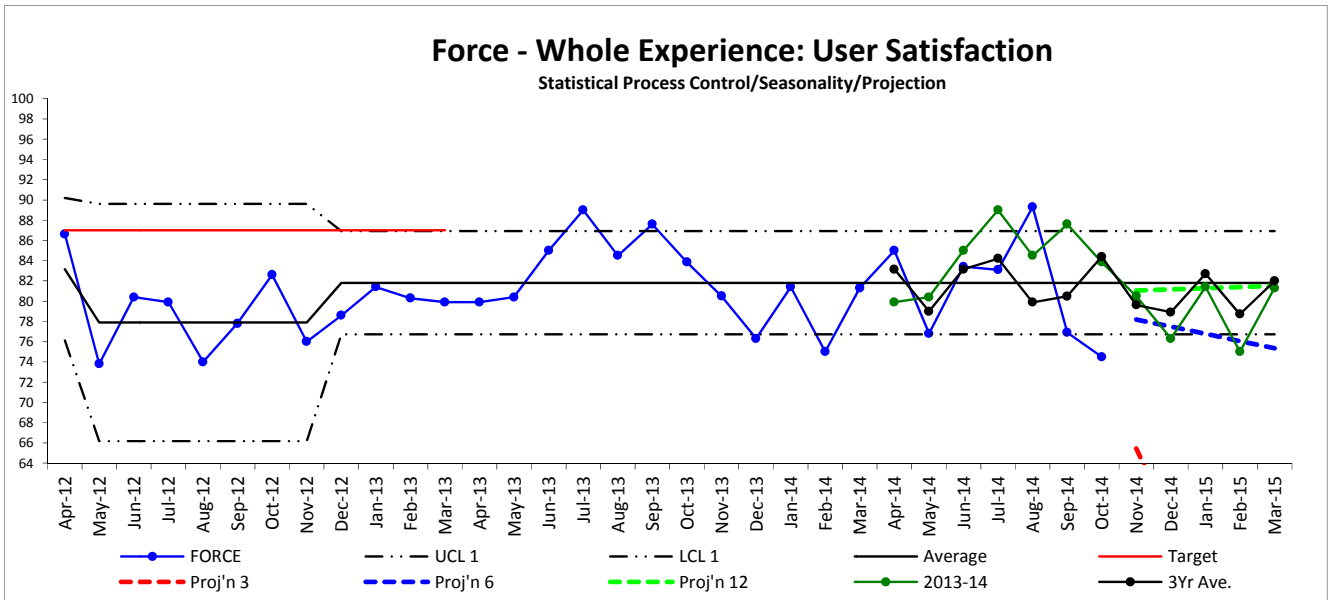*The user satisfaction MSG ranking is for the 12 months to June 2014.*

MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

Monthly Performance Report: October 2014

2. Supporting Our Victims of Crime

Management Information

Force - Whole Experience: User Satisfaction
Statistical Process Control/Seasonality/Projection
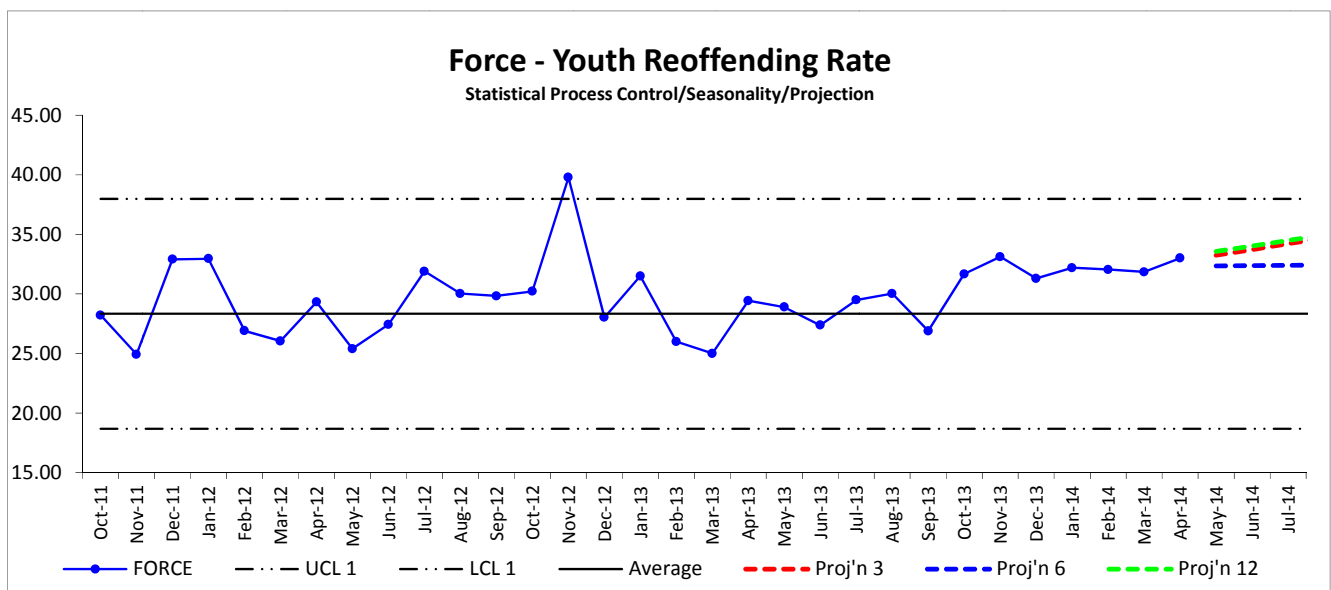
Monthly Performance Report: October 2014

3. Reducing Youth Offending and Re-offending in General

Performance Information

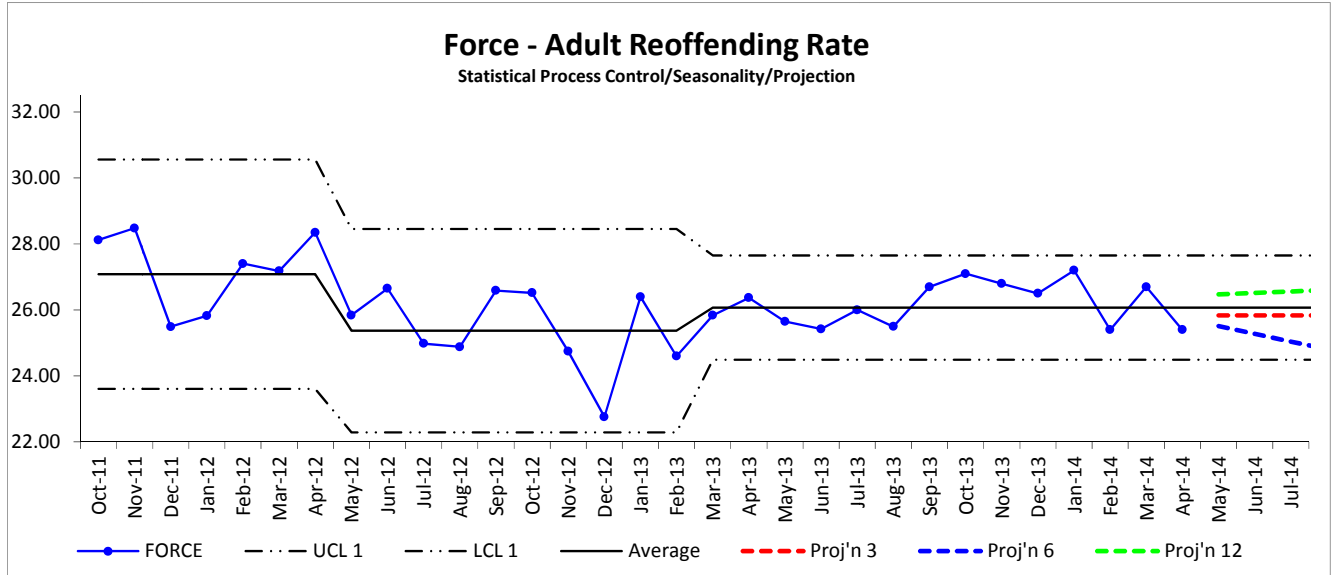| 3. Reducing Youth Offending and Reoffending in General Data for Apr 2014	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Mar 2014
The number of youth offenders	299	**294**	-1.7	Improved (-1.0% pt.)
The number of adult offenders	1661	**1601**	-3.6	Improved (-6.7% pt.)
The number of youth offenders who re-offend	88	**97**	10.2	Improved (-16.4% pt.)
The number of adult offenders who re-offend	438	**407**	-7.1	Improved (-13.4% pt.)
Youth re-offending rate	29.4%	**33.0%**	3.6%	Improved (-3.2% pt.)
Adult re-offending rate	26.4%	**25.4%**	-1.0%	Improved (-1.9% pt.)

