

# Essex Police

## Performance Update

### February 2014

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# Monthly Performance Report: February 2014

## 1. Reducing Domestic Abuse

### Performance Information

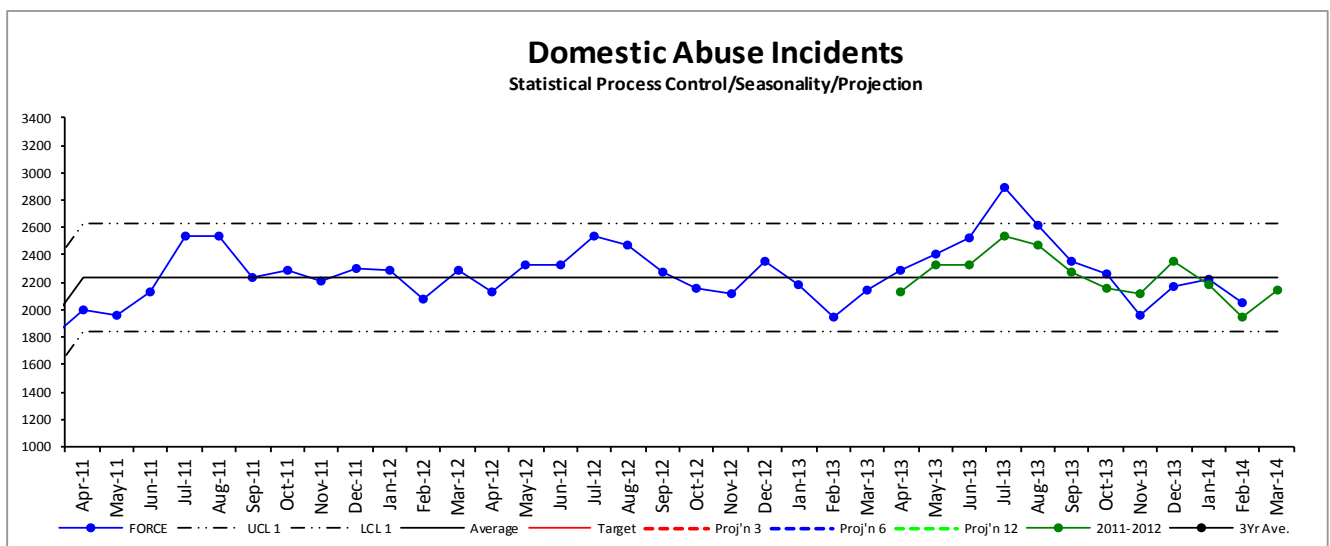
1. Reducing Domestic Abuse Data to Feb 2014 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jan 2014
Number of domestic abuse incidents	n/a	<b>25886</b>	n/a	n/a
Number of repeat incidents of domestic abuse	n/a	<b>12566</b>	n/a	n/a
Number of domestic abuse offences	n/a	<b>8726</b>	n/a	n/a
Number of repeat offenders of domestic abuse	45	<b>43</b>	-4.4	n/a
Domestic abuse solved rate	43.6%	<b>44.1%</b>	0.5	<b>Worsened (-0.7% pt.)</b>
Number of successful prosecutions for domestic abuse without the victim	n/a	<b>1</b>	n/a	n/a

The National ACPO definition of domestic abuse was adopted by the force in April 13. Adopting the national definition changes the age at which a person is recorded as being a victim of domestic abuse to 16 years old and widens the relationships that are seen as domestic (for example, incidents between siblings are now included in the new national domestic abuse definition). Due to this change it would be misleading to compare 2013-14 data with figures for 2012-13.

The number of successful prosecutions for domestic abuse without the victim is for the month of February 2014.

