Essex Police
Performance Update
June 2015

Areas of Focus

1. Reducing Domestic Abuse
2. Supporting Victims of Crime
3. Reducing Youth Offending and Reoffending in General
4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues
5. Improving Road Safety
6. Improving Crime Prevention
7. Increasing Efficiency in Policing through Collaborative Working and Innovation
8. Organisational Health

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Produced by Corporate Services, Essex Police
1. Reducing Domestic Abuse

Performance Information

<table>
<thead>
<tr>
<th>1. Reducing Domestic Abuse</th>
<th>12m Last Year</th>
<th>12m This Year</th>
<th>Better/ Worse % or % pt. diff.</th>
<th>Yr on Yr diff. Improved/ Worsened since May 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of domestic abuse incidents</td>
<td>28159</td>
<td>27686</td>
<td>-1.7</td>
<td>Improved (-1.9% pt.)</td>
</tr>
<tr>
<td>Number of repeat incidents of domestic abuse</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Number of domestic abuse offences</td>
<td>10069</td>
<td>11224</td>
<td>11.5</td>
<td>Improved (-2.5% pt.)</td>
</tr>
<tr>
<td>Number of repeat offenders of domestic abuse</td>
<td>79</td>
<td>48</td>
<td>-39.2</td>
<td>Improved (-49.0% pt.)</td>
</tr>
<tr>
<td>Domestic abuse solved rate</td>
<td>43.1%</td>
<td>37.0%</td>
<td>-6.1</td>
<td>N/A</td>
</tr>
<tr>
<td>Number of successful prosecutions for domestic abuse without the victim</td>
<td>12</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

The domestic abuse solved rate: Essex Police could potentially still be under-extracting the number of crimes that have been solved.

*Due to data issues, the number of successful prosecutions for domestic abuse without the victim for the month of June 2015 is unavailable.

The number of repeat offenders of domestic abuse is for the months of December 2013 and December 2014. The time lag is due to Essex Police following the national re-offending definition that allows six months for the offender to be identified and the appropriate disposal made.

The number of repeat offenders of domestic abuse uses re-run figures for last year.

Management Information
Monthly Performance Report: June 2015

1. Reducing Domestic Abuse

Domestic Abuse
The volume of domestic abuse incidents has remained relatively stable during the reporting period; however, the proportion of offences being identified through these incidents is rising.

Operation Shield and the Acute Victims Cohort
Operation Shield continues to target the county’s highest risk perpetrators, and the success of these interventions has led to a 23% reduction in the cohort’s total harm score.

Essex Police currently offer safeguarding to all high risk domestic violence victims. The provision of this safeguarding is generally only offered upon report of an incident, or through a non-police referral to the Multi-Agency Risk Assessment Conference (MARAC).

This is a reactive response, and in many cases significant harm has been done prior to police intervention. It is believed that Essex Police should deliver a more proactive service to acute victims of domestic abuse.

In order to understand which victims are at the highest risk, it is appropriate to consider more than a single indicator (i.e. frequency of victimisation). Therefore, a more comprehensive and accurate method of identifying these victims has been developed.

The process analyses three factors:

- Frequency of victimisation (more than 10 times in the last 12 months)
- Presence on the Recency, Frequency, Gravity (RFG) cohort
- DASH risk assessment recorded on PROTECT (high risk in one of last five events)

The use of these three factors allows us to consider not only how often a victim is abused, but how severe that abuse was and what impact it had on the victim. There are currently 48 individuals on the acute victims’ cohort. These victims receive proactive monthly contact and safeguarding (Police and IDVA service) as well as being identified through internal briefings to local officers.

Domestic Abuse Action Plan 2014/15
Police forces across England and Wales have been required to produce an action plan setting out how they will improve their response to domestic abuse.

The specifics of the plan are designed to address those areas of work where self-assessment has identified shortcomings in Essex Police policy and procedure.

Progress against this plan is managed via the newly formed Protecting Vulnerable People Improvement Board. Outstanding actions have now been converted to form part of this Board’s improvement plan. The action plan is currently 72% complete, with 26 completed actions out of a total of 36. Many of the actions that remain incomplete form part of the Public Protection development review, and cannot be completed until that work concludes.
Monthly Performance Report: June 2015

1. Reducing Domestic Abuse

Domestic Violence Disclosure Scheme (DVDS)
The force implemented the new legislation on 7th March 2014. Performance data can be seen below:

- Number of right to ask applications made: 143
- Number of right to ask applications approved: 24
- Percentage of right to ask applications approved: 17%
- Number of right to know applications made by the CRU: 264
- Number of right to know applications approved: 113
- Percentage of right to ask applications approved: 43%