Work is on-going to develop the most informative measures of reoffending. Specifically, the Force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information

Force - Youth Reoffending Rate
Statistical Process Control/Seasonality/Projection

3. Reducing Youth Offending and Re-offending in General

Force - Adult Reoffending Rate
Statistical Process Control/Seasonality/Projection
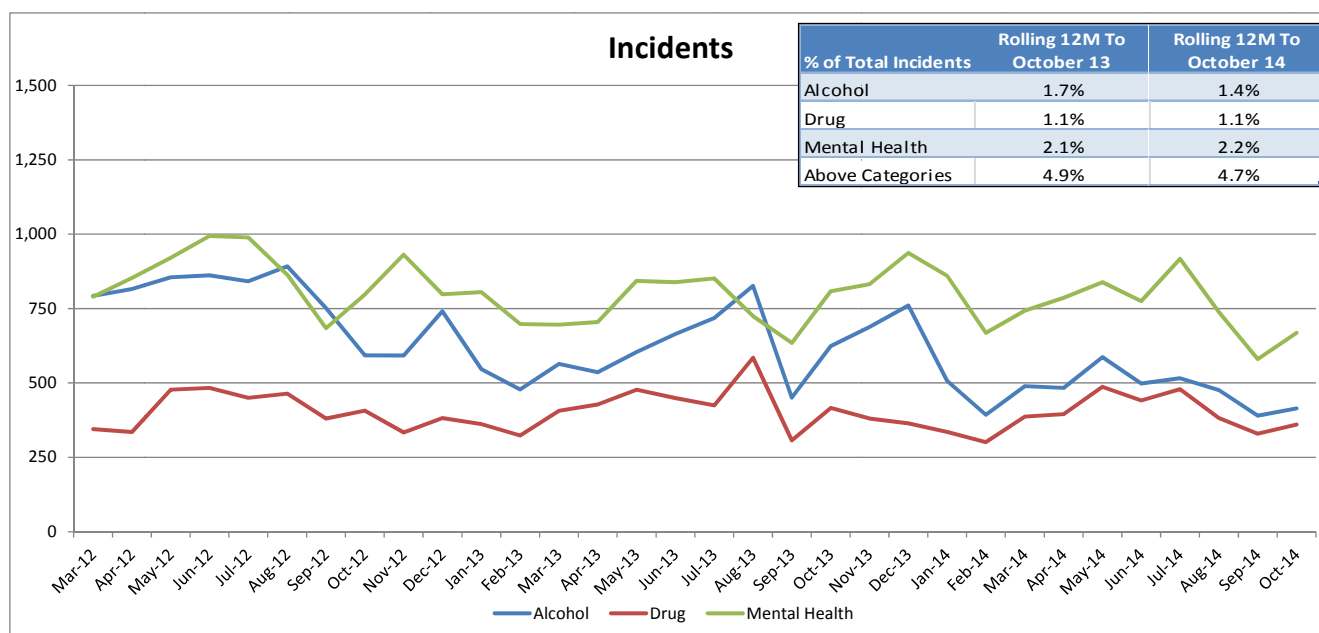
Monthly Performance Report: October 2014
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Oct 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Sep 2014
The number of night-time economy crimes	5872	**5302**	-9.7	Worsened (0.8% pt.)
Prosecution of Class A drug suppliers	162	**184**	13.6	Worsened (-8.0% pt.)