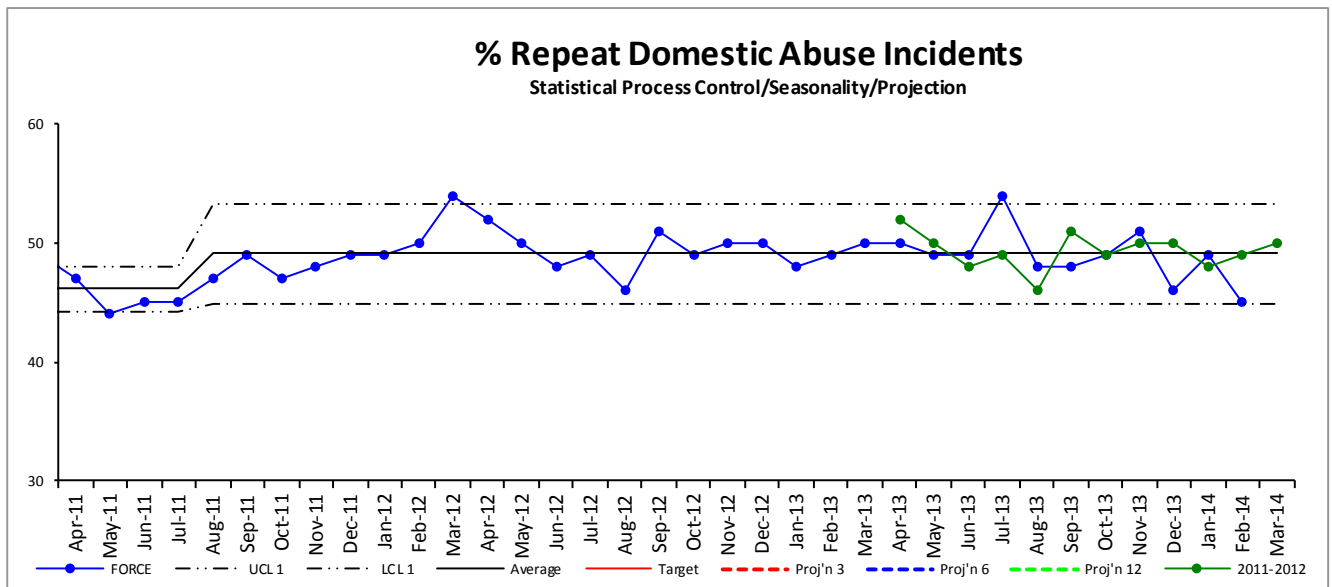
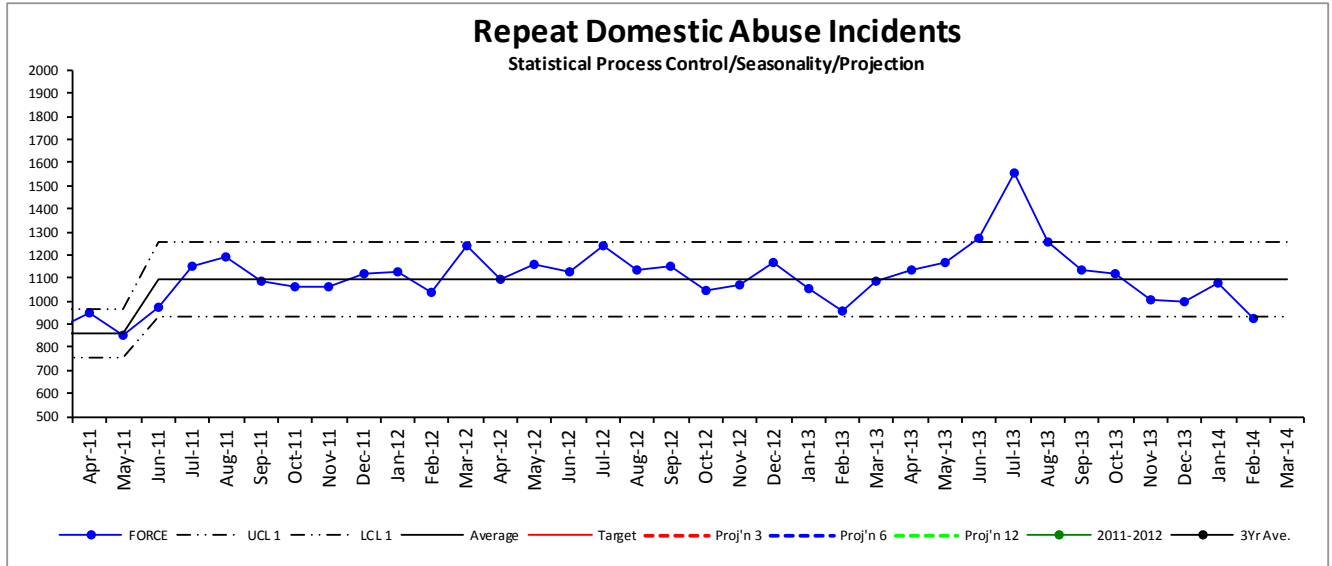
The number of repeat offenders of domestic abuse is for the months of August 2013 and August 2013. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