Domestic Violence Prevention Orders and Notices (DVPO and DVPN)
Following successful pilots in three separate force areas and the publication of Home Office guidance, Essex Police launched the domestic violence prevention order process in June 2014. Performance data can be seen below:

- Number of DVPN applications made: 480
- Number of DVPNs rejected by the AO: 56
- Number of DVPNs granted: 424
- Number of DVPOs rejected by the court/withdrawn: 48
- Number of DVPOs granted: 376
- Number of reported breaches: 75

Essex Police Victims Strategy
The Essex Police Victims Strategy was published at the start of July following consultation with partners. The document seeks to inform the development of the Public Protection Project and will underpin how domestic abuse services managed by the police will be delivered in the future.
# Monthly Performance Report: June 2015

## 2. Supporting Victims of Crime

### Performance Information

<table>
<thead>
<tr>
<th>2. Supporting Victims of Crime</th>
<th>12m Last Year</th>
<th>12m This Year</th>
<th>Better/ Worse % or % pt. diff.</th>
<th>MSG Ranking</th>
<th>Yr on Yr diff. Improved/ Worsened since May 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>User Satisfaction - Making contact with the police</td>
<td>94.3%</td>
<td>92.5%</td>
<td>-1.8</td>
<td>6</td>
<td>Improved (0.5% pt.)</td>
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<td>User Satisfaction - Action taken by the police</td>
<td>82.9%</td>
<td>79.8%</td>
<td>-3.1</td>
<td>3</td>
<td>Worsened (-0.7% pt.)</td>
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<td>User Satisfaction - Being kept informed of progress</td>
<td>78.0%</td>
<td>71.7%</td>
<td>-6.3</td>
<td>4</td>
<td>Worsened (-1.6% pt.)</td>
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<td>User Satisfaction - Their treatment by staff</td>
<td>92.0%</td>
<td>91.4%</td>
<td>-0.6</td>
<td>8</td>
<td>Worsened (-0.3% pt.)</td>
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<td>User Satisfaction - The overall service provided</td>
<td>82.0%</td>
<td>79.3%</td>
<td>-2.7</td>
<td>8</td>
<td>Worsened (-0.4% pt.)</td>
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<td>Emergency incidents attended within standard (90% attended within 15 mins in urban areas or 20 mins in rural areas)</td>
<td>89.7%</td>
<td>79.2%</td>
<td>-10.5</td>
<td>N/A</td>
<td>Worsened (-0.1% pt.)</td>
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<td>Emergency calls answered within standard (90% within 10 seconds)</td>
<td>90.8%</td>
<td>83.0%</td>
<td>-7.8</td>
<td>N/A</td>
<td>Improved (2.6% pt.)</td>
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<tr>
<td>Ensure that the average waiting time for a person calling our switchboard (non-emergency calls) is no more than 15 seconds</td>
<td>7</td>
<td>7</td>
<td>0</td>
<td>N/A</td>
<td>Worsened (1.0% pt.)</td>
</tr>
</tbody>
</table>

*The Essex Most Similar Group (MSG) consists of Avon and Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.*

*The user satisfaction MSG ranking is for the 12 months to March 2015. MSF ragging - green is better than the MSG average, red is worse and black is the same as the average.*

*User satisfaction is measured using feedback from a sample of dwelling burglary, vehicle crime and violent crime victims.*
Monthly Performance Report: June 2015

2. Supporting Victims of Crime

Management Information

User Satisfaction
The rolling year results show that victims’ satisfaction levels have fallen slightly compared to the previous 12 months in all of the five areas tested (satisfaction with ease of contact, action, follow-up, treatment and whole experience) but this fall is not statistically significant in any of the categories.

In May 2015 a new dedicated Customer Service Manager joined Essex Police to support the Head of Customer Service and take over day to day responsibility for victim satisfaction to consistently identify the areas, locations and crime types most needing support.

During the last period a review of the latest results has led to the development of a new Quality of Service action plan to focus on those crime types and satisfaction areas most requiring attention. This includes satisfaction with vehicle crime and the quality and timeliness of feedback for all crime categories tested.

Additionally, the findings of the review has led to a refocus of the Quality of Service and Standards Group, and the future introduction of new Service Forums where victims’ feedback can be evaluated in more detail, allowing them a voice in shaping future service design. These Service Forums will be held across the county where local satisfaction results can be discussed.

In response to the most recent force level public confidence results from the Crime Survey for England and Wales, the force Confidence Board has initiated a programme of work to improve public confidence and victim satisfaction. The Quality of Service and Standards Group will become the tactical delivery group to ensure the delivery of this work.