The number of night-time economy crimes uses re-run figures for last year.

Management Information

% of Total Incidents	Rolling 12M To October 13	Rolling 12M To October 14
Alcohol	1.7%	1.4%
Drug	1.1%	1.1%
Mental Health	2.1%	2.2%
Above Categories	4.9%	4.7%

Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.

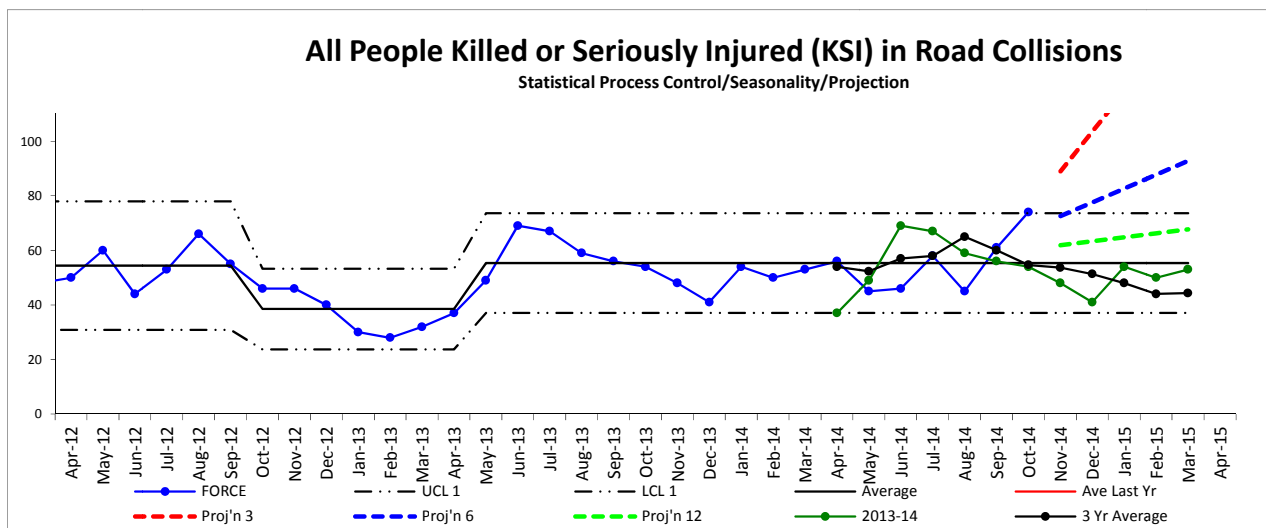# Monthly Performance Report: October 2014

5. Improving Road Safety

Performance Information

5. Improving Road Safety Data to Oct 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Sep 2014
All people killed or seriously injured (KSI) in road collisions	663	701	5.7	Worsened (3.2% pt.)
KSI - Fatalities	44	30	-31.8	Improved (-1.6% pt.)
KSI - Serious injuries	619	671	8.4	Worsened (3.6% pt.)
Number of Collisions	585	631	7.9	Worsened (5.0% pt.)
The number of people KSI in powered two wheeled vehicles	150	181	20.7	Worsened (1.4% pt.)
The number of young car drivers (17 - 25 years) KSI in road collisions	113	116	2.7	Worsened (1.8% pt.)
The number of pedestrians KSI in road collisions	111	122	9.9	Improved (-4.1% pt.)
The number of cyclists KSI in road collisions	79	88	11.4	Worsened (11.4% pt.)
The number of children and young people (0 - 17 years) KSI in road collisions	74	72	-2.7	Worsened (15.6% pt.)
The number of drink drivers KSI in road collisions	33	12	-63.6	Improved (-1.1% pt.)

October 2014 KSI data is at 10/11/2014
The rolling 2014/15 12 month KSI data is based on re-run individual months added together.

