

**Force Performance Meeting**  
**Thursday 9 January 2014**  
**9.00am, Chief Constable's Lounge, Police HQ.**

**Present:-**

Nick Alston, Police and Crime Commissioner (PCC) for Essex	PCC
Lindsay Whitehouse, Deputy Police and Crime Commissioner (PCC) for Essex	LW
Susannah Hancock, Executive Director Office of the PCC	SH (Present for part of meeting)
Charles Garbett, Treasurer of the PCC	CG
Derek Benson, Deputy Chief Constable (DCC)	DCC
Wil Kennedy, Head of Strategic Change Management	WK
Mark Gilmartin, Director of Essex and Kent Support Services	MG
Andy Barker, Director of ICT	AB
Jan Klimkowski, PCC Communications Manager	JK
Tina Bateman, Support Officer	TB

	<b>Matter Raised</b>	<b>Action</b>	<b>Owner</b>	<b>Date for Completion</b>
1.	<p><b>Apologies</b></p> <p>Stephen Kavanagh, Chief Constable</p>			
2.	<p><b>Notes of Finance Meeting held on 19 December 2013.</b></p> <p>Approved.</p>	Publish on PCC website	JK	
3.	<p><b>Monthly Force Performance:</b></p> <p>The PCC informed the meeting that that the Governance meeting structure will change in April 2014. Future Performance meetings will be held quarterly and will focus on key issues.</p> <p>A detailed report on Force performance for April to November 2013 was presented.</p> <p><b>1. <u>Reducing Domestic Abuse</u></b></p> <p>It was reported that the number of reported incidents had continued to decrease.</p> <p>WK advised that this is in part a consequence of the change in the interpretation and recording of Domestic Abuse incidents in line with the new national ACPO definition and revised Essex Police procedures for accurately assessing risk.</p> <p>Review and analysis of incidents showed a 4-5% reduction in domestic abuse incidents. Checks and balances are in place to monitor the number of incidents. It is anticipated that this decrease will level off.</p>			