Finally, during the period under review, work has been initiated with Victim Support Services to help us improve the level of service provided to victims of crime. This includes Victim Support visiting Essex Police and reviewing some of our victim contact processes to gain an independent view of the level of service being delivered to victims of crime.
Monthly Performance Report: June 2015

2. Supporting Victims of Crime

Public Contact Programme
The aim of the Public Contact Programme is to provide members of the public, victims and witnesses with the same level of end to end service they experience from industry leaders in customer service however, whenever and whatever they contact us about. The programme will deliver a seamless choice of contact and resolution opportunities, providing a consistent quality of service, which reflects the changing ways members of the public want to find information about, and receive services relating to, all non-emergency policing activities and services.

Since the last report, the Public Contact team has commissioned some consultancy work to review the programme to date and to finalise the programme’s final business case which is due in August 2015.

A joint tender exercise with Kent Police has also been developed to purchase a new website platform and content management system. The evaluation will take place in August 2015 and work has been undertaken to ensure the specification meets all the future requirements and aspirations of the Public Contact Programme.

Call Handling
The Force Control Room (FCR) is now near full establishment. However, the considerable drop in establishment figures during 2014, whereby leavers outstripped the pace of new recruitment, continues to have an adverse impact on the rolling year data.

Training of newly recruited staff has delivered sufficient numbers of occupationally competent staff. However, it is the subsequent operational experience that new staff need to acquire to return the FCR to higher levels of performance.

The FCR at Police HQ was refurbished in this performance period and required staff to work from another location at Chigwell. This presented a number of technical and logistical challenges, however these were successfully overcome.

The FCR was restored to full functionality ahead of schedule and staff returned to their normal place of work at the end of May 2015. It is predicted that the return of staff to the FCR at HQ will improve efficiency and overall resilience.

Switchboard Calls
During the refurbishment of the FCR, the attendance to non-emergency calls has largely been unaffected. However, the lack of live time data informing staff of call volumes, calls waiting and call times was not readily available and displayed for all staff to see. This is being addressed and will support efforts to improve service delivery.

Response
The FCR continues to work closely with the LPAs and specialist commands to maximise available resources.

The Operational Policing Command led Operation Response during the last weeks of May 2015 and, with FCR staff, established a dedicated operations room. This freed specialist staff to support local demand management, reducing the volume of outstanding incidents and enabling colleagues to more swiftly reach those incidents of greatest threat, risk or harm.

The management of demand remains a force priority and there is daily focus through force management meetings and Local Policing Area Pacesetter meetings. At the force meeting, areas of greatest threat, risk or harm are identified and specialist resources are re-aligned to help meet that demand.
Monthly Performance Report: June 2015
3. Reducing Youth Offending and Re-offending in General

Performance Information

<table>
<thead>
<tr>
<th>3. Reducing Youth Offending and Reoffending in General</th>
<th>Monthly Last Year</th>
<th>Monthly This Year</th>
<th>Monthly Better/ Worse % or % pt. diff.</th>
<th>Yr on Yr diff. Improved/ Worsened since Nov 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>The number of youth offenders</td>
<td>288</td>
<td>254</td>
<td>-11.8</td>
<td>Improved (-2.6% pt.)</td>
</tr>
<tr>
<td>The number of adult offenders</td>
<td>1663</td>
<td>1386</td>
<td>-16.7</td>
<td>Improved (-6.6% pt.)</td>
</tr>
<tr>
<td>The number of youth offenders who re-offend</td>
<td>90</td>
<td>79</td>
<td>-12.2</td>
<td>Worsened (14.5% pt.)</td>
</tr>
<tr>
<td>The number of adult offenders who re-offend</td>
<td>440</td>
<td>332</td>
<td>-24.5</td>
<td>Improved (-14.4% pt.)</td>
</tr>
<tr>
<td>Youth re-offending rate</td>
<td>31.3%</td>
<td>31.1%</td>
<td>-0.2%</td>
<td>Worsened (6.2% pt.)</td>
</tr>
<tr>
<td>Adult re-offending rate</td>
<td>26.5%</td>
<td>24.0%</td>
<td>-2.5%</td>
<td>Improved (-2.5% pt.)</td>
</tr>
</tbody>
</table>

Work is on-going to develop the most informative measures of reoffending. Specifically, the force is working with the Probation Service and other partners to develop data to inform Integrated Offender Management. Until this work is completed, for this document the data shown above are based on offender information taken from the Police CrimeFile system rather than on 'proven' reoffending data from PNC. The data are six months in arrears to allow time for the police to establish who the offenders are for a crime.