Management Information

All People Killed or Seriously Injured (KSI) in Road Collisions
Statistical Process Control/Seasonality/Projection

Monthly Performance Report: October 2014

6. Improving Crime Prevention

Performance Information

6. Improving Crime Prevention Data to Oct 2014 (unless stated otherwise)	12m Last Year	12m This Year	Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Sep 2014
The number of all crime offences	99217	**99845**	0.6	6	Worsened (0.2% pt.)
The number of victim based crime offences	89129	**89911**	0.9	6	Worsened (0.3% pt.)
The number of repeat victims of crime	8379	**8849**	5.6	n/a	Worsened (0.5% pt.)
The number of repeat victims of business crime	2979	**2805**	-5.8	n/a	Improved (-0.1% pt.)
The solved crime rate	28.96%	**27.75%**	-1.21	6	Worsened (-0.36% pt.)
The number of anti-social behaviour incidents	57265	**53574**	-6.4	n/a	Worsened (0.9% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	58.0%	**55.3%**	-2.7	8	Improved (2.1% pt.)
The % of people who think the Police are doing a good job in this area	58.8%	**57.1%**	-1.7	8	Improved (1.7% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

The all crime MSG rankings are for the 3 months to September 2014.

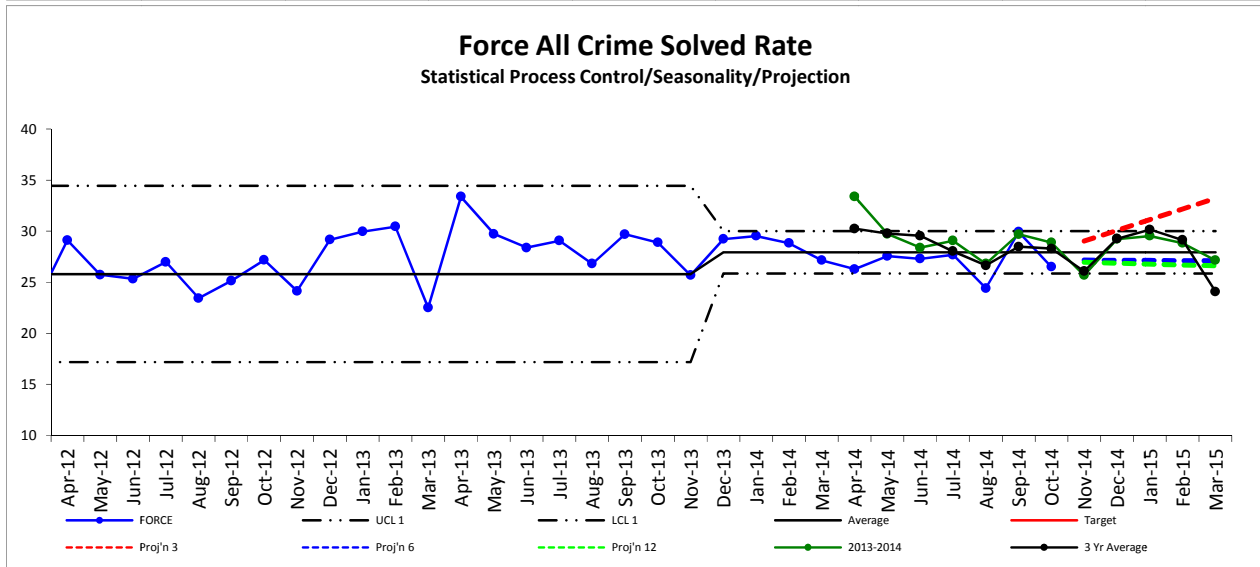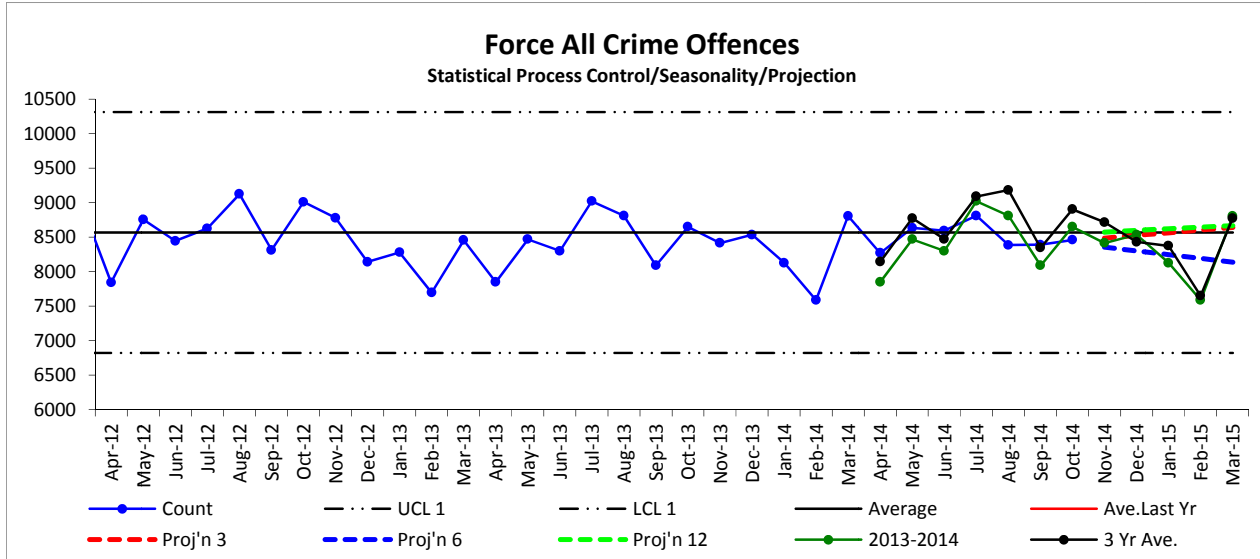*The solved crime MSG rankings are for the 12 months to September 2014.*