### Management Information



# Monthly Performance Report: February 2014

## 1. Reducing Domestic Abuse



## Monthly Performance Report: February 2014

### 2. Supporting Our Victims of Crime

#### Performance Information

2. Supporting our Victims of Crime Data to Feb 2014 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Jan 2014
User Satisfaction - Making contact with the police	92.6%	<b>94.3%</b>	1.7	7	Worsened (-0.9% pt.)
Confidence interval	1.5%	1.3%			
User Satisfaction - Action taken by the police	80.8%	<b>82.8%</b>	2.0	5	Worsened (-0.6% pt.)
Confidence interval	1.9%	1.8%			
User Satisfaction - Being kept informed of progress	71.5%	<b>77.1%</b>	5.6	7	Worsened (-0.4% pt.)
Confidence interval	2.2%	2.0%			
User Satisfaction - Their treatment by staff	93.0%	<b>92.1%</b>	-0.9	8	Worsened (-0.3% pt.)
Confidence interval	1.2%	1.3%			
User Satisfaction - The overall service provided	79.2%	<b>82.1%</b>	2.9	8	Worsened (-0.8% pt.)
Confidence interval	1.9%	1.8%			
Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)	85.7%	<b>91.2%</b>	5.5	n/a	Worsened (-0.7% pt.)
Emergency calls answered within standard (90% within 10 seconds)	92.5%	<b>93.4%</b>	0.9	n/a	Worsened (-0.5% pt.)
Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds	11	<b>8</b>	-3	n/a	Same

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex. These are the new groupings.

The user satisfaction MSG ranking is for the 12 months to December 2013.

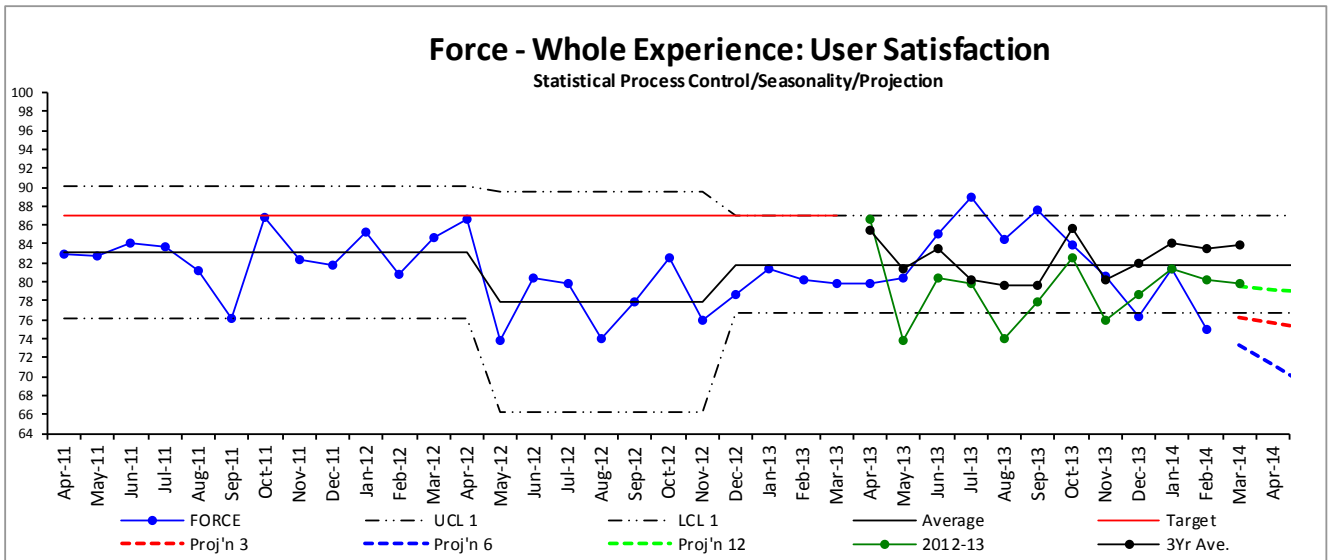
MSG ragging - green is better than the MSG average, red is worse and black is the same as the average.

User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.