Management Information

![Force - Youth Reoffending Rate](chart.png)

Statistical Process Control/Seasonality/Projection
Monthly Performance Report: June 2015

3. Reducing Youth Offending and Re-offending in General

**Force - Adult Reoffending Rate**

*Statistical Process Control/Seasonality/Projection*

**Adult Re-Offending and Integrated Offender Management (IOM)**

IOM continues to be an integral part of front line policing by taking the lead in offender management. Through partnership working, prolific and high priority offenders are jointly managed to reduce re-offending whilst supporting independent living.

Performance data indicates there has been a reduction in offending behaviour within the IOM cohort and in the number of cases offenders have stopped re-offending altogether. As a result, the IOM cohort has reduced in size over the past year due to offenders successfully being deselected from the IOM programme.

The reduction highlights the success of offenders on IOM who have stopped offending within the community and allows Essex Police to focus on the remaining cohort in order to direct them away from offending.

**Integrated Offender Management**

The independent review of IOM has produced a number of recommendations which are currently being adopted by Essex Police and the Essex Community Rehabilitation Company (ECRC). A number of the recommendations will encourage key partner agencies to support the development of IOM by providing additional intervention opportunities for key offenders whilst jointly managing offenders where necessary.

Essex Police remains committed to placing the right offenders onto the IOM cohort and we are currently looking to expand the referrals process with partner agencies. Essex Police and the ECRC are actively encouraging all partner agencies to submit referrals to the IOM programme to ensure the cohort continues to represent key offenders in the community who require management and support by the IOM team.

**Operation Olive: Voluntary Electronic Tagging**

Operation Olive continues to produce positive results which indicate through data analysis, that the majority of tag wearers stop offending whilst they are wearing a tag. IOM have processes in place to pro-actively deal with any change in crime, linking with partner agencies as appropriate. The number of key offenders who have volunteered to wear an electronic monitoring tag continues to rise as the IOM teams raise awareness of the tag’s capabilities. To date 81, offenders have volunteered to wear an electronic tag.
Monthly Performance Report: June 2015
3. Reducing Youth Offending and Re-offending in General

To develop Operation Olive further, discussions are currently taking place with other agencies to introduce electronic monitoring devices as part of their management plan for vulnerable adults within the community. This is a key step forward in partnership working which will safeguard vulnerable adults whilst reducing the number of police resources that regularly get deployed when a vulnerable person is reported missing.

Essex Police is now linked in with neighbouring forces that use the same service provider for electronic monitoring. As a result, Operation Olive will receive a notification if a wearer from a neighbouring force enters Essex and they will be notified if an Essex wearer enters their force area. This initiative ensures that offenders who travel across borders can still be monitored when leaving their force area.

Youth Re-offending
As described in the previous report, the National Youth Strategy focuses on a number of key priorities including, avoiding the unnecessary criminalisation of children in care and reducing the detention, custody and the criminalisation of children and young people. To this end, our Youth Offending Team (YOT) police officers have been tasked with the responsibility of actively engaging with children who are living in private residential children's homes across Essex. They also seek to engage with young people who are reported missing and are at risk of offending or becoming victims of Child Sexual Exploitation (CSE).

In July our Youth and YOT police officers received training on the signs and symptoms of CSE and the difficulties sometimes faced in investigating these complex and sensitive issues. They were also briefed on Operation Raptor (gangs and serious youth violence) and the potential links to CSE. This training will ensure our officers have the skills to both identify and refer young people who may be at risk.

We recognise that young people who are subject to a community resolution may continue to be at risk of further offending. To this end, our YOT police officers will now receive details of community resolutions issued in their policing area. This will enable appropriate information sharing with colleagues from the Youth Offending Service to identify those young people who may need further support and a referral for early intervention. This research and referral will take place across the three Youth Offending Services.
Monthly Performance Report: June 2015

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Performance Information

<table>
<thead>
<tr>
<th>4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues</th>
<th>12m Last Year</th>
<th>12m This Year</th>
<th>Better/ Worse % or % pt. diff.</th>
<th>Yr on Yr diff. Improved/ Worsened since May 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>The number of night-time economy crimes</td>
<td>5447</td>
<td>5404</td>
<td>-0.8</td>
<td>Worsened (6.2% pt.)</td>
</tr>
<tr>
<td>% Positive for drug testing on arrest</td>
<td>N/A</td>
<td>37.7%</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Prosecution of Class A drug suppliers</td>
<td>139</td>
<td>183</td>
<td>31.7</td>
<td>Improved (3.3% pt.)</td>
</tr>
</tbody>
</table>

The % positive for drug testing on arrest is for the period April-June 2015.