The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to June 2014.

MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.
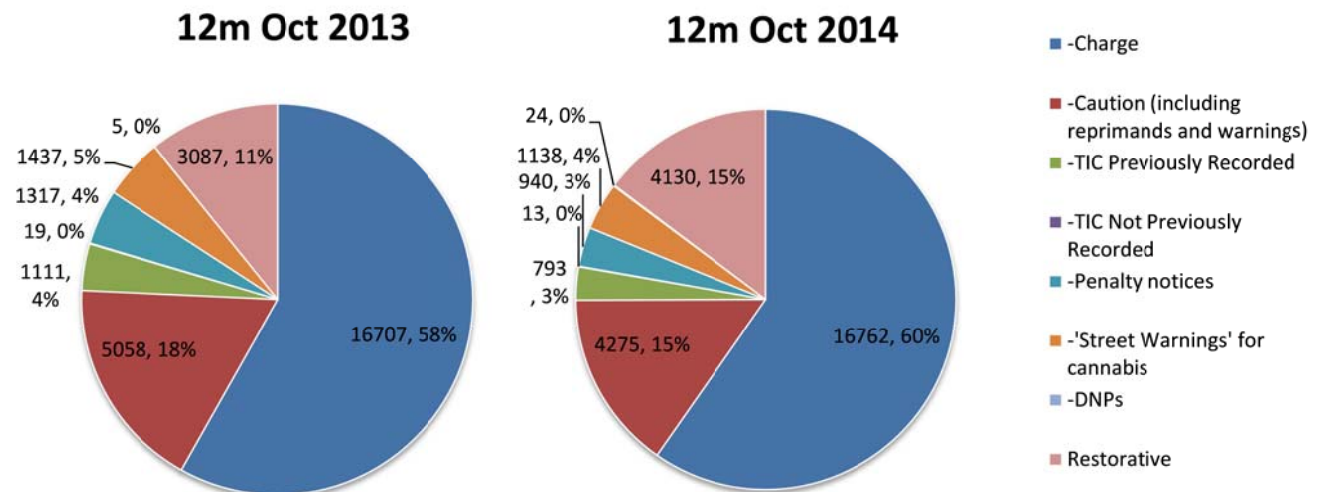
Monthly Performance Report: October 2014

6. Improving Crime Prevention

Management Information

Force All Crime Offences
Statistical Process Control/Seasonality/Projection

Legend: Count — UCL 1 — LCL 1 — Average — Ave.Last Yr — Proj'n 3 — Proj'n 6 — Proj'n 12 — 2013-2014 — 3 Yr Ave.