	<p><b>2. <u>Supporting Victims of Crime</u></b>  User satisfaction of overall service has shown an improvement of 4.9% compared to the same period in 2012.  There was little change in performance around Satisfaction against that achieved the previous month. However a 0.1% improvement in 'Action taken' resulted in a rise from 6<sup>th</sup> to 4<sup>th</sup> position against other forces in the Most Similar Group (MSG)</p> <p>91.5% of emergency incidents were attended within standard times (15mins in urban and 20mins in rural areas) This is a 7% improvement against performance the previous year.</p> <p><b>3. <u>Reducing reoffending and Youth Offending</u></b>  The force is working with the probation service and other partners to develop data to better inform the performance picture regarding re-offending.  The PCC highlighted the importance of working with young people in schools to help reduce offending /reoffending.</p> <p><b>4. <u>Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues</u></b>  A 9.7% decrease was seen in the number of night-time economy related crimes, compared to the same period the previous year.</p> <p>A significant increase in the number of individuals prosecuted for supplying Class A drugs, from 49 to 83, was welcomed. WK advised this was primarily a result of proactive policing operations, rather than a crime trend.</p> <p>PCC Alston stated that whilst his clear ambition was that overall crime continues to fall in Essex, he fully supported</p>	<p>01/14 – Confirmation required as to whether data refers to number of offenders or offences.</p> <p>02/14 – Problem profiles on drugs to be provided to PCC</p>	<p>WK</p> <p>WK</p>	<p>13.02.14</p> <p>13.02.14</p>
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	<p>proactive policing operations to target criminals causing real harm to our communities, even where this led to an increase in reported crime.</p> <p>It was noted that a government programme, being piloted in south Essex and other parts of the country, would see the introduction of specialist mental health nurses working alongside police officers on incidents where there may be a mental health element to an incident. The PCC proposed that an academic research project to measure the impact of the pilot, perhaps comparing south Essex and north Essex for the period of the trial, be set up.</p> <p><b>5. <u>Improving Road Safety</u></b> The number of collisions is now included in the report. When compared to the same period (April to November) last year:</p> <ul style="list-style-type: none"> <li>• There has been a 4.7% decrease in the overall number of people killed or seriously injured (KSI) in road collisions, down from 513 to 489 this year.</li> <li>• There were 421 collisions April to November 2013 as compared to 445 the previous year.</li> <li>• There has been a 16.1% increase in the number of cyclists killed or seriously injured in road collisions, this year against the previous year. The number of accidents per cycling mile is currently being investigated and will be reported to a future meeting, if it can be determined (Action 175/13)</li> <li>• The numbers of young car drivers (17-25 years) and drink drivers KSI in road collisions, have both increased compared to the same period last year.</li> </ul>	<p>03/14 To investigate possibility of setting up an academic research project to assess the outcome of the introduction of mental health nurses at police stations.</p>	<p>WK/Simon Anslow</p>	<p>13.02.14</p>
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	<p>The PCC is to meet with Highways and ECC next month to discuss road closures following incidents and getting traffic moving again as soon as possible.</p> <p>WK advised that Essex police are monitoring areas where street lights are being switching off at night for any resultant impact upon accidents.</p> <p><b>6. <u>Improving Crime Prevention</u></b> It was reported that compared to the same period (April to December) last year:</p> <ul style="list-style-type: none"> <li>• The number of all crime offences has decreased 1.9%, from 68106 to 66796.</li> <li>• There has been a 3.12% increase in the overall crime solved rate.</li> <li>• There has been a 1.5% increase in the number of ASB incidents (from 39673 to 40263). No particular trends have been demonstrated.</li> </ul> <p>The national picture shows an increase in offences of shoplifting, other violence against the person and serious sexual crime.</p> <p>The PCC requested a breakdown of serious sexual crime to provide the number of offenders under the age of 18 years.</p> <p>The increase in solved crime across the county from 26.11% to 29.23% was welcomed. The recent changes to Home Office Crime Outcomes approach were noted.</p>	<p>04/14 – Provision of the number of serious sexual crime offenders under the age of 18 years.</p>	<p>WK</p> <p>WK</p>	<p>13.02.14</p> <p>13.02.14</p>
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	<p>These new crime recording rules will provide a breakdown of the 70% of crimes which are not solved, and the reasons why they were not prosecuted such as evidential difficulties (where witnesses are unwilling to give evidence), and prosecution prevented (if a suspect has died or is too ill to stand trial).</p> <p><b>7. <u>Increasing Efficiency in Policing Through Collaborative Working and Innovation</u></b> Essex Police are on track to deliver the savings target for 2013/14. Options to meet the financial saving requirement of the CSR2 and grant reductions for 2014/15 and beyond are being scoped under the Evolve programme.</p> <p><b>8. <u>Organisational health</u></b> It was noted that the overall force sickness rate had remained largely static, but that there had been a reduction in the number of working days lost to sickness for PCSOs.</p>	05/14 – Briefing paper on changes to be provided to SH	WK	13.02.14
4.	<p><b>IT Strategy</b> This was presented by the Director of ICT who advised:</p> <p>The current strategy was written 3 years ago, pre-austerity. Most of the strategic ambition has been realised, including SAP and the single IT department.</p> <p>Research has been undertaken and the new strategy will be written by March 2014, for review by Chief Officers and the PCC strategic collaboration board in April.</p> <p>An IT Innovation event is to be held in Kent on 23 January 2014. Service providers have been invited to present their proposals at this meeting.</p>			

	<p>The requirements will be driven by improved customer contact and Evolve. The ambition is to be an informed organisation that is public facing, paperless and mobile.</p> <p>The appetite for change and innovation has been shown within both forces. With the scoping undertaken it is important to move on to how to deliver the requirements to achieve the aim. SAP and Athena will provide the foundations for moving forward.</p> <p>CG stated the need for costings to be made within the draft stage to ensure incorporation of funding within the budget.</p> <p>The PCC noted that delivering IT which helped Essex Police to support victims and provide the best possible service to the public must be at the heart of the strategy. SH noted the need for a firm timetable for the agreement of the medium-term strategy and the plan for its implementation.</p>			
5.	<p><b>Any other business:</b></p> <p>The next governance meeting arrangements were discussed. It was agreed the meeting of the 23 January 2014 would be cancelled due to attendee availability issues.</p>			
6.	<p><b>Date of Next Meeting</b></p>	<p>Thursday 30 January 2014 (Finance), 9:00am – 10:30am, PCC Conference room, OPCC.</p>		