Management Information

Data for April to March 2013 has been re-run and as such is not strictly comparable. This is because there has been a longer period of time for the 2012 incidents to have been closed with the most appropriate qualifiers. Incidents may contain all three qualifiers (drug, alcohol or mental health). The qualifiers used to close the incident as drug/alcohol/mental health-related can be assigned by any authorised person during the ‘resulting’ or ‘closing’ process. As a result, a degree of caution has to be used whilst quoting these figures as an accurate representation of policing interaction. These figures are collated from a system that is designed for Command and Control and not for management information.

Substance Misuse
Essex Police is working with Trading Standards to write a memorandum of understanding with regard to the issue of new psychoactive substances (legal highs). We will consider possible enforcement action when the Government’s proposed new laws against legal highs, are introduced early next year.
Monthly Performance Report: June 2015

4. Tackling Consequences of Alcohol and Drug Abuse, and Mental Health Issues

Night-Time Economy
Work is currently being undertaken to revisit the use of Accident and Emergency data to assist in targeting serious violent crime linked to the night-time economy. This data is currently produced but is not co-ordinated in a consistent way. The force will engage with partners to ensure best use is made of the available data.

A three month trial is underway which provides a licensing officer between the hours of 1800 and 0200 on Fridays and Saturdays to provide advice to front line staff when dealing with incidents involving licensed premises. The trial runs alongside Operation Benison, which is the operational inspection and enforcement activity for managing licensed premises across Essex. It ensures licensed premises are held to account against licensing conditions and is key to the management of night-time economy issues, such as serious violence.
5. Improving Road Safety

### Performance Information

<table>
<thead>
<tr>
<th>5. Improving Road Safety</th>
<th>12m Last Year</th>
<th>12m This Year</th>
<th>Yr on Yr diff. Improved/Worsened since May 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>All people killed or seriously injured (KSI) in road collisions</td>
<td>720</td>
<td>715</td>
<td>Worsened (1.5% pt.)</td>
</tr>
<tr>
<td>KSI - Fatalities</td>
<td>33</td>
<td>47</td>
<td>Worsened (13.9% pt.)</td>
</tr>
<tr>
<td>KSI - Serious injuries</td>
<td>687</td>
<td>668</td>
<td>Worsened (0.9% pt.)</td>
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<tr>
<td>Number of Collisions</td>
<td>639</td>
<td>665</td>
<td>Improved (-0.4% pt.)</td>
</tr>
</tbody>
</table>

### Management Information

**June 2015 KSI data is at 13/07/2015**

The rolling 2014/15 12 month KSI data is based on re-run individual months added together.

The Yr. on Yr. difference in the breakdown is not available as last month’s breakdown was unobtainable.

<table>
<thead>
<tr>
<th>Force People Killed or Seriously Injured in Road Collisions (KSIs)</th>
<th>Count</th>
<th>UCL 1 (2.66)</th>
<th>LCL 1 (2.66)</th>
<th>Average</th>
<th>Target</th>
<th>Projection 3 Months</th>
<th>Projection 6 Months</th>
<th>Projection 12 Months</th>
<th>Last Year</th>
<th>Average of Last 2 Years</th>
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<td>Apr-13</td>
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5. Improving Road Safety

Improving Road Safety
In the first quarter of 2015/16 there has been an overall reduction in the number of people killed and seriously injured as a result of a road traffic collision.

On 25th June, the Department for Transport released its annual report, ‘Reported Road Casualties in Great Britain: Main Results 2014’ which provides the number of personal injury road traffic collisions in Great Britain that were reported to the police for 2014.

The report highlighted three national headline figures:

- Pedestrians accounted for three quarters of the increase in fatalities between 2013 and 2014. Pedestrian fatalities increased by 12 percent from 398 in 2013 to 446 in 2014.
- The number of people seriously injured in reported road traffic collisions increased by 5 percent to 22,807 in 2014 compared with 2013.
- There were a total of 194,477 casualties of all severities in reported road traffic collisions during 2014, the first increase in overall casualties since 1997.

Motorcycle Casualties
Collisions involving motorcycles (P2W) remains a concern for the Safer Essex Road Partnership (SERP). During the month of May, 32.5% of all recorded KSI casualties involved a motorcyclist (the average is 24%).

During the first quarter there have been a total of 39 KSI motor cycle casualties including 3 fatalities and many life changing injuries.

Analytical work undertaken around P2W collisions since 1st January 2015 has highlighted that 60% of all P2W collisions have occurred on single carriageway roads and within 30mph and 40mph speed limits. 18% of collisions were caused through careless and reckless behaviour on the part of the rider; 21% where a car driver has failed to look properly. 30% of all P2W collisions have occurred in the Braintree and Colchester districts.