# Monthly Performance Report: February 2014

## 2. Supporting Our Victims of Crime

### Management Information



## Monthly Performance Report: February 2014

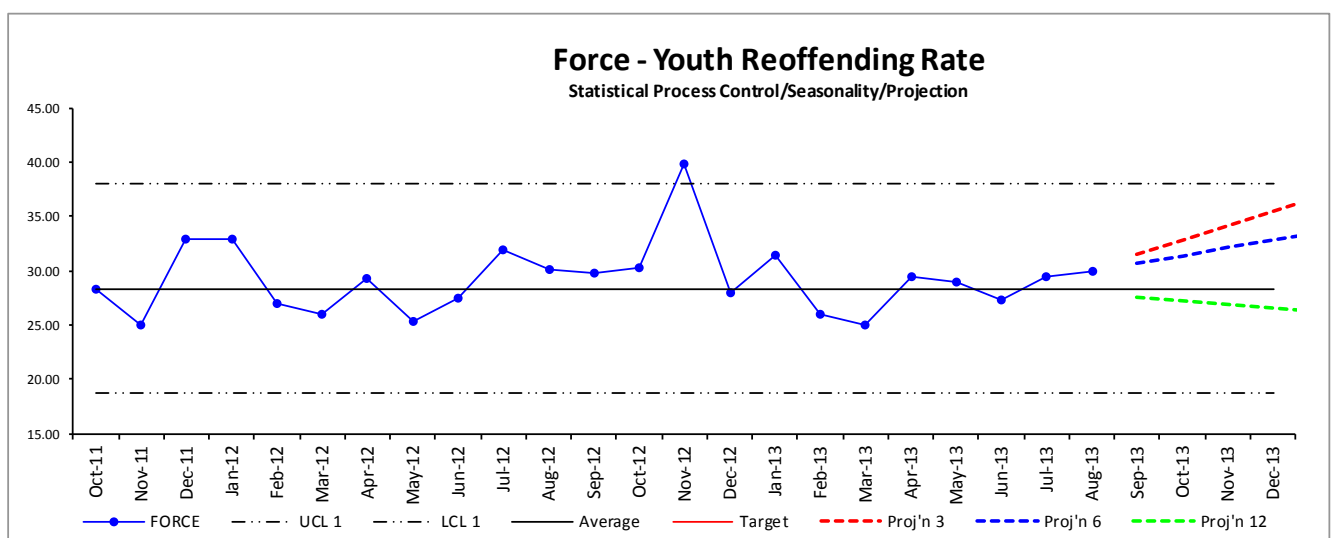
### 3. Reducing Youth Offending and Re-offending in General

#### Performance Information

3. Reducing Youth Offending and Reoffending in General Data for Aug 2013	Monthly Last Year	Monthly This Year	Monthly Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since July 2013
The number of youth offenders	303	<b>293</b>	-3.3	Improved (-1.2% pt.)
The number of adult offenders	1688	<b>1698</b>	0.6	Improved (-12.2% pt.)
The number of youth offenders who re-offend	91	<b>88</b>	-3.3	Worsened (6.3% pt.)
The number of adult offenders who re-offend	420	<b>433</b>	3.1	Improved (-14.5% pt.)
Youth re-offending rate	30.0%	<b>30.0%</b>	0.0%	Worsened (2.4% pt.)
Adult re-offending rate	24.9%	<b>25.5%</b>	0.6%	Improved (-0.4% pt.)

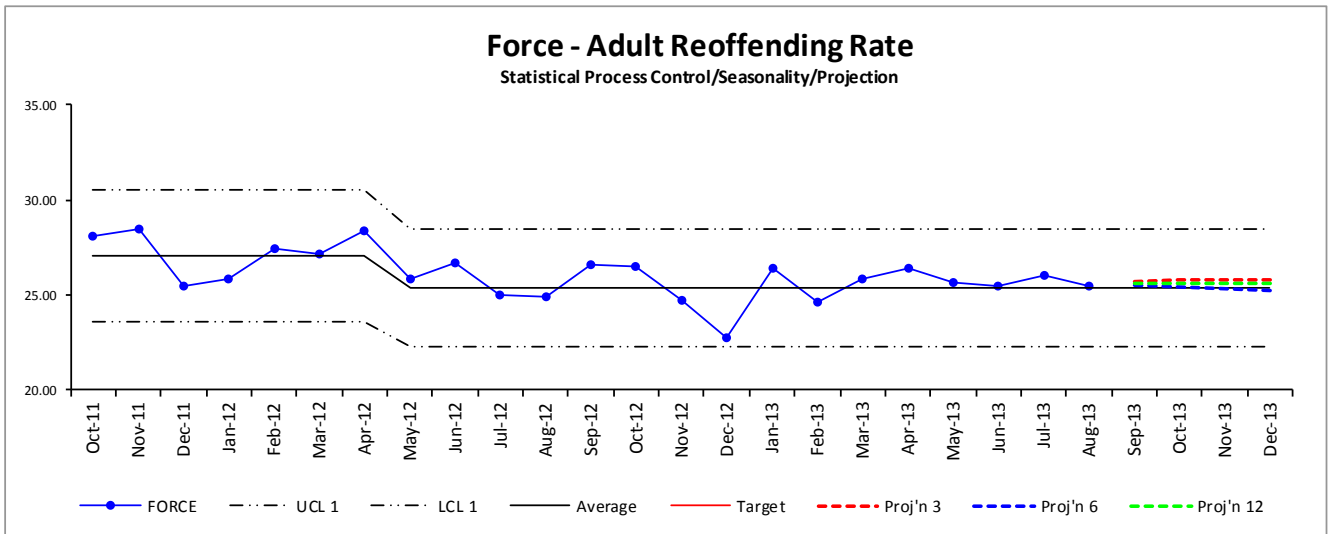
Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