Force All Crime Solved Rate
Statistical Process Control/Seasonality/Projection

Legend: FORCE — UCL 1 — LCL 1 — Average — Target — Proj'n 3 — Proj'n 6 — Proj'n 12 — 2013-2014 — 3 Yr Average

Breakdown of Offence Disposals

12m Oct 2013

5, 0%
1437, 5%
1317, 4%
19, 0%
1111, 4%
3087, 11%
5058, 18%
16707, 58%

12m Oct 2014

24, 0%
1138, 4%
940, 3%
13, 0%
793, 3%
4130, 15%
4275, 15%
16762, 60%

Legend:
- Charge
- Caution (including reprimands and warnings)
- TIC Previously Recorded
- TIC Not Previously Recorded
- Penalty notices
- 'Street Warnings' for cannabis
- DNPs
- Restorative

Performance Information

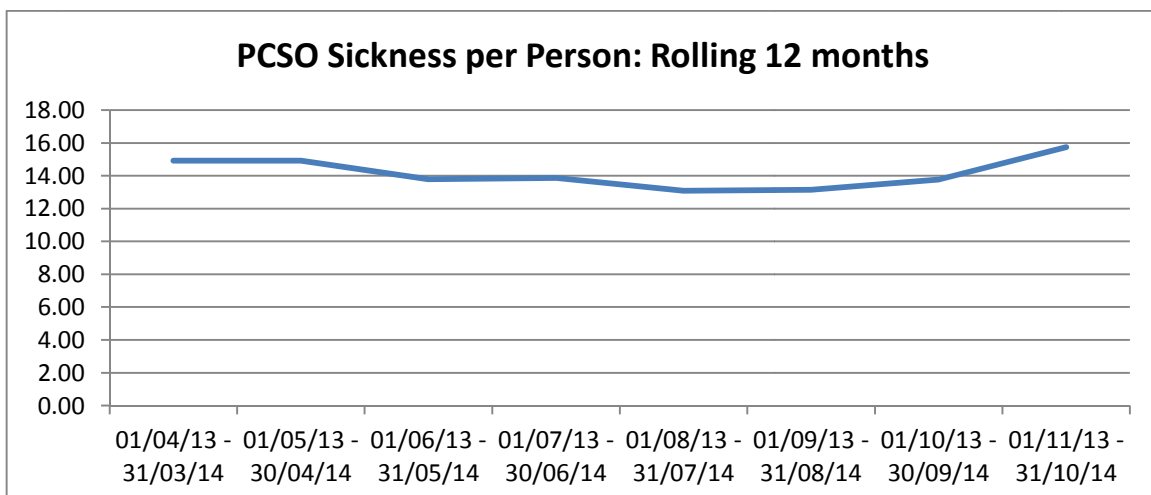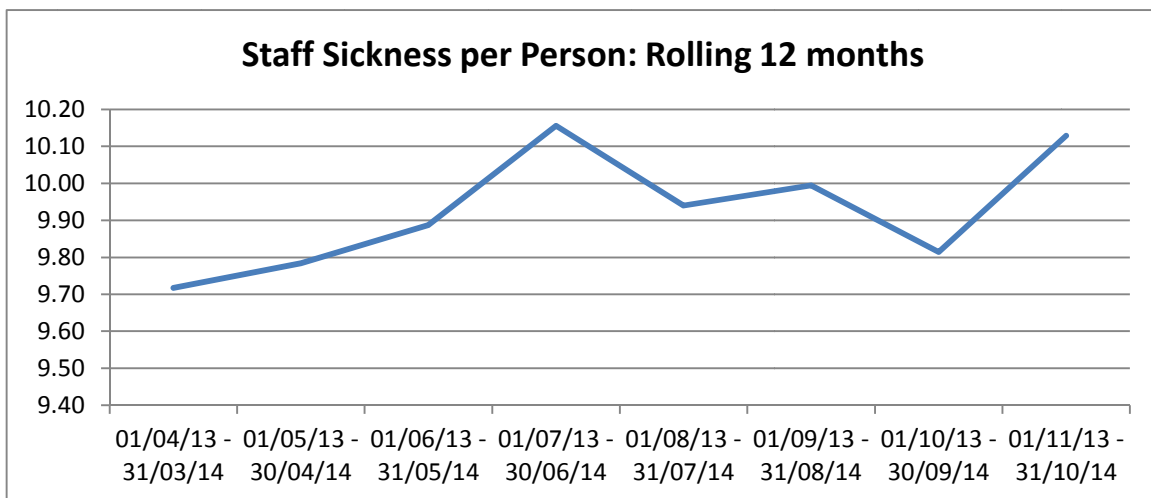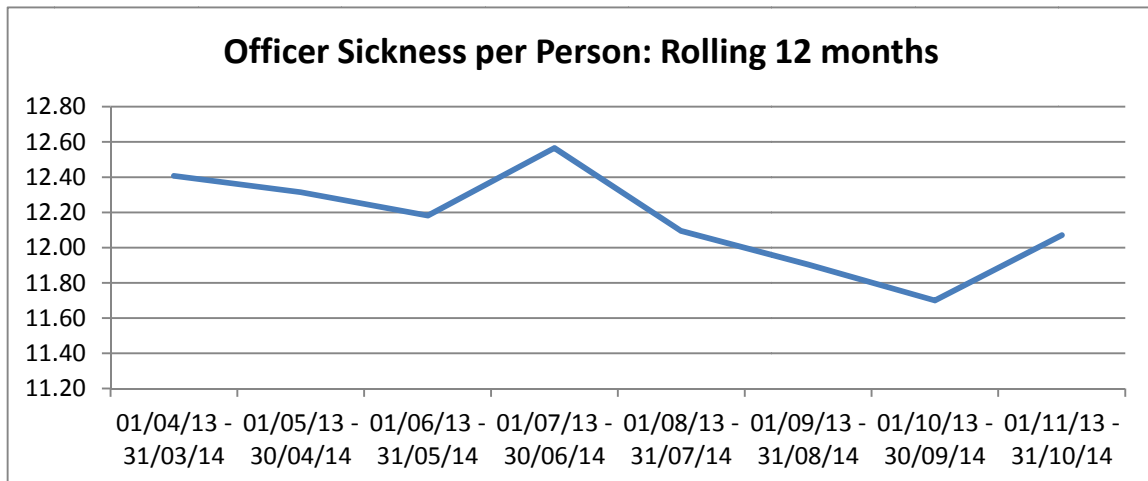| 7. Increased Efficiency in Policing Through Collaborative Working and Innovation	
Make savings of £9 million by 31/03/2015 (as part of our overall requirement to realise savings of £44.0 million by 31/03/2015)	A significant proportion of the savings have already been achieved and firm plans are in place for the remainder.
Options for cash savings beyond £9 million	Currently being scoped under the Evolve Programme

Detailed progress is reported via the monthly Budgetary Control Report.

Monthly Performance Report: October 2014

8. Organisational Health

Management Information

Sickness Levels

Officer Sickness per Person: Rolling 12 months

Staff Sickness per Person: Rolling 12 months

PCSO Sickness per Person: Rolling 12 months

In developing this product an amendment to calculating headcount for the rolling year has been made, therefore previous published documents (August/September) will not tally with October's report. This is a correction that has been applied to all rolling year periods within this document and will remain consistent for future reporting periods.

Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources (HR) each quarter.