In response, the Safer Essex Road Partnership has developed a significant media and publicity campaign to be launched in July. This will urge car drivers to “look out for motorcyclists”. The campaign will last for eight weeks and includes radio and bus advertising.

Significant engagement work also continues with road side events such as Pit Stops, National Bike Safe events and Essex County Fire and Rescue Service promoting their own better biking courses.

The Casualty Reduction Section has been providing a specific enforcement focus upon ‘high end’ motor cycle offending with efforts to expedite offenders through the criminal justice system. Speeds have been detected in excess of 129mph on routes across North Essex.

A12
Since April, Essex Police has been providing additional peak time patrols on the A12 in an effort to improve overall safety and reliability of the route. The increased presence has been promoted through the use of social media in an effort to raise the awareness of extra police patrols. These patrols focused upon improving overall road user behaviour on the route including in-car distraction (mobile phone use), excess speed, careless driving and seat belt wearing.

These patrols will continue until the end of March 2016, with the next operational development including staff from Norfolk and Suffolk Roads Policing and the Metropolitan Police Safer Transport Command.

Since April the operation has detected nearly 2,000 offences.
Road Safety Operations
During quarter 1, a total of 5,804 vehicles have been stopped by Essex Police through a variety of dedicated road safety operations resulting in 56 arrests, 137 vehicles seized for no insurance and 3,157 referrals onto national driving improvement courses. Offences include the use of mobile phone (967), excess speed (828), careless driving (267) and failing to wear a seat belt (1381).

Summer Drink and Drug Drive Campaign
During the month of June, Essex Police supported the national drink and drug drive campaign which focussed upon section 5A Road Traffic Act 1988. This came into force on 2nd March 2015 and made a specific offence of driving whilst over a prescribed limit of both illegal and legal drugs present in the body.

The campaign saw officers use new drug testing kits to detect illegal drugs including cannabis and cocaine. It was the first time the kits have been used as part of an anti-drink and drug driving campaign since the introduction of the new legislation.

A total of 1148 road side tests were carried out resulting in 92 drivers being arrested for drink driving and a further 10 drivers for drug driving (section 5A RTA 1988).

The introduction of section 5A RTA 1988 has been very much welcomed by roads policing officers across the country and will have a positive impact upon road safety in the future.
Monthly Performance Report: June 2015
6. Improving Crime Prevention

Performance Information

<table>
<thead>
<tr>
<th>6. Improving Crime Prevention</th>
<th>12m Last Year</th>
<th>12m This Year</th>
<th>Better/ Worse % or % pt. diff.</th>
<th>MSG Ranking</th>
<th>Yr on Yr diff. Improved/ Worsened since May 2015</th>
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<tbody>
<tr>
<td>The number of all crime offences</td>
<td>100333</td>
<td>100798</td>
<td>0.5</td>
<td>5</td>
<td>Worsened (0.5% pt.)</td>
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<tr>
<td>The number of victim based crime offences</td>
<td>90627</td>
<td>91064</td>
<td>0.5</td>
<td>5</td>
<td>Worsened (0.6% pt.)</td>
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<td>The number of repeat victims of crime</td>
<td>8651</td>
<td>8969</td>
<td>3.7</td>
<td>N/A</td>
<td>Worsened (0.2% pt.)</td>
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<td>The number of repeat victims of business crime</td>
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<td>The solved crime rate</td>
<td>28.20%</td>
<td>24.99%</td>
<td>-3.21</td>
<td>N/A</td>
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<tr>
<td>The number of anti-social behaviour incidents</td>
<td>53550</td>
<td>57087</td>
<td>6.6</td>
<td>N/A</td>
<td>Worsened (0.7% pt.)</td>
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<td>The % of people agreeing that the Police and Local Council are dealing with crime and ASB in this area</td>
<td>55.2%</td>
<td>60.3%</td>
<td>5.1</td>
<td>3</td>
<td>Improved (2.8% pt.)</td>
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<td>The % of people who think the Police are doing a good job in this area</td>
<td>56.8%</td>
<td>57.8%</td>
<td>1.1</td>
<td>8</td>
<td>Improved (1.3% pt.)</td>
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See Comment Below*

The Essex Most Similar Group (MSG) consists of Avon and Somerset, Derbyshire, Hampshire, Hertfordshire, Leicestershire, Staffordshire and Sussex.

*Due to a change in business processes, it is currently not possible to produce data for this measure. Work is on-going to resolve this issue.

Solved rate: Essex Police could potentially still be under-extracting the number of crimes that have been solved.