#### Management Information



## Monthly Performance Report: February 2014

### 3. Reducing Youth Offending and Re-offending in General



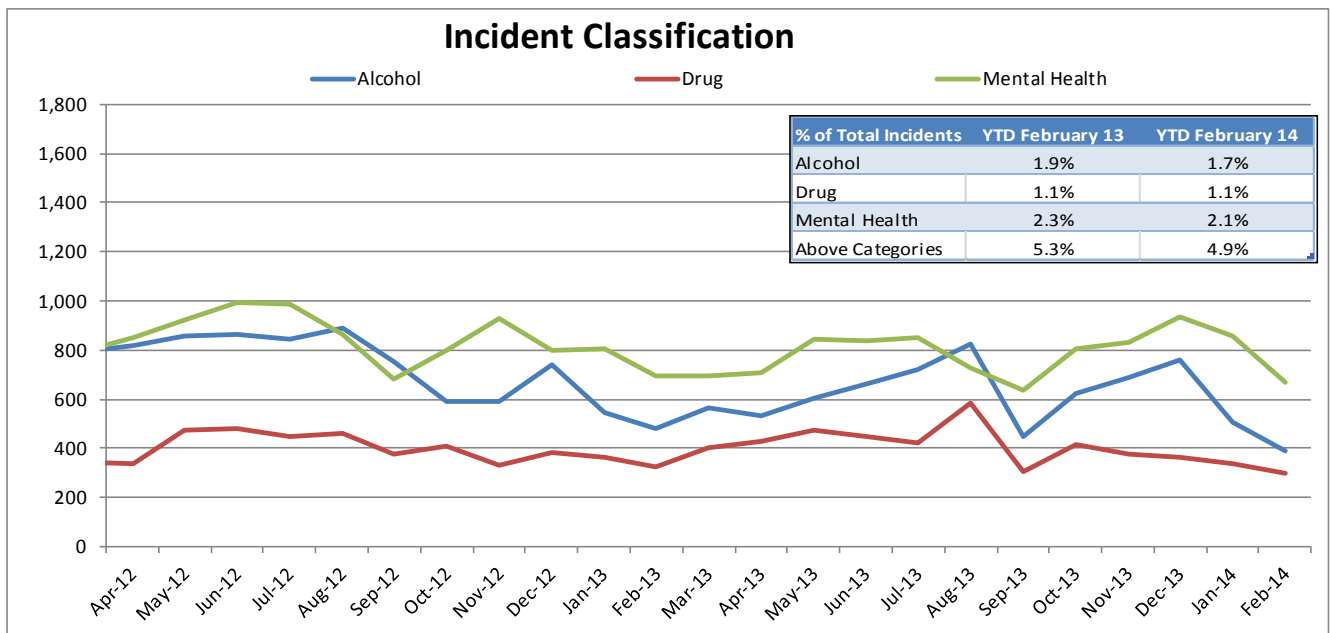
## Monthly Performance Report: February 2014

### 4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

#### Performance Information

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues Data to Feb 2014 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jan 2014
The number of night-time economy crimes	5643	<b>5084</b>	-9.9	Improved (-0.3% pt.)
Prosecution of Class A drug suppliers	130	<b>106</b>	-18.5	Worsened (-6.6% pt.)

#### Management Information



Data for April to February 2013 has been re-run and as such is not strictly comparable with April to February 2014. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers.

Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the 'resulting' or 'closing' process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not one for management information.



## Monthly Performance Report: February 2014

### 5. Improving Road Safety

#### Performance Information

5. Improving Road Safety Data to Feb 2014 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	Yr on Yr diff. Improved/ Worsened since Jan 2014
All people killed or seriously injured (KSI) in road collisions	636	654	2.8	Worsened (1.5% pt.)
KSI - Fatalities	39	39	0.0	Same
KSI - Serious injuries	597	615	3.0	Worsened (1.6% pt.)
Number of Collisions	555	578	4.1	Worsened (1.0% pt.)