The all crime and victim based crime MSG rankings are for the three months to May 2015.
The last two measures in the table above are from the Crime Survey for England and Wales. Data and MSG rankings are for the 12 months to March 2015.
MSG ragging – green is better than the MSG average, red is worse and black is the same as the average.
6. Improving Crime Prevention

Management Information

force all crime (excl. fraud) offences

Crime Prevention

Burglary

Essex Police continues to work with partners to ensure information about burglary hot-spots is disseminated as widely as possible via Operation Insight intelligence emails. These emails aim to maximise patrol activity within those areas by all agencies and ensure wide availability of crime prevention advice. Operation Insight uses crime pattern analysis to predict where offences are most likely to occur.

Traditionally over the summer months there is an increase in the number of creeper burglaries, where criminals take advantage of the fact that people are leaving their windows and doors open in the warmer weather. To help combat this, the Crime Prevention Tactical Advisors are sending out their Summer Crime Prevention messages.

Immovilise

Essex Police has combined various leaflets produced by www.immovilise.com to produce one leaflet summarising the benefits of registering possessions on Immobilise’s website. 500 leaflets have been sent out to Essex Watch Liaison Officers and Crime Prevention Tactical Advisors for dissemination along with a number for the public to take away from police station front offices.

Essex Community Messaging

As of 30th June 2015, 3,352 community messages have been sent. There are currently 6122 individuals and businesses across the county receiving these messages by email, text and voice message. Continuing with the aim of keeping the public informed with the most up to date information, the ECM application, scheduled for launch in August 2015, will allow smartphone users who download the application to receive alerts and notifications based on their current location. In the meantime, ECM continues to be advertised and PCSOs continue to give ECM promotion cards out during their Operation Insight patrols.

Essex Watch Liaison Officers (EWLO) in partnership with Crime Prevention Tactical Advisor launched Heritage Watch on 23rd April 2015. To date Heritage Watch has approximately 400 members. In addition, Dog Watch was launched on 26th June 2015 by the EWLO. Dog Watch currently has 140 members. Both of these Watches are new to Essex and have been widely supported by the public so far.
Monthly Performance Report: June 2015

6. Improving Crime Prevention

The aim of Dog Watch is to encourage dog walkers to take the ‘lead’ and help Essex Police whilst walking their dogs. Dog walkers are walking first thing in the morning, last thing at night and often along rural paths and through parks. Suspicious activity reported by them to police can help to prevent crime. The Dog Watch lead, will partner DogLost (details below), at the Essex Dog Day dog show held at Crix, Hatfield Peverel, on 30th August 2015, to promote this Watch. This show attracts around 8,000 visitors. Dog watch is currently planning launches at Hylands Park, Chelmsford, Braintree and Clacton – dates to be announced in due course.

DogLost
Essex Police has become partners with DogLost which is a national organisation run by volunteers who specialise in reuniting stolen and lost dogs with their owners. The force is delighted to be able to use information from DogLost to inform the public how to keep their dog safe and the help DogLost can offer to assist in reuniting dogs with owners.

Rural Crime
Four years ago Essex Police led a joint Essex and Kent operation into the theft of items from protected shipwrecks off the Essex and Kent Coast, in particular HMS London, lying off the Southend coast. This investigation resulted in the recovery of hundreds of items, including three 16th century cannons from HMS London, and identifying the location of a further three which had been sold and are now in the USA. The three offenders involved have now pleaded guilty and the final sentencing is due in September at Southampton Crown Court. The Maritime and Coastguard Agency (MCA) led on the prosecution. Essex Police has been working with MCA, Historic England and the Press Office to ensure Essex Police provide good press coverage when they are sentenced. This was the first operation of its kind in the UK and was extensively covered by the BBC.

Business Crime
A new pilot scheme called ‘Adopt a Post Office’ will be launched in Castle Point and Rochford before the end of July. This is a national partnership initiative between Post Office Security and police forces. It enables the police to advertise activities, events and initiatives within local Post Office branches and provides an opportunity to use the branches to hold PCSO Street Meets. It will provide the local police with a platform to promote crime prevention messages, access the Post Office intelligence network and promote good partnership working. Castle Point and Rochford districts were chosen to pilot the scheme as they have a combination of urban and rural environments and a reasonable number of branches. If the initiative is successful it will be expanded across the county.

Metal Theft
Scrap metal prices have continued to fall this year. In 2014 the price of iron halved, and has fallen a further 30% this year. This has affected business for the scrap metal dealers and impacted on scrap metal crime.