The number of people KSI in powered two wheeled vehicles

The number of young car drivers (17 - 25 years) KSI in road collisions

The number of pedestrians KSI in road collisions

The number of cyclists KSI in road collisions

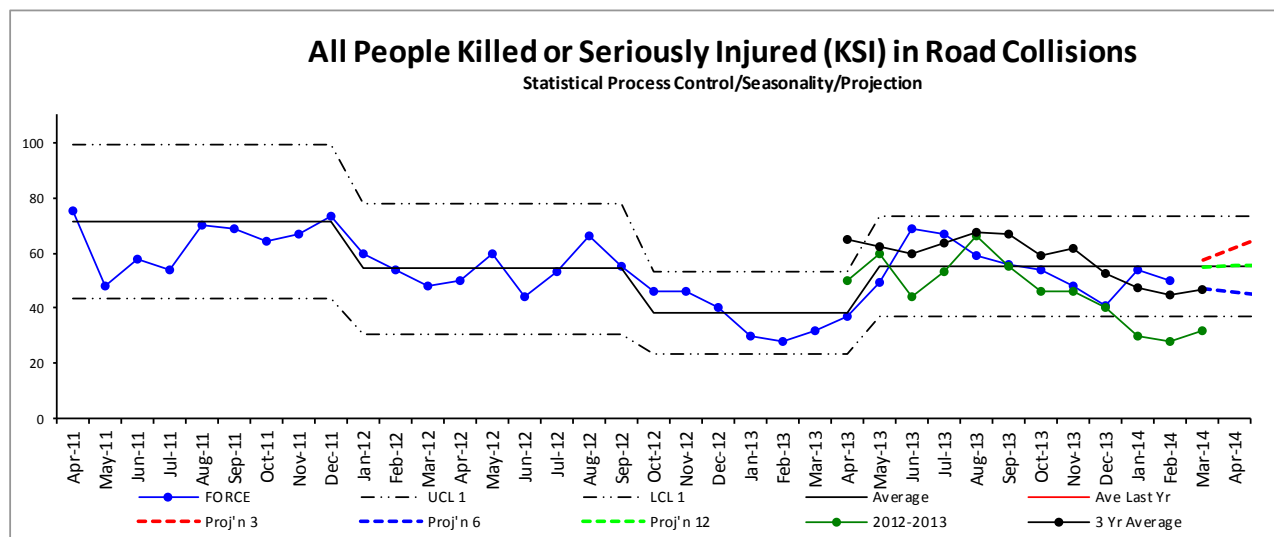
The number of children and young people (0 - 17 years) KSI in road collisions

The number of drink drivers KSI in road collisions

ECC currently unable to supply data

February 2014 KSI data is at 10/03/2014

#### Management Information



## Monthly Performance Report: February 2014

### 6. Improving Crime Prevention

#### Performance Information

6. Improving Crime Prevention Data to Feb 2014 (unless stated otherwise)	Cumulative Last Year	Cumulative This Year	Cumulative Better/ Worse % or % pt. diff.	MSG Ranking	Yr on Yr diff. Improved/ Worsened since Jan 2014
The number of all crime offences	91805	<b>90646</b>	-1.3	6	Same
The number of victim based crime offences	82427	<b>81877</b>	-0.7	7	Worsened (0.1% pt.)
The number of repeat victims of crime	7834	<b>7706</b>	-1.6	n/a	Worsened (0.5% pt.)
The number of repeat victims of business crime	3433	<b>2711</b>	-21.0	n/a	Worsened (0.1% pt.)
The solved crime rate	27.19%	<b>29.34%</b>	2.15	n/a	Worsened (-0.34% pt.)
The number of anti-social behaviour incidents	51884	<b>49912</b>	-3.8	n/a	Improved (-1.4% pt.)
The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area	62.3%	<b>57.9%</b>	-4.4	6	Improved (0.5% pt.)
The % of people who think the Police are doing a good job in this area	60.3%	<b>58.3%</b>	-2.0	8	Improved (1.7% pt.)

The Essex Most Similar Group (MSG) consists of Avon & Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex. These are the new groupings.

The all crime MSG rankings are for the three months to January 2014.

The all crime solved rate MSG ranking is no longer available.

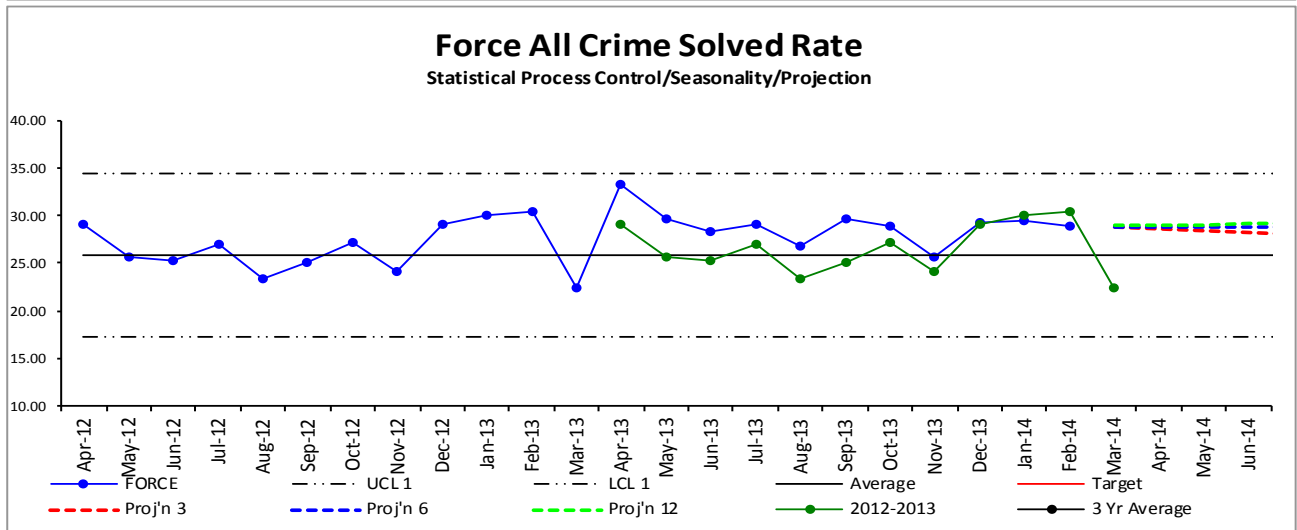
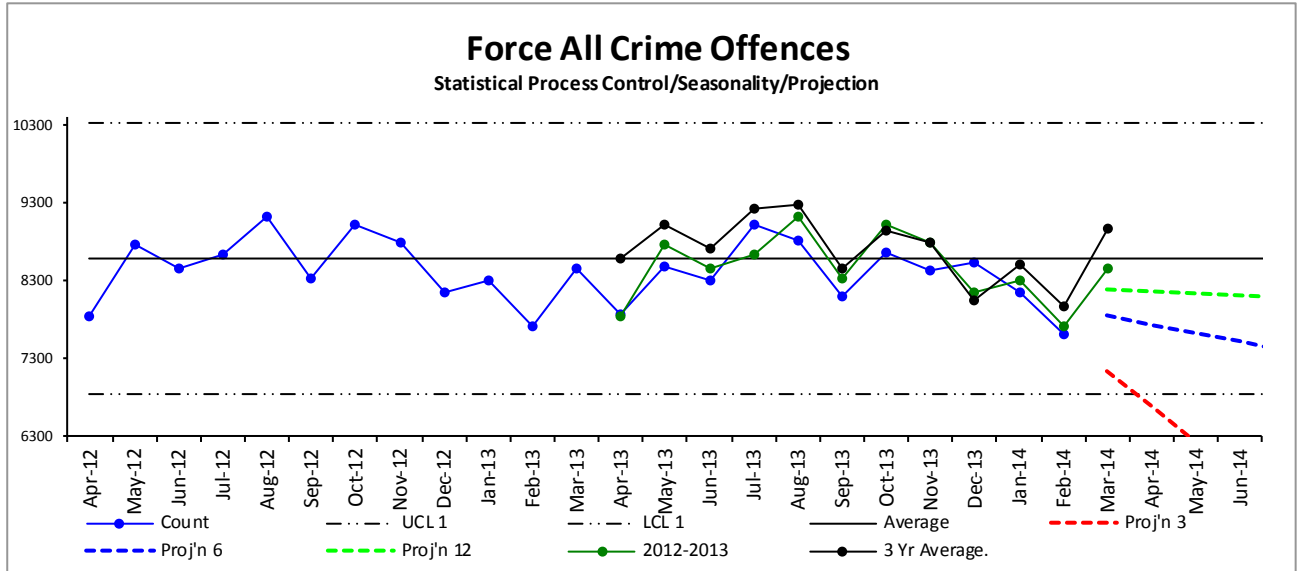
The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to September 2013.