In February 2015, an unlicensed scrap metal dealer was convicted at Basildon Magistrates Court and received a £600 fine for trading as a scrap metal dealer without a licence, a £60 victim surcharge and £105 CPS costs. He was also disqualified for 28 days, given six penalty points and a £600 fine for driving without insurance. This sends out a strong message to scrap metal dealers who fail to comply with legislation.
Fraud
The Local Policing Support Unit is working with the Serious Economic Crime Unit (SECU) to manage a list of 2,500 people in Essex identified as victims of scams and fraud. Our intention is to visit these vulnerable people and offer advice and support, and provide an information pack containing prevention advice to help avoid people falling victim to fraud, scam or cybercrime. Additional information in the packs will come from our partners at Age UK.

In addition, the SECU are in consultation with Essex banks with regard to having a stand in branches providing customers with fraud, scam and cybercrime prevention advice.
Monthly Performance Report: June 2015
7. Increasing Efficiency in Policing Through Collaborative Working and Innovation

Performance Information

| 7. Increased Efficiency in Policing Through Collaborative Working and Innovation | Make savings of £12.2 million by 31/03/2016 (as part of our overall requirement to realise savings of £55.3 million by 31/03/2019) | A significant proportion of the savings (2015/16) have already been achieved and firm plans are in place for the remainder. |

Detailed progress is reported via the monthly Budgetary Control Report.

Strategic Change

Transformation
Mobile Policing - A business case is currently being finalised for the introduction of an integrated solution for the delivery of mobile technology to front line officers. A pilot is planned for August 2015 where a number of devices will be issued to officers in order that they can test issues such as connectivity and device size. Following a successful pilot and the procurement of devices, full device roll out is planned for early 2016.

Collaboration
A shared ‘change team’ is being established with Kent. In the coming months the team will scope the potential for further collaborative work especially in common operational support areas. This team will also look wider to Eastern Region forces and partner agencies.

Operational
The Strategic Change Team (SCT) continue to work with local policing commands and others to deliver the new shift pattern for 24/7 officers. The go live date is Monday 7th September. This will see an increase in the availability of police officers during the times of greatest demand.

Workshops have been held in each of the districts to inform options for the future delivery of neighbourhood policing. These workshops have identified what are seen to be the most important aspects of neighbourhood policing and how some elements could be delivered differently. A report setting out the options will be presented to Chief Officers in early September 2015.

The ‘design’ stage of the review of Public Protection is nearing completion. A report setting out the options will be presented to Chief Officers at the end of July 2015.

Work has been undertaken with the Force Control Room (FCR) and the Local Policing Support Unit to identify how we can be more efficient in managing demand. THRIVE (which is a model to manage threat, harm and risk) training has started in the FCR which will provide staff with guidance on making proportionate decisions around the handling of incidents. This training will be completed by the middle of August but is expected to take a few months to establish. In addition to THRIVE, changes have been made to the way we respond to reports of Anti-Social Behaviour (ASB). The changes will ensure we identify and prioritise those incidents that pose the most risk or affect the most vulnerable within our communities. We will continue to work with our partners to problem solve repeat incidents of ASB.
Monthly Performance Report: June 2015

8. Organisational Health

Management Information

Sickness Levels

Officer Sickness per Person: Rolling 12 months

Staff Sickness per Person: Rolling 12 months

PCSO Sickness per Person: Rolling 12 months
Monthly Performance Report: June 2015

8. Organisational Health

Health
The department is now fully resourced in terms of Occupational Health Advisors and the outstanding management referrals are currently being reviewed.

A programme of proactive interventions is to be developed with the longer term absence cases to ensure the latest health advice and information is available to line managers. This will include attendance at case conferences by Occupational Health Advisors when applicable and local Attendance Management Group meetings, by Occupational Health Advisors, in order to provide additional health related advice to line managers and command teams.

The police officer Limited Duties Regulations, replacing the current recuperative and restricted duties recording process has been developed and the medical review elements have been determined. This will ensure full compliance with the regulations and provide improved management information in relation to those restricted officers in the future.

A joint Essex and Kent Attendance Management Board has been launched in order to address attendance issues and develop strategies and interventions. All departments are represented on the Board to ensure a holistic approach to attendance management, including external research with both public and private sector organisations. This will ensure best practice and innovative methods are adopted within Essex Police to positively affect attendance levels.

The Central Sickness Management Group (SMG) now review, monthly, all absence cases of 28 days and above, ensuring appropriate interventions are made in a timely manner to support and encourage an earlier return to the workplace where appropriate.

Health Services were pleased to support the recent ‘You Health and Wellbeing event’, led by the Women’s Leadership Development Forum. This was held at Essex Police Headquarters providing physical and mental health advice and information, and blood pressure testing on the day. Other initiatives include another visit for the free health screening service from Police Mutual Assurance Society (PMAS), with confirmation of available dates in August expected shortly.