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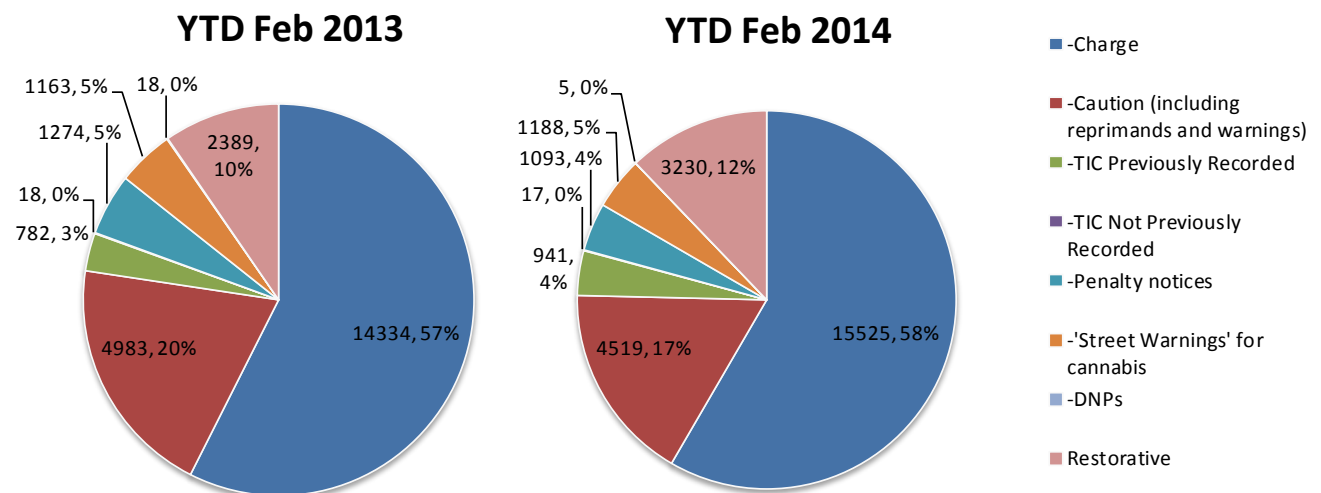
# Monthly Performance Report: February 2014

## 6. Improving Crime Prevention

### Management Information



### Breakdown of Offence Disposals



## Monthly Performance Report: February 2014

### 7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

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#### Performance Information

<p><b>7. Increased Efficiency in Policing Through Collaborative Working and Innovation</b></p>	
<p>Make savings of £6.633 million by 31/03/2014 (as part of our overall requirement to realise savings of £44.0 million by 2014/15)</p> <p>Options for cash savings beyond £6.633 million</p>	<p>We are on track to meet our 2013/14 savings requirement in full</p> <p>Currently being scoped under the Evolve Programme</p>

*Detailed progress is reported via the monthly Budgetary Control Report.*

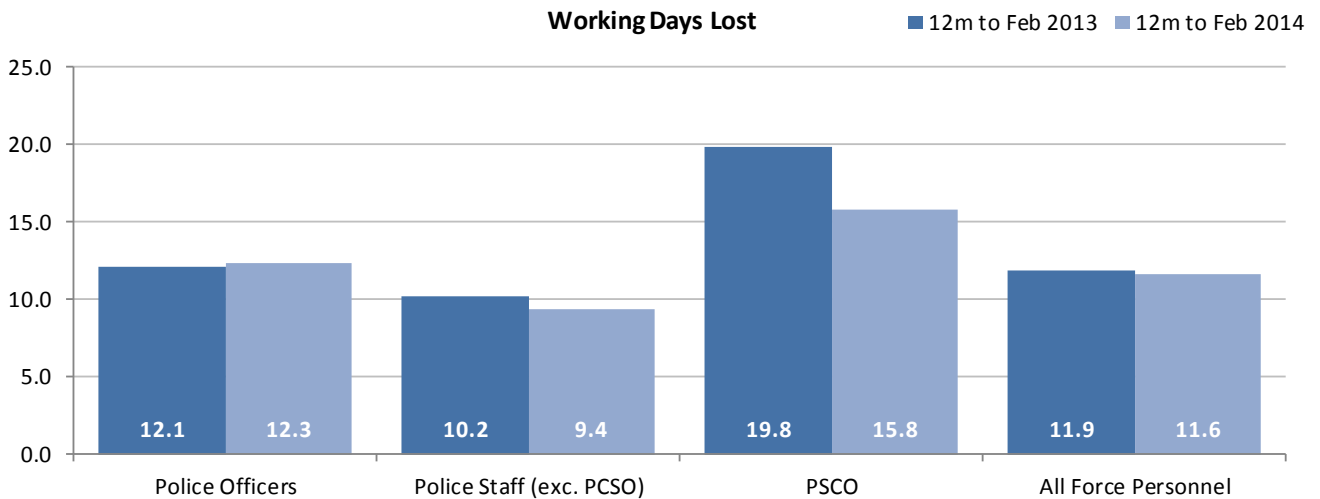
## Monthly Performance Report: February 2014

### 8. Organisational Health

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#### Management Information

##### Sickness Levels



*Please note that sickness for 2013/14 is based on the cumulative sickness level projected for a full year. In addition, the above sickness data reports on a rolling year period; therefore, the figures identified will not match with those contained in Section 4 of the Human Resources (HR) Quarterly Performance Data Pack. The data in Section 4 reports on financial years.*

##### Vacancy Levels

Vacancy levels will be provided in a separate update given by the Head of Human Resources each quarter.